CS:01:100/26-27 01st August, 2026

To	To
Corporate Relations Department	Corporate Listing Department
BSE Limited	**National Stock Exchange of India Ltd.**
1st Floor, New Trading Ring	Exchange Plaza, 5th Floor
Rotunda Building,	Plot No.C-1,
P J Tower Dalal Street	G Block Bandra-Kurla Complex Bandra
Mumbai 400 001.	(East), Mumbai 400 051.

BSE CODE: 500110 **NSE CODE: CHENNPETRO**
ISIN: INE178A01016

SUBJECT: **BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT OF THE COMPANY FOR THE FY 2025-26**

Dear Sir/Madam,

Pursuant to Regulation 34(2)(f) of SEBI (Listing Obligations & Disclosure Requirements) Regulations 2015, we are submitting herewith the Business Responsibility and Sustainability Report ('BRSR') for the financial year ended 31st March 2026, which forms part of Integrated Annual Report for FY 2025-26.

The aforesaid BRSR is also available on the website of the Company at https://cpcl.co.in/investors/financials/exchange-intimations/ .

Please take the above on your record.

Thanking You,

Yours Faithfully,
For ***Chennai Petroleum Corporation Limited***

LALIT KUMAR MOHANTY
Digitally signed by LALIT KUMAR MOHANTY
DN: CN = LALIT KUMAR MOHANTY, C = IN, S = Odisha, O = PERSONAL, T = 2724
Date: 2026.08.01 19:31:59 +05'30'

Lalit Kumar Mohanty
Company Secretary

Encl: a/a

Business Responsibility and Sustainability Reporting (BRSR)

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

Sl. No	Required Information	
1	Corporate Identity Number (CIN) of the Listed Entity	L40101TN1965GOI005389
2	Name of the Listed Entity	CHENNAI PETROLEUM CORPORATION LIMITED
3	Year of incorporation	30/12/1965
4	Registered office address	Chennai Petroleum Corporation Limited; No.536, Anna Salai, Teynampet, Chennai- 600018
5	Corporate address	Chennai Petroleum Corporation Limited; No.536, Anna Salai, Teynampet, Chennai- 600018
6	E-mail	shankarp@cpcl.co.in
7	Telephone	044-24349833
8	Website	www.cpcl.co.in
9	Financial year for which reporting is being done	FY 2025-26
10	Name of the Stock Exchange(s) where shares are listed	Bombay Stock Exchange, National Stock Exchange
11	Paid-up Capital	INR 1,48,91,14,000/-
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Name: Shri P. Shankar Telephone: 044-24346807 Email: shankarp@cpcl.co.in
13	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Type of Reporting: Standalone (i.e., excluding JV & Associates)
14	Name of Assessment or Assurance Provider	Bureau Veritas (India) Private Limited
15	Type of Assessment or Assurance obtained	Reasonable Assurance

II. Products/Services

16. Details of business activities (accounting for 90% of the turnover):

Sl. No	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Manufacturing	Processing of Crude Oil into Refined Petroleum products and other products	100%

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

Sl. No	Product / Service	NIC Code	% of total Turnover contributed
1	High Speed Diesel (HSD)	466/473	49.17%
2	Motor Spirit (MS)	466/473	12.64%
3	Naphtha	466	11.45%
4	Aviation Turbine Fuel (ATF)	466	10.10%
5	LPG	466/473	3.84%
6	Bitumen	466/473	3.65%

III. Operation

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	2*	3	5
International	0	0	0

* Desalination plant at Ennore, Tamil Nadu and Windmill farm at Pushpattur, Tamil Nadu is integral part of the refinery and serves to the power and utility requirements of the refinery

19. **Market Served by the entity:**

a. **Number of locations**

Locations	Number
National (No. of States)	1
International (No. of Countries)	Nil

b. **What is the contribution of exports as a percentage of the total turnover of the entity?**

Nil; The company exclusively operates in India, with all its activities and sales limited to the domestic market. Nevertheless, CPCL exports certain petroleum products like HSD, Naphtha, and LOBS when local supply surpasses demand. These exports are managed through Indian Oil Corporation, where IOCL serves as the exporter and CPCL supports as the manufacturer. CPCL's share in exports as a supporting manufacturer is 9.67%.

c. **A brief on types of customers**

CPCL primarily concentrates on supplying its petroleum products to its parent company, IOCL. Additionally, it caters to nearby petrochemical industries that use these products as essential raw materials for producing finished goods. CPCL also directly markets specialty items, including Food Grade Hexane, Mineral Turpentine Oil, and Paraffin Wax, to end consumers. Beyond its core petroleum offerings, CPCL further diversifies its portfolio by selling by - products such as Sulphur and Petroleum Coke directly to consumers, enhancing its market presence. Further strengthening its customer interface, CPCL has expanded into the retail fuel segment through CPCL SOOPER, its branded retail outlet initiative aimed at delivering high-quality fuels and enhanced customer experiences. CPCL SOOPER outlets are designed to offer differentiated services through a focus on fuel quality, convenience and customer-centric offerings.

IV. Employees

20. **Details as at the end of Financial Year:**

a. **Employees and workers (including differently abled):**

Sl. No	Particulars	Total (A)	Male		Female	
			No.(B)	% (B/A)	No.(C)	% (C/A)
1	Permanent (D)	739	662	90%	77	10%
2	Other than Permanent (E)	0	0	0	0	0
3	Total employees (D+E)	739	662	90%	77	10%
4	Permanent (F)	664	654	98%	10	2%
5	Other than Permanent (G)	0	0	0	0	0
6	Total workers (F+G)	664	654	98%	10	2%

b. **Differently abled Employees and workers:**

Sl. No	Particulars	Total (A)	Male		Female	
			No.(B)	% (B/A)	No.(C)	% (C/A)
1	Permanent (D)	20	20	100%	0	0%
2	Other than Permanent (E)	0	0	0	0	0
3	Total differently abled employees (D+E)	20	20	100%	0	0%
4	Permanent (F)	18	17	94%	1	6%
5	Other than Permanent (G)	0	0	0	0	0
6	Total differently abled workers (F+G)	18	17	94%	1	6%

21. **Participation/Inclusion/Representation of women:**

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	13	0	0%
Key Management Personnel	1	0	0%

22. **Turnover rate for permanent employees and workers (Disclose trends for the past 3 years)**

	FY 2025-26 (Turnover rate in current FY)			FY 2024-25 (Turnover rate in previous FY)			FY 2023-24 (Turnover rate in the year prior to the previous FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	2.99%	0.43%	3.42%	4.25%	0.14%	4.39%	4.01%	0.07%	4.08%
Permanent Workers	1.71%	0.14%	1.85%	2.19%	0.00%	2.19%	2.32%	0.00%	2.32%

V. Holding, Subsidiary and Associate Companies (Including Joint Ventures)

23a. **Details as at the end of Financial Year: Name of holding / subsidiary / associate companies/ joint ventures**

Sl. No	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Indian Oil Corporation Limited	Holding	51.89%	Yes
2	Indian Additives Limited	Joint Venture	50%	No
3	National Aromatics and Petrochemicals Corporation Limited	Joint Venture	50%	No
4	Cauvery Basin Refinery and Petrochemicals Limited*	Joint Venture	25%	No

* The Board of IndianOil at its meeting held on 28.03.2024 has accorded in-principle approval for revision in capital structure of CBRPL with 75% equity from IndianOil and 25% equity from CPCL. However, the existing capital structure of CPCL holding 25% ,IOCL holding 25% and other seed investors holding 50% shall continue till approvals obtained from CCEA to ensure continuation of pre project activities. Upon IndianOil holding 75% equity shares, CBRPL would become a Subsidiary of IndianOil.

VI. CSR details

24. (i) **Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No)** - Yes

(ii) **Turnover (in Rs. Cr.)** - 78610.66

(iii) **Net worth (in Rs. Cr.)** - 10800.02

VII. Transparency and Disclosure Compliances

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the tool Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2025– 26 Current Financial Year			FY 2024– 25 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes https://pgportal.gov.in/	20	0	All complaints were resolved satisfactorily	-	-	-
Investors (other than shareholders) and Shareholders	Yes The Company has created a designated email-ID investors@cpcl.co.in	17	0	All complaints were resolved satisfactorily	49	-	-
Employees and workers	Yes. There is a provision within the Intranet.	5	Nil	NA	4	-	-
Customers	Yes https://pms.cpcl.co.in/Marketing/	1	-	One complaint regarding the quality of Petcoke was received (powdery instead of granular/ balls). Our Technical team addressed the issue by adjusting the process parameters in the plant.	1	-	One of our customers complained that our Sulphur pellets made the solution turbid when dissolved in CS2, and its purity was around 98-98.50% by the ASTM Method. They used to get a clear solution with a purity of at least 99.5% from our previous material. Our technical team addressed the issue by adjusting the process and resolved the complaint.
Value Chain Partners	Yes https://www.cpcl.co.in/wp-content/uploads/Policies/Whistle%20Blower%20Policy%20-2019.pdf						
Other (Environment)	Yes https://www.cpcl.co.in/connect/citizen-charter/public-grievance/	NIL	NIL	NIL	1	2	-

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2025– 26 Current Financial Year			FY 2024– 25 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Other (Public Policy)	Yes publicgrievance@cpcl.co.in	0	0	-	-	-	-

26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

Sl. No	Material issue identified	Indicate whether Risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Climate Change Risk Mitigation	Risk & Opportunity	Climate change presents physical and transition risks through extreme weather events, evolving regulations, carbon pricing and changing stakeholder expectations. At the same time, it creates opportunities to improve operational resilience and accelerate the transition to lower-carbon operations.	Integrate climate risk assessment into enterprise risk management, improve energy efficiency, reduce GHG emissions, enhance renewable energy adoption, strengthen climate-resilient infrastructure and align climate actions with long-term decarbonisation objectives.	Negative: Increased compliance costs, carbon pricing exposure and operational disruptions. Positive: Reduced operating costs, enhanced resilience, improved investor confidence and access to sustainable finance.
2	Energy Efficiency and Management	Opportunity	Energy constitutes a significant component of refinery operating costs. Improving energy performance enhances operational efficiency, reduces emissions and strengthens competitiveness.	Implement energy conservation projects, adopt advanced process optimisation technologies, undertake periodic energy audits, improve equipment efficiency and increase the use of cleaner energy sources wherever feasible.	Positive: Lower energy costs, improved refining margins, reduced emissions and enhanced operational efficiency.
3	Market Volatility in Crude and Product Prices	Risk	Fluctuations in international crude oil prices, refining margins and demand-supply dynamics directly influence profitability, cash flows and business performance.	Diversify crude sourcing, optimise refinery configuration, strengthen integrated margin management, maintain inventory optimisation practices and implement robust market intelligence and risk management mechanisms.	Negative: Margin compression, earnings volatility and inventory valuation impacts. Positive: Improved profitability through efficient procurement and product optimisation during favourable market conditions.
4	Product Quality	Risk & Opportunity	Delivering products that consistently meet regulatory and customer specifications is essential for customer trust, brand reputation and market competitiveness.	Maintain stringent quality assurance systems, continuous product testing, process monitoring, compliance with product specifications and continuous improvement initiatives across operations.	Negative: Product recalls, regulatory penalties and reputational damage. Positive: Enhanced customer loyalty, stronger market position and sustained revenue growth.

