

December 28, 2022

To,  
Listing Department,  
National Stock Exchange of India Limited  
Exchange Plaza, Plot no. C/1, G Block,  
Bandra- Kurla Complex, Bandra (East),  
Mumbai - 400051, Maharashtra, India.

Respected Sir,

**Sub: Outcome of Board Meeting**  
**NSE Symbol: KEERTI | Series: EQ**

Dear Sir/Madam,

We hereby inform that the Board of Directors of the company, at its meeting held today i.e. Wednesday, December 28, 2022 at the registered office of the Company have

- Appointed Mrs. **Sonia Rakesh Bhatia** (DIN: 07306337) as an additional Director under category Non executive - Independent director for the period of 5 years w.e.f. 28/12/2022, subject to approval of the shareholder of the company at upcoming Extra- Ordinary General meeting of the Company; her profile enclosed herewith as Annexure I

The meeting commenced at 01:00 P.M. and concluded at 1:30 P.M.

The above is for information given under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and dissemination to the public at large.

Thanking You,

Yours Faithfully,

**For KEERTI KNOWLEDGE & SKILLS LIMITED**

**Priyanka Pandey**  
**Company Secretary**  
**ACS 61342**

*Encl: as above*

# Annexure I

## SONIYA BHATIA

INTERNATIONAL MANAGER-  
LEARNING SUPPORT

### WORK BACKGROUND

**International Manager- Learning Support**  
*eduCLaaS Global Pte. Ltd. | March 2022 - Present.*




- a) Managing learners across Sri Lanka, Philippines, Indonesia, Malaysia, Myanmar, Vietnam, Bangladesh and India.
- b) To ensure that Ensure that learners Needs are appropriately identified, are supported in their transition and make progress throughout their journey with us.
- c) To proactively evaluate existing services and develop new provision to ensure we offer a responsive and high quality support service for learners.
- d) To ensure that team workers adopt and use tech tools like Power Bi Dashboards, SMS, LMS OmniLearn eLMS, MS teams, efficiently.
- e) Liaison with all departments (IT, Compliance, Learning Management, Talent acquisition) to develop and monitor systems that support the provision of a seamless service to learners.
- f) Provide effective line management to the Learning Support Team. Ensuring that all Learning Associates (Team) are monitored and reported on their KPI's.
- g) Lead and manage the strategic delivery of required plans and programs to enhance the student experience, satisfaction and success.

**Manager - Student Development and Support**  
*Pearl Academy | July 2019 - February 2022.*

- a) Lead and manage the strategic delivery of required plans and programs to enhance the student experience, satisfaction and success.
- b) Create and promote an environment in which students are inspired, prepared effectively for their future, and enabled to relate the skills gained to their future direction.
- c) Provides essential services such as admissions, registration, counselling, financial aid, health, housing and so on, in accordance with the mission and objectives of the institution.
- d) To prepare students for active participation in society. Lead and Monitor the famous student body of Academy namely "Plan Clan" and "Rotaract Club of Pearl Mumbai" to widen participation and promote equality, diversity and inclusion.
- e) Develop and maintain effective relationship with key stakeholders (Student, Faculties, Deans, HOD's, Student Societies, external bodies).



### REACH ME AT:

-  +91 8898898200
-  soniya.bhatia250@gmail.com
-  Godrej Hill, Kalyan

### SOCIAL:

[linkedin.com/in/soniya-bhatiab84868167](https://www.linkedin.com/in/soniya-bhatiab84868167)

### PROFESSIONAL SKILLS:

People Management  
Team Leadership  
Strategic Planning  
Strong Communication Skills  
Relationship Management  
Operations Excellence  
Problem Solving Skills  
Customer Service Orientation  
Prioritization Skills

## PERSONAL SKILLS:

Proactive Approach  
Reliable and Professional  
Flexible, Independent & Innovative  
Team Player & Goal Oriented  
Organized  
Fast Learner  
Highly Motivated

## PERSONAL DETAILS:

DOB : 25 May 1981  
Marital Status : Married  
Address :

### Independent Director

*Keerti Knowledge & Skills Ltd | Nov 2018 - May 2019*

### Head - Operations (PAN India & Dubai)

*Shiamak Davar International (India) Pvt. Ltd. | Apr 2016 - May 2017*

### Director - Operations (PAN India)

*SmartQ Education Solutions Pvt. Ltd. | May 2013 - Mar 2016*

### Sr. Business & Operations Manager (West Zone)

*Keerti Software and Hardware Infotech Pvt. Ltd. | Jan 2011 - Apr 2013*

### Manager - Business & Operations

*Aptech N-Power Hardware and Networking Pvt. Ltd | Sep 2009 - Dec 2010*

### Technical Support Officer

*Convergys India Services Pvt. Ltd. | Dec 2006 - Feb 2009*

## ACHIEVEMENTS

- Won the prestigious "Samaan Award" as "Best Employee - Operations Excellence" for 2021-22 in Pearl Academy.
- Single handedly led the student body "Plan- Clan" for biggest ever annual festival "Pearl Utsav 2020".
- Formed the first ever Institutional "Rotaract Club of Pearl Mumbai" in Pearl Academy in the year 2020.
- Was promoted as Director Operations in SmartQ Education Solution Pvt. Ltd in the year 2015.
- Awarded as "Best Anchor" in Rotary Club of Midtown (Ulhasnagar) for FATE(The biggest exhibition held annually) in 2014.
- Awarded as "GEM of KEERTI" at KSHIPL Pvt. Ltd., for the year 2012.
- Was awarded as "Best Service Delivery Manager" for the two consecutive quarters in APTECH N-Power (Kalyan W) in 2010.
- Awarded as "Key Quality plus Contributor" at Convergys India Services Pvt. Ltd. for 6 consecutive months in year 2008.

## EDUCATION

### MASTERS IN BUSINESS ADMINISTRATION (MARKETING)

*Mahatma Gandhi University | Meghalaya | 2012-14*

### MASTERS IN COMMERCE

*University of Mumbai | 2003-05*

### BACHELOR IN COMMERCE

*University of Mumbai | 2000 - 2003*

## UPGRADED SKILLS

### INTRODUCTION TO PSYCHOLOGY

*UNIVERSITY OF TORONTO | 2020*

### PSYCHOLOGICAL FIRST AID

*JOHN HOPKINS UNIVERSITY | 2020*