

HGS opens new facility in Pune

29 March 2016, Pune, India: Hinduja Global Solutions Limited (HGS) (Listed on NSE & BSE, India), today announced that it has launched a new center in Pune, India. With an initial capacity of over 320 seats and 600 employees, HGS expects to expand further to touch a headcount of 1,000 by end of FY 2016-17 in the Pune center.

Commenting on this development, **Partha DeSarkar, Chief Executive Officer, HGS** said, "HGS has been steadily expanding its delivery footprint in India to capitalize on the growing business opportunities in this market. The new center in Pune will augment our ability to support the increasingly sophisticated needs of our domestic clients with high-value services."

HGS entered Pune through the acquisition of a significant part of Mphasis' BPM operations in India in September, 2015. The new facility will consolidate existing operations and new business in one location. Currently, the team provides customer care support to premium segment customers of a telecom client in India.

Pune has a huge talent base of English-speaking graduates and HGS is looking to leverage this pool to provide comprehensive customer experience solutions to clients in telecom, financial services and ecommerce verticals.

About Hinduja Global Solutions:

HGS is a leader in optimizing the customer experience and helping our clients to become more competitive. HGS provides a full suite of business process management (BPM) services from consumer interaction solutions to platform based back office services and digital enablement solutions. By applying analytics and interaction expertise to deliver innovation and thought leadership, HGS increases revenue, improves operating efficiency and helps retain valuable customers. HGS expertise spans telecommunications and media, healthcare, insurance, banking, consumer electronics and technology, retail, consumer packaged goods industries and the public sector verticals. HGS operates on a global landscape with around 40,000 employees in 65 worldwide delivery centers providing localized solutions. For the year ended 31st March 2015, HGS had revenues of US\$ 458 million. HGS, part of the multi-billion dollar Hinduja Group, has over four decades of experience working with some of the world's most recognized brands.

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