

September 2, 2024

**BSE Limited**  
Corporate Relation Dept.  
P. J. Towers, Dalal Street  
Mumbai - 400 001.

**National Stock Exchange of India Ltd.**  
"Exchange Plaza",  
Bandra Kurla Complex, Bandra (E)  
Mumbai - 400 051.

**Scrip Code: 532859**

**Symbol: HGS**

Dear Sirs,

**Sub: HGSL - Communication to Shareholders for submission of documents for deduction of tax at source on dividend recommended for the financial year ended March 31, 2024**

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Pursuant to Regulation 30 read with Schedule III of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose herewith an email communication being sent to all the Shareholders of the Company explaining the process of withholding tax on dividend to the Shareholders, at prescribed rates, as may be applicable for each category of Shareholders.

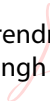
This communication is also being uploaded on the Company's website at [www.hgs.cx](http://www.hgs.cx)

You are requested to kindly take the above on record.

Thanking you,

For **Hinduja Global Solutions Limited**

Digitally signed  
by Narendra  
Singh  
Date:  
2024.09.02  
17:12:06 +05'30'



**Narendra Singh**  
**Company Secretary**  
**F4853**

Encl: As above

**HINDUJA GLOBAL SOLUTIONS LIMITED.**

**Corporate Office:** Gold Hill Square Software Park, No. 690, 1st Floor, Hosur Road, Bommanahalli, Bengaluru - 560 068. India. Telephone: +91-80-4643 1000 / 4643 1222  
**Regd. Office:** Tower C (1st floor), Plot C-21, G Block, Bandra Kurla Complex, Bandra East, Mumbai – 400 051. India. Telephone: +91-22-6136 0407,  
E-mail: [investor.relations@teamhgs.com](mailto:investor.relations@teamhgs.com) Website: [www.hgs.cx](http://www.hgs.cx) Corporate Identity Number: L92199MH1995PLC084610



**HINDUJA GLOBAL SOLUTIONS LIMITED**

Registered Office: Tower C, 1<sup>st</sup> Floor, Plot C-21, G Block, Bandra Kurla Complex, Bandra (East),

Mumbai - 400051. Tel: +022-6136 0407

E-mail id: [investor.relations@teamhgs.com](mailto:investor.relations@teamhgs.com) | Website: [www.hgs.cx](http://www.hgs.cx).

CIN: L92199MH1995PLC084610

Dear Member(s),

**Subject: Communication on deduction of tax at source on final Dividend recommended for the financial year ended March 31, 2024**

We are pleased to inform you that the Board of Directors of Hinduja Global Solutions Limited at their Meeting held on May 30, 2024 recommended payment of final dividend of Rs. 7/- per equity share on face value of Rs. 10/- each for the Financial Year ended March 31, 2024, subject to approval of Members in the ensuing 29<sup>th</sup> Annual General Meeting (AGM) to be held on September 27, 2024.

The final dividend, as recommended by the Board and if approved at the ensuing Annual General Meeting shall be paid on or before October 26, 2024.

Members may note that the Income Tax Act, 1961, as amended by the Finance Act, 2020, mandates that dividends paid or distributed by a Company after 1<sup>st</sup> April 2020 shall be taxable in the hands of the Shareholders. The Company shall therefore be required to deduct Tax at Source (TDS) at the time of payment of dividend. The deduction of tax at source will be based on the category of shareholders and subject to fulfilment of conditions as provided below.

**SUBMISSION OF CONCESSIONAL FORMS / DECLARATIONS**

Certain category of shareholders which are exempted from deduction of tax at source may note that they are required to submit certain Forms/Declarations/Documents [as mentioned in later part of this Communication] in order to enable the Company to determine and deduct appropriate TDS / withholding Tax rate.

The Shareholders are requested to upload the said Documents/Forms on the upload centre of Company's RTA <https://ris.kfintech.com/form15/> or email to [inward.ris@kfintech.com](mailto:inward.ris@kfintech.com) or may submit the physical documents to M/s. KFinTech Technologies Ltd, Unit: Hinduja Global Solutions Limited, Selenium Tower B, Plot 31-32, Financial District, GachiBowli, Serilingampally Mandal, Nanakramguda, Hyderabad - 500032 Telangana Phone No.: 040 67161776/1606.

