TO ALL STOCK EXCHANGES

BSE LIMITED
NATIONAL STOCK EXCHANGE OF INDIA LIMITED
NEW YORK STOCK EXCHANGE

February 17, 2026

Dear Sir/ Madam,

Sub: Investor AI day – Agenda & Presentation

In continuation to our letter dated January 23, 2026 regarding Investor AI day in Bengaluru, please find attached the agenda and presentations which will be made during Investor AI day for your information and records.

 This will also be hosted on the Company's website, at www.infosys.com

Thanking you,
Yours sincerely,
For **Infosys Limited**

A.G.S. Manikantha
Company Secretary
Membership No. A21918

Infosys AI Day

February 17th, 2026

Agenda

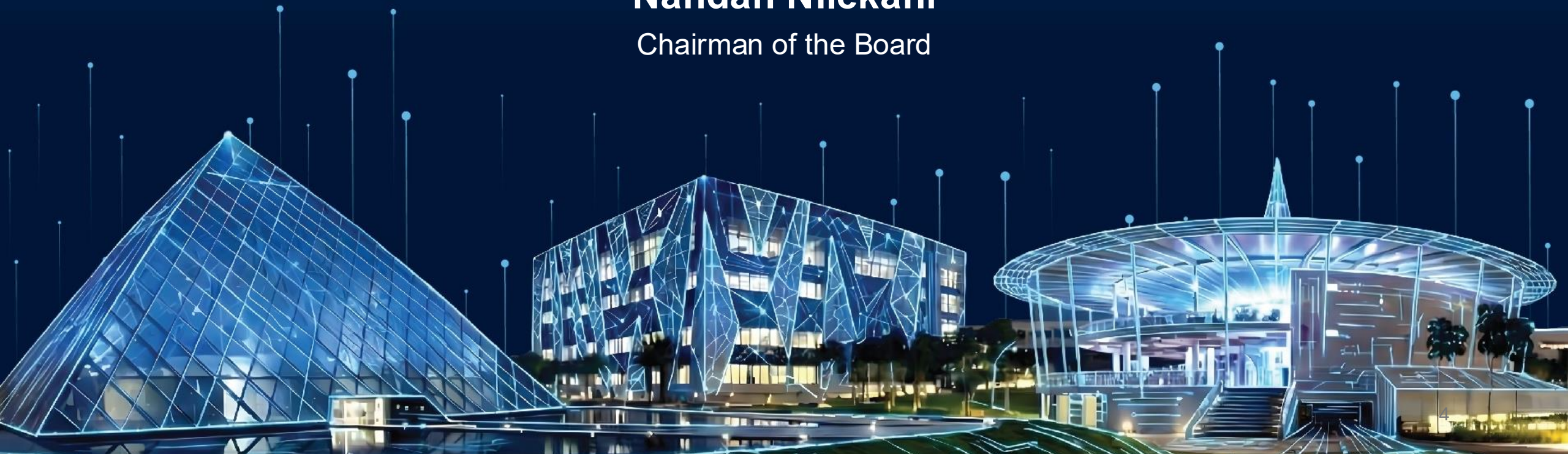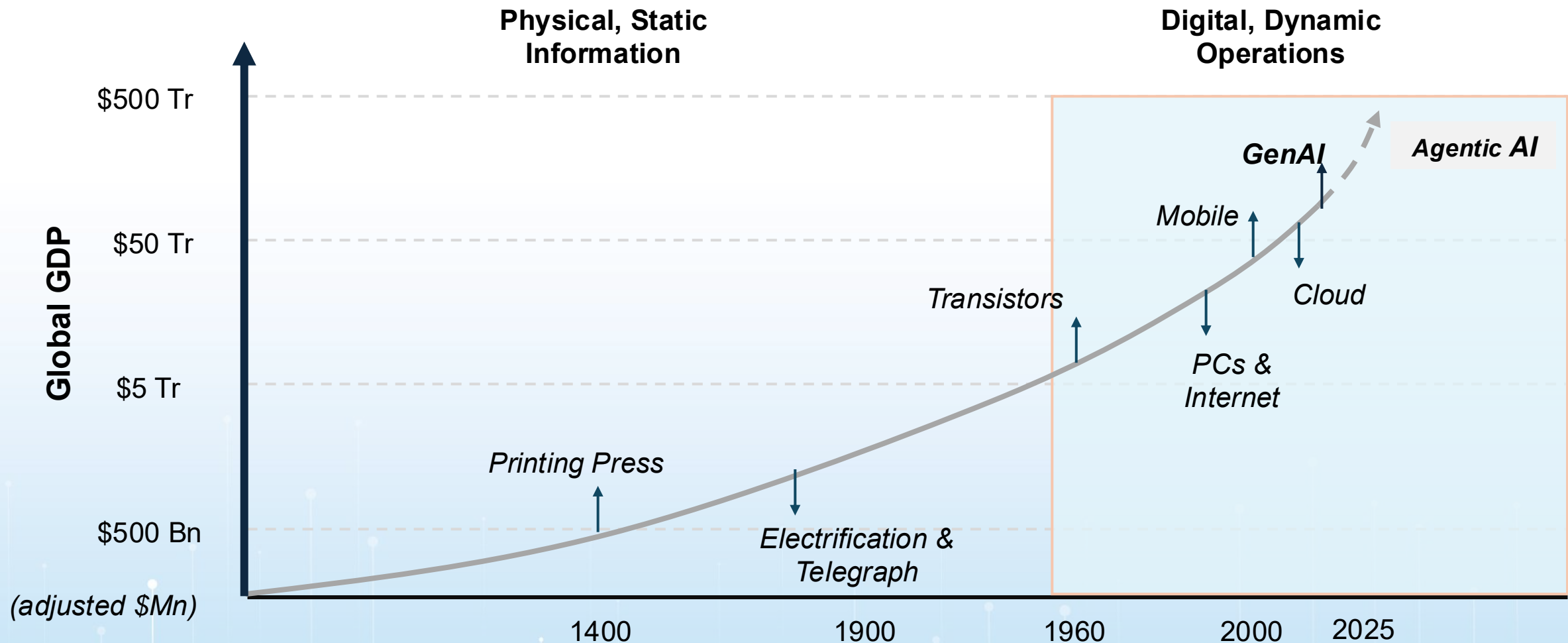| Session Name	Speaker	Title	Time (IST)
Tech transitions – Why is the AI transition different?	Nandan Nilekani	Chairman of the Board	11:00 – 11:20 AM
The AI Services Opportunity	Salil Parekh	Chief Executive Officer and Managing Director	11:20 – 11:50 AM
AI Services Playbook	Satish H.C.	Chief Delivery Officer	11:50 – 12:20 PM
	Dinesh Rao	Chief Delivery Officer	
	Balakrishna D.R.	Head – Global Services	
Infosys Topaz Fabric – AI platform suite	Mohammed Rafee Tarafdar	Chief Technology Officer	12:20 – 12:30 PM
Unlocking AI Value – Communication, Media and Technology	Anand Swaminathan	Segment Head – Communication, Media and Technology	12:30 – 12:40 PM
Unlocking AI Value – Manufacturing	Jasmeet Singh	Segment Head – Manufacturing	12:40 – 12:50 PM
Unlocking AI Value – Financial Services	Dennis Gada	Segment Head – Banking & Financial Services	12:50 – 01:00 PM
Networking Lunch			
Infosys Living Labs Walkthrough			01:45 – 03:00 PM
Unlocking AI Value – Energy, Utilities, Resources & Services	Ashiss Kumar Dash	Segment Head – Energy, Utilities, Resources & Services	03:00 – 03:10 PM
Unlocking AI Value – Retail, CPG and Logistics	Ambeshwar Nath	Industry Head – CPG, Logistics and Retail	03:10 – 03:20 PM
Partnership Ecosystem for AI value delivery	Anand Swaminathan	Segment Head – Communication, Media and Technology	03:20 – 03:30 PM
The Human-AI Workforce Reimagination	Shaji Mathew	Chief Human Resources Officer	03:30 – 03:40 PM
Brand as a Growth Catalyst	Sumit Virmani	Chief Marketing Officer	03:40 – 03:50 PM
Summary, Q&A	Salil Parekh	Chief Executive Officer and Managing Director	03:50 – 04:30 PM
	Jayesh Sanghrajka	Chief Financial Officer	

Safe harbor

Certain statements mentioned in this presentation concerning our future growth prospects, our future financial or operating performance, our use of AI and its effects on our Business, and the United States H-1B visa program are forward looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results or outcomes to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding the execution of our business strategy, increased competition for talent, our ability to attract and retain personnel, increase in wages, investments to reskill our employees, our ability to effectively implement a hybrid working model, economic uncertainties and geo-political situations, technological disruptions and innovations such as Generative AI, the complex and evolving regulatory landscape including, our ESG vision, our capital allocation policy and expectations concerning our market position, future operations, margins, profitability, liquidity, capital resources, our corporate actions including acquisitions, the outcome of pending litigation, the outcome of the US government investigation, the timing, implementation, duration and effect of the September 19, 2025 proclamation signed by the president of the United States related to the H-1B visa program, and the effect of current and any future tariffs. Important factors that may cause actual results or outcomes to differ from those implied by the forward-looking statements are discussed in more detail in our US Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2025. These filings are available at https://www.sec.gov/. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

Technology has seen fundamental shifts over the years

Physical, Static Information

Digital, Dynamic Operations

Global GDP

$500 Tr

$50 Tr

$5 Tr

$500 Bn

(adjusted $Mn)

GenAI

Agentic AI

Mobile

Cloud

Transistors

PCs & Internet

Printing Press

Electrification & Telegraph

1400 1900 1960 2000 2025

Source: Coatue

Tech innovations have continuously redefined enterprise operations

Computerization

- Replacement of paper-based workflows
- Enterprise systems
- Addition of IT operations

Internet Access

- Globalization and digital reach
- Platform-based business models
- Enterprise data

Cloud Access

- Digital scalability
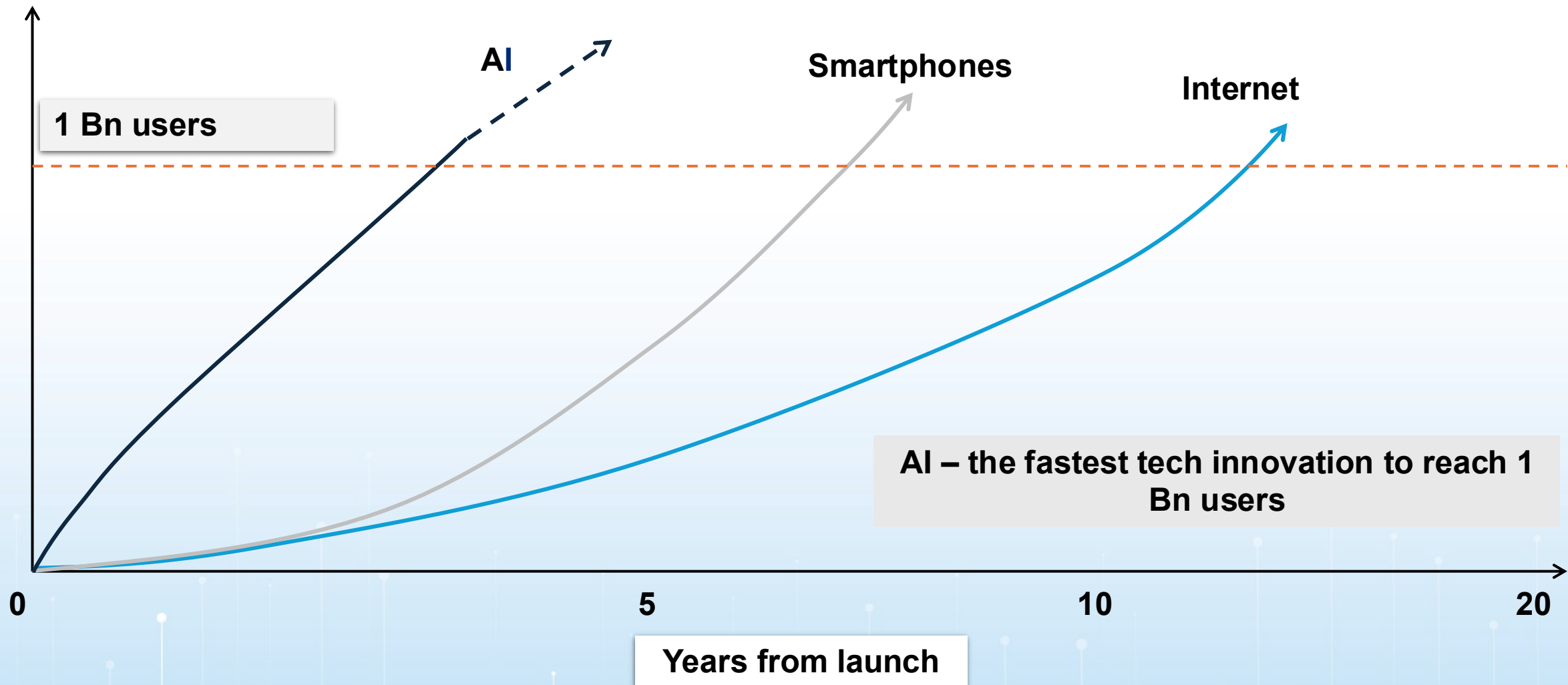- Modular business architecture and microservices
- Enterprise IT

Mainframe   *Minicomputer*   *PC*   *Client Server*   *LAN*   *Web Computing*   *Mobile*   *Enterprise apps*   *Big data*

Enterprise tech transitions

AI adoption is faster than the earlier tech transitions

AI

Smartphones

Internet

1 Bn users

AI – the fastest tech innovation to reach 1 Bn users

0

5

10

20

Years from launch

The shift has multiple dimensions

AI is not a layer of technology nor is an adjacency

Technology

- AI-ready systems
- AI-enabled data platform
- **AI-native architecture**

Business

- **Integrated business functions** with AI at core
- AI-embedded workflows

Talent

- Scalable **AI-augmented** workforce
- Adaptive learning and change management

Operating Model

- Cross-functional knowledge graph
- **Exponential engineering**

Mental Model

- **Evident-first principle**
- Responsible AI

AI transformation is not a lift and shift; it requires a fundamental root and branch surgery

Modernization of legacy systems cannot be deferred anymore

The true cost of delaying modernization

Financial drain — 60-80% of IT budgets spent on outdated systems

Security vulnerabilities — Average breach detection exceeds 200 days in legacy environments

Innovation paralysis — Legacy systems act on data silos

Demand side needs modernization

Low agility

Tech debt

Slow rate of change

Cost of security

Supply side makes it easier

High rate of change

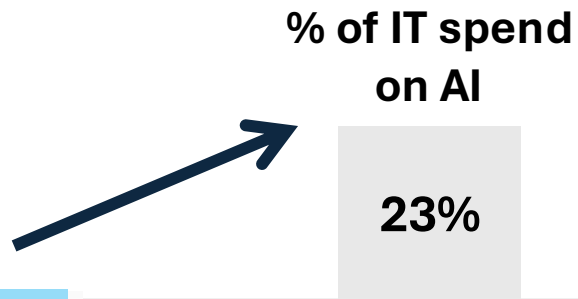Enhanced Security and Compliance

Efficient & productive

Easily scalable

Accumulated tech debt over decades must be paid

Source: US GAO, Adalo research

Build vs Buy: balance moves towards build and re-engineering as AI becomes the core

AI as a core of enterprise IT

% of IT spend on AI

23%

As of 2025, ~50% of firms have dedicated AI budget

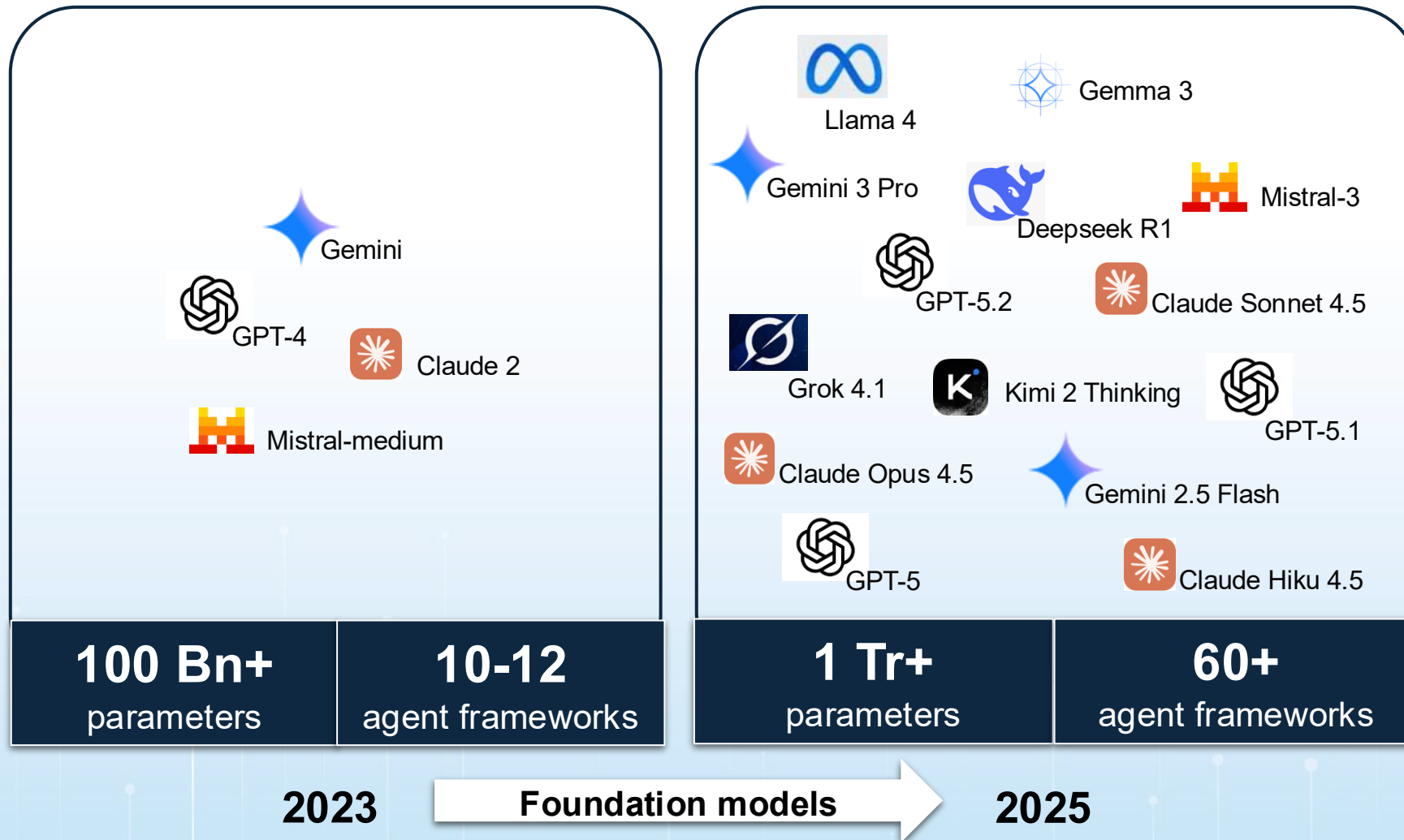| Build	Buy
Customizable	Standardized
Proprietary	Vendor dependency
Organic and steady	Faster deployment
High internal control	External control
Continuous investment	Lock-in & renewals

