



August 01, 2026

BSE Limited

Floor 25, P. J. Towers
Dalal Street, Fort
Mumbai - 400 001
Scrip Code: **543271**

National Stock Exchange of India Limited

Exchange Plaza
Bandra Kurla Complex, Bandra (E)
Mumbai - 400 051
Trading Symbol: **JUBLINGREA**

Sub.: Business Responsibility and Sustainability Report ('BRSR') for the Financial Year 2025-26

Dear Sir/Madam,

Pursuant to the Regulation 34(2)(f) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are submitting herewith the Business Responsibility and Sustainability Report for the Financial Year 2025-26, which also forms part of the Annual Report for the Financial Year 2025-26.

This is for your information and record.

Thanking You

Yours faithfully,
For Jubilant Ingrevia Limited

Deepanjali Gulati
Company Secretary & Compliance Officer

Encl: As above

A Jubilant Bhartia Company

OUR VALUES



Jubilant Ingrevia Limited

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Regd Office:
Bhartiagram, Gajraula
Distt. Amroha - 244 223
Uttar Pradesh, India
CIN : L24299UP2019PLC122657

Business Responsibility & Sustainability Reporting

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

1. Corporate Identity Number (CIN) of the Listed Entity
L24299UP2019PLC122657
2. Name of the Listed Entity
JUBILANT INGREVIA LIMITED
3. Year of incorporation
23-10-2019
4. Registered office address
Bhartiagram, Gajraula, District Amroha-244 223, Uttar Pradesh, India
5. Corporate address
Jubilant Ingrevia Limited, 1A, Sector 16A, Noida - 201 301, Uttar Pradesh, India
6. E-mail
ESGCommunications@jubl.com
7. Telephone
91-120-4361502
8. Website
www.jubilantingrevia.com
9. Financial year for which reporting is being done

Financial year for which reporting is being done	Start Date	End Date
Current Financial Year	01-04-2025	31-03-2026
Previous Financial Year	01-04-2024	31-03-2025
Prior to the Previous Financial year	01-04-2023	31-03-2024

10. Name of the Stock Exchange(s) where shares are listed
National Stock Exchange of India Limited; BSE Limited
11. Paid-up Capital
157.72 million
12. Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report
Mr. Vijay Kumar Srivastava
Chief of Operations & Whole Time Director
1-A, Sector 16A, Noida -201301
Uttar Pradesh, India.
Phone: +91-120-4958033
Email: ESGCommunications@jubl.com
13. Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).

Disclosures are on a consolidated basis including Indian subsidiaries (excluded foreign subsidiaries) and excluding Associates.
14. Name of assurance provider: NA
15. Type of assurance obtained: NA

II. Products/services

16. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Speciality Chemicals	Manufacturing, Distribution, Sales & Marketing	44.13%
2	Chemical Intermediates		37.87%
3	Nutrition and Health Solutions		18%

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of total Turnover contributed
1	Pyridine & Picolines, Fine Chemicals, Crop protection chemicals and CDMO	2021	44.13%
2	Nutrition & Health Ingredients, Animal Nutrition & Health solutions and Human Nutrition & Health solution	2011	37.87%
3	Acetyls and Specialty Ethanol	2011	18%

NIC Code list link: https://www.ncs.gov.in/Documents/NIC_Sector.pdf

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	6*	8	14
International	0	4	4

*1 plant acquired in March 30th 2026

19. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	25
International (No. of Countries)	62

b. What is the contribution of exports as a percentage of the total turnover of the entity?

The contribution of export (consolidated) as a percentage of the total turnover of the entity during FY 2026 was 44.32%.

c. A brief on types of customers

Jubilant Ingrevia Limited is a leading solutions provider of Specialty Chemicals & CDMO globally, serving Pharmaceutical, Nutrition, Agrochemical, Consumer, Semiconductor and Industrial customers. It offers customised solutions that are innovative, cost-effective and conform to global quality standards and has a broad portfolio of 130+ products.

It has over 45 years of legacy in the chemicals industry and is amongst the top players globally in Pyridine & Picolines, Pyridine derivatives, Acetic Anhydride, Vitamin-B3 and many other products. Jubilant Ingrevia Limited has a fast-growing Custom Development and Manufacturing business (CDMO) serving pharmaceuticals, agrochemicals and semiconductor sectors. The Company serves customers in US, EU, Japan, Middle East, South East Asia and other geographies, in addition to domestic market from its 50+ plants across 6 manufacturing facilities in India with a workforce of over 2,300 employees. Its three R&D centres employ 150 scientists working on cutting-edge research and innovation.

Jubilant Ingrevia Limited is a Responsible Care certified company and ranked highly in global ESG indices such as Ecovadis and Dow Jones Sustainability Index. In 2024, Jubilant Ingrevia Limited was also recognised by the World Economic Forum (WEF) and entered its prestigious Global Lighthouse Network (GLN) for deployment of 4IR technologies.

IV. Employees

20. Details as of the end of the Financial Year:

a. Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female		Other	
			No. (B)	% (B/A)	No. (C)	% (C/A)	No. (H)	% (H/A)
EMPLOYEES								
1.	Permanent (D)	1951	1814	92.97	137	7.02	0	0
2.	Other than Permanent (E)	0	0	0	0	0	0	0
3.	Total employees (D+E)	1951	1814	92.97	137	7.02	0	0
WORKERS								
4.	Permanent (F)	234	234	100	0	0	0	0
5.	Other than Permanent (G)*	1244	1216	98	28	2	0	0
6.	Total workers (F + G)	1478	1450	98	28	2	0	0

*Contract workers

b. Differently abled Employees and workers:

S. No	Particulars	Total (A)	Male		Female		Other	
			No. (B)	% (B/A)	No. (C)	% (C/A)	No. (H)	% (H/A)
DIFFERENTLY ABLED EMPLOYEES								
1.	Permanent (D)	0	0	0	0	0	0	0
2.	Other than Permanent (E)	0	0	0	0	0	0	0
3.	Total differently abled employees (D + E)	0	0	0	0	0	0	0
DIFFERENTLY ABLED WORKERS								
4.	Permanent (F)	0	0	0	0	0	0	0
5.	Other than permanent (G)	2	2	100	0	0	0	0
6.	Total differently abled workers (F + G)	2	2	100	0	0	0	0

21. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	12	2	16.67
Key Management Personnel	5	1	20.00

22. Turnover rate for permanent employees and workers

(Disclose trends for the past 3 years)

	FY 2026 (Turnover rate in current FY)				FY 2025 (Turnover rate in previous FY)				FY 2024 (Turnover rate in the year prior to the previous FY)			
	Male	Female	Other	Total	Male	Female	Other	Total	Male	Female	Other	Total
Permanent Employees	19.2%	25.2%	0%	19.6%	18.3%	17.10%	0%	18.2%	17.7%	24.6%	0%	18.10%
Permanent Workers	9%	0%	0%	9%	8.9%	0%	0%	8.9%	12%	0%	0%	12%

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. (a) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Jubilant Infrastructure Limited	Subsidiary	100	No
2	Jubilant Agro Sciences Limited	Subsidiary	100	No
3	Jubilant Life Sciences NV, Belgium	Subsidiary	100	No
4	Jubilant Life Sciences International Pte Ltd, Singapore	Subsidiary	100	No
5	Jubilant Life Sciences (Shanghai) Limited	Subsidiary	100	No
6	Jubilant Ingrevia (USA) Inc. Formerly known as Jubilant Life Sciences (USA) Inc	Subsidiary	100	No
7	Remidex Pharma Private Limited	Subsidiary (with effect from 30 March 2026)	100	No
8	Mister Veg Foods Private Limited	Associate	37.98	No
9	AMP Energy Green Fifteen Private Limited	Associate	26	No
10	O2 Renewable Energy XVIII Private Limited	Associate (with effect from 25 April 2025)	26.43	No

VI. CSR Details

Corporate Social Responsibility (CSR) is an integral part of Jubilant's corporate philosophy and is undertaken in accordance with the provisions of Section 135 read with Schedule VII of the Companies Act, 2013. The Company's CSR initiatives are strategically aligned with the United Nations Sustainable Development Goals (SDGs), reflecting its commitment to sustainable and inclusive growth.

The Jubilant Bhartia Foundation (JBF), established in 2007, serves as the not-for-profit arm of the Jubilant Bhartia Group and spearheads the Group's CSR initiatives. Through its Public-Private-People Partnership (4P) approach, JBF implements impactful programmes across key focus areas, including Healthcare, Education, and Livelihoods, with the objective of creating sustainable social impact and improving the quality of life of communities surrounding the Company's operational locations.

During FY 2026, JBF continued to advance inclusive and sustainable community development by strengthening multi-stakeholder partnerships and fostering collaboration, knowledge sharing, and experiential learning. Its initiatives remained focused on enhancing community well-being and promoting long-term socio-economic development in areas around the Company's manufacturing facilities.