Sl. No	Material issue identified	Indicate whether Risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
5	Corporate Governance	Risk & Opportunity	Strong governance supports ethical business conduct, regulatory compliance, transparency and effective decision-making, thereby strengthening stakeholder confidence.	Maintain robust governance frameworks, Board oversight, internal controls, compliance monitoring, ethics mechanisms, and periodic governance reviews.	Negative: Regulatory action, financial penalties and reputational risks arising from governance failures. Positive: Improved stakeholder trust, better access to capital, and sustainable long-term value creation.
6	Customer Satisfaction	Opportunity	Customer satisfaction strengthens market share, business continuity, and brand value while supporting long-term revenue growth.	Enhance customer engagement, ensure product availability, strengthen grievance redressal mechanisms, monitor customer feedback, and continuously improve service quality.	Positive: Higher customer retention, improved market share, and increased revenue opportunities.
7	Regulatory Compliance	Risk	The refining and petroleum sector operates in a highly regulated environment with evolving environmental, safety and operational requirements.	Maintain robust compliance management systems, conduct regular audits, monitor regulatory developments, strengthen employee awareness and ensure timely statutory compliance.	Negative: Penalties, legal liabilities, operational restrictions and reputational impact due to non-compliance.
8	Occupational Health & Safety	Risk	Refinery operations involve hazardous processes where employee and contractor safety is critical for business continuity and operational excellence.	Implement comprehensive process safety and occupational health management systems, conduct regular training, safety audits, risk assessments, emergency preparedness drills and continuous monitoring.	Negative: Workplace incidents, business interruptions, legal liabilities and increased insurance costs. Positive: Higher productivity, reduced lost-time incidents and improved workforce morale.
9	Asset Integrity and Process Safety	Risk	Safe and reliable operation of critical assets is essential to prevent process safety incidents, unplanned shutdowns and environmental impacts.	Adopt risk-based inspection, preventive and predictive maintenance, digital asset monitoring, integrity assessments, process safety management systems and periodic equipment reliability reviews.	Negative: Production losses, repair costs, regulatory penalties and reputational damage. Positive: Improved plant reliability, operational efficiency and reduced maintenance costs.
10	Water and Wastewater Management	Risk & Opportunity	Water is a critical operational resource, while effective wastewater treatment is essential for regulatory compliance, environmental protection and long-term resource security.	Improve water-use efficiency, maximise water recycling and reuse, strengthen wastewater treatment systems, monitor discharge quality and implement water conservation initiatives.	Negative: Increased operating costs and regulatory risks associated with water scarcity or non-compliance. Positive: Reduced freshwater consumption, lower water procurement costs and improved resource resilience.

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting

	Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes										
1	a. Whether your entity's policy/ policies cover each principle and its core elements of the NGRBCs. (Yes/ No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	b. Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	c. Web Link of the Policies, if available	Web links of the policies which cover the principles and core elements of the NGRBCs are as follows: https://cpcl.co.in/company/overview/our-policies/ Weblink of the policies include the following. • Whistle Blower Policy • Safety Health and Environment Policy • Related Party Transactions Policy • Policy for Preservation of Documents • NITI Aayog - Revival of Construction Sector • Policy for Determination of material/price sensitive information • Dividend Distribution Policy • CPCL CSR Policy • CPCL Conciliation Rules 2018 • Conduct, Discipline and Appeal Rules • Code of Conduct for Board members and Senior Management Personnel • Code of Prevention of Insider Trading in Securities of CPCL								
2	Whether the entity has translated the policy into procedures. (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3	Do the enlisted policies extend to your value chain partners? (Yes/ No)	Yes								
4	Name of the national and international codes/ certifications/ labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	• ISO 9001 • ISO 50001 2018 • ISO 14001 2015 • ISO 45001 2018 • ISO 27001 2022 • SEBI LODR								

<table>
<tr><th colspan="2">Disclosure Questions</th><th>P1</th><th>P2</th><th>P3</th><th>P4</th><th>P5</th><th>P6</th><th>P7</th><th>P8</th><th>P9</th></tr>
<tr><td>5</td><td>Specific commitments, goals and targets set by the entity with defined timelines, if any.</td><td colspan="9">• Principle 1: The Company is committed to comply with the provision in the Companies Act 2013 and SEBI (LODR) regulations along with ensuring transparent business disclosures.
• Principle 2: The Company is committed towards promoting responsible business practices along with incorporating low carbon solutions in its products and services.
• Principle 3: The Company is focused on achieving Zero-incident related to safety.
• Principle 4: The Company is committed to promote Micro Small and Medium Enterprises (MSMEs) as per guidelines provided by Government of India.
• Principle 5: The Company aims to ensure Zero instances of non-compliance.
• Principle 6: The Company aims to achieve Net Zero Operational emissions by 2046.
• Principle 7: The Company is committed to Conduct business with transparency, integrity, inclusivity, and accountability.
• Principle 8: The Company is focused to promote entrepreneurship, vendor development, skill development opportunities amongst others, across the country.
• Principle 9: The Company aims to ensure 100% on-spec delivery of all of its products.</td></tr>
<tr><td>6</td><td>Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.</td><td colspan="9">In the pursuit of becoming a net-zero carbon emitter, CPCL is progressively elevating the proportion of renewable energy in its energy blend. Furthermore, it has upheld a track record of zero fatalities and reportable incidents over the past four years. Please refer to the respective sections on each of the Integrated Reporting capitals for performance evaluation against stated objectives.</td></tr>
<tr><td colspan="11">Governance, leadership and oversight</td></tr>
<tr><td>7</td><td>Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)</td><td colspan="9">Kindly refer our Directors' report and Management Discussion & Analysis (MDA) - Annexure V of Directors' report</td></tr>
<tr><td>8</td><td>Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (yes).</td><td colspan="9">1. Mr. H. Shankar, Managing Director & CEO
2. Mr. Rohit Kumar Agrawala, Director (Finance) & CFO</td></tr>
<tr><td>9</td><td>Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.</td><td colspan="9">YES
<table>
<tr><th>Governance</th><th>Good & Services</th><th>Employee Wellbeing</th><th>Stakeholders</th><th>Human Rights</th><th>Environment</th><th>Public Policy</th><th>Equitable Growth</th><th>Consumers</th></tr>
<tr><td>Mr. Rohit Kumar Agrawala, Director (Finance) & CFO</td><td>Mr. H. Shankar, Director (Technical) I/C</td><td>Nomination & Remuneration Committee / Mr. Rohit Kumar Agrawala, Director (Finance) & CFO</td><td>Stakeholders Relationship Committee / Mr. Rohit Kumar Agrawala, Director (Finance) & CFO</td><td>Mr. Rohit Kumar Agrawala, Director (Finance) & CFO</td><td>Corporate Social Responsibility & Sustainable Development Committee / Mr. P. Kannan, Director (Operations)</td><td>Mr. Rohit Kumar Agrawala, Director (Finance) & CFO</td><td>Mr. Rohit Kumar Agrawala, Director (Finance) & CFO</td><td>Mr. H. Shankar, Director (Technical) I/C</td></tr>
</table></td></tr>
</table>

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
10 Details of Review of NGRBCs by the Company									

Subject of Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee (P1–P9)	Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify) (P1–P9)
Performance against above policies and follow up action	Board of Directors and the Board Sub-Committees	Annually
Compliance with statutory requirements of relevance to the principles, and rectification of any non-compliances	Board of Directors and the Board Sub-Committees	Annually

	P1	P2	P3	P4	P5	P6	P7	P8	P9
11 Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency	No, Internal Assessment is being done by the Company Senior Management at scheduled intervals.								

If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

12 a. The entity does not consider the principles material to its business (Yes/No)	Not Applicable
b. The entity is not at a stage where it is in a position to formulate and imple-ment the policies on specified principles (Yes/No)	
c. The entity does not have the financial or/human and technical resources available for the task (Yes/No)	
d. It is planned to be done in the next financial year (Yes/No)	
e. Any other reason (please specify)	

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The infor-mation sought is categorized as "Essential" and "Leadership".

