

The BSE Limited Corporate Relationship Dept. 1 st Floor, New Trading Ring Rotunda Building Phiroze Jeejeebhoy Towers Dalal Street, Fort, Mumbai-400001 BSE Code: 524332	The National Stock Exchange of India Limited Exchange Plaza, 5 th Floor Plot No. C/1, G Block Bandra Kurla Complex Bandra (East) Mumbai -400 051 NSE SCRIP CODE: BCLIND
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September 01, 2026

Dear Sir/Madam,

Reg: Business Responsibility & Sustainability Report for the financial year 2025-26

Pursuant to the Provisions of Regulation 34(2)(f) of the SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, please find enclosed herewith a copy of the Business Responsibility & Sustainability Report ("**BRSR**") of the Company for the Financial Year 2025-26 which also forms part of the Integrated Annual Report for FY 2025-26 which is being sent today to the shareholders via electronic means.

Kindly take the above on your records.

Thanking you.

Yours faithfully,

For BCL Industries Limited

AJEET KUMAR THAKUR
Digitally signed by AJEET KUMAR THAKUR
Date: 2026.09.01 14:25:22 +05'30'
Ajeet Kumar Thakur
(Company secretary & Compliance officer)

BCL INDUSTRIES LIMITED
BRSR FY'2025-26

SECTION A: GENERAL DISCLOSURES

I. Details of listed entity		
i.	NSE Symbol*	BCLIND
ii.	BSE Scrip Code*	524332
iii.	MSEI Symbol*	NA
iv.	ISIN*	INE412G01024
v.	Corporate Identity Number (CIN) of the Company	L24231PB1976PLC003624
vi.	Name of the Company	BCL INDUSTRIES LIMITED
vii.	Year of Incorporation	03-02-1976
viii.	Registered Office Address	Distillery unit, Dabwali Road, Sangat Kalan, Bathinda -151401
ix.	Corporate Address	Unit No. 620, Sixth Floor, "Elante Offices" Plot No. 178-178, Industrial & Business Park, Phase -1, Chandigarh(U.T.) 160002
x.	Email Address	cs_bcl@mittalgroup.co.in
xi.	Telephone	+91 164-2240163
xii.	Website	www.bcl.ind.in
xiii.	Financial Year Reported	April 1, 2025 to March 31,2026
xiv.	Name of the Stock Exchanges where shares are listed	BSE Limited and NSE Limited
xv.	Paid-up Capital	29,51,63,340
xvi.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Ajeet Kumar Thakur Tel- +91 84277-79357
xvii.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Disclosure made in this report are on a standalone basis and pertain only to BCL Industries Limited
xviii.	Whether the company has undertaken assessment or assurance of the BRSR Core?	NO
xix.	Name of assurance provider	NA
xx.	Type of assurance obtained	NA

II.PRODUCTS/SERVICES

Details of business activities (accounting for 90% of the turnover)

Sl. No.	Description of Main Activity	Description of Business Activity	% of turnover of the Company
1	Extraction	Maize Oil & Refinery	35.28
2	Manufacturing	Distillery	58.07
3	Construction	Real Estate	0.22
4	Processing	Edible oil	6.42

Products/Services sold by the Company (accounting for 90% of the turnover)

Sl. No.	Product/Service	NIC Code	% of total turnover contributed
1	Ethanol	1,101	63
2	ENA	11,012	17
3	DDGS	10,406	8
4	PML	---	8
5	Others	---	4

III.OPERATIONS

Number of locations where plants and/or operations/offices of the Company are situated:

Location	Number of plants	Number of offices	Total
National	1	2	3
International	0	0	0

MARKETS SERVED BY THE COMPANY

a). Number of locations

Locations	Number
National (No. of States)	1(Punjab)
International (No. of Countries)	NIL

b).What is the contribution of exports as a percentage of the total turnover of the Company? NIL

c).Types of customers BCL Industries Limited operates its Distillery in Punjab and produces Ethanol for oil marketing Companies (OMC's) and ENA (Extra Neutral Alcohol) for bottlers.

IV. EMPLOYEES

Details as at the end of Financial Year

Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female	
			No.(B)	%(B/A)	No.(C)	%(C/A)
EMPLOYEES						
1.	Permanent(D)	113	103	91.15%	10	8.85%
2.	Other than Permanent(E)	0	0	0	0	0
3.	Total employees (D+ E)	113	103	91.15%	10	8.849%
WORKERS						
		Total (A)	No.(B)	%(B/A)	No.(C)	%(C/A)
4.	Permanent(F)	665	664	99.84	1	0.15
5.	Other than Permanent(G)	0	0	0	0	0
6.	Total workers (F+G)	665	664	99.84	1	0.150

Differently abled Employees and workers:

S. No.	Particulars	Total (A)	Male		Female	
			No.(B)	%(B/A)	No.(C)	%(C/A)
EMPLOYEES						
1.	Permanent(D)	0	0	0	0	0
2.	Other than Permanent(E)	0	0	0	0	0
3.	Total employees (D+ E)	0	0	0	0	0
WORKERS						
		Total (A)	No.(B)	%(B/A)	No.(C)	%(C/A)
4.	Permanent(F)	1	1	100	0	0
5.	Other than Permanent(G)	0	0	0	0	0
6.	Total workers (F+G)	1	1	100	0	0

Participation/Inclusion/Representation of Women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B/A)
Board of Directors	6	1	16.66
Key Management Personnel	3	-	-

Turnover rate for permanent employees and workers (*disclose trends for the past 3 years*)

	FY'2025-26			FY'2024-25			FY'2023-24		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	13.6	40	53.6	8	0	8	87	0	87
Permanent Workers	19	0	19	12	0	12	210	0	210

V. HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES (INCLUDING JOINT VENTURES)

Name of holding/subsidiary/associate companies/joint ventures

Sl. No.	Name of the holding/ subsidiary/associate companies/joint ventures (A)	Indicate whether Holding/Subsidiary/Associate/Joint Venture	% of shares held by the Company	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the Company (Yes/No)
1	Svaksha Distillery Limited	Subsidiary	75	NO
2	Goyal Distillery Private Limited	Subsidiary	100	No

VI. CSR DETAILS

(i) Whether CSR is applicable as per section 135 of Companies Act, 2013: YES

(ii) Turnover (in Rs.): 2006.40 Crores

(iii) Net worth (in Rs.): 845.41 Crores

VII. TRANSPARENCY AND DISCLOSURE COMPLIANCES

Complaints/Grievances on any of the principles (Principle 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom compliant is received	Grievance Redressal Mechanism in place (Yes/No) (If yes, then provide web link for grievance redressal policy)	FY'2025-26			FY'2024-25		
		No. of complaints filed during the year	No. of complaints pending resolution at close of the year	Remarks	No. of complaints filed during the year	No. of complaints pending resolution at close of the year	Remarks
Communities	NO	0	0	-	0	0	-
Investors (other than shareholders)	YES	0	0	-	0	0	-
Shareholders	YES	4	0	-	2	0	-
Employees and workers	YES	0	0	-	0	0	-
Customers	NO	0	0	-	0	0	-
Value Chain Partners	NO	0	0	-	0	0	-
Others	NO	0	0	-	0	0	-

Overview of the Company's material responsible business conduct and sustainability issues pertaining to environment and social matters that present a risk or an opportunity to the business of the Company, rationale for identifying the same approach to adapt or mitigate the risk along with its financial implications, as per the following format:

SI No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Waste Management	O	By effectively managing waste, BCL Industries can reduce its environmental impact, optimize resource utilization, and create value from waste streams. This aligns with the company's commitment to sustainability and its efforts to contribute to a circular economy	NA	Positive
2	Water Management	R	Inefficient water management can lead to water scarcity, increased operational costs, and potential legal or reputational issues	The company actively supports water management and all efforts are made to reduce raw water usage in the manufacturing process, making it a zero liquid discharge (ZLD) Company.	Negative
3	Energy Management	O	By effectively managing its energy consumption and exploring renewable energy options, BCL Industries can enhance its sustainability credentials, reduce its carbon footprint, and potentially unlock cost savings that can be reinvested into the business	NA	Positive
4	Employees Health & Safety	R	Ensuring the health and safety of its employees is a critical responsibility for the company, given the inherent risks associated with its manufacturing operations in the distillery and edible oil sectors. Failure to prioritise employee well-being can lead to workplace accidents, increased absenteeism, and potential legal and reputational consequences	The company rigorously implements robust health and safety protocols aligned with its policies. Numerous proactive measures are in place to safeguard employee wellbeing	Negative
5	Human Rights	R	The Company must ensure that its operations and supply chain uphold the highest standards of human rights. Failure to address human rights issues, such as child labour, forced labour, or discrimination, can expose the company to legal, reputational, and ethical risks	The company has comprehensive policies in place to address human rights challenges, including child labour, forced labour, sexual and forced harassment. Additionally, the company follows a collaborative working environment with its factory workers, actively engaging in discussions to address their concerns	Negative
6	ESG Governance	O	Effective ESG (Environmental, Social, and Governance) governance is a strategic opportunity for BCL Industries to demonstrate its commitment to sustainability, strengthen stakeholder trust, and position itself as a responsible corporate leader. By integrating ESG principles into its Decision making processes and overall business strategy, the company can enhance its resilience, mitigate risks, and capitalize on emerging sustainability driven market trends	NA	Positive
7	Supply Chain Management	O	Effective supply chain management is a strategic opportunity for BCL Industries to enhance its operational efficiency, ensure the quality and traceability of its products, and strengthen its competitive position. By optimizing its supply chain processes, the company can reduce costs, minimize disruptions, and improve its responsiveness to changing market demands	NA	Positive

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1. a. Whether the Company's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	YES	YES	YES	YES	YES	YES	YES	YES	YES
b. Has the policy been approved by the Board? (Yes/No)	YES	YES	YES	YES	YES	YES	YES	YES	YES
c. Weblink of the policies, if available	https://www.bclind.in/investors								
2. Whether the Company has translated the policy into procedures. (Yes/No)	No	No	No	No	No	No	No	No	No
3. Do the enlisted policies extend to the Company's value chain partners? (Yes/No)	No	No	No	No	No	No	No	No	No
4. Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by the Company and mapped to each principle.	NIL								
5. Specific commitments, goals and targets set by the Company with defined timelines, if any.	The Company is in the process of formulating structured and time-bound commitments to address key sustainability areas such as climate action, plastic waste reduction, sustainable sourcing, and livelihood enhancement. These will include defined targets for energy consumption and waste management.								
6. Performance of the Company against the specific commitments, goals and targets along with reasons in case the same are not met.	To ensure effective implementation, the Company plans to integrate these commitments into individual Key Result Areas (KRAs) and establish a robust monitoring framework. This will enable regular tracking of progress against the defined sustainability goals.								

GOVERNANCE, LEADERSHIP AND OVERSIGHT	
7.	Statement by Director, responsible for the Business Responsibility Report, highlighting ESG related challenges, targets and achievements (<i>listed entity has flexibility regarding the placement of this disclosure</i>) <i>"As sustainability continues to shape the future of the ethanol industry, companies are increasingly embracing green chemistry, decarbonization, resource recovery, and circular practices. Industry leaders are setting ambitious net zero greenhouse gas emission targets, accelerating the adoption of sustainable frameworks across operations.</i> <i>At BCL, we recognize that our people are central to driving long-term growth and sustainability. We remain committed to fostering a safe, inclusive, and empowering work environment that enables our employees to contribute meaningfully to our shared goals. Sustainable development remains a cornerstone of our business strategy. We are deepening our engagement with local communities around our manufacturing units, aiming to bring lasting, positive change to their lives particularly for the underprivileged. As we move forward, these values will continue to guide our actions and shape our impact.</i>
8.	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(ies). In the company, the Board of Directors holds the responsibility of supervising the Business Responsibility policies. Annually, the implementation of the company's Sustainability Policies is reviewed and monitored by the CSR Committee of the Board. The Department Heads and Heads of Corporate Functions ensure the responsibility for the execution of the company's Sustainability Policies within their respective departments or functions. They are also tasked with communicating these policies to their employees.
9.	Does the Company have a specified Committee of the Board/Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details. Yes, the Board level Corporate Social Responsibility Committee is responsible for decision-making on CSR activities and overseeing Business Responsibility policy(ies).

Details of review of NGRBCs by the Company										
10.	Subject for review	P1	P2	P3	P4	P5	P6	P7	P8	P9
	Indicate whether review was undertaken by Director / Committee of the Board / any other Committee	Committee of the Board	Committee of the Board	Committee of the Board	Committee of the Board	Committee of the Board	Committee of the Board	Committee of the Board	Committee of the Board	Committee of the Board
	Frequency (Annually / Half yearly / Quarterly / Any other - please specify)	Annually	Annually	Annually	Annually	Annually	Annually	Annually	Annually	Annually
11.	Has the entity carried out independent assessment / evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide the name of the agency.	P1	P2	P3	P4	P5	P6	P7	P8	P9
		No, the company conducts regular comprehensive internal audits of its policies. Any gaps identified in the implementation of these policies are evaluated and monitored.								

12. If answer to question (1) above is 'No' i.e. not all Principles are covered by a Policy, reasons to be stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principle material to its business (Yes/No)	Not Applicable								
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No)									
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1: BUSINESSES SHOULD CONDUCT AND GOVERN THEMSELVES WITH INTEGRITY AND IN A MANNER THAT IS ETHICAL, TRANSPARENT AND ACCOUNTABLE.

Segment	Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	3	The Board of Directors of the Company are periodically briefed on various developments with respect to ESG initiatives as well as various Government Regulations and its impact on the operations of the Company	100%
Key Managerial Personnel	3	The KMPs & Senior Management are also given periodic updates on BCL Industries Limited's Code of Conduct, the provisions of SEBI (Prohibition of Insider Trading) Regulations and Whistle Blower Policy	100%
Employees other than Board of Directors and KMPs	2	Safety & POSH, Code of Conduct & Ethics	100%
Workers	2	Safety & POSH, Code of Conduct & Ethics	100%

2. Details of fines /penalties/punishment/award/compounding fees/settlement amount paid in proceedings (by the entity or by Directors/KMPs) with regulators/law enforcement agencies/judicial institutions, in the financial year:

Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	Principal 1	National Stock Exchange of India Limited (NSE) and Bombay Stock exchange (BSE)	23,600 each to both Stock exchanges	Fine imposed for non-compliance with Regulation 13(3) of SEBI (LODR) Regulations, 2015 for the quarter ended March 31, 2025, due to inadvertent incorrect selection of "No" instead of "Yes" in the Integrated Governance Filing in respect of the Investor Grievance Redressal Report. The Company filed a waiver application, which was not accepted, and the fine was subsequently paid on June 09, 2025.	No
Settlement	-	-	-	-	-
Compounding fee	-	-	-	-	-

Non-Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment	-	-	-	-	-
Punishment	-	-	-	-	-

3. Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
NA	NA

4. Does the Company have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy

Currently, the Company does not have a formalised anti-corruption or anti-bribery policy. However, it has established and communicated a fundamental standard of conduct expected from its employees.