For further details, please visit: www.jubilantbhartiafoundation.com

24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No): Yes

(ii) Turnover (in ₹): 43,880.65 million

(iii) Net worth (in ₹): 31,262.17 million

VII. Transparency and Disclosures Compliances**25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:**

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2026 Current Financial Year			FY 2025 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes, https://jubilantingrevia.com/investors/financials/files/769imguf-GrievanceRedressalpolicy.pdf	0	0	Nil	0	0	Nil
Investors (other than shareholders)	Yes, https://jubilantingrevia.com/Uploads/Whistle_Blower_Policy_JVL_-_August_2021-abe2fd8f-b1f6-46a4-b110-c9b6ae8e6454.pdf	0	0	Nil	0	0	Nil
Shareholders	Yes, https://jubilantingrevia.com/Uploads/Whistle_Blower_Policy_JVL_-_August_2021-abe2fd8f-b1f6-46a4-b110-c9b6ae8e6454.pdf	0	0	Nil	6	2	Resolved in Q1 FY26
Employees and workers	Yes, https://jubilantingrevia.com/group-ombudsperson	0	0	Nil	0	0	Nil
Customers	Yes, https://jubilantingrevia.com/group-ombudsperson	14	0	Nil	18	0	Nil
Value Chain Partners	Yes https://jubilantingrevia.com/Uploads/Whistle_Blower_Policy_JVL_-_August_2021-abe2fd8f-b1f6-46a4-b110-c9b6ae8e6454.pdf	0	0	Nil	0	0	Nil
Other (please specify)	NA	NA	NA	NA	NA	NA	NA

26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adaptor mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Health & Safety	Risk	Health and Safety is a material risk for Jubilant Ingrevia due to the inherent hazards associated with chemical manufacturing, including the handling of hazardous substances, high-temperature and high-pressure processes, and operation of complex manufacturing equipment. These activities expose employees and contractors to occupational health and process safety risks that could result in injuries, fatalities, operational disruptions, regulatory non-compliance, financial losses and reputational damage. Effective management of health and safety is therefore critical to protecting the workforce, ensuring business continuity, maintaining regulatory compliance and upholding stakeholder confidence	We maintain a robust health and safety management system supported by regular workplace inspections, equipment integrity checks, and comprehensive process safety risk assessments, including HAZOP, LOPA, JSA, and FMEA. In 2024, we launched Project Apollo, our flagship safety transformation programme designed to strengthen safety performance across all sites. Built on four strategic pillars, Workplace Safety, Process Safety Management, Digitalisation of Safety Systems, and Cultural Safety, the initiative reinforces our aspiration of achieving zero harm while fostering a resilient, proactive, and safety-first culture. Our safety governance is further strengthened through multi-level safety committees, periodic external audits, gap assessments, extensive employee training, behaviour-based safety programmes, and Process Safety Management (PSM), driving continuous improvement and safeguarding our people, assets, and operation.	Negative
2	GHG Emissions & Climate Change	Risk Opportunity	GHG Emissions and Climate Change is a material risk and opportunity for Jubilant Ingrevia due to the energy-intensive nature of its chemical manufacturing operations, which rely on fossil fuels and involve emission-intensive processes, some of which are difficult to decarbonise. This exposes the Company to transition risks arising from evolving climate regulations, carbon pricing, changing investor and customer expectations, as well as physical risks such as extreme weather events and changing rainfall	We are strengthening our climate strategy through a comprehensive approach focused on reducing greenhouse gas (GHG) emissions and enhancing climate resilience across our operations. Key initiatives include increasing the use of renewable energy , improving energy efficiency through process optimisation, waste heat recovery, and digital energy monitoring systems, and integrating climate considerations into responsible sourcing and supplier engagement programmes.	Negative

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adaptor mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
			patterns that may disrupt operations and supply chains. At the same time, investments in energy efficiency, renewable energy, low-carbon technologies and process innovation present opportunities to reduce emissions, improve operational efficiency, strengthen resilience and enhance long-term competitiveness.	In addition, we conduct climate risk and opportunity assessments aligned with the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD), invest in research and development to advance sustainable specialty chemical solutions, and publish independently assured GHG inventories to enhance transparency and accountability. We also monitor energy consumption and GHG emissions intensity on a per tonne of production basis, enabling data-driven decision-making and continual improvement in our climate performance.	
3	Corporate culture	Risk Opportunity	Corporate Culture is a material risk and opportunity for Jubilant Ingrevia as it influences employee behaviour, operational excellence, innovation, ethical conduct and decision-making across its diverse manufacturing and business operations. A weak organisational culture may lead to safety incidents, compliance failures, reduced employee engagement, talent attrition and reputational risks. Conversely, fostering a culture of integrity, accountability, collaboration, continuous learning and innovation strengthens employee engagement, enhances productivity, supports regulatory compliance, attracts and retains talent, and enables the Company to achieve its long-term business and sustainability objectives.	At Jubilant Ingrevia Limited, integrity, transparency, and accountability form the foundation of our corporate governance framework. We have embedded a strong ethical culture and robust compliance systems across our operations to ensure responsible business conduct and strengthen stakeholder trust. Our governance framework is supported by a comprehensive Code of Conduct, regular ethics and compliance training, and well-defined policies on areas such as Prevention of Sexual Harassment (POSH), Human Rights, and Anti-Bribery and Anti-Corruption. We maintain zero tolerance for corruption, bribery, discrimination, harassment, and human rights violations, while fostering a safe, inclusive, and respectful workplace that values diversity and equal opportunity. Through continuous monitoring, employee awareness programmes, and a strong compliance framework, we reinforce ethical decision-making, ensure regulatory compliance, and uphold the highest standards of corporate governance.	Negative

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adaptor mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
4	Water Management	Risk Opportunity	Water Management is a material risk and opportunity for Jubilant Ingrevia due to the water-intensive nature of its chemical manufacturing operations, where water is essential for process operations, cooling, utilities and effluent treatment. The Company operates facilities, including Gajraula, in water-stressed regions, making water availability critical for operational continuity. Climate change-induced water scarcity, declining water quality and evolving regulatory requirements may increase operational costs, disrupt production and heighten compliance and community-related risks. Historical regulatory actions related to water management further underscore the importance of robust water stewardship. At the same time, investments in water efficiency, recycling and reuse, advanced treatment technologies and responsible water stewardship present opportunities to enhance operational resilience, reduce costs, strengthen stakeholder trust and support sustainable growth.	We regularly assess water-related risks across all operational sites using recognised tools such as the WWF Water Risk Filter and WRI Aqueduct to identify locations exposed to water stress and inform site-specific water stewardship strategies. To optimise water use, we have implemented extensive water recycling and reuse practices across our operations. Most manufacturing facilities have achieved ZLD, while treated effluent from facilities where discharge is permitted, such as Bharuch and Savli, is released in full compliance with applicable regulatory standards. Key effluent quality parameters, including Biological Oxygen Demand (BOD), Chemical Oxygen Demand (COD), and Total Suspended Solids (TSS), are regularly monitored through internal testing and independent third-party assessments. Beyond operational efficiency, we undertake water replenishment initiatives to enhance watershed resilience and groundwater recharge. These include rainwater harvesting systems and the restoration of community water bodies, around Gajraula. In addition, the Company has established ambitious water conservation targets aligned with the SDGs and India's Nationally Determined Contributions (NDCs), reinforcing our commitment to continual improvement in sustainable water management.	Negative

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adaptor mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
5	Product Safety (Consumers and/or End-Users)	Risk	Product Safety (Consumer & End-User Safety) is a material risk for Jubilant Ingrevia due to its role as a supplier to the pharmaceutical, agrochemical, nutrition, consumer and industrial sectors, where product quality, safety and regulatory compliance are critical. Any lapse in product safety or responsible sourcing could adversely affect end-user health, lead to regulatory action, product recalls, customer claims and reputational damage. Maintaining stringent quality standards, product stewardship practices and responsible sourcing is therefore essential to meet customer requirements, comply with applicable regulations and uphold stakeholder trust.	We maintain stringent product quality and safety standards through robust quality management systems aligned with applicable regulatory and industry requirements, including FDA and REACH. We collaborate closely with our suppliers to ensure ESG considerations are embedded throughout the value chain. To proactively identify and mitigate environmental and product-related risks, the Company conducts Product Carbon Footprint (PCF) assessments for key products (disclosed in Sustainability Report 2025-26). Our product stewardship framework, quality assurance processes, and supplier management practices are regularly reviewed and updated to reflect evolving regulatory requirements, industry best practices, and customer expectations, ensuring continued product compliance, safety, and sustainability across our operations.	Negative
6	Energy Management	Risk Opportunity	Energy Management is a material risk and opportunity for Jubilant Ingrevia due to the energy-intensive nature of its chemical manufacturing operations, which rely on electricity and thermal energy for process heating, steam generation and production. Rising energy prices, dependence on conventional fuels, supply disruptions and evolving climate-related regulations may increase operating costs, GHG emissions and business risks. Conversely, improving energy efficiency, optimising processes, adopting renewable energy and investing in low-carbon technologies present opportunities to reduce energy costs, enhance operational resilience, lower emissions, strengthen regulatory compliance and improve long-term competitiveness.	At Jubilant Ingrevia Limited, energy efficiency is a key driver of operational excellence, cost optimisation, and decarbonisation. Our energy conservation strategy focuses on energy efficiency improvements, waste heat recovery, process optimisation, and the adoption of renewable energy sources. A dedicated energy conservation team, supported by subject matter experts, implements a structured approach to optimise energy performance and reduce energy costs across all manufacturing sites. We also partnered with O2 Renewables to accelerate clean energy adoption at our Savli, Gajraula, and Bharuch sites, enabling a renewable energy share of 25% in the power mix at Jubilant Ingrevia through a reliable renewable power supply.	Negative