While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1:
Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

UN SDG Mapped

Essential Indicators

1. **Percentage coverage by training and awareness programmes on any of the Principles during the financial year:**

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	% age of persons in respective category covered by the awareness programmes
Board of Directors	1	Rashtriya Karmayogi	100%
Key Managerial Personnel	38	Rashtriya Karmayogi, Train the Trainers, Career Transition	88.5%
Employees other than BoD and KMPs	150	Safety and Health Related, Skill Upgradation (Technical & Behavioral), Gender Sensitization, Cyber Security	100%
Workers	119	Safety and Health Related, Skill Upgradation (Technical & Behavioral), Gender Sensitization, Cyber Security	100%

2. **Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the Financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):**

   a. **Monetary**

	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine		Nil			
Settlement					
Compounding fee					

   b. **Non-Monetary**

	NGRBC Principle	Name of the regulatory/ enforcement agencies/judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment		Nil		
Punishment				

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
Not Applicable	

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

CPCL has implemented policies aimed at preventing corruption and bribery. Cases of employee corruption and bribery are managed in line with the Conduct, Discipline and Appeal Rules (CDA) of 1980. Specifically, Rule 29 of the CDA Rules details the penalties that may be imposed for misconduct such as corruption and bribery. https://cpcl.co.in/connect/citizen-charter/vigilance/

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

6. Details of complaints with regard to conflict of interest:

	FY 2025-26 (Current Financial Year)		FY 2024-25 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	-	0	-
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	-	0	-

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable

8. Number of days of accounts payables (Accounts payable *365) / Cost of goods/services procured) in the following format:

	FY 2025-26 (Current Financial Year)	FY 2025-26 (Current Financial Year)
Number of days of accounts payables	25.22	20.47

9. Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	8.59%	6.90%
	b. Number of trading houses where purchases are made from	270	245
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	36.21%	43.64%

BRSR Core Indicator

Parameter	Metrics	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Concentration of Sales	a. Sales to dealers/ distributors as % of total sales	0.04%	0.03%
	b. Number of dealers / distributors to whom sales are made	5	5
	c. Sales to top 10 dealers/ distributors as % of total sales to dealers / distributors	100%	100%
Shares of RPTs in	a. Purchases (Purchases with related parties/ total purchases)	5.54%	3.98%
	b. Sales (Sales to related parties/ total sales)	93.92%	94.71%
	c. Loans & advances (Loans & advances given to related parties / total loans and advances)	0.32%	0.32%
	d. Investments (Investments in related parties / total investments made)	99.08%	99.08%

Leadership Indicators

1. **Awareness programmes conducted for value chain partners on any of the Principles during the Financial year:**

Total number of awareness programmes held	Topics / principles covered under the training	% age of value chain partners covered (by value of business done with such partners) under the awareness programmes
11	1) How to participate in GeM Procurement tenders 2) MSE & MII Preference, which can be availed by MSE vendors 3) Category-wise material/Service being used by CPCL was presented to potential vendors to create awareness regarding the business opportunity available 4) Create awareness among MSE Women entrepreneurs for enhancing their participation in CPCL tenders	100%

2. **Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same**

Yes, the Company's Code of Conduct for the Board of Directors and Senior Management Personnel require them to avoid any business, relationship, or activity that may lead to a harmful Conflict of Interest for the Company. Directors must disclose any entities in which they have an interest or concern, including their shareholdings, in accordance with sections 149 and 184 of the Companies Act, 2013. According to the Company's Policy on the materiality of related party transactions, entities in which Directors have an interest or concern are categorized as related parties of the Company. The Company's Committee/Board secures the necessary approvals before entering into transactions with these related parties.

The Code of Conduct can be accessed at https://www.cpcl.co.in/wp-content/uploads/Policies/Code%20of%20Conduct_CPCL.pdf

PRINCIPLE 2:
Businesses should provide goods and services in a manner that is sustainable and safe

UN SDG Mapped

2 ZERO HUNGER | 3 GOOD HEALTH AND WELL-BEING | 6 CLEAN WATER AND SANITATION | 7 AFFORDABLE AND CLEAN ENERGY | 8 DECENT WORK AND ECONOMIC GROWTH | 11 SUSTAINABLE CITIES AND COMMUNITIES | 12 RESPONSIBLE CONSUMPTION AND PRODUCTION | 14 LIFE BELOW WATER | 15 LIFE ON LAND

Essential Indicators

1. **Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively**

	Current Financial Year	Previous Financial Year	Details of improvements in environmental and social impacts
R & D	100%	100%	CPCL has enhanced its environmental and social impact through in-house and industry–academia R&D initiatives that promote sustainability and circular economy principles. The Company has developed a patented green corrosion inhibitor from oil waste for E20 fuel applications, converting waste into a value-added product while supporting cleaner fuels. It is also producing high-value nanocellulose from rice straw, reducing agricultural waste, curbing stubble burning, and creating opportunities for rural value chains. Further, CPCL has developed a green hydrogen production process using RO reject water, improving water circularity and resource efficiency while advancing clean energy solutions. These initiatives reinforce CPCL's commitment to waste-to-wealth, circular resource utilization, technological innovation, and long-term environmental and social sustainability.
Capex	100%	100%	CPCL continues to enhance its environmental and social performance through investments in sustainable infrastructure, energy efficiency, water conservation and operational resilience. During the year, the Company commissioned a 1.14 MW floating solar power plant, expanded storm water management infrastructure with an additional storage capacity of 44,100 m^3, and improved marine logistics to enhance operational efficiency and safety. Ongoing projects, including high-efficiency furnace replacement, condensate recovery revamp, 400 kV grid upgradation and desalination pipeline augmentation, are expected to reduce energy consumption, greenhouse gas emissions, water footprint and improve resource efficiency. The Group II/III Lube Oil Base Stocks project will support import substitution while contributing to Scope 3 emission reduction by enhancing CPCL's product portfolio with approximately 2% higher-value, non-fuel products in place of conventional transportation fuels, thereby lowering downstream lifecycle emissions and supporting national self-reliance. These initiatives reflect CPCL's commitment to climate resilience, responsible resource management, sustainable infrastructure development and long-term value creation for stakeholders.

2. a. **Does the entity have procedures in place for sustainable sourcing? (Yes/No)**

Yes, Sectoral problems like resource depletion and geopolitical unpredictability are significant for the oil and gas industry. The company signs agreements to acquire crude oil on a yearly basis. The corporation has also expanded the locations of its worldwide crude sourcing centers. Additionally, the crude basket is increased, and stockpiles are optimised.

In all such purchases, the company abides by the codes and standards that have been established by the Ministry of Petroleum & Natural Gas, the Board and the Senior Management.

The company also places a lot of importance for local purchases for non-crude procurements.

b. **If yes, what percentage of inputs were sourced sustainably?**

100% crude has been procured in accordance with established standards.

66.20% of non-crude procurement has been sourced from Micro and Small Enterprises (MSEs), in compliance with the Public Procurement Policy for Micro and Small Enterprises-Order 2012 (PPP for MSEs Order 2012).

3. **Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for**
   a. **Plastics (including packaging)**
      Plastics are disposed in line with EPR guidelines
   b. **E-waste**
      Sent to authorized recyclers by e auction method for safe disposal
   c. **Hazardous waste**
      Safe disposal through authorized TSDF Operator and Preprocessors
   c. **Other waste**
      Sent to authorized recyclers by e auction method for safe disposal
4. **Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.**

   Yes, CPCL is registered under Extended Producer Responsibility (EPR) and adheres to the regulations set forth by the Tamil Nadu Pollution Control Board (TNPCB) in line with the Plastic Waste Management Rules and their subsequent amendments. The waste collection plan is aligned with the EPR plan submitted to the Pollution Control Board.

Leadership Indicators

1. **Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?**

NIC Code	Name of Product/ Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
No LCA undertaken during 2025-26					

2. **If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.**

Name of Product / Service	Description of the risk / concern	Action Taken
Not Applicable		

3. **Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).**

Indicate input material	Recycled or re-used input material to total material	
	FY 2025-26 Current Financial Year	FY 2024-2025 Previous Financial Year
The Company does not use any recycled or reused input material in its production		

4. **Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:**

	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics (including packaging)	Nil	Nil	133.44	Nil	Nil	0.08
E-waste	Nil	Nil	Nil	Nil	Nil	Nil
Hazardous waste	Nil	Nil	Nil	Nil	Nil	Nil
Other waste	Nil	Nil	Nil	Nil	Nil	Nil
Total	Nil	Nil	133.44	Nil	Nil	0.08

CPCL is engaged in the refining and manufacturing of petroleum products. The principal products manufactured and sold by the Company include Motor Spirit (Petrol), High Speed Diesel (HSD), LPG, Naphtha, Aviation Turbine Fuel (ATF), Lube Base Oils, Wax, Hexane, and Bitumen. Except for Wax, no packaging is involved in the sale of these products. These products are generally consumed by customers during their intended use and, therefore, do not ordinarily return to the Company at the end of their life cycle.

Accordingly, the quantities reported in the above table are Nil for both the current and previous financial years, except for:

- Packaging materials used for wax dispatches under the Brand Owner category; and
- Packaging materials received along with catalysts under the Importer category.

In respect of wax sold as a product and catalysts utilized in CPCL's operations, the associated packaging introduced into the market falls within the ambit of the applicable Extended Producer Responsibility (EPR) framework. CPCL has obtained EPR credits equivalent to 100% of the packaging introduced into the market during FY 2025–26, thereby ensuring full compliance with the prescribed EPR obligations for the reporting period.

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
The Company does not utilize any substantial amount of packaging material	

PRINCIPLE 3:

Businesses should respect and promote the well-being of all employees, including those in their value chains

UN SDG Mapped

Essential Indicators

1. a. **Details of measures for the well-being of employees:**

Category	Total (A)	% of employees covered by									
		Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care Facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Male	662	662	100%	662	100%	-	-	662	100%	662	100%
Female	77	77	100%	77	100%	77	100%	-	-	77	100%
Total	739	739	100%	739	100%	77	10.4%	662	89.6%	739	100%
Male	-	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-	-	-	-

b. **Details of measures for the well-being of workers:**

Category	Total (A)	% of employees covered by									
		Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care Facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% F/A)
Male	654	654	100%	654	100%	-	-	654	100%	654	100%
Female	10	10	100%	10	100%	10	100%	-	-	10	100%
Total	664	664	100%	664	100%	10	1.5%	654	98.5%	664	100%
Male	-	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-	-	-	-

c. **Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –**

	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Cost incurred on well-being measures as a % of total revenue of the company	0.083%	0.10%

BRSR Core Indicator

2. **Details of retirement benefits, for Current FY and Previous Financial Year.**

Benefits	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100%	100%	Yes	100%	100%	Yes
Gratuity	100%	100%	Yes	100%	100%	Yes
ESI	Nil	Nil	Nil	Nil	Nil	Nil
Others	100%	100%	Yes	100%	100%	Yes

3. **Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard**

   Yes, CPCL has implemented lifts, ramps, and other suitable infrastructure to ensure accessibility for individuals with physical disabilities at its premises. The Company actively undertakes modification in the building structure or in Company policy as per Persons with Disabilities Act, 2016

4. **Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.**

   Yes, the equal opportunity policy is available for the employees in the company Intranet. The Company fully complies with all Presidential Directives and other applicable instructions issued by the Government of India pertaining to reservations, relaxations, and concessions for Persons with Disabilities (PWDs) in direct recruitment. These provisions are implemented in both letter and spirit to promote inclusivity and equal opportunity in the workplace

5. **Return to work and Retention rates of permanent employees and workers that took parental leave.**

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	100%	100%	100%	100%
Female	100%	100%	100%	100%
Total	100%	100%	100%	100%

6. **Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.**

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers Other than Permanent Workers Permanent Employees Other than Permanent Employees	Yes, Employees can access online Intranet systems to submit various grievances and track the status of their reported concerns within the same portal. Grievances are handled according to the procedures outlined in our codes and standards, ensuring a fair and transparent resolution process. The Portal enables an aggrieved employee to lodge his/her grievance, if any, on-line as well as track its status till it is brought to a logical conclusion. Besides the above, Centralized Public Grievance Redress and Monitoring System (CPGRAMS) is an online platform available to the citizens 24x7 to lodge their grievances to the public authorities on any subject related to service delivery. It is a single portal connected to all the Ministries/ Departments of Government of India and States.

