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August 14, 2026

National Stock Exchange of India Limited
Exchange Plaza, 5th Floor, Plot No. C/1,
G- Block, Bandra – Kurla Complex,
Bandra (East),
Mumbai – 400 051
SCRIP CODE: CESC

BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai – 400 001
SCRIP CODE: 500084

Dear Sir/ Madam,

**Sub: Business Responsibility and Sustainability Report for the financial year ended
March 31, 2026**

The Business Responsibility and Sustainability Report of the Company for the financial year 2025-26, is attached.

The said Report is forming part of the Annual Report (FY- 2025-26) of the Company, which is also available on the Company's website at <https://www.cesc.co.in/home>.

This is for your information and record please.

Thanking you

Yours faithfully,
For **CESC Limited**

JAGDISH PATRA Digitally signed by JAGDISH
PATRA
Date: 2026.08.14 21:00:32 +05'30'

Jagdish Patra
Company Secretary & Compliance Officer

Encl: As above

BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT

(Annexure 'E' to the Board's Report)

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

1	Corporate Identity Number (CIN) of the Listed Entity	L31901WB1978PLC031411
2	Name of the Listed Entity	CESC Limited
3	Year of incorporation	1978
4	Registered office address	CESC House, Chowringhee Square, Kolkata - 700001, West Bengal, India
5	Corporate address	CESC House, Chowringhee Square, Kolkata - 700001, West Bengal, India
6	E-mail	secretarial@rpsg.in
7	Telephone	033-22256040-49
8	Website	www.cesc.co.in
9	Financial year for which reporting is being done	FY 2025-26
10	Name of the Stock Exchange(s) where shares are listed	BSE Limited (BSE) and National Stock Exchange of India Limited (NSE)
11	Paid-up Capital	₹ 1,32,55,70,430
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Mr. Jagdish Patra Company Secretary & Compliance Officer Contact No.: 033-22256040 Email Id: secretarial@rpsg.in
13	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Reporting on Standalone basis
14	Name of assurance provider	Tirkha Consultants & Advisors LLP.
15	Type of assurance obtained	Limited Assurance

II. Products/services

16. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Generation and Distribution of Electricity	Power- generation and distribution	100%

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/service	NIC Code	% of total Turnover contributed
1	Collection and distribution of electric energy to households, industrial, commercial and other users n.e.c.*	35109	100%

*not elsewhere classified

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	158*	60**	218
International	-	-	-

*Includes Distribution Stations, Receiving Stations, Switching Stations, Sub stations and Generating Stations

**Includes Cash Offices and Establishments

19. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	1
International (No. of Countries)	-

b. What is the contribution of exports as a percentage of the total turnover of the entity?

Nil. The Company generates and distributes electricity only in its licensed area in and around Kolkata, West Bengal, India

c. A brief on types of customers

We serve four categories of customers:

- Domestic
- Industrial
- Commercial
- Others (e.g., Government Agencies, pumping stations, local bodies, schools etc.)

IV. Employees

20. Details as at the end of Financial Year (FY 2025-26)

a. Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
Employees						
1.	Permanent (D)	5289	4747	90%	542	10%
2.	Other than Permanent (E)	-	-	-	-	-
3.	Total Employees (D+E)	5289	4747	90%	542	10%

b. Differently abled Employees and worker

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
Differently abled Employees						
1.	Permanent (D)	-	-	-	-	-
2.	Other than Permanent (E)	-	-	-	-	-
3.	Total differently abled employees (D+E)	-	-	-	-	-

21. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B/A)
Board of Directors	10	1	10%
Key Management Personnel*	2	0	0%

* Excludes 2 Managing Directors who are part of the Board of Directors

22. Turnover rate for permanent employees and workers (Disclose trends for the past 3 years)

	FY 2025-26 (Turnover rate in current FY)			FY 2024-25 (Turnover rate in previous FY)			FY 2023-24 (Turnover rate in the year prior to the previous FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent employees	9.22%	2.22%	8.53%	9.20%	4.50%	8.80%	8.40%	4.09%	8.01%
Permanent Workers	N.A.								

N.A.: Not Applicable

V. Holding, Subsidiary and Associate Companies (including joint ventures)
23. (a) Names of holding/subsidiary/associate companies/joint ventures

S. No.	Name of the holding/subsidiary/associate companies/joint ventures (A)	Indicate whether holding/Subsidiary/Associate/Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Malegaon Power Supply Limited	Subsidiary	100%	No
2	CESC Projects Limited	Subsidiary	100%	No
3	Bantal Singapore Pte. Limited	Subsidiary	100%	No
4	Ranchi Power Distribution Company Limited	Subsidiary	100%	No
5	Pachi Hydropower Projects Limited	Subsidiary	100%	No
6	Papu Hydropower Projects Limited	Subsidiary	100%	No
7	Au Bon Pain Café India Limited	Subsidiary	93.10%	No
8	Haldia Energy Limited	Subsidiary	100%	No
9	Dhariwal Infrastructure Limited	Subsidiary	100%	No
10	Kota Electricity Distribution Limited	Subsidiary	100%	No
11	Bikaner Electricity Supply Limited	Subsidiary	100%	No
12	Bharatpur Electricity Services Limited	Subsidiary	100%	No
13	Crescent Power Limited	Subsidiary	67.83%	No
14	CESC Green Power Limited	Subsidiary	100%	No
15	Jharkhand Electric Company Limited	Subsidiary	100%	No
16	Jarong Hydro-Electric Power Company Limited	Subsidiary	100%	No
17	Eminent Electricity Distribution Limited	Subsidiary	100%	No
18	Noida Power Company Limited	Subsidiary	72.73%	No
19	Purvah Green Power Private Limited	Subsidiary	96.14%	No
20	Bhadla Three SKP Green Ventures Private Limited	Subsidiary	96.14%	No
21	ANP Renewables Private Limited	Subsidiary	96.14%	No
22	Purvah Hybrid Power Private Limited	Subsidiary	96.14%	No
23	Purvah Renewable Power Private Limited	Subsidiary	96.14%	No
24	MFA Renewables Private Limited	Subsidiary	96.14%	No
25	HRP Green Power Private Limited	Subsidiary	96.14%	No
26	SHN Green Power Private Limited	Subsidiary	96.14%	No
27	Vitalgreen Power Private Limited	Subsidiary	96.14%	No
28	Ecovantage Energy Private Limited	Subsidiary	96.14%	No
29	Ecofusion Power Private Limited	Subsidiary	96.14%	No
30	Greenpulse Power Private Limited	Subsidiary	96.14%	No
31	Brightfuture Power Private Limited	Subsidiary	96.14%	No
32	DRP Renewable Private Limited	Subsidiary	96.14%	No
33	LKP Renewable Private Limited	Subsidiary	96.14%	No
34	SKG Renewable Private Limited	Subsidiary	96.14%	No
35	Redgiant Renewable Power Energy Private Limited	Subsidiary	96.14%	No
36	Citylights Renewable Private Limited	Subsidiary	96.14%	No
37	KUS Renewable Private Limited	Subsidiary	96.14%	No
38	JSK Renewable Private Limited	Subsidiary	96.14%	No
39	Mazzi Power Projects Private Limited	Subsidiary	96.14%	No
40	Deshraj Solar Energy Private Limited	Subsidiary	96.14%	No
41	Bhojraj Renewables Energy Private Limited	Subsidiary	96.14%	No
42	Chandigarh Power Distribution Limited	Subsidiary	100%	No
43	Purvah Navurja Private Limited	Subsidiary	96.14%	No
44	Purvah Cleantech Power Private Limited	Subsidiary	96.14%	No
45	Purvah Bikaner - V One Power Private Limited	Subsidiary	96.14%	No
46	Purvah Clean Energy Private Limited	Subsidiary	96.14%	No
47	Purvah Bikaner - V Two Power Private Limited	Subsidiary	96.14%	No
48	Purvah Poweredge Private Limited	Subsidiary	96.14%	No
49	Purvah Ecoenergy Solutions Private Limited	Subsidiary	96.14%	No

S. No.	Name of the holding/subsidiary/associate companies/joint ventures (A)	Indicate whether holding/Subsidiary/Associate/Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
50	Purvah Power Ventures Private Limited	Subsidiary	96.14%	No
51	Mahuagarhi Coal Company Private Limited	Joint Venture	50%	No

VI. CSR Details

24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover- ₹ 9584.04 crore*

(iii) Net worth - ₹ 9885.23 crore*

* pertains to financial year 2024-25

VII. Transparency and Disclosures Compliances

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
		No. of complaints filed during the year	No. of complaints pending resolution at close of the year	Remarks	No. of complaints filed during the year	No. of complaints pending resolution at close of the year	Remarks
Communities	Yes (https://www.cesc.co.in/storage/uploads/policies/Stakeholder%20engagement%20policy.pdf)	-	-	None	-	-	None
Investors (other than shareholders)	N.A.	-	-	None	-	-	None
Shareholders	Yes (https://www.cesc.co.in/storage/uploads/policies/Stakeholder%20engagement%20policy.pdf)	24	0	None	22	0	None
Employees and workers	Yes (https://www.cesc.co.in/storage/uploads/policies/Stakeholder%20engagement%20policy.pdf)	27	0	None	22	1	None
Customers	Yes (https://www.cesc.co.in/storage/uploads/policies/Customer%20Policy.pdf)	1,365	0	None	1,651*	0	None
Value chain partners	Yes (https://www.cesc.co.in/storage/uploads/policies/Customer%20Policy.pdf)	-	-	None	-	-	None

* Includes pending complaints received during previous year

N.A.- Not Applicable

26. Overview of the entity's material responsible business conduct issues.

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following.

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1.	Climate Change management	Risk & Opportunity	- Complying with relevant statutory requirements. - Strengthening resilience against physical risks, including cyclones, thunderstorms, and floods - Continuous implementation energy-efficient practices can lower operational costs and promote long-term sustainability, thereby improving competitiveness and brand value.	- Integrating renewable energy sources into the grid to support sustainable power generation. - Improving energy efficiency through the adoption of advanced technologies and green building practices. - Deploying digital solutions and cutting-edge technologies to minimize fuel consumption and reduce paper usage - Reducing Transmission and Distribution (T&D) losses through optimized systems and processes - Implementing demand-side management strategies, in line with regulatory guidelines, to optimize energy consumption - Establishing standard operating procedures for pre-, during-, and post-disaster activities to ensure operational resilience - Promoting the adoption of Electric Vehicles (EVs) to lower carbon emissions and enhance sustainability - Using biomass as an alternative fuel in generating stations to reduce dependence on conventional fuels	Positive - Reduces operating costs through energy efficiency and sustainable practices - Lowers greenhouse gas (GHG) emissions, potentially enabling eligibility for carbon credits or incentives - Minimizes compliance costs by proactively adhering to environmental regulations Negative - Climate risks can lead to loss of power generation due to extreme climatic events such as storms, floods, cyclones, and heatwaves, causing damage to infrastructure and operational disruptions. In addition, future regulatory measures like carbon taxes or stricter emission norms may increase operating costs, reduce profitability, and affect the financial viability of carbon-intensive generation assets.
2.	Water Management	Risk	- The Company's operations are significantly dependent on water, particularly for cooling systems in thermal power plants and ensuring the reliability of its distribution network - Although West Bengal generally receives adequate rainfall, the Company remains committed to optimizing water usage and enhancing reuse across its operations	The Company has undertaken multiple initiatives to reduce dependence on freshwater and improve water efficiency, including: - Improving operational water efficiency through low water-intensive technologies and optimized cooling systems - Increasing wastewater recycling and reuse to reduce reliance on freshwater sources	Negative - Non-compliance may result in fines and penalties. - Water-related initiatives may lead to increased capital expenditure in the short term. - Operational disruptions due to water scarcity or flooding may cause delays and higher costs.

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
			Despite overall favourable rainfall, seasonal variability may cause localised waterlogging during heavy downpours and temporary water shortages during dry spells.	- Using alternative water sources such as treated sewage water and strengthening rainwater harvesting to improve local water availability - Transitioning to a Zero Liquid Discharge (ZLD) approach to ensure complete treatment and reuse of wastewater, alongside repurposing water across operational stages to minimise waste and improve efficiency.	
3.	Waste & circularity	Risk	Waste generated from the Company's operations presents several challenges, including increasing handling and disposal costs, limited on-site storage capacity, and the risk of non-compliance with evolving waste management regulations.	The Company has implemented the following measures for effective waste management: - Segregation of waste at the source - Disposal of hazardous and e-waste through authorized vendors - Regular monitoring and auditing of waste disposal processes - Implementation of recycling programs for non-hazardous waste - Promoting employee awareness on waste reduction and segregation through posters and flyers - Collaboration with certified waste management partners for safe disposal and recycling - Use of environmentally friendly materials and packaging to reduce waste generation	Negative - Failure to comply with regulatory requirements may lead to penalties, fines, and reputational damage - Improper handling or storage of hazardous waste can increase the risk of fire, environmental contamination, and health hazards for employees and nearby communities
4.	Biodiversity Management	Risk	Biodiversity delivers essential ecosystem services that support environmental stability and community well-being. For the Company, inadequate management of land surrounding thermal power plants, substations, and distribution corridors may lead to habitat degradation, loss of native species, and fragmentation of green spaces.	The Company proactively identifies and addresses biodiversity-related risks across its operations. Key actions include: - Implementing land management practices around thermal power plants, substations, and distribution corridors to minimize habitat disruption and support the conservation of native species - Developing and maintaining green spaces and ecological corridors to prevent habitat fragmentation and support biodiversity conservation	Negative Potential loss of protected species and fragmentation of habitats.

