

HCL Launches ACE™ SmartCare© Solution at HiMSS

Developed in Collaboration with Orlando Health, ACE SmartCare Helps Providers Deliver Improved, Intelligent, and Impactful Care

ORLANDO, FL – February 21, 2011 – [HCL Technologies](#) Ltd. (HCL), a leading global IT services provider, today launched ACTIVE CARE EXCELLENCE (ACE) SmartCare Clinical Decision Support solution at the HiMSS Conference in Orlando.

ACE SmartCare is a patient-centered, real time care management solution that dramatically improves patient care as soon as patients arrive at the hospital through automated, continuous clinical surveillance and care measures delivered via alerts to physicians at the point of care. This more efficient delivery of care and compliance also results in significant savings for health care provider organizations. Due to recent legislation, healthcare providers are under tremendous pressure to improve patient-centered care while also continuously monitoring for evidence-based medicine interventions and core-measure compliance. ACE SmartCare uses automation to alleviate some of the pressures providers are up against.

“ACE SmartCare is a breakthrough Clinical Decision Support solution that ensures that quality measures are met and evidence-based medicine is practiced at Orlando Health,” said *Rick Schooler, CIO of Orlando Health*. “Working with HCL on ACE SmartCare will directly enhance our business by improving the efficiency and quality of care delivery.”

SmartCare is a highly customizable mobile device-enabled solution featuring unified messaging through voice, data alerts and notifications across clinical settings. The ACE Solution Suite utilizes a predictive analytics model to generate configurable alerts, responses, escalations mechanisms and dashboards to help Providers maintain compliance. In addition, a plug in to an EMR clinical IT system through SmartCare improves Providers timely delivery of care.

Pradeep Nair, Sr. Vice President of the Healthcare Practice at HCL said, “With HCL’s extensive knowledge in the healthcare space and its continuous drive to create innovative solutions for its customers, ACESmartCare will play an important part in transforming the way healthcare professionals work and provide patient care. Our research and feedback from customers and prospects affirm that no product or solution in the market helped providers meet critical measures and compliance requirements, until ACE SmartCare.”

Orlando Health has utilized ACE SmartCare to establish rules, data surveillance, alerts and accountability to improve the flow of information to doctors. Specific benefits of ACE SmartCare include:

- A meaningful approach to clinical decision support through proactive real-time alerts and messaging at point of care, before patient discharge
- Proactive monitoring of quality measures to ensure no opportunities are missed—a prospective rather than retrospective approach
- Evidence-based care delivery that is both proactive and consistent



HCL Technologies Healthcare practice is one of the fastest growing industry vertical for HCL. Global leading pharmaceutical companies, healthcare payers, and healthcare providers turn to the HCL Healthcare practice for domain expertise-driven information management, compliance solutions, and future-ready business process optimization. The Healthcare practice consists of 1,800+ transformers who drive innovation in the healthcare industry, across the globe. Additional information on HCL Healthcare can be found at <http://www.hcltech.com/healthcare/>.

About HCL Technologies

HCL Technologies is a leading global IT services company, working with clients in the areas that impact and redefine the core of their businesses. Since its inception into the global landscape after its IPO in 1999, HCL focuses on 'transformational outsourcing', underlined by innovation and value creation, and offers integrated portfolio of services including software-led IT solutions, remote infrastructure management, engineering and R&D services and BPO. HCL leverages its extensive global offshore infrastructure and network of offices in 26 countries to provide holistic, multi-service delivery in key industry verticals including Financial Services, Manufacturing, Consumer Services, Public Services and Healthcare. HCL takes pride in its philosophy of 'Employee First' which empowers our 72,267 transformers to create a real value for the customers. HCL Technologies, along with its subsidiaries, had consolidated revenues of US\$ 3.1 billion (Rs. 14,101 crores), as on 31st December 2010 (on LTM basis). For more information, please visit www.hcltech.com.

About HCL

HCL is a \$5.7 billion leading global technology and IT enterprise comprising two companies listed in India - HCL Technologies and HCL Infosystems. Founded in 1976, HCL is one of India's original IT garage start-ups. A pioneer of modern computing, HCL is a global transformational enterprise today. Its range of offerings includes product engineering, custom & package applications, BPO, IT infrastructure services, IT hardware, systems integration, and distribution of information and communications technology (ICT) products across a wide range of focused industry verticals. The HCL team consists of over 79,000 professionals of diverse nationalities, who operate from 31 countries including over 500 points of presence in India. HCL has partnerships with several leading global 1000 firms, including leading IT and technology firms.

For more information, please visit www.hcl.com

About Orlando Health

Orlando Health is one of Florida's most comprehensive private, not-for-profit healthcare networks, and is based in Orlando, FL. Our facilities, advanced medical treatments and procedures, and highly qualified staff have distinguished Orlando Health as a healthcare leader for nearly two million Central Florida residents and 4,500 international visitors annually. Orlando Health is comprised of Orlando Regional Medical Center, Arnold Palmer Hospital for Children, Winnie Palmer Hospital for Women & Babies, Dr. P. Phillips Hospital, South Seminole Hospital, South Lake Hospital (50 percent partnership), St. Cloud Regional Medical Center (20 percent partnership) and M.D. Anderson Cancer Center Orlando – affiliate of the University of Texas M. D. Anderson Cancer Center in Houston, TX. Orlando Health is Central Florida's fifth largest employer with nearly 14,000 employees and more than 2,000 affiliated physicians. Orlando Health possesses the area's only Level One Trauma Centers for adults and pediatrics, specialty hospitals dedicated to children, women and babies and is statutory teaching hospital system.



Forward-looking Statements

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies /entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

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