

Ref No: 17/SE/CS/OCT/2026-27



Date: October 29, 2026

To,

Listing Department BSE Limited Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400001	Listing & Compliance Department National Stock Exchange of India Limited Exchange Plaza, 5th Floor Plot No. C/1, “G” Block Bandra- Kurla Complex Bandra(E), Mumbai- 400051
BSE Scrip Code: 544020	NSE Symbol: ESAFSFB

Dear Sir/ Madam,

SUB: INVESTOR PRESENTATION FOR THE QUARTER AND HALF YEAR ENDED SEPTEMBER 30, 2026

Pursuant to Regulation 30 of the of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations"), we enclose herewith a copy of the presentation to be made by the Bank with the Investors and analysts on the business and financial performance of the Bank for the quarter and half year ended September 30, 2026.

The copy of the disclosure is also being made available on the website of the Bank at <https://www.esaf.bank.in/investor-relation/?id=presentation-and-concall-transcript>.

Requesting you to take the same on records.

Thanking you

Yours Faithfully,

For ESAF Small Finance Bank Limited

Ranjith Raj P

Digitally signed by Ranjith Raj P
Date: 2026.10.29 13:53:46
+05'30'

Ranjith Raj. P
Company Secretary and Compliance Officer

ESAF SMALL FINANCE BANK LIMITED

RBI License No.: MUM 124, CIN: L65990KL2016PLC045669

Registered & Corporate Office: ESAF Small Finance Bank Limited, Building No. VII/83/8, ESAF Bhavan, Mannuthy, Thrissur – Palakkad National Highway, Thrissur – 680 651, Kerala.

24x7 Toll Free: 1800-103-3723 Email: customer-care@esafbank.com www.esaf.bank.in

DIFFERENT PEOPLE,
DIFFERENT NEEDS.
AND ONE THING
CONNECTS THEM ALL.



Investor Presentation | Q2 FY2027
October 2026

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All Maps used in the Presentation are not to scale. All data, information and maps are provided "as is" without warranty or any representation of accuracy, timeliness or completeness.