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
				- Incorporating environmental impact assessments (EIAs) into the planning and design of new projects, especially in ecologically sensitive areas - Promoting habitat restoration initiatives and sustainable land-use practices to mitigate the impacts of development and operations	
5.	Community Development	Opportunity	Establishing strong relationships with the communities in which the Company operates by promoting inclusive growth.	Not Applicable	Positive - Enhances community well-being through skill development, education, healthcare, and addressing environmental concerns - Reduces the risk of community unrest - Indirectly contributes to financial performance through improved reputation and brand image
6.	Employee Welfare	Opportunity	Resolving disputes with employees and workers, while strengthening the Company's social performance and positioning it as an employee-centric organization.	Not Applicable	Positive - Reduces recruitment and training costs - Minimizes inefficiencies by enhancing workforce productivity and overall output
7.	Occupational Health and Safety	Risk	- CESC Limited's operations, especially in power generation, transmission, and distribution entail high-risk activities such as handling high-voltage equipment, working at heights, entering confined spaces, and exposure to heat and mechanical hazards - Failure to maintain occupational health and safety (OHS) standards can result in serious incidents, injuries, or even fatalities.	To mitigate occupational health and safety (OHS) risks, the following measures are implemented: - Regular safety training sessions and job-specific safety workshops for all employees - Ongoing site safety observations to identify and address potential hazards - Comprehensive site safety audits to ensure compliance with safety standards - Monitoring safety perceptions to assess employee awareness and engagement with safety practices - Tracking and analyzing incidents to improve response strategies and prevent future occurrences - Implementing emergency preparedness drills and response procedures for critical situations	Negative - Higher healthcare expenses - Loss of man-hours due to injuries - Significant safety incidents such as fatalities leading to impact on brand image

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
				- Providing personal protective equipment (PPE) and always endeavoring its proper use. - Conducting regular health and wellness checks to support employee well-being	
8.	Customer Focus	Opportunity	Maintaining transparency and ensuring customer satisfaction are critical for building trust and supporting business growth.	Not Applicable	Positive - Reducing operational costs by improving customer satisfaction and effectively managing service outages - Avoiding punitive actions from regulatory authorities through compliance and proactive measures
9.	Responsible Supply Chain	Risk	Ensuring that suppliers adhere to applicable laws and regulations is essential for sustaining business continuity.	- Integrating relevant ESG aspects into the supplier evaluation and assessment process. - Tracking and supporting the growth of Micro, Small, and Medium Enterprises (MSMEs) in the supply chain to promote inclusive economic development. - Promoting local procurement to help reduce the carbon footprint and support regional economies, while ensuring that local suppliers comply with quality and sustainability standards.	Negative - Higher operational costs arising from supply chain disruptions. - Possible legal and reputational risks due to non-compliant suppliers. - Delays in production and delivery affecting overall business performance.
10.	Corporate Governance	Opportunity	For CESC Limited, robust corporate governance presents a significant opportunity to strengthen stakeholder trust, create long-term value, and improve brand reputation. In an environment of heightened regulatory oversight, transparent practices, ethical leadership, and accountability are essential to sustaining investor confidence. By emphasizing integrity, board effectiveness, and compliance, CESC reduces reputational risks and reinforces its resilience in the market.	Not Applicable	Positive - Better decision-making in resource allocation and utilization - Increased goodwill.

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
11.	Data Privacy and Cyber Security	Risk	Greater dependence on digital tools and applications increases exposure to cyberattacks and related digital risks.	- Implementation of a cybersecurity policy, along with addressing gaps identified during cybersecurity assessments conducted by Computer Emergency Response Team (CERT-In) empaneled assessors. - Implementation of an Information Security Management System in accordance with ISO 27001:2022 which will be further refined in alignment with data privacy laws once enacted.	Negative - Personal and customer data loss and leakage can lead to penalties and negatively impact stakeholder trust - Legal liabilities and regulatory fines due to compromise of sensitive information - Reduced customer loyalty and brand value due to data breaches.
12.	Innovation and digitalization	Opportunity	Creating innovative digital platforms to streamline processes for customers and employees across departments, enhancing efficiency, communication, and overall user experience.	Not Applicable	Positive - Enhanced profitability through streamlined operations and cost-saving initiatives. - Stronger competitive advantage driven by improved operational efficiency through digital integration.

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management process									
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
b. Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c. Web Link of the Policies, if available	https://www.cesc.co.in/policies								
2. Whether the entity has translated the policy into procedures. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4. Name of the national and international codes/certifications/labels/standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	-	ISO 9000: 2015	ISO 45001: 2018	-	-	ISO 14001: 2015 ISO 50001: 2018 LEED and IGBC Green Building Certification	-	-	ISO 27001:2022 (Certified) & ISO 22301: 2019

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.									
	The Company has established internal targets which are being measured and monitored annually aligned with all the principles.								
6. Performance of the entity against the Specific commitments, and targets along-with reasons in case the same are not met.									
	The Company is in process of achieving the set internal targets.								
7. Governance, leadership, and oversight									
Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements	The global energy sector stands at a decisive crossroads. Thermal power generation continues to play a critical role in ensuring grid stability and energy security for emerging economies, even as it faces growing scrutiny for its environmental footprint, resource intensity and long-term climate implications. For an integrated power company such as CESC Limited, operating across generation and distribution, this moment calls for a careful balance between responsibility and reliability. Our mandate today extends beyond electricity supply, it encompasses delivering energy that is environmentally responsible, socially inclusive and governed by the highest standards of transparency and accountability. At CESC Limited, we recognise that the evolving ESG landscape requires both forward-looking vision and disciplined operational execution. Sustainability is firmly embedded in our business philosophy and decision-making processes, guiding our approach to delivering reliable, responsible and efficient energy solutions while creating enduring value for all stakeholders. Our priorities are shaped by the need to mitigate environmental impact, strengthen operational resilience, foster inclusive growth and uphold strong governance practices aligned with global expectations. During FY 2025–26, we made steady progress across key environmental parameters. Our climate action efforts gained further momentum through a structured focus on carbon intensity reduction and efficiency enhancement. Scope 1 greenhouse gas emissions were 4% lower compared to the previous year, supported by targeted energy efficiency initiatives, improved asset performance and tighter operational controls. In parallel, renewable energy integration continued across both generation and distribution operations. Rooftop solar installations, micro-hydel projects, battery energy storage systems and the Company's first agri-voltaic installation together resulted in an a significant year-on-year increase in renewable energy consumption, reinforcing our transition towards a cleaner and more diversified energy portfolio. Within generation operations, initiatives such as the installation of variable frequency drives, refurbishment of critical pumps and compressors, LED lighting retrofits, chemical cleaning of condenser systems and the deployment of energy management dashboards contributed to reduced auxiliary power consumption and improved overall efficiency. The expanded use of digital technologies, enabling predictive maintenance, real-time monitoring and demand optimisation, further enhanced resource utilisation and operational resilience. Sound management of water, waste and natural resources remains a core focus area. During the year, water intensity per million units of electricity generated improved, reflecting enhanced conservation practices, reuse initiatives and process optimisation. Rainwater harvesting systems across locations facilitated the collection of 7,831 kilolitres, strengthening local water stewardship. Waste intensity also improved, supported by better segregation, recycling and circular economy-aligned practices. Importantly, 100% utilisation of ash generated from thermal operations was achieved, including its productive use as a substitute for natural materials. Increased reuse of transformer oil and refurbishment of distribution transformers further supported material efficiency and asset life extension. Our commitment to environmental stewardship extends beyond compliance to biodiversity conservation and ecosystem enhancement. Across select operational locations, butterfly gardens, Miyawaki forests and green cover initiatives have been developed to support local biodiversity, improve ecological balance and create natural buffers around operating assets. We firmly believe that sustainable performance is inseparable from the safety, well-being and development of our people. During FY 2025–26, strengthened behavioural safety programmes, enhanced training, deployment of safety technologies and visible leadership engagement contributed to improved safety outcomes, reflected in a lower Lost Time Injury Frequency Rate compared to the previous year.								

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9																
	From a social perspective, we deepened engagement with customers, communities and society at large. Electric mobility initiatives including public and captive EV charging infrastructure, support to EV consumers and deployment of electric vehicles within operations, supported clean mobility adoption while reducing transport-related emissions. Our CSR programmes continued to address priority areas across education, healthcare, skill development, environmental sustainability and livelihood enhancement, supporting inclusive growth. Strong governance, ethical conduct and proactive stakeholder engagement underpin our long-term resilience. As we look ahead, we remain focused on deeper ESG integration across the value chain, enhanced data-driven decision-making and alignment with international sustainability standards. On behalf of the Board and management, we thank our stakeholders for their continued trust and support as we work together to build a resilient, sustainable and inclusive energy future.																								
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Name: Mr. Vineet Sikka Designation: Managing Director (Distribution)																								
9. Does the entity have a specified Committee of the Board/Director responsible for decision making on sustainability related issues? (Yes/No). If yes, provide details	Yes, The CSR Committee of the Board of Directors is responsible for all strategic decisions on matters related to sustainability. The members of the CSR Committee of the Board are as follows: <table><tr><th>Sl. No.</th><th>DIN</th><th>Name of Director</th><th>Designation/Nature of Directorship</th></tr><tr><td>1.</td><td>00074796</td><td>Dr. Sanjiv Goenka</td><td>Chairman</td></tr><tr><td>2.</td><td>00139736</td><td>Mr. Arjun Kumar</td><td>Independent Director</td></tr><tr><td>3.</td><td>10627000</td><td>Mr. Vineet Sikka</td><td>Managing Director (Distribution)</td></tr></table>									Sl. No.	DIN	Name of Director	Designation/Nature of Directorship	1.	00074796	Dr. Sanjiv Goenka	Chairman	2.	00139736	Mr. Arjun Kumar	Independent Director	3.	10627000	Mr. Vineet Sikka	Managing Director (Distribution)
Sl. No.	DIN	Name of Director	Designation/Nature of Directorship																						
1.	00074796	Dr. Sanjiv Goenka	Chairman																						
2.	00139736	Mr. Arjun Kumar	Independent Director																						
3.	10627000	Mr. Vineet Sikka	Managing Director (Distribution)																						
10. Details of Review of NGRBCs by the Company:																									
Subject for Review	Indicate whether review was undertaken by Director/Committee of the Board/Any other Committee									Frequency (Annually/Half yearly/Quarterly/Any other – please specify)															
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9							
Performance against above policies and follow up action	CSR Committee of the Board and senior management of the Company									Annually															
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	CSR Committee of the Board and senior management of the Company									Annually															
11. Has the entity carried out independent assessment/evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	P1	P2	P3	P4	P5	P6	P7	P8	P9																
	No	No	No	No	No	No	No	No	No																

12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes/No)	Not Applicable								
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/ human and technical resources available for the task (Yes/No)									
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable

Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	1	Familiarization was provided on key aspects covered under the 9 principles prescribed under the National Guidelines on Responsible Business Code and its relevance to business and other stakeholders to provide effective oversight on the implementation of policies, procedures, and targets with respect to ESG	100%
Key Managerial Personnel	1	Familiarization was provided on key aspects covered under the 9 principles prescribed under the National Guidelines on Responsible Business Code and its relevance to business and other stakeholders to develop effective risk management strategies for mitigation.	100%
Employees other than BoD and KMPs	1	Familiarization was provided on key aspects covered under the 9 principles prescribed under the National Guidelines on Responsible Business Code and its relevance to business and other stakeholders to be informed about their duties in adherence to the Company's commitment and ensure effective implementation of the policies and programme.	19%
Workers	N.A.		

N.A. - Not Applicable

2. Details of fines/penalties/punishment/award/compounding fees/settlement amount paid in proceedings (by the entity or by directors/KMPs) with regulators/law enforcement agencies/judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/Fine			Nil		
Settlement					
Compounding fee					
Non-monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions		Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment			Nil		
Punishment					

3. Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or non-monetary action has been appealed.

There have been no cases registered by the entity or by directors/KMPs regarding fines/penalties/punishment/award/compounding fees/settlement amount paid in proceedings with regulators/law enforcement agencies/judicial institutions, in the reporting year.

Case Details	Name of the regulatory/enforcement agencies/judicial institutions
	N.A.

N.A. - Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, the Company has an Anti-Corruption and Anti-Bribery Policy in place. The policy reinforces the Company's commitment to maintaining the highest standards of integrity and ethical conduct, with a clear zero-tolerance approach towards bribery, corruption, and fraudulent practices. It provides a structured framework to promote transparent and ethical decision-making across all levels of the organisation. The policy applies to all employees, officers, directors, and business associates, and clearly outlines the expected standards of conduct, reporting mechanisms, and disciplinary actions in cases of non-compliance. The Anti-Corruption and Anti-Bribery Policy is available on the Company's website and can be accessed at: <https://www.cesc.co.in/storage/uploads/policies/Anti%20Corruption%20Anti%20Bribery%20Policy.pdf>

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/corruption:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Directors	None	None
KMPs		
Employees		
Workers		

6. Details of complaints with regard to conflict of interest:

	FY 2025-26 (Current Financial Year)		FY 2024-25 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	Nil	None	Nil	None
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	Nil	None	Nil	None

7. Provide details of any corrective action taken or underway on issues related to fines/penalties/action taken by regulators/law enforcement agencies/judicial institutions, on cases of corruption and conflicts of interest.

There has been no fines/penalties/action taken by regulators/law enforcement agencies/judicial institutions, on cases of corruption and conflicts of interest in the reporting year.

