

September 06, 2026

BSE Ltd. P J Towers, Dalal Street, FortMumbai – 400001 Scrip Code: 543272	National Stock Exchange of India Limited (NSE). Exchange Plaza, Bandra Kurla Complex, Bandra East, Mumbai – 400051 Symbol: EASEMYTRIP
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Sub: Business Responsibility and Sustainability Report of Easy Trip Planners Limited (“the Company”) for the Financial Year 2025-26.

Dear Sir/ Madam,

Pursuant to Regulation 34(2)(f) of the SEBI (Listing Obligations & Disclosure Requirements) Regulations 2015, please find enclosed the Business Responsibility and Sustainability Report (“BRSR”) for the financial year 2025-26 which forms an integral part of the Integrated Annual Report for the financial year 2025-26.

The BRSR is also available on the Company’s website at <https://www.easemytrip.com/investor-relations.html>.

We request you to take the above information on record.

Thanking you,

For Easy Trip Planners Limited

Priyanka Tiwari
Group Company Secretary and Chief Compliance Officer
Membership No.: A50412

Easy Trip Planners Ltd.

Registered office : Building No. - 223, Patparganj Industrial Area, New Delhi - 110092 (India)

Phone : +91 - 11 43030303, 43131313 | E-mail : Care@easemytrip.com | Web: www.EaseMyTrip.com | CIN No. L63090DL2008PLC179041



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Business Responsibility & Sustainability Report

SECTION A: GENERAL DISCLOSURES

I. Details of the entity

1	Corporate Identity Number (CIN) of the Listed Entity	L63090DL2008PLC179041
2	Name of the Listed Entity	Easy Trip Planners Limited
3	Year of incorporation	2008
4	Registered office address	223 FIE Patparganj Industrial Area, East Delhi, Delhi-110092
5	Corporate address	223 FIE Patparganj Industrial Area, East Delhi, Delhi-110092
6	E-mail	emt.secretarial@easemytrip.com
7	Telephone	011-43131313, 43030303
8	Website	www.easemytrip.com
9	Financial year for which reporting is being done	FY 2025-26
10	Name of the Stock Exchange(s) where shares are listed	BSE and National Stock Exchange
11	Paid-up Capital	INR 3,63,68,53,188 as on March 31, 2026
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Mrs Priyanka Tiwari, Group Company Secretary and Chief Compliance Officer Email Id: emt.secretarial@easemytrip.com Telephone: 011-43131313
13	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together):	The disclosures are being made on a standalone basis.
14	Name of assurance provider	Not Applicable
15	Type of assurance obtained	Not Applicable

II. Products/services

16. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Support service to Organizations	The Company is engaged in providing travel agency services and tour operators.	100%

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of total Turnover contributed
1	Tour & Travel and related services	7911 79110	100%

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	0	5	5
International	0	0	0

19. Markets served by the entity:

a. Number of locations

Locations	Value (in numbers)
National (No. of States)	Easy Trip Planners Limited serves customers in national and international locations.
International (No. of Countries)	

b. What is the contribution of exports as a percentage of the total turnover of the entity?

9.41 %

c. A brief on types of customers:

EaseMyTrip is one of India's leading online travel platforms, with a strong presence in the air ticketing segment. Operating in the Travel and Tourism industry, the Company is committed to delivering reliable, efficient and customer-centric travel solutions. Its diverse customer base includes reputed corporate clients, individual travellers and travel agents, supported through a comprehensive business-to-business offering. Through its technology-enabled platform and extensive digital capabilities, EaseMyTrip provides seamless access to a wide range of travel services, catering to customers across domestic and international markets. The Company continues to focus on innovation, operational efficiency and enhanced customer experience, strengthening its position as a trusted player in the global travel ecosystem.

IV. Employees

20. Details as at the end of Financial Year (FY 2025-26):

a. Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
EMPLOYEES						
1.	Permanent (D)	881	614	69.69%	267	30.31%
2.	Other than Permanent (E)			Nil		
3.	Total employees (D + E)	881	614	69.69%	267	30.31%
WORKERS						
4.	Permanent (F)	The Company does not have any workers working in its offices.				
5.	Other than Permanent (G)					
6.	Total workers (F + G)					



b. Differently abled Employees and workers (FY 2025-26):

S. No	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
DIFFERENTLY ABLED EMPLOYEES						
1.	Permanent (D)	0	0	0	0	0
2.	Other than Permanent (E)			Nil		
3.	Total differently abled employees (D + E)	0	0	0	0	0
DIFFERENTLY ABLED WORKERS						
4.	Permanent (F)	The Company does not have any differently abled workers working in its offices.				
5.	Other than permanent (G)					
6.	Total differently abled workers (F + G)					

21. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	6	2	33.33%
Key Management Personnel	2	1	50%

22. Turnover rate for permanent employees and workers (Disclose trends for the past 3 years)

	FY 2025-26 (Turnover rate in current FY) (%)			FY 2024-25 (Turnover rate in previous FY) (%)			FY 2023-24 (Turnover rate in the year prior to the previous FY) (%)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	69.22%	95.88%	77.30%	45.75%	73.21%	54.05%	49.32%	58.26%	51.93%
Permanent Workers	Not Applicable								

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. (a) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	EaseMyTrip Middleeast DMCC	Subsidiary	100	No
2	EaseMyTrip SG Pte. Ltd	Subsidiary	100	No
3	EaseMyTrip UK Limited	Subsidiary	100	No
4	EaseMyTrip USA Inc. (USA)	Subsidiary	100	No
5	EaseMyTrip Thai Co. Ltd.	Subsidiary	100	No
6	EaseMyTrip NZ Ltd.	Subsidiary	100	No
7	EaseMyTrip Philippines Inc.	Subsidiary	100	No
8	Easy Trip Planners Limited, Saudi Arabia	Subsidiary	100	No
9	Easy Trip Planners Do Brasil Ltda.	Subsidiary	100	No
10	EaseMyTrip Foundation	Subsidiary	100	No