Key Highlights – Q2 FY2027

Total Business *
₹ 53,450 Crore

Net Interest Income
₹ 643 Crore

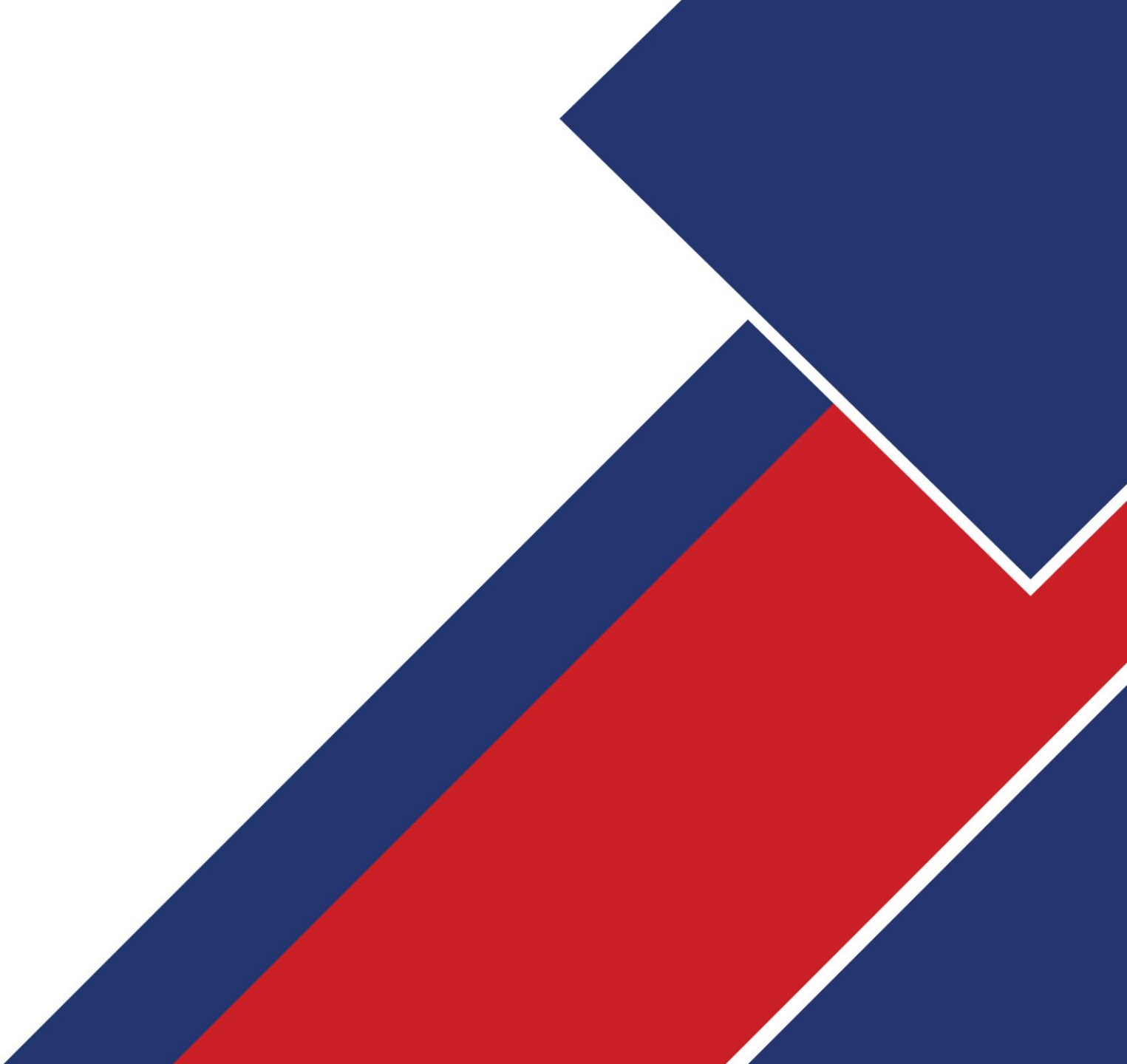
Operating Profit
₹ 362 Crore

Net profit
₹ 160 Crore

Net NPA
0.3%

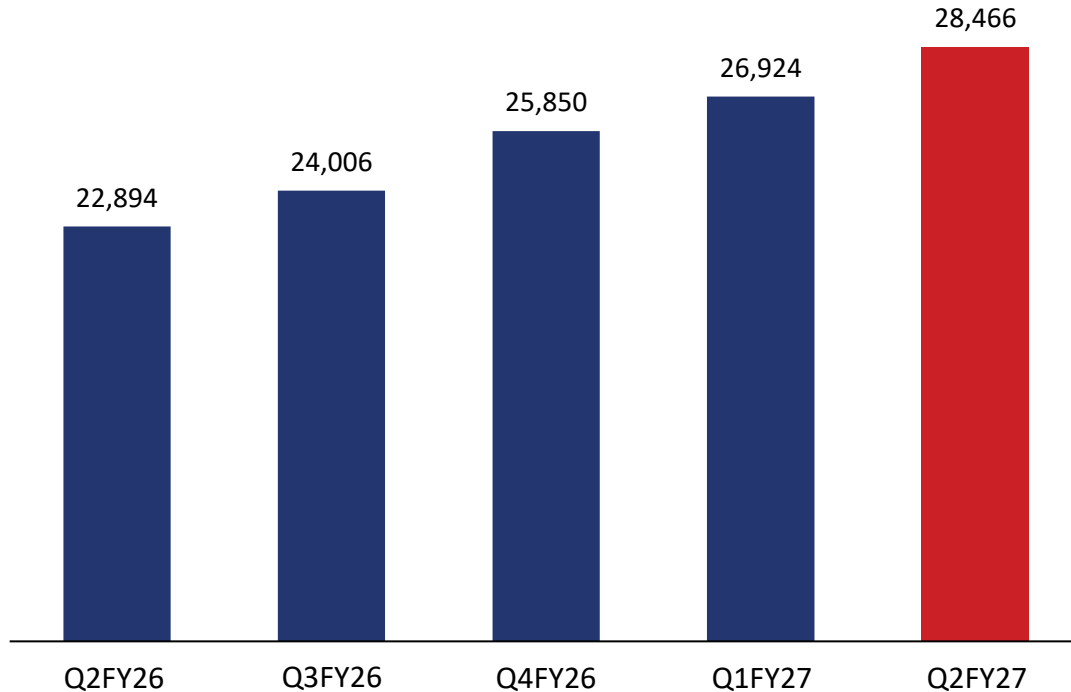
Gross Advances ₹ 23,934 Crore ▲ ₹ 19,137 Crore (Q2 FY26)	Yield on Advances 17.5% ▲ 15.4% (Q2 FY26)	GNPA ₹ 679 Crore ▼ ₹ 1,635 Crore (Q2 FY26)	RoA/RoE 1.5%/26.5% ▲ (1.5)%/(21.3)% (Q2 FY26)
Deposits ₹ 28,466 Crore ▲ ₹ 22,894 Crore (Q2 FY26)	Cost of Deposits 7.0% ▼ 7.3% (Q2 FY26)	NNPA ₹ 80 Crore ▼ ₹ 696 Crore (Q2 FY26)	CRAR 24.1% ▲ 22.4% (Q2 FY26)
CASA ₹ 6,645 Crore ▲ ₹ 6,046 Crore (Q2 FY26)	NIM 8.2% ▲ 5.9% (Q2 FY26)	PCR 94.0% ▲ 74.4% (Q2 FY26)	Cost to Income 57.7% ▼ 81.7% (Q2 FY26)

Deposits

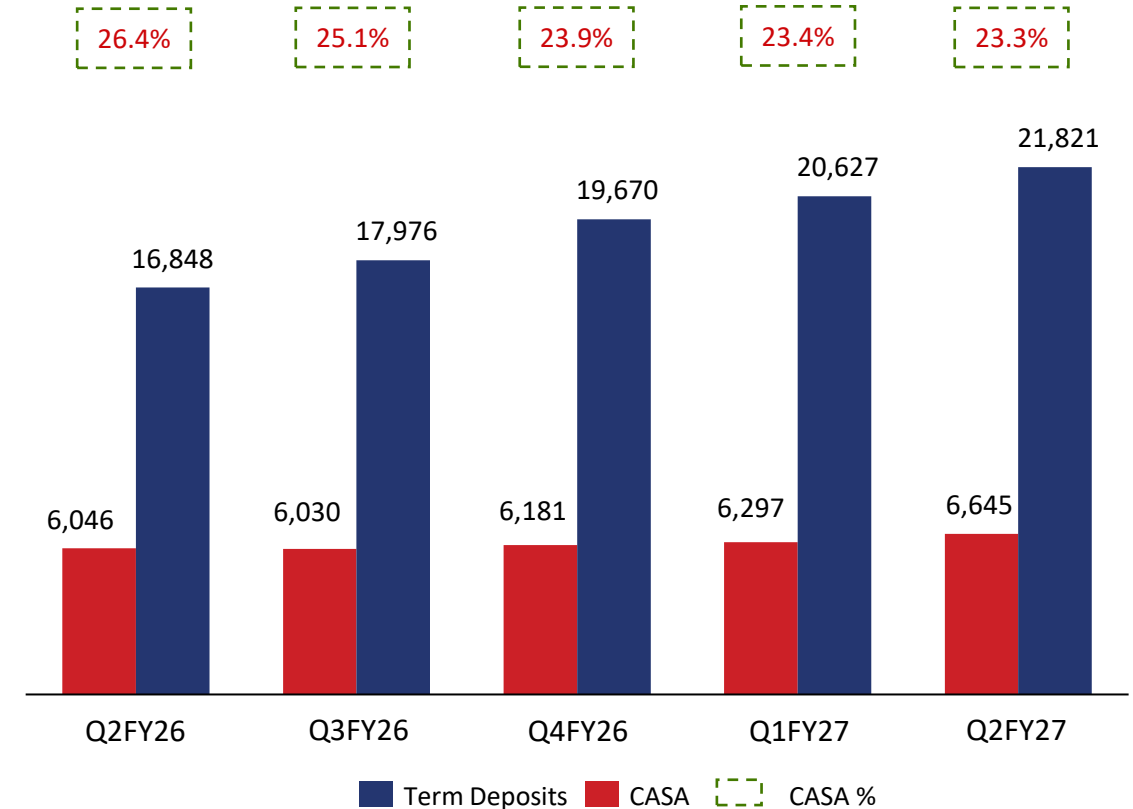


Deposit Profile (1/2)

