



I G PETROCHEMICALS LIMITED

10th July, 2026

BSE Limited Corporate Relationship Department 1 st Floor, P J Towers Dalal Street Mumbai - 400 001 <u>Scrip Code: 500199</u>	The National Stock Exchange of India Ltd. Exchange Plaza Bandra Kurla Complex Bandra (East) Mumbai – 400 051 <u>Scrip Code: IGPL</u>
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Sub: Business Responsibility and Sustainability Report for the financial year 2025-26

Dear Sir,

Pursuant to Regulation 34(2)(f) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose herewith the Business Responsibility and Sustainability Report, which forms an integral part of the Annual Report for the financial year 2025-26.

Kindly take the same on record.

Thanking you,

Yours faithfully,
For I G Petrochemicals Limited

Sudhir R Singh
Company Secretary

Encl: As above

Business Responsibility and Sustainability Report

SECTION A- GENERAL DISCLOSURES

I. Details of the listed entity

I-1.	Corporate Identity Number (CIN) of the listed entity	L51496GA1988PLC000915
I-2.	Name of the listed entity	I G Petrochemicals Limited
I-3.	Year of incorporation	18 th October, 1988
I-4.	Registered office address	T-10, 3 rd Floor, Jairam Complex, Mala, Neugi Nagar, Panaji, Goa - 403 001.
I-5.	Corporate address	401-404, Raheja Centre, Free Press Journal Marg, 214, Nariman Point, Mumbai - 400 021
I-6.	E-mail	ssingh@igpetro.com
I-7.	Telephone	022-4058 6100
I-8.	Website	www.igpetro.com
I-9.	Financial year for which reporting is being done	1 st April, 2025 to 31 st March, 2026
I-10.	Name of the Stock Exchange(s) where shares are listed	BSE and NSE
I-11.	Paid-up Capital	₹ 30,79,48,500
I-12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report.	Sudhir R Singh Company Secretary 022-40586100 ssingh@igpetro.com
I-13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated Financial statements, taken together).	Standalone basis
I-14.	Name of assurance provider	Not Applicable
I-15.	Type of assurance obtained	Not applicable

II. Products/services

II-16. Details of business activities (accounting for 90% of the turnover):

Description of Main Activity	Description of Business Activity	% of Turnover of the entity
Manufacturing	Inorganic & Organic Chemicals	100%

II-17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

Product/Service	NIC Code	% of total Turnover contributed
Inorganic & Organic Chemicals	20119	100%

III. Operations

III-18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of Plants	Number of Offices	Total
National	5	3	8
International	0	0	0

III-19. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	17
International (No. of Countries)	19

b. What is the contribution of exports as a percentage of the total turnover of the entity?

10.33%

c. A brief on types of customers

I G Petrochemicals Ltd. (IGPL) specializes in the production of various chemicals, including Phthalic Anhydride, Maleic Anhydride, Benzoic Acid and Di-ethyl Phthalate (DEP). These chemicals are primarily used in the manufacturing of plasticizers, resins, and paints. Consequently, our main customers are manufacturers in these industries. Additionally, our products serve chemical manufacturers, detergent producers, insecticide and fungicide companies, and personal care product manufacturers. In addition to these industries, we also cater to manufacturers of perfumes, dyes, insect repellents, food preservatives, incense sticks, and plastic packaging films.

IV. Employees

IV-20. Details as at the end of Financial Year

a. Employees and workers (including differently abled):

Sr. No.	Particulars	Total(A)	Male		Female	
			No(B)	%(B/A)	No(C)	%(C/A)
Employees						
1	Permanent (D)	357	344	96.35%	13	3.64%
2	Other than Permanent (E)	3	3	100%	0	0%
3	Total employees (D + E)	360	347	96.38%	13	3.61%
Workers						
1	Permanent (F)	152	150	98.68%	2	1.31%
2	Other than Permanent (G)	316	316	100%	0	0%
3	Total Workers (F + G)	468	466	99.57%	2	0.43%

b. Differently abled Employees and workers:

Sr. No.	Particulars	Total(A)	Male		Female	
			No(B)	%(B/A)	No(C)	%(C/A)
Differently Abled Employees						
1	Permanent (D)	0	0	0%	0	0%
2	Other than Permanent (E)	0	0	0%	0	0%
3	Total employees (D + E)	0	0	0%	0	0%
Differently Abled Workers						
1	Permanent (F)	0	0	0%	0	0%
2	Other than Permanent (G)	0	0	0%	0	0%
3	Total Workers (F + G)	0	0	0%	0	0%

IV-21. Participation/Inclusion/Representation of women

	Total(A)	No. and percentage of Females	
		No(B)	%(B/A)
Board of Directors	7	1	14.28%
Key Management Personnel	5	0	0%

IV-22. Turnover rate for permanent employees and workers. (Disclose trends for the past 3 years)

	FY 2025-26			FY 2024-25			FY 2023-24		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	23.03%	0%	23.03%	19.82%	40%	20.41%	25.62%	23.08%	25.52%
Permanent Workers	7.89%	0%	7.89%	1.83%	0%	1.81%	4.24%	0%	4.19%

V. Holding, Subsidiary and Associate Companies (including joint ventures)

V-23. (a) Names of holding / subsidiary / associate companies / joint ventures.

Sr. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ subsidiary/ associate/ joint venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	IGPL International Ltd	Subsidiary	100%	No
2	IGPL Energy Ltd	Subsidiary	100%	No
3	I G Biofuels Ltd	Subsidiary	100%	No
4	IGPL Charitable Foundation	Subsidiary	99%	No

VI. CSR Details

VI-24. Provide the following CSR details

i)	Whether CSR is applicable as per section 135 of Companies Act, 2013	- Yes
ii)	Turnover	- 1,95,366.65 (₹ in lakhs)
iii)	Net worth	- 1,32,050.27 (₹ in lakhs)

VII. Transparency and Disclosures Compliances

VII-25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2025-26		Remarks	FY 2024-25		Remarks
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	
Communities	https://www.igpetro.com/governance	0	0	-	0	0	-
Investors (other than shareholders)		0	0	-	0	0	-
Shareholders	https://www.igpetro.com/governance	13	2	since resolved	16	0	-
Employees and workers		0	0	-	0	0	-
Customers	https://www.igpetro.com/governance	2	0	-	4	0	-
Value Chain partners		0	0	-	0	0	-
Other (please specify)		0	0	-	0	0	-

VII-26. Overview of the entity's material responsible business conduct issues. Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its Financial implications.

