



Ref. No.: MUM/SEC/146-10/2025-26

October 30, 2025

To,
The Manager
Listing Department
BSE Limited
Phiroze Jeejeebhoy Tower,
Dalal Street
Mumbai – 400001

The Manager
Listing Department
National Stock Exchange of India Limited
Exchange Plaza, 5th Floor, Plot C/1,
G Block, Bandra-Kurla Complex
Mumbai – 400051

Scrip Code: Equity (BSE: 540716/ NSE: ICICIGI)

Dear Sir/Madam,

Subject: Letters sent to holders of physical shares to furnish KYC details pursuant to SEBI Circular dated March 16, 2023

Pursuant to Regulation 30 of Securities and Exchange Board of India (Listing Obligation and Disclosure Requirements) Regulations, 2015, please find enclosed copy of letter sent to shareholders holding shares in physical mode, on Thursday, October 30, 2025, to furnish KYC details and manner of dividend payment pursuant to SEBI Circular dated March 16, 2023.

The above information will be available on the website of the Company at <https://www.icicilombard.com>.

You are requested to kindly take the same on records.

Thanking you,

Yours Sincerely,

For ICICI Lombard General Insurance Company Limited

Vikas Mehra
Company Secretary

Encl. As above

ICICI Lombard General Insurance Company Limited

IRDA Reg . No. 115
Mailing Address:
Sixth floor- Interface 16,
Office no 601 & 602,
New linking Road, Malad
west, Mumbai - 400064.

CIN: L67200MH2000PLC129408
Registered Office:
ICICI Lombard House, 414, Veer Savarkar Marg,
Near Siddhi Vinayak Temple, Prabhadevi,
Mumbai - 400 025.

You can contact us at:
Toll free No.: 1800 2666
Email: customersupport@icicilombard.com
Website: www.icicilombard.com

Date: October 30, 2025

Dear Shareholder,

Folio No.:

Subject: Mandatory Furnishing of KYC details by holders of physical securities

Reference: SEBI Circulars dated March 16, 2023, September 26, 2023 and November 17, 2023

We refer to our earlier communications on the captioned subject and draw your attention to the above referred circulars issued by the Securities and Exchange Board of India ("SEBI"). SEBI has mandated that the security holders (holding securities in physical form), whose folio(s) are not updated with the KYC details (any of the details viz., PAN; Contact Details; Mobile Number; Bank Account Details and signature) shall not be eligible:

- to lodge grievance or avail any service request from the Registrar and Transfer Agent (RTA)
- for any payment including dividend, interest or redemption payment in respect of such folios except through electronic mode.

You may also refer to SEBI FAQs in this regard by accessing the link (FAQ No. 38 & 39) which specify the said requirements: https://www.sebi.gov.in/sebi_data/faqfiles/sep-2024/1727418250017.pdf

We observe from our records that you have not furnished some of the KYC mandatory documents/details against your holding. We request you to furnish the documents/details, as per the table below, to the Registrar & Transfer Agent, KFin Technologies Limited (KFin), immediately on receipt of this letter:

Sr. No.	Particulars	Status as per records	Please furnish details in
1	PAN	XXX	Form ISR-1
2	Address	XXX	
3	E-mail Address	XXX	
4	Mobile Number	XXX	
5	Demat account details	XXX	
6	Bank account details	XXX	
7	Specimen Signature	XXX	Form ISR-2
8	Nomination details	XXX	Form: SH-13
9	Declaration to opt out nomination*	XXX	Form: ISR-3

*In case you are opting out for giving nomination, submit ISR-3 and SH-13 need not be submitted.

The aforesaid forms can be downloaded from the website of the Company and RTA at: <https://www.icicilombard.com/investor-relations> and <https://ris.kfintech.com/clientservices/isc/isrforms.aspx>.

Accordingly, as mandated vide captioned circulars, the dividend payable after April 1, 2024 against your holdings is withheld with the Company including any future dividend, if any, until your KYC details are updated against your holding. You are therefore requested to forward the duly filled in documents in any of the following modes along with the related proofs as mentioned in the respective forms in the attached envelope to ensure seamless credit of dividend:

- Through hard copies which should be self-attested and dated on the following address:
KFin Technologies Limited,
Unit: ICICI Lombard General Insurance Company Limited
Selenium Tower B, Plot 31-32, Gachibowli, Financial District,
Nanakramguda, Hyderabad – 500 032
E-mail: einward.ris@kfintech.com
- OR**
- Through electronic mode, provided that they are sent through e - mail ID of the holder registered with RTA and all documents should be electronically/digitally signed by the Shareholder and in case of joint holders, by first joint holder.
- OR**
- Through web-portal of our RTA - KFin Technologies Limited - <https://ris.kfintech.com>.

You may get in touch with KFin for any queries or assistance in this regard, as per the details mentioned above.

Thank you,

Yours faithfully,
For **ICICI Lombard General Insurance Company Limited**

Sd/-
Vikas Mehra
Company Secretary