



CIN: L72200TG2007PLC052582
GSTIN:36AABCH8117R2Z1

HRH NEXT SERVICES LIMITED

Reg. Off: G.J. House, 2nd Floor, 4-1-976,
Abids Road, Hyderabad-500001, Telangana
Contact No: (040) 2475 4338, (040) 2475 4339
Email-Id: info@hrhnext.com
Website: www.hrhnext.com

Date: October 07, 2026

To
The Manager,
National Stock Exchange of India Limited
Plot No. C1, Exchange Plaza
Block-G, Bandra Kurla Complex
Bandra (East), Mumbai - 400051
Maharashtra, India

Sub: Disclosure under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 – Business Update for the Half year ended September 30, 2026.

Ref: NSE Symbol: **HRHNEXT**

Respected Sir/ Ma'am,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are pleased to submit the Business Update for HRH Next Services Limited for the Half year ended September 30, 2026 ("H1 FY 2026-27")

The enclosed Business update provides an overview of the Company's performance, key metrics and agreements entered during H1 FY 2026-27.

We request you to take the above information on record.

Thanking you

Yours Truly

For **HRH NEXT SERVICES LIMITED**

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SANJAY
SHAH

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ANKIT SANJAY
SHAH
Date: 2026.10.07
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ANKIT SANJAY SHAH

Managing Director

DIN: 00218044



HRH Next Services Limited

H1 FY27 Business Update

Powered by Intelligence, Driven by Human Connection

HRH Next Services Limited is an AI-enabled Customer Experience (CX) and Business Process Management (BPM) company delivering omnichannel customer engagement across voice, chat, email, social media and digital platforms. The Company combines trained human expertise with automation, analytics and the Company's proprietary AI platform, AINA. From eight delivery centres and a team of 2,600+ people, the Company supports customer engagement in more than 11 regional languages for enterprises across telecom, BFSI, fintech, e-commerce, healthcare, government, hospitality, education, food-tech and many more.

During H1 FY27, the Company signed five new client agreements spanning inbound and outbound contact centre services and digital delivery of legal notices, while continuing the transition from a traditional BPM provider to an AI-first customer experience platform, with entry underway into Indore, Pune, Kolkata and Mysore.

Key Operating Metrics

Metric	As on September 30, 2026
Delivery centres	8
Languages supported	11+
Industries served	10
New client agreements (H1 FY27)	5
Team strength	2,600+

H1 FY26 – Key Agreements

- **Heritage Finlease Limited:** Agreement signed on May 7, 2026 for outbound validation services, including welcome calls, tele-verification calls, EMI reminder calls and collection calls, for a term of one year.
- **Chai Shots Private Limited:** Agreement signed on June 2, 2026 to provide outbound call centre services to the prospective customers of Chai Shots, for a term of two years.
- **mPokket Financial Services Private Limited:** Agreement signed on August 5, 2026 to receive legal notice documents, host them as secure short links and deliver them through digital channels including SMS, for a term of one year.
- **Traumbuild AndesInfra Solutions Private Limited:** Agreement signed on August 25, 2026 for outbound contact centre operations, including outbound calls on client-provided leads, handling customer inquiries and providing product information, for a term of one year.
- **Win the Buy Box Private Limited:** Agreement signed on August 25, 2026 for inbound and outbound contact centre operations, including end-to-end customer support, for a term of one year.

Disclaimer

Certain statements in this document that are not historical facts are forward looking statements. Such forward-looking statements are subject to certain risks and uncertainties, including but not limited like government actions, local, political or economic developments, technological risks, and many other factors that could cause actual results to differ materially from those expressed or implied in the relevant forward-looking statements. The Company will not be in any way responsible for any action taken based on such statements and undertakes no obligation to publicly update these forward-looking statements to reflect subsequent events or circumstances.

Note: The figure mentioned are management estimates and are subject to final audit adjustments.

For Further Information Please Contact Corporate Communication Advisor:

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