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
11	Yolobus Private Limited	Subsidiary	100	No
12	Spree Hotels and Real Estate Private Limited	Subsidiary	100	No
13	Nutana Aviation Capital IFSC Private Limited	Subsidiary	75	No
14	Glegoo Innovations Private Limited	Subsidiary	55	No
15	Dook Travels Private Limited	Subsidiary	51	No
16	Tripshope Travel Technology Private Limited	Subsidiary	51	No
17	Guideline Travels Holidays India Private Limited	Subsidiary	51	No
18	EaseMyTrip Insurance Broker Private Limited	Subsidiary	100	No
19	Easy Green Mobility Private Limited	Subsidiary	100	No
20	EaseMyTrip Academy Private Limited	Subsidiary	100	No
21	Planet Education Australia Pty Ltd	Associate	49	No
22	Pflege Home Health Care Center L.L.C.	Associate	49.03	No
23	Jeewani Hospitality Private Limited	Joint Venture	50	No

VI. CSR Details

24. i. Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No): Yes

ii. Turnover (in ₹) (FY 2025-26): INR 2,851.20 Million

iii. Net worth (in ₹) (FY 2025-26): INR 8,228.27 Million



VII. Transparency and Disclosures Compliances

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If yes, then provide web-link for grievance redress policy)	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	No	Nil		The Company follows a system of timely feedback and response through formal and informal channels of communication to ensure that the stakeholders' information remains current and updated.	Nil		The Company follows a system of timely feedback and response through formal and informal channels of communication to ensure that the stakeholders' information remains current and updated.
Investors (other than shareholders)	Yes https://www.easemytrip.com/investor-relations.html	1	0		8	1	
Shareholders	Yes https://www.easemytrip.com/investor-relations.html	-	-		-	-	
Employees and workers	Yes https://www.easemytrip.com/investor-pdf/WHISTLE-BLOWER-POLICY_1.pdf	Nil			Nil		
Customers	Yes https://www.easemytrip.com/investor-pdf/WHISTLE-BLOWER-POLICY_1.pdf	10,876	-		10,493	-	
Value Chain Partners	Yes	-			-		

26. Overview of the entity's material responsible business conduct issues

Indication of material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format.

S. No.	Material identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, Approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate Positive or negative implications)
1	Data privacy and Security	Risk	Data privacy and security risks are identified considering the need to safeguard sensitive customer information, ensure compliance with applicable legal and regulatory requirements, protect the Company's reputation, maintain business continuity and safeguard its intellectual property.	EaseMyTrip addresses data-related risks through a comprehensive risk management framework and a dedicated Risk Management Committee. The Company implements appropriate data protection and security measures, complies with applicable regulatory requirements and conducts periodic employee awareness and training programmes. The Company also maintains incident response mechanisms to address and mitigate the impact of any potential data security breaches, thereby safeguarding customer information and maintaining a secure operating environment.	Negative: A breach or improper handling of sensitive data may result in financial losses, reputational damage and erosion of stakeholder trust. Unmanaged data security threats may also compromise sensitive information, adversely affect the Company's brand image and result in financial and operational consequences.
2	Business Ethics and Governance	Risk	The risk of business ethics and integrity at EaseMyTrip arises from the need to protect reputation, build trust, ensure legal compliance, maintain employee morale, attract investors, and preserve customer loyalty. Upholding high ethical standards is crucial to avoid legal consequences, reputational damage, and negative stakeholder perception.	EaseMyTrip has implemented measures like the establishment of a Code of Conduct, conducting regular ethics training for employees, maintaining a Whistleblower Policy to encourage reporting of concerns, monitoring compliance through internal controls, ensuring transparent governance practices, and potentially collaborating with external organizations. These actions demonstrate the company's commitment to fostering an ethical culture, promoting accountability, and continuously improving its ethical framework.	Both Negative and Positive: The negative financial implications of ethical risks involve legal consequences, reputational damage, and decreased employee productivity. However, the positive financial implications include enhanced stakeholder trust, investor confidence, and competitive advantage. By effectively managing and mitigating ethical risks, EaseMyTrip can minimize negative financial impacts and capitalize on the potential benefits associated with ethical business practices.



S. No.	Material identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, Approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate Positive or negative implications)
3	Human Capital Development	Opportunity	Well-being and job satisfaction of employees	-	Positive: Skilled employees can better adapt to emergent technologies.
4	Diversity and Inclusion	Opportunity	Supportive and positive work environment for the employees	-	Positive: Higher productivity leading to greater retention rate.
5	Community Care	Opportunity	Community care represents an opportunity for EaseMyTrip to strengthen its relationships with stakeholders and the wider community while enhancing its reputation and reinforcing a positive and responsible brand image.	-	Positive: Brand value will increase. Negative: Increase in operational costs of the Company
6	Carbon emissions	Risk	Carbon emissions are identified as a potential risk for EaseMyTrip due to their environmental impact, evolving regulatory requirements, increasing stakeholder expectations regarding environmental responsibility and the need to ensure long-term business resilience.	EaseMyTrip has undertaken initiatives focused on improving energy efficiency and promoting awareness of environmental sustainability across its operations.	Negative: Compliance costs associated with stricter regulations and potential upfront expenses for adopting energy-efficient technologies. Positive: Cost savings through energy efficiency, a competitive advantage in attracting environmentally conscious customers, increased investor confidence, and long-term resilience.
7	Sustainable Operations and Infrastructure	Opportunity	Reducing the Company's environmental impact can contribute to energy and cost savings while strengthening its brand image and reputation as a responsible business.	-	Positive: Reduction in annual water, waste, and emission intensities, hence leading to a reduction in annual costs of electricity and water consumption. Negative: Increase in Operational and capex costs for installing low carbon technologies

S. No.	Material identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, Approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate Positive or negative implications)
8	Travel Safety	Opportunity	Providing safety-related information is an important priority for EaseMyTrip, given the nature of its travel and tourism-related services. Clear and relevant information relating to safety, security, protection and hygiene is essential to support informed decision-making and safeguard the interests and well-being of customers.	-	Positive: Enhanced customer trust, improved satisfaction and reduction in safety-related complaints, contributing to stronger customer retention and potential revenue growth.
9	Sustainable Travel	Opportunity	Sustainable travel represents an opportunity for EaseMyTrip to promote responsible travel practices and contribute towards reducing the environmental impact associated with the travel and tourism industry.	-	Positive: Promoting sustainable travel can help the Company attract environmentally conscious customers while reducing the environmental impact associated with travel and tourism activities.
10	Quality Customer Experience	Opportunity	Customer satisfaction with the provided services.	-	Positive: Increase in customer base and improve performance and brand image.



SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	N	Y	Y	Y	Y	N	Y	N
b. Has the policy been approved by the Board? (Yes/No)	Y	N	Y	Y	Y	Y	N	Y	N
c. Web Link of the Policies, if available	Policies- EaseMyTrip								
2. Whether the entity has translated the policy into procedures. (Yes / No)	Y	N	Y	Y	Y	Y	N	Y	N
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	No								
4. Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trusts) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	Not Applicable								
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	The Company is committed to developing a sustainable business model that creates long-term value for all stakeholders while minimising its environmental footprint. The Company is currently in the process of establishing defined sustainability targets and developing a comprehensive roadmap to guide and strengthen its sustainability initiatives in the coming years.								
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.									

Governance, leadership and oversight

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure):	At EaseMyTrip, we recognise that our commitment to sustainability is integral to building a responsible and resilient business. We are committed to strengthening our business practices on the principles of transparency, ethical conduct and sustainable growth. In furtherance of this commitment, the Company has integrated key Environmental, Social and Governance (ESG) considerations into its business operations and decision-making processes. The Company presents its Business Responsibility and Sustainability Report for the financial year ended March 31, 2026, in accordance with the principles of the National Guidelines on Responsible Business Conduct (NGRBC). The Report forms an integral part of the Annual Report and reflects the Company's continued commitment to responsible, transparent and sustainable business practices.
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	The Company Secretary is the highest authority responsible for the implementation of the BRSR policies. Details are given below: Name: Mrs. Priyanka Tiwari Designation: Group Company Secretary and Chief Compliance Officer Telephone Number: +91 9999235685
9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	The Company is in the process of assigning responsibility for overseeing sustainability-related matters to the Corporate Social Responsibility (CSR) Committee. The Board of Directors receives relevant information on the Company's Environmental, Social and Governance (ESG) performance and reviews ESG-related matters periodically.

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/Any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)								
	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
Performance against above policies and follow up action	The Company's business responsibility policies are periodically reviewed by the Board of Directors, with appropriate follow-up actions undertaken to ensure their effective implementation and compliance. The Corporate Social Responsibility (CSR) Committee supports the Management in formulating, implementing and reviewing relevant policies and principles.																	
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	The Company complies with all applicable statutory and regulatory requirements relevant to the National Guidelines on Responsible Business Conduct (NGRBCs).																	

11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
	The Company's policies are formulated in accordance with applicable laws, regulations and relevant national standards, as amended from time to time. The policies are reviewed periodically and updated, wherever required, to ensure continued compliance with prevailing regulatory requirements and standards.								

12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
The entity does not consider the Principles material to its business (Yes/No)	The Company operates in the service industry providing Travel and Travel related services. The Company has formulated policies for each of the principles relevant for its operations and business.								
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No)									
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									



SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is intended to provide an overview of the Company's performance in integrating the Principles and Core Elements of the framework into its key processes and business decisions. The disclosures are categorised into Essential Indicators and Leadership Indicators. While the Essential Indicators are required to be disclosed by entities mandated to file this report, the Leadership Indicators are voluntary and may be disclosed by entities seeking to demonstrate their commitment to higher standards of social, environmental and ethical responsibility.

PRINCIPLE 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

- Percentage coverage by training and awareness programmes on any of the principles during the financial year:**

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	2	Familiarization with SEBI Listing Obligations and Disclosure Obligations (LODR)	100 %
Key Managerial Personnel	7	POSH; Harassment; Code of Conduct; Do's and Don'ts; Human Resources Management System (HRMS) Training; Mindfulness; Health Awareness; Oral care; Hygiene.	80-85 %
Employees other than BoD and KMPs	180	POSH; Harassment; Code of Conduct; Do's and Don'ts; HRMS Training; Mindfulness; Health Awareness; Oral care; Hygiene.	80-85 %
Workers		Not Applicable	

- Details of fines/ penalties/ punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format**

(Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine					
Settlement			None		
Compounding fee					
Non-Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions		Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment					
Punishment			None		

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
	Not applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes. The Company has adopted a Business Ethics and Integrity Policy applicable to all its employees in India and overseas. The Policy also extends to other stakeholders associated with the Company, including consultants, agents, distributors, independent contractors and other relevant business partners. <https://www.easemytrip.com/investor-relations.html>

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Directors	During the reporting period, no disciplinary actions were taken by any law enforcement agency against the Company's Directors, KMPs, employees or workers in relation to any charges of bribery or corruption.	
KMPs		
Employees		
Workers		

6. Details of complaints with regard to conflict of interest:

	FY 2025-26 (Current Financial Year)		FY 2024-25 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors				
Number of complaints received in relation to issues of Conflict of Interest of the KMPs				

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

During the reporting period, the Company did not have any instances of fines, penalties or regulatory, enforcement or judicial actions relating to corruption or conflicts of interest.

8. Number of days of accounts payables (Accounts payable *365) / Cost of goods/services procured) in the following format:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Number of days of accounts payables		Not Applicable*

* Not applicable considering the operation and business nature of Company.



9. Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Concentration of Purchases	Purchases from trading houses as % of total purchases		
	Number of trading houses where purchases are made from		
	Purchases from top 10 trading houses as % of total purchases from trading houses		
Concentration of Sales	Sales to dealers / distributors as % of total sales	Not Applicable*	
	Number of dealers / distributors to whom sales are made		
	Sales to top 10 dealers / distributors as % of total sales to dealers / distributors		
Share of RPTs in	Purchases (Purchases with related parties / Total Purchases)		
	Sales (Sales to related parties / Total Sales)		
	Loans & advances (Loans & advances given to related parties / Total loans & advances)	99.61%	84.20%
	Investments (Investments in related parties / Total Investments made)	79.78%	65.35%

*Not applicable considering the operation and business nature of Company.

Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the principles during the financial year:

Total number of awareness programmes held	Topics / principles covered under the training	%age of value chain partners covered (by value of business done with such partners) under the awareness programmes
None	NA	NA

Note: As a travel and tourism services company, the Company's principal offerings include airline tickets, hotel accommodations and holiday packages, rail and bus tickets, taxi rentals, travel insurance, visa assistance and tickets for activities and attractions. Accordingly, the Company's supplier base primarily comprises leading airlines, hotels and travel package providers. Given the nature and scale of their operations, such suppliers are required to comply with applicable environmental, health and safety laws and standards. Accordingly, the Company does not currently conduct dedicated sustainability awareness programmes for its suppliers. However, the Company engages with its suppliers on a regular basis to foster responsible and collaborative business practices and promote sustainable travel across the travel and tourism ecosystem.

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If yes, provide details of the same.

Yes. The Company obtains annual declarations from its Board members and Key Managerial Personnel (KMP) regarding their interests in other entities, with such declarations being updated as and when there are changes. The Company ensures that all requisite statutory and internal approvals are obtained before entering into transactions with such entities or individuals.

PRINCIPLE 2: Businesses should provide goods and services in a manner that is sustainable and safe.

Essential Indicators

- Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.**

	Current Financial Year (FY 2025-26)	Previous Financial Year (FY 2024-25)	Details of improvements in Environmental and social impacts
R&D		Nil	The Company operates in the service industry and, considering the nature of its business, does not undertake any significant research and development activities.
Capex		Nil	The Company's capital expenditure primarily comprises office fit-outs, equipment, computers, laptops and other related assets. The Company endeavours to adopt environmentally responsible technologies, including energy-efficient air-conditioning systems, LED lighting, sensor-based water fixtures and energy-efficient laptops, wherever feasible.

- Does the entity have procedures in place for sustainable sourcing? (Yes/No)**
Considering the nature of its business and the industry in which it operates, the Company's operations have a negligible environmental impact and limited social implications arising from its products and services.
 - If yes, what percentage of inputs were sourced sustainably?**
Not Applicable
- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.**
As the Company operates in the Travel and Tourism industry, its service-oriented operations do not generate significant quantities of waste requiring recycling. However, the Company ensures that waste generated at its office premises is appropriately managed and disposed of in accordance with applicable laws, regulations and prescribed norms.
- Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.**
Not Applicable

Leadership Indicators

- Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?**

NIC Code	Name of Product /Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective /Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
			Nil		

Note: As a service-oriented company, EaseMyTrip recognises the distinct nature of its operations, wherein a conventional Life Cycle Assessment (LCA) may not be directly applicable. Nevertheless, the Company remains committed to sustainable business practices by fostering responsible partnerships, promoting digital solutions and encouraging responsible customer engagement. These initiatives reflect the Company's continued commitment to environmental responsibility and sustainable growth.



2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Name of Product / Service	Description of the risk / concern	Action Taken
Not Applicable		

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material	
	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
The company does not use input material that needs to be recycled or can be re-used.		

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics (including packaging)	The Company generates minimal quantities of waste, which are disposed of through duly authorised vendors in accordance with applicable requirements.					
E-waste						
Hazardous waste						
Other waste						

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
Not Applicable as the Company operates in the service industry.	

PRINCIPLE 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1. a. Details of measures for the well-being of employees:

Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent employees											
Male	614	614	100%	614	100%	Nil	Nil	614	100%	Nil	Nil
Female	267	267	100%	267	100%	267	100%	Nil	Nil	Nil	Nil
Total	881	881	100%	881	100%	267	100%	614	100%	Nil	Nil
Other than Permanent employees											
Male											
Female	Not Applicable										
Total											

Note: EaseMyTrip is committed to the well-being and work-life balance of its employees and recognises the importance of accessible childcare support. The Company is in the process of facilitating daycare services for employees in proximity to its offices in India, enabling employees to effectively manage their childcare responsibilities while maintaining productivity at work.

b. Details of measures for the well-being of workers:

Not Applicable

c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

(In million)

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Cost incurred on Well-being measures	21.24	16.14
Total Revenue of the Company	2851.20	4032.35
Cost incurred on well-being measures as a % of total revenue of the company	0.74%	0.40%

2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	88.99%	Not Available	Yes	81.23%	Not Available	Yes
Gratuity	100%	Not Available	Yes	100%	Not Available	Yes
ESI	12.60%	Not Available	Yes	2.48%	Not Available	Yes



3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes. EaseMyTrip has adopted an Equal Opportunity Policy in accordance with the Rights of Persons with Disabilities Act, 2016. The Company is committed to providing barrier-free accessibility and maintaining a disabled-friendly workplace. It works with relevant service providers, facility managers and other appropriate stakeholders responsible for its office premises to ensure compliance with applicable accessibility standards.

The Company also endeavours to adopt accessible technologies and provide information and documentation in accessible formats, wherever practicable.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes, the link for the policy can be accessed below:

[ETPL Equal Opportunity Policy](#)

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	100%	100%		
Female	100%	100%	Not Applicable	
Total	100%	100%		

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and workers? If yes, give details of the mechanism in brief.

	Yes/No (If yes, then give details of the mechanism in brief)
Permanent Workers	Not Applicable
Other than Permanent Workers	Grievances are redressed through regular interactions with the contract partners.
Permanent Employees	Grievances can be addressed verbally to the HR or in writing to hr@easemytrip.com . Sexual harassment related issues can be reported at safeworkplace@easemytrip.com .
Other than Permanent Employees	hr@easemytrip.com . Sexual harassment related issues can be reported at safeworkplace@easemytrip.com

5. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

	FY 2025-26			FY 2024-25		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees						
Male						
Female						
Total Permanent Workers						
Male						
Female						

The employees are not unionised into any labour or workers' Unions.