Shareholders are advised to submit the said documents well in advance to ensure proper compliance. No Forms/Declaration/Documents on the tax determination / deduction as mentioned above shall be considered after September 13, 2024.

**APPLICABILITY OF TDS/WITHHOLDING TAX ON DIVIDEND WILL BE AS UNDER:****FOR RESIDENT SHAREHOLDERS:**

<b>Category of shareholder</b>	<b>Tax Deduction Rate</b>	<b>Exemption applicability / Documentation requirement</b>
Resident Shareholder	10%	No TDS shall be deducted in the case where the total Dividend Income for FY 2023-24 to the Individual Shareholder does not exceed Rs. 5,000/-
Resident Individual submitting form 15G/15H	NIL	<ul style="list-style-type: none"> <li>• Duly filled- Form 15G (Individual less than 60 years age)</li> <li>• Duly filled Form 15H (Individual with age 60 years or more) Blank Form is attached in this email.</li> </ul>
Insurance Companies	NIL	<ul style="list-style-type: none"> <li>• Self-Attested copy of PAN &amp; IRDAI Registration Certificate</li> <li>• Duly signed self-declaration Declaration format is attached in this email.</li> </ul>
Mutual Funds	NIL	<ul style="list-style-type: none"> <li>• Self-Attested copy of PAN &amp; Registration Certificate</li> <li>• Duly signed self-declaration Declaration format is attached in this email.</li> </ul>
Alternative Investment Fund Category- I & II	NIL	<ul style="list-style-type: none"> <li>• Self-Attested copy of PAN &amp; Registration Certificate issued by SEBI</li> <li>• Self-Declaration that its income is exempt under section 10(23FBA) read with Section 115UB read with Section 197A(1F) of the Act.</li> </ul>
New Pension System Trust	NIL	<ul style="list-style-type: none"> <li>• Self-Attested copy of PAN</li> <li>• Self-Declaration supporting its exemption</li> </ul>
		•
Order u/s 197 of the Act	Rate provided in the order	<ul style="list-style-type: none"> <li>• Valid Lower / NIL Withholding Tax Certificate obtained from Income Tax Authorities</li> <li>• Self-attested copy of PAN</li> </ul>

**FOR NON-RESIDENT SHAREHOLDERS**

<b>Category of shareholder</b>	<b>Tax Deduction Rate</b>	<b>Exemption applicability / Documentation requirement</b>
Non-Resident Shareholder Other than Foreign Institutional Investors / Foreign Portfolio Investors ('FII/FPI')	20% (plus applicable surcharge and cess)	<p>If Non-Resident Shareholder wishes to avail the benefits of Tax Treaty, they will have to submit the following:</p> <ul style="list-style-type: none"> <li>• Self-attested copy of Permanent</li> </ul>

		<p>Account Number (PAN Card), if any, allotted by the Indian income tax authorities;</p> <ul style="list-style-type: none"> <li>• Self-attested copy of Tax Residency Certificate (TRC) obtained from the tax authorities of the Country of which the Shareholder is resident.</li> <li>• Duly signed online Form 10F from the Income Tax Department with all the requisite details</li> <li>• Self-Declaration by the Non-Resident Shareholder of having no Permanent Establishment (No PE) /Fixed Base in India, beneficial ownership &amp; compliance with provisions of Multilateral Instrument (MLI). The format for "Self Declaration by Non Residents" is attached in this email. The Company is not obligated to apply the beneficial DTAA rates at the time of Tax deduction / withholding on Dividend amounts. Application of beneficial DTAA Rate shall depend upon the completeness and satisfactory review by the Company, of the documents submitted by Non- Resident Shareholder</li> </ul>
Foreign Institutional Investors, Foreign Portfolio Investors (FII, FPI).	20% (plus applicable surcharge and cess)	<p>Tax to be deducted as per the provisions of Section 196D of the Income Tax Act, 1961</p> <p>Self-Attested copy of SEBI registration certificate</p>
Shareholder being tax resident of Singapore	20% (plus applicable surcharge and cess)	<p>Letter issued by the competent authority or any other evidences demonstrating the non-applicability of Article-24</p> <p>- Limitation of Relief under India-Singapore Double Taxation Avoidance Agreement (DTAA)</p>
Submitting Order under section 197 or 195 of the Act.		<ul style="list-style-type: none"> <li>• Valid Lower / NIL Withholding Tax Certificate obtained from Income Tax Authorities for the FY 2023-24</li> <li>• " Self-attested copy of PAN</li> </ul>

### **Section 206AB of the Act:**

Rate of TDS @10% u/s 194 of the Act is subject to provisions of section 206AB of Act (effective from July 1, 2021) which introduces special provisions for TDS in respect of non-filers of income-tax return. As provided in section 206AB, tax is required to be deducted at the highest of following rates in case of payments to specified persons:

- at twice the rate specified in the relevant provision of the Act; or
- at twice the rate or rates in force; or
- at the rate of 5%.