8. Number of days of accounts payables ((Accounts payable *365)/Cost of goods/services procured) in the following format:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Number of days of accounts payables	157.28	75.88

9. Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	0.14%	0.69%
	b. Number of trading houses where purchases are made from	18	49
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	95.32%	77.63%
Concentration of Sales	a. Sales to dealers/distributors as % of total sales	N.A.	N.A.
	b. Number of dealers/distributors to whom sales are made		
	c. Sales to top 10 dealers/distributors as % of total sales to dealers/distributors		
Share of RPTs	a. Purchases (Purchases with related parties/Total Purchases)	34%	32%
	b. Sales (Sales to related parties/Total Sales)	0.92%	0.77%
	c. Loans & advances (Loans & advances given to related parties during the year/ Total loans & advances as at March 31, 2026)	16.72%	69.73%
	d. Investments (Investments in related parties during the year/Total Investments made as at March 31, 2026)	0.43%	15.40%

N.A. - Not Applicable

Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the principles during the financial year:

Total number of awareness programmes held	Topics/principles covered under the training	%age of value chain partners covered (by value of business done with such partners) under the awareness programmes
1	Familiarisation session was conducted on the key areas encompassed within the nine principles outlined in the National Guidelines on Responsible Business Conduct, highlighting their relevance and applicability to the Company's value chain partners.	4.19%

2. Does the entity have processes in place to avoid/manage conflict of interests involving members of the Board? (Yes/No) If yes, provide details of the same.

CESC Limited has established an ethical governance framework through its Code of Business Conduct and Ethics ("the Code"), which sets out the standards of integrity, accountability, and professional conduct expected of its Directors and Senior Management. An important aspect of the Code relates to the avoidance of conflicts of interest, requiring individuals to act in the best interests of the Company and avoid situations that may compromise, or appear to compromise, their objectivity or responsibilities.

To reinforce transparency and support good governance, the Company has put in place a formal process for identifying and addressing potential conflicts of interest at the Board level. All Directors are required to submit an annual declaration at the start of each financial year confirming compliance with the provisions of the Code. Any matters relating to interpretation of the Code are referred to the Board of Directors for consideration and guidance. The Code can be accessed at: <https://www.cesc.co.in/storage/uploads/policies/Code-of-Conduct.pdf>

PRINCIPLE 2: Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)	Details of improvements in Environmental and social impacts
R&D	-	-	-
Capex	2.59%	4.03%	-

2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes.

- b. If yes, what percentage of inputs were sourced sustainably?

2.5%

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

Plastics (including packaging)	The Company is in the business of power generation and distribution and therefore is not in the business of using plastic for packaging of manufactured products or in distribution of its services.
E-waste	The Company does not deal with electronic consumer goods. Any E-waste generated in the office operations is disposed through recyclers authorized by State Pollution Control Boards in accordance with the E waste management rules.
Hazardous waste	All types of hazardous waste generated in the facilities is channelized to authorized vendors for recycling, reuse and proper disposal. All required documentation is maintained for the channelization.
Other waste	The non-hazardous waste generated is disposed through the authorized vendors. The biodegradable waste generated in the power generating station is converted into compost, while the biodegradable waste generated in the distribution operation and office establishments are disposed through local municipalities with proper maintenance of weighments.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes/No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Extended Producer Responsibility is currently not applicable to the Company's operations.

Leadership Indicators

1. Has the entity conducted Life Cycle Perspective/Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

NIC Code	Name of Product/Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective/Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
The Company is yet to conduct life cycle assessment of its service.					

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products/services, as identified in the Life Cycle Perspective/Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Name of Product/Service	Description of the risk/concern	Action Taken
N.A.		

N.A. - Not Applicable

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material	
	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Transformer oil	22.20%	17.12%*

*FY24-25 data has been restated for more accurate accounting and change in calculation methodology.

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Reused	Recycled	Safely disposal	Reused	Recycled	Safely disposal
Plastics including packaging)						
E-waste						
Hazardous waste						
Other waste						

N.A.

N.A. - Not Applicable

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Not Applicable

PRINCIPLE 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1. a. Details of measures for the well-being of employees:

Category	Total A	% of employees covered by									
		Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day care facilities	
		No. B	% (B/A)	No. C	% (C/A)	No. D	% (D/A)	No. E	% (E/A)	No. F	% (F/A)
Permanent Employees											
Male	4,747	4,747	100%	4747	100%	-	-	-	-	-	-
Female	542	542	100%	542	100%	542	100%	-	-	-	-
Total	5,289	5,289	100%	5289	100%	542	100%	-	-	-	-

Category	Total A	% of employees covered by									
		Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day care facilities	
		No. B	% (B/A)	No. C	% (C/A)	No. D	% (D/A)	No. E	% (E/A)	No. F	% (F/A)
Other than Permanent Employees											
Male		N.A.									
Female											
Total											

N.A. - Not Applicable

- b. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Cost incurred on well-being measures as a % of total revenue of the company	0.53%	0.52%

2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100%	-	Y	100%	-	Y
Gratuity	100%	-	N.A.	100%	-	N.A.
ESI	Exempted	-	N.A.	Exempted	-	N.A.
Others- Leave Encashment	100%	-	N.A.	100%	-	N.A.
Others- Post Retiral Medical Benefits	100%	-	N.A.	100%	-	N.A.

N.A. - Not Applicable

3. Accessibility of workplaces

Are the premises/offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, the Company's facilities are generally designed to accommodate differently abled- individuals, and measures such as wheelchair access and ramps are provided at various locations to support movement within the premises.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes, the Company has put in place an Employee Welfare Policy that is intended to encourage an equitable, safe, healthy, and supportive work environment across its operations. The Policy also includes provisions aimed at keeping facilities accessible for employees and workers with disabilities. As an equal opportunity employer, CESC seeks to follow fair and unbiased practices throughout the employee lifecycle, covering recruitment, onboarding, and separation, irrespective of gender, caste, creed, colour, religion, or disability. The Employee Welfare Policy is available on the Company's website and can be accessed at: <https://www.cesc.co.in/storage/uploads/policies/Employee%20Welfare%20Policy.pdf>

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	-	-	-	-
Female	90%	100%	-	-
Total	90%	100%	-	-

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If yes, then give details of the mechanism in brief)
Permanent Employees	Yes, CESC has outlined a structured grievance redressal process guided by the principle that "prevention is better than cure," and it is used to address and resolve human-rights-related issues. Leaders across the Company, including the Managing Director, maintain open communication channels so that individuals can freely raise and discuss their concerns. At each site, the Industrial Relations teams oversee grievances of non-covenanted staff using a three-tier system. Once a grievance is submitted and recorded, it is first reviewed on the shop floor by the Supervisor or Line Officer. CESC uses the following three-level structure: Tier 1 - If the matter cannot be resolved at the shop-floor level, it moves to the Line Manager, who works with the departmental IR Officer/Engineer. - If the issue persists, it is taken up jointly by the Line Manager and the Unit IR official. - Concerns that are more significant or impact multiple employees are escalated to the Unit Head for Administration, along with the Unit IR official and Line Manager. Tier 2 - When a matter cannot be settled at the unit, it is escalated to the divisional headquarters. Tier 3 - If it remains unresolved, the issue is taken to Central/Corporate IR, where it is discussed with the central leadership of the sole bargaining union to reach a mutually acceptable outcome. If the matter is still pending after all three stages, it moves into the standard process of conciliation, and adjudication if required. Issues pertaining to sexual harassment are handled independently by the Internal Complaints Committee (ICC), chaired by a female General Manager and supported by eight cross functional members, along with an external specialist possessing relevant experience.
Other than permanent employees	N.A.
Permanent workers	
Other than permanent workers	

N.A. - Not Applicable

7. Membership of employees and worker in association(s) or Unions recognized by the listed entity:

Category	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Total employees/ workers in respective category (A)	No. of employees/ workers in respective category, who are part of association(s) or Union (B)	% (B/A)	Total employees/ workers in respective category (C)	No. of employees/ workers in respective category, who are part of association(s) or Union (D)	% (D/C)
Total Permanent Employees	5,289	4,867	92.02%	5,688	5,270	92.65%
Male	4,747	4,455	93.85%	5,148	4,876	94.72%
Female	542	412	76.01%	540	394	72.96%

8. Details of training given to employees and workers:

Category	FY 2025-26 Current Financial Year					FY 2024-25 Previous Financial Year				
	Total A	On health & safety measures		On skill upgradation		Total D	On health & safety measures		On skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (B/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Male	4,747	1,429	30.10%	1,342	28.27%	5,148	5,132	99.69%	1,657	32.19%
Female	542	425	78.41%	141	26.01%	540	537	99.44%	100	18.52%
Total	5,289	1,854	35.05%	1,483	28.04%	5,688	5,669	99.67%	1,757	30.89%

9. Details of performance and career development reviews of employees and worker:

Category	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Total (A)	No. (B)	% (B/A)	Total (C)	No. (D)	% (D/C)
Employees						
Male	4,747	4,747	100%	5,148	5,148	100%
Female	542	542	100%	540	540	100%
Total	5,289	5,289	100%	5,688	5,688	100%

10. Health and safety management system:

- a) Whether an occupational health and safety management system has been implemented by the entity? (Yes/No). If yes, the coverage such system?

Yes.

The Company has set up the Occupational Health & Safety Management System aligned with ISO 45001 across its Generation business operations. Workplace safety practices at CESC are guided by a Corporate Safety Manual, a Corporate Safety Policy, and eight internal safety standards, which cover areas such as confined space entry, working at heights, electrical safety, permit-to-work requirements, safety observations, incident investigation, and material handling. These standards are aligned with the ISO 45001 framework. CESC conducts periodic internal assessments to ensure effective implementation of the system. Additionally, the Company organizes periodic training programmes, mock drills, and fire drills to raise awareness and strengthen employee preparedness.

- b) What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

At CESC, regular Hazard Identification and Risk Assessment (HIRA) and Job Safety Analysis (JSA) are carried out for both routine and non-routine tasks. These assessments help identify, analyze, and categorise risks as high, medium, or acceptable, after which suitable control measures and preventive actions are applied to keep risks within defined limits. The process also draws insights from root-cause analyses of incident investigation reports, safety non-compliances observed during site audits, unsafe behavior observations, and recommendations from external experts.

- c) Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)

Yes, the Company is in the process of establishing a mechanism for reporting work-related hazards. Employees can report unsafe conditions or actions through an Android-based application. At certain sites, physical "safety registers" are also maintained for recording workplace hazards. These channels are intended to help minimize risks arising from work-related hazards.

- d) Do the employees/worker of the entity have access to non-occupational medical and healthcare services? (Yes/No)

Yes, the Company provides extensive medical insurance and hospitalization coverage for officers and their families, supported by in-house medical services that offer free OPD consultations and medicines through empaneled medicine shops. The Company also reimburses expenses for spectacles and artificial dentures. A Family Medical Benefit Scheme covers serving employees, their spouses, and up to two dependent children, as well as retired employees, their spouses, and dependent parents. In the event of an employee's death, the spouse continues to be eligible for medical benefits. The Company also conducts routine health check-ups for all employees. These include PFT, ECG, Audiometry, Chest X-ray etc. and occasional special test like vertigo along with snake-bite awareness sessions.

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	1.12	1.73
Total recordable work-related injuries	Employees	15	22
Number of fatalities	Employees	1	1
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

CESC has developed a Corporate Safety Manual and a Corporate Safety Policy in alignment with ISO 45001. These are supported by eight Internal Safety Standards that cover key areas such as confined space entry, working at height, electrical safety, permit-to-work procedures, safety observations, incident investigation, and material handling.

- The effectiveness of the safety management system is maintained through:
 - Regular on-site checks by the safety department to ensure proper implementation.
 - External audits as needed for certification and re-certification.
 - Review of safety performance and implementation of policies by the Divisional Safety Committees which are chaired by the Managing Director (Distribution)/Executive Director (DS) or Executive Director (DT) or Managing Director (Generation)/Executive Director (Generation).
- Review of safety performance by the Departmental Safety Committees which are chaired by the head of that department.
- Strict adherence to "Lockout-Tagout" (LOTO) procedures with mandatory verification prior to maintenance activities.
- Implementation of "Permit-to-Work" (PTW) system and "Hazardous Work Permit System" for all critical activities.
- Encouraging employees to share suggestions to improve safety and support a safety-first culture.
- Safety Observations by departmental officers to find out unsafe conditions & unsafe acts.
- Various safety awareness programs.
- Continuous improvement of health and safety performance by addressing areas such as electrical safety, fire safety, working at height, material handling and hot work through updates in procedures, technology, and digital tools.
- Observance of Unit Safety Day/National Safety Day at major technical departments.

13. Number of Complaints on the following made by employees and workers:

	FY 2025-26 Current Financial Year			FY 2024-25 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	12	0	None	13	0	None
Health and safety	0	0	None	0	0	None

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Condition	

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks/concerns arising from assessments of health & safety practices and working conditions.

