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The Manager
Listing Department
National Stock Exchange of India Limited
"Exchange Plaza" C-1 Block G
Bandra Kurla Complex
Bandra (East)
Mumbai- 400051

18<sup>th</sup> September, 2025

**SYMBOL: APOLSINHOT** 

Sub: Investor Presentation for the year ended 31st March, 2025

Dear Sir/Ma'am.

Please find enclosed herewith the Shareholder's Presentation for the financial year ended 31<sup>st</sup> March, 2025 Please take the same on records.

Thanking You.

Yours faithfully,

For APOLLO SINDOORI HOTELS LIMITED

Nadakuditi Achutha Madhavi

Company Secretary & Compliance Officer

**HOSPITALITY · CATERING · RESTAURANTS · MANAGEMENT SERVICES** 

#### APOLLO SINDOORI HOTELS LIMITED

(Registered & Corporate Office) 43/5, Hussain Mansion, Greams Road, Thousand Lights, Chennai - 600 006.



# INVESTOR PRESENTATION AGM FY25





### Scrip: NSE: APOLSINHOT | Apollo Sindoori Hotels Limited

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### **DISCLAIMER**



Certain statements made in this presentation relating to the Company's objectives, projections, outlook, expectations, estimates, among others may constitute 'forward-looking statements' within the meaning of applicable laws and regulations. Actual results may differ from such expectations, projections etc., whether express or implied. These forward-looking statements are based on various assumptions, expectations and other factors which are not limited to, risk and uncertainties regarding fluctuations in earnings, competitive intensity, pricing environment in the market, economic conditions affecting demand and supply, change in input costs, ability to maintain and manage key customer relationships and supply chain sources, new or changed priorities of trade, significant changes in political stability in India and globally, government regulations and taxation, climatic conditions, natural calamity, commodity price fluctuations, currency rate fluctuations, litigation among others over which the Company does not have any direct control. These factors may affect our ability to successfully implement our business strategy. The company cannot, therefore, guarantee that the 'forward-looking' statements made herein shall be realized. The Company, may alter, amend, modify or make necessary corrective changes in any manner to any such forward looking statement contained herein or make written or oral forward-looking statements as may be required from time to time on the basis of subsequent developments and events.



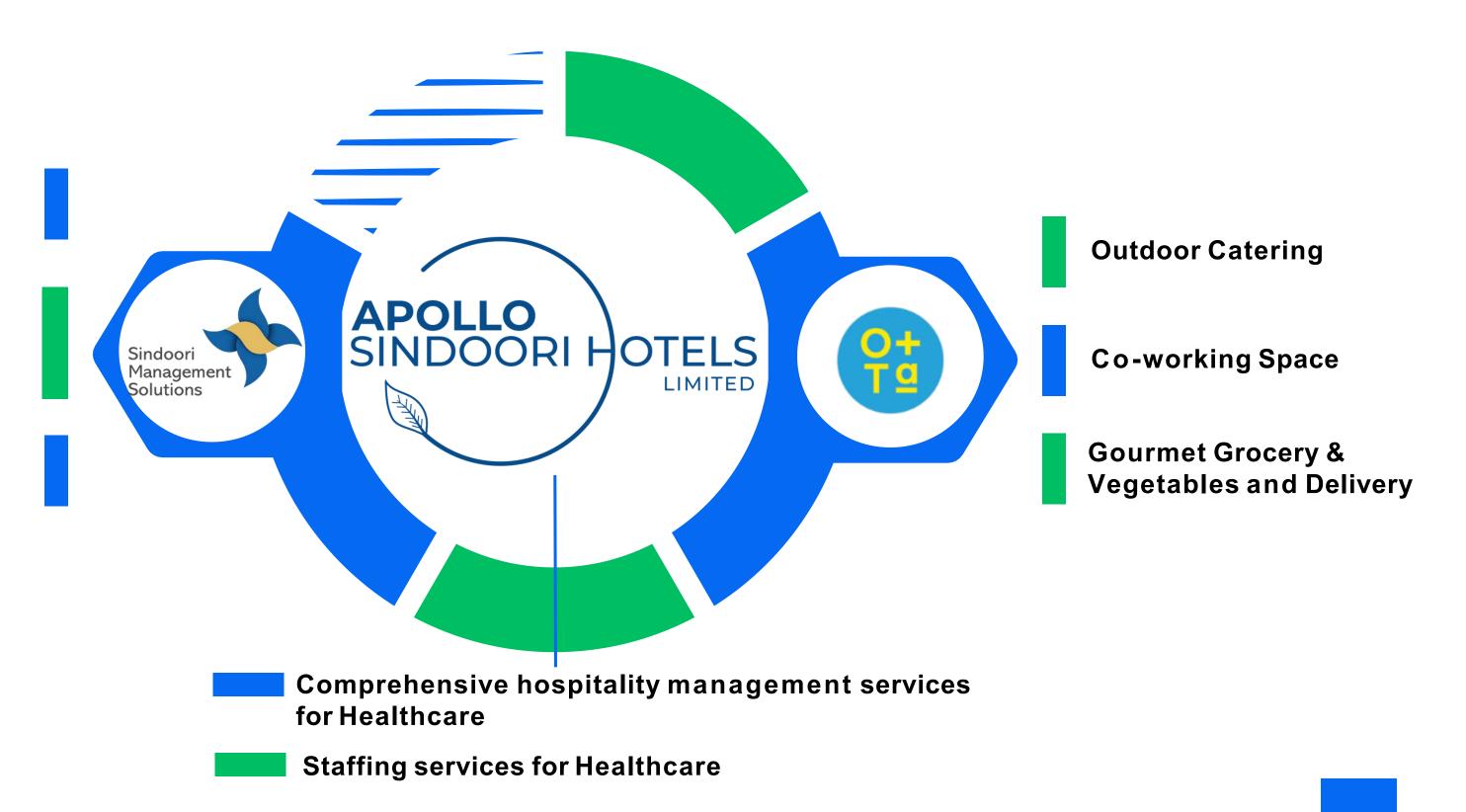
### **Our Service Lines - FY25 footprint**



