

October 27, 2025

BSE Limited

Phiroze Jeejeebhoy Towers, Dalal Street, Fort, Mumbai 400 001

Scrip Code: 543940

Dear Sirs,

National Stock Exchange of India Limited

Exchange Plaza,

Plot No. C/1, G Block, Bandra-Kurla Complex,

Bandra (East), Mumbai 400 051

Trading Symbol: JIOFIN

Sub.: Press Note

Please find attached a press note by the Company, titled "Jio Payments Bank announces change in official website domain."

This is for information and records.

Thanking you,

Yours faithfully,
For Jio Financial Services Limited

Mohana V
Group Company Secretary
and Compliance Officer

Encl.: As above

CIN: L65990MH1999PLC120918



PRESS NOTE

Jio Payments Bank announces change in official website domain

Mumbai, October 27, 2025: Pursuant to the guidelines issued by the Reserve Bank of India, **Jio Payments Bank Limited (JPBL)**, a subsidiary of **Jio Financial Services Limited (JFSL)**, has announced a change in its official website domain name.

The bank's new website address is **www.jiopayments.bank.in**, replacing the earlier domain **www.jiobank.in**.

Customers and stakeholders are advised to visit the new domain for all official communications and to access JPBL's online banking services.

Jio Payments Bank Limited is a next-generation, digital-first bank committed to revolutionizing banking in India. Granted approval by the Reserve Bank of India under the *Banking Regulation Act*, 1949, JPBL was incorporated in November 2016 to provide secure, simple, and inclusive banking solutions for every Indian.

The bank's comprehensive suite of offerings caters to the diverse financial needs of individuals and businesses, including:

- Zero-balance savings accounts
- UPI-enabled payments
- Innovative sweep accounts to optimize idle funds
- Domestic Money Transfer (DMT)
- Aadhaar-enabled Payment System (AePS)
- Bharat Bill Payment System (BBPS)

With this domain migration, JPBL reaffirms its commitment to maintaining the highest standards of security, trust, and transparency in digital banking.

Media Contact:

Corporate Communications

Jio Financial Services Limited

corp.comm@jfs.in



About Jio Financial Services Limited:

Jio Financial Services Limited (JFSL) is a Core Investment Company (CIC) registered with the Reserve Bank of India. As a new-age institution, JFSL operates a full-stack financial services ecosystem through customer-facing subsidiaries, including Jio Credit Limited, Jio Insurance Broking Limited, Jio Payment Solutions Limited, Jio Leasing Services Limited, Jio Finance Platform and Service Limited, and Jio Payments Bank Limited.

Through a 50:50 joint venture with BlackRock, JFSL offers asset management services in India through Jio BlackRock Asset Management Private Limited. The JV with BlackRock also proposes to offer wealth management and broking services through two other entities – Jio BlackRock Investment Advisers Private Limited (for wealth management) and JioBlackRock Broking Private Limited.

JFSL has entered into a 50:50 joint venture with the Allianz Group and has set up Allianz Jio Reinsurance Limited to offer reinsurance services in India, subject to regulatory approvals. The two entities have also signed a non-binding agreement to explore opportunities in general and life insurance.

With a digital-first model, JFSL is committed to enhancing the financial well-being of Indian citizens by enabling them to borrow, transact, save, and invest seamlessly. Through the JioFinance app, customers can access a wide range of solutions including loans, savings accounts, UPI, bill payments, recharges, digital insurance, financial tracking and management tools, and more.