In the event of a safety incident or a near-miss, the Company undertakes a detailed investigation to determine the root causes and identify the corrective and preventive measures required. Besides the existing practices, during the reporting period, several improvements were introduced across various locations in both the Generation and Distribution divisions. These included:

- Introduction of six-way shorting clips on MV overhead lines to ensure proper earthing.
- Deployment of telescopic voltage-testing cum earth rods to minimize risks while working at heights.
- Ongoing use of RCBO-fitted extension boards to help prevent electric shock during work.
- Installation of unit-guard separator plates to enhance safety around electrical work zones.
- Provision of fire-retardant jackets to reduce the risk of injuries during electrical flashovers.
- Use of helmets equipped with live-line detectors (LLD) for tasks near energized electrical lines.
- Introduction of custom-designed trolleys of varying heights in outdoor yards/locations to lower risks associated with working at height.
- Use of hydraulically operated truck loaders to improve safety during the loading and unloading of gas cylinders.
- Availability of inflatable lighting arrangements for emergency operations.
- Use of pictorial Safe Work Procedures (SWP) for critical tasks.
- Safety training programmes covering behavioral safety, classroom sessions, practical demonstrations, and on-the-job training for officers, supervisors, and permanent as well as contractual workers.
- Deployment of a unified digital platform for reporting safety observations and monitoring corrective actions.
- Introduction of portable fire-water pumps.
- Regular fire-drills at major sites and mock evacuation exercises at selected offices.
- Installation of systems to improve fresh-air circulation in air-conditioned rooms.
- Introduction of IR-sensor-based touch-free switches in lift areas.
- Procurement of rescue device from confined space.
- Regular checking of "Machine Guarding" and "Earthing System" for plant and equipment.
- Mandatory display of warning boards such as "Men at Work" and "Danger" and "Barricading" signages at work sites during execution.
- Implementation of "Fire-resistant paint" on electrical cables at underground belt conveyor tunnel to help reduce the risk of ignition and slows the spread of fire.

These initiatives were undertaken to strengthen day-to-day safety practices of both generation and distribution operations of CESC and help manage workplace risks more effectively.

Leadership Indicators

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).

Yes, CESC extends applicable life insurance benefits to all its employees.

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

CESC embeds statutory compliance obligations directly into its contractual framework with all value chain partners. Specifically, all contracts executed with suppliers contain explicit clauses requiring timely deduction and deposit of applicable statutory dues, including Goods and Services Tax (GST), Provident Fund (PF) contributions, Employees' State Insurance (ESI) dues, and other applicable levies, within the stipulated due dates prescribed by law.

3. Provide the number of employees/workers having suffered high consequence work related injury/ill-health/fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

One permanent employee fatality was reported during the reporting period. CESC provided the applicable compensation and extended support to the family.

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/No)

No, however, the Company offers post-retirement medical insurance for employees and their spouses for the applicable period. Beyond this, there is no existing provision for continued employability after retirement or termination at present.

5. Details on assessment of value chain partners

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	2.5%
Working conditions	

6. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from assessments of health and safety practices and working conditions of value chain partners.

The Company has not identified any associated risks pertaining to working conditions & health and safety or within value chain partners assessed during the reporting period.

PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

The Company engages with its stakeholders with the objective of nurturing purposeful relationships with its stakeholders. The Company places emphasis on open, transparent, and ethical communication as part of its efforts to build trust, support long-term business continuity, and align with its environmental, social, and economic priorities. Its approach to stakeholder engagement is informed by considerations such as dependency, immediacy, responsibility, vulnerability, and influence, enabling a structured understanding of stakeholder expectations and concerns. The Company's key stakeholder groups include investors, suppliers, regulators, employees, consumers, media, shareholders, and local communities, including NGOs and local authorities.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/Half yearly/Quarterly/ others please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Investors	No	- Annual General Meeting - Grievances redressal through the Company's Registrar and Transfer Agent and Company's Secretarial team - Regular interaction with institutional Investors - Annual Report - Company website - Investor presentation - Periodic press release.	Annually/Need Basis	- Dividend pay-out - Profitability and earnings per share - Transparent disclosure - ESG disclosure
Lenders	No	Periodic meetings	Need Basis	- Maintaining healthy working capital - Liquid fund position
Regulatory Bodies	No	- Periodic public advocacy - Regular liaising	Need Basis	Ensuring compliance with all relevant laws of land and beyond

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/Half yearly/Quarterly/ others please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Consumers	No	- Regular on-call surveys for distribution service - Regular online digital survey - Regular customer awareness - Ongoing complaint redressal system - Online Voice of Customer (VoC) Survey	Ongoing activities	- Efficient fault management - Transparent billing - Affordable solutions
Employees	No	- Town hall sessions - Annual employee opinion surveys - Employee grievance redressal mechanism - Regular interactions to mark occasions of individual, organisational, national, and international importance	Need Basis	- Learning and development opportunities - Performance and career growth options - Awards Accolades and recognition - Employee facilities and well-being - Workplace safety and working conditions - Respect for human rights
Trade Unions	No	Periodic Meetings	Need basis	- Respecting human rights - Workplace safety
Suppliers/ Value Chain Partners	No	- Periodic Vendor Meets - Supplier site visit - Supplier Assessments & Audits - Regular inspection of material - Grievance Redressal	Annually/As required	- Payment Terms - Delivery schedule - Compliance with statutory requirements - Emerging business opportunities and procurement plans - Capacity building of value chain partners on ESG performance - Safety and quality norms for supplied materials
NGOs/ Community	Yes	- Community meetings - Stakeholder meetings - Social impact assessment	Quarterly and also, on Need Basis	- Academic support for underprivileged children through school and community-based initiatives - Support to reintegrate school drop-out children - Early child care and development, including pre-school education - Maternal care and new-born child healthcare and immunization - Women empowerment - Youth upliftment - Promoting a clean and sustainable environment - Support children with disabilities

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/Half yearly/Quarterly/ others please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Media	No	- One on one interactions - Periodic press release and press conference	Ongoing Need basis	- Maintaining Brand reputation - Transparency and accuracy in disclosures

Leadership Indicators

- 1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.**

CESC Limited has constituted a Cross-Functional Team (CFT) to enable structured engagement with stakeholder groups through regular and transparent communication. The CFT reports to the Managing Directors, Chief Financial Officer, and Company Secretary, ensuring strong alignment with senior leadership. The team gathers stakeholder inputs through consultations and shares key insights with the Board. This feedback, along with stakeholder perspectives on critical ESG matters, supports the identification of material topics, which are then prioritised based on their relevance to both stakeholder expectations and the Company's strategic objectives.

- 2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes/No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.**

Yes, as part of its materiality assessment process, CESC Limited engages with both internal and external stakeholders to identify social and environmental issues that may have a significant impact on its stakeholders and business operations. The Company considers the varied perspectives and inputs shared during these consultations and incorporates them into its policy development, decision-making processes, and overall business strategy.

- 3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.**

The Company maintains a structured and inclusive approach to engaging with vulnerable and marginalized communities through its CSR initiatives, ensuring that their concerns are meaningfully addressed at every stage. Prior to the implementation of any programme, the Company undertakes comprehensive need assessments to identify target beneficiary groups and gain a clear understanding of their specific challenges and priorities. Based on these insights, experienced implementation partners are engaged to conduct detailed baseline surveys and design interventions that are responsive to community needs.

Engagement with stakeholders is continuous and participatory in nature. Regular field interactions, community consultations, and feedback mechanisms enable beneficiaries to voice their concerns, which are carefully reviewed and addressed through appropriate course corrections in programme design and execution. The Company also undertakes periodic monitoring and evaluation to assess progress, ensuring accountability and alignment with intended outcomes.

Actions taken to address stakeholder concerns include refining programme delivery based on feedback, strengthening on-ground support systems, and enhancing coordination with local institutions to improve access and impact. The Company's CSR initiatives are strategically aligned across four core focus areas—Education, Health, Environmental Sustainability, and Skill Development & Employment Generation—ensuring a holistic approach to improving the quality of life of vulnerable communities while addressing their evolving needs in a responsive and sustainable manner.

PRINCIPLE 5: Businesses should respect and promote human rights
Essential Indicators

- Employees and workers who have been provided training on human rights issues and policy (ies) of the entity, in the following format:

Category	Current FY (2025-26)			Previous FY (2024-25)		
	Total (A)	No. of employees/ workers covered (B)	% (B/A)	Total (C)	No. of employees/ workers covered (D)	% (D/C)
Employees						
Permanent	5289	921	17.41%	5688	1057	18.58%
Other than permanent	-	-	-	-	-	-
Total Employees	5289	921	17.41%	5688	1057	18.58%

- Details of minimum wages paid to employees and workers, in the following format:

Category	Current FY (2025-26)					Previous FY (2024-25)				
	Total (A)	Equal to minimum wage		More than minimum wage		Total (D)	Equal to minimum wage		More than minimum wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Permanent employees	5289	0	0%	5289	100%	5688	0	0%	5688	100%
Male	4747	0	0%	4747	100%	5148	0	0%	5148	100%
Female	542	0	0%	542	100%	540	0	0%	540	100%

- Details of remuneration/salary/wages

a. Median remuneration/wages

	Male		Female	
	Number	Median remuneration/salary/ wages of respective category (₹)#	Number	Median remuneration/salary/ wages of respective category (₹)#
Board of Directors (BoD)*	1	3,96,25,868	0	N.A.
Key Managerial Personnel**	2	5,67,32,237	0	N.A.
Employees other than BoD and KMP	4744	12,86,847	542	8,52,133
Workers		-		

*Does not include any payment to Non-Executive Directors and represent remuneration to Managing Director as at 31/03/2026

**Excludes remuneration of Managing Director considered in BOD

Excludes actuarial valuation.

- Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Gross wages paid to females as % of total wages	8.28%	6.96%

- Do you have a focal point (Individual/Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, the Executive Director & CHRO oversees how the Company addresses human rights matters concerning employees and workers. In addition, employee rights are reviewed and handled through a Joint Committee that includes representatives from both the Unions/Associations and Management.

- Describe the internal mechanisms in place to redress grievances related to human rights issues.

Yes, CESC has a structured grievance redressal system that addresses and resolves human rights related concerns. Employees are free to approach leaders, including the Managing Director, to raise any issues. Industrial Relations personnel at each site manage grievances for all non covenant staff using a three tier mechanism. Once a grievance is submitted, it is first handled by the Supervisor or Line Officer at the shop floor level.

CESC uses the following three-level structure:

Tier 1

- If the matter cannot be resolved at the shop-floor level, it moves to the Line Manager, who works with the departmental IR Officer/Engineer.
- If the issue still persists, it is taken up jointly by the Line Manager and the Unit IR official.
- Concerns that are more significant or impact multiple employees are escalated to the Unit Head for Administration, along with the Unit IR official and Line Manager.

Tier 2

- When a matter cannot be settled at the unit, it is escalated to the divisional headquarters.

Tier 3

- If it still remains unresolved, the issue is taken to Central/Corporate IR, where it is discussed with the central leadership of the sole bargaining union to reach a mutually acceptable outcome.

If the matter is still pending after all three stages, it moves into the standard process of conciliation, and adjudication if required. Issues pertaining to sexual harassment are handled independently by the Internal Complaints Committee (ICC), chaired by a female General Manager and supported by eight cross functional members, along with an external specialist possessing relevant experience.

6. Number of Complaints on the following made by employees and workers:

	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	2	1	None	2	0	None
Discrimination at workplace	0	0	None	0	0	None
Child Labour	0	0	None	0	0	None
Forced Labour/Involuntary Labour	0	0	None	0	0	None
Wages	13	0	None	7	1	None
Other human rights related issues	0	0	None	0	0	None

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	2	2
Complaints on POSH as a % of female employees/workers	0.37%	0.37%
Complaints on POSH upheld	1	2

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The Company has put in place mechanisms to address sexual harassment in line with the Prevention of Sexual Harassment (POSH) guidelines. These processes cover identifying, reporting, and addressing such concerns to help maintain a safe and respectful workplace. Employees may reach out to the Internal Complaints Committee (ICC) through icc@rpsg.in. The Company also conducts periodic training, orientations, and communication efforts to help employees stay informed about the grievance process and their rights under POSH framework.

9. Do human rights requirements form part of your business agreements and contracts?

Yes, human rights requirements are incorporated into business agreements and contracts. Employees, suppliers and contractors are expected to align with the human-rights-related terms and conditions included during the onboarding process.

10. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others – please specify	100%

11. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 10 above.

There were no such incidents reported during FY 2025-26. Nevertheless, the Company undertakes appropriate preventive and corrective measures in accordance with the applicable laws. The Company also continuously monitors these aspects and maintains adequate checks and balances to ensure compliance.

Leadership Indicators
1. Details of a business process being modified/introduced as a result of addressing human rights grievances/complaints.

There were no modifications in business processes during the reporting period.

2. Details of the scope and coverage of any Human rights-due diligence conducted.

CESC recognizes the fundamental rights of all individuals associated with the organization. The systems and processes used to manage human resources are reviewed on a need basis to ensure that the Company remains compliant with applicable labor laws and maintains practices that uphold these rights.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, the Company provides accessibility features for differently abled visitors across its establishments, including wheelchair support and ramps to aid movement. The Company has also developed multiple digital platforms through which customers can access services such as new connection applications, ownership changes, bill payments, and disconnecting requests. These platforms reduce the need for physical visits. In addition, various digital payment options are available to enable convenient electronic bill payments from different locations.

4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	2.5%
Discrimination at workplace	
Child Labour	
Forced Labour/Involuntary Labour	
Wages	
Others- please specify	

5. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 4 above.

The Company has not identified any associated risk pertaining to violation of human rights within the value chain partners assessed during the reporting period.

