

HGS to Hire 1225 Positions in Canada for 2017

Global customer experience leader hires 1225 positions to meet increased client demands and business growth

December 13, 2016 (ONTARIO, Canada) – Hinduja Global Solutions Limited ([HGS](#)) (Listed on NSE & BSE, India), a global leader in business process management, today announced the availability of 1,225 career opportunities at its customer experience centers throughout Canada. The positions, are expected to meet increasing client needs as well as fuel the company's expansion in the country. HGS will hold three open houses to recruit permanent, full-time inbound customer service representatives. These positions are ideal for applicants who enjoy problem solving and helping people within a supportive learning environment.

All HGS locations in Canada are accepting applications. Open houses are scheduled to be held at various sites which started on Dec. 6, 2016. Applicants interested in a career with HGS are encouraged to bring their resume to the event or apply online at www.joinhgs.com. Previous customer service experience and basic computer skills are an asset. Please refer to the following information for the remaining open houses:

- Dec. 13, 2016
 - 7770 Tecumseh Road East, Windsor, ON N8T 1E9
 - 100 Crandall Street, Pembroke, ON K8A 6X8
- Dec. 14, 2016
 - 390 Lakeshore Drive, North Bay, ON P1A 2C7

"In a market where we serve telecommunications, financial services, and the public sector, we are pleased with our growth in Canada. These additions allow for significant business advancements and we are excited to add more exceptional Canadian talent to our team," said **Ross Duff, Senior VP Operations for HGS Canada.**

HGS is committed to career path development and regularly promotes successful team members to management positions. In fact, 90% of HGS Canada management positions are promoted from within. HGS provides a competitive compensation and benefits package, including dental, medical, and vision; paid training; and bonus and incentive opportunities.

About Hinduja Global Solutions (HGS)

HGS is a leader in optimizing the customer experience and helping our clients to become more competitive. HGS provides a full suite of business process management (BPM) services from traditional voice contact center services and transformational DigiCX services that are unifying customer engagement to platform-based, back-office services and digital marketing solutions. By applying analytics, automation, and interaction expertise to deliver innovation and thought

leadership, HGS increases revenue, improves operating efficiency, and helps retain valuable customers. HGS expertise spans the telecommunications and media, healthcare, insurance, banking, consumer electronics and technology, retail, and consumer packaged goods industries, as well as the public sector. HGS operates on a global landscape with around 44,000 employees in 66 worldwide locations delivering localized solutions. For the year ended 31st March 2016, HGS had revenues of US\$ 507 million. HGS, part of the multi-billion dollar Hinduja Group, has more than four decades of experience working with some of the world's most recognized brands.

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