

HGS Completes 5 years in Mysore

21st November, 2011- The Mysore center of HGS, a leading global provider of Business Process Management services, has completed five years of service. This state-of-the-art facility is a dedicated delivery center to one of India's largest telecom service providers. Growing steadily from just 120 employees in 2006 to close to 1200 employees now, HGS Mysore has been a recipient of many awards from its client and is acknowledged as a 'value partner'. HGS forayed in this heritage city because of the availability of a large pool of talented work-force, good infrastructure and excellent connectivity with other parts of the country. Being among the first movers in this city, the company feels that Mysore is at the forefront of locations favorable for voice based domestic BPO operations. HGS has plans to expand its operations in Mysore substantially in the coming years by adding supplementary service lines and recruiting more people.

Commenting on this historic feat, Partha DeSarkar, Global CEO of HGS, said, *"We zeroed in on Mysore in search of the perfect tier II city for domestic business. This city is a great amalgamation of cost efficiency and business excellence. Personally, I am impressed by the entrepreneurial nature of our people of Mysore. It is of little surprise then that they are able to deliver service levels which exceed both, the client's needs and our own high standards. With its many milestone events and exciting developments, HGS Mysore is at the forefront of our domestic business growth story. On the culmination of five fruitful years, I thank everyone in HGS Mysore. I thank those who were there on the first day, and those whose first day is today."*

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About Hinduja Global Solutions:

Hinduja Global Solutions Limited, part of the multi-billion dollar conglomerate - Hinduja Group, is a world leader in Customer Relationship and Business Process Management, with a global footprint across North America, Europe, Asia and Africa. With over three decades of experience with some of the world's most recognized

brands, it delivers the best practices that drive exceptional results for its clients. Its contact center solutions, back office transaction processing services, domain analytics and process consulting solutions combine operational excellence with functional expertise. It enjoys "Preferred Partner" status with most of its major clients. HGS currently serves over 100 clients through its 47 Global Delivery Centers & employs close to 22500 people worldwide. HGS is a public limited company, listed on the National Stock Exchange (NSE) and Bombay Stock Exchange (BSE). It had a turnover of \$242 million in the fiscal year 2010-11

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