



February 11, 2026

National Stock Exchange of India Limited

Exchange Plaza, C-1 Block G
Bandra Kurla Complex, Bandra (E)
Mumbai – 400051, India

Symbol: BHARTIARTL/ AIRTELPP

BSE Limited

Phiroze Jeejeebhoy Towers
Dalal Street, Mumbai – 400001, India

Scrip Code: 532454/ 890157

Sub: Press Release

Dear Sir/ Ma'am,

We are enclosing herewith a press release dated February 11, 2026 titled '*Airtel Launches new AI-powered protection from 'fraud caused by OTP leakages'*' issued by the Company.

Kindly take the same on record.

Thanking you,
Sincerely yours,

For Bharti Airtel Limited

Rohit Krishan Puri
Company Secretary & Compliance Officer

Bharti Airtel Limited

(a Bharti Enterprise)

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CIN: L74899HR1995PLC095967

Airtel launches new AI-powered protection from ‘frauds caused by OTP leakages’

New Delhi, February 11, 2026: As part of its ongoing efforts to combat the menace of spam, Airtel, today, unveiled its innovative Fraud Alert, an AI-powered, cutting-edge solution that delivers real-time protection to customers against the rapidly growing menace of One-Time-Password (OTP)-related bank frauds.

Fraudsters exploit the urgency often associated with OTPs for day-to-day services like delivery, and dupe customers into sharing banking-transaction-OTPs, thereby exposing their account savings to the risk of fraud.

Airtel's new AI-powered system identifies such potentially risky situations and warns the customers involved. Whenever a bank OTP is detected during a potentially risky incoming call, Airtel intervenes with a fraud alert check to the customer about the potential risk of giving consent for a banking transaction OTP to be delivered while they are still on the call. This powerful combination of AI-driven intelligence and human judgment gives customers the crucial time they need to think, verify, and stay firmly in control of their security, effectively closing the gap scammers exploit.

Commenting on the initiative, Shashwat Sharma, Managing Director & CEO Airtel, India said, *“We are on a mission to make Airtel the safe network. While working towards this, we have realised that despite the foundational role played by One-Time Passwords (OTPs) in securing digital transactions, their efficacy is frequently being undermined by criminal tactics. We are, therefore, pleased to announce a significant advancement in Airtel’s network layer that is designed to strengthen protection against banking frauds.*

Our newly developed, AI-powered, autonomous solution operates proactively at network level and is engineered to detect and intervene against fraudulent activity in real-time. Extensive trials have demonstrated a remarkable level of accuracy and impact in preventing the menace of such scams.”

Over the past two years, Airtel has rolled out AI-powered, tech-led safeguards like spam- call warnings and malicious link-blocking to stop frauds at the source. While it has succeeded in its efforts to reduce fraud on its network to a great extent, fraudsters have continued to exploit human vulnerabilities through impersonation and social engineering. This breakthrough feature designed to protect mobile phone users is yet another step to protect its customers from digital fraud.

This solution is already live in Haryana and Airtel will roll it out to 100% of its customers over the next two weeks.



About Bharti Airtel: Headquartered in India, Airtel is a global communications solutions provider with over 600 million customers in 15 countries across India and Africa. The company also has its presence in Bangladesh and Sri Lanka through its associate entities. The company ranks amongst the top three mobile operators globally and its networks cover over two billion people. Airtel is India's largest integrated communications solutions provider and the second largest mobile operator in Africa. Airtel's retail portfolio includes high-speed 4G/5G mobile, Wi-Fi (FTTH+ FWA) that promises speeds up to 1 Gbps with convergence across linear and on-demand entertainment, video streaming services, digital payments and financial services. For enterprise customers, Airtel offers a gamut of solutions that includes secure connectivity, cloud and data centre services, cyber security, IoT, and cloud-based communication. Airtel's digital arm – Xtelify, empowers telcos globally to leverage the power of AI, data and technology to accelerate their digital transformation and drive growth. Xtelify also offers Airtel Cloud in India enabling enterprises with a sovereign, telco-grade cloud platform that guarantees secure migration, effortless scaling, lower costs and no vendor lock-ins. Within its diversified portfolio, Airtel also offers passive infrastructure services through its subsidiary Indus Tower Ltd. For more details visit www.airtel.com