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment**Essential Indicators****1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format**

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
From renewable sources		
Total electricity consumption (A) (GJ)	2,782.43	950.51
Total fuel consumption (B) (GJ)	348.72	355.41
Energy consumption through other sources (C) (GJ)	-	-
Total energy consumed from renewable sources (A+B+C) (GJ)	3,131.15	1305.92
From non-renewable sources		
Total electricity consumption (D) (GJ)	1,05,289.15	1,21,572.84
Total fuel consumption (E) (GJ)	5,53,02,272.91	5,73,97,151.71
Energy consumption through other sources (F) (GJ)	-	-
Total energy consumed from non-renewable sources (D+E+F) (GJ)	5,54,07,562.06	5,75,18,724.55
Total energy consumed (A+B+C+D+E+F) (GJ)	5,54,10,693.21*	5,75,20,030.47
Energy intensity per rupee of turnover (Total energy consumed/ Revenue from operations)	5,693.66 GJ/INR crores	6,001.67 GJ/INR crores
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP)**** (Total energy consumption/Revenue from operations adjusted for PPP) (GJ/crore)	1,15,809.03 GJ/INR crores of turnover adjusted to PPP	1,23,994.56 GJ/INR crores of turnover adjusted to PPP
Energy intensity in terms of physical output GJ/MU**	9,657.87 GJ/MU***	9,702.15 GJ/MU4
Energy intensity (optional) – the relevant metric may be selected by the entity	-	-

* This includes total auxiliary electricity consumption of the power generating stations (BBGS and SGS) and the electricity consumptions of the CESC Kolkata distribution operations.

**1 MU = 1 Million kWh

***The physical output to determine the intensity is considered as the total electricity generated in the power generating stations (BBGS and SGS).

****PPP rate considered for FY 2025-26 = 20.34 (Source: IMF)

Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, the Company has undertaken a limited level of assurance during the reporting period from Tirkha Consultants & Advisors LLP.

2. Does the entity have any sites/facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Budge Budge Generating Station and Southern Generating Station are identified as Designated Consumers (DC's) under ongoing PAT Scheme (PAT Cycle VII). The generating stations were required to reduce their specific energy consumption by 0.225% (BBGS) and 0.924% (SGS), respectively, relative to their FY 2018–19 baseline by FY 2024–25. No further target has been specified for FY 2025–26, as CCTS is currently under implementation.

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	7,21,96,313	8,39,69,832
(ii) Groundwater	57,895	12,512
(iii) Third party water	74,674	65,596
(iv) Seawater/desalinated water	-	-
(v) Others (Rainwater harvesting)	7,831	9,583

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total volume of water withdrawal (in kiloliters) (i + ii + iii + iv + v)	7,23,36,713	8,40,57,523
Total volume of water consumption (in kiloliters)	1,13,91,043	1,15,41,957
Water intensity per rupee of turnover (Total Water consumed/Revenue from operations) (KL/INR crore)	1,170.47 KL/INR crores	1,204.29 KL/INR crores
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) *	23,807.42 KL/INR crores of turnover adjusted to PPP	24,880.72 KL/INR crores of turnover adjusted to PPP
(Total water consumption/Revenue from operations adjusted for PPP)		
Water intensity in terms of physical output**	1985.42 KL/MU	1,946.83 KL/MU
Water intensity (optional) – the relevant metric may be selected by the entity	-	-

*PPP rate considered for FY 2025-26 = 20.34 (Source: IMF)

**The physical output to determine the intensity is considered as the total electricity generated in the power generating stations (BBGS and SGS).

Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N)
If yes, name of the external agency.

Yes, the Company has undertaken a limited level of assurance during the reporting period from Tirkha Consultants & Advisors LLP.

4. Provide the following details related to water discharged:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Water discharge by destination and level of treatment (in kiloliters)		
(i) To Surface water		
No treatment		
With treatment – please specify level of treatment	6,09,45,670.17	7,25,15,566
(ii) To Groundwater		
No treatment		
With treatment – please specify level of treatment		
(iii) To Seawater		
No treatment		
With treatment – please specify level of treatment		
(iv) Sent to third parties		
No treatment		
With treatment – please specify level of treatment		
(v) Others		
No treatment		
With treatment – please specify level of treatment		
Total water discharged (in kiloliters)	6,09,45,670.17	7,25,15,566

Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N)
If yes, name of the external agency.

Yes, the Company has undertaken a limited level of assurance during the reporting period from Tirkha Consultants & Advisors LLP.

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

One of the approaches adopted by the Company to work towards its water consumption targets includes maintaining Zero Liquid Discharge (ZLD) status at select thermal power plants that use freshwater sources. The Budge Budge Generating Station currently operates as a Zero Liquid Discharge facility, while the Southern Generating Station functions as a Zero Effluent Discharge facility. Through these practices, the Company seeks to enable reuse and recycling of effluent water within its operations.

The processes supporting these efforts include:

1. Installation of Zero Discharge Bottom Ash handling systems at both Budge Budge and Southern Generating Stations since inception; at the time of installation at the Southern Generating Station, this system was among the early implementations in the country
2. Reuse of treated sewage and effluent water for landscaping
3. Reuse of blowdown water from boilers and cooling towers for dust suppression
4. Reuse of reject water from dual media filtration and ultra-filtration processes

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2025-26 (Current Financial Year)	FY 2024-25* Previous Financial Year)
NO _x	MT	9,148.96	8,869.27
SO _x	MT	20,521.93	20,865.02
Particulate Matter (PM)	MT	758.31	740.67
Persistent organic pollutants (POP)	MT	Not a Statutory requirement	
Volatile organic compounds (VOC)	MT	Not a Statutory requirement	
Hazardous air pollutants (HAP)	MT	Not a Statutory requirement	
Others- please specify	MT	Not a Statutory requirement	

*FY 2024-25 air emission value have been resstated due to improvements in emission accounting practices and changes in the quantification methodologies adopted during the reporting year.

Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N)

The Company has not undertaken an independent assessment on this parameter during the reporting period.

If yes, name of the external agency.

Not Applicable

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂	53,05,122.29	55,15,193.14
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂	20,765.36	24,567.60
Total Scope 1 and Scope 2 emissions intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions/Revenue from operations)	tonnes of CO ₂ /₹ crore	547.26	578.02
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) * (Total Scope 1 and Scope 2 GHG emissions/Revenue from operations adjusted for PPP)	tCO ₂ /₹ crore of turnover adjusted to PPP	11,131.17	11,941.93
Total Scope 1 and Scope 2 emission intensity in terms of physical output**	tCO₂ per MU	928.28	934.42
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity		-	

*PPP rate considered for FY 2025-26 = 20.34 (Source: IMF)

**The physical output to determine the intensity is considered as the total electricity generated in the power generating stations (BBGS and SGS).

Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N)
If yes, name of the external agency.

Yes, the Company has undertaken a limited level of assurance during the reporting period from Tirkha Consultants & Advisors LLP.

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

CESC Limited is aware of the challenges associated with climate change and the need to reduce greenhouse gas (GHG) emissions. As a power utility operating in a country committed to the Paris Agreement, India has set climate targets, including achieving net-zero emissions by 2070 and reducing emission intensity by 45% by 2030 from 2005 levels. In view of its role, CESC aims to support the country's transition away from fossil fuels in line with the Glasgow Climate Pact, while continuing to ensure a reliable and uninterrupted power supply to consumers.

To align with these goals, the Generation teams have undertaken the following strategies to reduce GHG emissions:

Adopting energy efficient technologies: In Generation operation of CESC, Stations focused on improving energy efficiency, including reducing auxiliary power consumption, is an important of CESC's approach. The company focuses on combining technology, operational processes, and environmental considerations. It engages with stakeholders to explore and adopt technologies that can help lower energy demand. During the financial year, new technologies were introduced and existing infrastructure was upgraded to reduce energy intensity. In distribution operations of the Company, during the reporting period, new technologies were introduced and existing systems were upgraded to help reduce energy intensity, in line with the disclosures in Annexure G to the Board's Report (Section 134(3)(m) of the Companies Act, 2013). Our 13 substations, 6 receiving stations & 6 offices (incl. BBGS Administrative Office & Corporate Office at Mominpur) also have green building certifications, contributing to improved energy performance.

Alternative sources of energy: In Generation operation of CESC, both the generating stations have been working to reduce reliance on fossil fuels for own consumption by incorporating renewable energy sources, particularly solar power. Solar rooftop installations with a total capacity of 26.5 kW have been set up at generating stations. In addition, a 3x15 kW micro-hydel project operates at the Southern Generation Station for auxiliary power needs. The company has also exploring using biomass pellets as an alternative to coal. In distribution operations of the Company, solar rooftop installations have been set up across identified locations, with an aggregate capacity of 337 kW at different stations.

Low carbon transformation of value chain: CESC is working toward encouraging lower carbon practices across its broader value chain. These efforts include promoting electric vehicles and electric cooking among employees, consumers, and partners. In Generation operation of CESC, both the generating stations are working towards a lower-carbon value chain by promoting the adoption of practices such as electric vehicles and electric cooking among employees, partners, and consumers. At present both the stations have seven owned Electric vehicles including two wheelers, four wheelers and E-Buses. In distribution operations of the Company, during peak summer outages of FY26, Company deployed 7 nos. DTR on wheels (Distribution Transformer units mounted on mobile platforms) to reduce reliance on diesel generators towards reducing emissions & noise pollutions from DG sets.

Renewable power sourcing and microgrids: The Company sources renewable power through mechanisms such as the Green Term Ahead Market (GTAM) and long term PPAs with solar, wind/solar hybrid generators. A 100 kWp floating solar plant supported by a 218 kWh Battery Energy Storage System (BESS) has been installed and continues to be operational as a localised microgrid at the Chakmir substation. A pilot project involving a 80 MWh BESS has been planned. Additionally, the Company continues to offer green power options to customers.

Distribution loss control: Both technical and non-technical distribution losses remain a challenge for operational efficiency and for climate considerations, as higher losses contribute to increased energy input requirements and, consequently, higher emissions.

To address this, a dedicated Loss Control Cell (LCC) has been established. Its activities include regular energy audits, identification of high loss pockets, and implementation of corrective actions. Measures adopted include:

- Consumer indexing to detect sales gaps,
- replacement of faulty APFC panels,
- network reorganisation under the Distribution Zone (DZ) model,
- installation of theft resistant pillar boxes and co axial cables,
- application of Armor cast tape,
- use of the Automated Remote Surveillance cum Theft Prevention System (ARSTPS), and
- installation of RF mesh smart meters.

The LCC has integrated environmental considerations into its work by focusing on energy efficiency improvements and loss reduction. These measures have contributed to lowering energy losses in high loss areas around Kolkata and Howrah, resulting in reduced input energy requirements and associated emissions. Advanced metering infrastructure (AMI) and enhanced energy audit systems have also been deployed to strengthen monitoring and identify inefficiencies, supporting more efficient energy use.

Case studies from the Garden Reach, Belilious, Paikpara area illustrate the approaches implemented in FY 2025-26 to address loss reduction.

Energy Savings and Environmental Impact:

Area	T&D Loss% before project in FY 24	T&D Loss % in FY 26	Input Energy reduction (in MU)	Carbon Emission Reduction (in kilo Tons)
Mudiali,Gardenreach	56.39	25.56	0.66	0.56
Belilious,Howrah	30.66	19.13	3.8	3.23
Paikpara, Hooghly	56.78	25.92	0.44	0.37
Total			4.9	4.16

Geographical Information System (GIS) for identification of loss prone micro zones: The Company is additionally adopting Geographical Information System (GIS) tools to support better identification of loss prone micro zones, complementing LCC activities.

Promoting demand side interventions: CESC follows a proactive approach to support customers in understanding and managing their electricity usage. Bills include detailed consumption patterns, tariff components, and energy saving tips. Digital resources like the "Be Smart Save Smart" e booklet are shared regularly, and the Company's digital platforms are updated with information on energy efficient technologies. Through these measures, CESC aims to enhance consumer awareness and encourage responsible electricity use, contributing to emissions reduction beyond its direct operations.

9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total waste generated (In metric tonnes)		
Plastic waste (A)	-	-
E-waste (B)	42.97	55.47
Bio-medical waste (C)	0.06	0.06
Construction and demolition waste (D)	14.52	42.47
Battery waste (E)	-	6.76
Radioactive waste (F)	-	-
Other Hazardous waste. Please specify, if any. (G)	Total: 133.61 Break up : Used Oil-14.08 Transformer oil-94.95 Waste resin-0.71 Oil soaked cotton waste- 1.04 Hazardous ferrous waste- 22.83	Total: 142.36 Break up: Used Oil- 16.26 Transformer Oil-105.23 Oil soaked cotton and jute waste- 1.00 Hazardous Ferrous waste-19.87
Other Non-hazardous waste generated (H). Please specify, if any.* (Break-up by composition i.e., by materials relevant to the sector)	Total:81.64 Copper & aluminum scrap -18.55 Municipal wet & dry waste- 63.09	99.69 Office waste (dry and wet waste)-67.15 Ferrous scrap - 1Copper scrap - 31.54
Total (A + B + C + D + E + F + G + H)	272.80	346.81
Waste intensity per rupee of turnover (Total waste generated/Revenue from operations)	0.03 MT/INR crores	0.04 MT/INR crores

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP)** (Total waste generated/Revenue from operations adjusted for PPP)	0.57 MT/INR crores of turnover adjusted to PPP	0.75 MT/INR crores of turnover adjusted to PPP
Waste intensity in terms of physical output***	0.05	0.06
Waste intensity (optional) – the relevant metric may be selected by the entity	-	-
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	Used oil-12.18 Bio Medical Waste-0.007 Copper scrap – 18.543 E-waste – 42.566 Hazardous ferrous waste -22.83	Used oil-14.44 Bio Medical Waste-0.01 Copper scrap - 31.54 E-waste – 0.25
(ii) Re-used	Transformer Oil-94.948	Transformer Oil-87.95
(iii) Other recovery operations	-	-
Total	191.074	134.19
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	Used oil-1.908 Bio medical waste-0.050 Waste Resin-0.710 Oil soaked cotton and jute waste- 0.79	Used oil-1.12 Bio medical waste-0.01 Oil soaked cotton and jute waste- 1.00 Transformer Oil-17.28
(ii) Landfilling	-	-
(iii) Other disposal operations	Municipal wet & dry waste- 63.093 Construction & demolition waste- 14.52	Office waste (dry and wet waste)-67.15
Total	81.07	86.56

*Fly ash and bottom ash are excluded in total waste number as it is being 100% utilized across generation site as per regulatory requirements

**PPP rate considered for FY 2025-26 = 20.34 (Source: IMF)

***The physical output to determine the intensity is considered as the total electricity generated in the power generating stations (BBGS and SGS).

Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N)

If yes, name of the external agency.

Yes, the Company has undertaken a limited level of assurance during the reporting period from Tirkha Consultants & Advisors LLP.

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

CESC works towards reducing waste generation by incorporating recycled materials into its process. The company emphasizes to follow a responsible waste management practice and has implemented Standard Operating Procedures (SOPs) across its generation and distribution business to ensure proper handling and disposal. All generated waste is segregated at source into hazardous and non-hazardous categories. Hazardous waste is disposed of through third-party vendors authorised by the State Pollution Control Board (SPCB), while non-hazardous waste is sent to authorised vendors for recycling or proper disposal. Furthermore, the Company also recycles used mineral oil for reuse in OLTC and distribution transformers, helping to reduce waste generation and the need for fresh oil. In addition, to promote circularity, CESC distribution operation continues to replace mineral oil with synthetic ester-filled oil in five power transformers and with synthetic or natural ester oil in twelve distribution transformers.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals/clearances are required, please specify details in the following format:

S. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval/clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
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The Company has no operations/offices in/around any ecologically sensitive areas. All the operating plants/stations have a valid CTO for operations.

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No)	Relevant Web link
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Not Applicable. The Company is required to conduct EIA as be fall under orange category.

13. Is the entity compliant with the applicable environmental law/regulations/guidelines in India, such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

S. No.	Specify the law/regulation/guidelines which was not complied with	Provide details of the non-compliance	Any fines/penalties/action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
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There were no instances of non-compliance with applicable environmental law/regulation/guidelines in India for the reporting year.

Leadership Indicators

1. Water withdrawal, consumption and discharge in areas of water stress (in kiloliters):

For each facility/plant located in areas of water stress, provide the following information:

- (i) Name of the area:
- (ii) Nature of operations
- (iii) Water withdrawal, consumption and discharge in the following format:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water		
(ii) Groundwater		
(iii) Third party water		
(iv) Seawater/desalinated water		
(v) Others		
Total volume of water withdrawal (In kilolitres)		Not Applicable
Total volume of water consumption (in kilolitres)		
Water intensity per rupee of turnover (Water consumed/turnover)		
Water intensity (optional) – the relevant metric may be selected by the entity		
Water discharge by destination and level of treatment (in kilolitres)		

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Water intensity (optional) – the relevant metric may be selected by the entity		
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
No treatment		
with treatment – please specify level of treatment		
(ii) To Groundwater		
No treatment		
with treatment – please specify level of treatment		
(iii) To Seawater		
No treatment		
with treatment – please specify level of treatment		
(iv) Sent to third parties		
No treatment		
with treatment – please specify level of treatment		
(v) Others		
No treatment		
with treatment – please specify level of treatment		
Total water discharged (in kilolitres)		

Not Applicable

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total Scope 3 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂	Acknowledging the substantial impact of its Scope 3 emissions, particularly stemming from logistic and value chain operations, CESC is dedicated to undertaking efforts to estimate these emissions in the future.	
Total Scope 3 emissions per rupee of turnover			
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity			

Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N)

Not Applicable

If yes, name of the external agency.

Not Applicable

3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Not Applicable as the Company has no operations/offices in/around any ecologically sensitive areas. All the operating plants/stations have a valid CTO for operations.

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions/effluent discharge/waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

S. No	Initiative undertaken by distribution business	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of initiative (Savings in ₹ Million)
1.	Reduction in Auxiliary Electricity	In Generation operations, the Company has implemented several key energy efficiency initiatives to reduce its auxiliary consumption including - Installation of Variable Frequency Drives (VFDs) on FD fans. - De-staging and refurbishment of Boiler Feed Pumps (BFPs) and their components. - Renewal of compressor and pump internals to enhance hydraulic and operational efficiency. - Lighting systems were upgraded by replacing conventional lamps with energy-efficient LED fixtures across plant areas.	Reduced energy consumptions and enhanced energy efficiency.

S. No	Initiative undertaken by distribution business	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of initiative (Savings in ₹ Million)
2.	Integration of renewable energy	In Generation operations , the Company has taken meaningful steps to integrate renewable energy into its operations by installing solar power systems with an aggregate capacity of 26.5 kW across its generating stations. At the Budge Budge Generation Station (BBGS), a total solar capacity of 20 kW has been commissioned, comprising 18 kW installed at the Gate Complex building and an additional 2 kW dedicated to supporting the Canteen's Air to Water project. At the Southern Generation Station (SGS), a 6.5 kW solar power system has been installed to supplement on site electricity requirements. In addition, SGS has commissioned a 3 x 15 kW micro hydel project, which is currently operational and contributes to meeting auxiliary power consumption. While, across Distribution operations, the Company has focused on installation of RE capabilities for own operations, like installation of solar rooftop systems across its substations, with a combined capacity of 337 kW. At the Prinsep Street Substation, a 5.1 kWp rooftop wind turbine has also been installed and integrated with the grid. A 315 kWh Battery Energy Storage System (BESS) is operational at the East Kolkata Substation. Additionally, the Company has set up its first agri voltaic installation at the Patuli Substation, comprising a 16 kWp solar array supported by a 2.4 kVA BESS. CESC has set up a dedicated solar cell to support consumers in availing subsidies from MNRE under the PM Surya Ghar Muft Bijli Yojana scheme. An online system has also been introduced to facilitate grid connectivity for rooftop solar installations. In addition, rooftop solar systems have been installed across 21 CESC facilities within the distribution area.	Lesser reliance on fossil fuel-based energy sources
3.	Green Building	In Generation operations , CESC applies Green Building principles to improve resource optimization and efficiency. The Gate Complex Building of BBGS has been awarded a Platinum rating as a Green Building by the Indian Green Building Council under the existing buildings category. This recognition reflects the outcomes of BBGS's green building initiatives, which have supported environmental sustainability. In Distribution operations, the Company applies green building principles to enhance resource optimisation and operational efficiency. CESC currently has 25 certified green building establishments (13 substation, 6 receiving stations & 6 offices). This recognition reflects the outcomes of the Distribution business's ongoing efforts to support environmental sustainability through improved energy performance and reduced resource consumption.	Enhanced energy efficiency Decreased water and energy use
4.	Electric Vehicles	In Distribution operations, CESC continues to encourage the use of electric mobility within its distribution operations. To support public EV adoption, 3 EV charging stations have been installed in partnership with the Kolkata Municipal Corporation at three strategic locations. Additionally, EV chargers have been set up at 2 locations (including Taratolla DTI) for the captive fleet. CESC has also enabled supply to 75 different EV Consumers including West Bengal Transport Corporation (WBTC) bus depots for e bus charging, several petrol pumps and other EV installations. In Generation operations , the Company has deployed electric battery-powered golf carts and introduced six e-vehicle for employee commute, multipurpose fire van, watering plants and roads inside the station premises of Budge Budge Generating Station.	Decreased carbon emissions from vehicles

S. No	Initiative undertaken by distribution business	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of initiative (Savings in ₹ Million)
5.	Alternative Fuel Use	In Generation operations, CESC has implemented a coal-biomass blend for combustion with various non-torrefied agro-based biomass pellets in Unit-3 of Budge Budge generating station.	Decreased carbon emissions
6.	Rainwater Harvesting	In Distribution operations, Rainwater harvesting systems have been installed at 2 distribution station and 2 substations within the distribution area. In the reporting year, the rainwater harvesting across these RWHS was around 146.10 Kiloliters. In Generation operations, The Budge budge generating station of CESC has rooftop rainwater harvesting system with a collection area of 416 sq. meters constructed above the cooling water pump house. The total rainwater harvesting collection area is currently 2400 sq. meters, and the rainwater collected is around 34.7 lakh Liter in FY 2025-26.	Water conservation and less dependency on fresh water
7.	Sewage treatment plant	In Generation operations, at the Budge budge generating station of CESC, Sewage Treatment Plant with a capacity of 7 KL/day has been installed to treat sewage water from the Gate Complex Building of the BBGS plant. The treated water is reused for road cleaning, coal washery, flushing in restrooms and gardening purposes.	Effective wastewater management and reuse of water.
8.	Air to water generator	In Generation operations of CESC, at the canteen building of Budge budge generating station of CESC an atmospheric air-to-water generator with a capacity of 100 liters/day has been installed. The equipment produces drinking water from ambient air.	Water conservation
9.	Zero Liquid Discharge	In Generation operations of CESC, Budge Budge Generating Station operates as a Zero Liquid Discharge Station, while Southern Generating Station has a Zero Effluent Discharge system in accordance with CTO conditions.	Less dependency on fresh water
10.	Wireless technology for water pumps	In Generation operations of wireless technology have been installed to operate the drinking water pump, helping prevent water from overflowing from the tank.	Minimized water wastage
11.	Controlled Air Emission	In Generation operations of CESC, battery-operated electric vehicle (e vehicle) has been introduced at Budge Budge Generation Station (BBGS) for dust suppression activities within the plant premises as well as in areas outside the main gate. This initiative helps reduce fugitive dust emissions while also minimizing fuel consumption and associated emissions. In addition, Unit 3 at Budge Budge Generation Station has been retrofitted with Low NOx burners and a Separated Overfire Air (SOFA) system in the boiler. These modifications have been implemented to significantly reduce nitrogen oxide (NOx) levels in flue gas emissions and improve overall environmental performance.	Improves dust control.
12.	Transformer Oil Reuse & Distribution Transformer Reuse	In Distribution operations, the Company undertakes reclamation of used mineral oil for reuse in OLTCs and distribution transformers. This approach helps lower waste generation and reduces the need for new oil. Old distribution transformers (DTRs) are refurbished and redeployed within the power network wherever feasible. This supports greater resource efficiency and extends asset life.	Minimize waste generation and reduce requirement/use of new oil Minimise waste generation and optimise use of natural resources Cost reduction against new DtR
13.	Ash utilization	In Generation operations of the Company, CESC applies bottom ash as a substitute for natural river sand, as demonstrated through concrete road construction at the Budge Budge plant. This method, patented in October 2022, is being promoted for wider industry use. At Budge Budge generation station of CESC, an Automatic Organic Waste Composter has been installed. Organic kitchen waste is converted into compost within 24 hours and reused as manure for farming. The other generating station, SGS has also installed waste composter machine to process organic kitchen waste.	Complete utilization of the ash produced

5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/web link.

Yes, the Company has both a Business Continuity Plan and a Disaster Management Plan.

Business Continuity Plan

Given the dynamic operating environment, CESC has introduced a range of measures aimed at strengthening business continuity preparedness across critical infrastructure and core operations. Key elements include:

- **Infrastructure Modernisation:**
The Data Centre (DC) and Disaster Recovery (DR) Centre have been upgraded using Hyper Converged Infrastructure, supported by round the clock Network Operations Centre (NOC) and Security Operations Centre (SOC) functions.
- **Standardised Corporate Communication:** A globally standardised email platform has been deployed to support secure communication across the organisation.
- **Advanced Threat Protection:** Managed Detection and Response (MDR) solutions provide 24x7 monitoring of servers and applications, helping enhance overall cyber readiness.
- **Application Security:** High availability Web Application Firewalls (WAF) have been implemented to safeguard internal applications.
- **Regular Security Audits:** Periodic audits of IT and OT systems are undertaken in accordance with directives issued by the Central Electricity Authority (CEA) and relevant ministries.
- **Compliance and Certification:** ISO 27001:2022 certification has been obtained for both the Generation and Distribution operations.
- **Cyber Preparedness:** Mock cyber incident drills are conducted in alignment with the Cyber Crisis Management Plan (CCMP) across Generation and Distribution units.

Disaster Management Plan

CESC has a structured disaster management framework supported by detailed Standard Operating Procedures (SOPs) covering actions before, during, and after a disaster event. These procedures address risks associated with cyclones, floods, nor'westers, and other natural events that may affect operations.

The framework operates through a three tier structure, comprising:

- Apex Disaster Management Group (ADMG)
- Central Disaster Management Group (CDMG)
- Nodal Disaster Management Group (NDMG)

Each group has clearly defined roles and responsibilities to support coordinated response and recovery efforts.

The plan is anchored in a three-pronged approach:

1. Strengthened communication and coordination mechanisms
2. Redundancy in critical operational areas
3. Resource augmentation to improve preparedness and response capabilities

This structured approach is intended to help maintain operational resilience and ensure continuity of essential services during disruptive events. Weblink https://www.cesc.co.in/storage/uploads/sustainability/CESC_ESG_Report_2025_V30.pdf.

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

CESC conducts periodic assessments of its value chain for environmental compliance and sustainability risks. Based on assessments carried out during FY 2025-26, the Company has not identified any significant violations of applicable environmental laws or regulations among the value chain partners evaluated during the reporting period. In line with its responsible supply chain commitments, CESC proactively integrates environmental considerations into its procurement framework. The Company collaborates with suppliers on initiatives aimed at environmental resilience, including the substitution of mineral oil with biodegradable ester oil in equipment, wooden meter board to FRP Meter board, all of which reduce the environmental footprint across the supply chain.

7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

2.5% of value chain members have been exercised for the Supplier Due Diligence process which includes assessment for environmental impacts.

