



ENSER COMMUNICATIONS LTD.

(formerly known as Enser Communications Pvt. Ltd.)

CIN: L64200MH2008PLC182752

October 12, 2026

To,

The Manager
Listing Department
National Stock Exchange of India Limited
Exchange Plaza, C/1, G Block,
Bandra - Kurla Complex, Bandra (East) Mumbai -400051

SYMBOL: ENSER
ISIN: INE0R9I01021

Subject: Submission of Media Release

“Enser Communications advances its AI Technology Roadmap - Proprietary Noise Cancellation Platform ready for Commercial Deployment, Building Beyond Traditional BPM: AI, Data Intelligence and Next-Generation Enterprise Solutions”

Dear Sir/Madam,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith a copy of the Media Release titled “Enser Communications advances its AI Technology Roadmap - Proprietary Noise Cancellation Platform ready for Commercial Deployment, Building Beyond Traditional BPM: AI, Data Intelligence and Next-Generation Enterprise Solutions” for your records and dissemination at your official website.

A copy of the same will also be uploaded on the Company’s website www.enser.co.in.

Kindly take it on your records and oblige.

Thanking you,

Yours Faithfully,

For Enser Communications Limited

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Alisha Saraswat (M. No. A79732)
Company Secretary & Compliance Officer



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Media Release

Enser Communications advances its AI Technology Roadmap - Proprietary Noise Cancellation Platform ready for Commercial Deployment

Building Beyond Traditional BPM: AI, Data Intelligence and Next-Generation Enterprise Solutions

Gurugram, October 12, 2026: Enser Communications Limited (“Enser” or the “Company”) today announced the successful completion of trials of its proprietary, internally developed AI-powered noise cancellation platform, marking a key milestone in its efforts to expand its technology-enabled business offerings. The solution is now ready for commercial deployment.

Designed to suppress background and ambient noise in real time, the platform addresses a critical operational requirement in voice-based customer engagement, helping facilitate clearer conversations between customers and agents. Its development reflects Enser's focus on translating practical business challenges into deployable technology solutions.

AI-Enabled. Human-Centred. Built for Business.

As AI reshapes the global customer experience industry, Enser sees the opportunity not simply in automating processes, but in making customer interactions more intelligent, efficient and effective. India's diverse customer landscape - with its varied languages, demographics and service requirements - continues to create a need for operating models that combine digital capabilities with human judgment, contextual understanding and personalised engagement.

Enser's approach brings these capabilities together: leveraging technology to improve process efficiency and interaction quality, while retaining human expertise where complex enquiries, customer relationships and individual circumstances require it.

The Next Opportunity: A Broader Technology Portfolio

The noise cancellation platform is one milestone within Enser's broader technology roadmap. Building on its existing capabilities in customer interaction management, AI-enabled quality monitoring and omnichannel engagement, the Company is working on further technology initiatives spanning **data analytics and business intelligence, customer acquisition and retention, customer lifecycle management, business strategy, other domain specific solutions.**

These areas reflect a broader ambition to evolve from technology-enabled service delivery towards a more integrated proposition combining operational expertise, intelligent technology and business-focused solutions. The Company intends to pursue opportunities to introduce relevant offerings to existing and prospective enterprise customers as individual solutions progress towards readiness and commercialisation.

For Enser, the strategic opportunity lies in combining its established BPM operating platform with technology capabilities that can address a wider range of enterprise requirements. The pace of commercial adoption and contribution from these initiatives will depend on development, validation, customer acceptance and market conditions.



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An Established Business. An Evolving Technology Proposition.

Enser reported for **FY2026 revenue of ₹102 crore, EBITDA of approx. ₹20 crore and profit after tax of ₹10 crore, alongside an operating platform comprising State of the Art Offices, AI Lab, In-house Data Centres, 1,500+ employees spread across 5 geographical locations in India and 100+ clients served across the industries including Banking, Insurance, EdTech, Travel, QSR, Leisure, and many more.** These capabilities provide the business context for the Company's continuing technology development and growth initiatives.

The successful completion of trials of the noise cancellation platform represents a tangible step in this evolution - from identifying an operational need to developing and validating an in-house solution ready for commercial deployment.

Experience the Technology

Enser is making a demonstration of its AI-powered noise cancellation platform available to interested enterprises and other stakeholders.

Experience the product: mutex.co.in/purchase.php

Take a demo: mutex.co.in/demo.php

Enterprise enquiries: mutex.co.in/get-in-touch.php

For more details, you may please explore **Enser's Investor Presentation:**

www.enser.co.in/wp-content/uploads/2026/06/Investor-Presentation.pdf

For arranging a demonstration of Enser's AI-powered noise cancellation platform, interested parties may contact Mr. Girish Devadiga at 9820662925 or email girish.devadiga@enser.co.in.

Enser remains focused on developing sustainable, scalable technology solutions and embedding technology more deeply across its business to enhance efficiency, strengthen resilience, and safeguard and optimise business processes, while supporting the continued evolution and growth of its established BPM operations.

Building on initiatives such as its AI-powered noise cancellation platform, the Company is also exploring the development and commercialisation of innovative technology solutions and products that can address evolving enterprise needs and may be offered to existing clients as well as new customers. This integrated approach is intended to broaden Enser's technology-led offerings, open additional avenues for growth and support long-term value creation for its stakeholders.

About Enser Communications Limited

Enser is an emerging player of Business Process Management (BPM) Industry, offering cutting-edge solutions designed to enhance customer experience and drive operational excellence.

Enser helps its clients manage their Customer Life cycle using its Business Process Management Platform. Enser facilitate rich consumer engagement and understanding by crafting end to-end consumer interaction solutions that are flexible and customized to deliver for our client's business



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objectives. Enser provides Customer Acquisition services, it is an automated, defined and optimized process for gaining new customers, from lead generation to conversion, aiming to enhance efficiency and effectiveness. Apart from this Enser provides Automated Premium Collection Engine, Integrated Voice recognition Response System, C-SAT Surveys and other services to its customers.

Enser operates from its various facilities functioning from Mumbai, Gurugram, Bangalore and Jaipur. Enser's BPM tech enabled platform integrates with voice, chat, email, IVRS, and other social media engagements for customer acquisition as well as customer service strategies, specializing in Client Interaction Management.

Enser, founded and led by industry stalwarts Rajnish Sarna, Harihara Iyer and a team of seasoned professionals, represents decades of collective experience, proven track record of driving innovation and delivering measurable results.

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For further information,

you may visit www.enser.co.in or

contact

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For more details or to connect for investor queries and meeting requests, please reach out to our investor relations team:

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Disclaimer: Certain statements and words in this document that are not historical facts are forward-looking statements. Such forward looking statements are subject to certain risks and uncertainties like government actions, local, political, or economic developments, technological risks, and many other factors that could cause actual results to differ materially from those contemplated by these forward-looking statements. Enser Communication Limited and any of its subsidiary or associate shall not be responsible in any way for any action taken based on such a statement.