



HQ/CS/CL.24B/15310
2 January 2014

Sir,

Sub: Press Release – Tata Communications recognized as having 'strongest current offerings' for Asia Pacific Carrier Ethernet WAN service portfolio.

Please find attached herewith the press release on the captioned subject being issued today.

Thanking you,

Yours faithfully,
For Tata Communications Limited



Satish Ranade
Company Secretary

To:

- 1) Security Code 23624, The Stock Exchange, Mumbai. Fax No.(22) 22722037,39,41
- 2) Security Code 5251, The Asst. Manager (Listing), National Stock Exchange of India Limited. Fax Nos.: (22) 26598237/38.
- 3) National Securities Depository Ltd. Fax Nos. : 2497 29 93.
- 4) The Bank of New York. Fax No.2204 49 42.
- 5) Sharepro Services. Fax No. 2837 5646
- 6) Marc H. Iyeki, Director, New York Stock Exchange, Fax No: (212) 656-5071 /72 / Managing Director, New York Stock Exchange, Fax No: (212) 265-2016
- 7) Central Depository Services (India) Limited. Fax : 2267 3199.

TATA COMMUNICATIONS

Tata Communications Limited
Plot C 21 & C 36 'G' Block BandraKurlaComplex, Mumbai 400098 India
Regd. Office : VSB Mahatma Gandhi Road Fort Mumbai - 400 001 India

For immediate release**PRESS RELEASE**

Divya Anand
Tata Communications
+91 8976068777
divya.anand@tatacommunications.com

Alex Bishop
Hill & Knowlton Strategies
+44 (0)20 7413 3495
alex.bishop@hkstrategies.com

Tata Communications recognised as having “strongest current offerings” for Asia Pacific Carrier Ethernet WAN service portfolio

Mumbai – January 2nd 2014 – Tata Communications, a leading provider of A New World of Communications™, today announces that Forrester Research, Inc., an independent research and advisory firm, has identified the company as a Leader in its 2013 report titled *The Forrester Wave™: Asia Pacific Carrier Ethernet Services, Q4 2013*. The report cites Tata Communications as having “the strongest current offerings for carrier Ethernet WAN service portfolio, providing high portfolio quality, traffic prioritisation, and granular bandwidth options.”¹

The aim of the Forrester Wave™ research is to help enterprise sourcing professionals select ‘a suitable partner for their needs for unmanaged site-to-site carrier Ethernet services in Asia’. The report also highlights that ‘Tata Communications is best suited for distributed firms that want very granular Carrier Ethernet access speeds with graduated classes of service, combined with very clear SLA [metrics] and service pricing’. In addition, the report noted, ‘Tata Communications’ sales and sales support as having a good market strategy, enabling customers to obtain customised services designed by local sales engineers’.

Genius Wong, Senior Vice President, Global Network Services, Tata Communications, says, “We are very proud to be positioned as a Leader for Carrier Ethernet services in Asia Pacific by Forrester. We believe that it is a testament to our commitment to provide exceptional services to our customers by offering dedicated, high performance Ethernet which spans the globe. Our Ethernet WAN service portfolio allows us to offer customised service options with access to a highly reliable and protected network, all ensured by comprehensive service-level guarantees.”

Tata Communications Ethernet services are independently certified to MEF9 and MEF14 standards and are available on a global scale with bandwidth from 2Mbps to 10Gbps. The Ethernet service portfolio offers end-to-end, transparent, flexible connectivity with a full range of topologies including point-to-point, hub-and-spoke and any-to-any. Customers can choose between fixed or usage-based billing, depending on their needs, and benefit from 24x7 network monitoring by Tata Communications’ Global Network Management Centre.

Tata Communications offers strong Service Level Agreements (SLAs) supported by the option for a managed Network Interface Device (NID), located at the customer’s premises, which delivers constant monitoring of the circuit over an on-line portal. In addition to monitoring, this configuration also facilitates rapid diagnosis if network issues occur. This end-to-end capability delivers highly accurate in-line service measurements for performance statistics that reflect the customer’s traffic flow and service experience.

Click here to read the complete report: <http://www.forrester.com/pimages/rws/reprints/document/94301/oid/1-NM77L2>

¹ The Forrester Wave™: Asia Pacific Carrier Ethernet Services, Q4 2013, page 11
<http://www.forrester.com/pimages/rws/reprints/document/94301/oid/1-NM77L2>

For immediate release**PRESS RELEASE****Ends...****About Tata Communications**

Tata Communications Limited along with its subsidiaries (Tata Communications) is a leading global provider of A New World of Communications™. With a leadership position in emerging markets, Tata Communications leverages its advanced solutions capabilities and domain expertise across its global and pan-India network to deliver managed solutions to multi-national enterprises, service providers and Indian consumers.

The Tata Communications global network includes one of the most advanced and largest submarine cable networks and a Tier-1 IP network with connectivity to more than 200 countries and territories across 400 PoPs, as well as nearly 1 million square feet of data centre and collocation space worldwide.

Tata Communications' depth and breadth of reach in emerging markets includes leadership in Indian enterprise data services, leadership in global international voice, and strategic investments in South Africa (Neotel), Sri Lanka (Tata Communications Lanka Limited) and Nepal (United Telecom Limited). Tata Communications Limited is listed on the Bombay Stock Exchange and the National Stock Exchange of India.

<http://www.tatacommunications.com>

Forward-looking and cautionary statements

Certain words and statements in this release concerning Tata Communications and its prospects, and other statements, including those relating to Tata Communications' expected financial position, business strategy, the future development of Tata Communications' operations, and the general economy in India, are forward-looking statements. Such statements involve known and unknown risks, uncertainties and other factors, including financial, regulatory and environmental, as well as those relating to industry growth and trend projections, which may cause actual results, performance or achievements of Tata Communications, or industry results, to differ materially from those expressed or implied by such forward-looking statements. The important factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements include, among others, failure to increase the volume of traffic on Tata Communications' network; failure to develop new products and services that meet customer demands and generate acceptable margins; failure to successfully complete commercial testing of new technology and information systems to support new products and services, including voice transmission services; failure to stabilize or reduce the rate of price compression on certain of the company's communications services; failure to integrate strategic acquisitions and changes in government policies or regulations of India and, in particular, changes relating to the administration of Tata Communications' industry; and, in general, the economic, business and credit conditions in India. Additional factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements, many of which are not in Tata Communications' control, include, but are not limited to, those risk factors discussed in Tata Communications' various filings with the United States Securities and Exchange Commission. These filings are available at www.sec.gov. Tata Communications is under no obligation to, and expressly disclaims any obligation to, update or alter its forward-looking statements.