

HGS to expand operations in Mysuru with 300 new jobs

26 July 2016, Mysuru, India: Hinduja Global Solutions Limited (HGS) (Listed on NSE & BSE, India), today announced that it is expanding its operations in Mysuru, India. The center will add 300 new jobs for customer care support by December, 2016.

HGS recently won a contract from a leading global e-tailer to support their customers from Mysuru. The new recruits will provide voice-based customer care support in Kannada and English languages.

Mysuru has a huge talent base of graduates and HGS is looking to leverage this pool to provide comprehensive customer experience solutions to our clients. HGS has launched a large-scale recruitment campaign to attract local candidates looking for roles in the customer service industry.

One of the oldest and largest BPM companies to tap Mysuru, HGS entered the city in 2006 with 120 employees supporting a telecom giant, and has steadily expanded its delivery capability. Today, the company has over 600 people in Mysuru, providing a range of services including voice support.

For recruitment queries: email Saravana.A@teamhgs.com

About Hinduja Global Solutions:

HGS is a leader in optimizing the customer experience and helping our clients to become more competitive. HGS provides a full suite of business process management (BPM) services from traditional voice contact center services and transformational DigiCX services that are unifying customer engagement to platform-based, back-office services and digital marketing solutions. By applying analytics, automation, and interaction expertise to deliver innovation and thought leadership, HGS increases revenue, improves operating efficiency, and helps retain valuable customers. HGS expertise spans the telecommunications and media, healthcare, insurance, banking, consumer electronics and technology, retail, consumer packaged goods industries and the public sector. HGS operates on a global landscape with 40,000 employees in 66 worldwide locations delivering localized solutions. For the year ended 31st March 2016, HGS had revenues of US\$ 507 million. HGS, part of the multi-billion dollar Hinduja Group, has more than four decades of experience working with some of the world's most recognized brands.

www.teamhgs.com

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