

August 08, 2025

The General Manager
BSE Limited
Corporate Relationship
Department
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai- 400 001

The Manager
National Stock Exchange of India Limited
Listing Department
Exchange Plaza
5th Floor, Plot No. C-1, Block-G
Bandra-Kurla Complex, Bandra(E)
Mumbai-400 051

BSE Scrip Code: 532281

NSE Scrip Code: HCLTECH

Subject: Release - “HCLTech named Leader in all nine quadrants in ISG Provider Lens™ – ServiceNow Ecosystem Partners 2025 report”

Dear Sir/Madam,

Enclosed please find a release on the captioned subject being issued by the Company today.

This is for your information and records.

Thanking you,

Yours faithfully,
For **HCL Technologies Limited**

Manish Anand
Company Secretary

Encl: a/a

HCLTech named Leader in all nine quadrants in ISG Provider Lens™ – ServiceNow Ecosystem Partners 2025 report

NEW YORK and NOIDA, India, August 06, 2025—[HCLTech](#), a leading global technology company, has been recognized as a Leader across all nine quadrants in which it actively participated in the ISG Provider Lens™ – ServiceNow Ecosystem Partners 2025 report.

HCLTech has also been named the CX Star Performer, with a score of 95 out of 100, the highest customer experience and satisfaction score among all participating providers across US, EMEA, and APAC.

The recognition reflects HCLTech's deep expertise and global scale in ServiceNow consulting and implementation, innovation and managed services for clients across North America, Europe, Asia Pacific and Japan.

"This recognition underscores our strength in combining our deep consulting and implementation expertise with GenAI-powered innovation and automation at scale, thereby helping enterprises modernize with purpose, drive Total Experience and accelerate time to value by fully leveraging the ServiceNow platform," said Ravi Yeddanapudi, Executive Vice President, Digital Foundation Services, HCLTech.

"HCLTech has been recognized as the CX Star Performer for ServiceNow Ecosystem 2025, having achieved the highest customer experience scores in our global 'Voice of the Customer' survey. This recognition highlights HCLTech's consistent focus on delivering exceptional client outcomes, domain expertise and a strong commitment to service excellence. Their ability to drive measurable value and build trusted relationships across the ServiceNow ecosystem sets them apart," said Jan-Erik Aase, Partner and Global Head - ISG Provider Lens.

According to the [report](#), HCLTech has significantly advanced its ServiceNow consulting and implementation, focusing on integrating GenAI to enhance efficiencies and knowledge leverage of enterprise service management. This strategic direction paves the way for the co-development of industry-specific innovative solutions on ServiceNow across various industries.

About HCLTech

[HCLTech](https://hcltech.com) is a global technology company, home to more than 223,000 people across 60 countries, delivering industry-leading capabilities centered around digital, engineering, cloud and AI, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, High Tech, Semiconductor, Telecom and Media, Retail and CPG and Public Services. Consolidated revenues as of 12 months ending June 2025 totaled \$14 billion. To learn how we can supercharge progress for you, visit hcltech.com.

For further details, please contact:

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