



August 10, 2026

BSE Limited
Corporate Relation Dept.
P. J. Towers, Dalal Street
Mumbai 400 001.
Scrip Code : 532859

National Stock Exchange of India Ltd.
"Exchange Plaza"
Bandra Kurla Complex, Bandra (East)
Mumbai - 400 051.
Symbol : HGS

Dear Sir/Madam,

Sub: Q1 FY 2026-27 Earnings Call presentation

This is in continuation to our communication dated July 31, 2026 about Q1 FY 2026-27 Earnings Call.

We wish to attach herewith the presentation being briefed at the today's Conference Call. The same is also being made available on the Company's website <https://hgs.com/investors/>

The said Earnings Call is a group meet.

Kindly take note of the above.

For **Hinduja Global Solutions Limited**

Narendra Singh
Company Secretary
F4853

Encl: As above

HINDUJA GLOBAL SOLUTIONS LIMITED

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HINDUJA GROUP



HGS Earnings Call Presentation

Q1 FY2027

August 10, 2026

Certain statements in this presentation/release concerning HGS' future growth prospects may be seen as forward-looking statements, which are subject to a number of risks and uncertainties; as a result of which actuals could differ materially from such statements. HGS does not undertake to update any such statement that may have been made from time to time by HGS or on its behalf.

Overall Performance Update

Venkatesh Korla
Global CEO

Snapshot of HGS' financial performance – Q1 FY2027



Revenue from
Operations was
Rs. 1,050.4 crore
(\$110.8Mn)

Total Income stood
at **Rs. 1,201.2 crore**
(\$126.7Mn)

Total EBITDA was
Rs. 116.3 crore (\$12.3Mn);
Total EBITDA margins
were **9.7%**

Biz Highlights for the quarter

Focus on disciplined execution, expansion and innovation



Multiple AI-embedded client engagements in progress



Added 19 new logos for CX/ digital services, 8 clients for HRO/ Payroll Processing



Strong pipeline – demand for Agentic AI & APA, contact center digital modernization, platform services, etc



Incorporated HGS MENA IT Consulting L.L.C. in Dubai – to build tech and consulting capabilities across MENA



Focus on domain hiring, fractional advisors and solution build out



Continued recognition for our innovative capabilities and people practices – Banking Tech Awards, GPTW



**Driving business growth through delivery
of Intelligent Experiences**

Enterprises are moving from AI pilots to AI execution

AI adoption continues to accelerate across industries

- Enterprise spending continues to be guided by ROI and business value considerations
- Buyers are prioritizing speed-to-value, governance and scalability
- Demand is growing for partners who can combine technology, operations and execution
- Success increasingly depends on delivering business impact, not just deploying AI
- Business opportunities remain encouraging in areas aligned to HGS' strategic strengths, including AI-led transformation, platform services and intelligent operations



HGS: Turning Brand Promise into Business Action



Introduced a sharper market position as the Intelligent Experiences partner in end-March 2026



Realigned our portfolio around Intelligent Interactions, Operations and Platforms



Embedded AI, automation, and data capabilities across the solutions and services portfolio



Expanded focus on outcome-led engagements and production-ready innovation – 90-day POV model



Continue to strengthen delivery, talent, and go-to-market capabilities



Growing portfolio of packaged solutions, accelerators, and AI-powered platforms. Significant investment in Agent X and workflow-centric AI capabilities



A 360-degree approach to customer understanding

Beverage can manufacturer enhances data accessibility to improve operational efficiency

Manufacturing

Data & Analytics

Microsoft Azure, PowerBI

ACCURACY

99%

accuracy in reducing
variance between planned
and actual sales data

COST CONTAINMENT

80%

improvement in account
receivables, optimizing
inventory costs by 70%

ACCURACY

95%

accuracy in production planning
ensured, resulting in a 15%
reduction in production costs

Digital Media Business | An Update

Vynsley Fernandes

Whole-time Director, HGS & CEO, NXTDIGITAL Media Business

Management Commentary



Strong start to the fiscal on the broadband front.:

- Project GANGA, the state-wide digital transformation initiative, was launched in June'26 by the Honourable Chief Minister of Uttar Pradesh, Sh. Yogi Adityanath.
- CelerityX, the enterprise business of OIL, continued to see traction in Q1, adding prestigious logos to its portfolio while bagging repeat contracts.
- Challenges remained on the digital television vertical front; mitigated to a great extent through innovative measures and cost optimisation.