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY'2025-26	FY'2024-25
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

6. Details of complaints with regard to conflict of interest

	FY'2025-26		FY'2024-25	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	0	0	NIL
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	0	0	NIL

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflict of interest.

BCL has taken appropriate corrective measures to address the matter and to ensure that such instances do not recur in the future and strengthen internal compliance monitoring and controls.

8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format:

	FY'2025-26 (Current Financial Year)	FY'2024-25 (Previous Financial Year)
Accounts Payable *365	123518920000.00	433880610000.00
ii) Cost of goods/services procured	15621007000.00	19261275000.00
Number of days of accounts payables	8	23

9. Open-ness of business Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2025-26	FY 2024-25
Concentration of Purchases	a. i) Purchases from trading houses	0	0
	ii) Total purchases	0	0
	iii) Purchases from trading houses as % of total purchases	0	0
	b. Number of trading houses where purchases are made from	0	0
	c. i) Sales to top 10 dealers / distributors	0	0
	ii) Total Sales to dealer / distributors	0	0
	iii) Sales to top 10 dealers / distributors as % of total sales to dealer / distributors	0	0
	a. i) Sales to dealer / distributors	0	0
	ii) Total Sales	0	0
Concentration of Sales	iii) Sales to dealer / distributors as % of total sales	0	0
	b. Number of dealers / distributors to whom sales are made	0	0
	c. i) Sales to top 10 dealers / distributors	0	0
	ii) Total Sales to dealer / distributors	0	0
	iii) Sales to top 10 dealers / distributors as % of total sales to dealer / distributors	0	0
	a. i) Purchases (Purchases with related parties)	0	0
	ii) Total Purchases	0	0
	iii) Purchases (Purchases with related parties as % of Total Purchases)	0	0
	b. i) . Sales (Sales to related parties)	0	0
Share of RPTs in	ii) Total Sales	0	0
	iii) Sales (Sales to related parties as % of Total Sales)	0	0
	c. i) Loans & advances given to related parties	0	0
	ii) Total loans & advances	0	0
	iii) Loans & advances given to related parties as % of Total loans & advances	0	0
	d. i) Investments in related parties	0	0
	ii) Total Investments made	0	0
	iii) Investments in related parties as % of Total Investments made	0	0

Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the principles during the financial year: NIL
- | Total number of awareness programmes held | Topics/principles covered the training | %age of value chain partners covered (by value of business done with such partners) under the awareness programmes |
|---|--|--|
| | | |
2. Does the entity have processes in place to avoid/manage conflict of interests involving members of the Board? (Yes/No) If yes, provide details of the same. NO

PRINCIPLE 2: BUSINESS SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS SUSTAINABLE AND SAFE

Essential Indicator:

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of products and processes to total R&D and capex investments made by the entity, respectively.

Segment	FY'2025-26	FY'2024-25	Details of improvements in environmental and social impacts
R & D	0%	0%	NA
Capex	0%	0%	NA

2. (a) Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes, the Company follows the principles of sustainable sourcing, recognising its importance in supporting responsible business operations. BCL has established a structured and resilient sourcing framework, supported by robust supply chain processes that ensure the reliable and efficient procurement of raw materials and other inputs.

(b) If yes, what percentage of inputs were sourced sustainably? 100%

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

(a) Plastics (including packaging)	The Company has adopted a structured action plan to ensure compliance with the Plastic Waste Management Rules, 2016, as amended from time to time, including the requirements relating to Extended Producer Responsibility (EPR). To support these efforts, BCL has engaged CPCB-authorised waste management agencies that work in coordination with urban local bodies and waste collector communities to strengthen the collection, segregation, and recycling of plastic waste. The process includes waste collection and segregation, establishment of dry waste collection centres, recycling and disposal mechanisms, and initiatives aimed at promoting awareness regarding plastic waste management.
b) E-waste	BCL engages authorised e-waste recyclers and handlers for the environmentally sound disposal of electronic waste. The Company obtains disposal and recycling certificates from the respective vendors as evidence of compliance.
c) Hazardous waste	The company recognises the importance of effective waste management in safeguarding the environment. It ensures that its hazardous waste is conveyed to approved vendors, who dispose of the waste using suitable methods in compliance with relevant laws and regulations. The company also provides the necessary documentation to the State Pollution Control Board (SPCB) as required.
d) other waste.	Not applicable

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same. No, Extended Producer Responsibility (EPR) guidelines are not applicable on the Company.

Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

NIC Code	Name of Product /Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
No, The Company has not conducted Life Cycle Assessment for any of the products					

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Name of Product / Service	Description of the risk / concern	Action Taken
Not Applicable		

3. Percentage of recycled or reused input material to total material (by value) used in production(for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material #	
	FY'2025-26	FY'2024-25
Water	100%	100%

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY'2025-26			FY'2024-25		
	Re-used	Recycled	Safely Disposed	Re-used	Recycled	Safely Disposed
Plastics (including packaging)	NA	NA	NA	NA	NA	NA
E-waste	NA	NA	NA	NA	NA	NA
Hazardous waste	NA	NA	NA	NA	NA	NA
Other waste	NA	NA	NA	NA	NA	NA

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
Not Applicable	

PRINCIPLE 3: BUSINESS SHOULD RESPECT AND PROMOTE THE WELLBEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS

Essential Indicator:

1. A. Details of measures for the well-being of employees:

Category	Total (A)	% of employees covered by									
		Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day Care facilities#	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent employees											
Male	103	53	51.45	50	48.54	0	0	0	0	0	0
Female	10	1	10	6	60	0	0	0	0	0	0
Others	0	0	0	0	0	0	0	0	0	0	0
Total	113	54	47.78	56	49.55	0	0	0	0	0	0
Other than Permanent employees											
Male	-	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-	-
Others	-	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-	-	-	-

1. B. Details of measures for the well-being of workers:

Category	Total (A)	% of workers covered by									
		Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent Workers											
Male	664	238	35.78	234	35.18	0	0	0	0	0	0
Female	1	0	0	0	0	0	0	0	0	0	0
Total	665	238	35.78	234	35.18	0	0	0	0	0	0
Other than Permanent Workers											
Male	0	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0

1. C. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format

	FY'2025-26	FY'2024-25
i) Cost incurred on wellbeing measures (well-being measures means well-being of employees and workers (including male, female, permanent and other than permanent employees and workers))	0	0
ii) Total revenue of the company	0	0
iii) Cost incurred on wellbeing measures as a % of total revenue of the company	0	0

2. Details of retirement benefits, for Current and Previous Financial Year.

Benefits	FY'2025-26			FY'2024-25		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	98	96.29	Y	85.23	98.45	Y
Gratuity	81.41	97.29	N	84.89	96.71	N
ESI	5.3	66.12	Y	31.54	76.59	Y
Others- please specify	0	0	NA	0	0	NA

3. Accessibility of workplaces

Are the premises/offices of the Company accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the Company in this regard.

Yes, the premises are fully accessible to all differently abled persons.

