

HGS Opens its 4th Delivery Center in Andhra Pradesh

Bangalore, 1st March, 2013: Hinduja Global Solutions (HGS), a leading global provider of BPO services, has announced the opening of its new delivery center in Hyderabad, Andhra Pradesh. This is a part of HGS International Services India Private Limited, a wholly owned subsidiary of HGS. This is the 54th Global Delivery Center of HGS, which serves over 500 clients through its centers in India, the United States, Canada, the UK, France, Italy, Germany, Jamaica, the Netherlands, Mauritius and the Philippines.

This is HGS's fourth center in Andhra Pradesh and has a capacity of 600 seats, and will primarily cater to the international healthcare operations of the company. Located in DLF Cyber City, Hyderabad, this 55000 sq. ft. facility has a current build out of 600 seats and uses state of the art electronic facilities. The company is expecting accelerated growth in the international BPO space and is pro-actively building capabilities for the future.

Shri. Ponnala Lakshmaiah, Honorable Minister for IT & Communications, Govt. of AP has formally inaugurated this new center today in the presence of Mr. Partha DeSarkar, CEO of HGS and other senior management of the company.

Commenting on the occasion, **Partha DeSarkar, Global CEO of HGS**, said, "HGS is one of the pioneers in healthcare business process management and a full spectrum player in the US healthcare market. This new center will see good traction, catering to more business from our existing clients and new business due to the synergies that will come through our global presence".

HGS plans to continue their aggressive growth globally and has added new centers in Kingston which is in Jamaica, Belleville in Canada and Preston in the U.K last year. The company has also expanded into new emerging verticals such as e-commerce & learning products. The HGS staff strength is close to 24,000 employees worldwide.

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About Hinduja Global Solutions (HGS):

HGS, part of the multi-billion dollar conglomerate – Hinduja Group, is a world leader in Customer Relationship and Business Process Management, with a global

footprint across North America, Latin America, Europe, Asia and Africa. With over three decades of experience with some of the world's most recognized brands, it delivers the best practices that drive exceptional results for its clients. Its contact center solutions, back office transaction processing services, domain analytics and process consulting solutions combine operational excellence with functional expertise. It enjoys "Preferred Partner" status with most of its major clients. HGS currently serves 520 clients through its 54 Global Delivery Centers & employs close to 24000 people worldwide. HGS India is a public limited company, listed on the National Stock Exchange (NSE) and Bombay Stock Exchange (BSE). It had a turnover of \$323 million in the fiscal year 2011-12

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