Project GANGA

Project GANGA Update

- Launched on 9th June'26
 - The initiative is focused on empowering youth, enabling 8,000–10,000 entrepreneurs at the Nyaya Panchayat level to be developed into independent Digital Service Providers; with 50% of them being women.
 - Project GANGA will connect over 2 million households with high-speed broadband in the next 2–3 years.
-
- Over 2,000 applications have been received on the Project GANGA portal & mobile app as of 04th Aug.'26.
 - More than 500 applicants have been trained in business, operations, technology & field services.
 - Besides in-person training at multiple venues, a dedicated online LMS (Learning Management System) has been developed for Project GANGA.



NXTDIGITAL bets on satellite and broadband to expand rural reach

OUTLOOK BUSINESS

How Hinduja's ONEOTT Plans to Take On Jio and Airtel in Broadband Battle | Whole-Time Director Vynsley Fernandes Explains



Vikash Tripathi

Published at: 28 March 2026 7:28 pm

"Large telcos compete on scale. We compete on being the strongest 'phygital' player, digital for online services and physical based on the partnerships/franchisees we have developed over 3 decades. Whilst digital continues to be the driver, the physical presence of our partners ensures reassurance, service and trust," he told Outlook Business in an interview

NXTDIGITAL has undergone a major transformation

Pradesh focuses not just on connectivity, but also on digital education

TV plus broadband and focused on smaller towns where demand is growing. Our approach has always been to stay ahead of trends and understand consumer needs early. Competition will evolve, but being proactive gives us an edge.

What are your key growth priorities going forward?
Infrastructure and technology remain our focus. Through Project Ganga, we aim to build 10,000 digital entrepreneurs and connect around 2 million homes.

We have also used satellite connectivity in remote industrial setups, improving monitoring and efficiency. It proves that digital inclusion is not just about access, but about improving outcomes in education, energy and livelihoods.

How do you see NXTDIGITAL contributing to India's digital future?
Our focus is on digital inclusion. We aim to connect underserved regions and expand access to broadband and digital services.

By empowering local entrepreneurs and building strong infrastructure, we are helping create opportunities in education, jobs and services. Our goal is to make digital access more inclusive and impactful across India.

What changes are you seeing in consumer behaviour?
Homes are now digital hubs. Consumers expect seamless connectivity for streaming, work and communication. They are also less tolerant of service disruptions. At the same time, they value local support, which is why our "phygital" model—digital plus physical presence—works well.

Consumers want reliability, convenience and personal connection together.

Hinduja's broadband vertical eyes 10% on-year increase in subscriber base in FY26 & beyond

OneOTT said it offers flexible bundling, which combines broadband and OTT platform - NXTPlay - which has bolstered the heightened competition and improved average revenue.

World Telecom Day 2026: Resilient networks to drive India's digital future in AI age, say executives



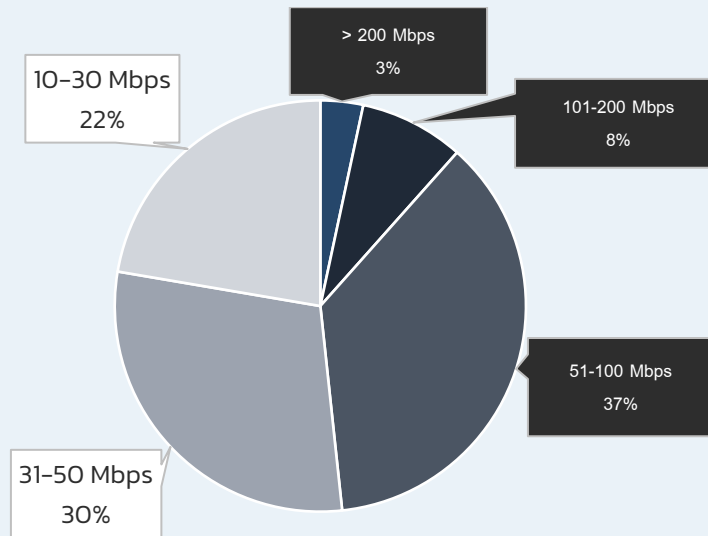
HGS' Broadband vertical conferred with the "Best Future Ready Network of the Year 2025-26" at the 12th BCS Ratna Awards

ONEOTT INTERENTAINMENT Ltd. (OIL), has been conferred with the prestigious "Best Future Ready Network of the Year 2025-26" at the 12th BCS Ratna Awards. The award cites OIL's consistent innovation in technology and leveraging its vast partner-driven network to build a model for the future.