4. Does the Company have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

No

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent Employees		Permanent Workers	
	Return to work rate	Retention Rate	Return to work rate	Retention Rate
Male	103	103	664	664
Female	10	10	1	1
Total	113	113	665	665

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If yes, then give details of the mechanism in brief)
Permanent workers	The Company has a Vigil Mechanism and Whistle-blower policy under which the stakeholders are encouraged to report violations of applicable laws and regulations and the Code of Conduct without fear of any retaliation.
Other than permanent workers	NA
Permanent employees	The Company has a Vigil Mechanism and Whistle-blower policy under which the stakeholders are encouraged to report violations of applicable laws and regulations and the Code of Conduct without fear of any retaliation.
Other than permanent employees	NA

7. Membership of employees and workers in association(s) or Unions recognised by the listed entity: NIL

Category	FY'2025-26			FY'2024-25		
	Total employees/workers in respective category (A)	No. of employees /workers in respective category, who are part of association(s) or Union (B)	%(B/A)	Total employees/workers in respective category (C)	No. of employees /workers in respective category, who are part of association(s) or Union (D)	%(D/C)
Total Permanent Employees	NA			NA		
-Male						
-Female						
Total Permanent Workers						
-Male						
-Female						

8. Details of training given to employees and workers:

Category	FY'2025-26					FY'2024-25				
	Total (A)	On health and safety measures		On skill upgradation		Total (D)	On health and safety measures		On skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Male	103	103	100	103	100	283	30	10.60	12	4.24
Female	10	10	100	10	100	15	0	0	0	
Others										
Total	113	113	100	113	100	298	30	10.06	12	4.02
Workers										
Male	664	664	100	664	100	516	185	35.85	55	10.65
Female	1	1	100	1	100	1	0	0	0	
Total	665	665	100	665	100	517	185	35.78	55	10.63

9. Details of performance and career development reviews of employees and workers:

Category	FY'2025-26			FY'2024-25		
	Total (A)	No. (B)	%(B/A)	Total (C)	No. (D)	%(D/C)
Employees						
Male	103	50	48.54	283	30	10.60
Female	10	5	50	15	0	0
Others	-	-	-	-	-	-
Total	113	55	48.67	298	30	10.6
Workers						
Male	664	500	75.3	516	185	35.85
Female	1	0	0	1	0	0
Total	665	500	75.3	517	185	35.78

10. Health and Safety Management System:

a.Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

BCL remains committed to occupational health and safety through a structured management system that ensures compliance with legal requirements and promotes a safe workplace. The Company prioritizes employee well-being by adopting industry best practices to identify, assess, and mitigate workplace risks. Safety measures are integrated into daily operations, supported by regular training programs that enhance awareness and encourage safe practices. Periodic audits and reviews help drive corrective actions and continuous improvement. Initiatives such as Safety Week and focused awareness campaigns further strengthen the safety culture by encouraging employee participation and feedback across all levels of the organization.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

BCL continues to strengthen its Environmental, Health, and Safety (EHS) practices through a structured risk management framework aimed at identifying, assessing, mitigating, and monitoring EHS risks across its operations with active employee participation.

The Company regularly conducts health initiatives, including medical check-up camps, ECGs, blood tests, dental screenings, and HIV & TB testing, to support employee well-being. Periodic safety audits help identify workplace hazards and drive corrective actions. To enhance safety awareness, BCL organizes training programs, Safety Week activities, and interactive initiatives such as “Spot a Hazard” exercises. Hazard Identification and Risk Assessment (HIRA) is routinely undertaken across facilities, encouraging employees and workers to contribute to risk reduction. Additional measures, including the Work Permit system and Near Miss reporting, support timely hazard identification and resolution.

Regular inspections, based on operational risk levels, further reinforce the Company's commitment to a safe and sustainable workplace.

c. Whether you have processes for workers to report work related hazards and to remove themselves from such risks. (Y/N)

BCL remains committed to workplace safety through structured systems that empower employees and workers to identify and report hazards proactively. Established procedures enable individuals to withdraw from unsafe situations and report work-related risks without concern.

To encourage participation, the Company regularly conducts initiatives such as “Spot a Hazard” exercises, promoting awareness and accountability. Ongoing training programs equip employees with the knowledge and skills required to recognize hazards and follow safe work practices.

Workplace inspections are conducted at regular intervals based on operational risk levels. Additionally, an anonymous reporting mechanism allows employees to report hazards, near-misses, and unsafe conditions without fear of retaliation.

These measures contribute to a safer work environment and demonstrate BCL's commitment to continuous improvement in occupational health and safety.

d. Do the employees/ workers of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes, The Company ensures that all employees, permanent workers, and their family members have access to medical and healthcare services that extend beyond occupational needs.

11. Details of safety related incidents, in the following format:

Safety Incident /Number	Category	FY'2025-26	FY'2024-25
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0
	Workers	0	4
Total recordable work-related injuries	Employees	0	0
	Workers	0	0
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

In line with its Health and Safety Policy, BCL remains committed to protecting the wellbeing of its employees and workers through robust safety measures and risk management practices. Regular fire safety and emergency evacuation drills are conducted to enhance preparedness, while periodic internal audits help identify improvement areas and support corrective actions. The Company also provides ongoing safety training and promotes a strong safety culture by encouraging employees to share feedback and suggestions for continuous improvement.

13. Number of Complaints on the following made by employees and workers:

	FY'2025-26			FY'2024-25		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Working Conditions	0	0	NA	0	0	NA
Health & Safety	0	0	NA	0	0	NA

14. Assessments for the year:

	% of plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions. NA

Comprehensive safety training is provided to employees as well as value chain partners, covering safe work practices, hazard awareness, and emergency preparedness. The Company also organizes periodic health check-up camps and wellness initiatives to promote employee well-being and support a healthy workforce.

Leadership Indicators

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N). (Workers = Yes, Employees= Yes)

2. Provide the measures undertaken by the entity to ensure payment of statutory dues by the value chain partners.

Yes, the company ensures timely payment of statutory dues by the value chain partners.

3. Provide the number of employees/workers having suffered grave consequences due to work-related injury/ill-health /fatalities (as reported in Q11 of Essential Indicators above), who are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total No. of affected employees/workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY'2025-26	FY'2024-25	FY'2025-26	FY'2024-25
Employees	0	0	0	0
Workers	0	5	0	5

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No) YES

5. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	0
Working Conditions	0

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

BCL is dedicated to fostering a safe, healthy, and conducive work environment across its operations. To strengthen workplace safety, the Company conducts regular training and awareness programs at its distillery unit, enabling employees to effectively manage operational and emergency situations. Comprehensive safety training is provided to employees as well as value chain partners, covering safe work practices, hazard awareness, and emergency preparedness. The Company also organizes periodic health check-up camps and wellness initiatives to promote employee well-being and support a healthy workforce.

Principle 4: Business should respect the interests of and be responsive to all its stakeholders

1. Describe the processes for identifying key stakeholder groups of the Company.

BCL recognises that both direct and indirect stakeholders play a vital role in the Company's ability to create sustainable long-term value. These relationships are founded on trust, transparency, and a shared understanding of priorities that support responsible growth. The Company continuously strengthens its stakeholder engagement framework by identifying and engaging with key stakeholder groups, including suppliers, employees, government agencies, and regulatory authorities. Through regular interaction and constructive collaboration, BCL seeks to align its business objectives with stakeholder expectations and promote inclusive and sustainable value creation.

