

HGS ranked in the Leaders Category of IAOP's 2013 Global Outsourcing 100 list

Bangalore, 1 July, 2013: HGS a leader in customer contact management and business process outsourcing, today announced that it has been ranked 42nd in the 2013 Global Outsourcing 100 list compiled annually by the International Association of Outsourcing Professionals (IAOP). This is a big move for HGS, in comparison to position 71 in 2011. HGS was recognized by IAOP for its performance in four survey assessment categories including size and growth, customer references, demonstrated competencies, and management capabilities.

HGS is ranked among the Best 20 Leaders in the Retail & Consumer Goods, Healthcare, and Telecommunications category among the sub-lists announced by IAOP *Global Outsourcing 100®*. HGS is also ranked among the Best 20 companies by service area in the Customer Relationship Management Services, Industry-Specific Services and Transaction Processing Services. In addition to these honors, HGS is ranked as Best 20 Leaders in Canada.

Partha DeSarkar, CEO of HGS, expressed satisfaction on being ranked in the top 50 in the IAOP's annual survey. He added *"Our new ranking on 2013 Global Outsourcing 100 lists reflects our operational excellence and customer orientation. The credit goes to our employees who have consistently delivered high quality services and solutions to our customers. My congratulations to all our employees and customers for their continued support and confidence in our services."*

*"Global competition is at an all-time high, which is reflected in this year's rankings," said **IAOP CEO, Debi Hamill**. "This comes at a time when companies that outsource are scrutinizing their providers more closely. The Global Outsourcing 100 is the only guide to help companies research and compare service providers with whom they are considering outsourcing relationships."*

The International Association of Outsourcing Professionals® (IAOP®) is the global, standard-setting organization and advocate for the outsourcing profession.

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About Hinduja Global Solutions (HGS):

HGS, part of the multi-billion dollar conglomerate – Hinduja Group, is a world leader in Customer Relationship and Business Process Management, with a global footprint across North America, Latin America, Europe, Asia and Africa. With over three decades of experience with some of the world's most recognized brands, it delivers the best practices that drive exceptional results for its clients. Its contact center solutions, back office transaction processing services, domain analytics and process consulting solutions combine operational excellence with functional expertise. It enjoys "Preferred Partner" status with most of its major clients. HGS currently serves 535 clients through its 56 Global Delivery Centers & employs over 23000 people worldwide. HGS India is a public limited company, listed on the National Stock Exchange (NSE) and Bombay Stock Exchange (BSE). It had a turnover of \$364 million in the fiscal year 2012 - 13

About IAOP

The International Association of Outsourcing Professionals® (IAOP®) is the global, standard-setting organization and advocate for the outsourcing profession. With more than 120,000 members and affiliates worldwide, IAOP helps companies increase their outsourcing success rate, improve their outsourcing ROI, and expand the opportunities for outsourcing across their businesses. To learn more, visit <http://www.IAOP.org>.

Safe Harbour

Certain statements in this release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause our actual results to differ materially from those in such forward-looking statements. We do not undertake to update any forward-looking statement that may be made from time to time by us or on our behalf.