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D/C)
Total Permanent Employees	739	624	84%	732	661	90%
Male	662	560	85%	660	592	90%
Female	77	64	83%	72	69	96%
Total Permanent Workers	664	647	97%	681	643	94%
Male	654	638	98%	670	632	94%
Female	10	9	90%	11	11	100%

8. Details of training given to employees and workers:

Category	FY 2025-26 Current Financial Year					FY 2024-25 Previous Financial Year				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. F	% (F/D)
Employees										
Male	662	98	15%	661	100%	660	138	21%	442	67%
Female	77	17	22%	76	99%	72	32	44%	57	79%
Total	739	115	16%	737	100%	732	170	23%	499	68%
Workers										
Male	654	206	31%	654	100%	670	286	43%	477	71%
Female	10	1	10%	10	100%	11	7	64%	6	55%
Total	664	207	31%	664	100%	681	293	43%	483	71%

9. Details of performance and career development reviews of employees and worker:

Category	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Total (A)	No.(B)	% (B/A)	Total (C)	No.(D)	% (D/C)
Employees						
Male	662	662	100%	660	660	100%
Female	77	77	100%	72	72	100%
Total	739	739	100%	732	732	100%
Workers						
Male	654	654	100%	670	670	100%
Female	10	10	100%	11	11	100%
Total	664	664	100%	681	681	100%

10. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

Yes. Planned Inspection & Maintenance of equipment is ensured. Adherence to Standard Operating Procedures (SOPs) for plant operations and maintenance is strictly followed. Emergency Response & Disaster Management Plan (ERDMP) is well documented and updated. Onsite mock drills are conducted in the presence of statutory authorities. Fire protection system adequacy is ensured. Internal and external safety audits are conducted. Well-structured Work Permit System is in place to ensure safe works. Unsafe Acts/Unsafe Conditions/Near Miss incident reporting and liquidation system in place to correct unsafe conditions and acts. Emergency detection and communication system is in place. Various safety committees are in place. Mutual aid system with neighbouring industries is available. Various safety training and safety awareness programmes are conducted on regular basis. Monthly safety tours are conducted by senior officials. Adherence to OISD Standards is followed strictly.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

Online UC/UA/NMI and HiPo NMI Identification and reporting system is in place to identify, report and liquidate any hazard or hazardous situation. Multidisciplinary committee is in place to identify High Potential Near Miss Incidents / Unsafe conditions for immediate liquidation. Critical UCs/UAs/NMIs are identified and declared by Unit In-charges and followed up with concerned craft for liquidation. Emergency communication system is also available to report any hazardous situation immediately. Higher official surveillance and safety tours are in place to report the same. Safety Committee meetings involving Supervisors and Non-supervisors are conducted at Unit level to discuss and liquidate identified hazards.

c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)

Yes, online system as well as Unsafe Act/ Unsafe condition / Near Miss Reporting stations are available in field. Liquidity of these observations is always maintained above 90%. There are separate agencies employed to address these issues.

d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

The Occupational Health Center (OHC) facilitates and coordinates non-occupational medical services, including the provision of spectacles, specialist consultations (e.g., with cardiologists), and a range of medical tests. Additionally, health check-up camps (covering BP, blood sugar, weight, and eye check-ups) are held at regular intervals for employees. The results of these check-ups are shared with employees to address any identified non-occupational health concerns.

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0
	Workers	0	0
Total recordable work-related injuries	Employees	0	0
	Workers	0	0
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

Keeps a constant vigil on its safety management practices and sets very high safety standards, Detailed instructions and procedures are laid out for carrying out the jobs, work permit system is in place. Process units and Offsite facilities are constructed as per Safe Design practices and built-in-safety features are provided. Planned Inspection & Maintenance of equipments is ensured. Adherence to Standard Operating Procedures (SOPs) for plant operations and maintenance is strictly followed. Emergency Response & Disaster Management Plan (ERDMP) is well documented and updated. Onsite mock drills are conducted in the presence of statutory authorities. Fire protection system adequacy is ensured. Internal and external safety audits are conducted. Near Miss incident reporting and liquidation system in place to correct unsafe conditions. Emergency detection and communication system is in place. Various safety committees are in place. Mutual aid system with neighbouring industries is available. Various safety training and safety awareness programmes are conducted on regular basis. Monthly safety tours are conducted by senior officials. Adherence to OISD Standards is followed strictly.

BRSR Core Indicator

13. **Number of Complaints on the following made by employees and workers:**

	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0	NA	0	0	NA
Health & Safety	28	0	-	34	1	Area Safety Committee points

14. **Assessments for the year:**

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

15. **Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.**

No Safety related incidents. All the mechanisms discussed above are already in place to prevent the occurrence of such safety related incidents. Any risks / concerns arising from assessments of health & safety practices and working conditions are addressed with utmost priority. The compliance status of these audit points is followed up in Central Safety Meetings chaired by the Director Operations.

Leadership Indicators

1. **Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).**

   Yes

2. **Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.**

   The company's procurement process requires suppliers to abide by applicable laws and provide an undertaking to this effect

3. **Provide the number of employees / workers having suffered high consequence work related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:**

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Employees	0	0	0	0
Workers	0	0	0	0

4. **Does the entity provide transition assistance programmes to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)**

   Yes, we do provide Career Transition Program for retiring employees.

5. **Details on assessment of value chain partners:**

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	CPCL is committed to maintaining high health and safety standards across its value chain. All collaborators, contractors, and business partners are required to undergo a health and safety compliance evaluation prior to engagement. As part of this process, each entity submits a self-declaration along with documented evidence confirming compliance with applicable health and safety requirements. This due diligence process helps ensure regulatory compliance, promotes the well-being of personnel, and fosters a safe and responsible working environment throughout CPCL's value chain.
Working Conditions	

6. **Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.**

   No risks have been identified during the assessments conducted with our value chain partners

PRINCIPLE 4:
Businesses should respect the interests of and be responsive to all its stakeholders

UN SDG Mapped

Essential Indicators

1. **Describe the processes for identifying key stakeholder groups of the entity:**

   CPCL's stakeholders include a diverse range of groups such as customers, employees, banks, business partners, shareholders, regulators, and neighbouring communities. As a provider of petroleum and petrochemical manufacturing services, the company places high importance on fostering strong relationships with these stakeholders, chosen for their ability to support and enhance business operations. Key stakeholders identified by the company include employees, clients/ customers, shareholders, beneficiaries of CSR initiatives, and regulatory authorities.

2. **List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group**

SI No.	Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/ No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
1	Government	No	Official Meetings, Monthly/ Periodic Project Updates, Electronic Communications, Public Disclosures, events	Regular engagement	• Statutory compliances and requirements • Participation in Government schemes • Community development initiatives
2	Industry and Trade Associations	No	Meetings, Website, Events, Seminars, Conferences	Quarterly	• Industry concerns (health, environment, safety, operations) • Collaboration for technology/ product commercialization and joint research • Policy advocacy
3	Business Partners & Contractors	Yes (MSMEs / SC/ST vendors)	Structured Meetings, Need-based Meetings	Regular engagement	• Procurement of materials, equipment and services • Vendor awareness programmes • Supply chain efficiency
4	Customers / Consumers	No	Meetings, Website.	Regular engagement	• Product quantity, quality, safety and environmental aspects • Customer satisfaction and service improvement • Marketing of products and services
5	Investors & Shareholders	No	Financial & ESG Disclosures, AGM, Press Briefings, Social Media, Newspaper Advertisements, Stock Exchange Filings, Website, Emails	Periodic / Annual	• Communication of business plans, performance and sustainability • Stakeholder feedback and engagement
6	Regulatory Bodies	No	Inspections, Audits, Compliance Reports, Public Disclosures, Meetings, Seminars	Need basis	• Statutory compliance • System strengthening through audits and feedback • Operational, product safety and quality
7	Employees	Yes (Women / SC/ST)	Employee Satisfaction Surveys, HR Portal, Grievance Redressal Systems, Electronic Communications, Conclaves, Workshops, Seminars	Ongoing/regular	• Awareness of company policies and plans • Safe, healthy and inclusive work environment • Grievance redressal

Sl No.	Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/ No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
8	Media	No	Press Release, Social Media, Corporate Reports, Public Disclosures	Need-basis	• Communication of Quarterly results • Brand building • Transparent reporting
9	Community / NGOs	Yes (Women / Differently abled / Special Projects)	Meetings, Need Assessment Surveys, Grievance Redressal Forums	Regular engagement	• Needs and impact assessment • Skill development and livelihood initiatives • Community development projects • Awareness, training and capacity building • Public hearings and grievance handling
10	Academic, Scientific Institutes & Startups	No	Meetings, Events, Seminars, Conferences	Regular engagement	• Joint research and MoUs • Development of innovative technologies • Leadership and capability development

Leadership Indicators

1. **Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board**

   CPCL fosters continuous and proactive engagement with its stakeholders to strengthen communication around its performance, strategy, and ESG initiatives. Stakeholder consultations are primarily carried out by respective functional groups, business heads, and relevant officers through established channels.