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	ESG Risk Management	O	IGPL recognises the evolving ESG-related risks and opportunities associated with its operations and has established proactive measures to address them. As a chemical manufacturing company, environmental and social considerations remain important for sustainable growth, regulatory preparedness, and stakeholder confidence. The Company also views ESG integration as an opportunity to strengthen market positioning and create long-term business value.	-	Positive

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
2	Safety & Environmental Stewardship of Product	O	IGPL is committed to maintaining high standards of product quality, safety, and environmental responsibility throughout the product lifecycle, including manufacturing, storage, transportation, and disposal. The Company continues to focus on responsible product stewardship and compliance with applicable safety and labelling standards while exploring opportunities to enhance positive environmental and social impact.	-	Positive
3	Workforce Health and Safety	R	Due to the nature of chemical manufacturing operations, workplace health and safety remains a critical focus area. Any lapse in safety practices may result in operational disruptions, employee injuries, legal liabilities, and reputational impact.	IGPL follows stringent occupational health and safety practices supported by established protocols, risk assessment mechanisms, and preventive controls. Regular safety awareness programmes and training sessions are conducted to enhance employee preparedness. The Company is also associated with the Mutual Aid Response Group (MARG) for coordinated emergency response management.	Negative
4	Waste Management	R	Waste generated from chemical manufacturing activities may pose environmental and health-related risks if not managed effectively. Therefore, responsible waste handling and disposal practices are essential for sustainable operations and regulatory compliance.	IGPL has implemented an integrated waste management system aligned with applicable regulatory guidelines. The Company follows systematic waste segregation and disposal through authorised agencies. Efforts are also made to utilise and process by-products efficiently, thereby reducing waste generation and improving resource efficiency.	Negative
5	Air Pollution	R	The nature of the Company's operations involves air emissions, which may contribute to environmental impact and regulatory risks if not managed effectively. Proper emission management is essential to ensure sustainable operations and maintain the Company's license to operate.	Emissions are regularly monitored and controlled through established operational practices and environmental management systems. IGPL continuously undertakes initiatives to minimise its environmental footprint and maintains ISO 14001:2015 certification for environmental management.	Negative
6	Ethical Business Conduct	O	Ethical conduct plays a vital role in strengthening stakeholder trust, corporate reputation, and business sustainability. IGPL is committed to maintaining transparency, integrity, and accountability across all business operations and interactions.	-	Positive
7	Water management	O	Water is a critical resource in chemical manufacturing, making efficient water management important for operational continuity and sustainability. Effective water conservation and recycling initiatives also provide opportunities for cost optimisation and resource efficiency.	-	Positive
8	Greenhouse Gas Emissions	O	With increasing focus on climate-related disclosures and regulatory expectations, managing greenhouse gas emissions has become an important area for sustainable business operations. IGPL considers climate-related initiatives as an opportunity to enhance competitiveness and strengthen its ESG performance.	-	Positive
9	Supply Chain Management	R	IGPL's supply chain involves multiple stakeholders across sourcing, manufacturing, logistics, and disposal processes, which may expose the business to operational and sustainability-related risks.	The Company follows structured and transparent supply chain management practices, including due diligence processes to identify and address potential risks and vulnerabilities. IGPL also plans to assess selected suppliers on ESG parameters to strengthen responsible sourcing practices and value chain sustainability.	Negative

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
10	Training and development	O	Continuous learning and capability building are essential for improving workforce efficiency, adapting to changing industry practices, and supporting long-term organisational growth.	-	Positive
11	Energy Management	O	Chemical manufacturing operations are energy intensive, making efficient energy management important for operational efficiency, cost optimisation, and reduction of greenhouse gas emissions.	-	Positive

SECTION B- MANAGEMENT AND PROCESS DISCLOSURES

Policy and management processes

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)					Yes				
1. b. Has the policy been approved by the Board? (Yes/No)					Yes				
1. c. Web Link of the Policies, if available					https://www.igpetro.com/governance				
2. Whether the entity has translated the policy into procedures. (Yes / No)					Yes				
3. Do the enlisted policies extend to your value chain partners? (Yes/No)					Yes				
4. Name of the national and international codes/ certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	-	ISO 14001:2015 – Environment Management System	-	-	-	ISO 14001:2015 – Environment Management System	-	-	ISO 9001:2015 – Quality Management System
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	Strengthen and continuously enhance operational practices to improve overall business sustainability and long-term value creation.	Encourage sustainable procurement practices by engaging with suppliers and promoting responsible sourcing across the value chain.	Continuously undertake initiatives aimed at improving employee engagement, workplace well-being, and organisational growth.	Establish and implement structured grievance redressal systems and communication channels for stakeholders.	Focus on minimising the frequency of accidents and strengthening health and safety practices through regular awareness programmes and efficiency enhancement initiatives.	The Company had set defined environmental sustainability targets in FY 2023-24 with a timeline up to FY 2027-28. During FY 2025-26, significant progress was achieved across key parameters through energy efficiency, process optimisation and improved environmental management practices. Specific power consumption reduced by 9.79% compared to the FY 2023-24 baseline, exceeding the targeted reduction of 5%. Total Scope 1 and Scope 2 emission intensity reduced by 5.17%, while overall waste reduced by 10.15%. The Company also achieved reductions in NOx (17.05%), SOx (25.04%) and particulate matter emissions (21.68%). Water intensity increased by 7.72% compared to FY 2023-24, and focused measures are being undertaken to improve water efficiency and conservation. The Company remains committed to achieving its FY 2027-28 sustainability targets through continuous improvement initiatives and adoption of sustainable operational practices.	-	-	Strengthen customer-centric practices by consistently improving product quality, service standards, and stakeholder engagement.
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	IGPL has defined sustainability and business responsibility targets for the forthcoming years. Progress against these targets is regularly monitored and reviewed by the respective departments under the guidance of the ESG Committee.								

Governance, leadership and oversight

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)	Since its inception in 1988, IGPL has remained committed to conducting business in a responsible, ethical, and sustainable manner. Guided by the philosophy of "People, Planet and Purpose," the Company continues to integrate ESG principles into its operations, decision-making processes, and long-term business strategy. During FY 2025-26, the Company strengthened its sustainability performance through focused efforts on resource efficiency, emission reduction, waste management, and responsible operations. Significant progress was achieved against the environmental targets set under Principle 6 to be achieved by FY 2027-28. Specific power consumption reduced by 9.79% compared to the FY 2023-24 baseline, surpassing the targeted reduction of 5%. Total Scope 1 and Scope 2 emission intensity reduced by 5.17%, while waste intensity reduced by 10.15%. The Company also recorded substantial reductions in NOx, SOx, and particulate matter emissions, reflecting continued focus on cleaner and more efficient operations. While water intensity remained higher than the FY 2023-24 baseline, focused initiatives are being undertaken to improve water conservation and operational efficiency. In line with its long-term sustainability roadmap, IGPL continues to explore downstream value addition and cleaner energy opportunities, including progress towards expansion in the plasticizer segment and evaluation of sustainable energy initiatives such as the Compressed Biogas (CBG) project at Raichur. The Company also remained committed to inclusive community development through initiatives in education, healthcare, livelihood enhancement, women empowerment, water conservation, and environmental sustainability, with special focus on underserved and marginalised communities. IGPL remains committed to embedding ESG principles at the core of its operations and advancing towards a more sustainable, resilient, and responsible future.
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Shri Sagar Jadhav - Executive Director DIN 09547029
9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	Yes, the ESG Committee is responsible for decision- making on sustainability related issues. It is chaired by Shri Sagar Jadhav, Executive Director of the Company and meets regularly to discuss progress and actions on ESG initiatives.