8. How many Green Credits have been generated or procured:

- By the listed entity: Nil
- By the top ten value chain partners (by value of purchases and sales, respectively): Nil

PRINCIPLE 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

1. a. Number of affiliations with trade and industry chambers/associations.

The Company is associated with 17 industry chambers/associations.

b. List the top 10 trade and industry chambers/associations (determined based on the total members of such body) the entity is a member of/affiliated to.

S. No.	Name of the trade and industry chambers/associations	Reach of trade and industry chambers/associations (State/National)
1	Confederation of Indian Industries (CII)	National
2	The Associated Chambers of Commerce & Industry of India (ASSOCHAM)	National
3	The Committee of International Council on Large Electric Systems, India (CIGRE)	National
4	India Smart Grid Forum (ISGF)	National
5	National Safety Council (NSC)	National
6	Central Board of Irrigation & Power (CBIP)	National
7	All India Management Association (AIMA)	National
8	National HRD Network (NHRDN)	National
9	Employers' Federation of India (EFI)	National
10	Administrative Staff College of India (ASCI)	National
11	Quality Circle Forum of India (QCFI)	National
12	Council of Power Utility	National
13	Bureau of Indian Standards (BIS)	National
14	Institute of Electrical and Electronics Engineers (IEEE)	National
15	Calcutta Management Association (CMA)	State
16	British Council Limited (BCL)	State
17	State Productivity Council	State

2. Provide details of corrective action taken or underway on any issues related to anticompetitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of case	Corrective action taken
N.A.		

N.A.- Not Applicable

Leadership Indicators

1. Details of public policy positions advocated by the entity:

S. No.	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board (Annually/ Half yearly/Quarterly/ Others – please specify)	Web Link, if available
N.A.					

N.A.- Not Applicable

PRINCIPLE 8: Businesses should promote inclusive growth and equitable development**Essential Indicators****1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on**

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No)	Relevant Web link
Details are provided in Annexure 'D1' of this Annual Report			Yes	Yes	https://www.cesc.co.in/storage/uploads/annreport/AR_2025-26.pdf

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity.

S. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In ₹)
No Rehabilitation and Resettlement is being undertaken by the Company.						

3. Describe the mechanisms to receive and redress grievances of the community.

The Company has established a structured and participatory mechanism to receive and address community grievances as part of its CSR initiatives. Working closely with experienced implementing agencies, it ensures that beneficiary voices are actively heard and incorporated into programme implementation. Grievance redressal is facilitated through regular community engagement platforms such as focused group discussions, where beneficiaries are encouraged to openly share their concerns and feedback. In addition, continuous interactions between implementing partners and community members create accessible channels for raising issues at any stage of the project lifecycle. Quarterly project review meetings further provide a formal platform for stakeholders to highlight grievances, which are systematically reviewed and addressed through appropriate follow-up actions. The Company also promotes community ownership by involving beneficiaries in mobilisation activities and forming local groups such as Lead Mother Groups and other grassroots leadership structures. These platforms not only empower communities but also act as first-level support systems for addressing concerns locally. Furthermore, collaboration with local government bodies and service providers, including Urban Primary Health Centres (UPHCs), Integrated Child Development Services (ICDS), and municipal authorities, enhances the grievance redressal framework by ensuring better coordination, responsiveness, and alignment with community needs. Through these multi-layered mechanisms, the Company ensures that grievances are effectively received, addressed, and resolved in a timely and inclusive manner.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers.

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Directly sourced from MSMEs/small producers	1.55%	1.01%
Sourced directly from within India	100%	100%

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent/on contract basis) in the following locations, as % of total wage cost

Location	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Rural	0%	0%
Semi-urban	0%	0%
Urban	0%	0%
Metropolitan	100%	100%

Leadership Indicators**1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):**

Details of negative social impact identified	Corrective action taken
N.A.	

N.A. – Not Applicable

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S. No.	State	Aspirational District	Amount spent (In ₹)
The Company has not invested in any CSR project in the aspirational districts identified by Niti Aayog.			

3. a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized/vulnerable groups? (Yes/No)

CESC is committed to responsible and inclusive procurement practices. To give formal structure to this commitment, the Company has instituted an Inclusive Growth and Equitable Development Policy, which guides its purchasing decisions in alignment with national sustainability priorities, social development imperatives, and broader ESG objectives. A deliberate preference is accorded to sourcing from local suppliers wherever feasible. This approach simultaneously reduces logistics complexity, lowers transportation-related carbon emissions, strengthens the local economic ecosystem, and supports the livelihoods of communities in CESC's operational geography. Through this practice, CESC endeavors to build a value chain that is not only commercially competitive but also socially inclusive, with a specific focus on enabling opportunities for vulnerable sections of society across its supply base.

- b) From which marginalized/vulnerable groups do you procure?

CESC's responsible supply chain ethos is also reflected in long-standing partnerships, such as its association since 2003 with M/S Mahila Samabyay Shilpa Kutir Ltd., a Barrackpore-based non-profit organisation employing over 60 women from marginalised and impoverished communities.

- c) What percentage of total procurement (by value) does it constitute?

The Company is in the process of developing and institutionalizing robust mechanisms for tracking, capturing, and reporting disaggregated procurement data specific to marginalized and vulnerable supplier groups. Systems and processes to facilitate systematic data collection for this indicator are currently being strengthened, and it is expected that quantitative disclosures in this regard will be progressively introduced in subsequent reporting cycles.

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge.

S No.	Intellectual Property based on traditional knowledge	Owned/Acquired (Yes/No)	Benefit shared (Yes/No)	Basis of calculating benefit share
N.A.				

N.A.- Not Applicable

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Brief of the Case
N.A.		

N.A.- Not Applicable

6. Details of beneficiaries of CSR Projects

S. No.	CSR Project	No. of persons benefited from CSR projects	% of beneficiaries from vulnerable and marginalised groups
1	Prarambh - focuses on fostering the holistic development of children aged 3 to 6 years in Tiljala area of Kolkata. The initiative addresses key dimensions of early childhood growth, including cognitive, physical, social, emotional, and ethical development. The project works toward expanding access to quality learning and care services at Anganwadi centres	446 children	100%

S. No.	CSR Project	No. of persons benefited from CSR projects	% of beneficiaries from vulnerable and marginalised groups
2.	Mashaal - is designed to strengthen foundational literacy and numeracy (FLN) outcomes in government schools through focused teacher training and the adoption of evidence-based pedagogical practices.	2,820 students	100%
3.	SNEH (Tiljala) - The initiative integrates community engagement, education, and primary healthcare services to enhance the well-being of pregnant women, mothers, and young children, establishing a replicable model for holistic, community-led healthcare. With a strong focus on the critical first 1,000 days of life, the project prioritises care and nutrition for children below three years of age.	8,206 individuals	100%
4	SNEH (Pujali) - The project focuses on improving maternal and child health, nutrition, and community awareness, with emphasis on the first 1,000 days, child care, and adolescent anaemia. It also strengthens support for frontline workers in identifying and tracking "at risk" mothers and children through a cohort tracking system.	5,220 individuals	100%
5	SNEH (Kamarhati) - The initiative integrates community engagement, education, and primary healthcare services to enhance the well-being of pregnant women, mothers, and young children, establishing a replicable model for holistic, community-led healthcare. With a strong focus on the critical first 1,000 days of life, the project prioritises care and nutrition for children below three years of age.	6,785 individuals	100%
6	Kiran – is a community-driven waste management initiative in Metro Colony, near Dakshineswar, and Piturighat, Kamarhati Municipality which is designed to reduce the volume of organic waste reaching landfills by promoting awareness and practice of recycling organic waste into vermicompost. The project has also generated sustainable livelihood opportunities for local residents through the establishment and operation of a community compost plant.	338 Households comprising of 1,857 individuals	100%
7.	Aparajita – A sustainable flower waste management initiative addresses urban environmental challenges through sustainable flower waste management. the project diverts floral waste generated from households, temples, and markets, transforming it into value-added, eco-friendly products such as floral powder, biofertiliser, and organic compost. At the heart of the initiative is the empowerment of women Self-Help Group (SHG) members, who receive technical training, assured income opportunities, and entrepreneurial support. This integrated approach has enabled the creation of dignified green livelihoods within the urban informal economy.	Population covered – 3,19,482	100%
8.	Sankalp – is a school-based environmental awareness initiative designed to empower students as change-makers by encouraging sustainable practices focused on environmental and energy conservation. The initiative also, fosters a strong culture of environmental stewardship among local school communities through awareness activities.	• 7,858 students benefited 250 teachers benefited	100%
9	Himmat - is implemented with the objective of fostering an inclusive society where children and individuals with disabilities have equitable access to education, healthcare, livelihood opportunities, and an improved quality of life. The project provides special education, physiotherapy, and essential support services to children with disabilities (CWDs), facilitating their mainstream integration into schools and society.	• 165 children beneficiaries with disabilities and 46 youth trained	100%

S. No.	CSR Project	No. of persons benefited from CSR projects	% of beneficiaries from vulnerable and marginalised groups
	The initiative strengthens the capacities of families of CWDs through training and orientation on family-based care. It also organises family members into self-help groups (SHGs), creating platforms for mutual support, shared learning, and collective empowerment.		
10	Apni Kutir - is designed to empower women by equipping them with practical, income-generating skills. The initiative engages these women, offering training in areas such as digital literacy and computer applications, beautician services, tailoring and embroidery, and mehendi artistry.	- Trained – 352 women - Placed – 235	100%
11	Eklavya – CESC Skill Academy - a skill development and employment generation initiative, supports underprivileged youth by offering training and placement assistance to improve their job opportunities.	- Trained – 2,072 - Placed – 1,495	100%

PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

CESC is undertaking a digital transformation of its systems to enhance ease of complaint registration and accessibility, enabling customers to connect anytime, anywhere, across multiple channels. In line with regulatory requirements, CESC has set up a Grievance Redressal Forum (GRF) consisting of Officers Grievance Redressal (GROs) and Central Grievance Redressal Officers (CGROs). Consumers with complaints may contact their respective GROs for resolution. The concerned officers address grievances as per regulatory guidelines and provide a suitable resolution after hearing both the complainant and the CESC representative. A GRO/CGRO Helpline number has also been introduced in FY25-26 to facilitate consumers having requirement to lodge complaint with the GRO/CGRO. In addition to the GRF, consumers can raise complaints through multiple channels, including letters, emails, telephone (24x7 call centre), and digital platforms such as the CESC website, mobile app, WhatsApp BOT, and Chatbot and all popular Social Media platforms. Generative AI has been deployed on Facebook and X to handle responses and manage customer complaint on real time basis. The email IDs of the VP-CR and GM-CSD are also available on the corporate website as additional contact points to directly receive customer feedback. Complaints related to outages are recorded in the Customer Relationship Management (CRM) system and shared with LT control room engineers, who deploy mobile field teams using GPS-enabled vehicles to attend to the issues. CESC implemented a fully mobile app enabled (used by technicians and customers as well) , pilot Operational Monitoring & Visibility (OMV- outage management vehicle) framework to enable real-time oversight of customer service operations, resulting in enhanced accountability and expedited issue resolution.

Consumers are generally notified via SMS regarding outages and estimated restoration timelines. The Outage Management System, integrated with SCADA, enables real-time outage monitoring. Restoration delays, if any, are reflected in the CRM dashboard, which is continuously monitored by LT Control Room engineers to facilitate timely supply restoration. It is also supported by a fully cloud hosted, scalable, state of the art IVR system , integrated with a voice bot, backend CRM and customer to DT mapping module, which handles 85 % of our overall customer complaints. The Customer Relations function continues to strengthen complaint resolution through centralized coordination and technology enablement. Implementation of the Corrective and Preventive Action (CAPA) framework, along with RPA-driven process improvements and standardized SOP-based communication, has contributed to a reduction in both supply-related and commercial complaints. Proactive communication across multiple customer touchpoints is being enhanced to minimize repeat customer follow-ups. Additionally, a digital transformation initiative has been undertaken to improve customer experience by reducing physical and paper-based interactions, thereby supporting sustainability objectives.

2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	N.A.
Safe and responsible usage	
Recycling and/or safe disposal	

N.A.- Not Applicable

3. Number of consumer complaints in respect of the following:

	FY 2025-26		Remarks	FY 2024-25		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	0	0	None	0	0	None
Advertising	0	0	None	0	0	None
Cyber-security	0	0	None	0	0	None
Delivery of essential services	1365	0	None	1651*	0	None
Restrictive Trade practices	0	0	None	0	0	None
Unfair Trade Practices	0	0	None	0	0	None
Others	0	0	None	0	0	None

* Includes pending complaints received during previous year

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls		Not Applicable
Forced recalls		

5. Does the entity have a framework/policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

The Company has adopted a cybersecurity framework designed to help manage cyber risks and address data-privacy-related concerns. This framework supports the protection of business operations from potential security threats and contributes to safeguarding customer information. To reinforce these efforts, the Company follows structured processes aligned with ISO 27001:2022 (certified) and ISO 27019:2017 standards. An annual cybersecurity assessment is carried out by CERT-In-approved assessors, covering relevant systems and processes. These assessments help ensure that the Company's security policies, controls, and practices continue to be in alignment with applicable regulations and with the cybersecurity guidelines issued by the CEA and the National Critical Information Infrastructure Protection Centre (NCIIPC). A Company-wide Information Security Policy aligned with ISO 27001:2022 is in place. Both the Generation and Distribution business has been certified for ISO27001:2022 standard. In addition, CESC is working toward the progressive implementation of a Business Continuity Management System (BCMS) based on ISO 22301:2019, which has been introduced for the Generation business. For more information on cyber security risk monitoring and mitigation please refer to the annual ESG report 2025. Weblink: https://www.cesc.co.in/storage/uploads/sustainability/CESC_ESG_Report_2025_V30.pdf. A policy relating to data privacy applicable usage of the CESC website is in place and is available at [cesc.co.in/privacyPolicy](https://www.cesc.co.in/privacyPolicy). The website also specifies the Terms of Use at [cesc.co.in/termsOfUse](https://www.cesc.co.in/termsOfUse).