   The Company also considers a double materiality perspective, evaluating both the impact of its operations on economic, environmental, and social aspects, as well as the associated risks and opportunities for business.

   Feedback and key issues identified through such engagements are consolidated and escalated to the Board, either directly or through relevant Board-level Committees overseeing areas such as business risks, CSR & sustainability, planning and projects, and other matters.

   During the year, the Board continued to review various agendas, including those related to economic, environmental, and social topics impacting stakeholders. The Board also receives periodic updates on such matters, and Directors are encouraged to provide guidance and feedback as part of the decision-making process.

2. **Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.**

   Yes, CPCL conducts a root cause analysis on customer complaints / grievance, which presents an opportunity to enhance its service. In addition, the Company's CSR Team identifies needy and underserved areas to initiate health and educational aid, encouraging the participation of Stakeholders.

3. **Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.**

   CPCL is deeply committed to uplifting communities through focused efforts in education, healthcare, and rural development. As a responsible corporate citizen, the company consistently engages with marginalized and vulnerable groups to address their needs. To ensure effective support, CPCL employs a variety of methods to identify stakeholders requiring assistance, enabling targeted and impactful interventions that foster sustainable community growth and well-being. The Company procures goods & services preferably from MSME/Women / SC/ ST vendors. Vendors of these groups are given due preference. For addressing concerns, proper channels of communications are available. These stakeholder groups (including MSME, Women / SC / ST, differently abled amongst others) are engaged through trainings, business operations, and other mechanisms.

PRINCIPLE 5
Businesses should respect and promote human rights

UN SDG Mapped

Essential Indicators

1. **Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:**

Category	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Total (A)	No. of employees / workers covered (B)	% (B / A)	Total (C)	No. of employees / workers covered (D)	% (D / C)
Employees						
Permanent	739	52	7.04%	732	10	1.37%
Other than permanent	-	-	-	-	-	-
Total Employees	739	52	7.04%	732	10	1.37%
Workers						
Permanent	664	44	6.63%	681	0	0%
Other than permanent	-	-	-	-	-	-
Total Workers	664	44	6.63%	681	0	0%

2. **Details of minimum wages paid to employees and workers, in the following format:**

Category	FY 2025-26 Current Financial Year					FY 2024-25 Previous Financial Year				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. F	% (F/D)
Employees										
Permanent	739	-	-	739	100%	732	-	-	732	100%
Male	662	-	-	662	100%	660	-	-	660	100%
Female	77	-	-	77	100%	72	-	-	72	100%
Other than permanent	-	-	-	-	-	-	-	-	-	-
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-
Workers										
Permanent	664	-	-	664	100%	681	-	-	681	100%
Male	654	-	-	654	100%	670	-	-	670	100%
Female	10	-	-	10	100%	11	-	-	11	100%
Other than permanent	-	-	-	-	-	-	-	-	-	-
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-

3. **Details of remuneration/salary/wages, in the following format**

a **Median remuneration / wages:**

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	4	Rs. 3,53,748.76	0	-
Key Managerial Personnel	1	Rs. 3,48,601.00	0	-
Employees other than BoD and KMP	635	Rs. 1,56,438.00	76	Rs 1,40,665.00
Workers	655	Rs. 90,306.30	10	Rs. 99,960.16

b. **Gross wages paid to females as % of total wages paid by the entity, in the following format:**

	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Gross wages paid to females as % of total wages	5.27%	5.11%

4. **Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)**

Yes, CPCL has an established mechanism to address human rights issues or impacts. Depending on the severity, complaints related to human rights are submitted through the designated Engineer-In-Charge or grievance cells. These concerns are then managed either on-site or escalated to higher authorities for resolution, ensuring timely and appropriate handling of all human rights matters.

5. **Describe the internal mechanisms in place to redress grievances related to human rights issues.**

Online Grievance Management System is in place to redress any kind of grievance by the employees including violation of Human Rights. This system comprises defined procedures, roles, and guidelines for receiving complaints and ensuring appropriate resolution.

6. **Number of Complaints on the following made by employees and workers:**

	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	0	0	-	0	0	-
Discrimination at workplace	0	0	-	0	0	-
Child Labour	0	0	-	0	0	-
Forced Labour/ Involuntary Labour	0	0	-	0	0	-
Wages	0	0	-	0	0	-
Other Human rights related issues	0	0	-	0	0	-

7. **Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:**

	FY 25-26 Current Financial Year	FY 24-25 Previous Financial Year
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	-	-
Complaints on POSH as a % of female employees / workers	-	-
Complaints on POSH upheld	-	-

BRSR Core Indicator

8. Mechanisms to prevent adverse consequences to the complaint in discrimination and harassment cases

Internal Complaints Committee (ICC) has been constituted to deal with the discrimination and harassment cases. A Special Leave up to a maximum of 90 days for aggrieved female employees on the recommendation of the Internal Complaints Committee during the pendency of the Inquiry.

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, human rights requirements are included in business agreements and contracts. Service contracts contain clauses that address human rights requirements, such as the prohibition of child labor and the assurance of minimum wages.

10. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others – please specify	-

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

The Company is committed towards ensuring compliance with all Labour laws along with maintaining zero incidence of human rights violations. The Company has developed a well-defined Grievance Redressal Procedure for employees. Any employee can raise a grievance, which is then resolved within the prescribed timelines.

Leadership Indicators

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

There were no instances of any complaints in the current reporting period. Changes to our grievance process were not necessitated.

2. Details of the scope and coverage of any Human rights due diligence conducted.

All offices and plant locations of CPCL were assessed for any human rights violations. No issues were identified during such assessments.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes; the company has lifts, ramps and other suitable infrastructure to make our premises accessible for persons with physical challenges.

4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	100%
Discrimination at workplace	100%
Child Labour	100%
Forced Labour/Involuntary Labour	100%
Wages	100%
Others – please specify	-

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

Not Applicable

PRINCIPLE 6:
Businesses should respect and make efforts to protect and restore the environment

UN SDG Mapped

Essential Indicators

1. **Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format: (in TJ)**

Parameter	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
From renewable sources		
Total electricity consumption (A)	123.82	93.5
Total fuel consumption (B)	-	-
Energy consumption through other sources (C)	-	-
Total energy consumed from renewable sources (A+B+C)	**123.82**	**93.5**
From non-renewable sources		
Total electricity consumption (D)	16,493.44	16,777.86
Total fuel consumption (E)	18,440.41	18,155.25
Energy consumption through other sources (F)	-	-
Total energy consumed from non-renewable sources (D+E+F)	**34,933.85**	**34,933.11**
Total energy consumed (A+B+C+D+E+F)	**35,057.67**	**35,026.61**
Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations)	0.0000000446	0.0000000493
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	0.0000009071	0.0000011901
Energy intensity in terms of GJ per MT of Crude Thruput processed	2.99	3.35

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

Yes, Bureau Veritas (India) Private Limited

2. **Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.**

CPCL is a designated consumer under PAT Scheme. CPCL was given a target of MBN 76.85 under PAT Cycle VI for the assessment year FY 2022-23, against which actual MBN of 75.2 was achieved. Monitoring and Verification audit for the same was conducted and CPCL is eligible for the award of 18,162 ESCerts under the energy efficiency scheme of the Bureau of Energy Efficiency (BEE).

3. **Provide details of the following disclosures related to water, in the following format:**

Parameter	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	0
(ii) Groundwater	0	0
(iii) Third party water	**36,13,275**	**42,67,003**
Treated sewage water from CMWSSB	32,58,212	39,85,190
Desalinated water from CMWSSB	3,55,063	2,81,813
(iv) Seawater / desalinated water	**48,02,395**	**46,87,329**
(v) Others	0	0

BRSR Core Indicator

Parameter	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	**84,15,670**	**89,54,332**
Total volume of water consumption (in kilolitres)	**84,15,670**	**89,54,332**
Water intensity per rupee of turnover (Total water consumption / Revenue from operations)	0.0000107055	0.0000126029
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	0.0002177500	0.0003041754
Water intensity in terms of KL per MT of Crude Thruput processed	0.72	0.86

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

Yes, Bureau Veritas (India) Private Limited

4. Provide the following details related to water discharged:

Parameter	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(ii) To Groundwater		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(iii) To Seawater		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(iv) Sent to third-parties		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(v) Others (Municipal Sewers)		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
Total water discharged (in kilolitres)	0	0

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

Yes, Bureau Veritas (India) Private Limited

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Treated water is repurposed for a range of applications, including boiler feed water, cooling tower make-up, fire water systems, and other operational requirements. Additionally, with minimal further treatment, treated effluent is utilized for horticultural purposes, promoting efficient water reuse and supporting sustainable water management practices.

