

eClerx/SECD/SE/2026/108

July 14, 2026

BSE Limited Corporate Relationship Department, Phiroze Jeejeebhoy Towers, 25 th Floor, Dalal Street, Fort, Mumbai - 400 001	National Stock Exchange of India Limited Exchange Plaza, Plot No. C/1, Block G, Bandra - Kurla Complex Bandra (East), Mumbai – 400 051
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Dear Sir/Madam,

Reg: Intimation under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 [“Listing Regulations”]

Sub: eClerx appoints Principal – Customer Experience

Scrip Code: BSE - 532927
NSE – ECLERX

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 read with Schedule III to the said Regulations, we wish to inform you that the Company has appointed **Mr. Hoshi Mistry** as the **Principal – Customer Experience** from July 10, 2026, forming part of Senior Management of the Company.

The disclosure pursuant to Regulation 30 of the Listing Regulations read with SEBI Master Circular No. SEBI/HO/CFD/PoD-2/CIR/P/0155 dated November 11, 2024, is also attached herewith. Kindly note that the intimation regarding Mr. Hoshi's appointment was delayed on account of an inadvertent administrative oversight.

This is for your information and records.

Thanking you,

Yours faithfully
For **eClerx Services Limited**



Pratik Bhanushali
VP – Legal & Company Secretary
F8538

Encl: as above

Disclosure of information pursuant to Regulation 30 (Listing Obligations and Disclosure Requirements) Regulations, 2015 read with SEBI Master Circular No. SEBI/HO/CFD/PoD-2/CIR/P/0155 dated November 11, 2024:

Sr. No.	Particulars	Information
1	Reason for change viz., appointment, resignation, removal, death or otherwise	Appointment of Mr. Hoshi Mistry as the Principal - Customer Experience, part of senior management of the Company.
2	Date of appointment and term of appointment	July 10, 2026
3	Brief Profile (in case of appointment)	Hoshi joined eClerx during its formative years in 2002 and went on to spend more than two decades with the firm. He played a pivotal role in building and scaling several of our businesses, helping shape the operational excellence and client-first culture that continue to define eClerx. Since leaving the firm in February 2023, Hoshi served as Chief Operating Officer at GeBBS Healthcare Solutions where he led Revenue Cycle Management operations for a portfolio spanning several healthcare providers and insurance payers across the United States. In this role, he drove operational excellence by streamlining processes, optimizing financial performance, and enhancing client outcomes at scale. He also championed technology-enabled transformation initiatives, spearheading workflow automation, digitalization, and software innovation programs that improved efficiency, accelerated performance, and delivered measurable business impact. Hoshi holds a Bachelor of Engineering (B.E.) in Computer Science from University of Mumbai and Master of Technology (M.Tech.) in Computer Science from Indian Institute of Technology, Bombay.
4	Disclosure of relationships between Directors (in case of appointment of Director)	Not Applicable