**Housekeeping Services** 

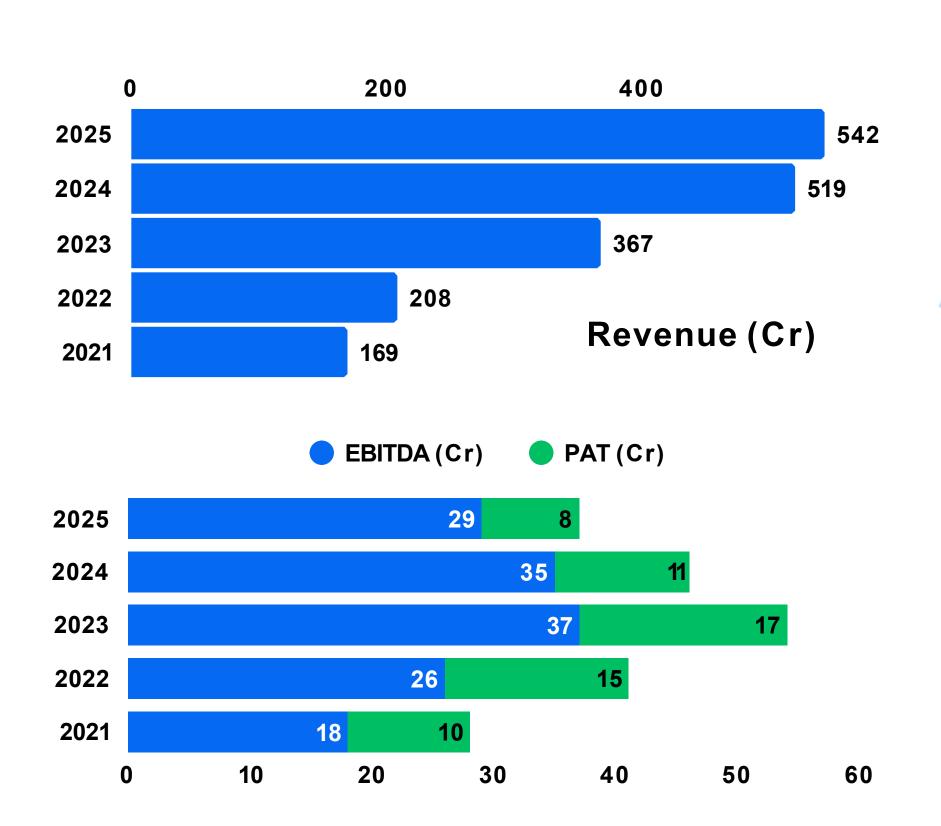
Facility Engineering & Maintenance Services