Total Deposits (₹ Crs)



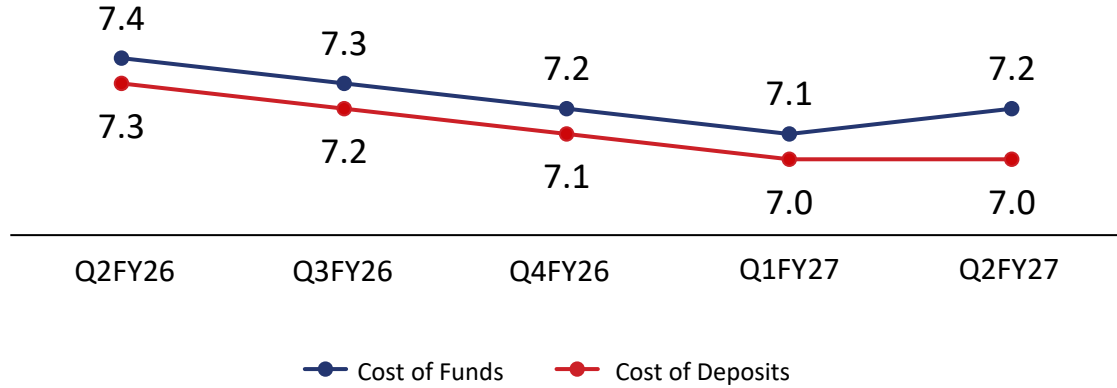
CASA and Term Deposit (₹ Crs)



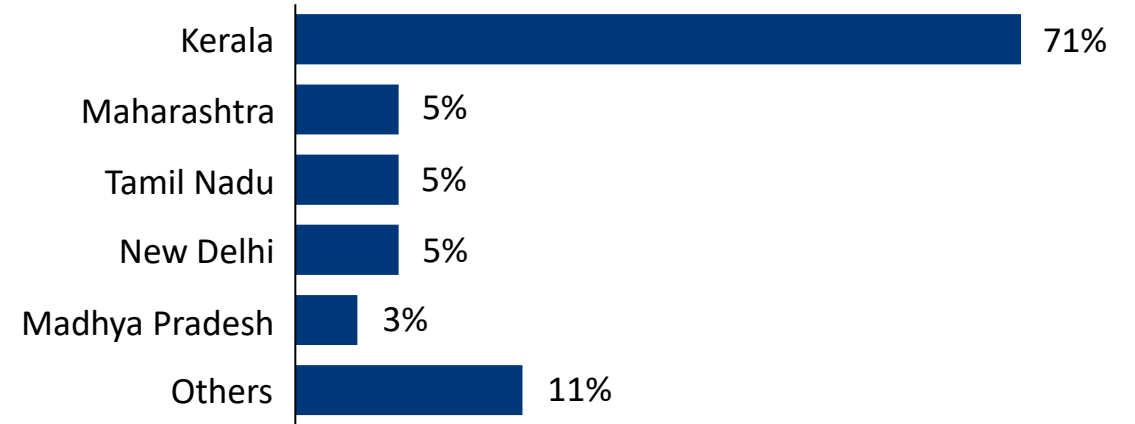
- Total Deposits grew by 24% YoY and 6% over the previous quarter
- CASA at ₹ 6,645 crore grew by 10% YoY and CASA ratio stood at 23.3%
- Term Deposit growth of 30% YoY was driven by increase in both retail and bulk deposits
- Retail share of deposits stands at 89%. Retail deposits have crossed ₹25,000 crore this quarter to reach ₹25,475 crore

Deposit Profile (2/2)

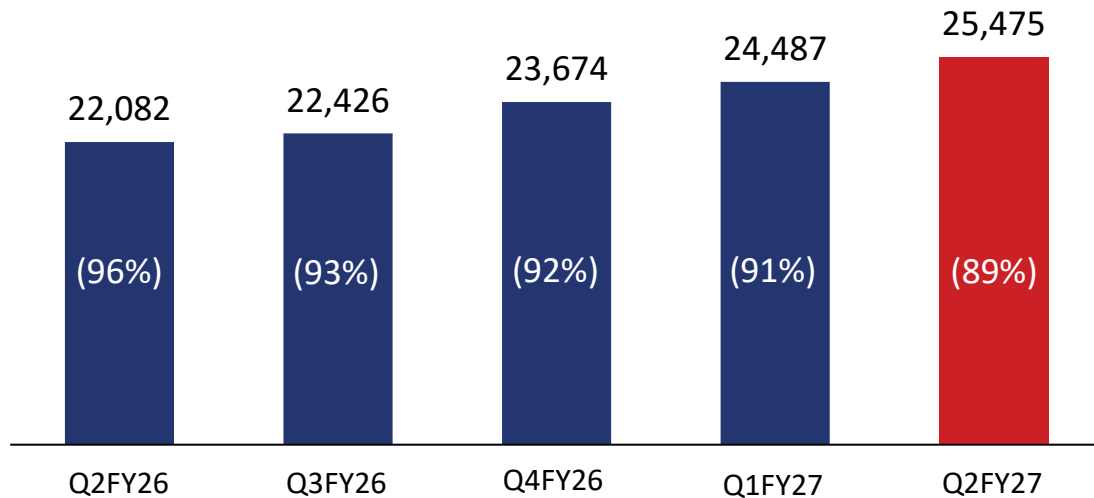
Cost of Funds and Cost of Deposits (%)