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adaptor mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
7	Human Capital Development	Opportunity	Human Capital Development is a material opportunity for Jubilant Ingrevia as a skilled, engaged and future-ready workforce is essential for operational excellence, innovation and sustainable growth. Investing in employee capability building, leadership development, technical skills and ESG awareness enhances productivity, strengthens innovation, improves adaptability to evolving industry and regulatory requirements, and supports talent attraction and retention. This enables the Company to improve business performance while advancing its long-term sustainability objectives.	We are committed to fostering a culture of continuous learning and professional development through a comprehensive Learning Management System (LMS), which provides employees with access to a diverse portfolio of technical, functional, behavioural, and leadership training programmes. To further strengthen organisational capabilities, the Company collaborates with reputed external institutions to deliver specialised training across technical, managerial, and sustainability-related topics. Through structured upskilling, reskilling, and leadership development initiatives, we equip our workforce with the knowledge and competencies required to address evolving business challenges, support innovation, and drive long-term organisational success.	Positive
8	Compliance Management (Legal & Regulatory)	Risk	Compliance Management (Legal & Regulatory) is a material risk for Jubilant Ingrevia due to the highly regulated nature of the chemical manufacturing industry. Failure to comply with applicable laws, environmental, health and safety regulations, product quality standards and ESG-related requirements may result in regulatory penalties, litigation, operational disruptions, increased compliance costs, delays in product approvals and reputational damage. Evolving regulatory requirements and increasing customer expectations for responsible business practices further heighten this risk, making robust compliance management essential to maintaining business continuity, stakeholder trust and the Company's license to operate.	We have established a robust Compliance Management System to ensure effective monitoring of, and adherence to, all applicable laws, regulations, and statutory requirements across our operations. Regular training and awareness programmes are conducted for employees and relevant stakeholders to keep them informed of evolving regulatory obligations and compliance expectations. Supported by a strong governance framework and a culture of ethics and accountability, this proactive approach helps prevent instances of non-compliance, strengthens risk management, and reinforces the trust and confidence of our stakeholders.	Negative

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adaptor mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
9	Data security	Risk	Jubilant's growing reliance on digital platforms for R&D, supply chain management, customer engagement, and operational processes makes data security a business risk. A cyberattack, data breach, or operational technology (OT) disruption could lead to theft of sensitive intellectual property, exposure of confidential client information, and competitive disadvantage. Such incidents can also trigger significant regulatory penalties under global data protection laws, particularly when operating across multiple jurisdictions, while damaging stakeholder trust and brand reputation. With the evolving nature of cyber threats, including phishing, malware, credential theft, and accidental data sharing, even a short-lived disruption could disrupt production schedules, delay product delivery, and cause financial loss. With increasing global scrutiny on antitrust and data privacy compliance, any lapse in digital security could undermine Jubilant's market credibility, disrupt strategic operations, and weaken its competitive positioning.	As Jubilant Ingrevia increasingly relies on digital platforms across manufacturing, R&D, supply chain, and customer-facing operations, cyber incidents or data breaches could result in production downtime, business disruption, regulatory penalties, recovery costs, and potential loss of intellectual property or confidential business information. These events could adversely impact revenue, profitability, stakeholder trust, and the Company's competitive position. To mitigate these risks, Jubilant has implemented an Information Security Management System (ISMS) aligned with ISO 27001 , supported by cybersecurity policies, access controls, continuous monitoring of critical systems, employee awareness programs, and business continuity measures. These controls strengthen operational resilience, reduce the likelihood of cyber incidents, safeguard critical business information, and help avoid potential financial and reputational losses.	Negative

For more details, please refer to the sustainability Report 2025-26

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
b. Has the policy been approved by the Board? (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
c. Web Link of the Policies, if available	All employee-related policies are uploaded on the intranet portal of the Company for communication and implementation. Other policies are uploaded on the Company's website in the following links: https://jubilantingrevia.com/sustainability-policy-1 https://jubilantingrevia.com/investors/financials/governance-policies								
2. Whether the entity has translated the policy into procedures. (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
4. Name of the national and international codes/certifications/ labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	ISO 27001	ISO 14001 ISO 50001 RC 14001	ISO 45001	NIL	NIL	ISO 14001 RC 14001	NIL	RC 14001	ISO 9001
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	NIL	NIL	There are relevant Goals and targets in following areas: - Gender Diversity: Targeting an increase in female workforce participation to 12% by FY27 reinforcing the organization's commitment to gender inclusivity.	NIL	NIL	• Water Efficiency: Targeting a 27% reduction in specific water consumption by FY29 vs FY23 through improved water management practices. • Committed to a 40% reduction in Scope 1 emissions by FY29 vs FY23 • Over 35% of Jubilant Ingrevia's over-all energy requirement at all manufacturing facilities will be met through renewable energy by FY29. • To achieve ZWL certification and waste recyclability >99% by FY29	NIL	Support to families to achieve sustainable livelihood (India) Target 2030	NIL

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	Following are the key sustainability goals & targets and their achievements during FY 2026:								
	Sustainability Goals		UOM		FY 2026 Target		FY 2026 Achievement		
	Reduce Lost Time Injuries Frequency Rate (LTIFR)		No.		0		Nil		
	Fatalities		No.		0		Nil		
	Reduce the specific energy consumption		GJ/MT		17.1		16.78		
	Reduce the specific GHG emission		tCO ₂ e/MT		1.51		1.49		
	Reduce specific water consumption		m ³ /MT		6.4		6.27		
	Improve skill and knowledge of employees by imparting training		Training man-days / employee / yr		3		4.2		

Governance, leadership and oversight

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)

Dear Stakeholders,

At Jubilant Ingrevia, sustainability is integral to our strategy, enabling us to create long-term value while responding to evolving ESG challenges. As climate change, resource constraints, and stakeholder expectations continue to reshape the business landscape, we remain committed to responsible growth through innovation, operational excellence, and strong governance.

I am pleased to present our Business Responsibility and Sustainability Report for FY 2025-26, which reflects the progress we have made in embedding sustainability across our operations. Since beginning our sustainability reporting journey in 2013, we have continuously strengthened our governance, risk management, and ESG practices to build a resilient and future-ready organisation.

During the year, we exceeded our environmental performance targets by reducing our specific Scope 1 and Scope 2 GHG emission intensity to 1.49 tCO₂e/MT, surpassing our target of 1.51 tCO₂e/MT, and lowering specific water consumption to 6.27 KL/MT against a target of 6.40 KL/MT. These achievements were driven by energy efficiency initiatives, renewable energy adoption, process optimisation, waste heat recovery, and enhanced water recycling and conservation.

Our climate action journey gathered further momentum with Product Carbon Footprint (PCF) assessments for 33 products, while our decarbonisation roadmap keeps us on track to achieve a 40% reduction in Scope 1 emissions by FY 2029. Equally important, we achieved our target of increasing women's representation in our workforce to 7.2%, reflecting our commitment to building a more diverse and inclusive workplace.

Our continued progress has been recognised externally with a 74/100 score in the S&P Global Corporate Sustainability Assessment (CSA) 2025, placing us in the 97th percentile globally within the Chemicals sector, alongside 'B' scores for Climate Change and Water Security from CDP.

These achievements would not have been possible without the dedication of our employees and the trust of our customers, business partners, investors, and communities. As we look ahead, we remain committed to driving sustainable growth, creating shared value, and building a more resilient future for all our stakeholders.

8.	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	CEO & MD
9.	Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	Yes, CSR & Sustainability Committee

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee										Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)								
	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9	
Performance against above policies and follow up action	Y	Y	Y	Y	Y	Y	Y	Y	Y									Half Yearly	
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	Y	Y	Y	Y	Y	Y	Y	Y	Y									Quarterly	

11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.

No

12. If answer to question (1) above is “No” i.e. not all Principles are covered by a policy, reasons to be stated:

Not Applicable, All principles are covered by policies*

(*) The policies are approved by the Board/ competent authority to which requisite authority has been delegated by the Board.

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorised as ‘Essential’ and ‘Leadership’. While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1 Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1. Percentage coverage by training and awareness programs on any of the Principles during the financial year:

Segment	Total number of training and awareness programs held	Topics / principles covered under the training and its impact	%age of persons in respective category covered by the awareness programs
Board of Directors	1	POSH	8%
Key Managerial Personnel	5	POSH IT Security	60%
Employees other than BoD and KMPs	2336	- Compliance, ethics & governance - Safety & operational excellence - Leadership & management development - Project & performance management - Career & business development	99%
Workers	2018	- Process Safety & Safe Operations - Workplace Safety & Emergency Preparedness - Equipment & Electrical Safety - Operational Excellence & Quality Workplace Awareness & Good Practices	94%

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

There is no such recorded case in this financial year.

Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty / Fine	0	0	0	0	No
Settlement	0	0	0	0	No
Compounding Fee	0	0	0	0	No

Non-Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment	NA	NA	NA	NA	No
Punishment	NA	NA	NA	NA	No

1. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, the Company has developed and communicated its Anti-bribery & Anti-corruption policy as part of the employee Code of Conduct (CoC). Please refer to page 13 & 14 of our Code of Conduct, available on the Company's website at the following link: https://jubilantingrevia.com/Uploads/Jubilant_Ingrevia_I_Code_of_Conduct_August_2021-9c530b4f-fae3-4675-9f5c-fab11f930e02.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

6. Details of complaints with regard to conflict of interest:

	FY 2026 (Current Financial Year)		FY 2025 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	NA	0	NA
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	NA	0	NA

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable as mentioned above

8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format:

	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
Number of days of accounts payables	97*	90

*The cost of goods/services procured considered for this indicator comprises: Cost of materials consumed, Purchases of stock-in-trade, changes in inventory and relevant other expenses.

9. Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
Concentration of purchases*	a. Purchases from trading houses as % of total purchases	63%	64%
	b. Number of trading houses where purchases are made from	33	35
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	86%	86%
Concentration of Sales	a. Sales to dealers / distributors as % of total sales	2.91%	3.72%
	b. Number of dealers / distributors to whom sales are made	153	172
	c. Sales to top 10 dealers / distributors as % of total sales to dealer / distributors	59%	61.50%
Share of RPTs in	a. Purchases (Purchases with related parties as % of Total Purchases)	1.81%	1.63%
	b. Sales (Sales to related parties as % of Total Sales)	0.50%	0.51%
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	0.00%	0.00
	d. Investments in related parties as % of Total Investments made	40.10%	0.00

*Data has been calculated based on 90% of the procurement spend

Leadership Indicators

1. Awareness programs conducted for value chain partners on any of the Principles during the financial year:

S. No.	Total number of awareness programs held	Topics/principles covered under the training	%age of value chain partners covered (by value of business done with such partners) under the awareness programs
1	10	Defensive Driver Training Program (including Vehicle safety rules, Hazard awareness, TREM card training, Enhance driver safety and awareness, How to reduce accident and incident)	35

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.

Yes, the Company takes disclosures from directors from time to time with respect to changes of interest or concern from the Board members which are placed before the Board meeting.

PRINCIPLE 2 Businesses should provide goods and services in a manner that is sustainable and safe.**Essential Indicators**

1. **Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.**

	Current Financial Year 2026	Previous Financial Year 2025	Details of improvements in environmental and social impacts
R&D	100%	100%	R&D expenses serves for mankind which includes Specific technology (OPEX ~4%) i.e. Flow Chemistry / Cost Reduction to enhance productivity by low carbon emission, energy saving as well as less effluent load.
Capex	0.25%	0.35%	The CAPEX contribution is planned to generate safety data which helps to develop safe and hazardous-free processes for the products.

2. a. **Does the entity have procedures in place for sustainable sourcing? (Yes/No)**

Yes.

- b. **If yes, what percentage of inputs were sourced sustainably?**

51%

3. **Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.**

Parameter	Process Description
Plastics (including packaging)	We comply with applicable Plastic Waste Management Rules and follow the Extended Producer Responsibility (EPR) mechanism
E-waste	Not Applicable
Hazardous waste	Hazardous waste is classified in accordance with the Hazardous Waste Management Rules, 2016 (as amended). Reusable waste is sent to authorised end users for recovery, while the remaining waste is safely disposed of at facilities approved by the Pollution Control Board.
Other waste	Not Applicable

4. **Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.**

Yes, the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards. The EPR is applicable under Plastic Waste Management.

Leadership Indicators

- Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

Yes, we conduct PCF on regular basis. The recent PCF study is under review for 33 products. For more details refer Sustainability report 2025-26.

NIC Code	Name of Product /Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
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Nil

- If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Sr. No.	Name of Product/Service	Description of the risk/concern	Action Taken
	Nil	Nil	Nil

- Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

S. No.	Indicate input material	Recycled or re-used input material to total material	
		FY 2026 Current Financial Year	PY 2025 Previous Financial Year
1	Ammonia	100%	Nil

- Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY 2026 Current Financial Year			PY 2025 Previous Financial Year		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics (including packaging)	0	0	0	0	0	0
E-waste	0	0	0	0	0	0
Hazardous waste Other waste	0	0	0	0	0	0

We remain fully compliant with the Extended Producer Responsibility (EPR) framework and all applicable provisions under the Hazardous Waste Management Rules.

- Reclaimed products and their packaging materials (as a percentage of products sold) for each product category.

Sr. No.	Indicate product category	Reclaimed products and their packaging materials as Percentage of total products sold in respective category
1	Nil	0.00%

PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains**Essential Indicators****1. a. Details of measures for the well-being of employees: (*other than workers)**

% of Employees Covered by											
Category	Total (A)	Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent employees											
Male	1814	1814	100%	1814	100%	0	0	0	0	NA	NA
Female	137	137	100%	137	100%	137	100%	NA	NA	137	100%
Other	0	0	0	0	0	0	0	0	0	0	0
Total	1951	1951	100%	1951	100%	137	7%	0	0	137	7%
Other than Permanent employees											
Male	0	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0

b. Details of measures for the well-being of workers: (*permanent workers only)

% of Workers Covered by											
Category	Total (A)	Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent workers											
Male	234	234	100%	234	100%	0	0%	0	0%	0	0%
Female	0	0	0%	0	0%	0	0%	0	0%	0	0%
Other	0	0	0%	0	0%	0	0%	0	0%	0	0%
Total	234	234	100%	234	100%	0	0%	0	0%	0	0%
Other than Permanent workers											
Male	0	0	0%	0	0%	0	0%	0	0%	0	0%
Female	0	0	0%	0	0%	0	0%	0	0%	0	0%
Other	0	0	0%	0	0%	0	0%	0	0%	0	0%
Total	0	0	0%	0	0%	0	0%	0	0%	0	0%

c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

	FY 2026 Current Financial Year	FY 2025 Previous Financial Year
Cost incurred on well- being measures as a % of total revenue of the Company	0.21%	0.18%

2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	FY 2026 Current Financial Year			FY 2025 Previous Financial Year		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the Authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the Authority (Y/N/N.A.)
PF	100	100	Y	100	100	Y
Gratuity	100	100	Y	100	100	Y
ESI	100	100	Y	100	100	Y
Others – please specify	NA	NA	NA	NA	NA	NA

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, we ensure that our infrastructure is in line with the latest regulations and our differently abled employees and can get required support from our end.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes

We have our internal equal opportunity policy in place.

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	0	0	0	0
Female	60%	36%	0	0
Other	0	0	0	0
Total	60%	36%	0	0

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

If yes, give details of the mechanism in brief.	Yes/No	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent workers	Yes	Yes, workmen can directly approach to their HOD or HR for any grievance. Further, there is CoC policy under which complaint can be filed with ombudsperson.
Other than Permanent Workers	Yes	
Permanent Employees	Yes	
Other than Permanent Employees	Yes	

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2026 (Current Financial Year)			FY 2025 (Previous Financial Year)		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B/A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D/C)
Total Permanent Employees	1951	229	11.74%	1,880	68	3.62
- Male	1814	229	12.62%	1,758	68	3.87
- Female	137	0	0%	122	0	0
- Other	0	0	0%	0	0	0
Total Permanent Workers	234	224	95.73%	259	74	28.57
- Male	234	224	95.73%	259	74	28.57
- Female	0	0	0%	0	0	0
- Other	0	0	0%	0	0	0

8. Details of training given to employees and workers:

Category	FY 2026 Current Financial Year					FY 2025 Previous Financial Year				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Male	1,814	1,801	99%	893	49%	1,758	1,703	96.87	1,634	92.95
Female	137	94	69%	66	48%	122	50	40.98	105	86.07
Other	0	0	0	0	0	0	0	0	0	0
Total	1,951	1,895	97%	959	49%	1,880	1,753	93.24	1,739	92.50
Workers*										
Male	234	220	94%	34	15%	259	259	100	192	74.13
Female	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0
Total	234	220	94%	34	15%	259	259	100	192	74.13

*Permanent workers

9. Details of performance and career development reviews of employees and worker:

Category	FY 2026 Current Financial Year			FY 2025 Previous Financial Year		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Employees						
Male	1,814	1,814	100	1,758	1,758	100
Female	137	137	100	122	122	100
Other	0	0	0	0	0	0
Total	1,951	1,951	100	1,880	1,880	100
Workers						
Male	234	234	100	259	259	100
Female	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total	234	234	100	259	259	100

10. Health and safety management system:

- a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?**

Yes. Presence of a well-equipped Occupational Health Centre at every manufacturing facility to deal with any occupational health emergency with qualified doctors and paramedical staff, running comprehensive health assessment programs. Covered sites are - Gajraula Manufacturing Facility, Bharuch Manufacturing Facility, Nira Manufacturing Facility, Savli Manufacturing Facility, Ambarnath Manufacturing Facility