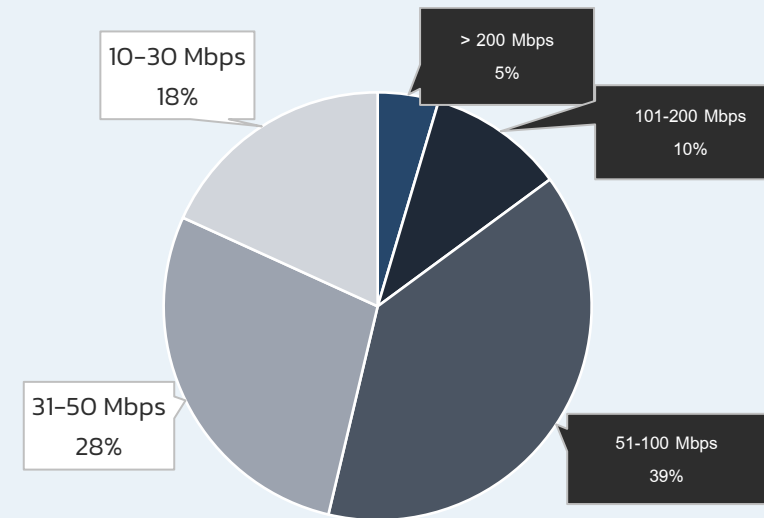
In line with HGS' global approach, OIL has been focusing on harnessing the 3A's, Artificial Intelligence, Analytics & Automation to build out an integrated connectivity mesh across the country. The mesh extends across terrestrial platforms layered with SDWAN capabilities to broadband-over-satellite.

Broadband Vertical | Q1FY27 KPIs

Customer base %age by speed package Q1 FY2026



Customer base %age by speed package Q1 FY2027



The shift in customer mix towards higher-speed packages continued in Q1FY27, aided by sustained upselling and rising data consumption.

- High-speed adoption (>100 Mbps) rose to 15% of the base from 11% in Q1FY26
- Entry-level 10-30 Mbps reduced to 18% from 22%, confirming adoption of higher base plans at start.
- Mid-band (31-100 Mbps) stable at 67% , with 51-100 Mbps up to 38.8%.

Financial Update

Mahesh Kumar Nutalapati
Global CFO

HGS Consol Performance Q1 FY2027 vs Q4 FY2026 vs Q1 FY2026

Amount in INR Cr

Particulars	Actual Q1 FY 27	Actual Q4 FY 26	QoQ Growth %	Actual Q1 FY 26	YoY Growth %
Revenue from operations	1,050.4	1,084.7	↓ -3.2%	1,056.2	↓ -0.6%
Operating Expenses	1,084.9	1,057.5		1,027.5	
Depreciation	123.6	134.9		128.3	
Interest Expense	45.5	48.1		57.9	
Total Other Income	150.8	170.0	↓ -11.3%	131.0	↑ 15.1%
PBT (Before Exceptional Items)	(52.8)	14.1		(26.5)	
Exceptional Items- Income/(Expense)	0.0	(4.8)		0.0	
PBT	(52.8)	9.3		(26.5)	
Tax	13.5	22.9		19.9	
PAT Continuing Operations	(66.3)	(13.6)		(46.3)	
PAT from Discontinued Operations	0.0	0.0		57.5	
Total PAT for the period	(66.3)	(13.6)		11.2	
Total Income	1,201.2	1,254.6	↓ -4.3%	1,187.3	↑ 1.2%
Total EBITDA	116.3	197.1	↓ -41.0%	159.7	↓ -27.2%
Total EBITDA %	9.7%	15.7%		13.5%	

Balance Sheet: Consol HGS

Amount in INR Cr



Particulars	As at Jun 26	As at Mar 26
ASSETS		
Non-current assets		
Fixed assets and leases	1,340.7	1,392.1
Intangibles	1,508.4	1,521.6
Financial assets #	166.0	193.6
Other non-current assets	394.8	446.5
Total non-current assets	3,409.8	3,553.9
Current assets		
Trade receivables	919.3	871.8
Financial assets-Others #	6,288.3	6,170.5
Other current assets	408.1	391.6
Cash and bank balance	448.5	568.9
Total current assets	8,064.1	8,002.9
Total Assets	11,474.0	11,556.7

Particulars	As at Jun 26	As at Mar 26
EQUITY AND LIABILITIES		
Equity		
Share capital	46.5	46.5
Other equity*	8,355.9	8,389.6
Total Equity	8,402.5	8,436.1
Liabilities		
Non-current liabilities		
Borrowings	96.6	227.7
Other non-current liabilities	472.4	501.8
Total non-current liabilities	569.0	729.5
Current liabilities		
Borrowings	1,182.1	1,066.3
Trade payables	335.9	351.2
Other current liabilities	984.5	973.6
Total current liabilities	2,502.5	2,391.1
Total Equity and Liabilities	11,474.0	11,556.7

