

Ref No: NSE/CML/2011/03

June 20, 2011

The Company Secretary
All Listed Companies

Dear Sir / Madam,

Sub: Processing of investor complaints against listed companies in SEBI Complaints Redress System (SCORES).

Securities and Exchange Board of India (SEBI) vide Circular no. CIR/OIAE/2/2011 dated June 3, 2011 has issued a circular on processing of investor complaints in a centralized web based complaints redress system 'SCORES' which inter alia provides: a) Centralized database of all complaints; b) Online movement of complaints to the concerned listed companies; c) Online upload of Action Taken Reports (ATRs) by the concerned companies, and; d) Online viewing by investors of actions taken on the complaint and its current status.

A copy of [SEBI Circular](#) dated June 3, 2011 on the same is enclosed herewith for your reference.

For any further clarifications you may kindly contact the Investor Services Cell.

Phone Nos: 26598192 / 26598173

Fax: 26598191

Email: ignse@nse.co.in

Yours faithfully,
For National Stock Exchange of India Limited

Hari K
Vice President

Encl: [SEBI Circular](#)