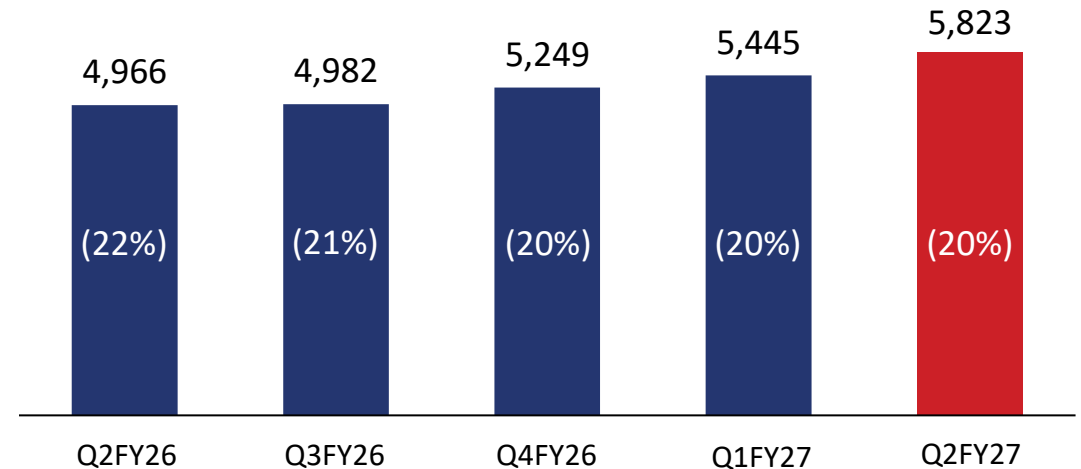
State Wise Deposit Mix (September-26)



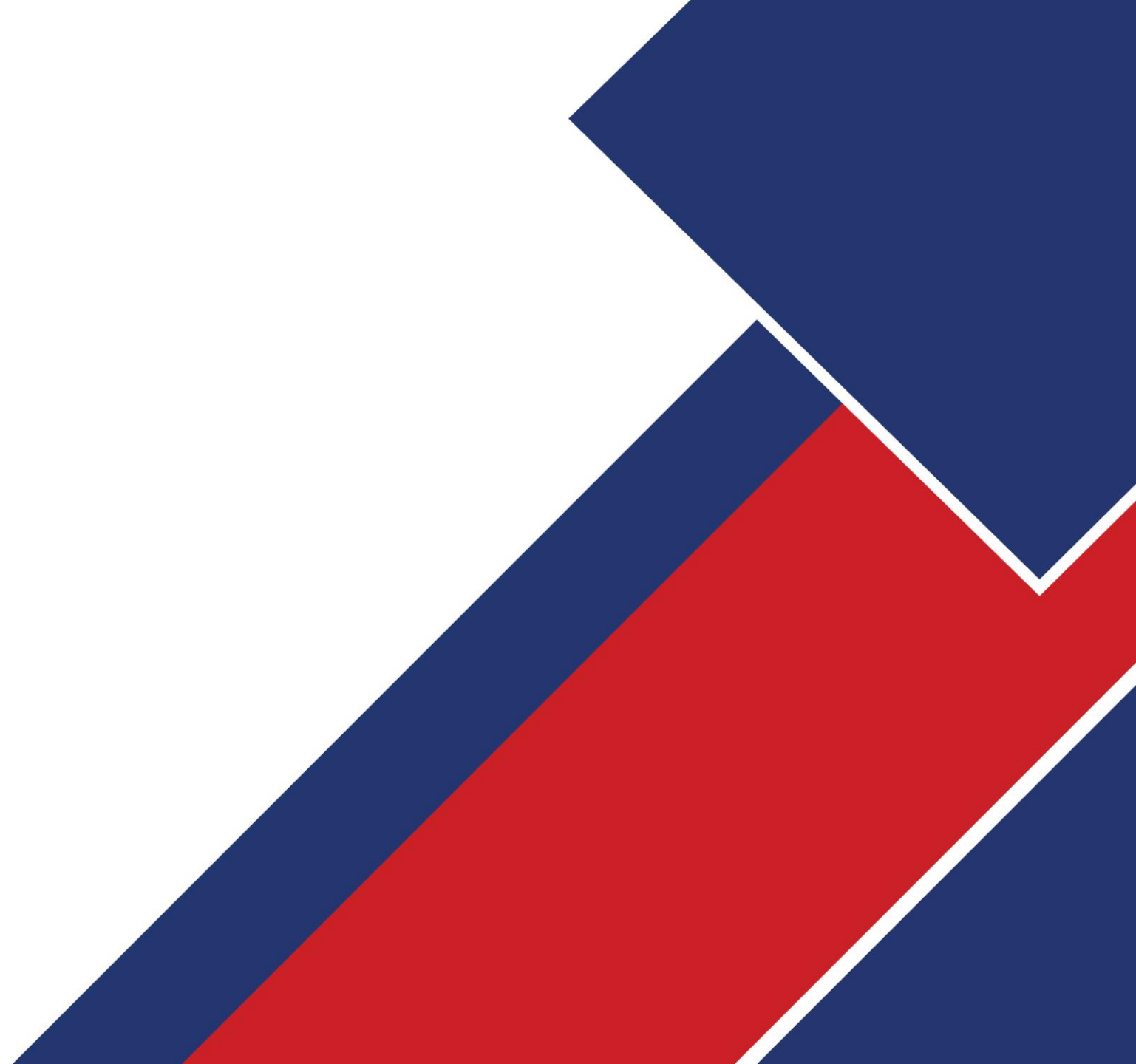
Retail Deposits (₹ Crs) and contribution to Total Deposits (%)