Enterprises prefer proprietary agentic layer on top of the foundational models — building customizable to composable solutions

Source: Foundry's AI Priorities study, 2025

AI is evolving at an astonishing speed led by hyper competitive market, large capital access and rapid R&D

Gemini

GPT-4

Claude 2

Mistral-medium

100 Bn+ parameters	**10-12** agent frameworks

Llama 4

Gemma 3

Gemini 3 Pro

Deepseek R1

Mistral-3

GPT-5.2

Claude Sonnet 4.5

Grok 4.1

Kimi 2 Thinking

GPT-5.1

Claude Opus 4.5

Gemini 2.5 Flash

GPT-5

Claude Hiku 4.5

1 Tr+ parameters	**60+** agent frameworks

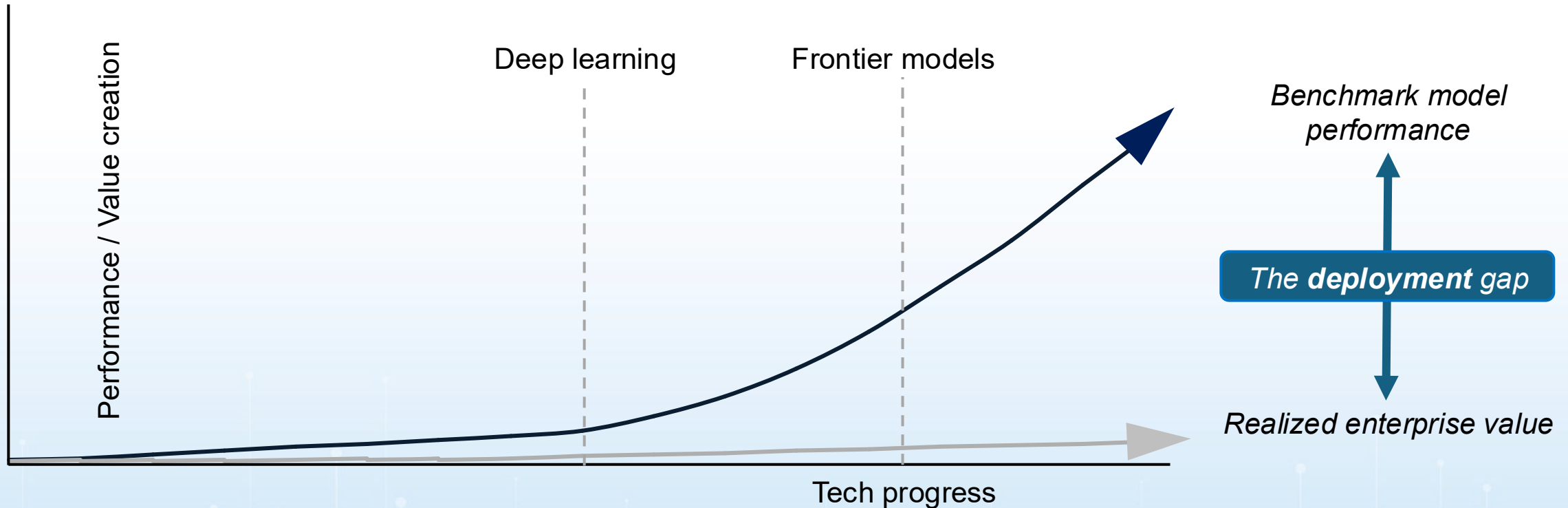**2023** → Foundation models → **2025**

Innovation cycles are tightening

Leaderboards remain in constant motion, driven by a significant rise in AI investments — *spending rose from $24Bn in 2023 to $140Bn (E) in 2025.*

Source: Github, S&P Global, Medium

12

The foundational technology is ahead of its diffusion and deployment

A widening gap between AI progress and enterprise value

AI progress is outpacing enterprise readiness

Source: Snorkel

13

Talent demand is pivoting from legacy roles to high-growth AI skills

Fastest declining IT jobs

Front-End Web Developers

QA Testers

IT Support Specialist

Blockchain Developers

92 Mn Traditional jobs to be displaced

New/upcoming IT jobs

Data Annotator

AI Forensic Analyst

AI leads

AI Engineer

Forward Deployed Engineers

170 Mn New jobs to be created

Source: WEF

Greenfield AI development is easier than brownfield

The greenfield-brownfield productivity gap

New build environments	Legacy environments
• Clean structure and consistent patterns • Real-time data availability • Structured environments • Probabilistic	• Technical debt • Data silos • Undocumented dependencies • Brownfield = high overhead + rework • Deterministic
Task level	**Business function level**
15-50% productivity	Only **1%** fully scaled to AI

Organizational productivity is different from task level productivity

AI implementation requires laser focus

AI's zero marginal cost of generation

↓

AI slops

↓

Illusion of productivity

↓

Organizational atrophy

Structure AI usage guidelines

Set clear quality gates for AI content

Maintain explainability & traceability

Establish AI value capture instead of usage

Empower high skilled workforce

AI investments are meaningful only if they lead to major productivity gains

What still matters

First Principles thinking

Leadership in effective change

Understanding enterprise context

Strong collaboration

Agnostic design

Intense focus on productivity

Getting the house in order

Engineering bent of mind

Thank You

Clients trust Infosys for their AI Journey

Infosys provides AI Services to 90% of our large 200 clients

"Now, like most companies, we're still early in our AI dream. The real transportation is still to come. But with Infosys, we now have the delivery model, the talent, the platform, and a partner that can move from pilots to meaningful enterprise-wide impact. I'm really excited about what's ahead, and very, very proud to be building it together with Infosys"

- Mike Fries, CEO, Liberty Global

"As part of our recently launched Forward '28 strategy, we announced our ambition to be a leading bank in a digital age. To support us in this digital and technology transformation, we now enter a strategic partnership with Infosys, a global leader in digital services and consulting. Infosys has the tools, experience, and expertise to support us in accelerating our transformation using cloud and AI technologies."

- Frans Woelders, COO, Danske Bank

"Partnering with leading technology firms like Infosys and leveraging Infosys Topaz Fabric is helping transform how we serve our customers by integrating advanced AI at the core of our operations to deliver more modern, secure, and personalized banking experiences"

- Michael Ruttledge, CIO, Citizens Bank

# Our AI First Value framework is comprehensive
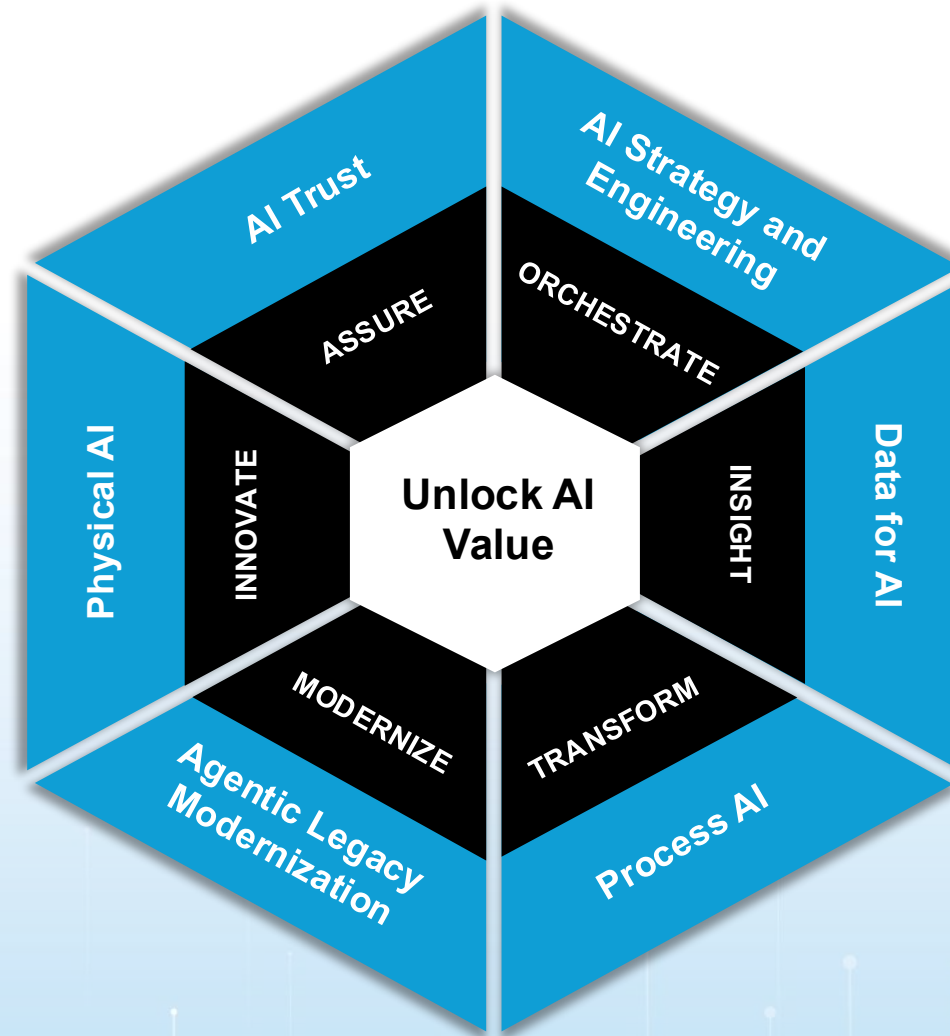
We see six areas of new services opportunity from AI

1   **AI Strategy and Engineering**   AI strategy, building AI agents, and orchestrating across platforms, tools and assets

2   **Data for AI**   Make enterprise data ready for AI models, and drive business insights

3   **Process AI**   Reimagine core business processes using agents

4   **Agentic Legacy Modernization**   Use agents to modernize legacy estates

5   **Physical AI**   Design products and embed AI in physical devices

6   **AI Trust**   Ensure responsible and secure AI
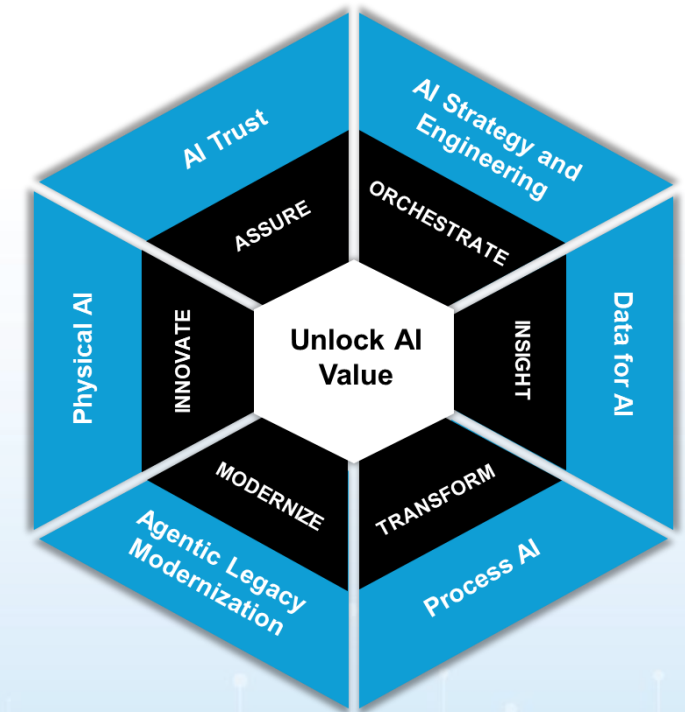
We have successful AI programs at several clients in these areas
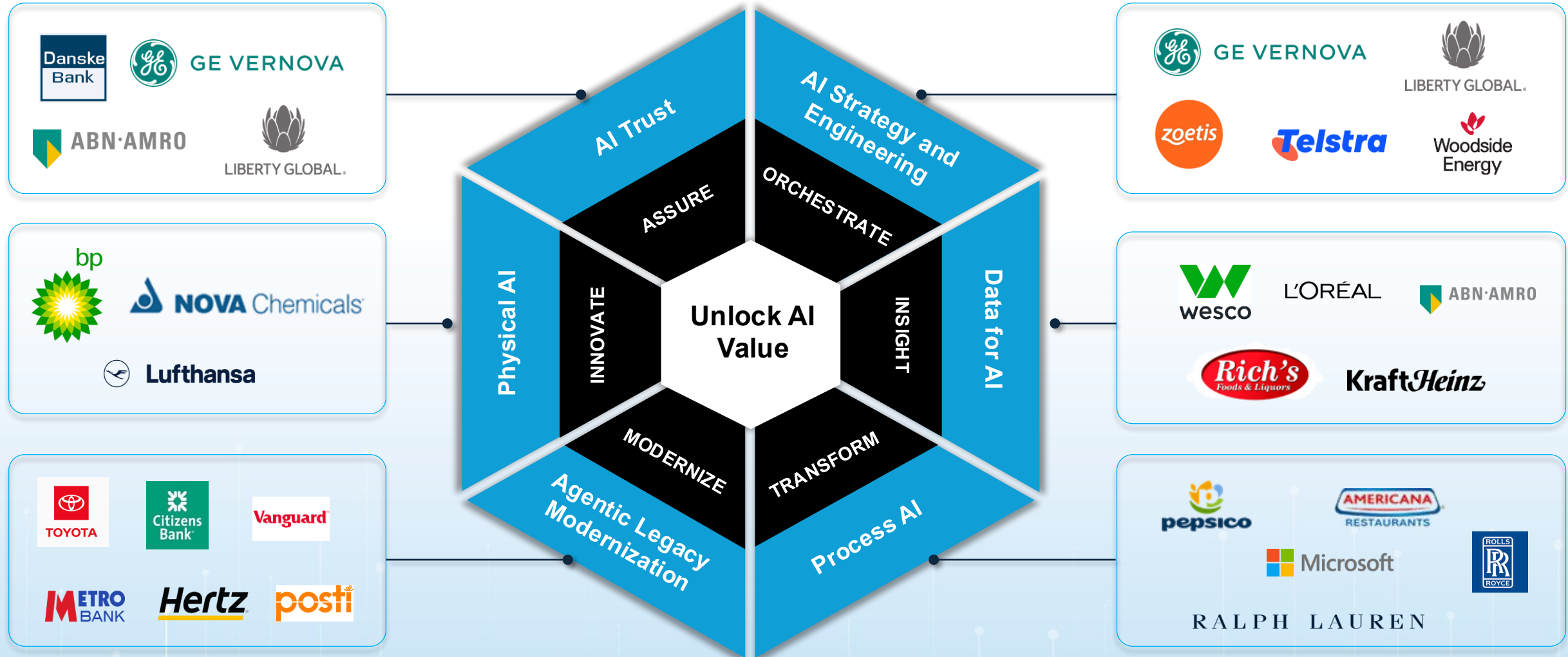
Scaling AI First Services

AI First Services

30
offerings

100
sub offerings

Humans and agents

Enabled by Topaz Fabric **and partnerships** with AI disrupters
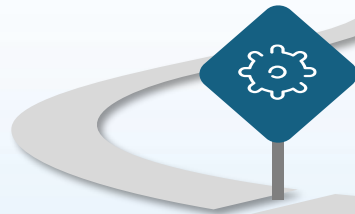
New offerings in high growth areas

24

We help clients create impact with AI

Clients' AI Journey

Today
- Fragmented data
- Legacy systems
- Talent scarcity

The Future
- Reimagined business and engineering workflows
- Modernized tech and data foundations
- Secure, scalable operating model

Infosys strengths

1 Deep understanding of client landscape

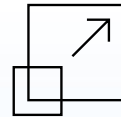**2** Domain knowledge

3 Robust engineering talent

4 Platform & IP

Navigate Your Next

The dynamic in AI services

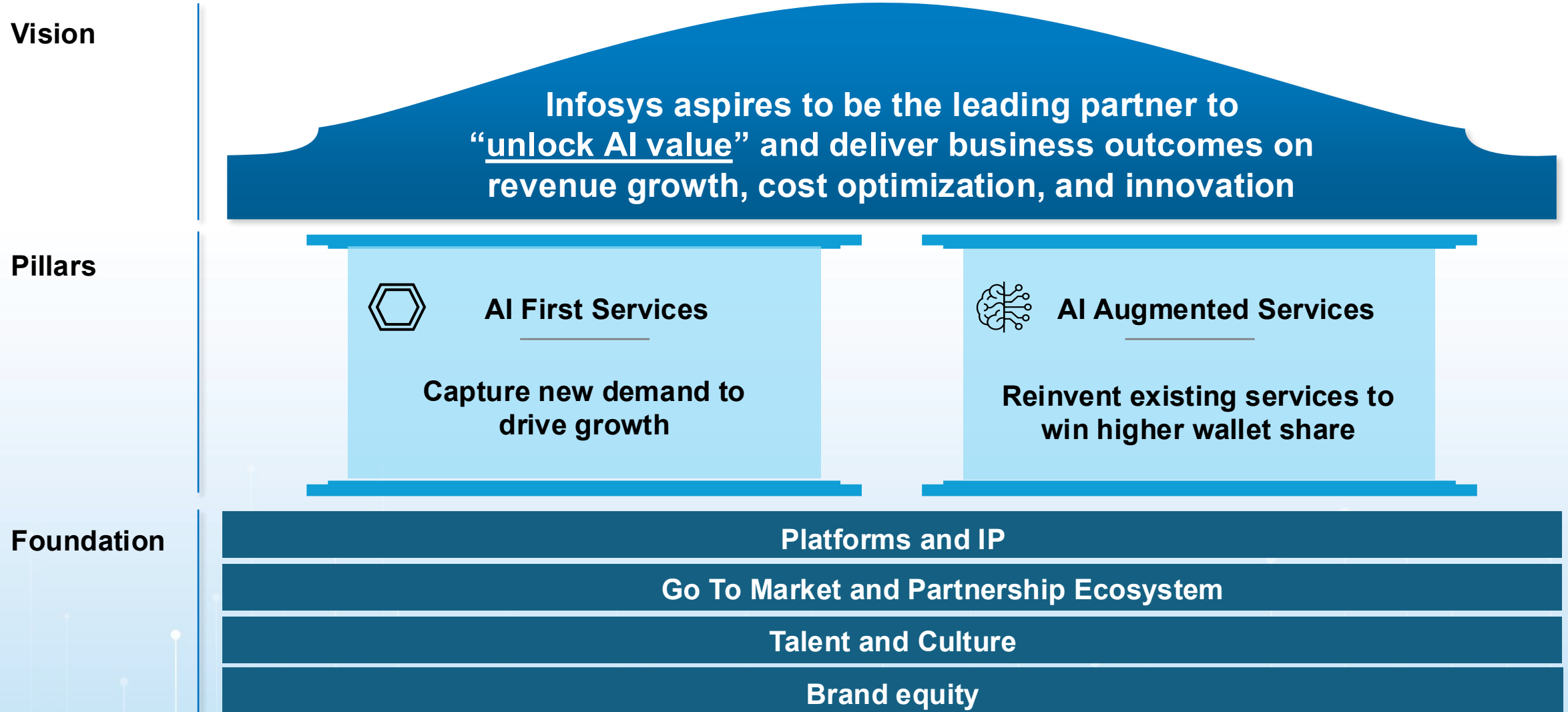**AI First services opportunity*: $300 – $400 billion** by 2030

AI services led expansion

AI Productivity led compression

Several entities have estimated that **AI productivity will lead to compression in IT services revenue**

* NASSCOM's Future of Tech Services 2030 – In partnership with McKinsey & Co.

