

# Surevin BPO Services Ltd.

(Formerly Surevin BPO Services Pvt. Ltd.)

Plot No.40, Mandakini Housing Society,  
Behind Reliance Fresh, Kolar Road, Bhopal - 462 042  
Phone : +91 755 4278897 E-mail : info@surevin.com  
CIN : L74999MP2007PLC019623  
www.surevin.com



SBS/CS/2018/083

Date: 04<sup>th</sup> August, 2018

To,  
Manager,  
Listing Compliance Department  
National Stock Exchange of India Limited  
Exchange Plaza, Bandra Kurla Complex,  
Bandra East, Mumbai - 400051

Symbol: SUREVIN

Sub: - Regarding Award of tender for Call- Center Operator for Madhya Pradesh  
CM Helpline Outbound Process, State Agency for Public Service (SAPS),  
MP, Department of Public Service Management, Govt. of MP.

Dear Sir/Madam,

The company is pleased to inform you that the Company has been awarded the tender for Call- Center Operator for Madhya Pradesh CM Helpline Outbound Process, State Agency for Public Service (SAPS), MP, Department of Public Service Management, Govt. of MP vide their letter No: 639/SAPS/CMH/2018 dated 03<sup>rd</sup> August 2018 for a period for 5 years (further extendable to 3 years subject to satisfactory performance).

The value of work order will be Rs. 13,314/- (including GST) per person shift per month i.e

Rs. 13,314/- X 120 manpower = Rs. 15,97,680 per month.

Rs. 15,97,680 per month X 96 months = Rs. 15,33,77,280/-

Kindly take this information on record.

Thanking you,

Yours faithfully,  
For Surevin BPO Services Limited

Ashish Soni  
Company Secretary & Compliance Officer





# राज्य लोक सेवा अभिकरण, म.प्र. (SAPS-MP)

(मध्यप्रदेश शासन, लोक सेवा प्रबंधन विभाग की पंजीकृत संस्था)

## State Agency for Public Service, M.P.

(A Regd. Agency of Govt. of M.P. Under Deptt. of Public Service Management)

Sr. 39/SAPS/CMH/2018

Dated: 03 Aug, 2018



M/S Surevin BPO Private Ltd.  
Plot No. 40, Mandakini Housing Society  
Behind Reliance Fresh, Kolar Road  
Bhopal - 462042

Subject: Work order for "Call Center Operator for Madhya Pradesh CM Helpline Outbound Process "

Reference: Tender no. 23/SAPS/2018 dated 02 Feb, 2018

With reference to the above we are pleased to award you the contract for Call Center Operation for Madhya Pradesh CM Helpline Outbound Process Project w. e. f. agreement singing date for a period of 05 years.

The terms and condition of the Tender documents and subsequent clarification and corrigendum issued shall be integral part of this work order.

The value of the work order will be Rs. 13,314/- (INR Thirteen Thousand Three Hundred Fourteen Only, Including GST) Per Person shift per month.

The Payment shall be released as per the terms and condition mentioned in the Tender document.

Please Acknowledge and confirm your acceptance within 7 days & submit PBG once received the work order acceptance, the Agreement will be processed.

Thanking you,

B. Chandrashekhar  
(Executive Director)  
State Agency for Public Service (SAPS),

letter head GC

कार्यालय : चतुर्थ तल, पुस्तक भवन, अरेरा हिल्स, भोपाल

दूरभाष : 0755-2775227, 2770915, 2770926, E-mail : loksevamp@gmail.com