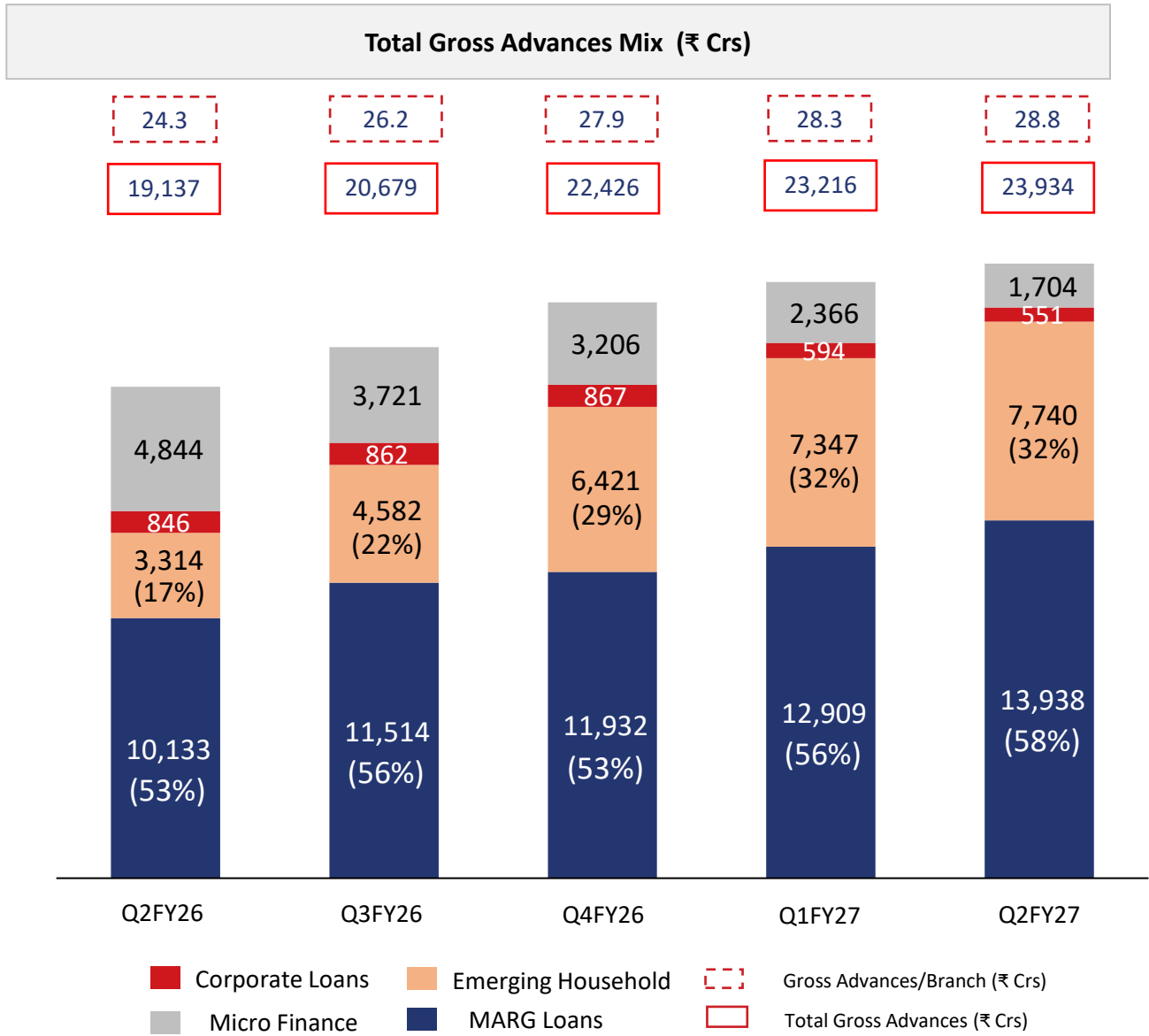
NRE/NRO Deposits (₹ Crs) and contribution to Total Deposits (%)



