

HGS Grand Opening Ceremony Celebrates Creation of 400 Full-Time Jobs for New Jacksonville, FL Facility

Jacksonville, FL - January 25, 2019 - Hinduja Global Solutions (HGS), (listed in BSE & NSE in India), a global leader in business process management, today commemorated the grand opening of its new Jacksonville, Florida location with a ribbon-cutting ceremony featuring Jacksonville City Council President Aaron Bowman, HGS CEO Partha De Sarkar and HGS North America President Tim Schuh. The new facility, located at 6680 Southpoint Parkway, will serve multiple clients in a variety of industries as well as functioning as a center of excellence for customer experience in emergency roadside services. The company is seeking to fill more than 400 positions at the new location.

“I am pleased that HGS has chosen Jacksonville for its newest customer service operation,” said **Mayor Lenny Curry**. “Their entry into Florida brings hundreds of jobs to our city and bolsters our ongoing efforts to lead and drive economic development growth.”

In honor of the Jacksonville grand opening, HGS will donate \$5,000 each to Wounded Warrior Project® Jacksonville and Ronald McDonald House Charities Jacksonville.

“We are excited about the enthusiastic response the Jacksonville community has shown HGS, and we look forward to bringing hundreds of job opportunities to the highly talented workforce of this great city,” said **Tim Schuh, HGS President North American Operations and Global Business Excellence**.

Since September, when the new location was announced, HGS has filled more than 200 full-time positions for the new facility. Over time, the company expects to fill more than 400 full-time positions, drawing talent from area communities.

Open positions are ideal for candidates who are solution-oriented, problem solvers and enjoy helping people within a customer service environment. Previous customer service experience and basic computer skills are considered an asset.

HGS provides professional training, is committed to career path development and commonly promotes from within. HGS also offers health benefits, 401K matching, loyalty programs, celebration awards, and incentive opportunities. Join the team to find out why so many of the company’s leaders have been with HGS for more than 10 years. To learn more and apply for a position, visit: careers.teamhgs.com.

About Hinduja Global Solutions (HGS):

A global leader in business process management (BPM) and optimizing the customer experience lifecycle, HGS is helping make its clients more competitive every day. HGS combines technology-powered services in automation, analytics and digital with domain expertise focusing on back office processing, contact centers and HRO solutions to deliver transformational impact to clients. Part of the multi-billion dollar conglomerate Hinduja Group, HGS takes a true “globally local” approach, with over 44,528 employees across 75 delivery centers in seven countries making a difference to some of the world’s leading brands across nine key verticals. For the year ended 31st March 2018, HGS had revenues of US\$ 597 million.

Visit www.teamhgs.com to learn how HGS can help make your business more competitive.

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