2. List stakeholder groups identified as key for the Company and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as vulnerable & marginalised group (Yes/No)	Channels of communication (Emails, SMS, Newspapers, Pamphlets, Advertisements, Community Meetings, Notice Board, Website, Others)	Frequency of engagement (Annually, Half yearly, quarterly /others-please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Employees	NO	Email, Notice Boards, Internal Communication Platforms	Annual, need-based and ongoing	- Learning and development - Employee well-being - Grievance redressal - Career growth and development opportunities
Suppliers	NO	Email, Website and Vendor Meetings	Need-based	- Product quality and standards - Responsible sourcing and local procurement
Investors and Shareholders	NO	Emails, Newspapers, Advertisements, Company Website and Notices	Quarterly	- Financial and business performance - Regulatory requirements and compliance matters - Corporate developments and general updates
Government and Regulators	NO	Regulatory filings, meetings, policy consultations and advocacy forums	Need-based	- Regulatory compliance - Taxation matters - Industry development and policy support initiatives

Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The Company maintains regular and proactive engagement with its key stakeholders to effectively communicate its strategy, performance, and significant developments. It remains committed to fostering continuous dialogue and constructive interaction to align stakeholder expectations. Periodic updates on various business and operational matters are presented to the Board, and its guidance and feedback are actively considered as part of the decision-making process.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes, while identifying material issues relevant to the Company, consultations were undertaken with both internal and external stakeholders to determine matters having significant social and environmental implications. The Company ensures that stakeholder perspectives and feedback are appropriately considered and integrated into its policies, processes, and decision-making framework.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

The company constructs its Corporate Social Responsibility (CSR) on the principle that its business sustainability is indissolubly connected to the sustainable progression of the communities it serves and the environment in which it functions.

PRINCIPLE 5: BUSINESS SHOULD RESPECT AND PROMOTE HUMAN RIGHTS

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY'2025-26			FY'2024-25		
	Total (A)	No. of employees /workers covered (B)	%(B/A)	Total (C)	No. of employees /workers covered (D)	%(D/C)
Employees						
Permanent	113	14	12.38	298	4	1.34
Other than Permanent	-	-	-	-	-	-
Total Employees	113	14	12.38	298	4	1.34
Workers						
Permanent	665	24	-	517	14	2.71
Other than Permanent	-	-	-	0	0	0
Total Workers	665	24	3.6	517	14	2.71

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY'2025-26					FY'2024-25				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Permanent										
Male	103	-	-	103	100	283	-	-	283	100
Female	10	-	-	10	100	15	-	-	15	100
Others	-	-	-	-	-	-	-	-	-	-
Other than Permanent										
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-
Others	-	-	-	-	-	-	-	-	-	-
Workers										
Permanent										
Male	664	-	-	664	100	516	-	-	516	100
Female	1	-	-	1	100	1	-	-	1	100
Other than Permanent										
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-

1. Details of remuneration/salary/wages, in the following format:

a. The details are provided below:

	Male		Female	
	Number	Median remuneration / salary / wages of respective category	Number	Median remuneration / salary / wages of respective category
Board of Directors (BoD)	3	2,28,00,000	0	0
Key Managerial Personnel	3	75,78,119	0	0
Employees other than BoD and KMP	103	6,76,79,544	10	34,97,387
Workers	664	16,05,73,635	1	1,61,238

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2025-26	PY 2024-25
Gross wages paid to females	3658625	541707
Total wages paid to all the employees	228253179	19806864
Gross wages paid to females as % of total wages	160	2.73

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

BCL has implemented a robust Whistle-Blower Policy that provides employees with a confidential mechanism to raise concerns, which are reviewed under the oversight of the Chairman of the Audit Committee. The Company also maintains a Workplace Harassment Policy that outlines clear procedures for reporting and addressing instances of inappropriate conduct.

To strengthen awareness and employee engagement, dedicated workmen awareness committees have been established across operations. Responsibility for handling and resolving complaints rests with the concerned department heads and the Human Resources function, ensuring a transparent and accountable process.

BCL encourages employees to report any concerns related to human rights, including harassment, discrimination, bullying, or victimization. All reported matters are investigated through a structured grievance redressal process, with the objective of ensuring fair resolution and fostering a safe, respectful, and inclusive workplace culture.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

BCL has established a Grievance Handling Committee and multiple communication channels, including a suggestion box and complaint register, to enable employees to raise concerns and seek timely resolution. The Company also maintains a Whistle-Blower Policy that provides a confidential platform for reporting concerns, with oversight by the Chairman of the Audit Committee.

To promote a respectful and inclusive workplace, BCL has implemented a Workplace Harassment Policy that outlines clear procedures for reporting and addressing inappropriate conduct. Complaints are reviewed and resolved by the concerned department heads in coordination with the Human Resources function, ensuring a fair and accountable process.

The Company encourages employees to report any instances of harassment, discrimination, bullying, victimization, or other human rights-related concerns. All complaints are addressed through a structured investigation mechanism, with a focus on transparency, timely action, and effective resolution.

6. Number of Complaints on the following made by employees and workers:

The details are provided below:

	FY'2025-26			FY'2024-25		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Sexual Harassment	0	0	NA	0	0	NA
Discrimination at workplace	0	0	NA	0	0	NA
Child Labour	0	0	NA	0	0	NA
Forced Labour/Involuntary Labour	0	0	NA	0	0	NA
Wages	0	0	NA	0	0	NA
Other Human rights related issues	0	0	NA	0	0	NA

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act,2013, in the following format:

	FY 2025-26	PY 2024-25
i) Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	0	0
ii) Female employees / workers	0	0
iii) Complaints on POSH as a % of female employees / workers	0	0
iv) Complaints on POSH upheld	0	0

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

BCL has established effective grievance redressal mechanisms, including a complaint register and suggestion box, to address employee concerns. The Company's Whistle-Blower Mechanism also enables employees to confidentially report issues such as discrimination or harassment through designated channels without fear of retaliation. BCL remains committed to ensuring a fair, transparent, and supportive workplace environment

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

No. However, BCL integrates human rights principles into its agreements with contractors and service providers. The Company ensures compliance with applicable laws and regulations to prevent discrimination, child labour, and forced labour. BCL also promotes fair wages and safe working conditions, reflecting its commitment to ethical business practices and worker welfare.

10. Assessment for the year:

	% of the Company's plants and offices that were assessed (by the Company or statutory authorities or third parties)
Child Labour	
Forced Labour/Involuntary Labour	0
Sexual Harassment	0
Discrimination at workplace	0
Wages	0
Other- please specify	0

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

No significant risks or concerns were identified from the assessments during FY 2025-26. The Company continues to monitor human rights practices and maintain appropriate grievance redressal mechanisms to prevent any such concerns and ensure a safe, fair and respectful workplace.

Leadership Indicators

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints. NA
2. Details of the scope and coverage of any Human rights due diligence conducted. NA
3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, BCL is committed to providing an inclusive and accessible workplace for differently-abled individuals. The Company currently employs four differently-abled persons and provides appropriate support and benefits, including pension-related benefits, in accordance with applicable policies. Work responsibilities are assigned based on individual capabilities and job requirements, ensuring that employees are able to contribute effectively in a supportive and equitable work environment.

4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	NA
Discrimination at workplace	NA
Child Labour	NA
Forced Labour/Involuntary Labour	NA
Wages	NA
Others – please specify	NA

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above. NA

PRINCIPLE 6: BUSINESS SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT.