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty/ action taken by regulatory authorities on safety of products/services.

Corrective and preventive actions relating to delivery of essential services are continuously strengthened through integrated, technology-enabled systems and centralised monitoring. Outage-related complaints are captured in the Customer Relationship Management (CRM) system and seamlessly routed to Regional Reporting Centres (RRCs) for immediate field response. Critical incidents, such as fire or conductor snapping, are escalated through the Security Control Room to the LT Control Room for real-time docket creation and rapid deployment of field teams. Customer mapping to distribution transformers, along with updated mobile databases, enables targeted SMS-based communication on outages and estimated restoration timelines. The Outage Management System, integrated with SCADA, provides

real-time visibility of HT outages, while restoration delays are automatically flagged on CRM dashboards monitored round-the-clock by control room engineers to ensure prompt resolution.

Advanced technologies, including IoT-based sensors and drone-enabled surveillance, are increasingly being leveraged for network monitoring and predictive maintenance.

Command centre operations across HT and LT networks, supported by GIS platforms and GPS-enabled Crew Management applications, facilitate efficient mobilisation of field resources. Automation initiatives, including RMU-based interventions, continue to support rapid restoration, particularly for critical infrastructure such as healthcare facilities and essential urban services.

The Company also continues to strengthen data security and privacy frameworks through ongoing system upgrades, access controls, and monitoring protocols aligned with evolving regulatory requirements. No material instances of product recalls or significant regulatory penalties relating to service delivery, safety, or data privacy were reported during the year.

7. Provide the following information relating to data breaches:

- a. Number of instances of data breaches along-with impact - Nil
- b. Percentage of data breaches involving personally identifiable information of customers - Nil
- c. Impact, if any, of the data breaches - Nil

Leadership Indicators

1. Channels/platforms where information on products and services of the entity can be accessed (provide web link, if available).

Information about the Company's offerings is available on its website. Please use the links below to access the details:

- CESC Website: <https://www.cesc.co.in/home>
- CESC ESG Report: https://www.cesc.co.in/storage/uploads/sustainability/CESC_ESG_Report_2025_V30.pdf

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

CESC actively promotes safe use of electricity by creating public awareness through a range of initiatives, including:

- Branding all call center vehicles with safety messages.
- Displaying Safety tips and advisories on the Company's official Website.
- Conducting safety workshops for electricians through online webinars and social media platforms.
- Organizing outreach events, meeting Consumers at their own localities in different areas of the licensed area.
- Sharing electrical safety advisories through social media, Email and RCS (Rich Content Messaging) with a special focus during the monsoon season.
- Running awareness campaigns using loudspeakers mounted on auto-rickshaws during nor 'westers & deluge
- Organizing tableau movements in coordination with local police authorities and broadcasting safety messages in vernacular languages across identified lanes and by-lanes during the monsoon season.
- Sharing safety advisory guidelines with consumers in local languages.
- Displaying safety posters and hoardings at prominent locations across the city.
- Sending emails and SMS to consumers to promote responsible electricity use and conservation.
- Sharing short video films on social media platforms to encourage the judicious use of electricity.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

CESC proactively communicates with affected consumers on faults and estimated restoration timelines through SMS, mobile application push notifications, and IVR broadcast messages generated via the CRM system. The Outage Management System, integrated with SCADA, enables real-time tracking of restoration progress. Any delays are promptly reflected in the CRM dashboard, with updated information communicated to consumers on a near real-time basis.

HT and LT Command Centres, enabled with GIS capabilities, facilitate rapid mobilisation of field teams for restoration activities. Additionally, call center agents undertake proactive outreach to affected consumers to confirm restoration of supply and closure of complaints.

4. **Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief**

Not Applicable

5. **Did your entity carry out any survey with regard to consumer satisfaction relating to the major products/services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)**

Yes. CESC systematically captures and analyses customer feedback as a key input for service improvement and enhanced customer experience. Structured mechanisms are in place to assess customer perception, identify gaps, and implement timely corrective actions.

To remain aligned with evolving customer expectations, the Company undertakes multi-layered perception assessments:

Voice of Customer and Analytics: The e-Voice of Customer (e-VoC) programme forms a core component of CESC's digital customer engagement strategy. Leveraging AI/ML-based sentiment analysis and real-time analytics, the Company captures customer feedback, preferences, and concerns across Digital channels built up for all critical customer journeys like new connection, meter reading, supply/billing complaints etc. Continuous monitoring and analysis enable faster issue resolution and targeted service improvements. Insights derived from this programme have contributed to improvements in customer satisfaction indicators, including Net Promoter Score (NPS). For Customer awareness, the process is also regularly posted on social media.

On-call Surveys: Customer Relations teams conduct structured daily on-call surveys to assess service quality across key touchpoints, including supply restoration, call center interactions, meter-related services, and billing support. Feedback collected is analyzed to improve service delivery standards.

For and on behalf of the Board of Directors

Dr. Sanjiv Goenka

Chairman

DIN: 00074796

Place : Kolkata

Date : May 6, 2026

INDEPENDENT ASSURANCE STATEMENT

TO CESC LIMITED ON THE BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT (BRSR)
for Financial Year FY 2025-26
(Annexure 'E1' to the Board's Report)

The Board of Directors and Management

CESC Limited

RP Sanjiv Goenka Group

CESC House, Chowringhee Square,

Kolkata - 700001

Introduction

Tirkha Consultants & Advisors LLP ("Tirkha") was engaged by CESC Limited ("CESC or Company") for the purpose of providing independent assurance Business Responsibility and Sustainability Report (hereafter referred as 'BRSR') for the Financial Year (FY) 2025-26. The disclosures include Core indicators as per Annexure I of SEBI circular dated 12 July 2023.

Respective Responsibilities

The Report content and its presentation are the sole responsibilities of the management of the Company. The Company management is also responsible for the design, implementation, and maintenance of internal controls relevant to the preparation of the Report, so that it is free from material misstatement.

Tirkha Consultants & Advisors LLP responsibility, as agreed with the management of the Company, is to provide assurance on the Report content as described in the 'Assurance scope and Assurance procedures' section below. We do not accept or assume any responsibility for any other purpose or to any other person or organisation. Any reliance a third party may place on the Report is entirely at its own risk.

Assurance Scope

The scope of assurance covers CESC's BRSR Core Indicators (KPIs) within the BRSR for the period April 1, 2025, to March 31, 2026. The reporting scope and boundaries include Company's generation and distribution sites at different locations in West Bengal, India along with Head Office in Kolkata.

The generation & Distribution sites are located at the below locations:

Location	Generation/ Distribution	Geography
Budge Budge Generating Station (BBGS)	Generation	Kolkata, West Bengal
Southern Generating Station	Generation	Kolkata, West Bengal
CESC Kolkata Distribution	Distribution	Kolkata, West Bengal

The physical review and on-site verification of data and information along with control systems was carried out at the following sites:

- Corporate Office, Kolkata

Assurance Standards

Tirkha conducted the assurance in accordance with limited Assurance requirements of International Federation of Accountants' (IFAC) 'International Standard on Assurance Engagement (ISAE) 3000 (revised) – Assurance Engagements Other than Audits or Reviews of Historical Financial Information'.

- Under this standard, Tirkha has reviewed the information presented in the BRSR core report against the characteristics of relevance, completeness, materiality, reliability, neutrality, and understandability.
- A limited assurance engagement in accordance with ISAE 3000 (revised) consists primarily of enquiries and analytical procedures. The procedures performed in a limited assurance engagement vary in nature and timing and are less in extent than for a reasonable assurance engagement.

This also involves assessing the risks of material misstatements of the elements of the information that are within the scope.

Level of Assurance

Limited Level of assurance for BRSR 9 Core Indicators (Ref: Annexure I of SEBI circular).

Assurance procedures

As part of the assurance process, a multi-disciplinary team of assurance specialists performed assurance work for selected sites of CESC. We carried out the following activities:

- Reviewed the disclosures under BRSR Core, encompassing the framework for assurance consisting of a set of Key Performance Indicators (KPIs) under 9 ESG attributes.
- Evaluation of the design and implementation of key systems, processes, and controls for collecting, managing and reporting the BRSR Core indicators.
- Testing, on a sample basis, of evidence supporting the data.
- Verification of the sample data evidence and information on selected material topics reported at the above-mentioned operations for the defined reporting period.
- Interviews with selected personnel responsible for management of disclosures and review of selected evidence to support environmental KPIs and metrics disclosed in the Report.
- Assessment of the suitability between the backup data for the selected sustainability performance non-financial disclosures and the information presented in the report.
- Tirkha audit team conducted on-site audits for data testing and also, to assess the uniformity in reporting processes and also, quality checks at different locations of the Company.
- Conduct a comprehensive examination of key material aspects within the BRSR Core framework supporting adherence to the assurance based on applicable principles plus specified data and information.
- Completion of assurance statement for inclusion in the report reflecting the verification, findings and conclusion of the disclosure's assurance
- Tirkha team conducted the:
 - o Verification of the data consolidation of reported performance disclosures in context to the Principle of Completeness.
 - o Verification of the consolidated reported performance disclosures in context to the Principle of Completeness as per ISAE 3000 (revised) standards for limited level verification for the disclosures.

Limitations

The assurance scope excludes following:

- Data related to Company's financial performance. Our opinion on specific BRSR Core indicators (ref- for total revenue from operations; Principle 3, Question 1(c) of Essential Indicators for Spending on measures towards well-being of employees and workers - cost incurred as a % of total revenue of the company; Principle 8, Question 4 of Essential Indicators, Principle 1, Question 8 of Essential Indicators and Principle 1, Question 9 of Essential Indicators) relies on the third party audited financial reports of the Company. Tirkha does not take any responsibility of the financial data reported in the audited financial reports of the Company.
- Data and information outside the defined Reporting Period i.e. 1st April 2025 to 31st March 2026
- Data outside the operations mentioned in the Assurance Boundary above unless and otherwise specifically mentioned in this statement.
- The Company's statements that describe expression of opinion, belief, aspiration, expectation, aim to future intention provided by the Company and assertions related to Intellectual Property Rights and other competitive issues.
- Strategy and other related linkages expressed in the Report.
- Mapping of the Report with reporting frameworks other than those mentioned in reporting criteria above.
- The assurance engagement does not include a review of legal compliances. Compliance with legal requirements is not within the scope of this assurance, and the Company is responsible for ensuring adherence to relevant laws.
- The assurance engagement is based on the assumption that the data and information provided by the Company are complete, sufficient and authentic.

Limited level of Assurance Opinion - BRSR 9 Core Attributes

Based on the procedures performed and evidence obtained, nothing has come to our attention to cause us to believe that the Information subject to Limited Assurance of the indicators under the BRSR 9 Core attributes as listed below for FY 2025-26 as per the scope of assurance mentioned above, presented in the Report is appropriately stated, in material aspects and in line with the reporting principles of BRSR core.

We have provided our observations to the Company in a separate management letter. These, do not, however, affect our conclusions regarding the Report.

The list of BRSR Core Indicators that were verified within this assurance engagement is as follows:

S. No.	BRSR Core Attribute	BRSR Core Indicator
1.	Greenhouse gas (GHG) Footprint	- Total Scope 1 emissions - Total Scope 2 emissions - GHG Emission Intensity (Scope 1+2)
2.	Water Footprint	- Total water consumption - Water consumption intensity - Water Discharge by destination and levels of Treatment
3.	Energy Footprint	- Total energy consumed % of energy consumed from renewable sources - Energy intensity
4.	Embracing Circularity	- Plastic waste - E-waste - Bio-medical waste - Construction and demolition waste - Battery waste - Radioactive waste - Other hazardous waste - Other non-hazardous waste - Total waste generated - Waste intensity - Total waste recovered through recycling, re-using or other recovery operations - Total waste disposed by nature of disposal method
5.	Employee Well-being and Safety	- Spending on measures towards well-being of employees as a % of total revenue of the Company - Details of safety related incidents for employees
6.	Enabling Gender Diversity in Business	- Gross wages paid to females as % of wages paid - Complaints on POSH
7.	Enabling Inclusive Development	- Input material sourced from MSMEs/ small producers as % of total purchases - Wages paid to persons employed in smaller towns as % of total wage cost
8.	Fairness in Engaging with Customers and Suppliers	- Instances involving loss/breach of data of customers as a percentage of total data breaches or cyber security events - Number of days of accounts payable
9.	Open-ness of Business	- Concentration of purchases & sales done with trading houses, dealers, and related parties - Loans and advances & investments with related parties

Independence

Assurance procedures were conducted with team including specialists in ISAE 3000 (revised) assurance engagements. Our work was performed in compliance with the requirements of IFAC Code of Ethics for Professional Accountants, which requires, among other requirements, that the members of the assurance team (practitioners) be independent of the assurance client, in relation to the scope of this engagement.

CA Hemant Kumar Gupta

COO & Authorized Signatory

Tirkha Consultants & Advisors LLP

CA Membership Number: 412295

May 6, 2026

For Tirkha Consultants & Advisors LLP**Kalyan Dey**

Lead Verifier

Tirkha Consultants & Advisors LLP