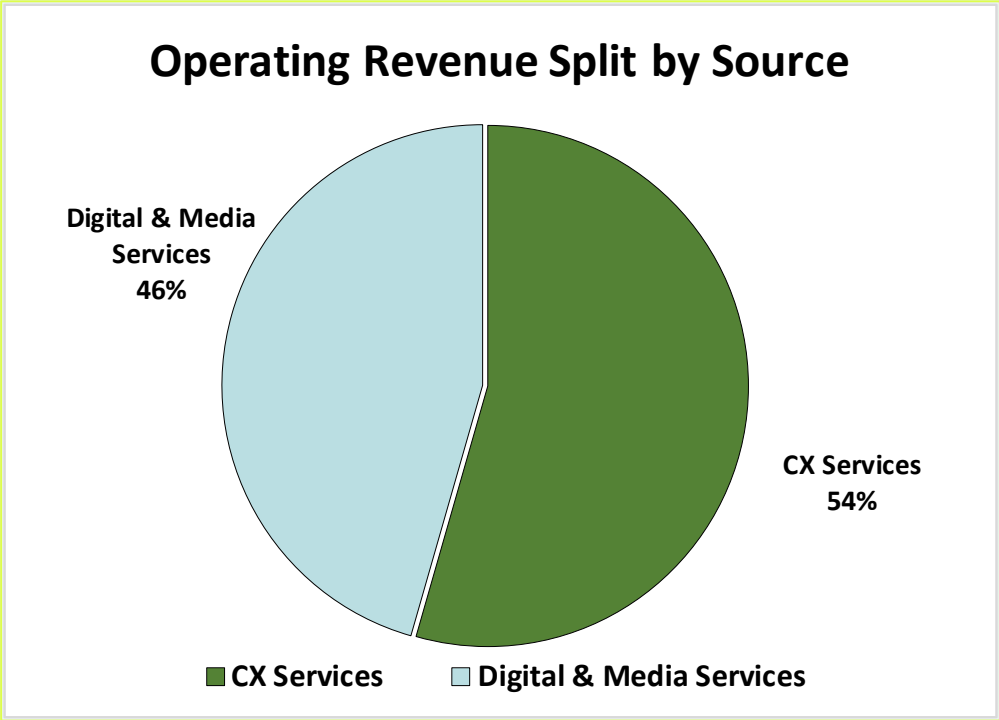
- Financial assets includes investments, loans given and bank balances.
- Other Equity includes Non controlling interest of Rs. 111.3Cr (Jun 26) and Rs. 119.6Cr (Mar 26).

Particulars	Q1 FY 27	Q4 FY 26	Change
Gross Treasury & Cash Surplus	₹ 6,605	₹ 6,640	₹ -35
Total Borrowings	₹ 1,279	₹ 1,294	₹ -15
Net Treasury & Cash Surplus	₹ 5,326	₹ 5,346	₹ -20

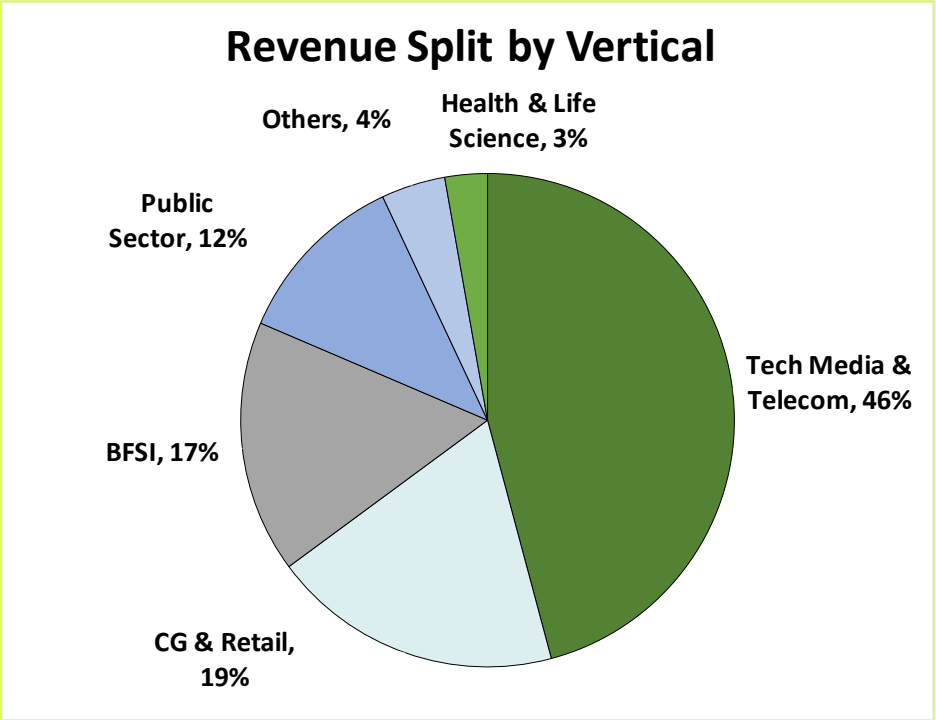
Operating Revenue Composition Q1 FY2027– By Source and Vertical