Infosys AI Playbook

Vision

Infosys aspires to be the leading partner to "unlock AI value" and deliver business outcomes on revenue growth, cost optimization, and innovation

Pillars

AI First Services

Capture new demand to drive growth

AI Augmented Services

Reinvent existing services to win higher wallet share

Foundation

Platforms and IP

Go To Market and Partnership Ecosystem

Talent and Culture

Brand equity

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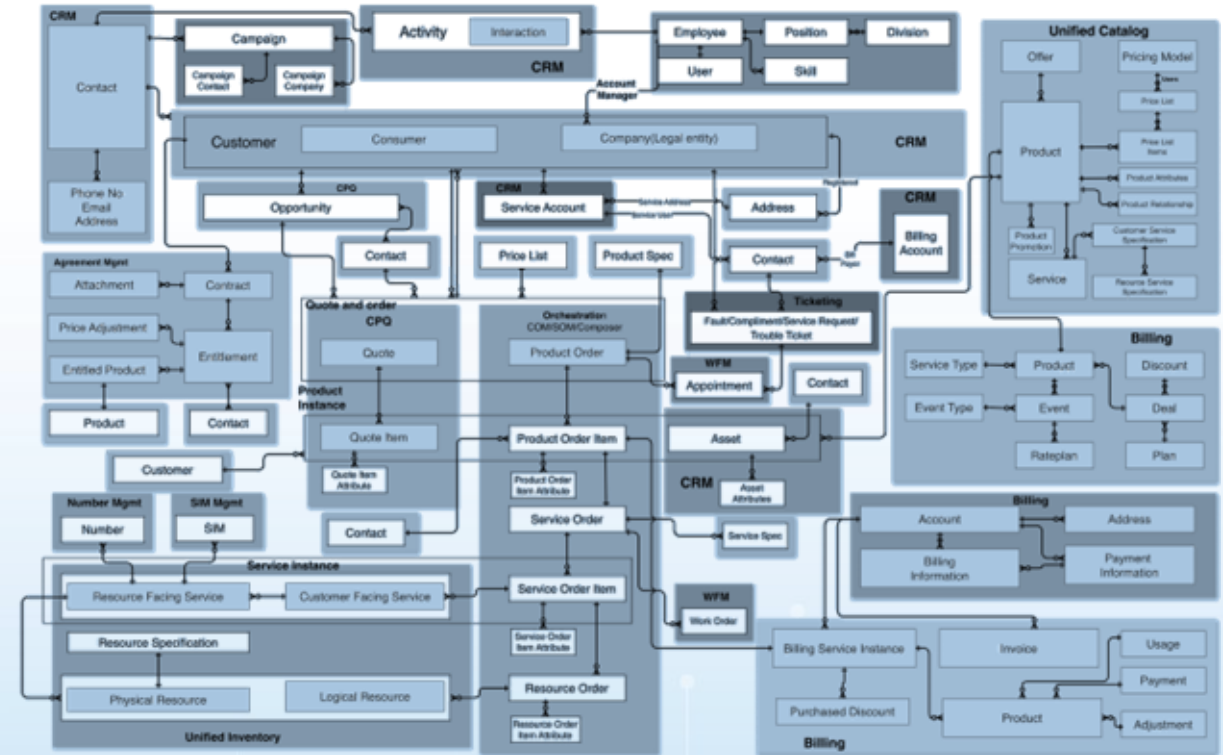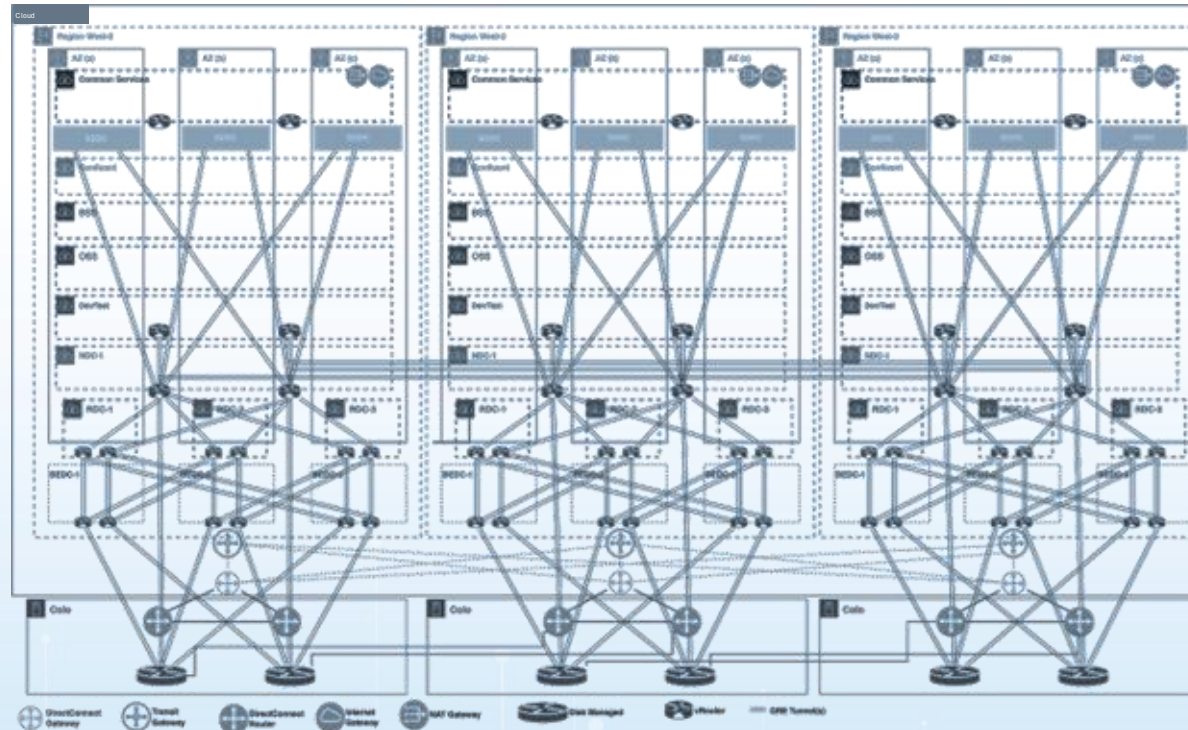
AI Services Playbook

Satish H.C.
Chief Delivery Officer
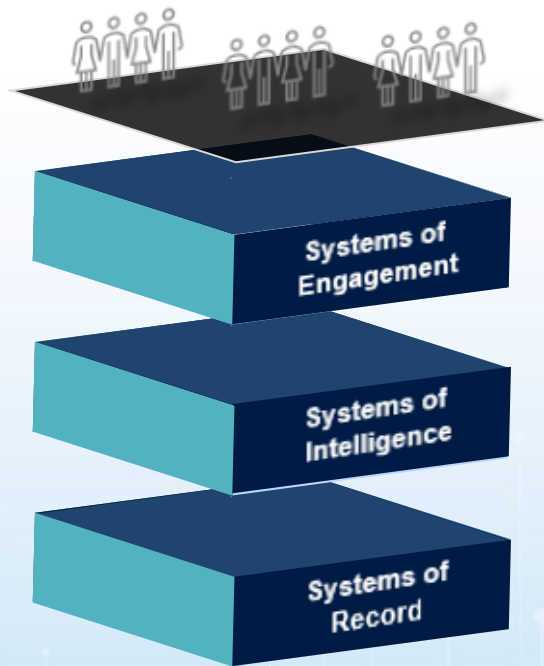
Dinesh Rao
Chief Delivery Officer
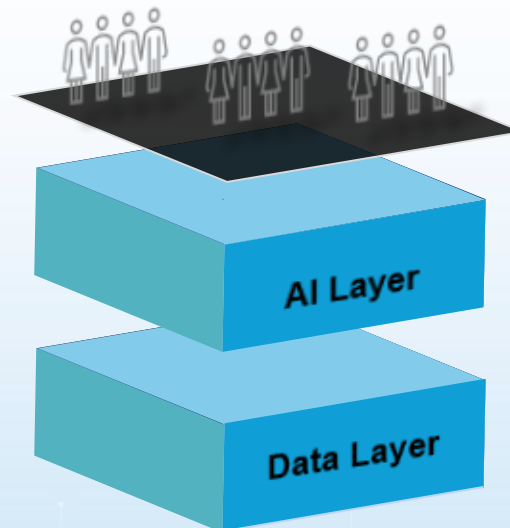
Enterprise AI is much more than plug and play

Enterprise Stack is transforming – Myth vs Reality

State of Enterprise
- Systems of Engagement
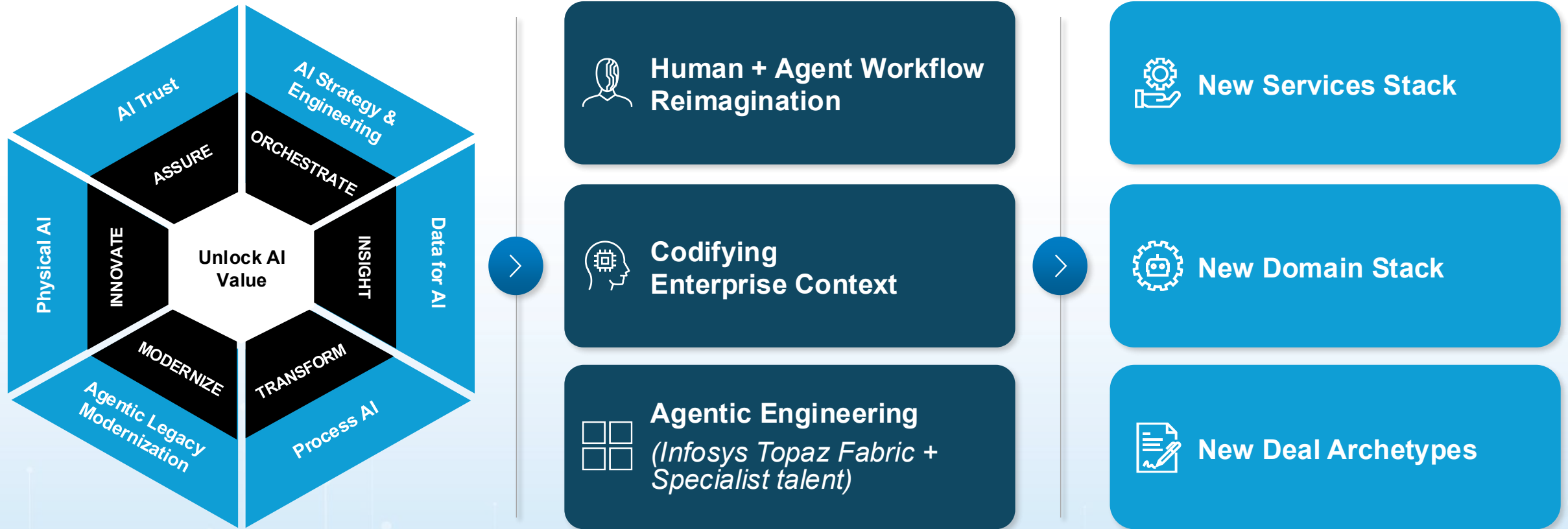- Systems of Intelligence
- Systems of Record

Enterprise AI Myth
- AI Layer
- Data Layer

Enterprise AI Reality
- Amplified Intelligence
- Systems of Engagement
- Systems of Cognitive work
- Systems of Intelligence
- Systems of Record

Monetizing the Opportunity

Unlock AI Value
- AI Trust
- AI Strategy & Engineering
- Data for AI
- Process AI
- Agentic Legacy Modernization
- Physical AI

ASSURE · ORCHESTRATE · INSIGHT · TRANSFORM · MODERNIZE · INNOVATE

Human + Agent Workflow Reimagination

Codifying Enterprise Context

Agentic Engineering
(Infosys Topaz Fabric + Specialist talent)

New Services Stack

New Domain Stack

New Deal Archetypes

Context | Accountability | Growth Pathways

AI First Journey for a Multinational Food Products Company

Oct 2023 Jan 2024	May 2024 Aug 2024	Jan 2025 Apr 2025	Jul 2025 Oct 2025	Jan 2026 Feb 2026+

Reimagine Business

Oct 2023 Jan 2024	May 2024 Aug 2024	Jan 2025 Apr 2025	Jul 2025 Oct 2025	Jan 2026 Feb 2026+
	Pilot: Market Research HR Concierge Agent	Market Research	Knowledge Agent (Internal + Web)	Food Storage Optimization
		Product Research & Spend Analysis Agents	Agentic App for Digital Marketplace Shelf Creation	Defect Detection (Edge + ML+AI)
		Procurement Agent	Agentic App for Competitive Brand Intelligence	Agentic App: Inventory Replenishment & Rebalancing
		HR Concierge Agent		

Build Foundations

Oct 2023 Jan 2024	May 2024 Aug 2024	Jan 2025 Apr 2025	Jul 2025 Oct 2025	Jan 2026 Feb 2026+
AI Governance & Value Office Setup	Enterprise AI Foundation Setup (Data Fingerprinting, Knowledge Harvesting, AI Governance Gateway, Lowcode Studio)	AI Foundation Enhancements (Agent Canvas, Semantic Caching, Video)	AI for IT Transformation	R&D Assist: Recipe Retrieval from 5K Handwritten Documents and connected Research documents
AI Governance Policies		4-6 Week Idea-to-Production Cycle		
Enterprise AI Architecture Blueprint	Knowledge Harvesting & Conversational AI (text, image, data)	FinOps Agent		
	Foundry + Factory Operating Model	Content Translator Enterprise Rollout		

Strategy

- AI Risk Assessment Framework
- Value Mgmt. Framework
- AI Use Case Prioritization

50+ Mn USD	25+ Mn USD	40+%	10+	2 Weeks Time of Ideation to Beta rollout
New business opportunities	Annual savings from efficiency	Business productivity improvement	AI Applications Productionized	

Introducing Infosys AI First Value framework

Growth drivers

1. • AI **experimentation to enterprise-scale** deployment
   • Optimize AI **infra cost and performance**

2. • Enterprise data is not AI ready
   • Need for **high quality data foundations**

3. • **Re-imagining end** to end business processes
   • Domain-aware **AI orchestration**
   • Need for holistic interventions for **ops, tech and consulting**

Indicative offerings

- AI Strategy, Roadmap And Architecture
- Agentic AI Platform Build & Implementation
- Context Engineering

- AI Data Strategy
- AI Ready Data Platform Build
- AI Grade Data Engineering

- AI Use Case Prioritization
- Domain Specific Agent Foundry
- Agentic Extensions Of Func. / Vertical Stacks