8. Details of training given to employees and workers:

Category	FY 2025-26 Current Financial Year					FY 2024-25 Previous Financial Year				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Male	The Company is committed to the continuous training and skill development of its employees. It conducts in-house training programmes on health and safety, along with skill enhancement and professional development programmes across functions and levels. Going forward, the Company will strengthen its training documentation and record-keeping processes to facilitate systematic tracking and reporting of training undertaken.									
Female										
Total										
Workers										
Male	Not Applicable									
Female										
Total										

9. Details of performance and career development reviews of employees and worker:

Category	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Employees						
Male	614	391	63.68%	647	335	54.87%
Female	267	142	53.18%	280	104	37.14%
Total	881	533		927	459	49.51%
Workers						
Male	Not Applicable					
Female						
Total						

10. Health and safety management system:

- a) **Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?**
The Company has implemented a Health and Safety Policy and Environmental Policy. According to the policy, the Company is committed to ensuring the health, safety, and well-being of its employees, visitors and protecting the environment in which it operates.
- b) **What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?**
The Company is committed to fostering a proactive and robust health and safety culture through appropriate systems, procedures and practices. The Company provides adequate training and awareness programmes to ensure that employees understand applicable safety requirements and the consequences of non-compliance. These measures enable the Company to identify and mitigate potential health and safety risks and implement appropriate measures to address them effectively.
- c) **Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)**
The Company does not have any workers working at its premises.
- d) **Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)**
The Company does not provide non-occupational medical and healthcare services.



11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees Workers	The Company has not reported any safety-related incidents during the current or previous financial year.	
Total recordable work-related injuries	Employees Workers		
Number of fatalities	Employees Workers		
High consequence work-related injury or ill-health (excluding fatalities)	Employees Workers		

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

The Company is committed to ensuring the safety and well-being of its employees. To foster a strong culture of health and safety across the organisation, the Company has implemented a comprehensive Health and Safety Policy. The Human Resources team conducts periodic safety-related training programmes and monitors adherence to prescribed safety guidelines across the Company's premises.

13. Number of Complaints on the following made by employees and workers:

	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions Health & Safety	The Company has not received any complaints relating to working conditions, health and safety during the current or previous financial year.					

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices Working Conditions	The Company is committed to providing a safe, secure and accessible workplace for all employees and has implemented appropriate measures to safeguard the health, safety and well-being of its workforce.

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

The Company did not report any safety-related incidents during the reporting period requiring corrective action.

Leadership Indicators

- Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).**

The Company does not extend any life insurance or any compensatory package in the event of death of Employees.

- Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.**

The Company's value chain partners primarily comprise airlines, hotels and travel package providers. Given the scale and nature of their operations, these entities are expected to adhere to applicable corporate governance and responsible business practices, including the timely deduction and deposit of statutory dues in accordance with applicable laws and regulations.

- Provide the number of employees / workers having suffered high consequence work related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:**

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Employees	No employees of the Company have suffered any high-consequence work-related injuries, ill-health or fatalities during the current or previous financial year.			
Workers				

- Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)**

The Company does not facilitate any such program at present.

- Details on assessment of value chain partners:**

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	The Company's value chain partners primarily comprise airlines, hotels and travel package providers. Given their significant interaction with diverse customer groups, such partners are required to comply with applicable health and safety laws and standards for the protection of their customers, employees and workers. Accordingly, the Company does not currently undertake separate external assessments of its value chain partners in this regard.
Working Conditions	

- Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.**

No corrective actions were found to be necessary.



PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

The Company has identified its internal and external stakeholders and engages with key stakeholder groups, including investors, employees, customers, suppliers, government and regulatory authorities, trade unions and local communities. The Company has also constituted a Stakeholders' Relationship Committee to oversee and address the grievances and concerns of shareholders and other security holders.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/Quarterly/ others please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Customer	No	- Email - Advertisement - Website - SMS	Ongoing activities	- Customer service feedback - Service satisfaction ratings - Service utilization guidance for customers
Employees	No	- Employee forums - Leadership forums - Workplace platforms - Employee Surveys	- Annually - On-need basis	- Well-being - Grievance redressal - Growth opportunities
Government and Regulatory bodies	No	- Policy intervention - Advocacy	On-need basis	- Best practices - Taxation
Shareholders	No	- Emails - Notice Boards - Website - Stock Exchanges	On-need basis	- Regulatory compliance - Business strategy - Company's earnings
Local Community	No	- Community Meetings - Grievance redressal	- Annually - On-need basis	- Feedback - Grievances - Capacity Building

Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The management of the Company engages with its stakeholders on a regular basis, including shareholders, clients, consumers, suppliers, local communities and employees. The Company is in the process of assigning matters relating to environmental and social aspects to the Corporate Social Responsibility (CSR) Committee. The Risk Management Committee, along with other Board-level committees, engages with relevant stakeholders on economic matters impacting the Company.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes. Stakeholder consultation formed an integral part of the materiality assessment process, enabling the Company to identify and prioritise material issues across the Environmental, Social and Governance (ESG) domains. Based on the outcomes of this engagement, the Company is in the process of developing training programmes for employees covering environmental aspects, including energy and water conservation and biodiversity conservation, as well as social aspects such as the protection of human rights in the workplace.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

The Company regularly engages with its stakeholders, including vulnerable and marginalised groups, to understand their needs, concerns and expectations. Through the EaseMyTrip Foundation, the Company undertakes various initiatives focused on education, skill development, healthcare and community well-being, including for vulnerable and marginalised communities. The Foundation also facilitates appropriate channels for affected community members to raise their concerns and endeavours to address and resolve them, wherever feasible.