Essential indicators

1. Details of total energy consumption (Mega Joules) and energy intensity, in the following format:

Parameter	FY'2025-2026 (Current Financial Year)	FY'2024-25 (Previous Financial Year)
From renewable sources		
Total electricity consumption(A)	30,61,73,030	26,31,03,120
Total fuel consumption(B)	1,18,91,04,000	81,77,56,800
Energy consumption through other sources(C)	5,37,408	7,10,273
Total energy consumed from renewable sources(A+B+C)	1,49,58,14,438	1,08,15,70,193
From non-renewable sources		
Total electricity consumption(D)	1,04,764	217,714
Total fuel consumption(E)	2,69,554.5	6,76,229.4
Energy consumption through sources(F)	NA	NA
Total energy consumed from non-Renewable sources(D+E+F)	3,74,318.5	893943.4
Total energy consumed (A+B+C+D+E+F)	1,49,61,88,756.5	1,08,24,64,136.4
Energy intensity per rupee of turnover (Total energy consumed/Revenue from operations)	0.0745	0.0524
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed/Revenue from operations adjusted for PPP) *	1.0426	1.0826
Energy intensity in terms of physical output	-----	-----
Energy intensity(optional)–the relevant Metric may be selected by the entity	-----	-----
Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.		
No		

No such site identified as designated consumers

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY'2025-2026 (Current Financial Year)	FY'2024-25 (Previous Financial Year)
Water withdrawal by source(in kilolitres)		
(i)Surface water	615356	590040
(ii) Groundwater	53726	54952
(iii)Third party water	----	----
(iv)Seawater/desalinated water	-----	-----
(v) Others	----	----
Total volume of water withdrawal (in kilolitres)(i +ii + iii + iv + v)	669082	644992
Total volume of water consumption (in kilolitres)	669082	644992
Water intensity per rupee of turnover (Total water consumption/Revenue From operations)	0.0000333473	0.0000312276
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption/Revenue from operations adjusted for PPP)	0	0.0006451606
Water intensity in terms of physical output	Not measured	Not measured
Water intensity(optional)–the relevant metric may be selected by the entity		
Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.		
NO		

4. Provide the following details related to water discharged :

Parameter	FY'2025-2026	FY'2024-25
Water discharge by destination and level of treatment (in kilolitres)		
(i)To Surface water	NIL	NIL
- No treatment	--	--
- With treatment--please specify level of treatment	--	--
(ii) To Groundwater	NIL	NIL
- No treatment	--	--
- With treatment--please specify level of treatment	--	--
(iii)To Seawater	--	--
- No treatment	--	--
- With treatment--please specify level of treatment	--	--
(iv)Sent to third-parties	NIL	NIL
- No treatment	--	--
- With treatment--please specify level of treatment	--	--
(v) Others	NIL	NIL
- No treatment	--	--
- With treatment--please specify level of treatment	--	--
Total water discharged (in kiloliters)	NIL	NIL
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.		
NO		

5. Has the Company implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

BCL remains committed to ensuring compliance with all applicable environmental regulations across the states in which it operates. Zero Liquid Discharge (ZLD) is a key pillar of the Company's environmental management framework. To achieve this objective, BCL has established the requisite infrastructure and adopted advanced technologies to prevent the discharge of liquid effluents into the environment. Through efficient treatment systems and water recovery mechanisms, the Company ensures the recycling and reuse of water within its operations. The Company has implemented a comprehensive Zero Liquid Discharge policy across all its facilities, supported by clearly defined processes and strict operational controls. The policy extends throughout BCL's operations and reflects its continued commitment to responsible water management and environmental sustainability.

6. Please provide details of air emissions (other than GHG emissions) by the Company, in the following format:

Parameter	Unit	FY'2025-26	FY'2024-25
NOx	Parts per million	0	0
SOx	Parts per million	0	0
Particulate matter (PM)	Mg/NM3	30	23.85
Persistent organic pollutants (POP)	Kg	0	0
Volatile organic compounds (VOC)	Parts per million	0	0
Hazardous air pollutants (HAP)	Parts per million	0	0
Others – please specify Mercury, Cadmium, Chromium etc.	-----	0	0
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.		Yes, an independent assessment has been undertaken by the Punjab Pollution Control Board (PPCB). The PPCB employs various mechanisms and monitoring tools to evaluate industrial air emission intensity and periodically inspect the adequacy of environmental infrastructure. Data generated through Continuous Emission Monitoring Systems (CEMS) is transmitted to the central monitoring station of the PPCB, where it is analysed to verify compliance with applicable standards. This enables the regulator to ensure that industries operate within the prescribed emission limits, thereby contributing to the protection of public health and the environment.	

7. Provide details of greenhouse gas emissions (Scope1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY'2025-2026 (Current Financial Year)	FY'2024-25 (Previous Financial Year)
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	tCO2e	0	0
Total Scope 1 and Scope 2 emission intensity per Rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions/Revenue from operations adjusted for PPP)	tCO2e	0	0
Total Scope 1 and Scope 2 emission intensity in terms of physical output	tCO2e	0	0
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric maybe Selected by the entity	tCO2e	0	0
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.		No	

8. Does the Company have any project related to reducing Green House Gas emission? If yes, then provide details. BCL places significant emphasis on environmental conservation and sustainable development in the communities surrounding its operations. The Company undertakes plantation drives in and around its manufacturing facilities, thereby supporting biodiversity enhancement and contributing to carbon absorption initiatives. In addition, BCL employs modern and energy-efficient technologies across its operations to enhance productivity while reducing greenhouse gas emissions. These measures form an integral part of the Company's ongoing efforts to minimise its environmental impact and promote long-term ecological sustainability in the areas where it operates.

9. Provide details related to waste management by the Company, in the following format:

Parameter	FY'2025-2026 (Current Financial Year)	FY'2024-25 (Previous Financial Year)
Total Waste generated (in metric tonnes)		
Plastic waste (A)	NA	NA
E-waste (B)	0	0
Bio-medical waste (C)	NA	NA
Construction and demolition waste (D)	NA	NA
Battery waste (E)	NA	NA
Radioactive waste (F)	NA	NA
Other Hazardous waste. Please specify, if any. (G)	1.0	0.01
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by Materials relevant to the sector)	NA	NA
Total (A+B+C+D+E+F+G+H)	1.0	0.01
Parameter		
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	0	0
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated/Revenue from operations Adjusted for PPP)	0	0
Waste intensity in terms of Physical output	-	-
Waste intensity (optional) -- the relevant metric may be Selected by the entity	---	---
For each category of waste generated, total waste recovered through recycling, re-using or Other recovery operations (in metric tonnes)		

Category of waste		
(i) Recycled	NIL	NIL
(ii) Re-used	1.0 KL/annum	NIL
(iii) Other recovery operations	NIL	NIL
Total	1.0 KL/annum	NIL
For each category of waste generated, total waste disposed by nature of disposal method (in Metric tonnes)		
Category of waste		
(i) Incineration	NA	NA
(ii) Landfilling	NA	NA
(iii) Other disposal operations	NA	NA
Total	NA	NA
Note: Indicate if any Independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.		

10. Briefly describe the waste management practices adopted in your establishment. Describe the strategy adopted by your Company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

BCL primarily utilises damaged food grains, including rice, wheat, and maize, as key raw materials in its operations. This approach enables optimal utilisation of such resources while minimising waste generation. Any residual by-products generated are biodegradable in nature, thereby supporting environmentally responsible manufacturing practices.

With regard to hazardous chemicals, BCL follows stringent procurement and handling procedures, sourcing such materials only from authorised vendors. Adequate systems have been established for their secure and segregated storage, with access restricted to designated personnel. The Company also continuously endeavours to minimise the use of hazardous and toxic substances in its products and manufacturing processes to enhance safety and environmental performance.