35

Introducing Infosys AI First Value framework
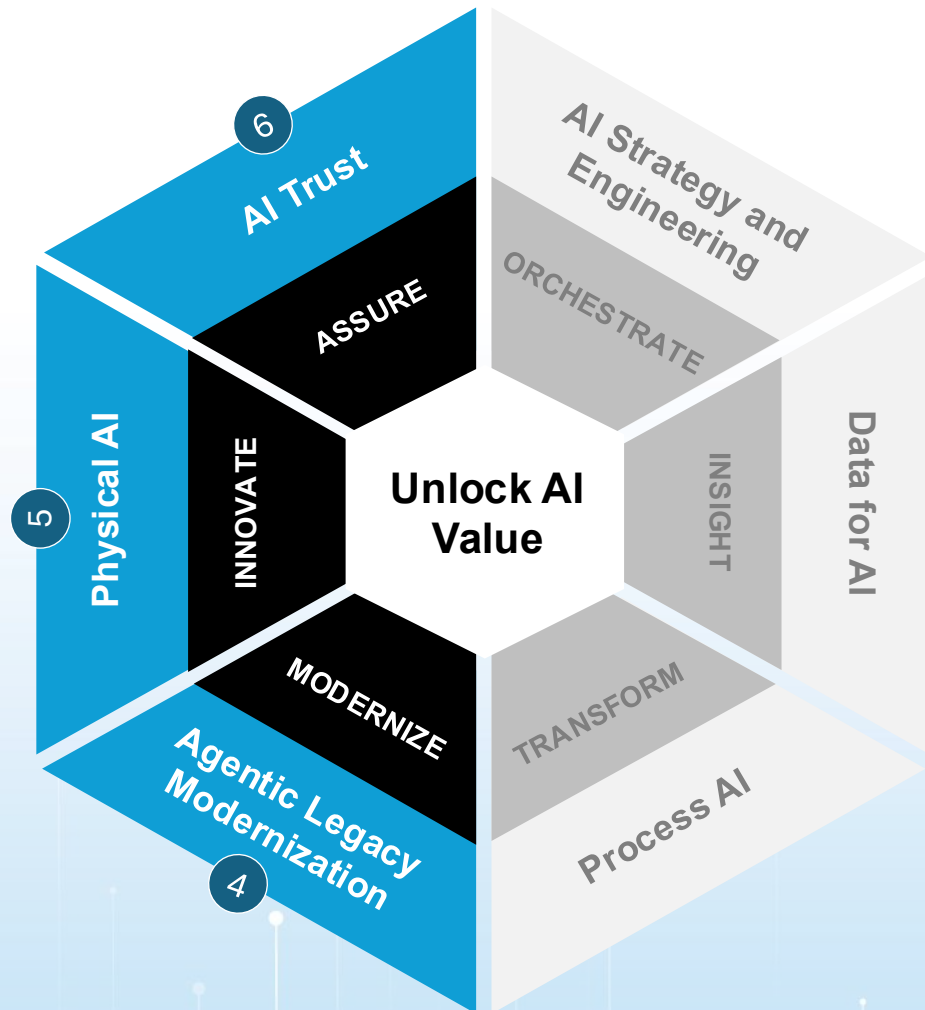
Growth drivers

4
- Accumulating **tech debt slowing change**
- **Compelling business case** driven by AI

5
- **Cloud AI to real-time intelligence** at the edge
- Growth of **autonomous systems** in physical environments

6
- **Agent led autonomy risks**
- Increasing regulatory and compliance expectations

Indicative offerings

- Tech Debt Assessment
- Reverse Engineering & Target State Design
- Agentic-led Full-stack Modernization

- Physical AI Strategy
- AI First Product Design
- Physical AI Labs, Digital Twins

- Responsible AI Risk Assessment
- AI Policy Design
- AI Governance Services
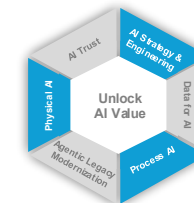
Physical AI at Nova Chemicals

NOVA Chemicals

Business context

NOVA Chemicals is evolving into an **AI-enabled, insight-driven industrial enterprise** with agentic experiences , smart maintenance advisors, knowledge graphs to accelerate AI development, and GenAI assistants that simplify information discovery.

AI First Solutions

Infosys has brought deep domain & AI expertise through accelerators like **Infosys Agri-Chemical AI Cloud** in this journey. The components of this solution have enabled manufacturing operations insights & analytical capabilities that position NOVA Chemicals to streamline operations, drive efficiencies, and unlock greater value from its industrial assets. Leveraged **Azure Databricks, Azure Foundry, Azure Open AI.**

Agentic AI solutions deployed

AI algorithms for diagnostics and prognostics

Multi-modal AI – For structured and unstructured operation data

Agentic AI to orchestrate multiple maintenance workflows

Smart Maintenance Advisor

Infosys Cobalt Agri-Chemical Cloud, Powered by Infosys Topaz

Impact

- Increase in planning efficiency
- Improvement in asset utilization
- Increase in productivity
- Faster decision making
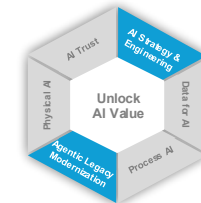
Agentic Legacy Modernization at Hertz

Hertz

Business context

Need for Agility as Critical workflows run on legacy **COBOL-based HP Tandem Non-Stop** platforms (**~3mn lines of code**)

Strategic objective to migrate to **domain-centric Java microservices on AWS Cloud**

AI First Solutions

AI-first modernization strategy to speed code comprehension, reverse engineering, and cloud-ready redevelopment leveraging **Open AI, Claude Sonnet and AWS Bedrock**

Agentic AI solutions deployed

Infosys **iLEAD** + **GitHub Copilot**

AI-powered reverse engineering

AI-driven forward engineering

AI-enabled testing to validate modern domain-centric architecture

Impact

60%
Accelerated modernization timelines

80%
Increase of reusable, cross-channel capabilities

60%
Cost reduction in Hosting Services

Thank You

Infosys AI Playbook

Vision

Infosys aspires to be the leading partner to "unlock AI value" and deliver business outcomes on revenue growth, cost optimization, and innovation

Pillars

AI First Services

Capture new demand to drive growth

AI Augmented Services

Reinvent existing services to win higher wallet share

Foundation

Platforms and IP

Go To Market and Partnership Ecosystem

Talent and Culture

Brand equity

AI Services Playbook

Balakrishna D.R.

Head - Global Services
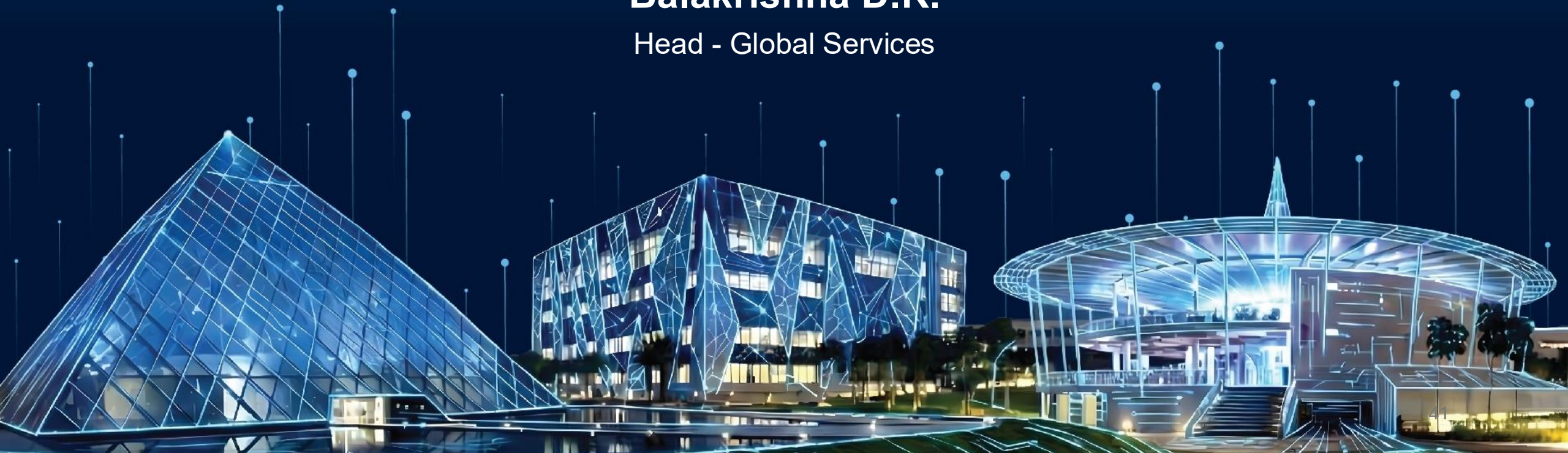
Differentiated services powered by Agentic AI

Reimagined Services

Application Development, Maintenance and Testing

Engineering Services

Migration & Modernization

Package Implementation

Back-Office Operations

Powered by Best-in-Class Models and Tools

Models

ANTHROP\C OpenAI Gemini

Amazon Nova LLaMA by ∞ Meta deepseek

Tools

GitHub Copilot Gemini CLI

ANTHROP\C Amazon Q Developer

Cognition OpenAI

CURSOR

Amplified by Infosys Enterprise Context

Topaz Fabric

AI Agents & Orchestrators

MCP Servers

Enterprise Context Graphs

Delivered by World Class AI Native Talent

Dedicated AI Centre of Excellence (GitHub, Cursor, Devin, etc.)

Forward-Deployed AI Engineers

Continuous Upskilling & Certification Programs

Cross-Domain Expertise (Industry + AI)

20+ PLAYBOOKS	**BEST-IN-CLASS TOOLS**	**100+ ASSETS**	**90% AI TRAINED**

Application Development and Support at Microsoft

Business context

- Microsoft is transforming the way they engage with their Enterprise Customers through
  - Unified agreement
  - Direct selling
  - Simplified offers
- Accelerating the migration to Microsoft Customer Agreement (MCA) is critical for:
  - Accelerating the sales motion for new age offerings
  - Reduce sales and operations overhead
- Microsoft's Intelligent Cloud is growing at a rapid rate of approx. 25% YoY

AI First Solutions

Infosys is involved in Greenfield development of new commerce platform to transition to MCA.

Infosys also provides mission-critical support safeguarding uptime and trust - key to cloud growth and retention.

Agentic solutions:

1. **Agentic RCA engine** auto-generates incident insights and resiliency recommendations

2. **Agentic case triage & routing** accelerates classification and reduces manual handling

3. **Self-learning model** refine accuracy based on analyst feedback

4. **AI-driven document feedback** provides real-time guidance

Impact

2.5x increase in developer velocity

35% improvement in time to market for large features

40% Faster incident response

10x Faster RCA turnaround

AI and Cloud powered transformation at Danske Bank

Danske Bank

Business context

- **Accelerate the bank's "Forward '28" strategy** to modernize technology estate, Improve operational efficiency, and become a leading digital bank in the region

> **Danske Bank enters strategic partnership with Infosys**
>
> *As part of our recently launched Forward '28 strategy, we announced our ambition to be a leading bank in a digital age. To support us in this digital and technology transformation, we now enter a strategic partnership with Infosys, a global leader in digital services and consulting. Infosys has the tools, experience, and expertise to support us in accelerating our transformation using cloud and AI technologies.*
>
> **Frans Woelders,
> Chief Operating Officer, Danske Bank,**

AI First Solutions

AI first strategy and governance co-led with Client Chief AI Officer and technology leadership to become AI First Bank setting up AI Innovation Lab and multiple AI solution workstreams.

Using agentic AI for software development and reducing technical debt.

Agentic / Generative AI solutions

1. 97% GitHub copilot adoption
2. Enterprise compliant Chat GPT
3. HR assist, Credit Risk, Advisor Assistant
4. Risk Assessment

Impact

~2M Lines of AI generated code (accepted)

<1 min (from 6 min)
Reduced Financial Advisors call time

16K+
Employees have adopted Enterprise compliant Chat GPT

Ranked No.1
AI Bank in Nordics in the 2025 Evident AI Index

Thank You

Infosys AI Playbook
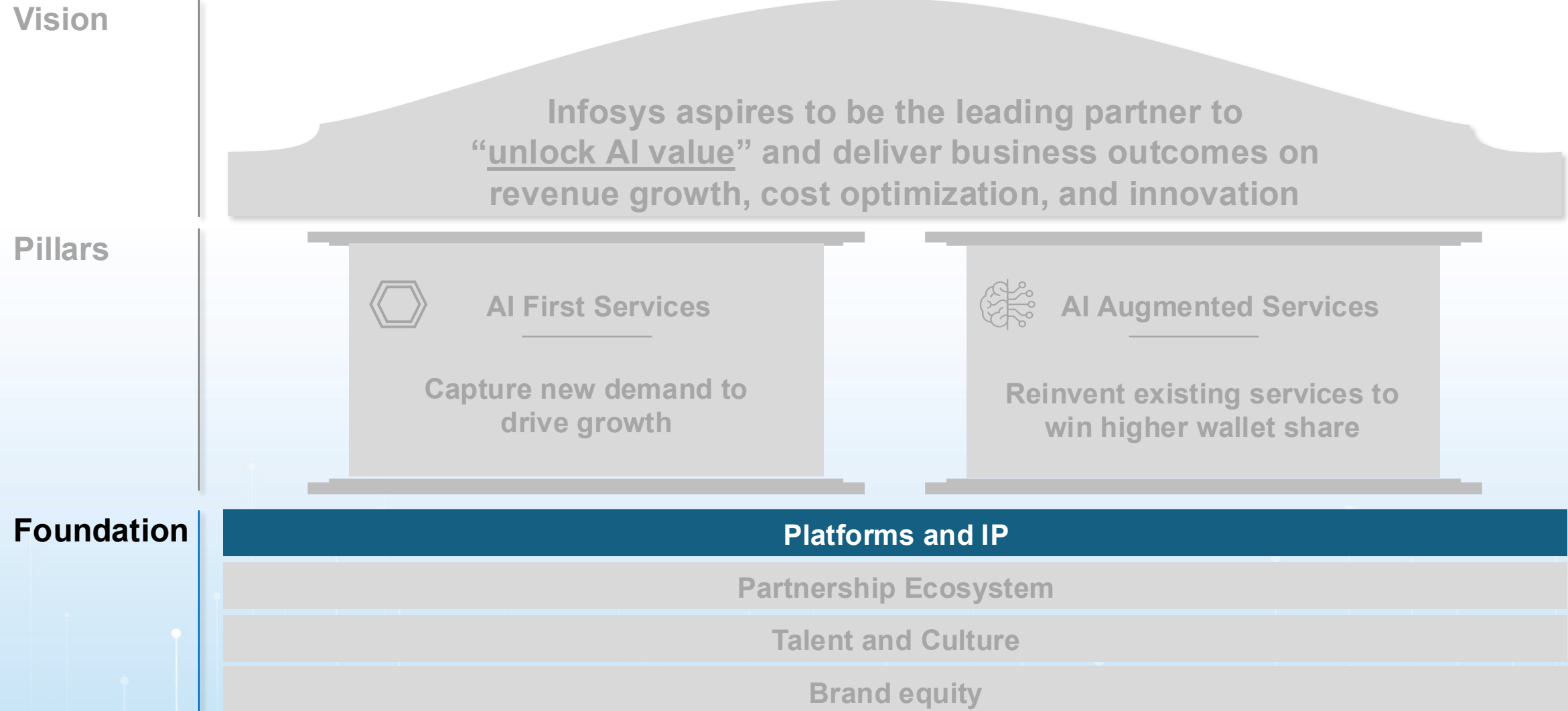
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Platforms and IP

Partnership Ecosystem

Talent and Culture

Brand equity

Enterprise complexity & AI Scaling

AI runways required for enterprise adoption & scaling

- Rapid experimentation & innovation infrastructure
- Value driven, end to end reimagined workflow & ways of working
- Evolvable architecture with optionality across AI stack
- Enterprise Context, Twin with Hybrid intelligence
- Governance, Guardrails & Explainability by Design

Infosys IP & Platforms power the AI runways to scale and realize value faster

Infosys topaz

Infosys Topaz Fabric powering AI at scale

AI Strategy & Engineering	Data for AI	Process AI	Agentic Legacy Modernization	Physical AI	AI Trust

Services powered by agents and automation workflows

Topaz Fabric (Core & AI Next)

Data & AI Services	Process Reengineering	Enterprise Context	Agent Suite	RAI Services

Infosys Topaz Fabric provides out of box agents, models and tooling

AI Models & Framework	AI Native Platforms	Cloud Infrastructure	Business Platforms	Data Platforms	Enterprise Platforms

Integration with Client's Enterprise Landscape & AI Native Platforms

5 SLMs (Enterprise, Banking, ITOps, Cybersec & Code)	**600+** AGENTS (IT Services & Domain Specific Agents)	**20+** MCP (Connectors to Business, Enterprise, Data Platforms)	**25+** BLUEPRINT (Industry specific AI blueprints and solution accelerators)	**AI** CLOUD (Hybrid AI infrastructure for training & inferencing)	**155** PATENT (Filed in FY'25 and till FY'26 Jan end)

AI Innovation pillars

Innovation Network

Industry Partnerships with **LFN, CNCF, TMForum**

200+ Startups with 100 AI Innovators

6 Global Experts
8 Indian Academia Experts

Living Labs

39 Client Living Labs

14 Infosys Living Labs

Research partnerships

Applied Research Centre on Agentic AI, Cybersecurity & Physical AI

University Collaborations

Cornell University

UNIVERSITY OF CAMBRIDGE

COLUMBIA UNIVERSITY

Platform deployment at a global shipping and logistics group
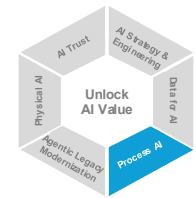
Business context

Complex customer care workflows spanning multiple teams and geographies led to high TAT and operational inefficiency, focus was

- End-to-end automation across Customer Care and Operations
- TAT reduction to improve customer satisfaction

AI First Solutions

Platform-led, AI-driven automation deployed across Customer Care workflows (Booking, Bill of Lading, Freight Auditing & Invoicing) across 3 GBS centers operating in 119 countries.

