

**TO ALL STOCK EXCHANGES**

**BSE LIMITED  
NATIONAL STOCK EXCHANGE OF INDIA LIMITED  
NEW YORK STOCK EXCHANGE**

August 10, 2021

Dear Sir/ Madam,

**Sub: Press Release**

Please find enclosed the press release titled '**Infosys Wins Two Awards at Blue Prism World 2021 for Delivering Intelligent Automation-Based Solutions for Telstra**' for your information and records.

This information will also be hosted on the Company's website, at [www.infosys.com](http://www.infosys.com).

Thanking you,

Yours sincerely,  
For **Infosys Limited**



**A.G.S. Manikantha**  
*Company Secretary*

## **Infosys Wins Two Awards at Blue Prism World 2021 for Delivering Intelligent Automation-Based Solutions for Telstra**

*Infosys leveraged its applied AI offering, based on the Blue Prism platform, to transform Telstra's business operations*

**Bengaluru, India – August 10, 2021:** [Infosys](#) (NSE, BSE, NYSE: INFY), a global leader in next-generation digital services and consulting announced that it has won two “Partner Excellence Awards for Client Business Impact: Telecommunications” – a regional and a global recognition, from its strategic partner [Blue Prism](#), a leading intelligent automation provider to enterprises. Infosys was awarded for delivering intelligent automation-based solutions and driving high business impact for [Telstra](#), Australia's leading telecommunications and technology company, offering a full range of communications services and competing in all telecommunications markets.

As part of its T22 strategy, Telstra was looking to use automation to bring together a number of legacy systems and align processes to improve and digitise the customer experience. They selected Infosys as a partner for its design thinking-led automation identification approach, ability to deliver high-quality business technology (RPA and intelligent automation) based solutions, along with flexible pricing.

Leveraging Blue Prism, Infosys implemented its [applied AI-based solutions](#) to automate complex processes resulting in reduced cost to operate through improved cycle time, and release of subject matter expert bandwidth for more strategic customer-centric activities. With improved customer experience and employee efficiency, Infosys was able to return over 20,000-man hours to Telstra's business in over a period of 12-18 months, along with significant cost savings.

**Arunkumar NT, Managing Director & Country Head (India) and Head of Innovation, Telstra** stated, “At Telstra, we are committed to provide a world-class customer care experience by bringing AI, ML and Robotic Process automation platforms to deliver value. Among many success stories our InfraCo Rapid Automation Centre's partnership with Infosys to draw on their applied AI capabilities and intelligently automate some of the most complex processes has driven great value.”

**Linda Dotts, Chief Partner Strategy Officer, Blue Prism** said, “We congratulate Infosys on winning regional as well as global awards in the ‘Client Business Impact’ category for the stellar work they delivered for Telstra. Our core focus is to enable enterprises drive better and more strategic digital transformation and we value our partner community for its positive impact on our shared customers. Their solutions, built on the Blue Prism intelligent automation platform, provide a way for organizations

to approach work in a new, more agile way. Together, we are truly inspiring customers with the transformative power of intelligent automation.”

**Balakrishna D R, Senior Vice President, AI and Automation, Infosys** said, “AI is an integral pillar to any digital transformation journey today, and enterprises need to be quick to identify the right opportunities. At Infosys, we bring together our design thinking approach with applied AI capabilities to discover, democratize and derisk this transformation. Leveraging our strong relationship with able partners like Blue Prism, we are able to rapidly deliver high quality solutions, making positive impact across functions and deliver measurable value across complex business processes.”

### **About Infosys**

Infosys is a global leader in next-generation digital services and consulting. We enable clients in more than 50 countries to navigate their digital transformation. With over four decades of experience in managing the systems and workings of global enterprises, we expertly steer our clients through their digital journey. We do it by enabling the enterprise with an AI-powered core that helps prioritize the execution of change. We also empower the business with agile digital at scale to deliver unprecedented levels of performance and customer delight. Our always-on learning agenda drives their continuous improvement through building and transferring digital skills, expertise, and ideas from our innovation ecosystem.

Visit [www.infosys.com](http://www.infosys.com) to see how Infosys (NSE, BSE, NYSE: INFY) can help your enterprise navigate your next.

### **Safe Harbor**

Certain statements in this release concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2021. These filings are available at [www.sec.gov](http://www.sec.gov). Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

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