Advances



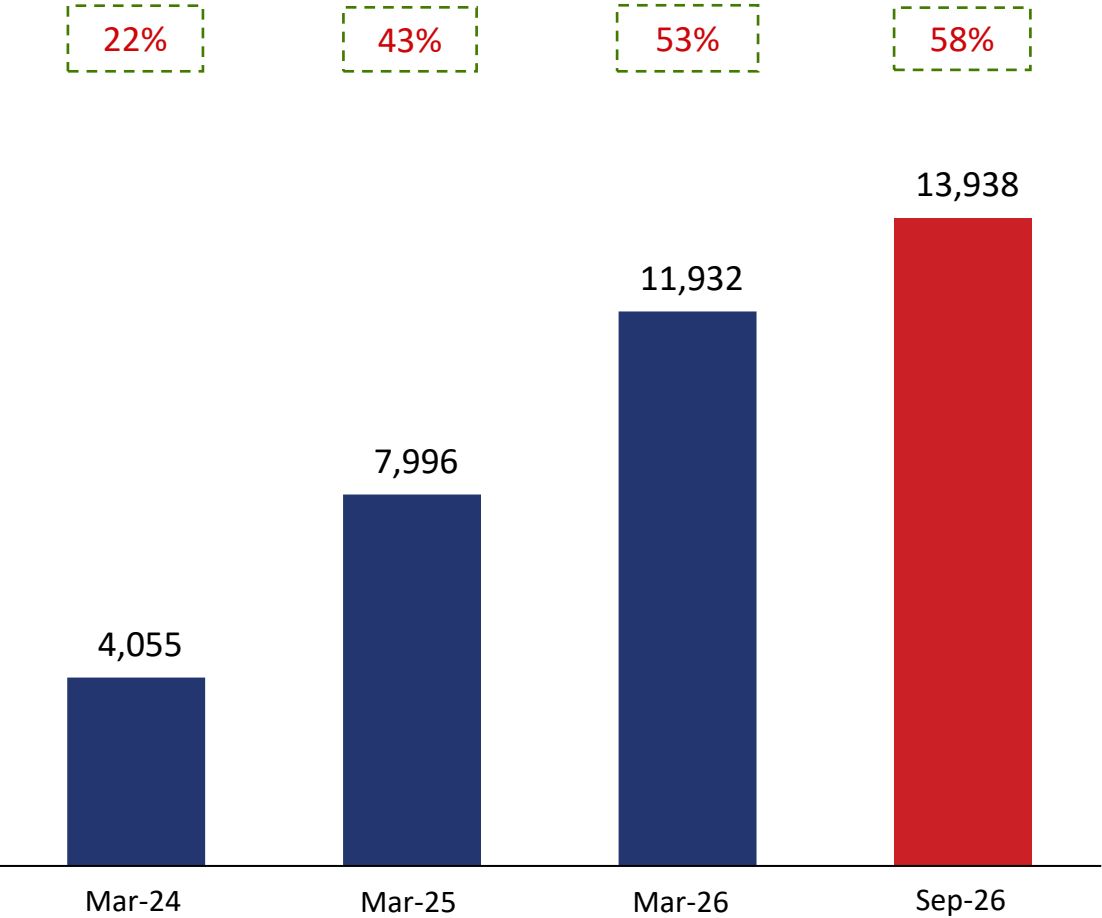
Total Gross Advances Mix



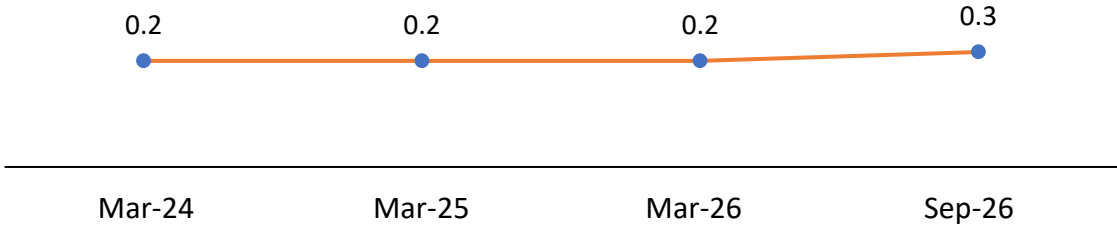
- Total Gross Advances grew by 25% on YoY basis and 3% on QoQ basis
- Secured Advances grew by 32% YoY and make up 64% of the portfolio as of September 2026
- MARG portfolio comprising of MSME, Agriculture, Retail and Gold Loans has grown by 38% YoY and 8% QoQ.
- Emerging Household portfolio comprising of small ticket loans provided to individuals, small entrepreneurs etc. has grown by 134% YoY and 5% QoQ
- Micro Finance comprising of group loans have declined by 65% YoY and 28% QoQ. This is in line with the Bank’s strategy of graduating eligible microfinance customers to the Emerging Household (EH) segment.

M.A.R.G Strategy – Road towards sustainable growth with a de-risked business

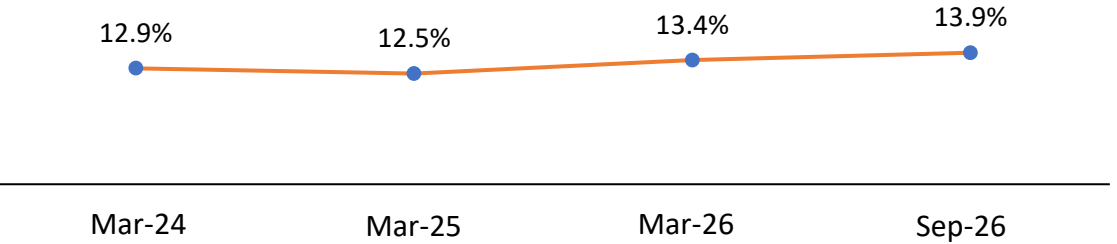
Gross Advances of MARG portfolio (₹ Crs) and its contribution (%)