10. Details of Review of NGRBCs by the Company: Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other - please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action																		
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances																		

11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.

P1	P2	P3	P4	P5	P6	P7	P8	P9

No

12. If answer to question (1) above is No i.e. not all Principles are covered by a policy, reasons to be stated

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes/No)									
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the Financial or/human and technical resources available for the task (Yes/No)									
It is planned to be done in the next Financial year (Yes/No)									
Any other reason (please specify)									

All Principles are covered by the respective Policies

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE**PRINCIPLE 1 Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.****Essential Indicators****EI-1. Percentage coverage by training and awareness programmes on any of the Principles during the Financial year**

Segment	Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	Percentage of persons in respective category covered by the awareness programmes
Board of Directors	3	- Anti-bribery policy, - Whistle blower policy, - Stakeholders Grievance Redressal policy Impact - Create awareness about the role and responsibilities of Board	100%
Key Managerial personnel	3	- Anti-bribery policy, - Whistle blower policy, - Stakeholders Grievance Redressal policy Impact - Helps in adherence to the Code of conduct	100%
Employees other than BoD and KMPs	4	Health & Safety - Skill Enhancement - Governance policy training & Product Quality & POSH Impact - Helps in adherence to the internal policies and code	100%
Workers	4	Health & Safety & POSH Impact - Create awareness about the do's and don't in the course of day to day function	100%

EI-2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the Financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

Monetary

Category	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	-	-	-	-	-
Settlement	-	-	-	-	-
Compounding fee	-	-	-	-	-

Non-Monetary

Category	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment	-	-	-	-
Punishment	-	-	-	-

El-3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
-	-

El-4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, <https://www.igpetro.com/governance>

El-5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

Category	FY 2025-26	FY 2024-25
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

El-6. Details of complaints with regard to conflict of interest:

Category	FY 2025-26		FY 2024-25	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	-	0	-
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	-	0	-

El-7. Provide details of any corrective action taken or underway on issues related to fines/ penalties/ action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

-

El-8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format:

Particulars	FY 2025-26	FY 2024-25
Number of days of accounts payables	82	31.87

El-9. Open-ness of business - Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2025-26	FY 2024-25
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	2.82%	1.41%
	b. Number of trading houses where purchases are made from	233	183
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	74.38%	75.08%

Parameter	Metrics	FY 2025-26	FY 2024-25
Gross Concentration of Sales	a. Sales to dealers / distributors as % of total sales	24.85%	11.29%
	b. Number of dealers / distributors to whom sales are made	9	5
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	100%	100%
Share of RPTs in	a. Purchases (Purchases with related parties / Total Purchases)	0	0.13%
	b. Sales (Sales to related parties / Total Sales)	2.59%	1.36%
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	92.29%	92.58%
	d. Investments (Investments in related parties / Total Investments made)	55.16%	44.56%

Leadership Indicators

LI-1. Awareness programmes conducted for value chain partners on any of the Principles during the Financial year:

Total number of awareness programmes held	Topics / principles covered under the training	% of value chain partners covered (by value of business done with such partners) under the awareness programmes
No programmes held	0	0

LI-2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/ No) If Yes, provide details of the same.

Yes. The Company has established mechanisms to identify, disclose, and manage conflicts of interest involving members of the Board. In situations where a Director has an interest in a particular matter, the concerned Director abstains from participating in the discussions and decision-making process related to such matter. The approval and resolution are undertaken by the non-interested members of the Board. Further, all related party transactions are carried out in strict compliance with the applicable provisions of the Companies Act, 2013 and other relevant regulatory requirements.

PRINCIPLE 2: Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

EI-1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

Particulars	FY 2025-26	FY 2024-25	Details of improvements in environmental and social impacts
R&D	0.05%	0.04%	-
Capex	0%	0%	-

EI-2.a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes

EI-2.b. If yes, what percentage of inputs were sourced sustainably?

Apprx. 73%

Remark- The assessment was based on an internal survey conducted for sustainable sourcing, covering suppliers representing 90% of the Company's procurement spend, ensuring broad coverage of the supply chain for evaluating sustainable sourcing practices.

EI-3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life for the following:

Category	Description
(a) Plastics (including packaging)	IGPL operates in the chemical manufacturing sector, where its products are primarily used as raw materials in downstream industries; therefore, product reclamation is not applicable to the Company's products. However, waste generated from operations, including plastic waste, e-waste, hazardous waste, and other waste categories, is managed through established waste handling and disposal mechanisms. The Company ensures segregation, collection, recycling, treatment, and disposal through authorised recyclers and waste management agencies in compliance with applicable environmental regulations and internal waste management practices.
(b) E-waste	
(c) Hazardous waste	
(d) Other waste	

El-4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Yes, EPR provisions are applicable to the Company's operations. IGPL complies with the applicable Extended Producer Responsibility requirements, and the waste collection plan is aligned with the submission made to the relevant Pollution Control Board authorities.

Leadership Indicators

LI-1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

S. No.	NIC Code	Name of Product / Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
1	20119	Phthalic Anhydride	92.20%	Cradle to Gate	Yes	Yes https://www.igpetro.com/sustainability
2	20119	Benzoic Acid	0.36%	Cradle to Gate	Yes	
3	20119	Maleic Anhydride	2.87%	Cradle to Gate	Yes	
4	20119	Di-ethyl Phthalate	3.36%	Cradle to Gate	Yes	

LI-2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

S. No.	Name of Product / Service	Description of the risk / concern	Action Taken
1	Phthalic Anhydride - Gate to Gate	Nil	Not required
2	Maleic Anhydride - Gate to Gate		
3	Benzoic Acid - Gate to Gate		
4	Di-ethyl Phthalate - Gate to Gate		

LI-3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material	
	FY 2025-26	FY 2024-25
Plastic Bags for packaging	1.90	1.82

LI-4. Of the products and packaging reclaimed at end of life of products, disclose the amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY 2025-26			FY 2024-25		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics (including packaging)	23.51	0	0	21.64	0	0
E-waste	0	0	0	0	0	0
Hazardous waste	0	0	0	0	0	0
Other waste	0	0	0	0	0	0

LI-5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
-	-

PRINCIPLE 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

El-1. a. Details of measures for the well-being of employees:

Category	Total (A)	% of employees covered by									
		Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent Employees											
Male	344	344	100%	344	100%	0	0%	0	0%	0	0%
Female	13	13	100%	13	100%	13	100%	0	0%	0	0%
Total	357	357	100%	357	100%	13	3.64%	0	0%	0	0%
Other than permanent Employees											
Male	3	1	33%	3	100%	0	0%	0	0%	0	0%
Female	0	0	0%	0	0%	0	0%	0	0%	0	0%
Total	3	1	33%	3	100%	0	0%	0	0%	0	0%

El-1.b. Details of measures for the well-being of workers:

Category	% of workers covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent Workers											
Male	150	150	100%	150	100%	0	0%	0	0%	0	0%
Female	2	2	100%	2	100%	2	100%	0	0%	0	0%
Total	152	152	100%	152	100%	2	1.30%	0	0%	0	0%
Other than permanent Workers											
Male	316	0	0%	0	0%	0	0%	0	0%	0	0%
Female	0	0	0%	0	0%	0	0%	0	0%	0	0%
Total	316	0	0%	0	0%	0	0%	0	0%	0	0%

El-1.c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format:

Particulars	FY 2025-26	FY 2024-25
Cost incurred on wellbeing measures as a % of total revenue of the company	0.42%	0.38%

El-2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	No. of employees covered as a % of total employees. (CY)	No. of workers covered as a % of total workers. (CY)	Deducted and deposited with the authority (Y/N/N.A.). (CY)	No. of employees covered as a % of total employees. (PY)	No. of workers covered as a % of total workers. (PY)	Deducted and deposited with the authority (Y/N/N.A.). (PY)
PF	100%	100%	Y	100%	100%	Y
Gratuity	100%	100%	Y	100%	100%	Y
ESI	7.02%	7.89%	Y	1.79%	6.36%	Y
Others – please specify	0%	0%	-	0%	0%	-

El-3. Are the premises / offices of the entity accessible to differently-abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, the premises and offices of the entity are accessible to differently abled employees and workers as per the requirements of the Rights of Persons with Disabilities Act, 2016. However, it should be noted that currently, the company does not have any differently abled employees or workers. Nonetheless, the entity is committed to providing equal opportunities and accessibility to all individuals and will take necessary steps to ensure compliance with the Act in the future if differently abled employees or workers are hired.

El-4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes. <https://www.igpetro.com/governance>

Remarks: Yes. The Company is committed to inclusive growth including for all disadvantaged/weaker sections of the society as committed through its inclusive growth and equitable development policy.

El-5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	0	0	0	0
Female	0	0	0	0
Total	0	0	0	0

El-6. Is there a mechanism available to receive and redress grievances for the following categories of employees and workers? If yes, give details of the mechanism in brief.

Category	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	Yes, the Company has a mechanism to redress grievances. We have an internal union where permanent workers can report their complaints. Additionally, through a complaint box, raised issues are investigated by the respective team, and corrective actions are taken accordingly
Other than Permanent Workers	
Permanent Employees	
Other than Permanent Employees	

El-7. Membership of employees and workers in association(s) or Unions recognised by the Company:

Category	FY 2025-26			FY 2024-25		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees	357	0	0%	336	0	0%
Male	344	0	0%	327	0	0%
Female	13	0	0%	9	0	0%
Total Permanent Workers	152	152	100%	164	164	100%
Male	150	150	100%	162	162	100%
Female	2	2	100%	2	2	100%

El-8. Details of training given to employees and workers:

Category	FY 2025-26					FY 2024-25				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Male	344	344	100%	344	100%	327	51	15.60%	13	3.98%
Female	13	13	100%	13	100%	9	1	11.11%	0	0%
Total	357	357	100%	357	100%	336	52	15.48%	13	3.87%
Workers										
Male	468	12	2.50%	58	12.39%	580	12	2.07%	2	0.34%
Female	2	0	0%	0	0%	2	0	0%	0	0%
Total	470	12	2.50%	58	12.39%	582	12	2.06%	2	0.34%

EI-9. Details of performance and career development reviews of employees and workers:

Category	FY 2025-26			FY 2024-25		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	%(D / C)
Employees						
Male	344	244	70.93%	327	251	76.76%
Female	13	9	62.00%	9	7	77.78%
Total	357	253	70.86%	336	258	76.79%
Workers						
Male	468	0	0%	580	0	0%
Female	2	0	0%	2	0	0%
Total	470	0	0%	582	0	0%

EI-10.a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

Yes, the safety management system is implemented by the entity. We conduct job safety analysis for critical activities for all the employees and workers.

EI-10.b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

IGPL employs a robust and comprehensive approach to identify work-related hazards and assess risks, both on a routine and non-routine basis. Our commitment to safety is reflected in the following processes:

- We conduct Hazard and Operability (HAZOP) studies for new plant installations and modifications. This proactive approach allows us to identify potential hazards and assess associated risks before they become operational.
- Quantitative Risk Assessments are carried out, particularly for storage areas. This comprehensive evaluation helps us understand and manage the risks involved effectively.
- Job Safety Analysis is performed to systematically scrutinize specific job tasks. This analysis helps us anticipate potential hazards and associated risks, enabling us to implement preventive measures.
- Regular system and customer audits are conducted to identify any work-related hazards and assess risks in our overall operations and customer interactions. This ensures that our safety standards are consistently maintained and improved.
- We have a dedicated safety officer who conducts regular plant rounds. This proactive approach allows us to identify and address potential hazards or risks promptly.
- Our safety committee members report potential hazards, which are then discussed in safety committee meetings. This collaborative approach ensures a comprehensive assessment of work-related hazards and risks.
- For non-routine activities, work-related hazards are assessed during the issuance of work permits. This ensures that all potential risks are identified and addressed before the tasks are performed. Through these processes, IGPL is committed to maintaining a safe working environment for all its employees and workers, actively identifying work-related hazards, and assessing and managing associated risks. Unsafe Act & Unsafe condition identified from employees reduces potential hazards in the plant.

EI-10.c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y/N)

Yes, the Company has processes in place for workers to report work-related hazards and to remove themselves from such risks. Employees are encouraged to report work-related hazards to their reporting officers and the safety officer. The risks are subsequently also noted in the risk register maintained in the workplace. The reporting of hazards is also facilitated through daily meetings and safety committee meetings where work-related hazards are discussed. When a hazard is identified, immediate action is taken to remove the risk from the workplace, ensuring the safety and well-being of the workers. Awareness is being done in employees for motivation of reporting hazards on priority base and for taking actions to remove the hazards.

EI-10.d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes, the employees and workers of the Company have access to non-occupational medical and healthcare services. The Company has its own Occupational Health Center (OHC) within the factory premises, providing medical and healthcare services specifically for work-related health issues. In addition to the OHC, employees and workers also have access to non-occupational medical and healthcare services, ensuring their overall well-being beyond work related matters.