BRSR Core Indicator

6. **Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:**

Parameter	Please specify unit	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
NOx	Tonnes	618.17	597
SOx	Tonnes	1339.49	1705
Particulate matter (PM)	Tonnes	412.90	352
Persistent organic pollutants (POP)	Kg	0	0
Volatile organic compounds (VOC)	MT	0.682	1.28
Hazardous air pollutants (HAP)	Mg/m3	0	0
Others – please specify (CO)	Kg	1331.07	618

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

Yes, Bureau Veritas (India) Private Limited

7. **Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:**

Parameter	Unit	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	25,76,948	24,14,265.98
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	53,432	15,007.0
Total Scope 1 and Scope 2 emissions	Metric tonnes of CO2 equivalent	26,30,380	24,29,272.92
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	Metric tonnes of CO2 equivalent / Rs.	0.0000033461	0.0000034191
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)		0.0000680594	0.0000825388
Total Scope 1 and Scope 2 emission intensity in terms of Crude Thruput processed	tons of CO2 equivalent/ MT of crude throughput	0.22	0.23

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, Bureau Veritas (India) Private Limited

8. **Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.**

No.	Description of Emission Reduction Initiative / Project	Impact
1	Forerunner to setup Windmill Farm in Refinery Sector: CPCL installed 17.6 MW (22 Nos. × 800 kW) windmills at Dindigul District in October 2007, which was the first of its kind in the oil industry. During FY 2025-26, 31.4 Million Units of power were generated.	22,281 Metric Ton of CO_2 reduction
2	Solar Power: CPCL installed 3.1 MW of rooftop solar power. Power generated during FY 2025-26 from solar panel is 2.62 Million unit of power	1,861 MT of CO_2 reduction was achieved
3	Re-Gasified Liquefied Natural Gas (RLNG): Utilized RLNG, a cleaner fuel, amounting to 478 TMT during FY 2025-26.	475,745 MT of CO_2 reduction was achieved
4	Afforestation: 194 acres of green belt developed.	1,008 MT of CO_2 reduction was achieved
5	Energy Conservation Schemes – SRFT saved: 37038 MT	130,954 MT of CO_2 reduction was achieved

BRSR Core Indicator

9. **Provide details related to waste management by the entity, in the following format:**

Parameter	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Total Waste generated (in metric tonnes)		
Plastic waste (A)	97.39	29.6
E-waste (B)	5.34	4.28
Bio-medical waste (C)	0.06	0.12
Construction and demolition waste (D)	0	0
Battery waste (E)	3.28	3.23
Radioactive waste (F)	0	0
Other Hazardous waste (Drums of Haz chemicals, Spent catalyst, used/spent oil, oily sludge). Please specify, if any. (G)	14,358.09	22,902.76
Other Non-hazardous waste generated MS Scrap + Paper	4738.78	4,913.10
Total (A+B + C + D + E + F + G + H)	**19,202.94**	**27,853.09**
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	0.0000000244	0.0000000392
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)	0.0000004969	0.0000009099
Waste intensity in terms of physical output (per metric tonne of crude processed)	1.64	2.66
Waste intensity (optional) – the relevant metric may be selected by the entity	-	-
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	5,395.72	27,211.48
(ii) Re-used	4,614.85	-
(iii) Other recovery operations	-	-
Total	**10,010.57**	**27,211.48**
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	0.06	525.88
(ii) Landfilling	191.42	115.61
(iii) Other disposal operations (through recyclers)	9,000.89	0.12
Total	**9,192.371**	**641.61**

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

Yes, Bureau Veritas (India) Private Limited

10. **Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to mage such wastes**

Chemical dosing is continuously monitored and maintained in accordance with the prescribed design parameters to ensure optimum process performance. To minimize chemical losses and wastage, process drainages containing recoverable chemicals are collected in designated solvent blowdown systems or collection facilities and are subsequently pumped back into the process system for recovery and reuse, thereby promoting resource conservation and operational efficiency

BRSR Core Indicator

E-waste: In accordance with the provisions of the E-Waste (Management) Rules, e-waste generated at CPCL is disposed of through authorized channels, either by availing the buy-back facility offered against new procurement of equipment or through government-authorized agencies engaged in the collection, recycling, and environmentally sound disposal of e-waste.

Hazardous waste:

Spent Catalyst: Spent catalysts containing precious metals are sent to authorized recyclers for recovery of valuable metals. Depending on their characteristics', spent catalysts are also utilized through co-processing in cement plants or by manufacturers of refractory, ceramic, and other industrial products. Catalysts that are not amenable to recovery or utilization are disposed of through authorised Treatment, Storage and Disposal Facilities (TSDFs).

Slop Oil: Slop oil is a mixture of hydrocarbons, water, and suspended solids generated during refinery operations, storage tank cleaning, and effluent treatment processes. Slop oil recovered from storage tanks and Effluent Treatment Plant (ETP) facilities is subjected to dedicated treatment processes to recover the hydrocarbon content. The recovered oil is transferred to storage tanks, where water is separated through heating and gravity settling. After achieving the required reduction in water content, the treated slop oil is reprocessed in refinery process units for recovery of valuable hydrocarbons and intermediate products.

Oily Sludge: Oily sludge generated in CPCL is subjected to Mechanical Oily Sludge Treatment for recovery of hydrocarbons. The recovered oil is recycled back into the refining process along with crude oil, thereby facilitating resource recovery and minimizing waste generation. The residual sludge obtained after treatment contains less than 5% oil and is disposed of through TNPCB/CPCB-authorized pre-processors or co-processors. This enables the recovery of energy from the residual material and ensures environmentally sound disposal in accordance with applicable regulatory requirements.

Bio-Medical Waste (BMW): The generation, handling, treatment, and disposal of Biomedical Waste (BMW) are carried out in accordance with the provisions of the Bio-Medical Waste Management Rules, 2016. Biomedical waste generated at the facility is segregated at the source as per the prescribed color-coding system and collected in designated containers. Subsequently, the biomedical waste is handed over to a Common Bio-Medical Waste Treatment Facility (CBWTF) operator or an agency authorized by the Tamil Nadu Pollution Control Board (TNPCB) for its transportation, treatment, and environmentally sound disposal. This ensures safe management of biomedical waste and prevents any adverse impact on public health and the environment.

Battery Waste: Battery waste generated at the facility is managed in accordance with the Battery Waste Management Rules and is disposed of through registered recyclers or authorized agencies.

Other Hazardous/Recyclable Waste: Disposed of via government-approved trading agency by following standard procedures.

11. **If the entity has operations/offices in/around ecologically sensitive areas (such as National parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:**

Sl. No	Location of operations/offices	Type of operations	Whether the conditions of environmental approval/clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any
CPCL does not operate in eco-sensitive area.			

12. **Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current Financial year:**

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
NIL					

13. **Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:**

Sl. No	Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
1	Water (Prevention and Control of Pollution) Act, 1974	-	Nil	Not Applicable
2	Air (Prevention and Control of Pollution) Act, 1981	-	Nil	Not Applicable
3	Environment Protection Act, 1986	-	Nil	Not Applicable
4	The Chemical Accidents (Emergency Planning, Preparedness and Response) Rules, 1996	-	Nil	Not Applicable
5	Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016	-	Nil	Not Applicable
6	Noise Pollution (Regulation and Control) Rules, 2000	-	Nil	Not Applicable

(a) The Tamil Nadu Pollution Control Board (TNPCB) has passed an order in February 2025 levying environmental compensation of ₹73.68 crore for the environmental and socio-economic damages alleged to be caused due to the oil spill occurred during Michaung cyclone in December 2023.

CPCL has contested the levy by TNPCB, and interim stay has been granted by the National Green Tribunal (NGT) in March 2025 with condition to deposit / furnish Bank Guarantee in respect of 50% of the portion of demand specified as environmental damage in the aforesaid order amounting to ₹19.12 crore till further proceedings. Subsequently, the Company has complied with the same by submitting a Bank Guarantee of ₹19.12 crore on 15.04.2025. Presently, the case is under trial before the NGT.

(b) TNPCB had raised demand amounting to ₹6.24 crore towards environmental compensation. The same is being contested before the National Green Tribunal and NGT has granted an interim stay on the condition that CPCL shall deposit 50% of the environmental compensation representing ₹3.12 Crore and the same was deposited with TNPCB on 25/4/2025. Presently, the case is under trial before the NGT.

Leadership Indicators

1. **Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):**

For each facility / plant located in areas of water stress, provide the following information:

(i) Name of the area: Manali, Chennai

(ii) Nature of operations: Refining of crude oil into petroleum

(iii) Water withdrawal, consumption and discharge in the following format:

Parameter	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	0
(ii) Groundwater	0	0
(iii) Third party water	36,13,275	45,48,816
Treated sewage water from CMWSSB.	32,58,212	42,67,003
Desalinated water from CMWSSB	3,55,063	2,81,813
(iv) Seawater / desalinated water	48,02,395	46,87,329
(v) Others	0	0

Parameter	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Total volume of water withdrawal (in kilolitres)	**84,15,670**	**89,54,332**
Total volume of water consumption (in kilolitres)	**84,15,670**	**89,54,332**
Water intensity per rupee of turnover (Water consumed / turnover)	107.05	126.01
Water intensity (optional) – the relevant metric may be selected by the entity	0	0
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(ii) Into Groundwater		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(iii) Into Seawater		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(iv) Sent to third-parties		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(v) Others		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
Total water discharged (in kilolitres)	**0**	**0**

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

Yes, Bureau Veritas (India) Private Limited

2. **Please provide details of total Scope 3 emissions & its intensity, in the following format:**

Parameter	Unit	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	32.53	29.80
Total Scope 3 emissions per rupee of turnover (Total Scope 3 emissions / Revenue from operations)	Metric tonnes of CO2 equivalent / Rs.	0.00041	0.000419
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity	-		-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

