

1 October 2025

To,

BSE Limited

Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai – 400 001

National Stock Exchange of India Limited

Exchange Plaza, C-1, Block G,
Bandra Kurla Complex, Bandra East,
Mumbai – 400 051

Scrip Code: 500870

Scrip Symbol: CASTROLIND

Dear Sir/Madam,

Sub.: Press Release

Please find enclosed herewith the Press Release titled **“VinFast India signs MoU with Castrol India to strengthen EV after-sales service network”**.

The same is also being made available on the Company’s website at:

https://www.castrol.com/en_in/india/home/about-castrol/newsroom.html

This is for your information and records.

Thank You.

Yours faithfully,

For **Castrol India Limited**

Hemangi Ghag

Company Secretary & Compliance Officer

Encl.: A/a

Registered address:

Castrol India Limited

CIN: L23200MH1979PLC021359

Technopolis Knowledge Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093

Tel: +91 22 7177 7111 / Fax: +91 22 6698 4101

Customer Service Toll Free No: 1800222100 / 18002098100



VinFast India signs MoU with Castrol India to strengthen EV after-sales service network



New Delhi, 29 September 2025: VinFast Auto India has signed a Memorandum of Understanding (MoU) with Castrol India Limited, a premium lubricant manufacturer, to provide reliable and accessible after-sales support for its EV customers across the country. This reinforces VinFast's long-term commitment to building a trusted service ecosystem for its EV owners in India.

As part of the MoU, Castrol India will make selected Castrol Auto Service (CAS) workshops from its 750+ CAS network in 300+ cities available to VinFast customers. These outlets will feature dedicated VinFast-branded service bays, certified EV technicians, and genuine VinFast parts.

VinFast will provide service manuals, diagnostic tools, training, and warranty coverage processes, while Castrol will ensure workshops meet infrastructure and capability standards. This collaboration will give VinFast customers access to Castrol's well-established expertise, advanced service protocols, and digitally integrated workshop ecosystem. These capabilities guarantee consistent quality, transparency, and convenience at every service touchpoint.

Castrol's extensive footprint will enable VinFast to offer broad and convenient after-sales care for further strengthening customer confidence.

Mr. Pham Sanh Chau, CEO of VinFast Asia, said, *"For VinFast, India represents not just a new market but a long-term commitment to building an inclusive EV ecosystem. Reliable after-sales care is central to this vision, and our collaboration with Castrol India along with other partners ensures that customers will have access to trusted, high-quality service across the country from the beginning. This initiative also aligns with both companies' commitment to supporting India's transition towards sustainable mobility by making EV ownership hassle-free and future ready."*

Mr. Rajeev Govil, Senior Vice President, India B2B, Castrol India, said, *"As electric mobility grows in India, after-sales service will play a critical role in building customer confidence. Through this collaboration, we bring the strength of our Castrol Auto Service network to support VinFast"*



and its EV customers. With our wide reach and experience in servicing conventional passenger vehicles, we are excited to enable our network to deliver comprehensive EV solutions and play a part in shaping a stronger mobility ecosystem in the country.”

VinFast has been reinforcing its commitment to India’s EV landscape through significant investments. The company recently launched its first overseas assembly facility in Thoothukudi, Tamil Nadu, with an initial capacity of 50,000 vehicles annually, scalable to 150,000 units—creating thousands of direct jobs. Alongside local production, VinFast has partnered with multiple leading dealer groups to establish a total of 35 dealerships across 27 cities by the end of 2025.

With the recent launch of its premium SUVs, VF 6 and VF 7, in India, VinFast is simultaneously building a comprehensive service backbone to ensure customers enjoy the same level of confidence, convenience, and care that defines its vehicles. Together, VinFast and Castrol aim to raise service standards through advanced diagnostics, genuine parts, and digital-first support solutions. This collaboration also underscores their shared commitment to supporting India’s transition to sustainable mobility and providing customers with long-term reliability.

About VinFast:

VinFast (NASDAQ: VFS), a subsidiary of Vingroup JSC, one of Vietnam’s largest conglomerates, is a pure-play electric vehicle (“EV”) manufacturer with the mission of making EVs accessible to everyone. VinFast is currently embarking on its next growth phase through rapid expansion of its distribution and dealership network globally and increasing its manufacturing capacities with a focus on key markets across North America, Europe and Asia. Learn more at: <https://vinfastauto.in/>

About Castrol India Limited:

Castrol India Limited, part of the bp group, is a leading lubricant company with a 115-year presence in India. Known for its innovation and high-performance products, Castrol offers trusted brands like Castrol CRB, Castrol GTX, Castrol Activ, Castrol MAGNATEC, Castrol EDGE, and Castrol POWER1. Serving various sectors including automotive, mining, machinery, and wind energy, Castrol India operates three blending plants and a wide distribution network, reaching over 150,000 retail outlets nationwide. Globally, Castrol has been driving technological advancements for 125 years. For more information, please visit www.castrol.co.in