

West Bengal Government Felicitates Hinduja Global Solutions Limited

Kolkata January 31st, 2011: Hinduja Global solutions Ltd, the BPO arm of the multi billion dollar Hinduja conglomerate was honoured by the West Bengal government for their yeoman's service towards contributing to the growth and development of the state economy. Mr. Debesh Das, Minister for Information Technology, Govt of West Bengal, felicitated Dr. Partha DeSarkar, CEO, Hinduja Global Solutions Ltd, at a grand function held in the Writers Building, today.

Hinduja Global Solutions Limited (HGSL), which has 30 Global Delivery Centers worldwide, set up their operations in Durgapur in 2007 with just 70 employees. In 2010, they opened their second centre in Durgapur and today have approximately 2200 employees on their rolls. These centres support a large telecom client and services customer needs in 6 diverse languages of Bengali, Hindi, Bhojpuri, Oriya, Assamese and English.

HGSL Durgapur acts as a hub for West Bengal, Bihar, Orissa, Assam and other North Eastern states. The second Global Delivery Center was inaugurated in August 2010 to accommodate the expansion in the operations of the telecom customer.

The success of the two centres and the support provided by the state government has encouraged HGSL to explore fresh investment opportunities in the state. HGSL is now looking at opening their third center in West Bengal at Siliguri.

Speaking on the occasion a visibly elated Mr Partha De Sarkar said "It is indeed an honour to receive this prestigious recognition. Our centres at Durgapur have been at the forefront of our growth story. I am happy that the government is facilitating companies such as ours to tap into this highly talented work force. We are about to take our engagement with this state to the next level. Very soon, we will be opening our third center in West Bengal at Siliguri. I am confident that our foray in Siliguri will be as rewarding as that in Durgapur. "

Mr. Debesh Das added ". We are one of the few states who are strategically located not just as a gateway to eastern India but also as a gateway to APAC region. The government is consciously promoting industry, especially the service industry to set up their facilities here and is extending every possible help. The state provides excellent infrastructure at competitive rates which help companies retain their cost competitive edge. Combined with a high percentage of literate work forces, it makes for a potent combination. I am sure that the success of Hinduja Global Solutions will motivate more companies to consider West Bengal as a suitable investment option."

Other HGSL executives at the function were Anthony Joseph, Executive Vice President, Global Head of Human Resources and Rajaram.N, Vice President – Domestic Operations.

About Hinduja Global Solutions Ltd. (HGSL)

Hinduja Global Solutions, a part of the multi-billion dollar conglomerate - Hinduja Group, excels in providing outsourcing solutions that include Back Office Processing, Contact Center services and customized ITES solutions to its global clientele comprising several Fortune 500 Companies. HGSL has been ranked the Best performing Call Center Worldwide by the Global Services Magazine in association with Neo IT in January 07. HGSL has its registered office in Mumbai, is headquartered in Bangalore and has marketing offices in North America & UK and 30 delivery centers in the United States, Canada, Mauritius and Philippines. The Company employs over 17,000+ people worldwide.

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