El-11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2025-26	FY 2024-25
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	1.39	1.49
	Workers	0.00	0.00
Total recordable work-related injuries	Employees	1	1
	Workers	0	0
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0
Number of Permanent Disabilities	Employees	0	0
	Workers	0	0

El-12. Describe the measures taken by the entity to ensure a safe and healthy work place.

The organization utilizes a variety of methods to detect workplace hazards and evaluate risks, both for regular operations and unique situations. These methods encompass:

- Undertaking HAZOP (Hazard and Operability) studies for new plant setups and alterations to pinpoint potential hazards and evaluate associated risks.
- Conducting Quantitative Risk Assessments specifically tailored for storage areas to thoroughly gauge involved risks.
- Executing Job Safety Analysis to methodically examine potential hazards and risks associated with specific job duties.
- Performing system and customer audits to pinpoint work-related hazards and evaluate risks across overall operations and customer interactions.
- Employing a dedicated safety officer who regularly conducts plant inspections to proactively identify and mitigate potential hazards or risks.
- Collating safety reports from committee members and deliberating them during safety committee meetings to ensure a comprehensive assessment of workplace hazards and risks.
- Evaluating work-related hazards when issuing work permits for non-routine activities, ensuring thorough identification and mitigation of potential risks before task execution.
- Implementation of a Permit to Work system.

El-13. Number of Complaints on the following made by employees and workers:

	FY 2025-26			FY 2024-25		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	18	0	-	16	0	-
Health & Safety	14	0	-	17	0	-

El-14. Assessments for the year:

Category	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

El-15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

None

Leadership Indicators

LI-1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).

Employees - Y

Workers - Y

LI-2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

Considering that our value chain partners are primarily large-scale entities, we recognize that they have established systems and processes to comply with statutory obligations, including the deduction and deposit of statutory dues. Our contracts with these partners also include a compliance clause that mandates adherence to all statutory requirements, including the deduction and deposit of statutory dues. Failure to comply with these clauses may result in contractual penalties or even termination of the partnership.

LI-3. Provide the number of employees or workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in EI-11 above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment.

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2025-26	FY 2024-25	FY 2025-26	FY 2024-25
Employees	0	0	0	0
Workers	0	0	0	0

LI-4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

Yes, in certain cases, IGPL offers retired individuals extended opportunities for employment. Wherever required, they are engaged as consultants.

LI-5. Details on assessment of value chain partners:

Category	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	0%
Working Conditions	0%

LI-6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

-

PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

EI-1. Describe the processes for identifying key stakeholder groups of the entity.

Identifying key stakeholders of an entity involves identifying both internal and external stakeholder groups. The first step is the identification of internal stakeholders, which include employees, shareholders, and management those who have a direct connection to the entity and may be affected by decisions and changes within the company. Following this, external stakeholders must be identified. These are groups or individuals who do not have a direct connection to the entity but are impacted by the entity's operations, such as customers, suppliers, regulators, and the local community. After identifying these stakeholders, they are then prioritized based on their level of interest and influence over the entity's operations.

El-2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Sr. No.	Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication	Frequency of engagement	Purpose and scope of engagement
1	Shareholders/ Investors	No	Press Releases, Website, Stock Exchanges	Quarterly / Annually / Need based	Communication about the financial performance, project update and general announcement/ information about the Company
2	Customer	No	Emails, SMS, Online/ Offline Meetings	As per the customer requirement	Resolving issues regarding the orders
3	Employees	No	Meetings, inductions, grievance redressal, welfare initiatives for the employees and their families	Need based	Performance, education, training, career enhancement & skill training etc.
4	Community	Yes	Community surveys and consultations, CSR initiatives, Volunteering activities, Community events	Monthly/Quarterly	Community development, Community grievance redressal

Leadership Indicators

LI-1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

We conduct consultations with our stakeholders for any kind of concerns. Additionally, we ensure that any critical topics or issues are communicated effectively to the stakeholders.

The link to access the policy is <https://www.igpetro.com/governance>

LI-2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes, stakeholder consultation serves to identify environmental and social topics. However, no critical issues related to environmental and social topics were raised during the current reporting period.

LI-3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

Although we regularly interact with vulnerable or marginalized stakeholder groups through our diverse CSR initiatives, we actively solicit their concerns throughout the process. However, no concerns were documented during the reporting period.

PRINCIPLE 5: Businesses should respect and promote human rights

Essential Indicators

El-1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2025-26			FY 2024-25		
	Total (A)	No. of employees / workers covered (B)	%(B / A)	Total (C)	No. of employees / workers covered (D)	%(D / C)
Employees						
Permanent	357	357	100%	336	336	100%
Other than permanent	3	3	100%	0	0	0%
Total Employees	360	360	100%	336	336	100%
Workers						
Permanent	152	0	0%	164	0	0%
Other than permanent	316	0	0%	418	0	0%
Total Workers	468	0	0%	582	0	0%

EI-2. Details of minimum wages paid to employees, in the following format:

Category	FY 2025-26					FY 2024-25				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total(D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B/A)	No. (C)	%(C/A)		No.(E)	% (E/D)	No.(F)	% (F/D)
Employees										
Permanent	357	0	0%	357	100%	336	0	0%	336	100%
Male	344	0	0%	344	100%	327	0	0%	327	100%
Female	13	0	0%	13	100%	9	0	0%	9	100%
Other than Permanent	3	0	0%	3	100%	0	0	0%	0	0%
Male	3	0	0%	3	100%	0	0	0%	0	0%
Female	0	0	0%	0	0%	0	0	0%	0	0%
Workers										
Permanent	152	0	0%	152	100%	164	0	0%	164	100%
Male	150	0	0%	150	100%	162	0	0%	162	100%
Female	2	0	0%	2	100%	2	0	0%	2	100%
Other than Permanent	316	0	0%		100%	418	0	0%	418	100%
Male	316	0	0%	316	100%	418	0	0%	418	100%
Female	0	0	0%	0	0%	0	0	0%	0	0%

EI-3. a. Details of remuneration/salary/wages, in the following format: Median remuneration/wages:

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	6	82,56,096.00	1	5,92,394.00
Key Managerial Personnel	5	2,07,18,680.00	0	-
Employees other than BoD and KMP	339	6,90,156.00	13	10,73,016.00
Workers	150	14,30,712.00	2	14,67,276.00

EI-3. b. Provide information on Gross wages paid to females by the entity, in the following format:

Particulars	FY 2025-26	FY 2024-25
Gross wages paid to females as % of total wages	2.25%	1.32%

EI-4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, the focal point is Human Resources Department.

EI-5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

HR involvement and consultation is advised at each stage of this procedure.

