

October 18, 2024

BSE Limited Corporate Relationship Department Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001	National Stock Exchange of India Limited Exchange Plaza, Plot No. C/1, G Block, Bandra-Kurla Complex, Bandra (East), Mumbai 400 051
BSE Scrip Code: 500247, 958687, 974396, 974682, 974924, 975387	NSE Symbol: KOTAKBANK, KMB26, KMB29, KMB30

Dear Sirs,

Sub: Statement of Investor Grievance Redressal for the quarter ended September 30, 2024

Pursuant to the provisions of Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, a statement giving the number of investor complaints for the quarter ended on September 30, 2024 is given below:

Investor Complaints pending at the beginning of the quarter	0
Investor Complaints received during the quarter	9
Investor Complaints disposed off during the quarter	9
Investor Complaints lying unresolved at the end of the quarter	0

In this regard, please find enclosed for your record the confirmations received from the Bank's Registrar & Transfer Agents, viz.:

- (i) Kfin Technologies Limited for Equity Shares; and
- (ii) Link Intime India Private Limited for Bonds (Non-Convertible Debentures)

We request you to take the above information on record and disseminate the same on your website.

Thanking you,

Yours faithfully,

For Kotak Mahindra Bank Limited**Avan Doomasia**
Company Secretary

Encl.: as above

INVESTOR COMPLAINT CERTIFICATE

This is to certify that we, KFin Technologies Limited, are the Registrars and Share Transfer Agents of M/s. Kotak Mahindra Bank Limited (“the Bank”) (electronic and physical shares both).

This is to further certify that the investor complaints of the Bank for the quarter ended September 30, 2024 are as follows :

Investor Complaints pending at the beginning of the quarter	0
Investor Complaints received during the quarter	9
Investor Complaints disposed off during the quarter	9
Investor Complaints lying unresolved at the end of the quarter	0

For **KFin Technologies Ltd**



C Shobha Anand
Vice President

Date : 16th October, 2024

KFin Technologies Limited 

(Formerly known as KFin Technologies Private Limited)

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda,
Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.

CIN: L72400TG2017PLC117649

Date : 16.10.2024

TO,
UNIT: KOTAK MAHINDRA BANK LIMITED

ISIN'S: INE237A08940 INE237A08957 INE237A08965 INE237A08973 INE237A08981

Sub.:	Statement of Investor Complaints for the period ended as on September 30, 2024 w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity.

We further confirm that during the period from **01st July 2024** to **30th September 2024**, we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For Link Intime India Pvt Ltd.


Ganesh Jadhav
Asst. Vice President - Depository Operations