

HGS opens a new Delivery Center in Canada

Bangalore, 21 June, 2013: Hinduja Global Solutions (HGS), a leading global provider of BPO services, has announced the opening of its twelfth delivery center in Barrie in Ontario, Canada. The center has a capacity of 350 seats and will provide inbound customer care services. This is the fourth new center of HGS in Canada in less than four years, clearly indicating business opportunities in the region.

The new center is expected to generate 500 jobs in the city of Barrie in its full capacity. HGS entered Canada through the acquisition of OLS in 2011. The eleven sites of Canada not only cater to the local market but also double up as near shore options for the U.S. HGS Canada offers Technical Support, Inbound Sales, Customer Care and Customer Loyalty Services in English and French languages.

Speaking on the occasion, Partha DeSarkar, the Global CEO of HGS, said, "HGS Canada is now an employer of choice and a sought-after service provider to some of the biggest names in the Fortune 500 companies. With increasing demand from on-shore and near-shore, we expect HGS Canada to keep expanding to keep the growth momentum going".

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About Hinduja Global Solutions (HGS):

HGS, part of the multi-billion dollar conglomerate – Hinduja Group, is a world leader in Customer Relationship and Business Process Management, with a global footprint across North America, Latin America, Europe, Asia and Africa. With over three decades of experience with some of the world's most recognized brands, it delivers the best practices that drive exceptional results for its clients. Its contact center solutions, back office transaction processing services, domain analytics and process consulting solutions combine operational excellence with functional expertise. It enjoys "Preferred Partner" status with most of its major clients. HGS currently serves 535 clients through its 56 Global Delivery Centers & employs over 23000 people worldwide. HGS India is a

public limited company, listed on the National Stock Exchange (NSE) and Bombay Stock Exchange (BSE). It had a turnover of \$364 million in the fiscal year 2012 - 13

Safe Harbour

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause our actual results to differ materially from those in such forward-looking statements. We do not undertake to update any forward-looking statement that may be made from time to time by us or on our behalf.