BCL accords high importance to natural resource conservation and efficient waste management. Its plastic waste management practices are fully aligned with the Extended Producer Responsibility (EPR) requirements prescribed under the Plastic Waste Management Rules, 2016. In accordance with guidelines issued by the Central Pollution Control Board (CPCB), the Company annually undertakes the collection, processing, and recycling of post-consumer multilayer and non-multilayer plastic packaging waste. Further, BCL does not generate hazardous waste, and all other waste streams are maintained within the limits prescribed by the CPCB and the respective State Pollution Control Boards (SPCBs).

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
NIL			

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws,in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
NIL					

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection Act and rules thereunder (Y/N).

If not, provide details of all such non-compliances, in the following format:

S. No.	Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
The company is in compliance with all the environmental regulations as are applicable on it. There have been no incidents of non-compliance related to the environment in FY 2025-26.				

Leadership Indicators

1. Water withdrawal, consumption and discharge in areas of water stress(in kilolitres):

For each facility /plant located in areas of water stress, provide the following information:

- (i) Name of the area–NA
- (ii) Nature of operations – NA
- (iii) Water withdrawal, consumption and discharge in the following format:

Parameter	FY'2025-2026 (Current Financial Year)	FY'2025-2026 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	—	—
(ii) Groundwater	—	—
(iii) Third party water	—	—
(iv) Seawater/desalinated water	—	—
(v) Others	—	—
Total volume of water withdrawal (in kiloliters)	—	—
Total volume of water consumption (in kiloliters)	—	—
Water intensity per rupee of turnover (Water consumed/turnover)	—	—
Water intensity (optional) – the Relevant metric may be selected by the entity	—	—
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water	—	—
- No treatment	—	—
- With treatment–please specify Level of treatment	—	—
(ii) Into Ground water	—	—
- No treatment	—	—
- With treatment–please specify Level of treatment	—	—
(iii) Into Sea water	—	—
- No treatment	—	—
- With treatment–please specify Level of treatment	—	—
(iv) Sent to third-parties	—	—
- No treatment	—	—
- With treatment–please specify Level of treatment	—	—
(v) Others	—	—
- No treatment	—	—
- With treatment–please specify Level of treatment	—	—
Total water discharged (in kilo litres)	—	—
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.		

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY'2025-2026	FY'2024-2025
Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	-	--	---
Total Scope 3 emissions per rupee of turnover	--	--	---
Total Scope 3 emission intensity kg CO2/T of Cementitious material	--	--	---
Note: Indicate if any independent assessment, evaluation, or assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.		NOT APPLICABLE	

3. With respect to the ecologically sensitive areas reported in Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

BCL acknowledges that its operations may have both direct and indirect implications for local biodiversity, particularly in environmentally sensitive areas identified under the Essential Indicators. Accordingly, the Company is focused on preventing and mitigating any adverse impacts arising from its activities.

Prior to undertaking any project, BCL conducts detailed Environmental Impact Assessments (EIA) to evaluate potential biodiversity-related risks and develop appropriate mitigation measures. The Company also undertakes habitat restoration initiatives to rehabilitate affected areas and support the recovery and resilience of local ecosystems.

Further, BCL implements water management practices aimed at promoting efficient water use and safeguarding aquatic ecosystems. The Company collaborates with environmental institutions and other stakeholders to support biodiversity conservation initiatives in the regions where it operates.

To facilitate continuous improvement, BCL has established monitoring and reporting mechanisms to assess the impact of its activities on biodiversity, ensuring transparency and enabling timely corrective actions wherever necessary. Through these initiatives, BCL seeks to integrate environmental considerations into its operations and contribute to sustainable development, while promoting the conservation and long-term health of natural ecosystems for future generations.

4. If the entity provided below taken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Sr. No	Initiative undertaken	Details of the Initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
1	Production of ethanol using maize as the primary feedstock	BCL Industries Limited has adopted maize as the principal feedstock for ethanol production, reflecting its focus on sustainable and environmentally responsible operations. The use of this renewable agricultural resource supports the production of cleaner fuels and aligns with the Company's objective of promoting low-carbon energy solutions and sustainable manufacturing practices.	The initiative has enabled the production of cleaner energy alternatives, reduced dependence on conventional fossil fuels, and strengthened the Company's contribution towards sustainable development and environmental conservation.
2	Initiatives to reduce groundwater consumption in operations	BCL has undertaken several measures to optimise water consumption and minimise excessive dependence on groundwater resources. These efforts are aimed at ensuring efficient water utilisation while maintaining operational effectiveness and supporting responsible resource management.	The initiative has contributed to improved water-use efficiency, conservation of valuable water resources, and the promotion of long-term environmental sustainability.
3	Installation of a biomass-based power generation plant using paddy straw (parali) as fuel	BCL has established a power generation facility that primarily utilises paddy straw, an abundant agricultural residue, as a renewable fuel source. By converting biomass into energy, the Company promotes cleaner energy generation and provides an environmentally sustainable alternative to the conventional disposal of agricultural residue through open-field burning.	The initiative has reduced dependence on fossil fuels, mitigated the adverse environmental impacts associated with paddy straw burning, contributed to lower greenhouse gas emissions, and supported improved air quality and resource efficiency.

5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link. BCL has implemented a comprehensive Business Continuity and Disaster Management Plan to ensure the continuity of critical operations during and following unforeseen events, thereby minimising disruptions to business activities. The framework comprises detailed risk assessments, established emergency response procedures, and structured recovery mechanisms. Key components include reliable data backup systems, alternate communication arrangements, and dedicated response teams to enhance operational resilience.

To strengthen preparedness, BCL conducts periodic training programmes and mock drills to equip employees with the skills and awareness required to respond effectively during emergency situations. This structured approach helps protect organisational assets, ensure employee safety, and safeguard stakeholder interests, enabling the Company to recover efficiently and maintain continuity in the face of unexpected disruptions.

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard NA

7. % of Value chain partners (by value of business done with such partners) that were assessed for Environmental Impacts? NA8. How Many green credits have been generated or produced

a By the listed entity	Nil
b By the top ten (in terms of value of purchase and sales respectively) value chain partners	NA

PRINCIPLE 7: BUSINESSES, WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT.

Essential indicators

b. List the top 10 trade and industry chambers/associations (determined based on the total members of such body) the Company is a member of/affiliated to.

1. a. Number of affiliations with trade and industry chambers/associations - Six.

S. No	Name of the trade and industry chambers/associations	Reach of trade and industry chambers/associations (State/ National)
1	All India Distillers Association, New Delhi	National
2	The Solvent Extractors' Association of India	National
3	Solvent Extractors, Association of Punjab	State
4	The Soyabean Processors Association Of India	National
5	Indian Vanaspati Producers' Association of India	National
6	Grain Ethanol Manufactures Association	National

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the Company, based on adverse orders from regulatory authorities.

Name of the authority	Brief of the case	Corrective action taken
NA		

Leadership Indicators

1. Details of public policy positions advocated by the Company:

S. No.	Public Policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/ No)	Frequency of Review by Board (Annually/ Half yearly/Quarterly/Others - please specify)	Web Link, if available
					NA

Principle 8: Businesses should promote inclusive growth and equitable development.