Yes, Bureau Veritas (India) Private Limited

3. **With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.**

NA

4. **If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:**

Sl. No	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
1	Optimized P&U Operating Philosophy	4 MT/hr of fuel savings for 4144 hrs	52712
2	Reduction by Deaerator pressure from 1.4 to 1.0 ksc	Reduction of steam by ~0.5 TPH achieved by reducing deaerator pressure from 1.4 to 1.0 ksc	995
3	Routing of Ref-3 SWS-1 first stage stripper off gas to Ref-3 SRU	Reduction of flare loss by ~0.5 MT per day achieved by routing Sour water stripper off gas to SRU which was earlier routed to flare.	582
4	Routing of Ref-3 ARU Rich amine flash drum gas to Ref-3 SRU Incinerator	Reduction of fuel gas by ~1 MT per day achieved by routing rich amine flash drum off gas to SRU Incinerator which was earlier routed to flare.	1161
5	Grid Electricity Import of 15 MWh from TNEB	Maximization of Grid Power Import from 4 MWh to 15 MWh	24346
6	Steam optimization in Crude-1 & 2 side strippers	Reduction of steam by ~0.55 TPH was achieved by optimizing stripper conditions.	999
7	Routing of GDS Slop to FCCU Feed	Reduction of excess fuel consumed for reprocessing 2 m3/h of slop generated during GDS startup / upset to FCCU feed instead of crude tank.	1145
8	Steam optimization in DHDT Diesel product stripper	Reduction of steam by ~100 Kg/h was achieved by optimizing stripper conditions.	181
9	Installation of 1000KWh floating rooftop solar Electricity	Reduction of Power generation by 467 MW per annum with the installation of floating rooftop solar panel over reservoirs.	296
10	Reduction of spillback % in OHCU MUG compressor	Reduction of Power by 360KWh was achieved by optimizing MUG spillback from 20% to 10%.	1832
11	Direct routing of HN from CDU-1 to OHCU	Reduction of fuel by 175 kg/h was achieved by direct routing of HN from CDU-1 to OHCU instead of intermediate tank, utilizing the heat from Hot HN to increase the OHCU feed mix.	4452
12	Pre-heat improvement in CDU-1 post M&I	Reduction of fuel by 98 kg/h was achieved in atmospheric furnaces post M&I	2480
13	Reduction of stack temperature in 04-F-01 / 10-F-101	Reduction of stack temp by 200 degC in 04-F-01 and 20degC in 10-F-101 post M&I	770
14	Reduction of stack temperature in 01F-1A/1B/F-03	Reduction of stack temp by 234 degC in 1F1A , 31degC in 1F1B and 29degC in 1F3 post M&I	3116
15	Preheat improvement in CDU-3 post cleaning of 201-E-108C/D	Improvement in pre-heat by 10degC post cleaning of 201-E-108 C /D exchangers resulted in savings of 6.2 MT of fuel per day .	6551
16	Routing of Stripped Sour water from Ref-3 SWS to OHCU	Reduction of DM water consumption by 10m3/h was achieved, after routing Stripped sour water from Refinery-3 SWS to OHCU, instead of DM water.	1545
17	Reduction of VVHP steam header pressure	Reduction of fuel by 50kg/h was achieved by reducing VVHP steam pressure from 90 ksc to 66 ksc	1272
18	Optimization of Steam to carbon ratio in New HGU (Unit no 214)	Reduction of S/C from 2.3 to 2.1 was reduced by optimizing Reformer conditions.	318
19	Stoppage of CT-04	Reduction of Power by 300 KWh was achieved by stopping CT-04 pumps operation.	1526
20	Water washing in all GTs	Reduction of fuel by 300 kg/h was achieved by carrying out periodic water washing in all five GTs.	7657
21	Reduction in OHCU filter backwash frequency by improving HCGO quality in DCU	Reduction of fuel by 150 kg/h was achieved by optimizing DCU operating conditions to avoid OHCU filter backwash slop reprocessing.	3841

5. **With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.**

   Yes. The company has established a comprehensive Business Continuity and Disaster Management framework. It maintains a well-documented Emergency Response and Disaster Management Plan (ERDMP) that is periodically reviewed, updated, and communicated to all employees and workers. Regular onsite mock drills are conducted in coordination with statutory authorities to ensure operational preparedness. The effectiveness of fire protection systems is routinely assessed, and both internal and external safety audits are carried out at defined intervals to maintain high safety standards and ensure readiness to respond to emergencies.

6. **Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard**

   NIL

7. **Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.**

   NIL

8. **How many Green Credits have been generated or procured:**

   a. **By the listed entity:** NIL

   b. **By the top ten (in terms of value of purchases and sales, respectively) value chain partners:** NIL

PRINCIPLE 7

Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

UN SDG Mapped

Essential Indicators

1. a) Number of affiliations with trade and industry chambers/ associations.

6 (Six)

1. b) List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

Sl. No	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State / National)
1	Transparency International India (TII)	National
2	Federation of Indian Petroleum Industry (FIPI)	National
3	Confederation of Indian Industry	National
4	Standing Conference of Public Enterprises (SCOPE)	National
5	Madras Chamber of Commerce & Industry (MCCI)	State
6	Manali Industries Association (MIA)	State

2. Provide details of corrective action taken or underway on any issues related to anticompetitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
Not applicable. No instances of anti-competitive behavior were observed/reported.		

Leadership Indicators

1. Details of public policy positions advocated by the entity:

Sl. No	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board (Annually/ Half yearly/ Quarterly / Others – please specify)	Web Link, if available
1	Energy transition, resource efficiency, circular economy, water stewardship, and climate resilience	Sustainability Summit in association with The Hindu, with the Tamil Nadu Green Climate Company (TNGCC)	Yes	Annual	Refer Page 4-5 of Hindu Edition dated 8th Nov 2025 https://cmsrkv.rgukt.in/storage/notices/files/th.th_vijayawada.08_11_2025_1762749234.pdf

Note: CPCL ensures compliance to the applicable policies, standards and guidelines laid down by various authorities. CPCL participates in consultative committee meetings for setting up policy frameworks by Government or regulatory departments. In addition, HPCL also participates in the development of standards, guidelines by providing inputs to various Ministries of Government of India and other bodies such as Oil Industry Safety Directorate (OISD), Petroleum and Natural Gas Regulatory Board (PNGRB), Center for High Technology (CHT), Bureau of Indian Standards (BIS) etc. towards advancement of public good and nation building.

Refineries actively engaged with students at leading institutions such as CPCL Polytechnic college, RGIPT and IIT, delivering talks on critical themes including the role of chemical engineering in the energy transition, research and deployment of low-carbon technologies, and the emerging paradigms shaping the future of chemical engineering. These interactions aim to build early awareness among future professionals about the evolving energy landscape. By introducing real-world challenges and opportunities at the academic stage, this initiative is helping to bridge the gap between classroom learning and industrial application—preparing students to contribute meaningfully from the outset of their professional careers.

CPCL has embedded Sustainability across the RO, beginning with initiatives such as uniforms made from recycled plastic—referred to as"unbottled uniforms"—and extending to broader eco-friendly practices throughout operations.

CPCL strengthened its public policy advocacy by organizing the Sustainability Summit 2025 in association with The Hindu, with the Tamil Nadu Green Climate Company (TNGCC) as the co-presenting partner. The summit provided a platform for policymakers, industry leaders, academia, and sustainability experts to deliberate on practical approaches to sustainable industrial development. Discussions focused on energy transition, resource efficiency, circular economy, water stewardship, and climate resilience. The summit advocated policy measures to promote tertiary-treated water reuse, industrial water circularity, and rainwater harvesting. It also highlighted the need for technology-neutral pathways that balance decarbonization with energy security. Deliberations emphasized strengthening climate-resilient infrastructure, green financing, and digital technologies for sustainable operations. The event underscored the importance of developing climate-focused skills and fostering collaboration among government, industry, and academia. Through this initiative, CPCL facilitated evidence-based policy dialogue and knowledge sharing to support India's sustainability agenda. The summit reinforced the role of partnerships in advancing scalable and inclusive climate solutions. By convening key stakeholders, CPCL contributed to shaping policy perspectives for sustainable economic growth and environmental stewardship.

PRINCIPLE 8

Businesses should promote inclusive growth and equitable development

UN SDG Mapped

Essential Indicators

1. **Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current Financial year.**

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Not Applicable					

2. **Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:**

Sl. No	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
1	New Grassroot Refinery-cum-Petrochemical Project (CBRPL), Nagapattinam	Tamil Nadu	Nagapattinam	2,163	100.0%	₹122.29

3. **Describe the mechanisms to receive and redress grievances of the community.**

CPCL undertakes various social welfare initiatives viz. Health & Nutrition, Education & Skill Development, Swachh Bharat activities, Livelihood Projects, Women Empowerment, etc. with focus on the economically and socially underserved sections of society, mostly around the refinery in Manali, Chennai and Cauvery Basin at Nagapattinam. Further, CPCL also undertakes efforts under CSR initiatives to ensure the inclusive growth of the people in the aspirational districts of Ramanathapuram, even though CPCL does not have any business presence in these districts.

4. **Percentage of input material (inputs to total inputs by value) sourced from suppliers:**

Parameter	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Directly sourced from MSMEs/ small producers	66.2%	56.46%
Directly sourced within India	36.79%	93.25%

5. **Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost**

Location	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Rural	-	-
Semi-urban	1.18%	3.26%
Urban	-	-
Metropolitan	98.82%	96.74%

BRSR Core Indicator

Leadership Indicators

1. **Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):**

Details of negative social impact identified	Corrective action taken
Nil	

2. **Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:**

Sl. No	State	Aspirational District	Amount spent (In INR Cr.)
1	Tamil Nadu	Ramanathapuram	1,079

3. **(a)Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)**

Yes, the Company has preferential procurement policy in line with the Government of India's guideline. Preference is given to local suppliers, Micro & Small Enterprises (MSEs), MSEs owned by SC/ST individuals and women, and startups in accordance with current government and company policies. Under the Public Procurement Policy 2012 (PPP-2012) and the Purchase Preference linked to Local Content policy (PP-LC 2020), MSEs and Class I Local Suppliers receive purchase preference. Certain items are exclusively reserved for procurement from MSE vendors. When sufficient local content and capacity exist in India, only Class I local suppliers are permitted to participate in the bidding process. For non-critical procurement, prequalification criteria are waived for startups and relaxed for Micro & Small Enterprises. In addition, relaxation of 50% in the performance bank guarantee (PBG) is provided to Women and Reserved categories (SC/ST) owned MSEs.

(b) From which marginalized /vulnerable groups do you procure?

CPCL procures material from Micro & Small Enterprises (MSE), Reserved SC/ST MSEs and Women MSEs

(c) What percentage of total procurement (by value) does it constitute?

Targets for procurements from SC/ST MSEs and Women MSEs are 6.12% and 3.21% respectively

4. **Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:**

Sl. No	Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/No)	Benefit shared (Yes / No)	Basis of calculating benefit share
CPCL has filed for 3 patents during FY 2025-26.				