- b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?**

The Company has established a comprehensive Risk Management framework that plays a critical role in preventing incidents, occupational illnesses, and injuries, while also ensuring emergency preparedness and business continuity. Given the inherent risks associated with its operations and the handling of hazardous chemicals, all sites have implemented a structured approach to Hazard Identification, Risk Assessment, and Risk Management. This approach integrates both qualitative and quantitative methodologies and is subject to regular review, with specific mitigation strategies developed for high-risk areas. The process clearly outlines roles and responsibilities, incorporates mechanisms for monitoring control measures, and emphasizes competency development through training and awareness programs for all personnel involved in high-risk activities. Formal training in risk assessment has been conducted where relevant. For all operational activities—routine, non-routine, or project-based—hazards are identified by trained cross-functional teams. Risk assessments are conducted using tools such as Hazard Identification and Risk Assessment (HIRA), Job Safety Analysis (JSA), and adherence to Standard Operating Procedures (SOPs), which are mandatory to consult prior to the commencement of any task. The Company has instituted detailed procedures for process and functional safety, including the application of methodologies such as Safety Integrity Level (SIL) assessments. Identified hazards and associated risks are managed through operational controls guided by the hierarchy of controls principle. Advanced techniques such as What-If Analysis, and Failure are deployed based on specific case requirements. To ensure accountability, all safety observations and hazards are logged into 'Sanchetna', our digital CAPA platform. Meanwhile, incidents—whether minor or major—are captured and investigated through Incident Reporting and Investigation System (IRIS), using robust root-cause tools like 5WHY and Fishbone analysis. Key process hazards, such as the storage and handling of toxic chemicals like ammonia and chlorine, as well as flammable substances such as fuel, have been specifically addressed through Quantitative Risk Assessments (QRA), HAZOP studies, and engineering reviews, conducted with support from both internal and external subject matter experts. QRA, HAZOP, IHRA, What-if Analysis, HIRA, JSA, Safety Audit, Safety Inspections, etc.

- c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N):**

Yes. We have Sanchetna Software to register the Unsafe Condition, Unsafe Act & Near Miss. Also, we have a Safety Suggestion box for all workers for giving their suggestion/ ideas.

- d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No):**

Yes

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2026 Current Financial Year	FY 2025 Previous Financial Year
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0
	Workers	0	0
Total recordable work-related injuries	Employees	0	0
	Workers	0	0
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0

12. Describe the measures taken by the entity to ensure a safe and healthy work place.

- **Safety Training** : Providing comprehensive training on workplace safety protocols, emergency procedures and proper use of tools, machinery and equipment.
- **Risk Assessment** : Identifying potential hazards and assessing risks to employees' and workers' health and safety through tools such as HAZOP, HIRA, What-If Analysis, PSSR, etc.
- **Implementation of Safety Procedures** : Establishing and implementing standards and procedures for handling hazardous materials, operating machinery and responding effectively to emergency situations.
- **Personal Protective Equipment (PPE)** : Providing appropriate PPE based on job roles and identified risks and ensuring the compliance of PPE usage.
- **Regular Inspections** : Conducting routine workplace inspections to promptly identify and address safety hazards and regulatory compliance gaps.
- **Promoting Health and Wellness** : Offering wellness programs, ergonomic assessments, Health care camps and access to healthcare resources to support employees' and workers' physical and mental well being.
- **Open Communication & Engagement** : Encouraging employees and workers to report safety concerns, near misses, Unsafe acts and Condition through "Sanchetna" and incidents promptly Through "Incident Reporting and Investigation System (IRIS)" and fostering a culture of transparency, accountability and on the spot rewards and recognition.
- **Regulatory Compliance** : Ensuring adherence to applicable local, state, and national regulations governing occupational health and safety standards and ensuring compliance through "Conformity Tool".
- **Emergency Preparedness** : Developing, maintaining and regularly practicing emergency response plans through Mock drills, including evacuation procedures, first aid training and fire drills.
- **Safety Committees** : Forming safety committees comprising management, employees and workers to collaboratively identify safety concerns, recommend solutions, and promote safety initiatives.
- **Incident Investigation** : Conducting thorough investigations of accidents, high potential near misses and occupational injuries to identify root causes and prevent recurrence.
- **Safety Rewards and Recognition Programs** : Implementing structured rewards and recognition programs to encourage safe behaviors and active participation in safety improvement.
- **Environmental Health Management** : Monitoring and controlling environmental factors such as air quality, noise levels and chemical exposures to protect employees' and workers' health.
- **Continuous Improvement** : Periodically reviewing and updating safety policies, standards, procedures, and training programs in line with evolving risks, legal changes, and best practices.

13. Number of Complaints on the following made by employees and workers:

	FY 2026 (Current Financial Year)			FY 2025 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0	NA	0	0	NA
Health & Safety	0	0	NA	0	0	NA

14. Assessments for the year:

Indicate product category	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100
Working Conditions	100

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

Following are corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions at our sites:

1. Training : Comprehensive training shall be imparted to all workforce regarding Chemicals safety.
2. Airline System Arrangement :Ensure installation and availability of a complete airline respiratory system at all sites and locations where hazardous activities are performed.
3. Revalidation of the PPE matrix.
4. Breathing Protection System : Arrangement of a complete airline system with bubble hood suit, regulator and filtration unit shall be arranged in adequate numbers, PPE matrix shall be updated and ensure usage of suit while performing the required activity.
5. HIRA Review : HIRA (Hazard Identification & Risk Assessment) shall be re-visited for all products, activities and services.

Leadership Indicators

1. Does the entity extend any life insurance or any compensatory package in the event of death of

- (A) Employees (Y/N): Yes
(B) Workers (Y/N): Yes

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

Every month we take proof of previous month's PF and ESI Challan from the contractor(s). It is ensured that dues are getting deducted and deposited by them. In case any observation is noted, action is taken immediately.

3. Provide the number of employees / workers having suffered high consequence work- related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
Employees	0	0	0	0
Workers*	0	0	0	0

*Permanent workers only

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No): Yes

5. Details on assessment of value chain partners:

Indicate product category	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	75
Working Conditions	75

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Jubilant Ingrevia Limited believes that its workforce is a key asset contributing to the Company's success. The Company ensures that Health and Safety (OHS) standards at all its locations are benchmarked with the best practices and standards on the globe. Its approach towards best-in-class occupational health and safety standards is articulated in its OHS policy. The Company has deployed a knowledgeable and experienced occupational health and safety management team across all its locations to continuously monitor, manage, and respond to emergencies, if any. The majority of its manufacturing sites are certified ISO 45001. All employees of these locations, who have access to operating sites, are also covered under these OHS management systems which is audited periodically. All visitors coming to the sites are also briefed about basic safety, before entering the premises. The Company is implementing a comprehensive safety management system under the guidance of well renowned safety consulting organisation. Any OHS (Occupational Health & Safety) risks a rise from assessments of health and safety practices and working conditions are immediately addressed by the site OHS management team through necessary corrective & preventive measures. The same is reviewed by both site management and corporate management from time to time. For our suppliers (including contract manufacturers), the Company has established and communicated a 'Green Supply Chain' policy expecting our suppliers to provide safe & healthy working conditions and decent labour practices while doing business. The Company also conducts critical suppliers (including contract manufacturers) EHS/ Sustainability audits from time to time and provides their observations/ recommendations to suppliers' management.

PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders**Essential Indicators****1. Describe the processes for identifying key stakeholder groups of the entity.**

Jubilant Ingrevia is committed to the continuous refinement of and to structured approaches for the strengthening of its Stakeholder Engagement framework. Since FY 2015, the company systematically prioritizes stakeholders as it assesses materiality while actively involving senior leadership as they regularly dialogue with diverse stakeholder groups. This ensures alignment to evolving expectations. It also reinforces the company dedicates itself to active meaningful engagement. The list of key stakeholders, mode of engagement and a list of key topics raised through these engagements are given below.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

S. No.	Stakeholder group	Whether identified as Vulnerable & Marginalised Group (Yes/ No)	Channels of communication	Details of Other Channels of communication	Frequency of engagement (Annually/ Half yearly/ Quarterly/ others – please specify)	Details of Other Frequency of engagement	Purpose and scope of engagement including key topics and concerns raised during such engagement
1	Customers	No	Other	Customer meets & Exhibitions • Direct visits • Feedback calls • Online platform – Customer Relation Management (CRM)	Others – please specify	Regularly all throughout the year	- Quality - Packaging and Labelling - Climate Change - Timely Delivery

S. No.	Stakeholder group	Whether identified as Vulnerable & Marginalised Group (Yes/ No)	Channels of communication	Details of Other Channels of communication	Frequency of engagement (Annually/ Half yearly/ Quarterly/ others – please specify)	Details of Other Frequency of engagement	Purpose and scope of engagement including key topics and concerns raised during such engagement
2	Investors and Shareholders	No	Other	- Investors meet & calls, quarterly Investors conference calls with investors attended by Chairman, CCMD, Group CFO, CFO & CEO. - Shareholders/ Investors Grievance forums (Dedicated team who takes care of investor relation) - Investors are provided with Annual Report, Quarterly Earnings Release and Sustainability Report - Company website is updated regularly with relevant information - AGM	Others – please specify	- Quarterly - Annual	- Sustainable business growth to create long term value - Timely receipt of dividends and shares - Timely receipt of financial reports (e.g. Annual Report)
3	Employees	No	Other	- Reward & recognition - Chairmen's Award - New Joiners' meet - Long Service Awards - Employee wellness programs - festival/ special days celebrations - Exit Interviews	Others – please specify	Regularly all throughout the year	- Faster decision making - Talent pool - Collaboration - Job enrichment - Career growth - No discrimination
4	Partners (Suppliers and Service Providers)	No	Other	- One-on-one meeting with the suppliers. - Virtual meetings/ audits with the suppliers and contract manufacturers - Mailers	Others – please specify	Regularly all throughout the year	- Transparency with respect to RFQ - Ethical behaviour - Timely payments
5	Regulatory Bodies	No	Other	- One to one meetings - Industry bodies and other related platform	Others – please specify	Regularly all throughout the year	Compliance related to EHS, TAX, labour practice

S. No.	Stakeholder group	Whether identified as Vulnerable & Marginalised Group (Yes/ No)	Channels of communication	Details of Other Channels of communication	Frequency of engagement (Annually/ Half yearly/ Quarterly/ others – please specify)	Details of Other Frequency of engagement	Purpose and scope of engagement including key topics and concerns raised during such engagement
6	Community	No	Other	- Meetings during formal community engagements - Public hearings - Community interface meet - Suggestion box at gate	Others – please specify	Regularly all throughout the year	- Road safety - Local employability - Environmental pollution - Health and hygiene - Vocational training - Water

Leadership Indicators

- Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.**

Yes, The Company management regularly interacts with key stakeholders i.e. investors, customers, suppliers, employees, etc. The Company has a CSR & Sustainability Committee that updates the progress on the actions to the Board and takes inputs on a quarterly basis.

- Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.**

Yes, continuous feedback of stakeholders is provided through presentations made before the CSR & Sustainability Committee

- Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalised stakeholder groups.**

Every year CSR team engage with surrounding community members (including vulnerable/ marginalised groups, if any) and prioritises the stakeholder needs and makes an action plan accordingly. Post approval CSR team implement different projects covering these community members. For further details on our engagements and CSR actions please refer the following link in our Company website: <https://jubilantingrevia.com/corporate-social-responsibility-policy>

PRINCIPLE 5: Businesses should respect and promote human rights

Essential Indicators

- Employees and workers who have been provided training on human rights issues and policy (ies) of the entity, in the following format:**

Category	FY 2026 Current Financial Year			FY 2025 Previous Financial Year		
	Total (A)	No. of / employees workers covered (B)	% (B/A)	Total (C)	No. of / employees workers covered (D)	% (D/C)
Employees						
Permanent	1951	1951	100%	1880	1489	79.20
Other than permanent	0	0	0	0	0	0
Total Employees	1951	1951	100%	1880	1489	79.20
Workers						
Permanent	234	234	100%	259	229	88.42%
Other than permanent	0	0	0	0	0	0
Total Workers*	234	234	100%	259	229	88.42%

*Only permanent workers considered

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2026 Current Financial Year					FY 2025 Previous Financial Year				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Permanent	1951	0	0	1951	100%	1880	0	0	1880	100
Male	1814	0	0	1814	100%	1758	0	0	1758	100
Female	137	0	0	137	100%	122	0	0	122	100
Others	0	0	0	0	0	0	0	0	0	0
Other than Permanent										
Male	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0
Others	0	0	0	0	0	0	0	0	0	0
Workers										
Permanent	234	0	0	234	100%	259	0	0	259	100
Male	234	0	0	234	100%	259	0	0	259	100
Female	0	0	0	0	0	0	0	0	0	0
Others	0	0	0	0	0	0	0	0	0	0
Other than Permanent										
Male	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0
Others	0	0	0	0	0	0	0	0	0	0

3. Details of remuneration/salary/wages, in the following format:

a. Median remuneration / wages:

	Male		Female		Others	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	10**	28,50,000	3***	26,00,000	-	-
Key Managerial Personnel	1	3,45,58,678	1	60,33,787	-	-
Employees other than BoD and KMP	1809	9,40,000	136	10,54,580	-	-
Workers	234	9,63,714	-	-	-	-

*Includes KMP who are Directors of the Company

** include one director resigned effective from close of business hours of July 31, 2025

***include one director appointed effective from August 1. 2025

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY2026 (Current Financial Year)	FY2025 (Previous Financial Year)
Gross wages paid to females as % of total wages	6.27%	5.82%

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes. The primary focal point for human rights issues is the Office of the Ombudsperson, functioning independently under the Group's Whistleblower Policy. It receives and manages complaints including human rights concerns submitted via ombudsperson@jubil.com or through the cwportal.com portal. Oversight is provided by the Board's Sustainability & CSR Committee, which reviews related issues and reports periodically through the Sustainability Report and BRSR filings.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

Jubilant Ingrevia has a structured grievance redressal mechanism to address human rights concerns:

- The Business Code of Conduct, accessible via the intranet, prohibits discrimination, harassment, child labour, and forced labour. HR teams monitor compliance and investigate violations.
- A formal Whistle Blower Policy enables employees and Directors to report concerns anonymously, without fear of retaliation, victimisation, or discrimination. This is supported by an independent Office of the Ombudsperson, enhancing corporate governance standards.
- Grievances can be reported via:
 - o Email: ombudsperson@jubl.com
 - o Web portal: www.cwportal.com, managed independently to ensure confidentiality.
- The Audit Committee reviews quarterly reports, and the Sustainability & CSR Committee provides additional oversight on ethical and human rights issues.

6. Number of Complaints on the following made by employees and workers:

	FY 2026 (Current Financial Year)			FY 2025 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	2	0	Nil	1	1	Nil
Discrimination at workplace	0	0	Nil	0	0	Nil
Child Labour	0	0	Nil	0	0	Nil
Forced Labour/Involuntary Labour	0	0	Nil	0	0	Nil
Wages	0	0	Nil	0	0	Nil
Other human rights related issues	0	0	Nil	0	0	Nil

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
i) Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	02	01
ii) Female employees / workers	129.5	122
iii) Complaints on POSH as a % of female employees / workers	1.54%	0.84%
iv) Complaints on POSH upheld	02	01

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Non-Retaliation Commitment: Jubilant Ingrevia's Whistle Blower Policy prohibits retaliation, victimisation, or discrimination against individuals raising concerns in good faith.

Inclusive Workplace: The Code of Conduct prohibits discrimination and harassment based on nationality, race, caste, creed, age, disability, religion, gender, sexual orientation, or any other protected characteristic.

Confidential Reporting Mechanism: Employees and Directors can report concerns, including discrimination and harassment, through confidential and anonymous channels, including:

Ombudsperson Email: ombudsperson@jubl.com

Independent External Portal: www.cwportal.com

Independent Investigation: Complaints are investigated impartially by the independent Office of the Ombudsperson under the Jubilant Bhartia Group.

Governance Oversight: The policy provides escalation to the Chairperson of the Audit Committee, and the whistleblower mechanism is periodically reviewed by the Audit Committee.

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Jubilant Ingrevia integrates human rights expectations into its Supplier Code of Conduct, which forms an integral part of supplier agreements. The Code mandates zero tolerance for child labour, forced labour, and any form of exploitation, requires suppliers to provide safe and healthy working conditions and fair treatment to workers, and promotes adherence to ethical business practices. Suppliers are also encouraged to report any actual or suspected human rights violations through the Company's Ombudsperson mechanism, ensuring confidential and impartial resolution of concerns.

10. Assessments for the year:

Indicate product category	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child Labour	100
Forced/involuntary labour	100
Sexual harassment	100
Discrimination at workplace	100
Wages	-

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

NIL

Leadership Indicators

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/ complaints.

NIL

2. Details of the scope and coverage of any Human rights due-diligence conducted.

NIL

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes. The premises of Jubilant Ingrevia are designed to be accessible to persons with disabilities, in line with the requirements of the Rights of Persons with Disabilities Act, 2016. Key facilities include ramps, handrails and designated parking spaces to ensure barrier-free access for differently abled visitors across major office and plant locations.

4. Details on assessment of value chain partners:

Indicate product category	% of value chain partners (by value of business done with such partners) that were assessed
Sexual harassment	75%
Discrimination at workplace	75%
Child Labour	75%
Forced/involuntary labour	75%
Wages	75%

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

Nil

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment**Essential Indicators****1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:**

Parameter	UOM	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
From renewable sources			
Total electricity consumption (A)	GJ	2,16,364	67,626.00
Total fuel consumption (B)	GJ	20,795	38,981.00
Energy consumption through other sources (C)	GJ	0.00	0.00
Total energy consumed from renewable sources (A+B+C)	GJ	2,37,159	1,06,607.00
From non-renewable sources			
Total electricity consumption (D)	GJ	3,07,173	4,40,589.00
Total fuel consumption (E)	GJ	71,53,107	78,83,281.00
Energy consumption through other sources (F)	GJ	4,82,456	5,39,520.00
Total energy consumed from non-renewable sources (D+E+F)	GJ	79,42,736	88,63,390.00
Total energy consumed (A+B+C+D+E+F)		81,79,895	89,69,997
Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations)	GJ/₹	0.000186	0.000215
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	GJ/₹	0.00379	0.00439
Energy intensity in terms of physical Output	GJ/MT	16.78	17.77
Energy intensity (optional) – the relevant metric may be selected by the entity	GJ/MT	-	-
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)			N
If yes, name of the external agency.			NA

2. Does the entity have any sites/facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not Applicable

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	5,01,771	12,26,521.00
(ii) Groundwater	16,16,585	17,49,707
(iii) Third party water	9,48,260	13,906
(iv) Seawater / desalinated water	0	0
(v) Others	0	0
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	30,66,615	29,90,134.00
Total volume of water consumption (in kilolitres)	30,59,758	29,90,134.00
Water intensity per rupee of turnover (Water consumed / turnover) [in KL/ million ₹]	0.0000697	0.0000715
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	0.0014	0.0014
Water intensity in terms of physical Output (KL/MT)	6.27	6.64
Water intensity (optional) – the relevant metric may be selected by the Entity	-	-
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?		N
If yes, name of the external agency.		NA

4. Provide the following details related to water discharged:

Parameter	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water	0	0
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0
(ii) To Groundwater	0	0
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0
(iii) To Seawater	0	0
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0
(iv) Sent to third-parties	1,73,757	1,61,804.00
- No treatment	0	0
- With treatment – please specify level of Treatment	1,73,757	1,61,804.00
(v) Others	0	0
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0
Total water discharged (in kilolitres)	1,73,757	1,61,804.00
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)		N
If yes, name of the external agency.		NA

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Yes. Jubilant Ingrevia has implemented **Zero Liquid Discharge (ZLD)** across the majority of its manufacturing facilities.