PRINCIPLE 5: Businesses should respect and promote human rights

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy (ies) of the entity, in the following format:

Category	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Total (A)	No. of employees / workers covered (B)	% (B / A)	Total (C)	No. of employees / workers covered (B)	% (D / C)
Employees						
Permanent	The Company has not conducted specific training programmes exclusively focused on human rights issues. However, training on Prevention of Sexual Harassment (POSH) and anti-discrimination is provided to all employees as part of the induction programme. The Company has also implemented a Human Rights Policy to safeguard and uphold the human rights of its employees.					
Other than permanent						
Total Employees						
Workers						
Permanent	Not Applicable					
Other than permanent						
Total Workers						



2. Details of minimum wages paid to employees and workers, in the following format:

Category	Current FY (2025-26)					Previous FY (2024-25)				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Permanent										
Male	614	-	-	614	100%	647	-	-	647	100%
Female	267	-	-	267	100%	280	-	-	280	100%
Other than Permanent										
Male						Not Applicable				
Female										
Workers										
Permanent										
Male										
Female										
Other than Permanent						Not Applicable				
Male										
Female										

2. Details of remuneration/salary/wages, in the following format:

a. Median remuneration / wages:

	Male		Female	
	Number	Median remuneration/ salary (average)/ wages of respective category (in INR Mn.)	Number	Median remuneration/ salary (average)/ wages of respective category (in INR)
Board of Directors (BoD)	3	2.40	0	0
Key Managerial Personnel	1	5.00	1	2.50
Employees other than BoD and KMP	610	0.46	266	0.32
Workers			Nil	

Mr. Prashant Pitti resigned from the position of Managing Director of the Company with effect from August 29, 2025, and Mr. Vikas Bansal was appointed as Whole-time Director with effect from the same date. Accordingly, they were not considered for the purpose of computing the median remuneration of the Key Managerial Personnel.

Further, the Promoter Directors, Mr. Nishant Pitti and Mr. Rikant Pittie, have voluntarily foregone their salaries with effect from July 01, 2025. Accordingly, no remuneration was paid to them from the aforesaid date.

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Gross wages paid to females as % of total wages	19.37 %	19.82 %

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, the Company's Human Resources function is responsible for addressing and overseeing human rights-related matters and concerns within the organisation.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

As per our Human Rights Policy, the employees can report incidents or complaints of discrimination and/or harassment verbally to HR or in writing to hr@easemytrip.com.

6. Number of Complaints on the following made by employees and workers:

	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	Nil	Nil		Nil		
Discrimination at workplace						
Child Labour						
Forced Labour/ Involuntary Labour						
Wages						
Other human rights related issues						

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total Complaints reported under Sexual Harassment at Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	Nil	Nil
Complaints on POSH as a % of female employees / workers		
Complaints on POSH upheld		

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The Company's Prevention of Sexual Harassment (POSH) Policy provides a mechanism for employees to raise concerns relating to discrimination and harassment without fear of retaliation or adverse consequences. In accordance with the provisions of the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 and the rules made thereunder, the Company has constituted Internal Complaints Committees (ICCs) to address and redress complaints relating to sexual harassment at its workplaces.

Further, the Company's Code of Conduct incorporates principles relating to human rights and prohibits discrimination or harassment on the grounds of race, colour, religion, gender, age, national origin and other applicable grounds. The Code of Conduct is applicable across the Company's subsidiaries. Employees and other stakeholders are provided with appropriate channels to raise concerns, report violations and seek redressal confidentially and without fear of retaliation.

9. Do human rights requirements form part of your business agreements and contracts?

The Company has adopted a Human Rights Policy applicable to its employees, contractors, clients and other relevant stakeholders.



10. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	The Company complies with all applicable laws and regulations relating to child labour, forced or involuntary labour, sexual harassment, workplace discrimination and wages. The Company also conducts periodic internal assessments to monitor and ensure continued compliance with these requirements.
Forced/involuntary labour	
Sexual harassment	
Discrimination at workplace	
Wages	

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

Based on the periodic internal assessments conducted by the Company at its workplaces, no significant corrective actions were identified as necessary.

Leadership Indicators

1. Details of a business process being modified/ introduced as a result of addressing human rights grievances/ complaints.

The Company is committed to safeguarding and promoting human rights across its operations. While a formal human rights due diligence assessment has not been undertaken to date, the Company intends to undertake such assessment in the future.

2. Details of the scope and coverage of any Human rights due diligence conducted.

The Company takes concrete measures to safeguard the human rights of its employees. Human Rights due diligence has not been undertaken as of now, but we are planning for the same in the future.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes. In accordance with its Equal Opportunity Policy, the Company is committed to ensuring equal access to its facilities, technology, information and privileges for persons with disabilities and transgender persons.

4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	The Company's supplier base primarily comprises airlines, hotels and travel package providers, which have significant interaction with customers and are subject to applicable laws and regulations relating to human rights and workplace practices. Accordingly, the Company does not currently undertake a separate assessment of its major value chain partners on human rights-related matters and expects them to adhere to responsible business practices and comply with all applicable laws and regulatory requirements.
Discrimination at workplace	
Child Labour	
Forced Labour/Involuntary Labour	
Wages	

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

Not Applicable

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment
Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
From renewable sources		
Total electricity consumption (A) (GJ)		
Total fuel consumption (B) (GJ)	-	-
Energy consumption through other sources (C) (GJ)	-	-
Total energy consumed from renewable sources (A+B+C)	-	-
From non-renewable sources		
Total electricity consumption (D)	1,545.92	1,630.87
Total fuel consumption (E)	-	-
Energy consumption through other sources (F)	-	-
Total energy consumed from non-renewable sources (D+E+F)	1545.92	1630.87
Total energy consumed (A+B+C+D+E+F)	1545.92	1630.87
Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations)	0.0000005422	0.0000004044
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	0.000011034	0.000009219
Energy intensity in terms of physical output	-	-
Energy intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

The data is not independently assured at present, however, there are plans to do it in the future.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not Applicable



3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	-	-
(ii) Groundwater	-	-
(iii) Third party water	14,566	14,832
(iv) Seawater / desalinated water	-	-
(v) Others (Rainwater harvesting)	-	-
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	14,566	14,832
Total volume of water consumption (in kilolitres)	14,566	14,832
Water intensity per rupee of turnover (Total Water consumption / Revenue from operations)	0.000005109	0.000003678
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	0.00010396	0.00008382
Water intensity in terms of physical output	-	-
Water intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

The data is not independently assured at present, however, there are plans to do it in the future.