**Biomedical Engineering Maintenance Services** 



### FY25 PERFORMANCE SNAPSHOT

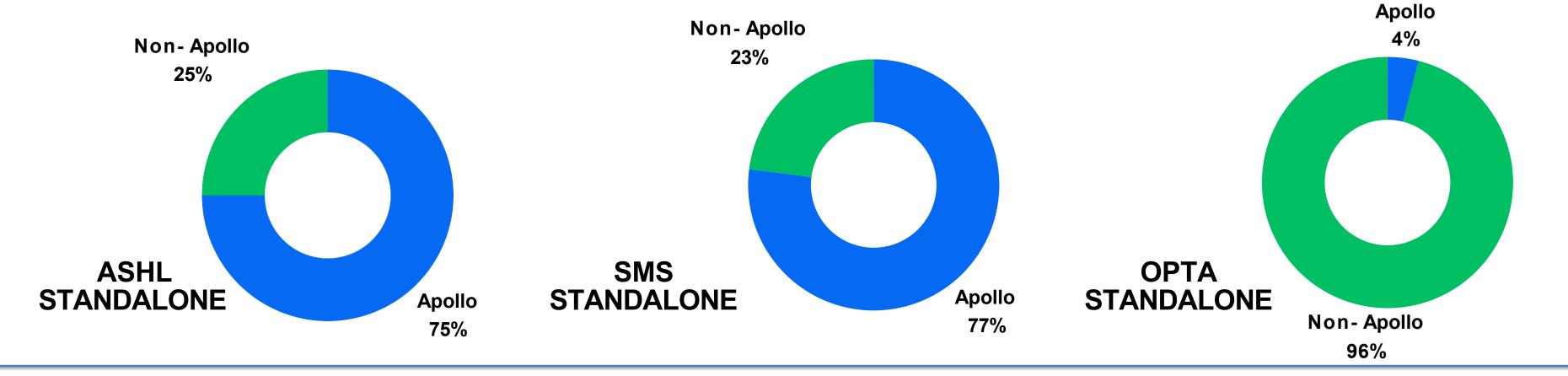


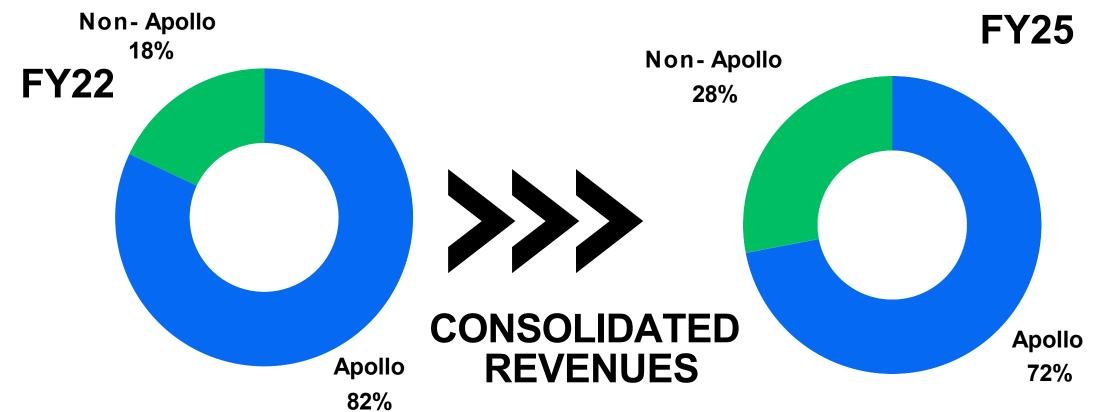




### CLIENT REVENUE MIX – FY25



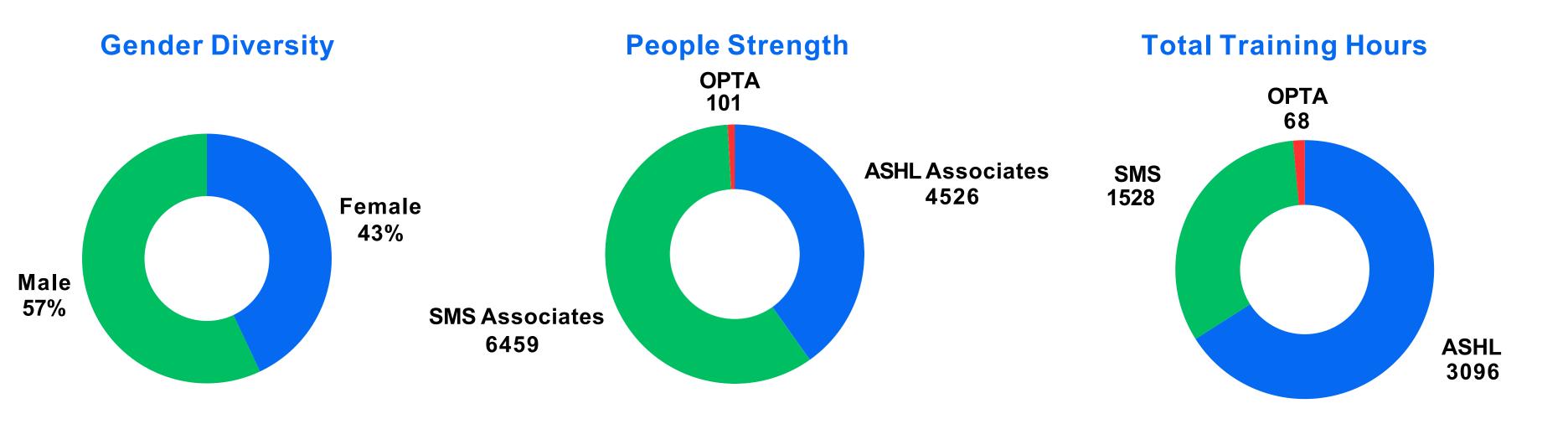






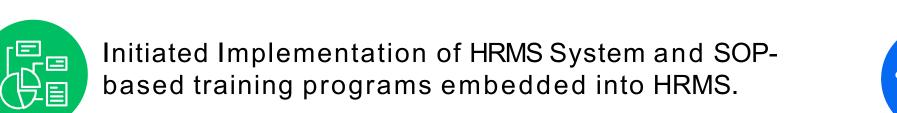
### PEOPLE - BUILDING INSTITUTIONAL STRENGTH







Appointed vertical heads and CXO leadership across ASHL, SMS, and Olive + Twist





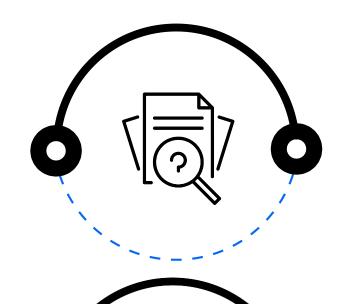
Leadership mobility programs launched: 50+ middle managers trained for cross-vertical readiness.

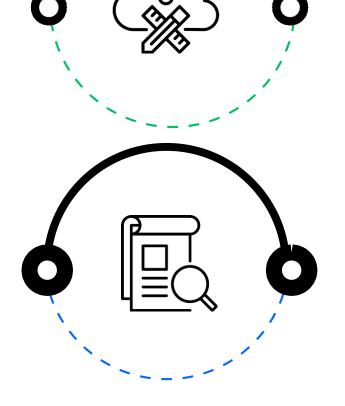


Feedback & pulse-check loop embedded into HRMS; eNPS rollout planned in FY26.

### PROCESS - EMBEDDING GOVERNANCE DISCIPLINE







#### **SOP-Led Operational Backbone**

- Digitized SOP library
- Embedded process logic



- Function-specific workflows
- Scalable execution model

#### **Automated Workflow Engines Initiated**

- SAP-integrated actions
- HRMS process



- Real-time POS sync
- Automated approval layers

#### **Process Controls & Compliance Initiated**

- Compliance dashboards
- Audit-ready trails



- Vendor gatekeeping
- Role-based access

### TECHNOLOGY - POWERING OPERATIONAL INTELLIGENCE



#### 66

Key Technology Investment focused on:

- Future-proofing backend operations
- Building data-driven decision-making
- Reducing dependency on manual oversight
- Cross-integration: HRMS → SAP → POS