AI solutions deployed:

- **Multilingual free-text AI processing** for highly contextual, domain-intensive scenarios
- **Preference digitization** by capturing business and customer rules from tribal/tacit knowledge
- **Freight auditing & invoicing automation**

Impact

24H → 30m SLA time reduction

0% → 70% STP automated across16 languages

8,000 policies digitized

1.5 Mn transactions orchestrated per month

116 countries transactions processed

1,400 GBS operators enabled

Thank You

State of AI in CMT - Opportunities & Challenges

Semiconductor	OEMs	CSPs	Cloud & Software	Media & Ent.
Memory & Non-Memory	*Telcom, Storage & Compute*	*Wireless, Wireline, Satellite*	*Enterprise + Consumer*	*Studios, OTT, Broadcasters*

COMMUNICATIONS

1. Growth Void:
Stagnation across B2C, B2B, Edge

2. Sovereignty:
Managing "Data Debt" and national resilience

3. Productivity Expectations:
High expectations for AI to drive massive efficiency

MEDIA & TECHNOLOGY

4. Spending Surge:
Massive spend in a fierce AI infrastructure race

5. Diffusion and ROI:
Limited gains net of reciprocity

6. Innovation:
Aggressive need for reinvention to drive up user , partner adoption

Top 15 clients account for 60%+ of CMT segment revenues and we are integral to their AI Journey

Operations

	Improved Customer Exp.	Better Reliability	Faster Resolution	Lower Cost-to-Serve	Higher Productivity Gains
Use Cases	Customer & Partner Self - Serve & Discovery	Predictive Network Ops & AI Network Triage	AI-Driven Case Diagnosis, Routing & RCA	AI-Automated Service Workflows in Operations	AI-Accelerated Engineering
Outcomes	**30%** NPS improvement	**50%+** reduction in outages	**~25%** support-cost reduction	**30%** faster ticket resolution	**20–30%** productivity gains

55

AI Journey with Liberty Global

Business Context

- *10 million + subscribers*

- *AI is moving from Experiment to Foundation*

AI First Solutions

1. **Customer/Agent Assist**: Open AI Based Personalized FAQ/chat for self-serve and customer care

2. **Super Search**: Uses Gemini to make content discovery conversational and intuitive

3. **Network Reliability**: Enabling faster fault isolation, automated RCA, across heterogenous networks

4. **Employee Assist**: Co-Pilot based HR & Employee Chat

Impact *

60% *Fewer Customers Impacted*

50%+ *Reduction in Outages*

1000+ *Annual Platform Deliveries*

100M+ EUR *Run Rate Savings*

Tangible *Improvements in Customer Satisfaction*

* Calendar Year 2025

Thank You

Manufacturing players are embracing AI

TOYOTA

"AI is helping accelerate what we offer our customers, transforming Toyota into the mobility company we need to be to compete in this changing landscape."

- Ted Ogawa, President and CEO, Toyota Motors NA

SIEMENS

"There was a world before AI, right now we are transitioning to a world that makes full use of it – including in factories, buildings, grids and transportation"

- Roland Busch, CEO and President

wesco

"The next phase will focus on advancing new technologies, including artificial intelligence and other digital innovations."

- John J. Engel, Chairman, President and CEO
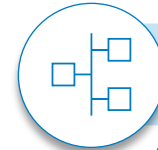
1 Process & business model transformation

Applying AI for reimagined processes, as a service business model, smart products, smart manufacturing

2 Digital core leveraging AI

Accelerating ERP consolidation, technical debt reduction, cloud adoption to enable AI driven transformation

3 From dashboards to decision support

Getting massive data sets AI ready: structured, unstructured, time series, streaming, spatial

59

AI use cases across value chain

Vertical use cases

High impact AI use cases across the value chain

Design	Source	Make	Sell	Service
AI-driven product & portfolio optimization	Predictive demand, inventory & S&OP	Smart factory operations & scheduling	Precision marketing, pricing & lead scoring	Predictive & proactive service operations
Accelerated design, simulation & testing	Supplier performance & risk intelligence	Yield, quality & throughput optimization	Sales performance & revenue optimization	Installed base & parts lifecycle optimization
Lifecycle and innovation performance analytics	Intelligent procurement & cost optimization	Predictive maintenance & asset performance	Intelligent order management & fulfilment	Customer experience & support intelligence

Horizontal use cases

Enterprise-wide AI deployment

Finance	AI enabled financial close and controls	Predictive demand and cash-flow forecasting	Intelligent cost and margin analytics
Legal	Patent Analysis and Monetization	Supplier Contract Risk Analysis	Automated regulatory and trade compliance monitoring
HR	AI Enabled Learning Platform	AI Driven Workforce Planning and Scheduling	HR Agents for Employees

~30% reduction in cycle time	**2-7%** Margin uplift	**10-20%** lower maintenance costs

Source: Industry reports and Infosys research

60

Process AI and Physical AI at Rolls-Royce
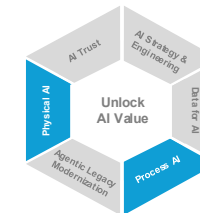
Business context

- Speed-up Engine Turn Around Time by improving engineering workloads and compliance-drive workflows

- Improve first-time-right rates

- Unlock capacity

AI First Solutions

Multi agent framework to augment engineering decision-making across the MRO lifecycle

Initiate agent:

- Technical variance matching
- Feature identification

Intel agent:

- Triage assistance
- Cause identification

Author agent:

- Repair procedure assistance
- Investigation summary

Impact

$ Multi Mn
Revenue uplift

40%
Reduction in engineering effort

75%
First-time-right (from <40%)

" In partnership with Infosys, Rolls-Royce has successfully operationalized agentic AI within a business-critical MRO process. This has delivered measurable improvements in Engine turnaround time & engineering efficiency. As an EASA-approved capability, it establishes a trusted foundation for scaling AI adoption across our Civil Aerospace engineering operations " – Declan Mc Caffrey , Engineering Director , Rolls-Royce

AI Engineering, Process, and Trust at GE Vernova
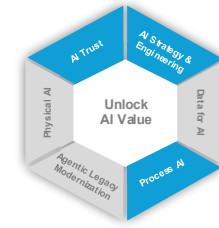
GE VERNOVA

Message from GE Vernova

Scott Strazik
Chief Executive Officer
GE Vernova

Justin John
AI Strategy & Technology Leader
GE Vernova

AI First Solutions

Use of agentic AI for reimagination of priority value stream workflows, enabling repeatable scaling of AI

Agentic AI solutions:

- **25+** multi-agent AI use cases

- Enterprise-wide AI strategy

- Enterprise wide scale up of AI use cases

- Embedded AI in end to end value streams

Financial Services is at the forefront of AI adoption

> *In the near term, generative A.I. will drastically improve productivity. Over the long term, it has the potential to revolutionize all functions across our bank and the industry changing how we write code, onboard clients, service customers, detect fraud, develop market research and strengthen compliance and controls.*
>
> **Jane Fraser, CEO**

citi

> *To me, the promise of AI is not just efficiency… it's not just an end in itself. What it does is it makes some of the more routine aspects of people's jobs easier to accomplish and frees them up to do much more in their internal time faster, better and in a more streamlined way.*
>
> **CS Venkatakrishnan, CEO**

BARCLAYS

> *We are investing in a portfolio of large-scale transformational AI programs designed to increase our operational resilience, enhance the client experience and unlock higher levels of efficiency and effectiveness across the organization*
>
> **Sergio Ermotti, CEO**

UBS

> *We'll be applying more and more of automated intelligence, or augmented intelligence, as we call it, with a person using AI, using that to be more effective, and that'll affect all the businesses*
>
> **Brian Moynihan, CEO**

BANK OF AMERICA

1. Increased enterprise spend

AI outpaces all other tech in growth and budget share, consistently for 2 years, with several AI initiatives already delivering value
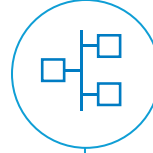
2. Pivot towards growth

Shift from siloed focus on cost initiatives to strategic growth priorities, amplified by AI

3. Trust, Governance as primary AI Scaling Battleground

AI adoption is not as constrained by use-case discovery, as by the ability to operationalize data privacy, regulatory compliance, and governance

Public Sources

AI use cases across sub verticals

Vertical use cases

Function-specific AI deployment

Consumer Banking	Commercial Banking	Cards & Payments	Risk Management & Compliance	Asset & Wealth Management
Fraud Detection & Prevention	RM copilots to multiply coverage	AI hardens real-time fraud defense	Always-on KYC for compliance	Advisor copilots productize advice
AI Agents scale servicing, sales	AI enabled credit decisioning	Agent payments and commerce	Anomaly Detection for AML & fraud	Portfolio Mgmt Insights
Voice AI becomes primary interface	AI powered treasury & liquidity	Industrial-scale dispute automation	Firmwide AI& Data governance	Automating middle-office flows

Horizontal use cases

Enterprise-wide AI deployment common to all business functions

AI-native SDLC with Topaz Fabric and Partners e.g. Devin

Agentic AI for multi-step business process execution

Unified data layers that power enterprise GenAI and SLMs

66

Re-imagining Citizens Bank
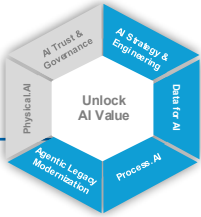
Citizens

Business context

Multi-year journey to "re-imagine the bank" and deliver modern, secure, and personalized banking experiences

"
Infosys Collaborates with Citizens on AI-First Innovation Hub to Accelerate the Future of Banking

Our AI-first Innovation Hub reflects Citizens' long-term commitment to building modern, secure, and intelligent banking capabilities.

Partnering with leading technology firms like Infosys and leveraging Infosys Topaz Fabric is helping transform how we serve our customers by integrating advanced AI at the core of our operations to deliver more modern, secure, and personalized banking experiences

Michael Ruttledge
Chief Information Officer and Head of Enterprise Technology & Security at Citizens Bank
"

AI First Solution

Accelerated platform modernization and AI adoption through full-stack transformation

- **700 applications migrated to cloud,** exiting on-prem data centers
- **Established Industry leading cloud native platforms (Fraud[1], Customer 360[1] etc.)**
- **Driving Gen AI and Agentic AI adoption across the Enterprise**
- **Deploying Topaz Fabric to co-create Gen AI and Agentic AI platform**
- **Scaling Conversational AI adoption** for contact center

AI Innovation Hub will drive many initiatives to "Re-imagine the bank" – across 5 themes

| Modernizing tech delivery and stack | E2E customer ops redesign | Risk and Analytics | Client-facing enhancements | Business model simplification |

Impact

$450Mn
Cost run-rate savings projected

14 to 1 day
SMB onboarding

5x
Productivity gains expected

44%
Reduction in mobile banking related calls

1 Industry award in 2025

AI First services at other leading Financial Services clients

A Top 5 US Bank

- **Enterprise AI Platform Buildout**
- Enabled AI-driven development lifecycle (AI-DLC) with productivity uplift, agentic execution, and end-to-end automated QA.
- **AI-First Business Process Reimagination:** Redefine and implement end-to-end AI-led processes, including KYC, contract analysis, and similar workflows

A Top 3 Cards Provider

- Modernization of Cards Platform using **Domain-Driven, GenAI and Deterministic Automation**
- Platform with **> 40 Mn lines** of COBOL and IMS code; evolved over 40 years
- Accelerated **the 'time to market' by 50%** and compressed the **effort by 40%**
- 100% code coverage and functional equivalence

One of the largest global Wealth Management Firms

- Productivity improvement by **30-50% for Financial Advisors** with AI assisted tools. Meeting preparation and summarization **time reduced by 60%**.
- **GPT-powered AI assistant** for advisors, to query a secure database of 100k+ research documents.
- **Modernizing legacy code** from languages like Cobol at scale
- **30-35% ROI** from AI investments

Infosys Financial Services: Strategic AI Partner for 15 of Top 25 Clients

Thank You

Infosys Living Labs Walkthrough

Rapid adoption of AI across EURS Industries

Energy, Utilities & Resources industries are the engines of AI and have a massive impact on this circular economy

Utilities power AI and determine where AI can grow and how fast
- AI Data centers to consume 10-12% of global electricity by 2030

O&G underwrites global energy supply stability
- AI's computational needs require Natural Gas plants, LNG for grid reliability and load balancing

Resources provide the raw materials that AI runs on
- Copper, Lithium, Nickel and Cobalt, Rare Earths, Aluminum
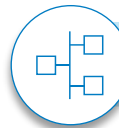
1 Circularity in action
- Energy decides AI's physical scalability
- Utilities decide AI's reliability and sustainability
- Resources decide AI's material availability
- Services continues to realize the benefits through inference

2 Industry outlook
- **Demand Up + Digital Intensity Up** - These sectors will grow, but only AI-enabled operators will expand margins
- **AI is becoming operating system of Industrial Infrastructure** – Predictive Ops, autonomous assets, grid automation, sub surface modeling, remote mining, industrial co-pilots etc.
- AI is central to ERP-led business transformation programs.

We are helping EURS clients redeploy OPEX savings into AI transformations. Our leadership position is underpinned by our deep, **differentiated domain capabilities**, built over decades

72

Infosys is the AI Partner of choice for 15 of our Top 25 clients

Responsible AI, Security Testing and validation

15+ Clients

Agentic AI Platform Build and Implement

15+ Clients

EURS clients see us as their leading partner to "unlock AI value" and deliver business outcomes on revenue growth, cost optimization and innovation

Digital Twins, Autonomous Systems and Edge AI

15+ Clients

AI Grade Data Engineering, AI led business insights

20+ Clients

AI Trust

AI Strategy and Engineering

ASSURE

ORCHESTRATE

Physical AI

INNOVATE

Unlock AI Value

INSIGHT

Data for AI

MODERNIZE

TRANSFORM

Agentic Legacy Modernization

Process AI

Agentic led full stack modernization, Servitization of Software

15+ Clients

Business process redesign, Domain specific agent foundry

20+ Clients
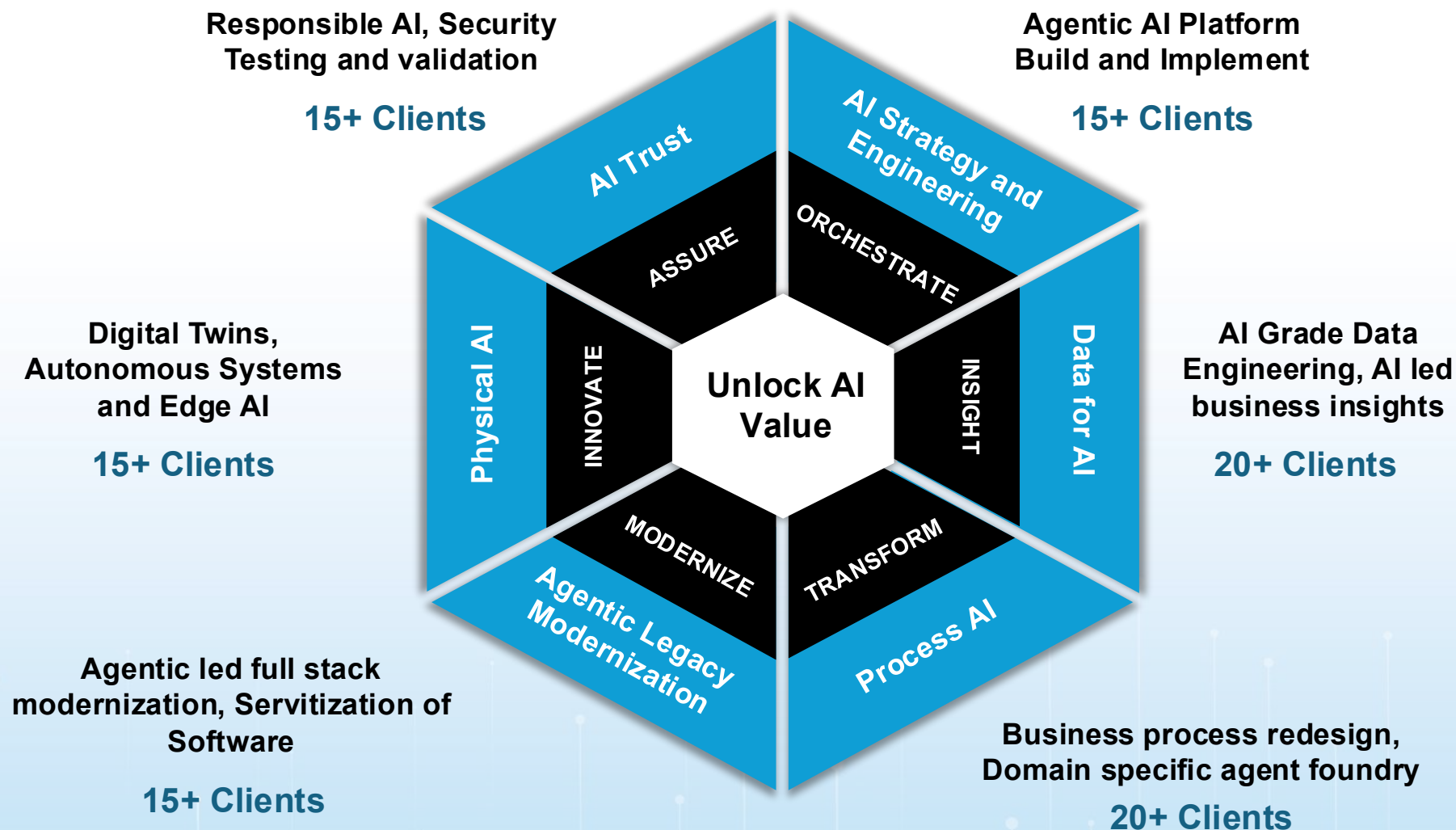
AI First Transformation at BP

bp
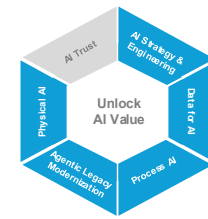
Business context

Enhance enterprise-wide operations by modernizing systems and optimizing workflows across trading, supply chain, retail, sustainability, and operations.

AI First Solutions

Established **AI leverage points** across the energy value chain - refining optimization, dynamic pricing, contract automation, IT operations, and corporate functions.

Leveraged **Azure Foundry, OpenAI Stack and GitHUb Copilot**

50+ AI and agentic AI initiatives, including GitHub Copilot–enabled SDLC acceleration, RAG/LLM-based knowledge automation, AI-led legacy modernization, and digital decision advisors including Trading Finance AI Assistants.

Impact

18%
Y1 improvement in IT Operations efficiency

50%
Faster contract validation

95%
Payment accuracy

"...We've coupled together Palantir and Infosys to really start to help us drive AI and digitization across the company. I think that's super cool..."
- Murray Auchincloss, CEO of bp at the 2025 Investor Call

*"We are delighted to further develop our relationship with **Infosys** to help accelerate our digital transformation and scale growth through tech-enabled operations. Together, we look forward to delivering innovative solutions that meet the evolving needs of our customers and drive growth for the future."*
- Leigh-Ann Russell, EVP, Innovation & Engineering, bp

74

AI Strategy and Engineering, Data for AI and Process AI at Woodside Energy
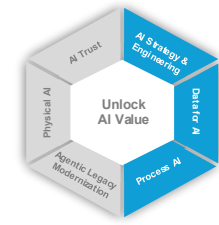
Business context

Scale **Enterprise-wide AI adoption** across Production & Operations, Contracting & Procurement, Finance, HR, and IT Ops

16+ high-value AI use cases were identified for implementation

AI First Solutions

Unified **Enterprise AI Platform** with GenAI workflows, multi-agent orchestration, and enhanced UI capabilities.