Total GNPA (%) of MARG portfolio



Yield on Advances (%) of MARG portfolio

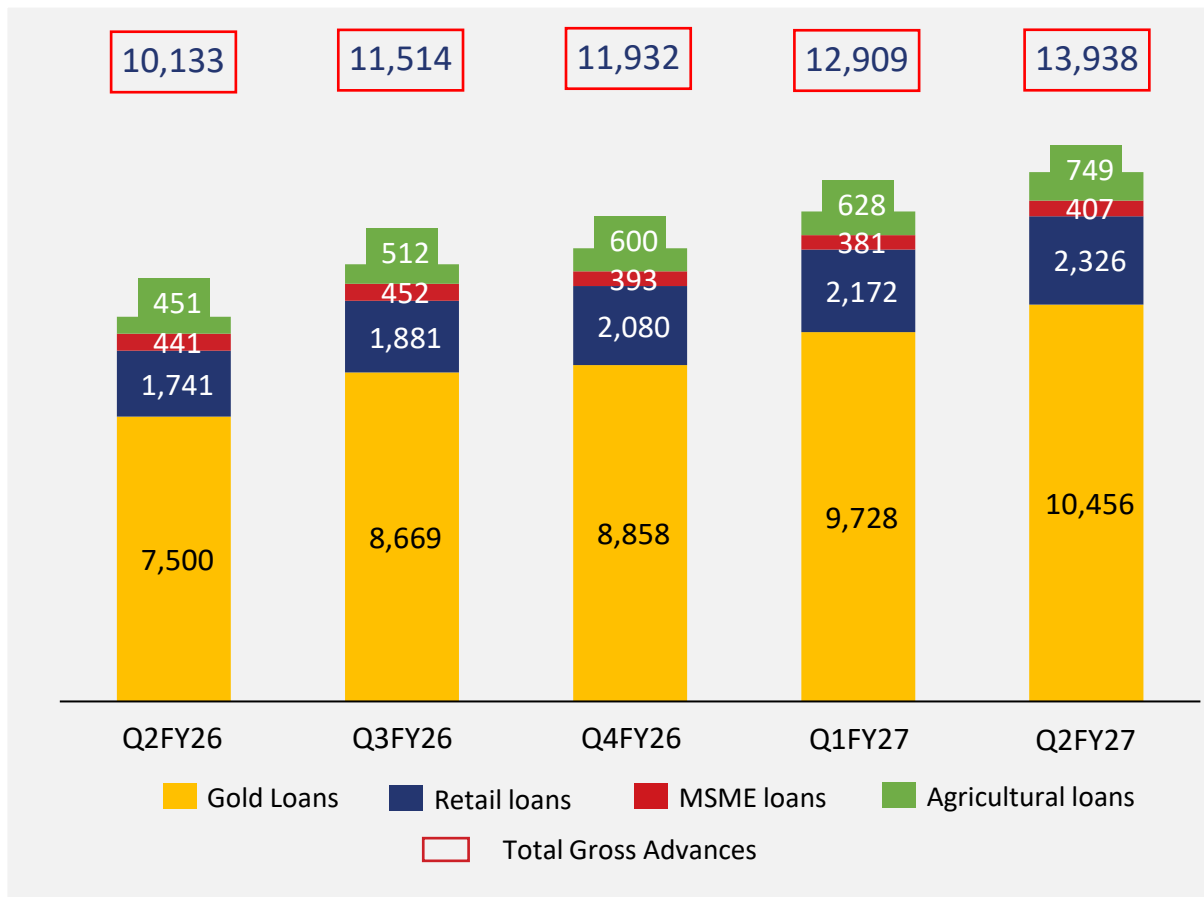


M – MSME, A – Agriculture, R – Retail, G – Gold

MARG represents our core secured lending pillars that drive responsible expansion while balancing risk and profitability.

M.A.R.G – Gold and Retail contributing steady growth

Gross Advances (₹ Crs)



Average Ticket size

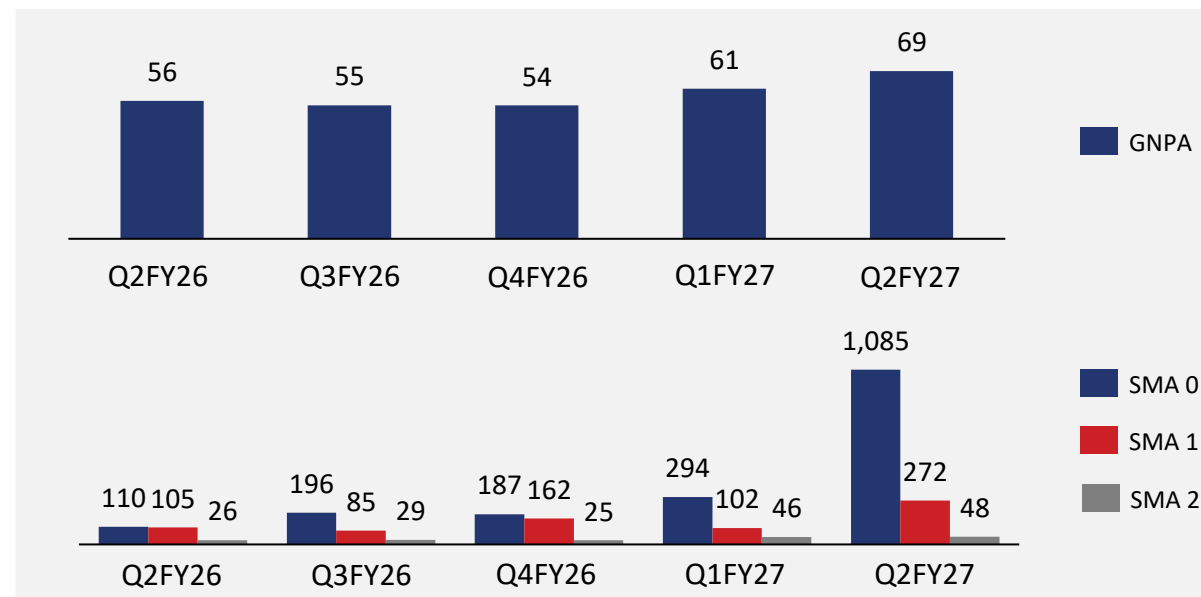
Gold Loans
~ ₹ 3,25,000

Retail Loans
~ ₹ 9,25,000

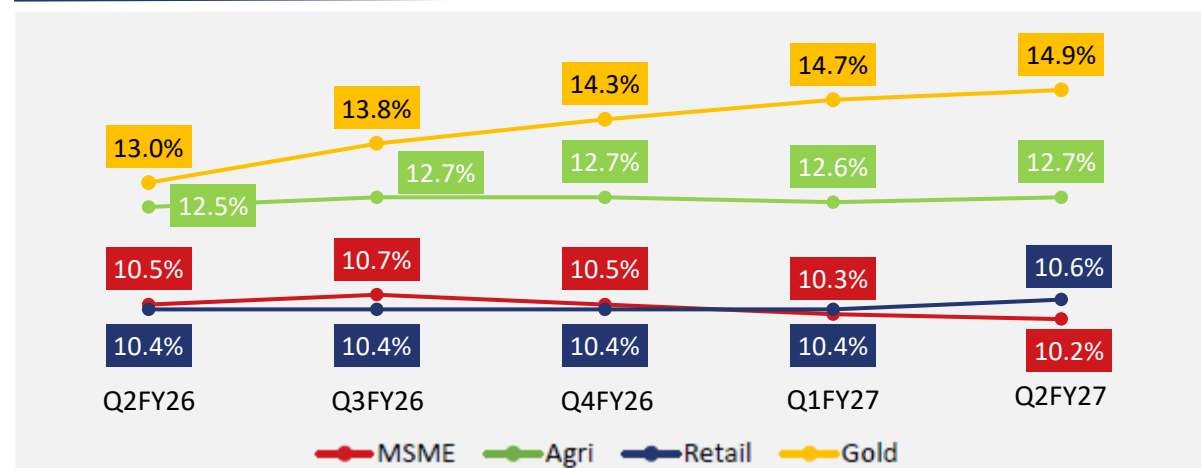
MSME Loans
~ ₹ 30,00,000

Agri Loans
~ ₹ 13,00,000

Asset Quality (₹ Crs)

