

March 09, 2026

**The Manager,
Department of Corporate Services
BSE Limited**
Floor 25, P.J. Towers,
Dalal Street, Mumbai – 400 001
BSE Scrip code – 532541
Equity ISIN INE591G01025

**The General Manager,
Department of Corporate Services
The National Stock Exchange of India Limited**
Exchange Plaza,
Plot No. C/1, G Block, Bandra Kurla Complex,
Bandra, Mumbai – 400 051
NSE Symbol – COFORGE

Dear Sir/Madam,

Subject: Press Release

Pursuant to applicable provisions of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, as amended, please find enclosed press release of the Company announcing that “Coforge wins 2026 ServiceNow Partner Award for Domain Expertise in CRM”

We request you to take the above on record.

For Coforge Limited

**Barkha Sharma
Company Secretary & Compliance Officer**

Encl.: As above

Coforge wins 2026 ServiceNow Partner Award for Domain Expertise in CRM

Honored for domain expertise in AI-Led customer experience transformation



Greater Noida, India/Princeton, NJ, USA - March 9, 2026 - [Coforge Limited](#) (NSE: COFORGE), a global digital services and solutions provider, today announced that it has won a **2026 ServiceNow Partner Award (APAC)**, a recognition that underscores the company's deep domain expertise and its ability to apply the ServiceNow AI Platform to modernize complex workflows and deliver measurable business outcomes.

Coforge was honored as the Partner of the Year winner within **ServiceNow's Domain Expertise-CRM** category for the APAC region. This award recognizes Coforge for its specialized mastery in Customer Service Management (CSM) and industry-specific CRM solutions built on the ServiceNow AI Platform. Coforge was honored for elevating customer engagement, accelerating innovation, unifying omnichannel interactions, automating case management, and delivering proactive, personalized service experiences that drive higher customer satisfaction and loyalty.

"Our partners are essential to how ServiceNow wins, and Coforge is a great example of what makes our partner ecosystem so vibrant," said **Michael Park, Senior Vice President, Global Partnerships and Channels at ServiceNow**. "Customers today are looking for the fastest path from AI ambition to real business results, and that doesn't happen without partners who can turn platform potential into measurable outcomes. We're proud to recognize Coforge for the role they play in helping customers move from adoption to action and realize the full value of ServiceNow's AI platform."

“ServiceNow has fundamentally redefined what an enterprise AI platform can be,” said **Ashish Kumar, SVP and Global Business Head (Cloud), Coforge**. “At Coforge, we believe that the convergence of the platform’s AI capabilities with our deep domain expertise unlocks the true potential of AI to deliver outsized outcomes for our clients. This recognition reflects our team’s relentless focus on elite level execution, an innovation-first mindset, and our unwavering commitment to accelerating our clients’ AI-powered transformation journeys.”

The ServiceNow 2026 Partner Awards recognize partners across multiple award categories and geographies. The awards are based on a rigorous evaluation process that considers factors such as customer success, innovation, and business impact.

About Coforge

Coforge is a global digital services and solutions provider, leveraging emerging technologies and deep domain expertise to deliver real-world business impact for its clients. With a focus on select industries, a deep domain understanding of the underlying processes, and partnerships with leading technology platforms, Coforge is a trusted partner in transformation initiatives. Leading with its Product Engineering approach and utilising AI, Cloud, Data, Integration, and Automation technologies, Coforge transforms businesses into intelligent, high-growth enterprises. Coforge operates 33 global delivery centres and is present in 25 countries.

Learn more at www.coforge.com

For media queries please contact: Santanu Bhattacharya- santanu.b@coforge.com

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