Delivered AI solutions across **4 major value vectors**:

- Asset Operations Assistance Agents
- Employee Experience Agents
- Intelligence Agents for O&G Analytics
- **Enterprise Grade Platform -** Unified AI Platform Development & Configuration

Leveraged **Amazon Bedrock Agentic AI** for Upstream functions, **Azure OpenAI Foundry** for corporate functions

Impact

20-35%

Efficiency gains in Upstream value chain use cases

15-20%

Productivity gains in Employee experience use-cases

"The scale-up of our AI pods to 11 or 12 was done in conjunction and partnership with **Infosys***. We could only hire about ten people locally, but we onboarded over a hundred through our partnership with Infosys. The ability to leverage your brand, expertise and capacity to scale was immensely helpful to us."*
— Andrew Maloney, VP Digital, Woodside Energy

Thank You

Unlocking AI Value - CPG, Logistics and Retail

Ambeshwar Nath

Industry Head – CPG, Logistics and Retail

AI is transforming CRL players

pepsico

"We are embedding AI throughout our operations to better meet the increasing demands of our consumers and customers"

- Ramon Laguarta, Chairman and CEO

L'ORÉAL

"New technologies like GenAI, agentic AI, are redefining what beauty means to consumers and how they experience it…"

- Nicolas Hieronimus, CEO

Unilever

"We see technology as the next frontier to make existing processes better and more efficient, and to do things that were simply impossible before."

- Willem Uijen, Chief Supply Chain and Operations Officer
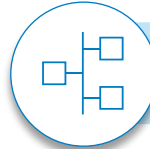
1 Consumer Goods

- Precision Revenue Growth Management
- Hyper-personalized Marketing
- AI-powered Planogram Compliance

2 Retail

- LLM-powered Loyalty
- Physical-AI powered Perceptive Vision
- Agentic Commerce

3 Logistics

- Real-Time Demand Forecasting
- Self-optimizing Supply Chains
- Net-Zero and Sustainability

Process AI and Data for AI at Ralph Lauren
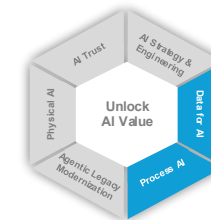
RALPH LAUREN

Business context

- Needed **to reimagine how consumer shops online** creating experiences similar to interactions with stylists in physical stores

- Styling and outfit curation rely on **manual merchandising, restricting personalization at scale**

- **Disconnected inventory data** limited the ability to convert real-time, shoppable recommendations to sales

Ralph Lauren, Infosys and Microsoft Launch *Ask Ralph*, a Conversational AI-Powered Shopping Experience

AI First Solutions

Use of **conversational and personalization AI** to transform high-intent customer queries into curated, shoppable experiences powered by real-time inventory, leveraging **Microsoft stack**

- **Conversational AI styling assistant** ("Ask Ralph") enabling natural-language product discovery

- Personalization at scale, generating curated recommendations

- Real-time **inventory integration**

- Scaling **'high-touch' service** in luxury physical stores on mobile device

Impact

12.2%
YoY revenue increase

50%
Increase in engagement driven by styling and outfit discovery

Agentic Legacy Modernization and Process AI at Posti

posti
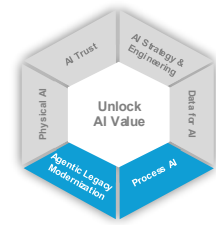
Business context

Legacy IT estate driving key business issues:

- High run-costs
- Operational risk
- Slow change cycles

Critical need to execute a strategic pivot toward **end-to-end logistics and e-commerce services**

As we navigate the next phase of our evolution with enterprise AI, with Infosys, Posti will not only become a leader in the logistics and e-commerce sector, but a true digital frontrunner in the Nordics"
- Petteri Naulapaa, SVP and CIO, ICT and Digitalisation Posti Group

AI First Solutions

AI-first operating model across Run and Transform

Run-to-Grow transformation, reallocating spend from maintenance to growth capabilities

AI orchestrator layer leveraging best-of-breed AI solutions, including (GitHub, AWS BedRock, LangChain, Copilot)

Impact

50+%
Software code developed by agents

35%
Improvement in productivity

70%
Improvement in mean time to recovery

Thank You

Infosys
INVESTOR AI DAY
2026

Infosys AI Playbook

Vision

Infosys aspires to be the leading partner to "unlock AI value" and deliver business outcomes on revenue growth, cost optimization, and innovation

Pillars

AI First Services

Capture new demand to drive growth

AI Augmented Services

Reinvent existing services to win higher wallet share

Foundation

Platforms and IP

Go To Market and Partnership Ecosystem

Talent and Culture

Brand Equity

Partnership Ecosystem for AI Value delivery

Anand Swaminathan

Segment Head - Communication, Media and Technology

AI Partnership Ecosystem

Examples of Joint GTM (1/3)

Infosys INVESTOR AI DAY 2026

THEME	PARTNERS	LLM		AI ADOPTION
AI Strategy & Engineering	NVIDIA		30%	Faster onboarding process with **Infosys AI Next;** reputation and financial **Risk Reduction at a large Financial Services client**
	aws	Claude	30%	Effort saved for a logistics major in order booking using **Infosys AI Next. 5X improvement in Turnaround Time**
	Microsoft	Azure OpenAI	80%	**Scaled agentic AI** at a major Telco major to power **AI Chatbot** across sales, service and operations – 80% faster response,
	servicenow		40%	reduction in operating costs through 4000+ Gen AI user actions/month at a major furniture retailer
	Google Cloud	Gemini	30%	Improvement in NPS using Agentic AI Voice Entertainment Super Search at a telco major
	GitHub			Shifting from linear productivity to exponential at Infosys, AI-powered delivery - unified 40,000+ repositories on GitHub & activated 25,000+ engineers with Copilot
Data for AI	Microsoft	Azure OpenAI	50K	**AI-ready Fabric data core**, cutting 50,000 reports to 1,200 insights driven by Copilot at a major rail road company
	Google Cloud	Gemini	92%	**Accuracy** in processing Text, Tables and Images of **20000+ HTML & PDF files through Multi modal RAG at a major Telco.**
	databricks			**Enterprise Data Platform (EDP):** Built on Databricks Delta Lake at a retailer
	snowflake		85%	**Conversion efficiency driven by GenAI-driven Spark SQL conversion.** Migration of complex ~2M-line Hadoop/Spark codebase to Snowflake at a regional bank.

85

Examples of Joint GTM (2/3)

Infosys INVESTOR AI DAY 2026

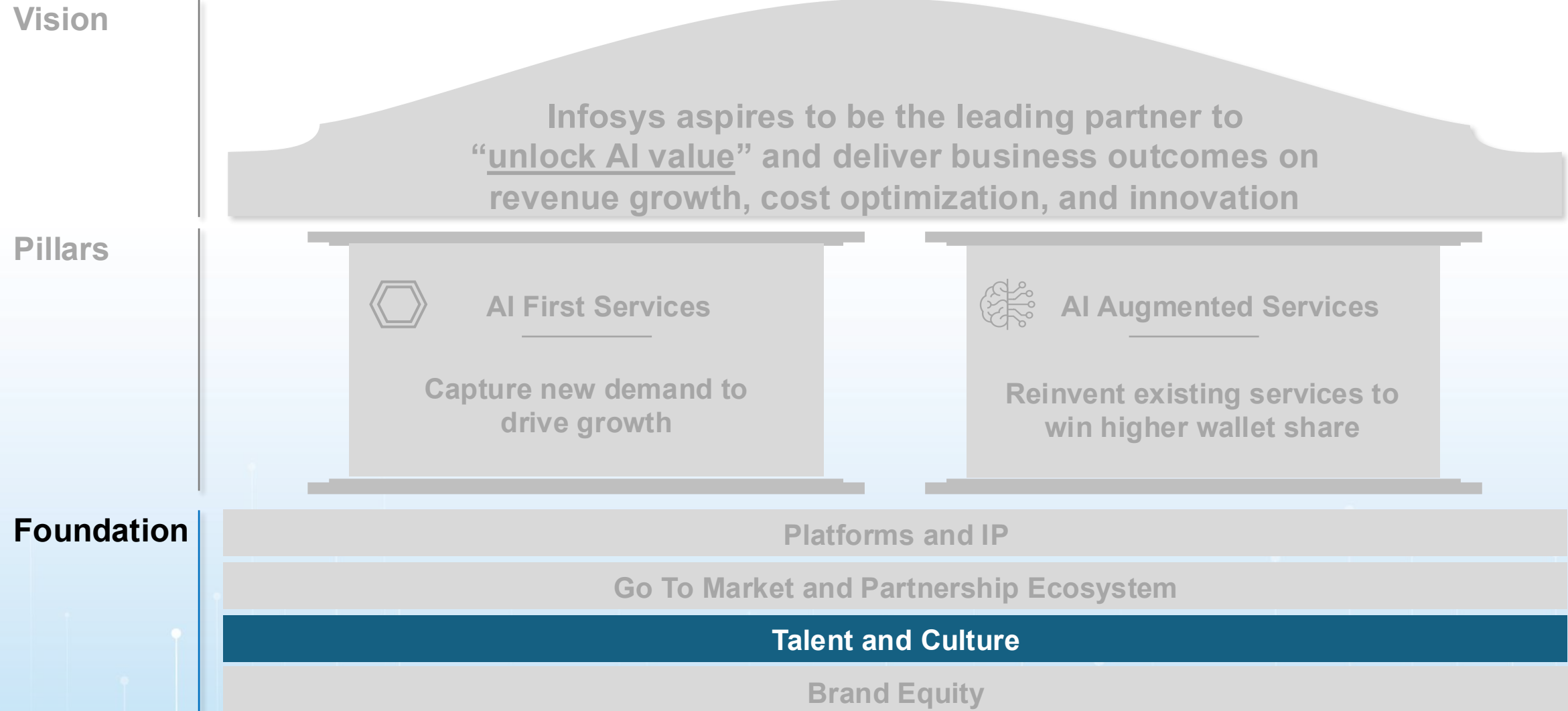| THEME	PARTNERS	LLM	AI ADOPTION	
Process AI	Microsoft	**Azure OpenAI**	**400K+**	Invoices automated per year; **autonomous** finance operations by AI Agents at a Restaurant chain
	salesforce	Agentforce	**1st**	Organization to deploy a live **AI led Sales Development Representative (SDR)** agent on Agentforce at a Nordics major
	aws	Claude LLaMA by Meta	**350+**	Annual reports and **1K+ product filings automated** saving 30% compliance effort at an Insurance major
	Google Cloud	**OpenAI**		**GenAI-driven content curation using LLM to classify data** for all published articles and stories. Unlocking productivity improvement for editorial team at a publisher
Agentic Legacy Modernization	aws	**OpenAI**	**30-40%** Reduced cycle time	**1M** Mainframe lines of code modernized with **iLead** (leveraging AI models) at a car rental company
	Microsoft	**Azure OpenAI**		**AI-first Agri-Chem Industry Cloud:-** 40–65% increase in forecast accuracy, 30% increase in planning efficiency, 30% energy reduction.
	harness		**1000+** Developers	**Reimagined enterprise software delivery leveraging agentic AI:** Lower toil, faster remediation, policy compliant automation at scale at a regional bank
	Cognition		**250+** Developers	**Reimagined enterprise software delivery and transformed engineering productivity leveraging agentic AI:** Higher throughput, lower cycle time, governed autonomy at a leading manufacturer

86

Examples of Joint GTM (3/3)

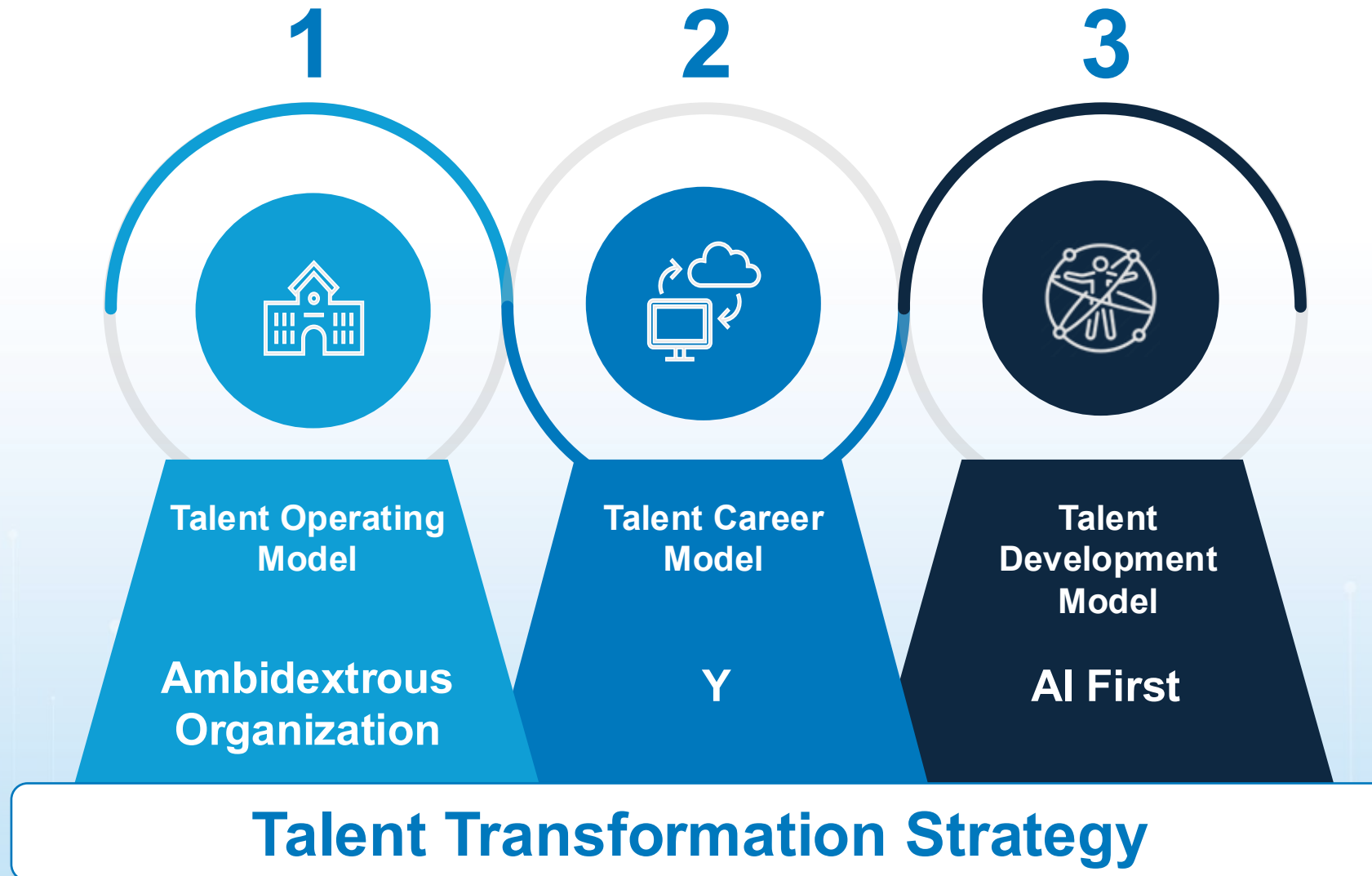| THEME	PARTNERS	LLM	AI ADOPTION
Physical AI	NVIDIA		**Reimagined retail experience and transformed in-store productivity leveraging AI technologies:** Higher accuracy, lower labor needs
			Autonomous smart store solution through AI-powered computer vision & video analytics-based solutions Planogram compliance, store traffic analysis, inventory mgt.
AI Trust	Microsoft	**Azure OpenAI**	**Secure-by-design AI Trust foundation**: Protected data and IP while scaling AI & embedded RAI controls at a leading beverage company

Thank You

Infosys AI Playbook

Vision

Infosys aspires to be the leading partner to "unlock AI value" and deliver business outcomes on revenue growth, cost optimization, and innovation

Pillars

AI First Services

Capture new demand to drive growth

AI Augmented Services

Reinvent existing services to win higher wallet share

Foundation

Platforms and IP

Go To Market and Partnership Ecosystem

Talent and Culture

Brand Equity

AI Talent Transformation Strategy

1

2

3

Talent Operating Model

Ambidextrous Organization

Talent Career Model

Y

Talent Development Model

AI First

Talent Transformation Strategy

Talent Operating Model

Building an Ambidextrous Organization

External Hiring

- Specialist Programmers, Power Internships
- 2X Full-Stack Engineers
- Enhanced focus on Domain Expertise

Internal Development

- Bridge Programs
- Assessment COE, Capability Quotient (CQ)
- Business Incubator Series

Talent Career Model

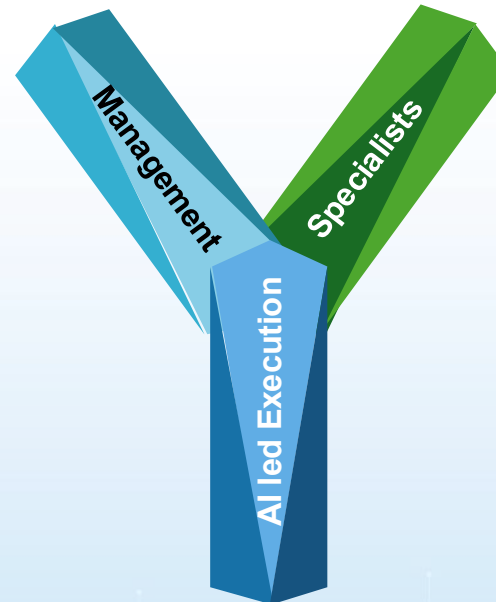Integrated Future-Ready Dual Pathway Career Structure
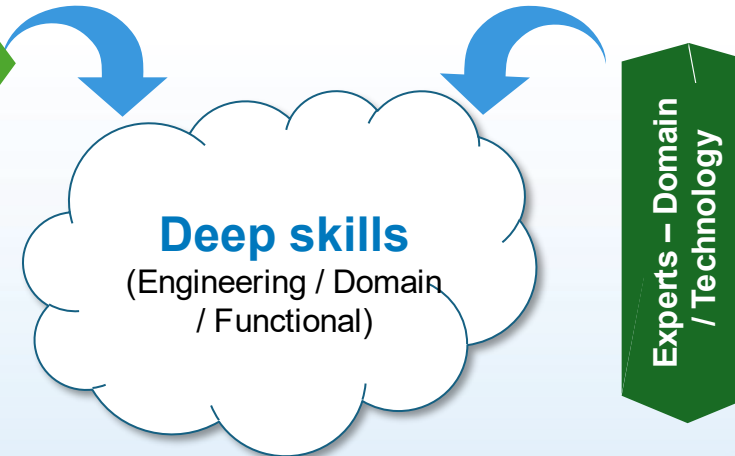
Evolving Structure

