

April 21, 2026

**The Manager,
Department of Corporate Services
BSE Limited**
Floor 25, P.J. Towers,
Dalal Street, Mumbai – 400 001
BSE Scrip code – 532541
Equity ISIN INE591G01025

**The General Manager,
Department of Corporate Services
The National Stock Exchange of India Limited**
Exchange Plaza,
Plot No. C/1, G Block, Bandra Kurla Complex,
Bandra, Mumbai – 400 051
NSE Symbol – COFORGE

Dear Sir/Madam,

Subject: Press Release

Pursuant to applicable provisions of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, as amended, please find enclosed press release of the Company announcing that “Coforge unveils two new AI-native solutions- Voyager.AI and Flightflex.AI for airlines to enhance customer experience”

We request you to take the above on record.

For Coforge Limited

**Barkha Sharma
Company Secretary & Compliance Officer**

Encl.: As above

Coforge unveils two new AI-native solutions- Voyager.AI and Flightflex.AI for airlines to enhance customer experience

Greater Noida, India / Princeton, NJ, USA – April 21, 2026 — [Coforge](#), an AI-native engineering services leader announced two new AI-native solutions- Voyager.AI and FlightFlex.AI for airlines worldwide. Voyager.AI enables airlines to activate 1-1 personalized offers and experiences throughout the customer journey using real time data and AI driven decisioning. FlightFlex.AI is a unified, AI led approach to disruption recovery solution which combines real time decisioning, contextually optimized automated rebooking, and provides proactive passenger communication. These two purpose-built AI solutions address some of airlines' most pressing operational and commercial challenges; from disruption recovery to real-time 1-1 passenger engagement enhancing customer experience, positively impacting loyalty, and generating operational efficiency.

As airlines continue to invest in modern airline retailing and customer experience transformation, the ability to convert data into timely, individualized engagement has become a critical differentiator. **Voyager.AI** addresses this need by unifying booking, loyalty status, and behavioral signals into a single, real time traveler profile, proactively actioning options across the customer lifecycle. Voyager.AI applies AI based identity stitching, predictive modeling, and decisioning to determine the most relevant omni-channel offer or message for each traveler at each moment. Voyager.AI enables airlines to move beyond static segmentation to real time, contextualized, AI driven personalization, turning every customer interaction into an opportunity to deepen engagement and unlock incremental revenue.

Flight disruptions - driven by weather, air traffic constraints, crew and aircraft availability, or infrastructure issues - have a cascading impact across airline networks, increasing operational costs and passenger dissatisfaction. Effective disruption recovery requires more than decision support; it demands execution authority. Schedule changes, crew re-rostering, aircraft reassignment, and rebooking thousands of passengers must occur rapidly and in parallel. **FlightFlex.AI**- Coforge's disruption management solution addresses these complexities by combining agentic AI led decision support, automated recovery workflows, and real time passenger engagement into a single, cohesive operating model. Coforge's FlightFlex.AI solution spans across the full disruption lifecycle - from early identification to passenger recovery and operational stabilization.

Erika Moore Chief Officer, Strategy & Growth, TTH, Coforge said, "Coforge is an industry leader with deep domain expertise in delivering exceptional value to airline enterprises worldwide." She added, "With Voyager.AI and FlightFlex.AI we are enabling airlines to make decisions in real-time. We understand the criticality of engaging at the right time and in the right way. Our deeply rooted understanding of an airline's operational systems, data flows, and their journey towards driving a more "retail like experience" for travelers, while navigating their entire modernization journey behind the scenes, is our "super power". Our AI native platforms allow us to be the trusted accelerator partner of choice in transformation. These bespoke airline solutions built on the travel expertise are designed for



revenue and experience outcomes and have proven disruption management capabilities in real-world airline operations. They integrate seamlessly with core operational systems, passenger service platforms, and digital channels and are engineered to scale across multi-hub, multi-fleet, and multi-regulatory environments in which airlines operate globally.”

About Coforge:

Coforge is an AI-native engineering services leader, where AI is the very foundation of how we design, build, and deliver intelligent solutions for our clients. We use AI and hyperspecialized industry expertise to engineer autonomous enterprises. We combine AI agents with our AI-enabled workforce, including specialized FDEs in hybrid pod-based delivery units. With a deep focus on trusted AI, our solutions are secure, governed, and enterprise-grade. We are outcome-led by design. Moving beyond AI experimentation, we deliver measurable business outcomes – lower operating costs, faster cycle times, higher conversion rates, and sustained margin growth.

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