- **Stage One** If possible the employee is encouraged to discuss the matter informally with his/her Immediate Manager. All concerns will be discussed in confidence; the Manager will make discreet investigations, and attempt to resolve the matter speedily and fairly.
- **Stage Two** Should the grievance lie with the Immediate Manager, or if the employee prefers to put their complaint/grievance on a more formal footing, they will be asked to clarify the nature of their grievance in writing and request a formal meeting with the next level of Management. Once the investigation/ discussions have been concluded, the Manager will write to the employee explaining the decision. He/she will endeavour to do this within 5 working days. If the employee is dissatisfied with the result of the grievance, the employee has the right to appeal.
- **Stage Three** On receipt of the written appeal, a meeting will be arranged between the employee and the next level of Management. Where required an additional investigation will be carried out and the Manager will endeavour to inform the employee of his/her decision in writing within a period of 5 days. This decision will be final.

EI-6. Number of Complaints on the following made by employees and workers:

	FY 2025-26			FY 2024-25		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	0	0	-	0	0	-
Discrimination at workplace	0	0	-	0	0	-
Child Labour	0	0	-	0	0	-
Forced Labour/ Involuntary Labour	0	0	-	0	0	-
Wages	0	0	-	0	0	-
Other human rights related issues	0	0	-	0	0	-

EI-7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

Particulars	FY 2025-26	FY 2024-25
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	0	0
Complaints on POSH as a % of female employees / workers	0%	0%
Complaints on POSH upheld	0	0

EI-8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Complaints of discrimination and harassment shall be handled confidentially with the facts made available only to those who need to know in order to investigate and resolve the matter. Committee members, however, may have to gather required information from other employees to seek a resolution. They should try to keep the information private unless the danger presented by the alleged harassment is so grave as to justify taking extraordinary steps, such as immediate administrative intervention.

It is expected that the Complainant and the person against whom the allegations are made will also be discreet and limit conversations about the alleged incident to those who have a role in resolving the complaint.

EI-9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes

EI-10. Assessments for the year:

Category	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others – please specify	-

EI-11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

Basis the assessments, no corrective actions were required to be taken.

Leadership Indicators

LI-1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

-

LI-2. Details of the scope and coverage of any human rights due-diligence conducted.

-

LI-3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, the premises and offices of the Company are accessible to differently abled visitors as required under the provisions of the Rights of Persons with Disabilities Act, 2016. Ramps are provided to ensure convenience and accessibility for individuals with disabilities.

LI-4. Details on assessment of value chain partners:

Category	% of value chain partners (by value of business done with such partners) that were assessed
Sexual harassment	0
Discrimination at workplace	0
Child labour	0
Forced/involuntary labour	0
Wages	0
Others – please specify	-

LI-5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at LI-4 above.

-

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

EI-1. Details of total energy consumption in Gigajoules (GJ), in the following format:

Parameter	FY 2025-26	FY 2024-25
From renewable sources		
Total electricity consumption (A)	1356	1484
Total fuel consumption (B)	0	0
Energy consumption through other sources (C)	0	0
Total energy consumed from renewable sources (A+B+C)	1356	1484
From non-renewable sources		
Total electricity consumption (D)	11691	8593
Total fuel consumption (E)	333845	385318
Energy consumption through other sources (F)	0	0
Total energy consumed from non-renewable sources (D+E+F)	345536	393911
Total energy consumed (A+B+C+D+E+F)	346892	395395
Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees)	1.77 GJ / lakh	1.79 GJ / lakh
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	36.10 GJ/USD	40.14 GJ / USD
Energy intensity in terms of physical output	1.75 GJ / MT of PA	1.94 GJ / MT of PA
Energy intensity (optional) – the relevant metric may be selected by the entity	-	-

EI-2. Indicate if any independent assessment/evaluation/assurance for energy has been conducted by an external agency. If Yes, provide the name of the agency:

No

EI-3. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any

No

El-4. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2025-26	FY 2024-25
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	0
(ii) Groundwater	0	0
(iii) Third party water	1082070	1120450.00
(iv) Seawater / desalinated water	0	0
(v) Others	25864	25736.00
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	1107935	1146186.00
Total volume of water consumption (in kilolitres)	1107935	1146186.00
Water intensity per rupee of turnover (Water consumed / turnover)	5.67 KL / lakh	5.20 KL / lakh
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	115.30 KL/USD	116.36 KL / USD
Water intensity in terms of physical output	5.58 KL/MT of PA	5.62 KL / MT of PA
Water intensity (optional) – the relevant metric may be selected by the entity. KL / of	-	-

El-5. Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes. M/s ECO energy solutions

El-6. Provide the following details related to water discharged: Water discharge by destination and level of treatment (in kilolitres)

Parameter	FY 2025-26	FY 2024-25
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
- No treatment	0	0
With treatment – please specify level of treatment	0	0
(ii) To Groundwater		
- No treatment	0	0
With treatment – please specify level of treatment	0	0
(iii) To Seawater		
- No treatment	0	0
With treatment – please specify level of treatment	0	0
(iv) Sent to third-parties		
- No treatment	0	0
With treatment – please specify level of treatment	35659.50 (Tertiary level treatment)	49161.00 (Tertiary level treatment)
(v) Others		
- No treatment	0	0
With treatment – please specify level of treatment	0	0
Total water discharged (in kilolitres)	35659.50	49161.00

El-7. Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No

EI-8. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation

Yes. Recognising the critical importance of water in manufacturing operations, IGPL has implemented various initiatives focused on water conservation and efficient water management across its facilities. By adopting Zero Liquid Discharge (ZLD) practices, the Company generated only approximately 45% of its permitted treated effluent discharge during the year. In addition, more than 80% of wastewater was recycled through treatment and reuse systems, supported by 100% Effluent Treatment Plant (ETP) coverage at the plant.

In addition, IGPL continues to undertake measures such as rainwater harvesting, optimisation of water consumption, and reduction of wastewater generation at the source through process improvement initiatives implemented across multiple operational areas. The Company remains committed to strengthening its water sustainability practices and progressively enhancing its ZLD coverage.