- **Three out of five manufacturing sites** operate under a ZLD model, where effluents are fully treated and recycled, enabling the reuse of process and utility water and significantly reducing freshwater consumption.
- All manufacturing sites are equipped with **advanced Effluent Treatment Plants (ETPs)**, supplemented by technologies such as **Reverse Osmosis (RO)** to maximize water recovery and facilitate internal reuse of treated water.
- The Company continuously enhances its water stewardship practices through initiatives such as **rainwater harvesting, process optimization, and deployment of innovative treatment technologies**, supporting sustained ZLD performance and year-on-year reductions in freshwater consumption intensity.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Safety Incident/Number	UoM	FY 2026 Current Financial Year	FY 2025 Previous Financial Year*
NOx	MT/ year	596	649
Sox	MT/ year	709	668
Particulate matter (PM)	MT/ year	256	187
Persistent organic pollutants (POP)	NA	Not Monitored	Not Monitored
Volatile organic compounds (VOC)	NA	Not quantified	Not quantified
Hazardous air pollutants (HAP)	NA	Not Monitored	Not Monitored
Others – please Specify, ODS	Kg/Year	-	-
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)			N
If yes, name of the external agency.			NA

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	UoM	FY 2026 Current Financial Year	FY 2025 Previous Financial Year
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	ktCO ₂ e	6,71.61	657.32
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	ktCO ₂ e	61.54	79.81
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	ktCO ₂ e / ₹	0.0000000167	0.0000000176
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)	ktCO ₂ e / ₹	0.000000339	0.0000003608
Total Scope 1 and Scope 2 emission intensity in terms of physical output	Metric tonnes of CO ₂ equivalent/ MT of Product	0.00149	0.00159
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity	MT CO ₂ e	-	-
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)			N
If yes, name of the external agency.			NA

8. Does the entity have any project related to reducing Green House Gas emission? Yes

If Yes, then provide details. During FY 2026, the Company implemented various energy saving projects across its manufacturing sites incurring savings of energy which led to reduction of GHG emission.

Few of them are-

Boiler Efficiency Improvement Initiatives

Nira

- Retrofitted and refurbished coal nozzles to improve combustion efficiency.
- Increased Air Preheater (APH) heating surface area to enhance heat recovery from flue gases.
- Replaced fluidizing nozzles in both furnaces to improve bed fluidization and combustion performance.
- Installed sonic soot blowers to minimize fouling and improve heat transfer efficiency.

Gajraula

- Achieved a 23% reduction in unburnt carbon, improving boiler combustion efficiency.
- Minimized heat losses through rectification of air, steam, fuel, and flue gas leakages.
- Installed Variable Frequency Drives (VFDs) on HP boiler fans to optimize power consumption.

Reduction in Steam Consumption through Dry Vacuum Pumps

Steam jet ejectors used for vacuum generation were replaced with dry vacuum pumps across JVL sites. This eliminated the need for continuous steam consumption, resulting in significant energy savings, reduced boiler load, lower coal consumption, and improved process efficiency, while also reducing maintenance requirements and carbon emissions.

Optimization of Incinerator Operations for Enhanced Steam Generation and Fuel Reduction

At Gajraula, incinerator performance was optimized through the use of fuel additives, improving fuel efficiency and reducing fuel consumption. Additionally, antiscalant dosing enhanced Waste Heat Recovery Boiler (WHRB) performance, resulting in increased steam generation and improved overall energy recovery.

9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
Total Waste (in metric tonnes) generated		
Plastic waste (A)	139.19	105.39
E-waste (B)	13.036	31.25
Bio-medical waste (C)	0.09	0.10
Construction and demolition waste (D)	0.00	0.00
Battery waste (E)	0.00	0.00
Radioactive waste (F)	0.00	0.00
Other Hazardous waste. Please specify, if any. (G)	91,620	58473.00
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	1,00,725	186339.25
Total (A+B + C + D + E + F + G + H)	1,92498	244948.99
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	0.0000043	0.0000059
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)	0.000089	0.0001199
Waste intensity in terms of physical output (MT/MT)	0.39	0.35
Waste intensity (optional) – the relevant metric may be selected by the entity	-	-
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	81,062.56	96,826.00
(ii) Re-used	11,690.62	3,026.00
(iii) Other recovery operations (Co-Processing in cement plant)	3,728.40	0.01
Total	96,481.59	99,852.01
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	57,880	45,331.00
(ii) Landfilling	10,896.88	8,202.00
(iii) Other disposal operations	0	2,990.00
Total	68,777	56,523.00
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)		N
If yes, name of the external agency.		NA

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

Jubilant Ingrevia adopts a structured Reduce-Reuse-Recycle (3R) approach to manage waste responsibly, promote resource efficiency, and minimize the use of hazardous chemicals across its operations.

- **Reduce:** The Company minimizes packaging waste by dispatching products in bulk and through tankers, thereby reducing dependence on single-use plastic packaging. It also focuses on process optimization and resource efficiency to prevent waste generation at source.
- **Reuse:** Materials such as drums and carboys are reused wherever feasible. Non-hazardous waste, including fly ash, metal scrap, plastic, paper, and wood, is reutilized through authorized recyclers and third parties, supporting circular economy principles.
- **Recycle:** Waste is managed through appropriate treatment and disposal pathways. Non-hazardous waste is recycled wherever possible, while hazardous waste is handled through recycling, co-processing in cement kilns, incineration, or secured landfilling, in accordance with regulatory requirements and site-specific waste characteristics.

In addition, the Company continually enhances process efficiency, evaluates safer alternatives, and reduces the use of hazardous chemicals in its products and operations. These initiatives demonstrate Jubilant Ingrevia's commitment to sustainable manufacturing, environmental stewardship, regulatory compliance, and circular resource management.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
1	Gajraula, UP	Integrated captive coal-based power & chemical manufacturing complex	Yes

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

None during this reporting period (FY 2026)

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
NA	NA	NA	NA	NA	NA

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N).

Yes the entity is compliant with the applicable environmental law/ regulations/ guidelines in India during the reporting period.

Leadership Indicators

1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

For each facility / plant located in areas of water stress, provide the following information:

- Name of the area - Gajraula
- Nature of operations - Manufacturing
- Water withdrawal, consumption and discharge in the following format:

Parameter	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	0.00	0.00
(ii) Groundwater	16,16,585	1692548.00
(iii) Third party water	0.00	0.00
(iv) Seawater / desalinated water	0.00	0.00
(v) Others	0.00	0.00
Total volume of water withdrawal (in kilolitres)	1616,585	1692548
Total volume of water consumption (in kilolitres)	1616,585	1692548.00
Water intensity per rupee of turnover (Water consumed / turnover)	0.0000368	0.000040515
Water intensity (optional) – the relevant metric may be selected by the entity	-	
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water	0	0
No treatment	0.00	0.00
With treatment – please specify level of treatment	0.00	0.00
(ii) Into Groundwater	0	0
No treatment	0.00	0.00
With treatment – please specify level of treatment	0.00	0.00

Parameter	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
(iii) Into Seawater	0	0
No treatment	0.00	0.00
With treatment – please specify level of treatment	0.00	0.00
(iv) Sent to third parties	0	0
No treatment	0.00	0.00
With treatment – please specify level of treatment	0.00	0.00
(v) Others	0	0
No treatment	0.00	0.00
With treatment – please specify level of treatment	0.00	0.00
Total water discharged (in kilolitres)	0	0
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)		N
If yes, name of the external agency.		NA

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	UoM	FY 2026 (Current Financial Year)	FY 2025 (Previous Financial Year)
Total Scope 3 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ equivalent	-	-
Total Scope 3 emissions per rupee of turnover	tCO ₂ e/ ₹	-	-
Total Scope 3 emission intensity	tCO ₂ e/ MT	-	-
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)			N
If yes, name of the external agency.			NA

3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

No independent study has been undertaken for assessment of the Biodiversity and impacts of our operations with respect to the Ecological Sensitive Area reported under Hastinapur Wild Life Sanctuary located near our site.