Current Structure

Management

Execution

Smaller % constitutes specialist roles

Enhanced Role-Based Organization *(Core)*

Management

Specialists

Allied Execution

Continues to drive stability, specialization at scale

Deep skills
(Engineering / Domain / Functional)

Expertise-Led Organization *(Accelerator)*

Experts – Domain / Technology

Flat Structure – Drive expertise led innovation, and client value

Talent Development Model

Forward Deployed Engineers

Embed AI in client environment

Integrate, deploy, and scale

AI Master

Drive AI adoption

Set vision, governance, & culture

AI Builder

Build contextual AI platforms & IP

Develop tools and interfaces

AI Enabled

Leverage AI tools

Boosts productivity and decisions

In Summary

1
Talent Operating Model
Ambidextrous Organization

2
Talent Career Model
Y

3
Talent Development Model
AI First

Talent Transformation Strategy
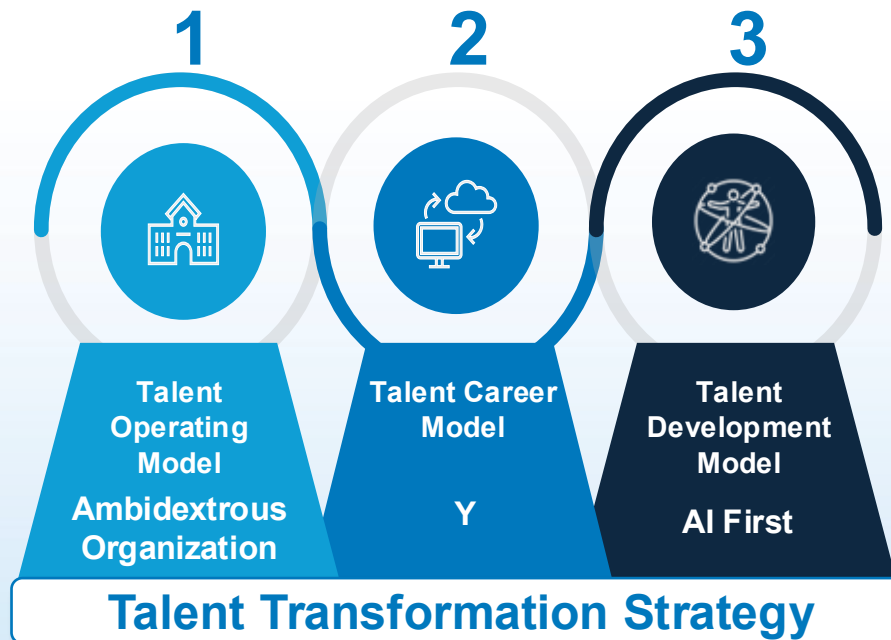
We are building **deep engineering** and **domain expertise**

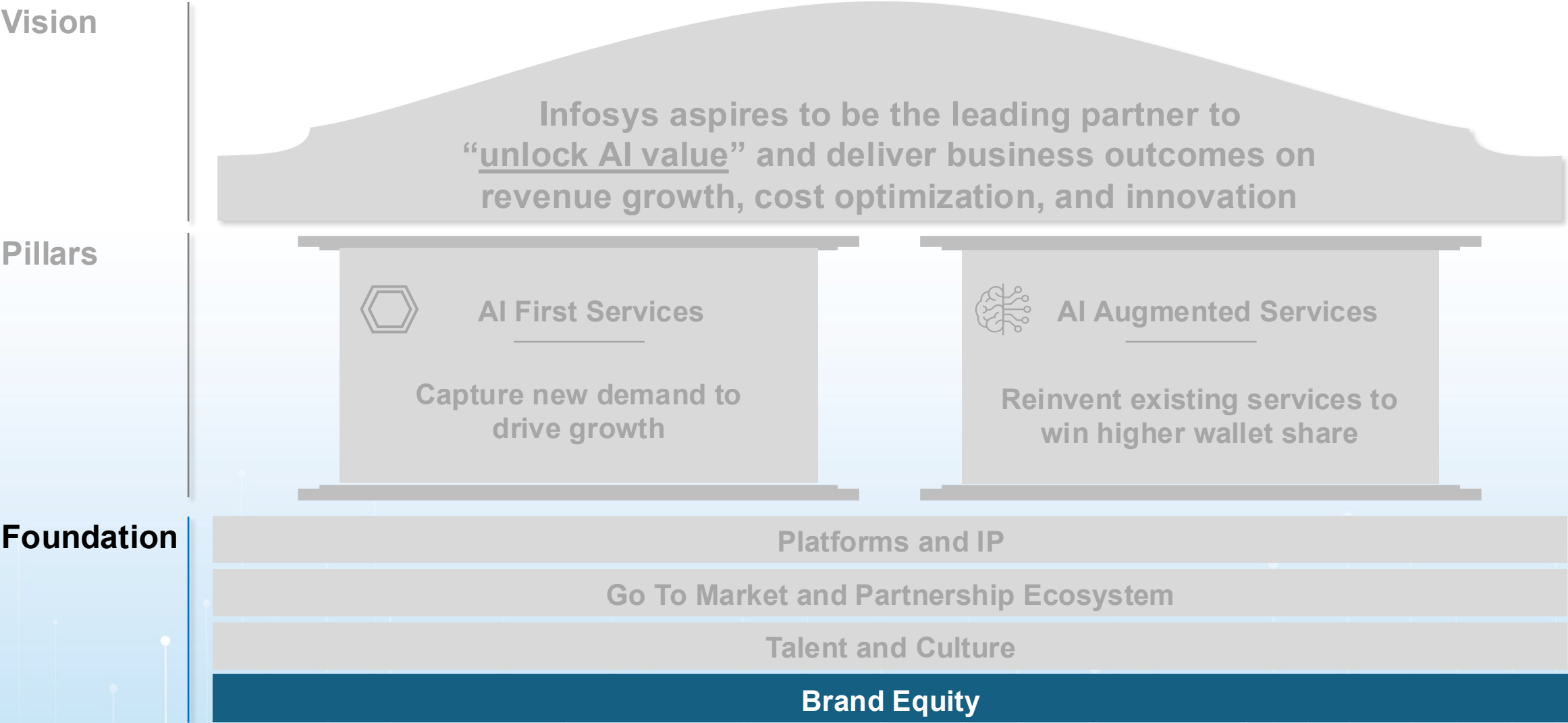We are **redesigning** career architecture to future proof the organization

We are developing a **future ready workforce** leveraging our global best-in-class learning infrastructure
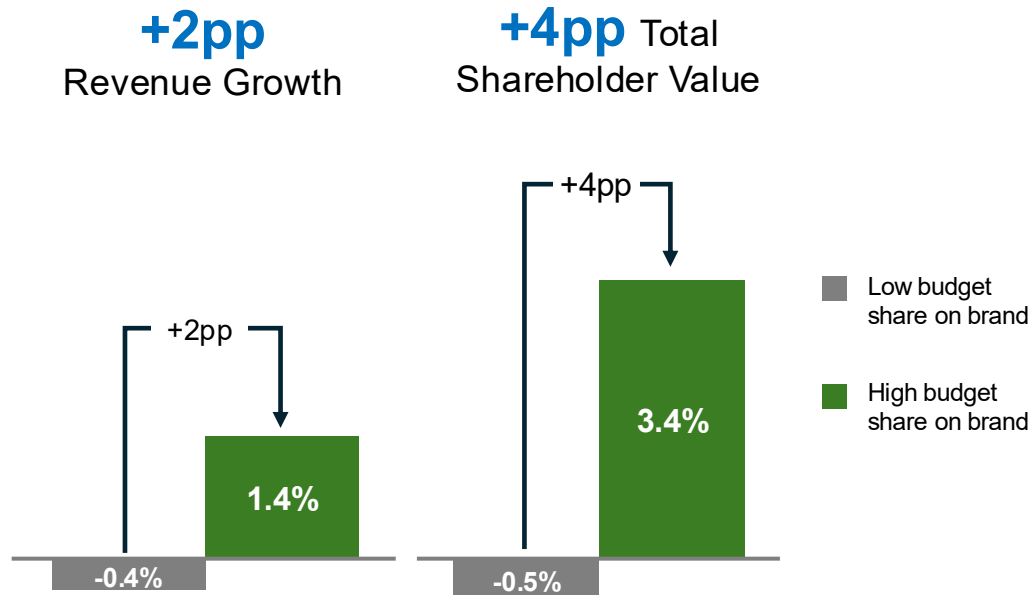
Thank You

Infosys AI Playbook

Vision

Infosys aspires to be the leading partner to
"unlock AI value" and deliver business outcomes on
revenue growth, cost optimization, and innovation

Pillars

AI First Services

Capture new demand to
drive growth

AI Augmented Services

Reinvent existing services to
win higher wallet share

Foundation

Platforms and IP

Go To Market and Partnership Ecosystem

Talent and Culture

Brand Equity

97

The Mathematics of Strong Brands

Greater Growth & Higher Shareholder Value

+2pp
Revenue Growth

+4pp Total Shareholder Value
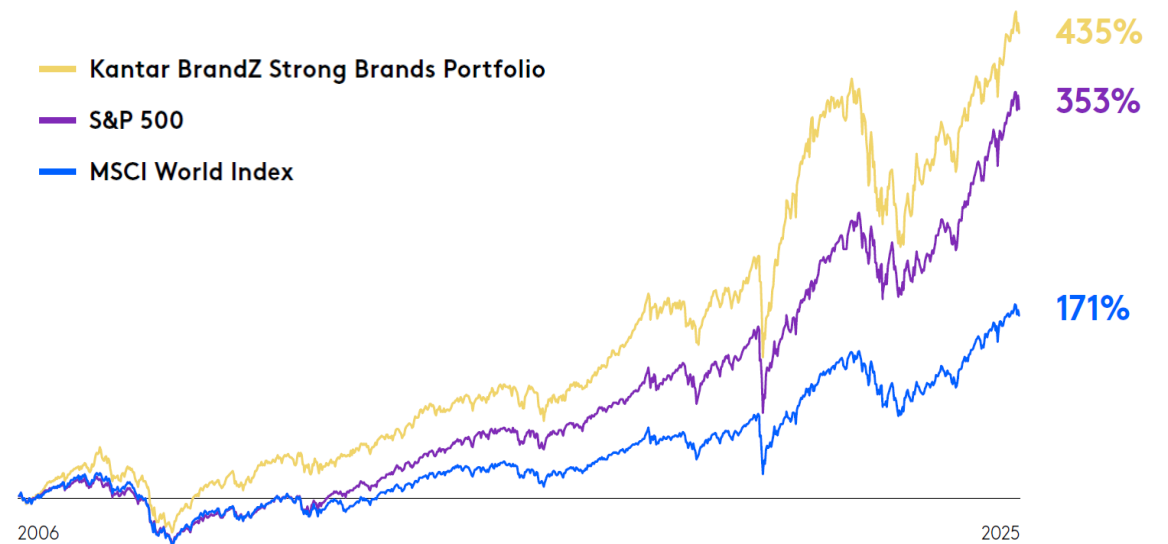
+4pp

+2pp

3.4%

1.4%

-0.4%

-0.5%

Low budget share on brand

High budget share on brand

Source: 'Building Lasting Brand Equity in the Age of AI' 2025 by Boston Consulting Group

And they Consistently Outperform the Market
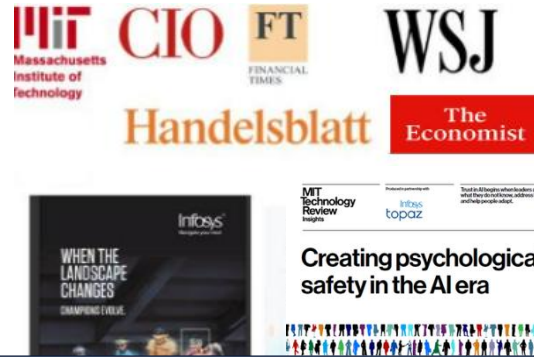
April 2006 – March 2025

— Kantar BrandZ Strong Brands Portfolio
— S&P 500
— MSCI World Index

435%

353%

171%

2006

2025

Source: Kantar BrandZ 2025 Most Valuable Global Brands

When a Billion Hearts Beat With Infosys AI

Infosys: Fastest Growing IT Services Brand Globally

Brand Finance®

Infosys | Newsroom ● Press Releases

Infosys is the Fastest Growing IT Services Brand Globally with a CAGR of 15% in Brand Value

Top 3 Most Valuable IT Services Brand In the world. A Top 100 Brand across categories in Brand Strength

Davos, Switzerland, January 20, 2026

Infosys (NSE, BSE, NYSE: INFY), a global leader in next-generation digital services and consulting, today announced that it has been recognized by Brand Finance, the world's leading brand...
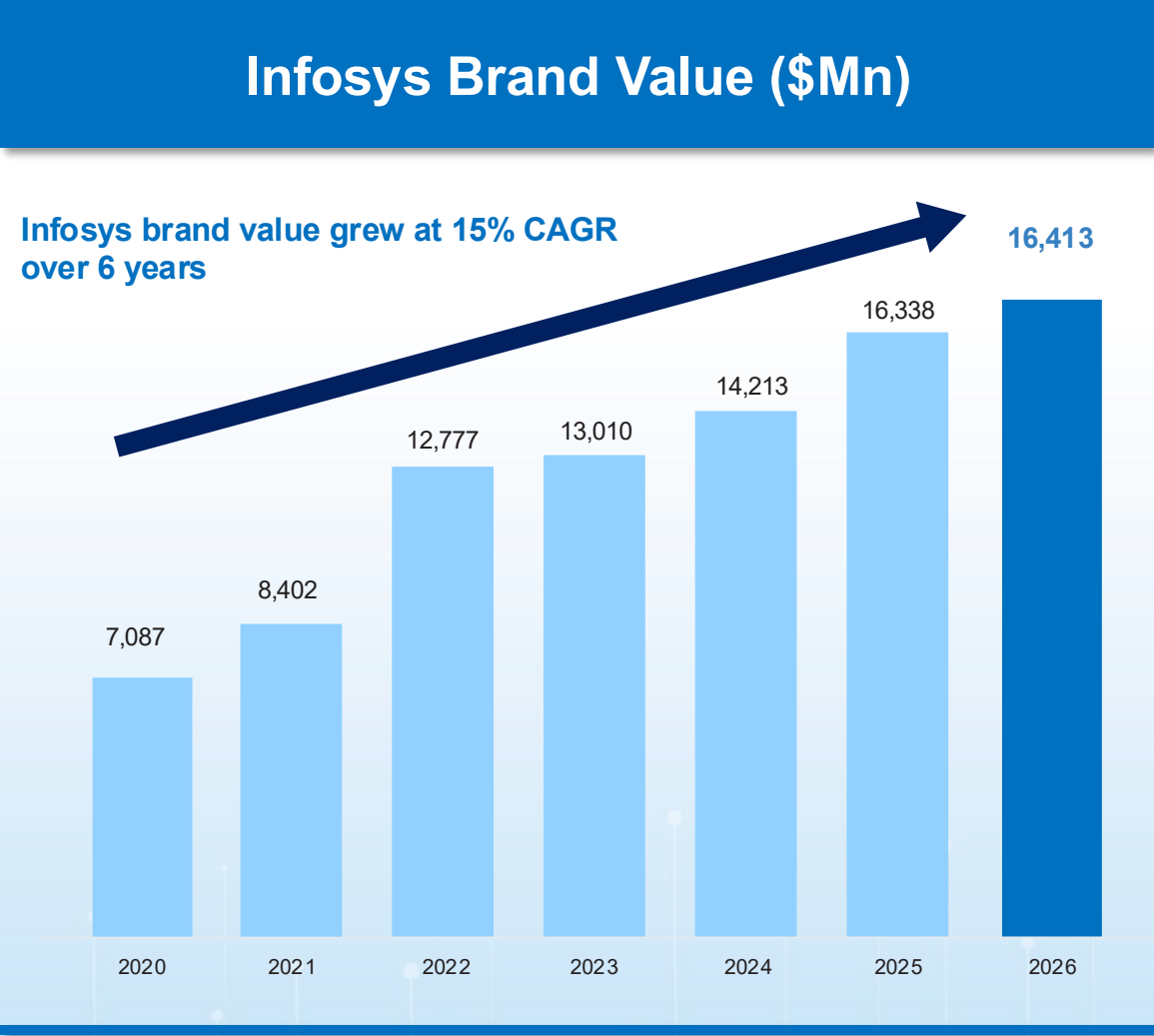

KANTAR BRANDZ

Infosys | Newsroom ● Press Releases

Infosys a Top 100 Global Brand for 2025. Achieves 34% Brand Value Surge, Ranks among the Top 5% of Most Trusted Brands in the U.S.