5. **Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.**

Name of authority	Brief of the Case	Corrective action taken
Nil		

6. **Details of beneficiaries of CSR Projects:**

Sl. No	Project Title	Total No. of Beneficiaries of CSR Projects	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
1	Contribution towards stipend payable to apprentices	160	160	100%
2	O & M of MMU - Nagapattinam	500	500	100%
3	O & M of MMU - Ramanathapuram	500	500	100%
4	O & M of MMU - Manali	500	500	100%
5	O & M of CHC - Manali	18000	18000	100%
6	Competition among school students (Class 9,10,11 & 12)	500	500	100%
7	O & M of MMU - Ennore	500	500	100%

Sl. No	Project Title	Total No. of Beneficiaries of CSR Projects	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
8	Swachhata Pakhwada 2025	5000	5000	100%
9	Mega Book Fair at Nagapattinam	5000	1000	20%
10	Skill oriented training courses - Chennai and Madurai	600	600	100%
11	Super-30 IIT Project	30	30	100%
12	Treatment of Clubfoot	450	450	100%
13	Support for awareness creation and distribution of Menstrual Cup	5000	5000	100%
14	Infrastructure Development in Marshy Land, Opp to CPCL	1200	1200	100%
15	Distribution of sarees to the underprivileged women	100	100	100%
16	Swachhata Hi Seva 2025	100	100	100%
17	WTA 250 International Women's Tennis Championship 2025	50	50	100%
18	Construction of Anganwadi at MGR Nagar, Unit-9, Zone-4	5000	1000	20%
19	Demolition & Construction of ICDS at Shivaji Nagar, Unit-10, Zone-4	500	100	20%
20	Modernization of Communicable Diseases Hospital (CDH), Zone-4	1000	1000	100%
21	Construction of UPHC at SM Nagar, Unit-11, Zone-4	100	100	100%
22	Construction of UPHC at Apper Street, Unit-9, Zone-4	5000	1000	20%
23	Addl Construction of 1st floor in UPHC at Ramanathapuram, Zone-1	400	400	100%
24	Construction of Anganwadi in CPS, Manali New Town	500	300	60%
25	Construction of Anganwadi, Edayanchavadi	40	40	100%
26	Support for Honeybee project in Pollachi & Coimbatore	200	200	100%
27	Construction of Houses (12 Nos) to Narikurava families in Zone-2	500	500	100%
28	Construction of Community Hall at Triplicane	500	500	100%
29	Construction of Akal Former Training Centre at Ramanathapuram	5000	2000	40%
30	Construction of Multipurpose Hall at Futura Layout under NNT	50000	5000	10%
31	Construction of (6+1) Toilet Block at Futura Layout under NNT	500	50	10%
32	Construction of Multipurpose Hall at Vazhuthalaimedu under NNT	50000	500	1%
33	Construction of Lift for CHC at Devarajan Street under NNT	500	500	100%
34	Construction of 9 classrooms at Devarajan Street under NNT	300	300	100%
35	Baby Canal Desilting and Infra Development at Sathangadu	100	100	100%
36	Aids to the disabled in Ramanathapuram District	300	300	100%
37	Infrastructure develop. for livelihood of Tribals at Pollachi	1000	1000	100%
38	Medical equipments to Madhavaram Government Hospital	10000	10000	100%
39	Skill Education and Development training for 300 candidates	500	500	100%
40	Mini Community Hall (G+1) at Ranganathapuram under NNT	300	300	100%
41	High-End Hybrid Vascular C-Arm Machine to Stanley Hospital	500	500	100%

Sl. No	Project Title	Total No. of Beneficiaries of CSR Projects	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
42	Fully Automated Microtome to Kalaignar Centenary SS Hospital	2000	20000	1000%
43	Operating Microscope to Govt Medical College, Nilgiris	2000	20000	1000%
44	Competition among school students (Class 9,10,11 & 12)	100	100	100%
45	Times Marathon 2025	1000	1000	100%
46	SPARC - Sports Scholarship Scheme	16	16	100%
47	Neurosurgery Equipment to GMC Hospital, Ramanathapuram	100	100	100%
48	Microwave Ablation System to Government RGMCH, Chennai	100	100	100%
49	Support for Traditional Cultural Values through Youths	500	500	100%
50	Whole Body Multi Slice CT Scanner to DHQH, Paramakkudi, Ramnad	500	500	100%
51	Various Medical Equipment to GMCH, Ramanathapuram	500	500	100%
52	De-Addiction Campaign for Nasha Mukt Bharat Abhiyan	2000	500	25%
53	Multipurpose Hall at Nedunchezhiyan Street under NNT	50	10	20%
54	Compound Wall and Caretaker Room at Nedunchezhiyan St - NNT	3000	750	25%
55	Multipurpose Hall at Kamarajar Salai under NNT	1000	1000	100%
56	Auditorium on 2nd Floor, B-Block at CPS, Padasalai under NNT	10000	4000	40%
57	Auditorium on 2nd Floor, C-Block at CPS, Padasalai under NNT	400	400	100%
58	Patient Waiting Sheds at Govt RSRM Hospital, Royapuram	4000	1000	25%
59	Geriatric Care Centre at Thandalam Village	400	400	100%
60	Medical equipment to ICH, Egmore, Chennai	100	100	100%
61	Medical equipment to IOG, Egmore, Chennai	100	100	100%
62	Ambedkar Playground, Manali - Renovation of old project	100	100	100%
63	Multipurpose Hall at JJ Nagar under NNT	100	100	100%
64	Employment oriented Skill Development Training Program	100	100	100%
65	Class Rooms at Padasalai CHSS under NNT	5000	2000	40%
66	12 Health Camps in North Chennai	20000	5000	25%
67	Construction of Toilets in Govt Schools, Ramanathapuram	200	100	50%
68	Amenities for Guindy National Park & Children's Natural Park	1000	500	50%
69	Toilets at Govt. HSS at Vichoor - Renovation of old project	200	200	100%
70	Toilets at GGHSS at Naravarikuppam - Renovation old project	1000	500	50%
71	Construction of Vehicle Parking Yards in Zone-2 under NNT	50000	40000	80%
72	Baby Canal Desilting & Infra Development at Sathangadu-Phase II	230	230	100%
73	Restoration and Rejuvenation of Pond at Andarkuppam	20000	5000	25%
74	Addl Classrooms & Furniture for Govt Schools, Ramanathapuram	20000	3000	15%

PRINCIPLE 9
Businesses should engage with and provide value to their consumers in a responsible manner

UN SDG Mapped

2 Zero Hunger | 4 Quality Education | 12 Responsible Consumption and Production | 14 Life Below Water | 15 Life on Land | 16 Peace, Justice and Strong Institutions

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Customers can file complaints via the CPCL website under the "CONNECT" header, which forwards grievances to the relevant nodal officer in the department. Complaints can also be sent directly via email to senior officers for quicker resolution.

CPCL Marketing Portal offers information on product specifications, customer registration, sales, ledger balances, and feedback is accessible via the CPCL website (CPCL → Marketing).

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

Parameter	As a percentage to total turnover
Environmental and social parameters relevant to the product	Information about 100% products and services is made available through technical datasheets and the Citizen's Charter.
Safe and responsible usage	The Material Safety Data Sheet (MSDS) is accessible online, and all stakeholders are regularly informed about the safe handling of materials during transit and use.
Recycling and/or safe disposal	100% packaging bags are clearly labelled with the appropriate recycling code.

3. Number of consumer complaints in respect of the following:

	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	-	-	-	-	-	-
Advertising	-	-	-	-	-	-
Cyber-security	-	-	-	-	-	-
Delivery of essential services	-	-	-	-	-	-
Restrictive Trade Practices	-	-	-	-	-	-
Unfair Trade Practices	-	-	-	-	-	-
Other (Quality of products)	1	0	One complaint regarding Petcoke quality was received and addressed by adjusting the process parameters in the plant.	-	-	-

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	Nil	
Forced recalls	Nil	

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

The Information Security Policy is in place; however, access is restricted to CPCL employees only. While the policy includes certain aspects of data privacy, it does not comprehensively address privacy requirements. A separate and detailed Data Privacy Policy is currently under development and is tentatively planned for release before 31 March 2027

6. **Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services**

   No Cyber Security or Data Privacy issues from Customers

7. **Provide the following information relating to data breaches:**
   a. **Number of instances of data breaches**
      Nil
   b. **Percentage of data breaches involving personally identifiable information of customers**
      Nil
   c. **Impact, if any, of the data breaches**
      Nil

Leadership Indicators

1. **Channels / Platforms where information on products and services of the entity can be accessed (provide web link, if available).**

   Information about CPCL's products and services is readily accessible through the company's official website (www.cpcl.co.in) and its dedicated Marketing webpage. To enhance customer engagement and streamline services, CPCL launched the Customer Marketing Portal. This user-friendly platform enables customers across India to register with CPCL, place orders, track order status, manage account balances, and lodge complaints digitally. It also provides detailed information on CPCL's product offerings, updates on events, and announcements regarding new product launches. The portal represents CPCL's commitment to digital transformation and improved customer service. Visit https://pms.cpcl.co.in/Marketing/ for more information.

2. **Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.**

   Under the SAKSHAM initiative led by PCRA and the Ministry of Petroleum and Natural Gas, CPCL undertook multiple measures to educate and inform consumers on the safe and responsible use of its products and services. The company organized awareness campaigns, competitions, stakeholder consultations, and interactive sessions to engage customers, employees, and dealer representatives, promoting conservation, safety, and responsible consumption practices.

   Information on safe usage protocols was disseminated through the company's website and direct communication with customers and channel partners to ensure wider awareness. For bulk customers, CPCL conducted targeted product training programmes, live demonstrations, and one-on-one interactions to enhance understanding of safe and efficient product handling. Additionally, customer meets held in key locations such as Madurai and Chennai helped strengthen engagement, share best practices, and gather feedback for continuous improvement.

3. **Mechanisms in place to inform consumers of any risk of disruption / discontinuation of essential services**

   CPCL primarily caters to bulk customers and has developed dedicated communication channels to effectively serve them. These channels facilitate the timely dissemination of information about product availability and any possible disruptions. Furthermore, email communication is also employed to keep customers well-informed

4. **Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)**

   Yes. The company provides product information in compliance with, and in certain respects beyond, the requirements prescribed under local laws. Its specialized products, such as Food Grade Hexane and Paraffin Wax, adhere strictly to Bureau of Indian Standards (BIS) labelling norms. In addition, each consignment of Food Grade Hexane is supported by a Certificate of Conformity and carries a unique BIS license number to ensure authenticity and traceability. Similarly, all Paraffin Wax packages are marked with the BIS license number. Product specifications, including those for feedstock, are also clearly defined through mutual agreement between the buyer and seller, ensuring transparency and alignment with customer requirements.

   Yes. The entity conducts consumer satisfaction assessments by actively collecting feedback from customers twice a year, enabling continuous improvement in product quality and service delivery.

BRSR Core Indicator