

April 28, 2026

To,

Ritesh Idnani

CEO

Firstsource Solutions Limited

Dear Ritesh,

As discussed, I need to take some time off to look after my family. This is my formal notice of resignation from my role at Firstsource Solutions Ltd.

It's been a pleasure working with most of my colleagues. Firstsource is full of many talented people & I am sure the organization will continue to thrive under your leadership.

Kind regards

Jagriti Bhattacharyya