Q1 FY2027



Rs 1,050.4 Cr

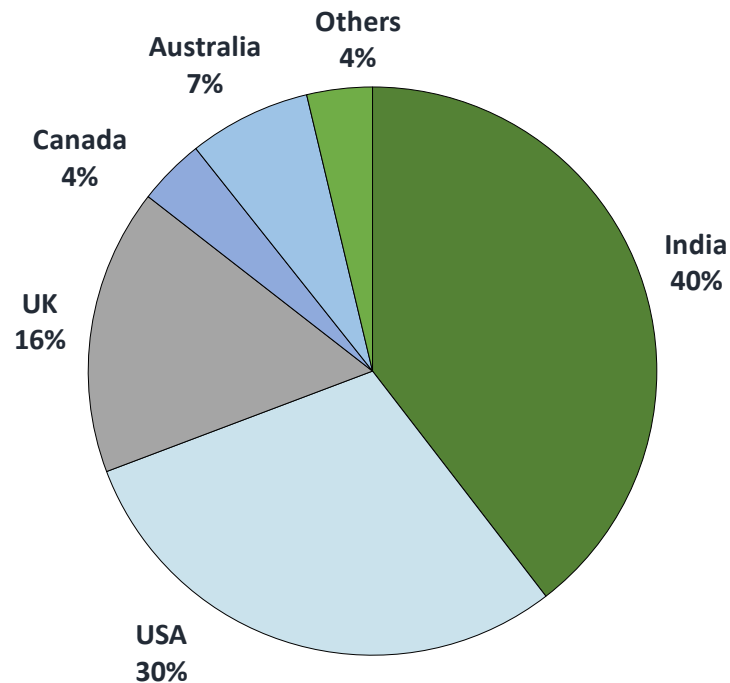


Rs 1,050.4 Cr

Operating Revenue Composition Q1 FY2027 – By Origination and Delivery

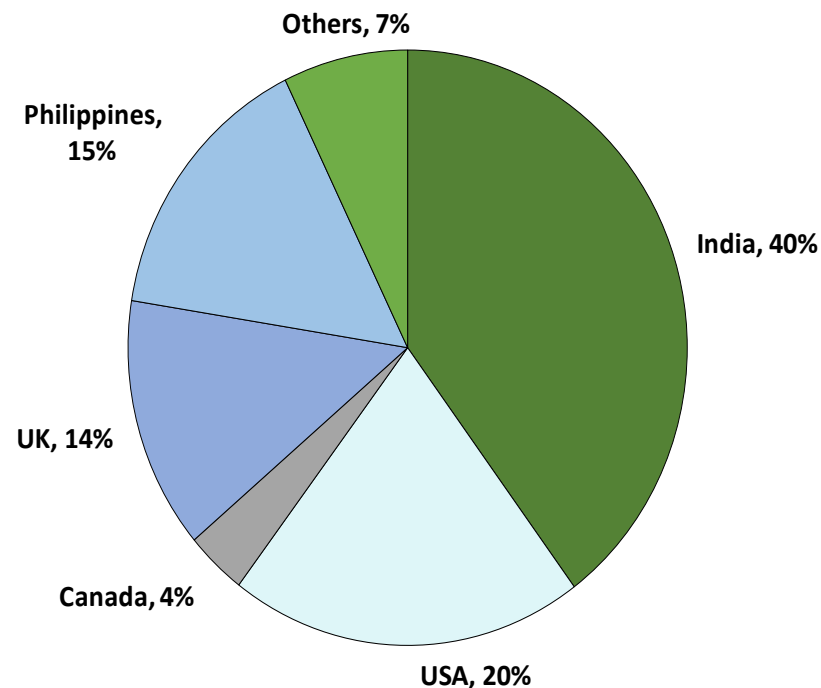
Q1 FY2027

Revenue Split - by Origination



Rs 1,050.4 Cr

Revenue Split - by Delivery Location



Rs 1,050.4 Cr

 Thank you.