

September 06, 2018

BSE Limited

Corporate Relation Dept.
P. J. Towers, Dalal Street
Mumbai 400 001.

Scrip Code : 532859

National Stock Exchange of India Ltd.

"Exchange Plaza",
Bandra Kurla Complex, Bandra (E)
Mumbai - 400 051.

Symbol : HGS

Dear Sirs,

Sub : HGS Announces Opening of First Customer Service Center in Florida

We are enclosing a Press Release being issued by the Company on the captioned subject, which is self-explanatory.

Thanking you,

Yours truly,
For Hinduja Global Solutions Limited



Makarand Dewal
Company Secretary

Encl : a/a.

HINDUJA GLOBAL SOLUTIONS LIMITED.

Regd. Office: Hinduja House, No. 171, Dr. Annie Besant Road, Worli, Mumbai - 400 018. India. Telephone: 91-022-2496 0707, Fax 91-22-2497 4208, Website: www.teamhgs.com
Corporate Office: Gold Hill Square Software Park, No. 690, 1st Floor, Hosur Road, Bommanahalli, Bengaluru - 560 068. India. Telephone: 91-80-4643 1000 / 4643 1222

Corporate Identity Number: L92199MH1995PLC084610



HINDUJA GROUP

HGS Announces Opening of First Customer Service Center in Florida

Global leader in customer experience to add 500 new positions in new Jacksonville location to meet growing client needs

Chicago, IL, Sept 6, 2018 – Hinduja Global Solutions (HGS) (listed on NSE and BSE in India), a global leader in business process management, today announced it is opening its first customer experience center in Florida. The center, located in Jacksonville, FL, will bring more than 350 new career opportunities in the first phase of expansion, starting in September, with a total of 500 new job opportunities over time. This expansion is due to continued growth of the company's domestic business, driven by a combination of providing additional services to existing clients and recent new business wins.

HGS is aggressively growing onshore across industries; growing its North American employee base by more than 40% in the last 12 months. This rapid growth has resulted from both the acquisition of new clients and the expansion of contact volume and lines of business across HGS's existing customer base – a direct result of HGS's consistent operational excellence.

"Jacksonville is a vibrant, growing community with an educated and skilled workforce that can add value for our business and our clients," said **Tim Schuh, HGS President, North America**. "We are excited to bring economic growth and job opportunities to the region and look forward to welcoming highly talented customer service people to the HGS team."

The new center will be located at 6680 Southpoint Pky, Jacksonville, FL and will officially open its doors in late November. HGS will start recruiting inbound customer service associates for the new center in September. These positions are ideal for applicants who enjoy problem solving and helping people within a supportive learning environment.

HGS provides professional training, is committed to career path development and commonly promotes from within. HGS also offers health benefits, 401K matching, loyalty programs, celebration awards, and incentive opportunities. Join our team to find out why so many of our leaders have been with HGS for more than 10 years. To learn more and apply for a position, visit: careers.teamhgs.com.

For 40 years, HGS has been providing an intelligent solution approach to meet clients at their stage in the transformation journey. From traditional voice contact center services and web self-service, chat, text, and social customer service to back-office support and robotic process automation, HGS provides a best-in-class experience to help customers drive profitable engagements across a variety of vertical segments including healthcare, financial services, media, and telecommunications.

About Hinduja Global Solutions (HGS):

A global leader in business process management (BPM) and optimizing the customer experience lifecycle, HGS is helping make its clients more competitive every day. HGS combines technology-powered services in automation, analytics, and digital with domain expertise focusing on back office processing, contact centers, and HRO solutions to deliver transformational impact to clients. Part of the multi-billion dollar conglomerate Hinduja Group, HGS takes a true “globally local” approach, with over 44,854 employees across 75 delivery centers in seven countries making a difference to some of the world’s leading brands across nine key verticals. For the year ended 31st March 2018, HGS had revenues of US\$ 597 million.

Visit <https://www.teamhgs.com> to learn how HGS can help make your business more competitive.

HGS Media Contacts:

Andrew Kokes
+1 888 747 7911
media@teamhgs.com

Diana Dixon
+ 1 312 758 1380
diana.dixon@mslgroup.com

#