Where sections 206AA and 206AB are applicable simultaneously i.e. the specified person has not submitted the PAN as well as not filed returns; the tax shall be deducted at the higher of the two rates prescribed in these two sections.

The term 'specified person' is defined in sub section (3) of section 206AB of the Act who satisfies the following conditions

- A person who has not filed the income tax return for two previous years immediately prior to the previous year in which tax is required to be deducted, for which the time limit of filing of return of income under section 139(1) of the Act has expired;

and

- The aggregate of TDS and TCS in his case is ₹50,000 or more in each of these two previous years.

The non-resident who does not have the permanent establishment is excluded from the scope of a specified person.

We request you to inform us well in advance and before record date if you are covered under the definition of 'specified person' as provided in section 206AB of the IT Act. The Company reserves its right to recover any demand raised subsequently on the Company for not informing the Company or providing wrong information about applicability of Section 206AB in your case.

To summarise, final dividend will be paid after deducting the tax at source as under

1. NIL for resident shareholders receiving dividend upto Rs. 5,000/- or in case Form 15G / Form 15H (as applicable) along with self-attested copy of the PAN card is submitted.
2. 10% for other resident shareholders in case copy of PAN card is provided / available.
3. 20% for resident shareholders if copy of PAN card is not provided / not available / not linked with Aadhar Number.
4. Tax will be assessed on the basis of documents submitted by the non-resident shareholders.
5. 20% plus applicable surcharge and cess for non-resident shareholders in case the relevant documents are not submitted.
6. Lower/ NIL TDS on submission of self-attested copy of the valid certificate issued under section 197 of the Act.

Aforesaid rates will be subject to applicability of section 206AB of the Act.

The Shareholders holding shares under multiple accounts under different status / category and single PAN, may note that, higher of the tax as applicable to the status in which shares held under a PAN will be considered on their entire holding in different accounts.

In the event of any Income Tax demand (including interest, penalty, etc.) arising from any misrepresentation, inaccuracy or omission of information provided / to be provided by the Shareholder(s), such Shareholder(s) will be responsible to indemnify the Company and also, provide the Company with all information / documents and co-operation in any appellate proceedings.

It may be further noted that in case the tax on said dividend is deducted at a higher rate, in absence of receipt of the aforementioned details / documents from residential shareholders, there would still be an option available to the shareholder to claim the appropriate refund at the time of filing the return of income as per eligibility. No claim shall lie against the Company for such taxes deducted.

**UPDATION OF BANK ACCOUNT DETAILS:**

In order to facilitate receipt of dividend directly in your bank account, Shareholders are requested to ensure that their bank account details (IFSC Code, MICR etc.), PAN, KYC and nominations in their respective demat accounts (with the DP) / physical folios (with the RTA in Form ISR-1) are updated, to enable the Company to make timely credit of dividend in their bank accounts.

Incomplete and/or unsigned forms, declarations and documents will not be considered by the Company for granting any exemption.

Members are also requested to note that pursuant to the directions by Securities Exchange Board of India ('SEBI'), dividend to shareholders holding shares in physical form shall be paid only through electronic mode with effect from **April 1, 2024**. Such payment shall be made only upon furnishing the PAN, choice of nomination, contact details including mobile number, bank account details and specimen signature by the said shareholders.

In case of any queries, you may write to [einward.ris@kfintech.com](mailto:einward.ris@kfintech.com).

Above communication on TDS sets out the provisions of law in a summary manner only and does not purport to be a complete analysis or listing of all potential tax consequences. Shareholders are advised to consult with their own tax advisors for the tax provisions that may be applicable to them.

Thanking you,

**For Hinduja Global Solutions Limited**

**Narendra Singh**  
**Company Secretary**  
**F4853**

**Click here** Self Declaration

**Click here** Declaration as per rule 37BA

**Click here** Form15G

**Click here** Form15H