EI- 9. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2025-26	FY 2024-25
NOx	Kg	56047	65603
SOx	Kg	24111	42405
Particulate matter (PM)	Kg	68600	95317
Persistent organic pollutants (POP)	NIL	0	0
Volatile organic compounds (VOC)	NIL	0	0
Hazardous air pollutants (HAP)	NIL	0	0
Others – please specify in the remark section			

EI-10. Indicate if any independent assessment/evaluation/assurance for Air emissions has been conducted by an external agency. If Yes, provide the name of the agency:

Yes

EI-11. Provide details of greenhouse gas emissions (Scope 1 and Scope 2) in MTCO₂e, in the following format:

Parameter	Unit	FY 2025-26	FY 2024-25
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	TCO ₂ e	108436	116135
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	TCO ₂ e	2305	1695
Total Scope 1 and Scope 2 emission intensity per rupee of turnover	TCO₂e / rupee of turnover	0.56 / TCO₂e / lakh	0.53 TCO₂e / lakh
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP)	TCO₂e / rupee of turnover	11.50 TCO₂e / USD	11.96 TCO₂e / USD
Total Scope 1 and Scope 2 emission intensity in terms of physical output	TCO₂e / MT of of Phthalic Anhydride	0.55 TCO₂e / MT of PA	0.58 TCO₂e / MT of PA
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity	TCO₂e / unit	-	-

EI-12. Indicate if any independent assessment/evaluation/assurance for GHG Emissions (Scope 1 and 2) has been conducted by an external agency. If Yes, provide the name of the agency:

No

EI-13. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

No

EI-14 Provide details related to waste management by the entity for the Current Financial Year:

Parameter	FY 2025-26	FY 2024-25
Total Waste generated (in metric tonnes)		
Plastic waste (A)	15.08	4.41
E-waste(B)	0.81	4.16
Bio-medical waste (C)	0.00036	0.00
Construction and demolition waste (D)	0	0.00
Battery waste (E)	6.09	1.73
Radioactive waste (F)	0	0.00
Other Hazardous waste. Please specify, if any. (G)	4403.99	5019.87
Other Non-hazardous waste generated (H). Please specify, if any.	107.14	248.29
Total (A + B + C + D + E + F + G + H)	4533.11	5278.46
Waste intensity per rupee of turnover (Total Waste Generated / Revenue from operations)	0.02 MT / lakh	0.02 MT / lakh
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Waste Generated / Revenue from operations adjusted for PPP)	0.47% MT/USD	0.53 MT / USD
Waste intensity in terms of physical output	0.02 MT / MT of PA	0.02 MT / MT of PA
Waste intensity (optional) the relevant metric may be selected by the entity	0	0
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste - Plastic		
(i) Recycled	15.08	4.41
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total Plastic Waste Recycled, Re-used and other recovery operations	15.08	4.41
Category of waste - E-Waste		
(i) Recycled	0.81	4.16
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total E-Waste Recycled, Re-used and other recovery operations	0.81	4.16
Category of waste - Bio-medical waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total Bio-medical Waste Recycled, Re-used and other recovery operations	0	0
Category of waste - Construction and demolition waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total Construction Waste Recycled, Re-used and other recovery operations	0	0
Category of waste - Battery waste		
(i) Recycled	6.085	1.73
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total Battery Waste Recycled, Re-used and other recovery operations	6.085	1.73
Category of waste - Radioactive waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total Radioactive Waste Recycled, Re-used and other recovery operations	0	0
Category of waste - Other Hazardous waste		
(i) Recycled	9.5	16.87
(ii) Re-used	3005.4	3445.00
(iii) Other recovery operations	0	0
Total Other Hazardous Waste Recycled, Re-used and other recovery operations	3014.9	3461.87

Parameter	FY 2025-26	FY 2024-25
Category of waste - Other Non-Hazardous waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total Other Non-hazardous Waste Recycled, Re-used and other recovery operations	0	0
Total	3036.875	3472.17
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste - Plastic		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total Plastic Waste Incineration, Landfilling and other disposal operations	0	0
Category of waste - E-Waste		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total E-waste Waste Incineration, Landfilling and other disposal operations	0	0
Category of waste - Bio-medical Waste		
(i) Incineration	0.00036	0.0004
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total Bio-medical Waste Incineration, Landfilling and other disposal operations	0.00036	0.0004
Category of waste - Construction and demolition waste		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total Construction Waste Incineration, Landfilling and other disposal operations	0	0
Category of waste - Battery		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total Battery Waste Incineration, Landfilling and Other disposal operations	0	0
Category of waste - Radioactive		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total Radioactive Waste Incineration, Landfilling and Other disposal operations	0	0
Category of waste - Other Hazardous waste. Please specify, if any		
(i) Incineration	488.19	589.31
(ii) Landfilling	900.9	968.69
(iii) Other disposal operations	0	0
Total Other Hazardous Waste Incineration, Landfilling and Other disposal operations	1389.09	1558
Category of waste - Other Non-hazardous waste generated		
(i) Incineration	0	0
(ii) Landfilling	107.14	248.29
(iii) Other disposal operations	0	0
Total Other Non-hazardous Waste Incineration, Landfilling and Other disposal operations	107.14	248.29
Total	1496.23	1806.29

El-15. Indicate if any independent assessment/evaluation/assurance for Waste has been conducted by an external agency. If Yes, provide the name of the agency:

No.

El-16. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

IGPL has established structured waste management practices covering the handling, segregation, storage, treatment, and disposal of waste generated from its operations. The Company ensures that waste management activities are carried out in compliance with the applicable guidelines and regulations prescribed by the Maharashtra Pollution Control Board (MPCB) and the Central Pollution Control Board (CPCB).

The Company continuously focuses on minimising waste generation through reduction, reuse, and process optimisation initiatives. Hazardous and non-hazardous wastes are disposed of through authorised recyclers and approved waste management agencies in accordance with regulatory requirements. IGPL also undertakes continuous evaluation of its processes and waste management systems to improve operational efficiency, strengthen compliance, and identify opportunities for reducing waste generation at the source while adapting to evolving regulations and technologies.

El-17. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
No operations in these areas. All operations are restricted to MIDC, which are designated for industries with valid EIA and EC certifications.	Not applicable	Not applicable

El-18. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current Financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Not applicable					

El-19. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment Protection Act and Rules thereunder (Y/N)- Y

If not, provide details of all such non-compliances, in the following format:

Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
Not applicable			

Leadership Indicators

LI-1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

- Name of the area- Not applicable
- Nature of operations- Not applicable
- Water withdrawal, consumption and discharge in areas of water stress (in kilolitres) for the current year:

Parameter	FY 2025-26	FY 2024-25
Water withdrawal by source (in kilolitres)		
(i) Surface water		
(ii) Groundwater		
(iii) Third party water		
(iv) Seawater / desalinated water		
(v) Others		
Total volume of water withdrawal(in kilolitres)		
Total volume of water consumption (in kilolitres)		
Water intensity (optional) – the relevant metric may be selected by the entity KL / of		
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water		
- No treatment		
- With treatment – please specify level of treatment		
(ii) Into Groundwater		
- No treatment		
- With treatment – please specify level of treatment		
(iii) Into Seawater		
- No treatment		
- With treatment – please specify level of treatment		
(iv) Sent to third-parties		
- No treatment		
- With treatment – please specify level of treatment		
(v) Others		
- No treatment		
- With treatment – please specify level of treatment		
Total water discharged (in kilolitres)		

Not applicable

LI-2. Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No.

