

December 15, 2025

The General Manager **BSE Limited**Listing Department
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai- 400 001

The Manager

National Stock Exchange of India Limited
Listing Department
Exchange Plaza
5th Floor, Plot No. C-1, Block-G
Bandra-Kurla Complex, Bandra(E)
Mumbai-400 051

BSE Scrip Code: 532281

NSE Scrip Code: HCLTECH

<u>Subject: Release – "HCLTech recognized as a Leader in the IDC MarketScape for Worldwide Experience Build Services 2025"</u>

Dear Sir/Madam,

Enclosed please find a release on the captioned subject being issued by the Company today.

This is for your information and records.

Yours faithfully, For **HCL Technologies Limited**

Manish Anand Company Secretary

Encl.:a/a

806 Siddharth, 96, Nehru Place, New Delhi -110009, India



HCLTech recognized as a Leader in the IDC MarketScape for Worldwide Experience Build Services 2025

NEW YORK and NOIDA, India, Dec 15, 2025—<u>HCLTech</u>, a leading global technology company, has been recognized as a Leader in the IDC MarketScape for Worldwide Experience Build Services 2025 Vendor Assessment (doc #US52973125, October 2025).

IDC defines Experience Build Services as offerings that help enterprises design, develop and implement customer-facing products that deliver superior experiences. These services integrate Customer Experience (CX) strategy, design thinking, personalization, analytics and advanced technologies like AI and automation to create seamless, engaging experiences across digital and physical touchpoints.

According to the report, HCLTech was recognized for the following strengths: "HCLTech combines capabilities in experience cloud suite implementation with a more recent focus on digital marketing services. HCLTech has strong personalization and data and analytics capabilities. It offers leading-edge implementation services and has strong organizational change capabilities supported by a strong set of supporting assets and tools. In conversations with HCLTech reference clients for experience build services, three highly commended areas were its client understanding and insight, the quality of its professionals, and value for money."

"At HCLTech, we are committed to building impactful total experiences that connect every part of our customers' ecosystem," said Pawan Vadapalli, Corporate Vice President and Global Head, Digital Business Services, HCLTech. "As AI-driven personalization, real-time engagement and omnichannel consistency become the new standard, HCLTech AI Foundry helps in delivering adaptive, human-centric experiences that evolve in real time, strengthening brand presence, fostering deeper connections and driving measurable business value."

"HCLTech has established itself as a trusted partner in Experience Build Services, combining strong capabilities in experience cloud suite implementation and digital marketing services with an agile delivery model and strong client-centric approach. Organizations seeking a strategic partner capable of delivering large-scale, complex transformations that bring together IT services with experience platform implementation and AI-driven personalization can benefit from HCLTech's mature practice and experience build capabilities," said Douglas Hayward, Senior Research Director, Customer Experience Services and Strategies, IDC.

To access the full report, visit: https://www.hcltech.com/analyst-reports/hcltech-named-leader-in-idc-marketscape-2025-experience-build



About IDC MarketScape:

IDC MarketScape vendor assessment model is designed to provide an overview of the competitive fitness of technology and service suppliers in a given market. The research utilizes a rigorous scoring methodology based on both qualitative and quantitative criteria that results in a single graphical illustration of each supplier's position within a given market. IDC MarketScape provides a clear framework in which the product and service offerings, capabilities and strategies, and current and future market success factors of technology suppliers can be meaningfully compared. The framework also provides technology buyers with a 360-degree assessment of the strengths and weaknesses of current and prospective suppliers.

About HCLTech

HCLTech is a global technology company, home to more than 226,600 people across 60 countries, delivering industry-leading capabilities centered around AI, digital, engineering, cloud and software, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, High Tech, Semiconductor, Telecom and Media, Retail and CPG, Mobility and Public Services. Consolidated revenues as of 12 months ending September 2025 totaled \$14.2 billion. To learn how we can supercharge progress for you, visit holtech.com.

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