Essential indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the Company, based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
					NA

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by the Company, in the following format:

S.no	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
			NA			

3. Describe the mechanisms to receive and redress grievances of the community.

BCL actively fosters continuous and meaningful engagement with the communities surrounding its areas of operation, ensuring that local concerns and priorities are duly considered while formulating its development initiatives. The Company undertakes extensive stakeholder consultations and detailed needs assessments before finalising any community development programmes. This approach enables BCL to gain a clear understanding of community-specific requirements and to design and implement impactful initiatives that contribute to sustainable and long-term socio-economic development.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY'2025-2026	FY'2024-2025
Directly sourced from MSMEs/small producers	0	0
Sourced directly from within the district and neighbouring districts.	0	0

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employee dona permanentornon-permanent/on contract basis) in the following locations, as %of total wage cost.

Location (% of total wage cost)	FY 2025-26	PY 2024-25
Rural		
i) Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis)	228253179.00	126662921.00
ii) Total Wage Cost	228253179.00	230296220.00
iii) % of Job creation in Rural areas	100%	55%
Semi-urban		
i) Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis)	-	-
ii) Total Wage Cost	-	--
iii) % of Job creation in Semi-urban areas	----	—
Urban		
i) Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis)	-	103633299.00
ii) Total Wage Cost	-	230296220.00
iii) % of Job creation in Urban areas	0%	45%
Metropolitan		
i) Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis)	-	-
ii) Total Wage Cost	-	-
iii) % of Job creation in Metropolitan areas	-----	—
(Place to be categorized as per RBI Classification System - rural / semi-urban / urban / metropolitan)		

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
NA	

2. Provide the following information on CSR projects undertaken by the Company in the designated aspirational districts as identified by government bodies:

S. No	State	Aspirational District	Amount spent (in INR)

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized/vulnerable groups? No such Policies

(b) From which marginalized/vulnerable groups do you procure? NA

(c) What percentage of total procurement (by value) does it constitute? NA

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by the Company (in the current financial year), based on traditional knowledge:

S. No.	Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/ No)	Benefit shared (Yes/No)	Basis of calculating benefit share
NA				

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken
NA		

6. Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized group
1	Construction of 'Dharamshala' at AIIMS, Bathinda	80	100%
2	Construction for sports activities	35	100%
3	Paying school fees for poor children	14	100%

PRINCIPLE 9: BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN A RESPONSIBLE MANNER

Essential indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

BCL has implemented a comprehensive consumer grievance management framework to ensure seamless and responsive interaction with its customers. Consumers can reach the Company through a dedicated toll-free helpline and official email address, details of which are prominently available on product packaging as well as the BCL website, making it convenient to raise concerns, seek information, or provide feedback.

All consumer communications received by the Company are reviewed promptly, and necessary interactions are undertaken to understand the issues and provide appropriate resolutions. In the case of technical or product-related concerns, consumers are informed about the expected resolution timelines. Matters requiring immediate attention are escalated to authorised representatives in the respective regions to ensure expeditious resolution. Wherever warranted, the Company also undertakes product replacement measures to maintain customer confidence and uphold high service standards.

2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	100%
Safe and responsible usage	100%
Recycling and/or safe disposal	100%

3. Number of consumer complaints in respect of the following:

Number of consumer complaints in respect of the following:	FY 2025-26			FY 2024-25		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	0	0	NIL	0	0	NIL
Advertising	0	0	NIL	0	0	NIL
Cyber-security	0	0	NIL	0	0	NIL
Delivery of essential services	0	0	NIL	0	0	NIL
Restrictive Trade Practices	0	0	NIL	0	0	NIL
Unfair Trade Practices	0	0	NIL	0	0	NIL
Other	0	0	NIL	0	0	NIL

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	--	--
Forced recalls	--	--

5. Does the Company have a framework/policy on cyber security and risks related to data privacy? (Yes/No)
If available, provide a web-link of the policy. NO

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty/action taken by regulatory authorities on safety of products/services. NA

7. Provide the following information relating to data breaches:

	Provide the following information relating to data breaches:
a. Number of instances of data breaches along-with impact	NA
b. Percentage of data breaches involving personally identifiable information of customer	NA
c. Impact, if any, of the data breaches	NA

Leadership Indicators

1. Channels/platforms where information on products and services of the Company can be accessed (provide web-link, if available).

Company Overview: [BCL Industries About Us](#)

Stakeholders may visit the following webpages for detailed information regarding the respective business segments:

Distillery Business: [Distillery Business](#)

Real Estate Business: [Real Estate Business](#)

These webpages provide comprehensive information regarding the Company's operations and business activities.

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

BCL has undertaken several proactive initiatives to educate and inform consumers regarding the safe, effective, and responsible use of its products and services, reflecting the Company's strong commitment to consumer safety and awareness.

These initiatives include comprehensive consumer awareness campaigns disseminated through multiple channels, including social media platforms, the Company's website, brochures, and advertisements, thereby ensuring wider outreach and accessibility to important safety-related information.

The Company also places significant emphasis on clear and informative product labelling. Product packaging prominently displays easy-to-understand usage instructions, safety precautions, and key product information to assist consumers in making informed decisions and using the products appropriately.

To further strengthen consumer understanding, BCL conducts awareness programmes, workshops, and seminars that provide practical guidance and detailed information on the proper use and handling of its products and services. In addition, the Company has established dedicated customer support channels, including helplines and online assistance facilities, to promptly address consumer queries and provide timely support.

BCL also maintains a dedicated section on its website containing various educational resources, including instructional videos, informative articles, frequently asked questions (FAQs), and safety-related guidance pertaining to its products and services.

Further, the Company has implemented feedback mechanisms to actively capture consumer insights and suggestions. Such feedback enables BCL to continuously review, refine, and enhance its educational and awareness initiatives in line with evolving consumer expectations and requirements.

Through these measures, BCL reaffirms its commitment to promoting the safe, effective, and responsible utilisation of its offerings, thereby maximising consumer benefits while minimising potential risks and fostering long-term consumer trust and confidence

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

BCL has established robust and proactive communication mechanisms to promptly inform consumers about any risks arising from the disruption or discontinuation of essential products and services. The Company leverages multiple communication channels, including email, SMS, social media platforms, and its official website, to ensure the timely and effective dissemination of relevant information.

By maintaining these comprehensive communication channels, BCL reinforces its commitment to transparency, consumer awareness, and responsible business practices. These measures enable consumers to remain well-informed and adequately prepared for any potential changes affecting the availability or continuity of the Company's products and services, thereby fostering trust and strengthening stakeholder confidence..

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products/services of the entity, significant locations of operation of the entity or the entity as whole? (Yes/No)

BCL goes beyond regulatory requirements by providing comprehensive product information on its packaging. This includes detailed usage instructions to ensure safe and effective use, clear safety warnings highlighting potential risks and proper handling practices, sustainability-related information communicating the product's environmental impact and eco-friendly attributes, and, where applicable, detailed nutritional information to help consumers make informed choices. In addition, packaging prominently displays customer support contact details, including helpline numbers and email addresses, enabling easy access to assistance and query resolution.

To further enhance customer satisfaction, BCL conducts annual consumer satisfaction surveys across key locations of operation. These surveys cover various aspects, including product quality, customer service, and overall consumer experience. Using a combination of online surveys, direct feedback forms, and focus group discussions, the Company gathers valuable insights that support continuous improvement initiatives.

The findings from these surveys guide strategic initiatives relating to product development, customer service enhancement, and operational improvements. In response to consumer feedback, BCL has implemented several improvements and innovations to better align its offerings with customer needs and expectations.

By exceeding mandatory disclosure requirements and actively engaging with consumers, BCL demonstrates its commitment to delivering high-quality products and ensuring superior customer satisfaction, thereby fostering long-term trust and loyalty.