LI-3. Please provide details of total Scope 3 emissions (MTCO2E) & its intensity:

Parameter	FY 2025-26	FY 2024-25
Total Scope 3 emissions	-	-
(Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)		
Total Scope 3 emissions per rupee of turnover	TCO2e / lakh	TCO2e / lakh
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity	TCO2e /	TCO2e /

LI-4. Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No.

LI-5. With respect to the ecologically sensitive areas reported at EI-11 above, provide details of the significant direct & indirect impact of the entity on biodiversity in such areas along with prevention and remediation activities.

Not applicable.

LI-6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Sr. No.	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
1	Replacing LSHS with Natural gas in Thermal heaters and Boilers	-	Elimination of SO2 emissions

LI-7. Does the entity have a business continuity and disaster management plan? If yes, please give details in 100 words or input web link.

Yes. The Risk Management policy of the company emphasizes both on Business continuity and disaster management. The Risk management policy is accessible at: <https://www.igpetro.com/governance>

LI-8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

-

LI-9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

-

PRINCIPLE 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

EI-1.a. Number of affiliations with trade and industry chambers/ associations.

6

EI-1.b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

Sr. No.	Name of the trade and industry chambers/associations	Reach of trade and industry chambers/associations (State/ National/International)
1	Federation of Indian Export Organisations	National
2	Basic Chemicals, Cosmetics & Dyes Export Promotion Council	National
3	Confederation of Indian Industries	National
4	Indian Chemical Council	National
5	Bombay Chamber of Commerce & Industry	State
6	Taloja Industrial Association	State

EI-2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
-		

Leadership Indicators

LI-1. Details of public policy positions advocated by the entity:

Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board	Web Link, if available
-				

PRINCIPLE 8 Businesses should promote inclusive growth and equitable development

Essential Indicators

EI-1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current Financial year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Not applicable					

El-2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the Financial Year (In INR)
Not applicable					

El-3. Describe the mechanisms to receive and redress grievances of the community.

The Local Community can forward their concerns to the company by a written letter or email at igpl@igpetro.com. Any concerns received from the local community is acted upon basis the area of concern.

El-4. Input material sourced from suppliers (by value):

Category	FY 2025-26	FY 2024-25
Directly sourced from MSMEs/ small producers	5.08%	1.67%
Sourced directly from within India	58.25%	66.98%

El-5. Job creation in smaller towns- Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent/on contract basis) in the following locations, as % of total wage cost. (Place to be categorized as per RBI Classification System - rural / semi-urban / urban / metropolitan)

Location	FY 2025-26	FY 2024-25
Rural	0%	0%
Semi-urban	0%	0%
Urban	0%	0%
Metropolitan	100%	100%

Leadership Indicators

LI-1. If any Social Impact Assessments have been reported in El-1, please provide details of actions taken to mitigate any negative social impacts identified:

Details of negative social impact identified	Corrective action taken
-	-

LI-2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

State	Aspirational District	Amount spent (In INR)
-	-	-

LI-3.a. Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)

No

LI-3.b. From which marginalized /vulnerable groups do you procure?

Not applicable

LI-3.c. What percentage of total procurement (by value) does it constitute?

Not applicable

LI-4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current Financial year), based on traditional knowledge:

Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/No)	Benefit shared (Yes / No)	Basis of calculating benefit share
Not applicable			

LI-5. Details of corrective actions taken or underway, based on any adverse order in intellectual property-related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken
	Not applicable	

LI-6. Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
1	Skill Development for underserved youth	245	57%
2	School Renovation	180	80%
3	Watershed Development	3000	90%
4	Menstruation Health & Hygiene	500	80%
5	Support to old-age home	35	100%
6	Infrastructure development for Saraswati Shishu Mandir Trust	400	80%

PRINCIPLE 9 Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

EI-1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Customer feedback is solicited every six months via email. If a customer complaint is received, an email is sent to the relevant department for detailed. A comprehensive CAPA is then formulated and communicated to the customer.

EI-2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

Category	As a percentage to total turnover
Environmental and social parameters relevant to the product	100%
Safe and responsible usage	100%
Recycling and/or safe disposal	100%

EI-3. Number of consumer complaints in respect of the following:

	FY 2025-26			FY 2024-25		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	0	0	-	0	0	-
Advertising	0	0	-	0	0	-
Cyber-security	0	0	-	0	0	-
Delivery of essential services	0	0	-	0	0	-
Restrictive Trade Practices	0	0	-	0	0	-
Unfair Trade Practices	0	0	-	0	0	-
Other	0	0	-	0	0	-

EI-4. Details of instances of product recalls on account of safety issues:

Category	Number	Reasons for recall
Voluntary recalls	0	Not applicable
Forced recalls	0	Not applicable

El-5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, the policy is available at: <https://www.igpetro.com/governance>

El-6. Provide details of any corrective actions taken or underway on issues relating to any of the following: i. Advertising; ii. Delivery of essential services; iii. Cyber security and data privacy of customers; iv. Re-occurrence of instances of product recalls V. penalty / action taken by regulatory authorities on safety of products / services.

There have been no incidents of cyber security breaches or data breaches. We have implemented robust technology to secure the customer data with multi-layer firewall, encryption, multi-factor authentication, and regular audits. Thus, ensuring significant data protection.

El-7. Provide the following information relating to data breaches:

a.	Number of instances of data breaches -	0
b.	Percentage of data breaches involving personally identifiable information of customers -	0
c.	Impact, if any, of the data breaches -	None

Remarks: No Incident of data breaches has been occurred.

Leadership Indicators

LI-1. Channels/platforms where information on products and services of the entity can be accessed (provide web link, if available).

Information on the products and services of the entity can be accessed at: www.igpetro.com

LI-2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

We furnish customers with accurate Material Safety Data Sheets (MSDS) for the products we supply, and hazard signs are printed on the bags.

LI-3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services

Should any delivery-related concerns arise, effective communication with the customer is ensured through both verbal and written means.

LI-4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/ No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Yes, the entity displays product information on the product beyond what is mandated as per local laws. This includes details such as the Product Name, Type, Handling and Safety instructions, BIS mark, and Manufacturing Specifications. Additionally, the entity provides customers with accurate Material Safety Data Sheets (MSDS) for all supplied products, offering detailed information on properties, handling, storage, and safety measures. Moreover, hazard signs are clearly printed on packaging bags to ensure safe and informed usage. To maintain and enhance customer satisfaction, we periodically send out feedback forms. These forms are designed to gather insights and opinions from our customers regarding their experiences with our products and the services we provide. By analyzing this feedback, we can identify areas for improvement and ensure that we continue to meet or exceed customer expectations. This ongoing communication helps us build stronger relationships with our customers and continuously improve our offerings.