

HGS Hosts a Community Hiring Event for 250 New Career Opportunities in Windsor

Global Customer Experience Leader to Host Job Fair

July 19, 2016 (WINDSOR, Ontario) – Hinduja Global Solutions Limited ([HGS](#)) (Listed on NSE & BSE, India), a global leader in business process management, today announced the availability of 250 new career opportunities at its Windsor customer experience center. HGS will hold a job fair this week to recruit for the permanent, full-time customer service representative positions, which support a leading telecommunications provider.

The HGS job fair will take place in the Tecumseh Mall on Thursday, July 21 from 11 a.m. to 7 p.m. Applicants interested in a career with HGS are encouraged to bring their resume to the event or apply online at www.joinhgs.com. Previous customer service experience and basic computer skills are an asset.

“Through the hard work and dedication of the Windsor team, we have a business need to hire more full-time positions,” said Tanya McLean, site director for HGS Windsor. “Windsor, one of more than 66 global locations for HGS, has been a very strong operating location for a year and a half and we want to continue giving back, both with the creation of more jobs and by fostering an active culture of involvement in our community.”

The July 21 event will also host a food drive in support of the community. HGS aims to collect more than 1,000 donation items.

Rakesh Naidu, CEO (interim) of the Windsor-Essex Economic Development Corporation said, “In 2013 HGS committed to growing their employee base to 600. With this continued hiring we are confident they will surpass this goal. On behalf of the Windsor-Essex Economic Development Corporation we congratulate HGS on their expansion announcement. This is a clear indicator of their continued confidence in the ability of the Windsor-Essex workforce to allow HGS to provide first-rate customer service on behalf of their clients. We are proud to have a marketing-leading company like HGS Canada call Windsor-Essex home.”

In addition to creating entry level positions, HGS is committed to career path development and has a proud reputation for promoting dedicated and successful team members to management positions. HGS provides a competitive compensation and benefits package, including healthcare, paid vacation, and bonus and incentive opportunities.

About Hinduja Global Solutions (HGS)

HGS is a leader in optimizing the customer experience and helping our clients to become more competitive. HGS provides a full suite of business process management (BPM) services from traditional voice contact center services and transformational DigiCX services that are unifying customer engagement to platform-based, back-office services and digital marketing solutions. By applying analytics, automation, and interaction expertise to deliver innovation and thought leadership, HGS increases revenue, improves operating efficiency, and helps retain valuable customers. HGS expertise spans the telecommunications and media, healthcare, insurance, banking, consumer electronics and technology, retail, and consumer packaged goods industries,



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as well as the public sector. HGS operates on a global landscape with 40,000 employees in 66 worldwide locations delivering localized solutions. For the year ended 31st March 2016, HGS had revenues of US\$ 507 million. HGS, part of the multi-billion dollar Hinduja Group, has more than four decades of experience working with some of the world's most recognized brands.

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