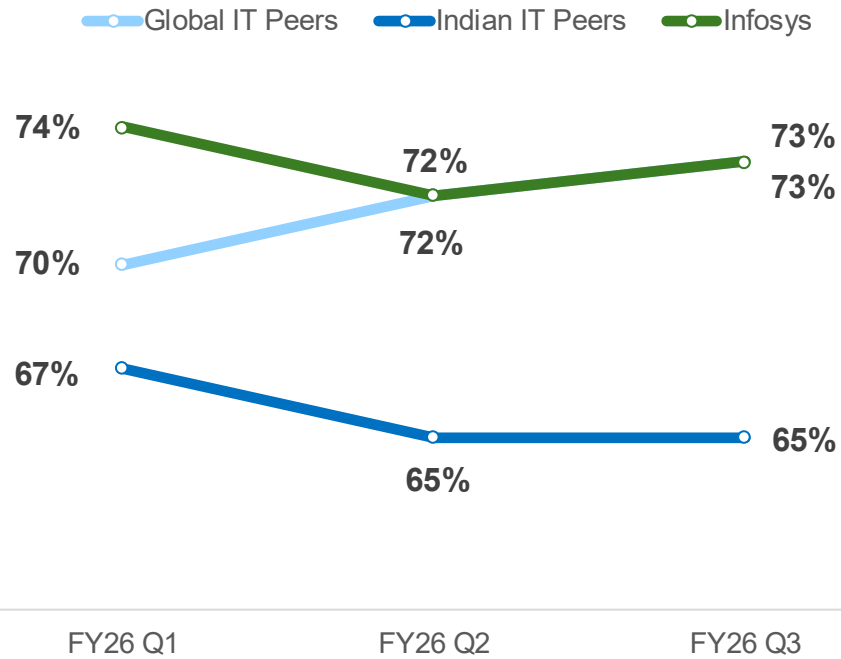Bengaluru, India – May 19, 2025

Infosys (NSE, BSE, NYSE: INFY), a global leader in next-generation digital services and consulting, today announced that it has been ranked, for the fourth consecutive year, among the 100 most valuable brands in the world, according to Kantar, the leading marketing data and analytics...

Infosys Brand Value ($Mn)

Infosys brand value grew at 15% CAGR over 6 years

Year	Value
2020	7,087
2021	8,402
2022	12,777
2023	13,010
2024	14,213
2025	16,338
2026	16,413

Source: Brand Finance: Infosys 2026 Brand Value Results

101

An Industry Leading Enterprise AI Brand

AI Association (Top 10)

Legend: Global IT Peers — Indian IT Peers — Infosys

- Infosys: 74% (FY26 Q1), 72% (FY26 Q2), 73% (FY26 Q3)
- Global IT Peers: 70% (FY26 Q1), 72% (FY26 Q2), 73% (FY26 Q3)
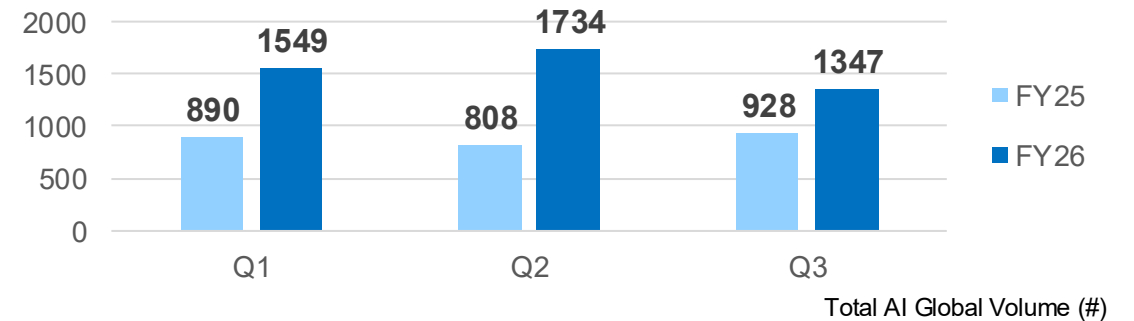- Indian IT Peers: 67% (FY26 Q1), 65% (FY26 Q2), 65% (FY26 Q3)

X-axis: FY26 Q1, FY26 Q2, FY26 Q3

Source: Enterprise AI Top 10 Brand Study (Infosys)

AI Client Voice (Infosys)

- 2023: 17
- 2024: 36
- 2025: 45

Number of Unique Clients
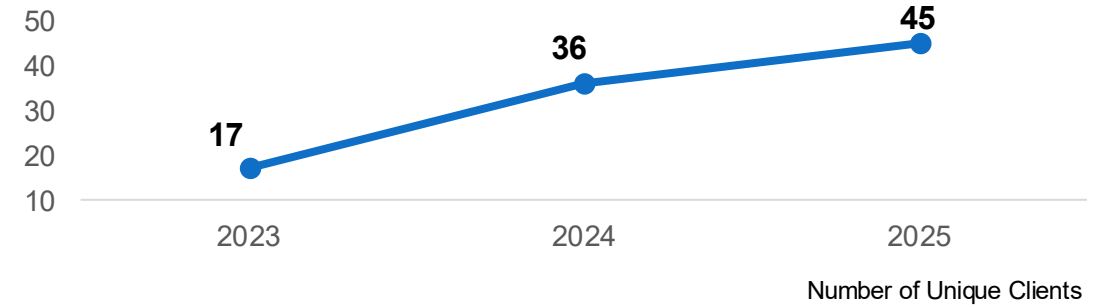
AI Thought Leadership (Infosys)

	FY25	FY26
Q1	890	1549
Q2	808	1734
Q3	928	1347

Total AI Global Volume (#)

Infosys topaz

Infosys ENTERPRISE AI WORLD TOUR — BUILDING CLOUD-FIRST, AI-FIRST BUSINESS

Infosys topaz AI Conversations — ZURICH CHAPTER | JUL 03, 2025

MIT Technology Review Insights

UNIVERSITY OF CAMBRIDGE

COLUMBIA UNIVERSITY IN THE CITY OF NEW YORK

RESPONSIBLE ENTERPRISE AI IN THE AGENTIC ERA

AI BUSINESS VALUE RADAR

Industry Analysts Acknowledge That As Well

Digital (FY26 YTD)

Infosys	Player 2	Player 3	Player 4	Player 5	Player 6	Player 7	Player 8	Player 9	Player 10	Player 11	Player 12
68	67	64	59	52	48	46	42	38	27	17	14

Topaz (FY26 YTD)

Infosys	Player 2	Player 3	Player 4	Player 5	Player 6	Player 7	Player 8	Player 9	Player 10	Player 11	Player 12
16	16	12	12	11	10	8	8	7	5	4	1
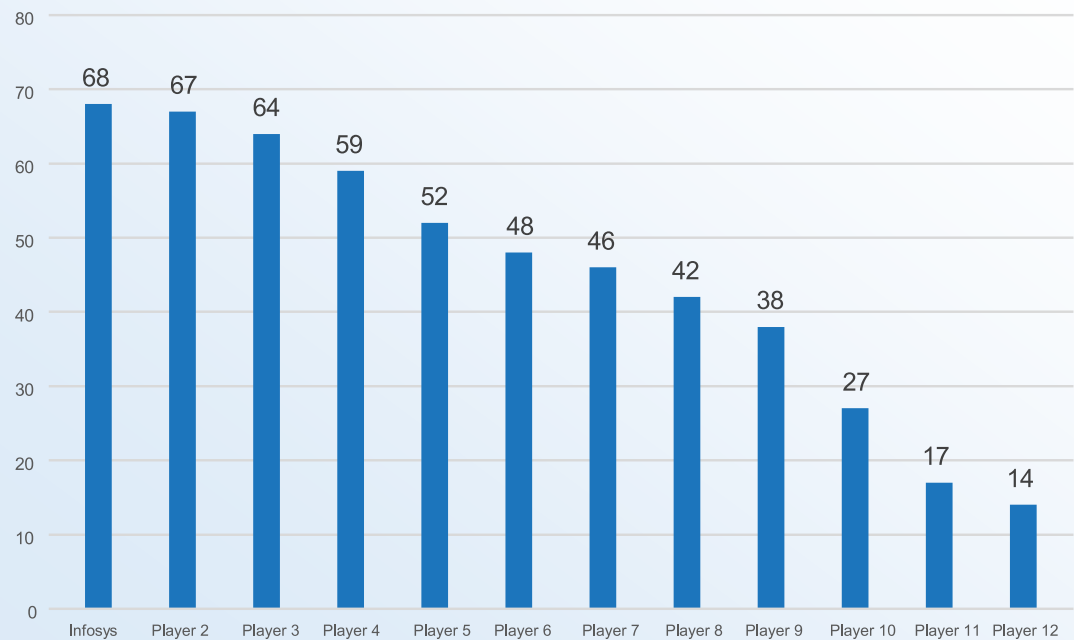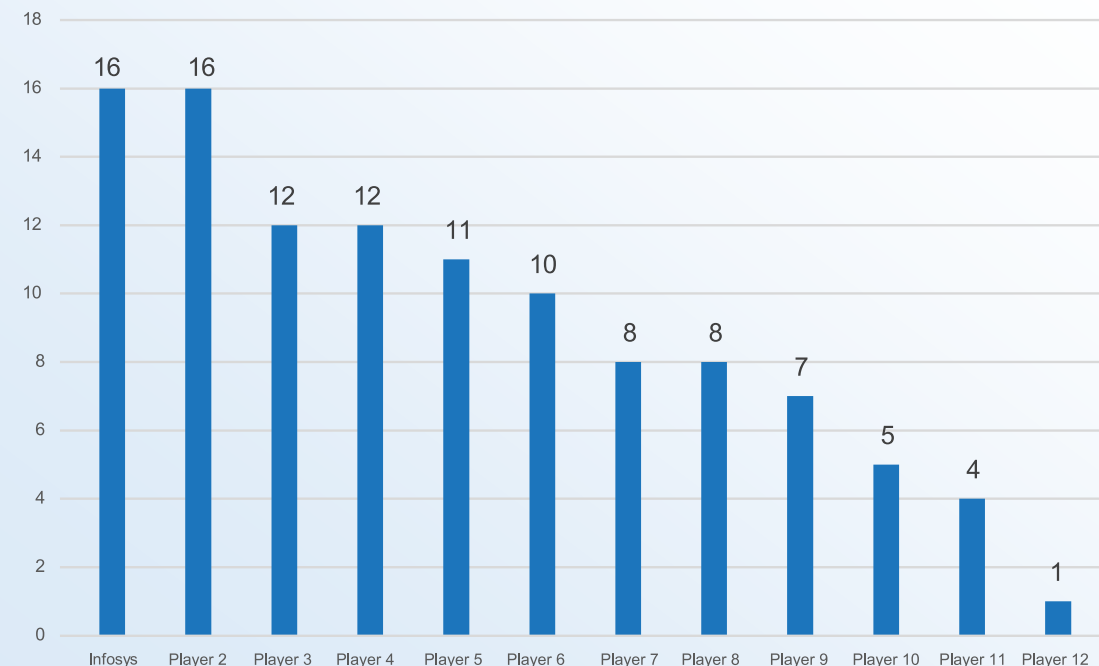
Brand Mathematics is Showing up in Business Too

Revenue growth CAGR (FY20-25)

(Bar chart: 4.6, 8.6)
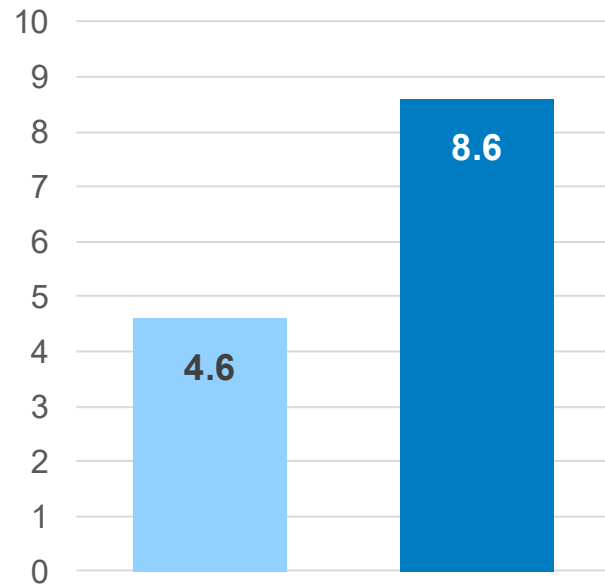
Revenue share FY25

6.6%
93.4%
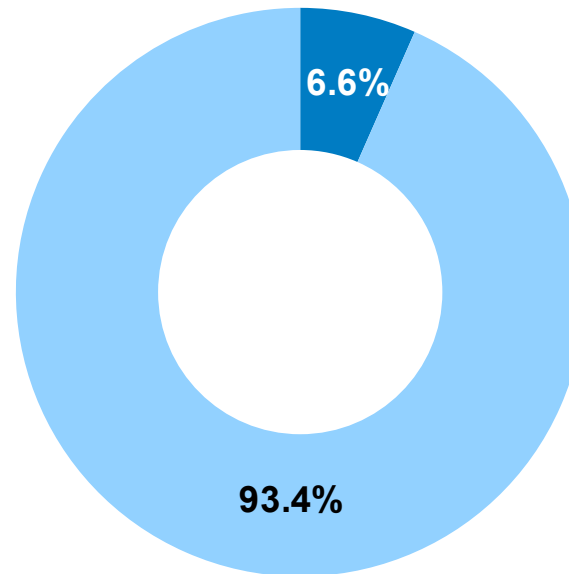
Incremental market share (FY20-25)

12.3%
87.7%

Others   Infosys

Source: 20 IT Services Companies Business Performance
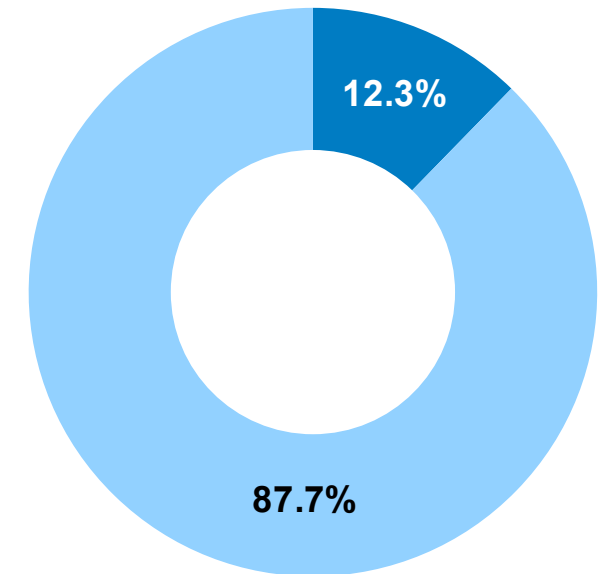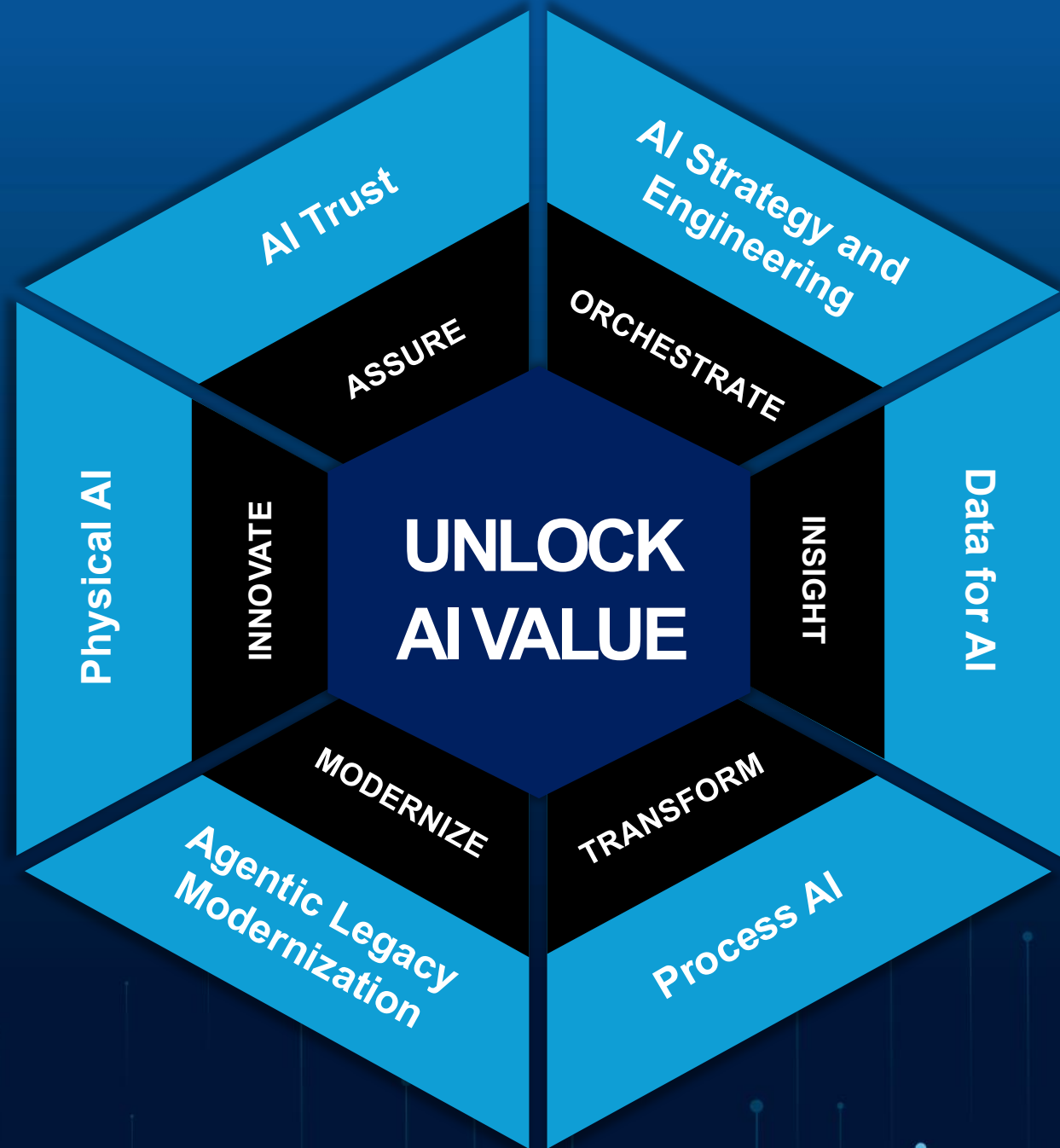
Thank You

Summary and Q&A

Salil Parekh
Chief Executive Officer and Managing Director

Jayesh Sanghrajka
Chief Financial Officer

Summary

1	Comprehensive AI services offerings
2	Large opportunity
3	Large enterprise clients trust Infosys
4	We are working with clients in each of the AI services areas
5	We have a strong platform
6	We have deep engineering talent and culture
7	We have built strong partnerships
8	Go to market plan for our large clients
9	We are a leading brand

AI First Value framework

Thank You