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

S. No.	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative	Corrective action taken, if any
1	Effluent Reduction	Improved chiller efficiency to minimize process losses and replaced steam ejectors with Dry Vacuum Pumps (DVPs) to reduce steam consumption and enhance process efficiency.	Reduced effluent generation, lowered utility consumption, and improved overall process and energy efficiency.	Chiller system optimization and replacement of steam ejectors with energy-efficient DVPs.
2	Raffinate Reduction	Implemented recovery and reuse of process streams through RO permeate utilization and adopted MEE and MVR systems to reduce raffinate generation and enhance resource recovery.	Reduced raffinate generation, decreased wastewater load, improved resource utilization, and enhanced operational efficiency.	Process optimization through RO-based recovery and efficient operation of MEE and MVR systems.

5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

Yes, the company has an onsite emergency plan at every site to take care of site-specific emergency situations and a site mock drill is conducted for the same. In addition, there is off-site emergency plan rolled out by site-specific district administrative heads and our sites take part on such offsite emergency mock drills whenever conducted by local administrative heads to reduce the impact of any such industrial disaster which may happen in surrounding areas

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

No such cases came to our notice during the reporting period.

7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

Around 75% of value chain partners (by value of business done with such partners) were assessed for environmental impacts.

8. How many Green Credits have been generated or procured

a. By the listed entity: NA

b. By the top ten (in terms of values of purchases and sales, respectively) value chain partners: NA

PRINCIPLE 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators**1. a. Number of affiliations with trade and industry chambers/ associations. 9****b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.**

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/ National)
1	Basic Chemicals, Cosmetics & Dyes Export Promotiona Council (CHEMEXCIL)	National
2	Confederation of Indian Industry (CII)	National
3	European Petrochemicals Association (EPCA)	International
4	Federation of Indian Chambers of Commerce & Industry (FICCI)	National
5	Gujarat Employers' Organisation	State
6	Indian Chemical Council	National
7	Phd Chamber of Commerce and Industry	National
8	Savli East Waghodia West Association of Industries	State
9	Coal Consumers Association of India	National

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
NA	NA	NA

Leadership Indicators

1. Details of public policy positions advocated by the entity:

Sr. no.	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board	Web Link, if available
1	PLI in Chemicals	Representations through industry Associations, connecting with the Ministry and actively participating in stakeholder consultations	No	Others – please specify	NA
2	Anti-dumping Duty	Representations through industry Associations, connecting with the Ministry and actively participating in stakeholder consultations	No	Others – please specify	NA
3	RoDTEP	Representations through industry Associations, state government, central government Ministry	No	Others – please specify	NA
4	SEZ to DTA sale	Representations through industry Associations, state government, central government Ministry	No	Others – please specify	NA
5	BIS and QCO issues	Representations through industry Associations, state government, central government Ministry	No	Others – please specify	NA

Others - please specify: As per need basis:

**Advocacy is channelized through the Industry Chambers and Associations as well with the relevant Ministries at the state and centre*

PRINCIPLE 8: Businesses should promote inclusive growth and equitable development

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No.	Date of Notification	Whether conducted by independent external agency	Results communicated in public domain	Relevant Web Link
NA	NA	NA	NA	NA	NA

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
NA	NA	NA	NA	0	0.00%	0.00

3. Describe the mechanisms to receive and redress grievances of the community.

Jubilant Ingrevia has institutionalized a structured Community Grievance Redressal Mechanism to address concerns from external stakeholders, especially communities residing near its operational sites.

1. Community Grievance Redressal Policy (https://jubilantingrevia.com/investors/financials/files/769imguf_GrievanceRedressalpolicy.pdf)

The Company has adopted a formal Grievance Redressal Policy, publicly available on its website, which outlines procedures for receiving, investigating, and resolving grievances from the community in a timely and transparent manner.

2. Access Channels

Community members can raise their concerns through multiple channels:

- Directly contacting the PR & CSR Coordinator at the respective manufacturing site
- Email, telephone, or written communication to site offices (contact details are made publicly accessible)
- In-person submissions during stakeholder consultations or CSR engagements

3. Grievance Handling & Resolution Process

- All grievances are recorded, acknowledged, and assigned a tracking number.
- A designated team investigates the issue and coordinates with concerned departments and local authorities where required.
- Corrective and preventive actions are initiated, with progress communicated back to the complainant.
- A closure report is documented for every grievance resolved.

4. Escalation & Oversight

- Unresolved grievances are escalated to the site head and then, if required, to the Corporate CSR and Sustainability & CSR Committee at the Board level.
- Periodic reviews of grievance trends and resolutions are conducted to ensure effectiveness.

5. Disclosure & Transparency

- Details of grievances received, resolved, and pending (if any) are tracked internally and disclosed annually in the Company's Sustainability Report.
- These insights are also used to improve stakeholder engagement and CSR program design.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

Parameter	FY 2026 Current Financial Year	FY 2025 Previous Financial Year
Directly sourced from MSMEs/ small producers	11%	14.00%
Directly from within India	40%	28.00%

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost

Location*	FY 2026 Current Financial Year	FY 2025 Previous Financial Year
Rural	0%	0%
Semi-urban	61%	62%
Urban	37%	36%
Metropolitan	2%	2%

* The locations have been categorized based on the RBI Classification System (rural, semi-urban, urban, and metropolitan). The information pertains to all five manufacturing sites and corporate offices, and includes on-roll permanent employees, contractual and outsourced workers.

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference:

Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective Action Taken
NA	NA

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S. No.	State	Aspirational District	Amount Spent (in ₹)
	NA	NA	NA

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalised /vulnerable groups? (Yes/No) No
- (b) From which marginalised /vulnerable groups do you procure? None
- (c) What percentage of total procurement (by value) does it constitute? NA

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

S. No.	Intellectual Property based on traditional knowledge	Owned/Acquired (Yes/No)	Benefit shared (Yes/No)	Basis of calculating benefit share
	NA	NA	NA	

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the case	Corrective action taken
NA	NA	NA

6. Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalised groups
1	Health	78,296	100%
2	Education	40,000	100%
3	Livelihood	5,297	100%

PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Jubilant has implemented a robust, risk-based, and customer-focused mechanism for receiving, investigating, and responding to consumer complaints and feedback. The process ensures timely handling, effective root cause analysis, structured CAPA implementation, and continual improvement, while maintaining regulatory compliance, product safety, data integrity, and customer confidence.

Customer complaint received from business/ sales team is logged in system , formal investigation, CAPA implementation, customer communication, and management review, ensuring compliance, customer satisfaction, and continual improvement.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	-
Safe and responsible usage	100%
Recycling and/or safe disposal	Disposal information is provided in the Material Safety Data Sheet (MSDS) and Product Labels, and we adhere to disposal regulations as per applicable local laws.

3. Number of consumer complaints in respect of the following:

	FY 2026 (Current Financial Year)			FY 2025 (Previous Financial Year)		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	0	0	NA	0	0	NA
Advertising	0	0	NA	0	0	NA
Cyber-security	0	0	NA	0	0	NA
Delivery of essential services	0	0	NA	0	0	NA
Restrictive Trade Practices	0	0	NA	0	0	NA
Unfair Trade Practices	0	0	NA	0	0	NA
Other	0	0	NA	18	0	NA

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	0	NA
Forced recalls	0	NA

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes. We have a defined Policy for Information security; we are also certified in ISO 27001 Standards for Information Security Management System. Web Link: <https://jubilantingrevia.com/policies>; <https://jubilantingrevia.com/Uploads/Information-Security-Policy.pdf>

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

None

7. Provide the following information relating to data breaches:

- Number of instances of data breaches – There were no instances of data breaches reported during the reporting period.
- Percentage of data breaches involving personally identifiable information of customers – None
- Impact, if any, of the data breaches - NA

Leadership Indicators**1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).**

<https://www.jubilantingrevia.com/our-businesses>

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

Jubilant Ingrevia Limited provides Safety Data Sheets (SDS) that comply with the UN Globally Harmonized System (UN-GHS) and the European Classification, Labelling and Packaging (CLP) Regulation. For European customers, CLP-compliant SDS are provided in local languages, along with annexes covering Identified Uses and Exposure Scenarios, where applicable. Additionally, SDS are made available in Chinese, Korean, and Japanese to support customers across Asia.

UN-GHS-compliant SDS for all products are available for download on our website. These documents provide critical information on the safe handling, storage, transportation, and disposal of our products. The SDS available on jubl.com are regularly updated to reflect the latest information, and new SDS are continuously added as part of our commitment to product stewardship and customer safety.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

To enhance customer engagement and ensure efficient resolution of product-related queries, Jubilant Ingrevia Limited implemented Salesforce.com Customer Relationship Management (CRM) software in 2015. The platform enables customers to submit product inquiries digitally, which are promptly addressed by dedicated business personnel through an online interface, ensuring timely, transparent, and effective communication.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey regarding consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Yes. Customers are provided with comprehensive product information through product labels, Safety Data Sheets (SDS), and other product documentation. This information includes product name, manufacturer details, batch number, manufacturing date, retest/expiry date, safe handling instructions, storage requirements, and hazard statements, where applicable.

Yes. The Company periodically conducts customer satisfaction surveys and gathers feedback through various channels to assess customer experience, identify areas for improvement, and enhance product and service quality.