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October 3, 2018

Dear Sir/ Madam,

Sub: Press release

Please find enclosed the press release titled "**Infosys Finacle Launches Next Generation Digital Engagement Suite."**

This information will also be hosted on the Company's website, at www.infosys.com.

This is for your information and records.

Yours Sincerely,
For **Infosys Limited**



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PRESS RELEASE

Infosys Finacle Launches Next Generation Digital Engagement Suite

To empower banks to anticipate customer needs and deliver contextual personalized services across channels

Bengaluru – October 3, 2018: Infosys Finacle, part of EdgeVerve Systems, a product subsidiary of Infosys (NYSE: INFY), today announced the launch of Finacle Digital Engagement Suite, an advanced omnichannel solution suite that helps banks onboard, sell, service and engage customers with tailored experiences. This builds on the success of Finacle's omnichannel solution suite that has been consistently recognized as a leader by several industry analysts and has been adopted by banks across 78 countries.

Infosys Finacle also introduced the Finacle Digital Engagement Hub, its next-generation omnichannel hub offering that powers all the channel applications of the engagement suite. The hub works seamlessly with all back-end applications such as core banking, trade finance, payments and liquidity management as well as channel applications such as mobile banking, branch solution and chat bots. It offers extensive capabilities to design customer-centric processes leading to consistent cross-channel experiences.

Highlights

- The suite offers a broad range of traditional, modern and emerging channel experiences covering all user personas such as end customers, internal users, partners, and API led interactions with trusted parties.
- The solution offers comprehensive capabilities to engage retail, wealth, small business and corporate customer segments with impactful digital propositions.
- The suite accelerates the speed of internal and external innovation with a broad suite of Open APIs and a strong ecosystem of partner innovations powered by the Finacle App Center.
- It's advanced micro-services based, cloud-first architecture is designed to offer high scalability to help banks keep pace with rapidly increasing digital interactions.
- The unified engagement hub, with its unique engagement architecture, enables personalization of the customer experience. It ingests structured and unstructured data to sense, decide and deliver effective recommendations to improve customer experience, drive financial well-being, improve cross-sell success, and minimize fraud risks.
- The componentized structure of the suite enables banks to take a flexible approach to transformation, by deploying it for select channels or customer segments.

Quotes

Mohit Joshi, President, Infosys: "One of the key pillars of our strategy to help our clients navigate the next in their journey, is leveraging the power of agile digital to drive new levels of business performance and customer delight. The Finacle Digital Engagement Solution Suite strengthens our offerings and is a key differentiator for us. The suite will help our clients address and meet the new and ever demanding requirements of empowered customers across channels."

Sanat Rao, Chief Business Officer, Infosys Finacle: "The Finacle Engagement Suite offers a comprehensive and versatile platform to help banks achieve the dual objectives of their digital transformation. On one hand, it helps digitize and optimize existing business processes, products and services to enhance experience, drive agility and operational excellence. At the same time, it empowers banks to deliver new digital products and services by applying modern technologies to create new sources of revenue and new operating models."

Bob Meara, Senior Analyst, Celent: "The digital bar has been raised in two important ways. First, digital is no longer simply about facilitating convenient, low-friction self-service transactions, it is also about customer engagement across the entire customer lifecycle. Secondly, digital is no longer simply a self-service platform, it is quickly becoming an omnichannel system of enablement and engagement across all customer touchpoints – including in-person channels. The Finacle Digital Engagement Suite appears well-positioned for this new era in banking."

About Infosys Finacle

Finacle is the industry-leading digital banking solution suite from EdgeVerve Systems, a wholly owned product subsidiary of Infosys. Finacle helps traditional and emerging financial institutions drive truly digital transformation to achieve frictionless customer experiences, larger ecosystem play, insights–driven interactions and ubiquitous automation. Today, banks in over 100 countries rely on Finacle to service more than a billion consumers and 1.3 billion accounts.

Finacle solutions address the core banking, omnichannel banking, payments, treasury, origination, liquidity management, Islamic banking, wealth management, analytics, artificial intelligence, and blockchain requirements of financial institutions to drive business excellence. An assessment of the top 1250 banks in the world reveals that institutions powered by the Finacle Core Banking solution, on average, enjoy 7.2% points lower costs-to-income ratio than others.

To know more, visit www.finacle.com

Safe Harbor

Certain statements in this release concerning our future growth prospects are forward-looking statements regarding our future business expectations intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability

to attract and retain highly skilled professionals, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2018. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. In addition, please note that the date of this press release is mentioned at the beginning of the release, and any forward-looking statements contained herein are based on assumptions that we believe to be reasonable as of this date. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company unless it is required by law.

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