QR ordering, billing, kitchen

tracking - Deployed in all O+T



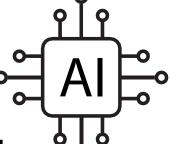
Site-level compliance automation





Validation Application

through IOT Devices in Food



#### Al Dashboards

TAT, cost, compliance, revenue per employee



Finance, Procurement, Inventory, Compliance Fully live in SMS

**SAP ERP** 

**HRMS Platform** 

Hire-to-Retire, payroll, L&D, exit tracking



outlets

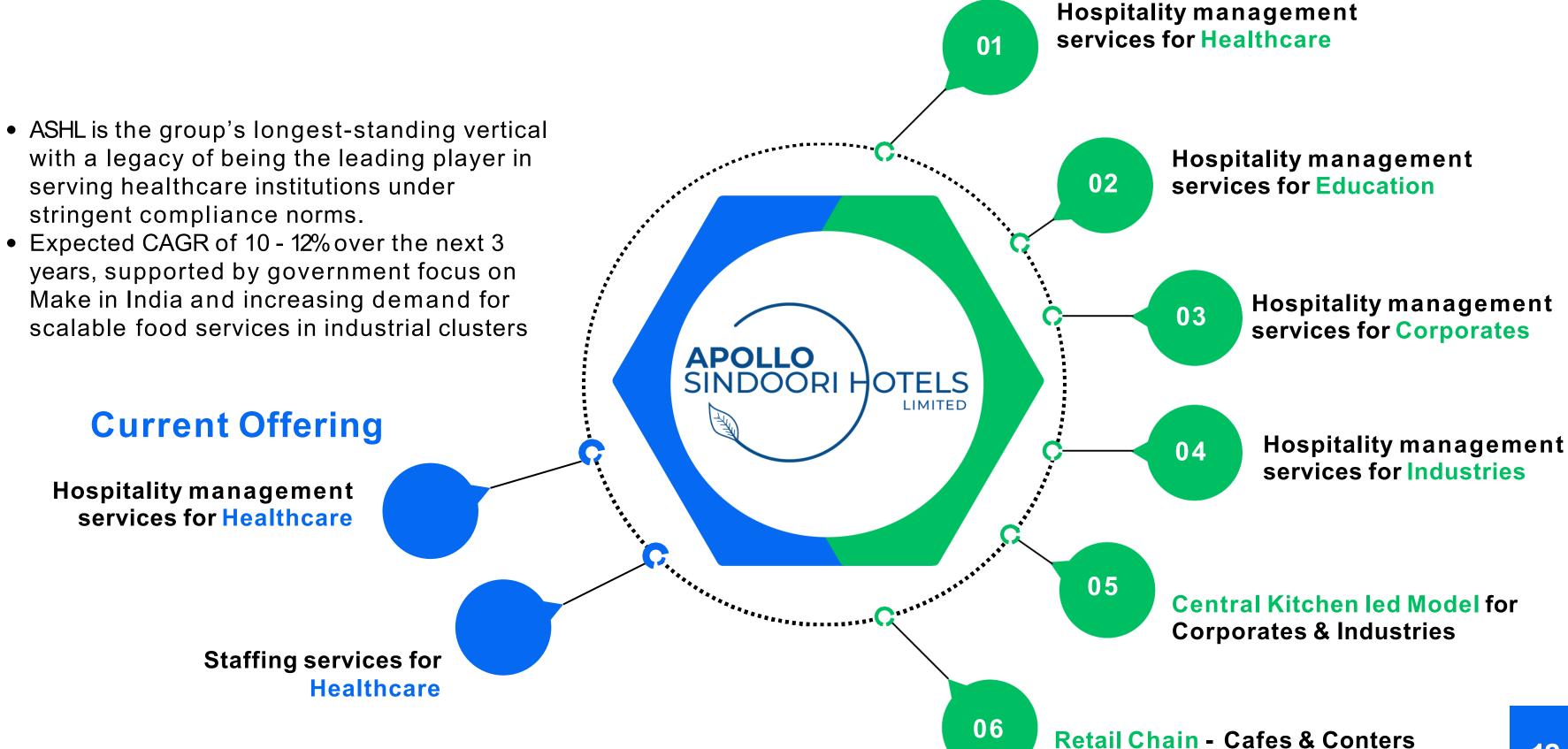
02



### **ASHL – OVERVIEW & STRATEGIC ROLE**



### **Enhanced Offerings**



# SMS – A Next - Gen Facility Management Platform



- SMS is the group's technology-led growth engine, focused on mission-critical services
- Designed to be process-heavy, tech-driven, and significant investments have been done and expected to grow at 15% - 20% YoY

#### **International Expansion**

UK Subsidiary incorporated in FY25

#### **Current Offerings**

Housekeeping Services

Facility Engineering & Maintenance Services

Biomedical Engineering& Maintenance Services



#### **Enhanced Offerings**

# **Intergrated Facility Management Services**

- Housekeeping Services
- Pest Control
- Technical Services
- Landscaping
- Repairs & maintenaice

# **Airport Operations & Maintenance Services**

- Facility Cleaning & Upkeep
- Baggage Handling Services
- Escalator & Conveyor System Maintenance
- Runway & Airfield Maintenance
- Aircraft & Aviation Equipment Repairs

# **Biomedical Engineering Maintenance Services**

- Healthcare equipments Repairs & Maintenance
- Hazardous / Contaminated Equipment Handling
- Technical Advisory Services
- Calibration of Medical Equipment
- PCB Repair & Battery Assembly Services

# **OLIVE + TWIST: Creating Future – Ready Consumer Brands**



- Olive + Twist (O+T) is the fastest-growing vertical, driving 20%-25%+ Growth expected in the future
- Expansion into experiential dining formats in premium lifestyle categories
- Long-term value creation expected through brand equity and consumer loyalty



**Runaway Food** Gourmet Grocery & Vegetables





Canvas Global plate - Restaurants



Glazed & Co Desserts & **Pastries** 



**The Big Eat** Global Gourmet, delivered to your doorstep.



**Sketch** Outdoor catering





Arena27 **Sports Cafe** 

**Sugar Monster** Cakes & Pasteries

### Road Ahead – Powered By purpose



#### **Biomedical Engineering Maintenance Services**

#### **Intergrated Facility Management Services**

- Housekeeping Services
- Pest Control
- Technical Services
- Landscaping
- Repairs & maintenaice

