

HGS TO CREATE 150 NEW JOBS IN SELKIRK (UK) AND INVESTS IN PURCHASING & UPGRADING FACILITY

John Swinney, Deputy First Minister of Scotland meets HGS Global CEO in Bangalore

Selkirk, Scotland, December 4th, 2018: Hinduja Global Solutions Ltd. (HGS), (Listed on NSE & BSE in India), a global leader in business process management, announces it will be creating up to 150 brand new permanent jobs and investing into its site in Selkirk over the course of 2019. The company has purchased the site from its lease holder, has recruited a new management team and is about to embark on a 12-month site-investment programme giving further security to the 265 existing employees based there.

HGS's Global CEO, Partha DeSarkar met with Scotland's Deputy First Minister, John Swinney, on Wednesday 28th November, 2018 at the company's Headquarters in Bangalore to discuss HGS's commitment to the Scottish Borders and opportunities for the future.

Mr. DeSarkar, along with Adam Foster, CEO Europe, impressed upon the Deputy First Minister his appreciation of the Selkirk work force and their contribution to the successful performance of the business.

Partha DeSarkar, HGS CEO said: *"I'm delighted to have met with the Deputy First Minister and to confirm HGS's commitment to Scotland with the acquisition of our site in Selkirk. We are excited to bring continued economic growth to the location and I am pleased to say that HGS will be offering up to 150 new job opportunities to the region over 2019. The location and people of Scotland deliver best-in-class performance for our growing roster of clients."*

John Swinney, Scottish Deputy First Minister added: "Hinduja Global Solutions are highly valued investors and I am delighted with their continued growth in Scotland. The creation of 150 new permanent jobs in Selkirk in addition to the security for the 265 existing employees there is fantastic news for the local community. It has been a pleasure to meet Partha to discuss Hinduja Global Solution's significant investment in Selkirk and hear his enthusiasm for Scotland. This is a clear confirmation of Scotland's attractiveness to inward investors."

Paul Lewis, MD, Scottish Development International said: *"HGS is a global success, employing over 44,000 people worldwide, and we are delighted to be supporting its growth ambition in Scotland."*

The company has ambitious plans to develop a world class call centre in Selkirk which is testament to the skills and talent we have here. The meeting has been a great opportunity for us to hear more about this significant new investment in the South of Scotland and we look forward to continuing to work closely with Partha and the HGS team to cement the company's commitment to Scotland."

The expansion of the Selkirk site is expected to be complete by the end of 2019 and will include the newly revamped employee break-out area and refit throughout making it a world-class customer service facility.

HGS serves a variety of businesses from its Selkirk centre, both public and private, covering FMCG; Healthcare; Technology, Media and Telecom (TMT) and Financial Services customers and will be recruiting over the course of 2019 to meet its increasing customer needs.

In the UK HGS operates three customer contact centres based in Selkirk, Preston and London and employs a total of 1,500 people. Across its business, HGS provides industry specific business process services and end-to-end multi-channel consumer services.

-ENDS-

NOTES TO EDITORS:

Working at HGS

HGS is committed to the development of its staff and has recently restructured its salary and benefits packages to help attract the best people who can grow with the business. HGS encourages employees to work their way up the career ladder with an emphasis on providing talented people with the support and coaching required to move into management positions across the business, including in Operations, HR, IT, Recruitment and Business Development. HGS offers competitive pay and benefits as well as full access to Perkbox, which offers employees a wide range of free perks and discounts. To learn more, register for an open day and apply for a position, email: Selkirk.recruitment@teamhgs.com

About Hinduja Global Solutions (HGS)

A global leader in business process management (BPM) and optimising the customer experience lifecycle, HGS is helping make its clients more competitive every day. HGS combines technology-powered services in automation, analytics and digital with domain expertise focusing on back office processing, contact centres and HRO solutions to deliver transformational impact to clients. Part of the multi-billion-dollar conglomerate Hinduja Group, HGS takes a true “globally local” approach, with over 44,528 employees across 75 delivery centers in seven countries making a difference to some of the world’s leading brands across nine key verticals. For the year ended 31st March 2018, HGS had revenues of US\$ 597 million.

Visit www.teamhgs.com to learn how HGS can help make your business more competitive.

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