4. Provide the following details related to water discharged:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Water discharge by destination and level of treatment (in kilolitres)		
i To Surface water	-	-
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
ii To Groundwater	-	-
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
iii To Seawater	-	-
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
iv Sent to third-parties	-	-
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
v Others	-	-
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
Total water discharged (in kilolitres)	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Note : The Company is committed to conducting its business in a sustainable and responsible manner. As a facilitator of the Travel and Tourism industry, the Company's operations have minimal environmental impact, including with respect to water discharge.

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

As the Company operates in the service industry and primarily functions through office premises, its liquid discharge is limited to domestic wastewater generated from such premises. Accordingly, a Zero Liquid Discharge mechanism is not applicable to the Company's operations.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
NOx		As the Company operates in the service industry and primarily occupies office premises, its operations do not result in any significant air emissions.	
SOx			
Particulate Matter (PM)			
Persistent organic pollutants (POP)			
Volatile organic compounds (VOC)			
Hazardous air pollutants (HAP)			
Others – please specify			

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

The data is not independently assured at present, however, there are plans to do it in the future.

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2025-26	FY 2024-25
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ equivalent		
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ equivalent	304.89 tCO ₂ e	329.35 tCO ₂ e
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	Metric tonnes of CO ₂ equivalent	0.0000001069	0.0000000817
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)	Metric tonnes of CO ₂ equivalent	0.000002176	0.000001862
Total Scope 1 and Scope 2 emission intensity in terms of physical output			
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity			

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

The data is not independently assured at present, however, there are plans to do it in the future.



8. Does the entity have any project related to reducing Green House Gas emission? If yes, then provide details.

Yes, the Company supports the Go Green initiative of the Ministry of Corporate Affairs which involves use of electronic mode of communication of the Annual Reports and other documents to the shareholders, and also maintains most of the records in digital mode/electronic, reducing the usage of paper.

9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total Waste generated (in metric tonnes)		
Plastic waste (A)	The Company generates minimal quantities of non-hazardous waste, which is disposed of through authorised vendors. No hazardous waste is generated at the Company’s offices. E-waste generated from its operations is disposed of through vendors authorised by the Central Pollution Control Board (CPCB), in accordance with applicable guidelines.	
E-waste (B)		
Bio-medical waste (C)		
Construction and demolition waste (D)		
Battery waste (E)		
Radioactive waste (F)		
Other Hazardous waste. Please specify, if any. (G)		
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)		
Total (A+B + C + D + E + F + G + H)	-	-
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)		
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)		
Waste intensity in terms of physical output		
Waste intensity (optional) – the relevant metric may be selected by the entity		
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	Not applicable	
(ii) Re-used		
(iii) Other recovery operations		
Total		
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	Not applicable	
(ii) Landfilling		
(iii) Other disposal operations		
Total		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

The data is not independently assured at present, however, there are plans to do it in the future.

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

The Company operates in the Travel and Tourism services sector and does not generate hazardous waste having a significant impact on the environment. The disposal of the Company's IT assets is carried out in accordance with applicable e-waste management guidelines through vendors authorised by the Central Pollution Control Board (CPCB).

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
The Company offices are not located in ecologically sensitive areas			

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public Domain (Yes / No)	Relevant Web link
Not Applicable since EaseMyTrip only has office spaces.					

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India, such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

S. No.	Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
The Company's Health, Safety and Environment Policy is committed to environmental protection and sustainable practices. The Company complies with all applicable environmental laws and regulatory requirements.				



Leadership Indicators

1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

The offices are not located in water stress areas hence, it is not applicable.

For each facility / plant located in areas of water stress, provide the following information: NA

- (i) Name of the area
- (ii) Nature of operations
- (iii) Water withdrawal, consumption and discharge in the following format:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water		
(ii) Groundwater		
(iii) Third party water		
(iv) Seawater / desalinated water		
(v) Others		
Total volume of water withdrawal (in kilolitres)		Not Applicable
Total volume of water consumption (in kilolitres)		
Water intensity per rupee of turnover (Water consumed / turnover)		
Water intensity (optional) – the relevant metric may be selected by the entity		
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water		
- No treatment		
- With treatment – please specify level of treatment		
(ii) Into Groundwater		
- No treatment		
- With treatment – please specify level of treatment		
(iii) Into Seawater		
- No treatment		
- With treatment – please specify level of treatment		Not Applicable
(iv) Sent to third-parties		
- No treatment		
- With treatment – please specify level of treatment		
(v) Others		
- No treatment		
- With treatment – please specify level of treatment		
Total water discharged (in kilolitres)		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total Scope 3 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ equivalent	The Company operates in the Travel and Travel-related services sector and engages with a diverse range of suppliers, including airlines, hotels, travel package providers, car rental service providers and visa application service providers, among others. Given the diversity of suppliers and the complexities involved in obtaining reliable activity data, the Company has not yet estimated its Scope 3 emissions. The Company is, however, developing its internal capabilities to assess emissions across the Scope 3 categories relevant to its operations and will disclose the same upon completion of the assessment.	
Total Scope 3 emissions per rupee of turnover	-		
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity	-		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Not Applicable

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Not applicable

5. Does the entity have a business continuity and disaster management plan ? Give details in 100 words/ web link.

The Company has constituted a Risk Management Committee and has established a comprehensive Risk Management Policy to provide an effective framework for identification, assessment, monitoring and mitigation of risks. The Risk Management Committee provides oversight on the Company's risk management framework and reports to the Board of Directors. The Board, in addition to identifying and assessing emerging risks, provides necessary guidance on appropriate measures for mitigating and minimising the impact of identified risks, facilitating adequate insurance coverage for potential losses and ensuring business continuity through suitable alternative measures.

The link for the policy can be accessed here: [EMT Risk Management Policy](#)

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

EaseMyTrip operates as an online travel platform offering a diverse range of services, including airline and rail ticket bookings, hotel accommodations, travel packages, car rentals, visa assistance, travel insurance and other ancillary services. In connection with these services, the Company engages with a diverse set of suppliers and service providers, including travel service providers, technology service providers, payment processors, marketing and advertising partners, travel insurance providers and visa application service providers.