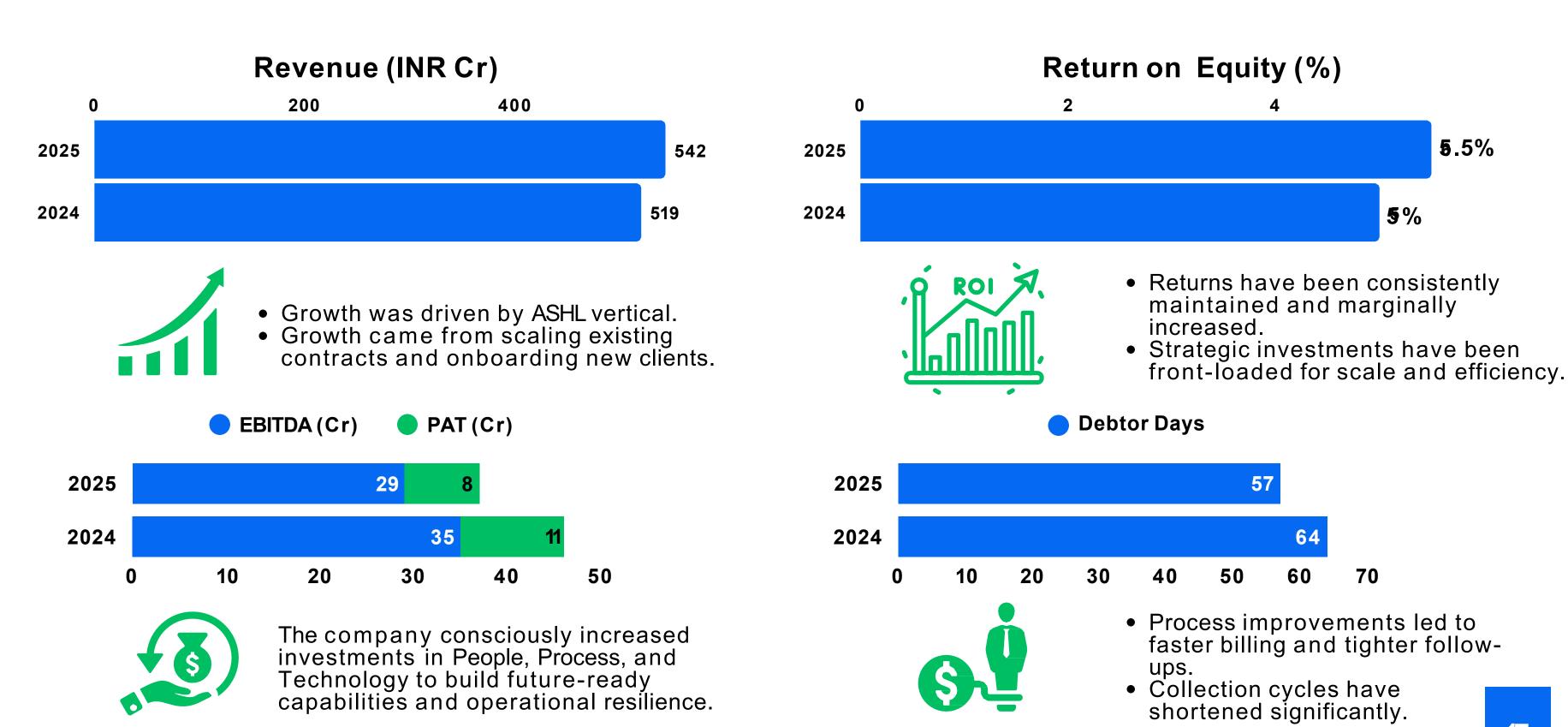
**Aviation Engineering & Maintenance Services** 





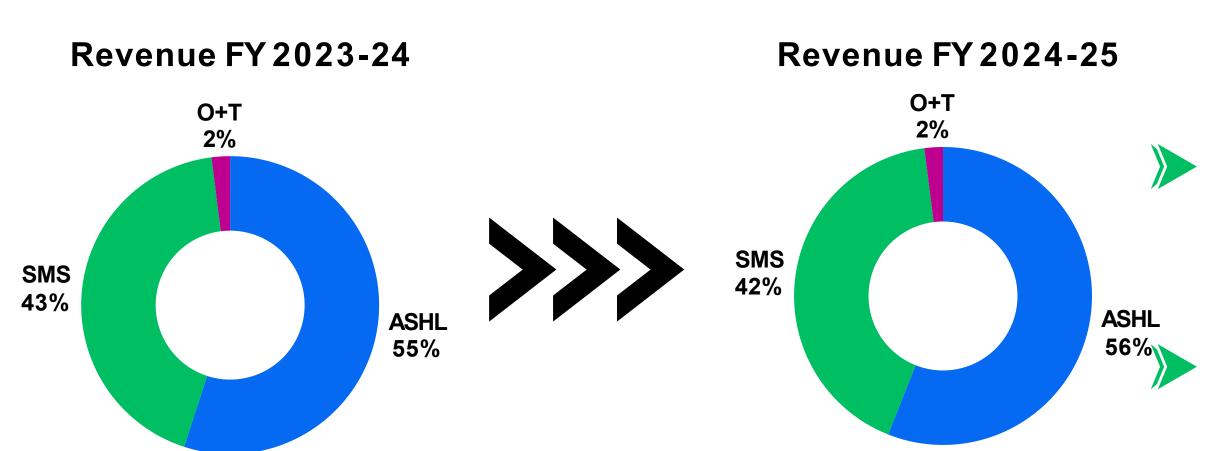
### FY25 CONSOLIDATED FINANCIAL HIGHLIGHTS





### SEGMENT-WISE FINANCIAL OVERVIEW







- Predictable margins
- Recurring long-term contracts.
- Cash-flow engine, anchored by deep institutional trust.

