

HGS ANNOUNCES APPOINTMENT OF PRESIDENT of HGS USA

Bangalore / New York, 4th October, 2012: HGS, a leading global BPO service provider, has appointed Kathy Hamburger as President of HGS USA. In this role, Kathy will be responsible for business growth, profitability and overall leadership of the US business. She will also be a key member of HGS' executive team and participate in overall corporate strategic planning.

Kathy has 30+ years of experience covering significant areas of business strategy with expertise in sales, client services and operations. Having started her career with AT&T, she has held various positions across consumer and business segments, handling operations covering payroll processing, treasury functions and multiple billing systems. In her role as President/CEO and Global BPO Head of 3i Infotech, Kathy developed a client focused and revenue growth culture for the company's subsidiaries in the North Americas. Kathy has been associated with organisations like Quantum Information Services, and Regulus Group, LLC.

Commenting on the appointment, **Partha DeSarkar, Global CEO of HGS**, said "We are pleased to have Kathy in our executive team. Kathy has been associated with our industry for many years now, and has worn many hats. She is the best person to grow our US business even more, by focusing on client satisfaction through value enhancement. With her deep and diversified global experience, she will also be playing a lead role in corporate strategy development."

About Hinduja Global Solutions (HGS):

HGS, part of the multi-billion dollar conglomerate – Hinduja Group, is a world leader in Customer Relationship and Business Process Management, with a global footprint across North America, Latin America, Europe, Asia and Africa. With over three decades of experience with some of the world's most recognized brands, it delivers the best practices that drive exceptional results for its clients. Its contact center solutions, back office transaction processing services, domain analytics and process consulting solutions combine operational excellence with functional expertise. It enjoys "Preferred Partner" status with most of its major clients. HGS currently serves 485 clients through its 54 Global Delivery Centers & employs close to 24000 people worldwide. HGS India is a public limited company, listed on the National Stock Exchange (NSE) and Bombay Stock Exchange (BSE). It had a turnover of \$333 million in the fiscal year 2011-12