The Company's suppliers primarily comprise airlines, hotels and tour operators, which have significant interaction with customers across diverse backgrounds and are required to comply with applicable environmental, health and safety laws and regulations. Accordingly, such suppliers are expected to adhere to prescribed environmental, health and safety standards and undertake their operations in a manner that minimises any adverse impact on the environment.



7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

0%

As the Company's suppliers primarily comprise airlines, hotels and tour operators that have significant interaction with customers across diverse backgrounds and are subject to applicable environmental, health and safety requirements, the Company has not undertaken a separate assessment of its suppliers with respect to their environmental impacts.

8. How many Green Credits have been generated or procured by the listed entity:

Nil

PRINCIPLE 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

1. a. Number of affiliations with trade and industry chambers/ associations.

Two (2)

b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1	Travel Agent Federation of India	National
2	International Air Transport Association	International

2. Provide details of corrective action taken or underway on any issues related to anticompetitive conduct by the entity, based on adverse orders from regulatory authorities.

No complaints/orders pertaining to anti-competitive behaviour have been filed against the Company.

Name of authority	Brief of the case	Corrective action taken
Nil		

Leadership Indicators

1. Details of public policy positions advocated by the entity:

S. No.	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board (Annually/ Half yearly/ Quarterly/ Others – please specify)	Web Link, if available
Not applicable					

PRINCIPLE 8: Businesses should promote inclusive growth and equitable development

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

The Company has not undertaken any Social Impact Assessment (SIA) of any project during the current fiscal year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Not applicable					

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
Not Applicable						

3. Describe the mechanisms to receive and redress grievances of the community.

The Company undertakes its Corporate Social Responsibility (CSR) initiatives through the EaseMyTrip Foundation. The Foundation is responsible for the implementation of CSR projects and maintains appropriate engagement with the intended beneficiaries to understand and address any concerns or grievances arising in connection with such initiatives.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers.

	FY 2025-26	FY 2024-25
Directly sourced from MSMEs/ small producers	7.14 %	4.80 %
Directly from within India	99.87 %	99.79 %

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost

Location	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Rural	-	-
Semi-Urban	-	-
Urban	86.04 %	62.78 %
Metropolitan	13.96 %	37.22 %

(Place to be categorized as per RBI Classification System - rural / semi-urban / urban / metropolitan)



Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
Not Applicable	

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S. No.	State	Aspirational District	Amount spent (In INR)
The EaseMyTrip Foundation undertakes all CSR projects. Currently, none of the CSR projects are in any of the aspirational districts of India.			

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalised/vulnerable groups? (Yes/No)
Not applicable
- (b) From which marginalised / vulnerable groups do you procure?
Not applicable
- (c) What percentage of total procurement (by value) does it constitute?
0%

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge.

S. No.	Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/No)	Benefit shared (Yes / No)	Basis of calculating benefit share
Not Applicable				

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken
Not Applicable		

6. Details of beneficiaries of CSR Projects

S. No.	CSR Project	No. of persons benefited from CSR projects	% of beneficiaries from vulnerable and marginalised groups
1	Archaeological Survey of India	Large section	unquantifiable
2	Delhi Municipal Corporation	Large section	unquantifiable
3	Training of a sports person	One	unquantifiable
4	Health & Healthcare	Large Section	unquantifiable
5	Education of kids of the underserved community	Large section	unquantifiable

Please refer Annexure E of Board Report for detailed information.

PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

The Company receives customer complaints through various channels, including telephone calls, e-mails, chat platforms and social media handles. The Company has established appropriate mechanisms to address and resolve customer complaints in a timely and effective manner, with due emphasis on prompt redressal and closure.

2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	The Company operates in the Travel and Tourism industry and is committed to promoting responsible and sustainable travel practices. The Company offers a range of travel-related services, including airline and railway ticket bookings, hotel accommodations, tour packages, travel insurance, car rentals, visa assistance and other ancillary services.
Safe and responsible usage	
Recycling and safe disposal	
	The services offered by the Company are primarily sourced from airlines, hotels, travel package providers and other service partners, who have direct interface with customers and are expected to comply with applicable environmental, health and safety standards. Accordingly, the Company expects its suppliers and service providers to appropriately communicate relevant information concerning the environmental and social aspects associated with their respective services to customers, wherever applicable.

3. Number of consumer complaints in respect of the following:

	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	0			0	0	-
Advertising	0			0	0	-
Cyber-security	0			0	0	-
Delivery of essential services	0					
Restrictive Trade practices	0			0	0	-
Unfair Trade Practices	0			0	0	-
Others	10,876			10,493	0	-

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	The Company operates in the Travel and Tourism industry and is primarily service-oriented. Accordingly, the provisions relating to product recalls on account of safety issues are not applicable to the Company's business operations.	
Forced recalls		

5. Does the entity have a framework/policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, the Company has a Data Protection Policy that covers cyber security and risks related to data privacy for the Company. <https://www.easemytrip.com/investor-relations.html>



6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

During the reporting period, the Company did not report any significant concerns relating to advertising, cybersecurity or customer data privacy. Further, the Company's offerings do not fall within the category of 'essential services' for customers.

7. Provide the following information relating to data breaches: None

- a** Number of instances of data breaches along with impact
- b** Percentage of data breaches involving personally identifiable information of customers
- c** Impact, if any, of the data breaches

Leadership Indicators

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

The information on the Company's services can be accessed from its website. The link for the same can be accessed here: EaseMyTrip.com

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

EaseMyTrip, a leading player in the travel and tourism industry, operates as a service-oriented company offering a diverse range of travel products and services. The Company provides customers with relevant information through manuals, brochures and other communication materials covering its offerings. While a formal mechanism for educating customers on the responsible use of its services is not currently in place, the Company remains committed to promoting customer awareness and responsible usage of its services.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

Not Applicable, as the Company does not provide any essential services to its customers.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

The Company publishes comprehensive manuals and brochures providing relevant information on its products and services for the guidance and convenience of its customers. At present, there are no statutory requirements mandating the Company to disclose or display product-specific information on its offerings.

Yes, the Company conducts surveys to assess customer satisfaction with respect to its major products and services.

5. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Yes