#### **SMS – Scalable Tech Backbone**

- High growth on the back of aviation and infrastructure projects.
- Process-heavy, tech-enabled model is driving scalable execution.

#### Olive + Twist – Brand-Led Upside

- Olive + Twist will show breakout growth as new brands gained strong market traction.
- Valuation accelerator, led by brand IP and customer pull.

#### **Our Differentiation**



#### **Diversified**

- Integrated capabilityMulti-vertical synergies
- Deeper institutional relationships.



#### Own brands (O+T model)

- Create and scale our own brands
- Higher margins
- Long-term value creation

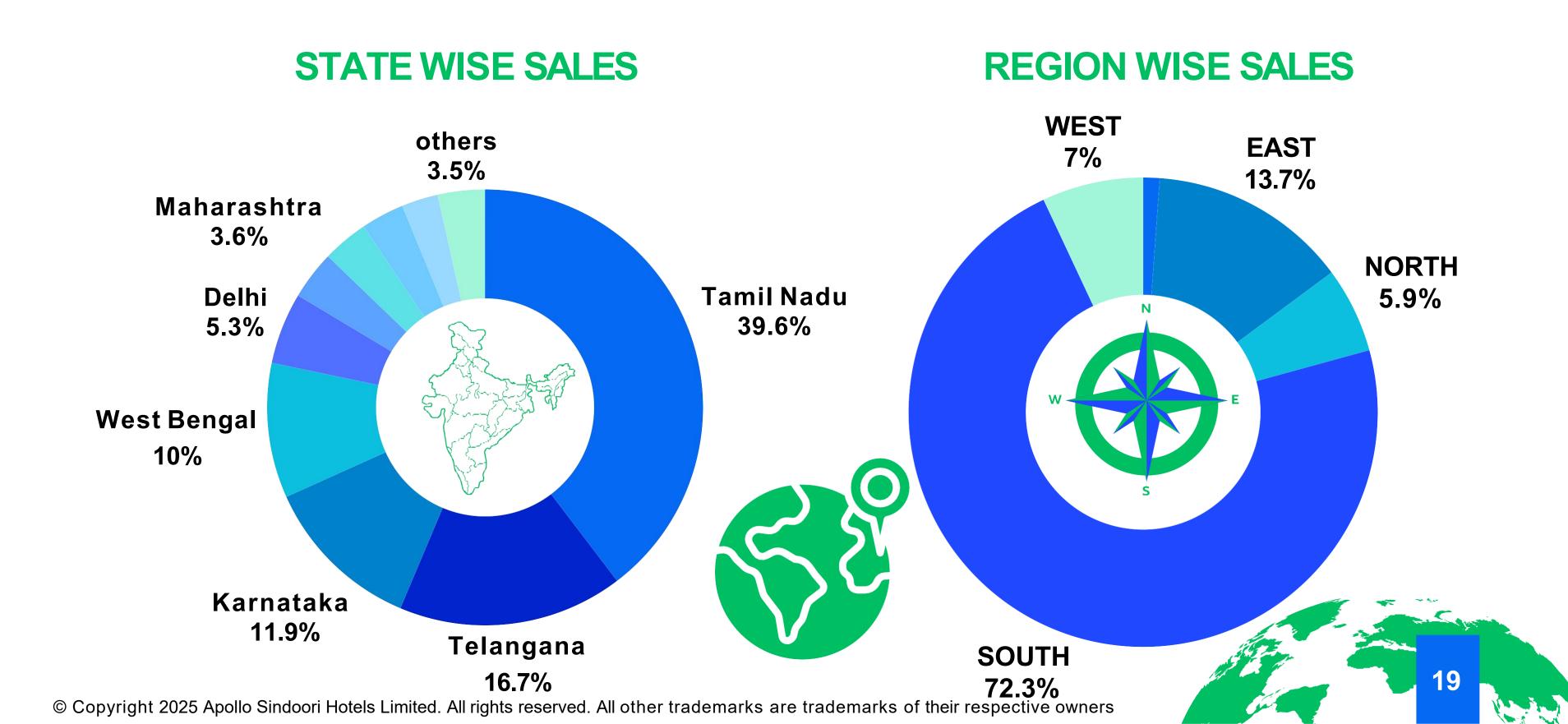


#### **Long Term Contracts**

- Marquee Clients.
- High retention
- Predictable cash flows
- Recession resistance

