

HGS Completes 5 years in Durgapur

12th March, 2012- The Durgapur center of HGS, a leading global provider of Business Process Management services, will complete five years of service. HGS has two centers at Durgapur that are dedicated to one of India's largest telecom service providers. HGS started its journey at this steel city with just 70 employees in 2007; the center has more than 2000 employees now. HGS chose Durgapur in 2007 due to the availability of a large pool of talented and skilled manpower, strong industry-academia linkages and a supportive infrastructure. HGS Durgapur has been a recipient of many awards from its client and has emerged as a truly high performing center under the HGS Banner. Last year, HGS was felicitated by the government of West Bengal in recognition of the contribution towards the development of the state. Being among the first movers in this city, the company feels that Durgapur is at the forefront of locations favorable for voice based domestic BPO operations. HGS has plans to expand its operations in Durgapur substantially in the coming years by adding supplementary service lines and recruiting more people.

Commenting on this historic feat, Partha DeSarkar, CEO of HGS, said,

"We identified Durgapur for our Domestic Delivery Center back in 2007 because of its strategic location, excellent educational infrastructure and great talent pool. HGS Durgapur has become a thriving symbol of cultural diversity, supporting six languages of Eastern India. We are considered as a strong player in the East because of what we have been doing in Durgapur. With a healthy demand situation, availability of abundant talent and good infrastructure, we are sure that the twin centers of Durgapur will continue our amazing growth story in India. I thank everyone in HGS Durgapur for performing exceptionally, year on year, for five fantastic years. "

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About Hinduja Global Solutions:

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