### **REGION-WISE FINANCIAL OVERVIEW**







### ESG PRACTICES - DIGITAL-FIRST & RESPONSIBLE





#### **ENVIRONMENTAL**

- Central kitchens with waste segregation and tracking
- Reusable packaging pilots in institutional catering
- Digitized SOPs have reduced paper consumption by over 60%
- IoT-based monitoring in SMS (energy, uptime, water tracking)



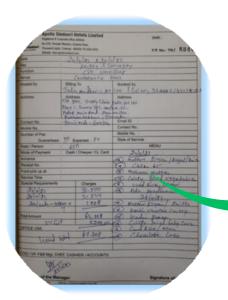


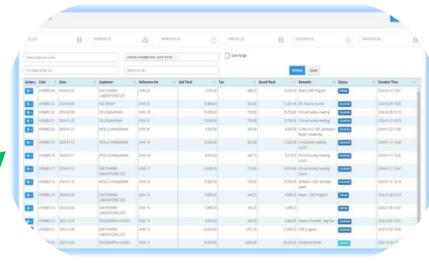


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#### **SOCIAL**

- Digital Learning Ecosystem launched in FY25
- SOP training, career pathing, performance dashboards
- FY25: Standard hours of training mandated for employees
- FY26: Launching eNPS measurement and career mobility index
- Gender inclusion pilots in SMS and Olive + Twist







#### **GOVERNANCE**

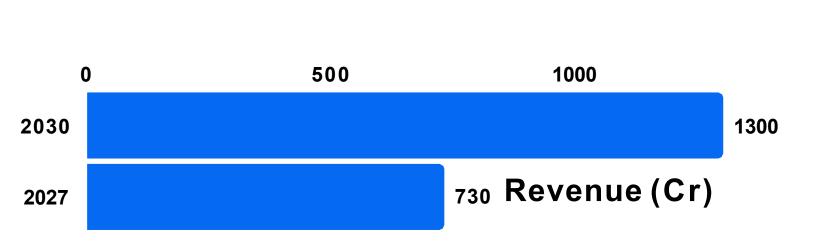
- SAP + HRMS = traceability across procurement, payroll, and audit logs
- Quarterly process audits by internal team and 3rd parties initiated and piloted
- Whistleblower, grievance, and code of conduct policies digitized
- Board-level reporting across ESG indicators





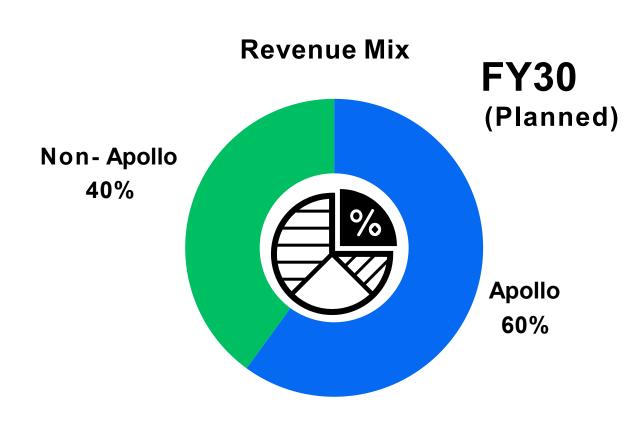
# VISION 2030 – GROWTH ANCHORED IN SCALE, MARGINS & TECHNOLOGY





 Expand Services – Security, Gardening, Cash Management, Restaurants, Boutique Hotels, Staffing, International expansion, Niche Boarding Acquire New Accounts –
 Hospitals, Airports,
 Manufacturing, Townships,
 Stadiums

- Drive Inorganic Growth –
   Acquire local players in new geographies & strengthen service lines
- Invest in Innovation Set up R&D facility for innovative solutions

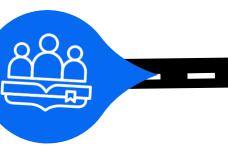














#### People:

Talent depth in brand, engineering, and operations

#### **Technology:**

Cross-vertical SAP + POS + HRMS for cost and visibilit

#### **Process:**

SOP-driven, digitized backend = repeatability

#### **Expansion**:

Geographic expansion Inorganic growth engine

# Brand Leverage (O+T):

Higher pricing power, loyalty, asset-light growth

#### **Procurement Efficiency:**

SAP + centralized vendor base → reduced leakage & wastage



# THANK YOU

### APOLLO SINDOORI HOTELS LIMITED

CIN: L72300TN1998PLC041360

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secretary@apollosindoori.com

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