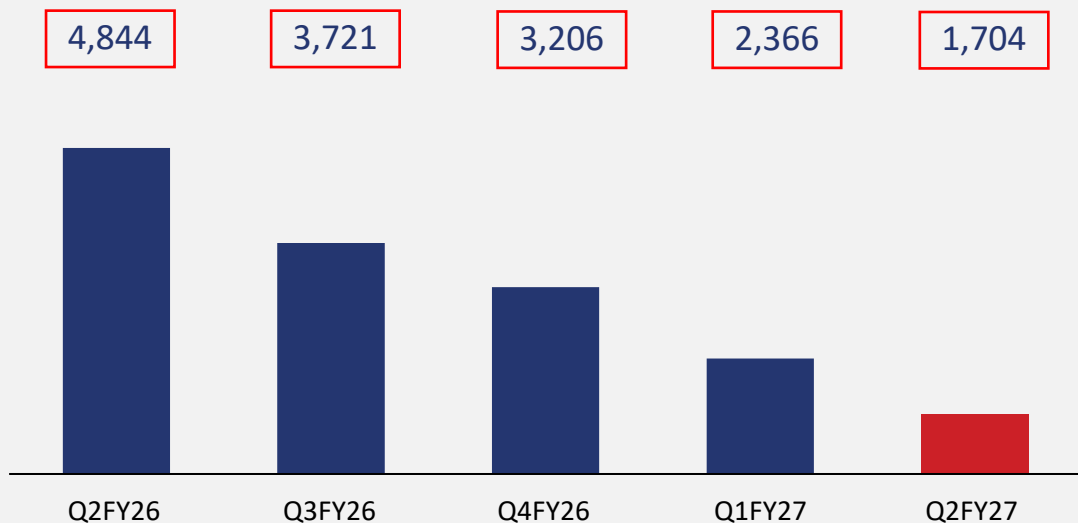


Yield on Advances (%)

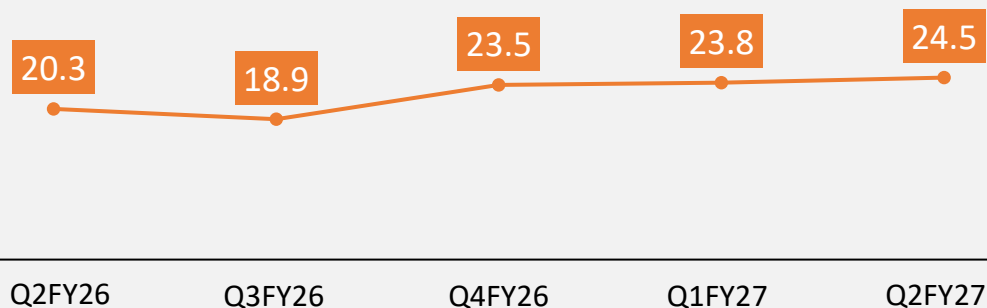


Micro Finance – Legacy group loans

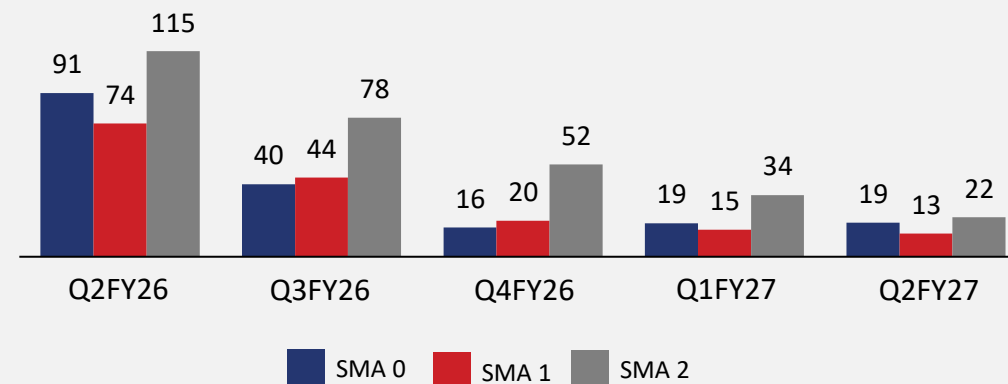
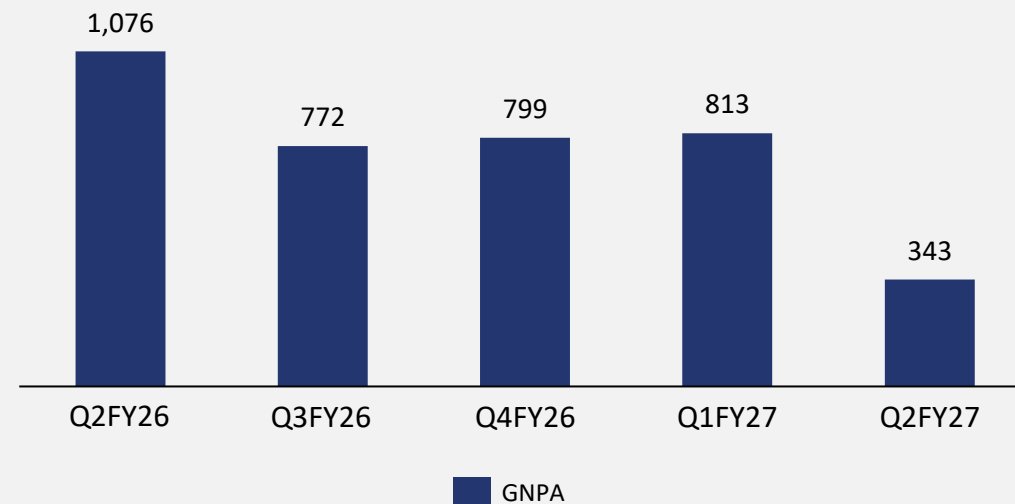
Gross Advances (₹ Crs)



Yield on Advances (%)



Asset Quality (₹ Crs)



The **Emerging Household (EH)** segment comprises customers who have progressed beyond traditional microfinance and are ready to access a wider range of banking products and financial solutions. It caters to customers transitioning towards greater financial stability and retail banking relationships.

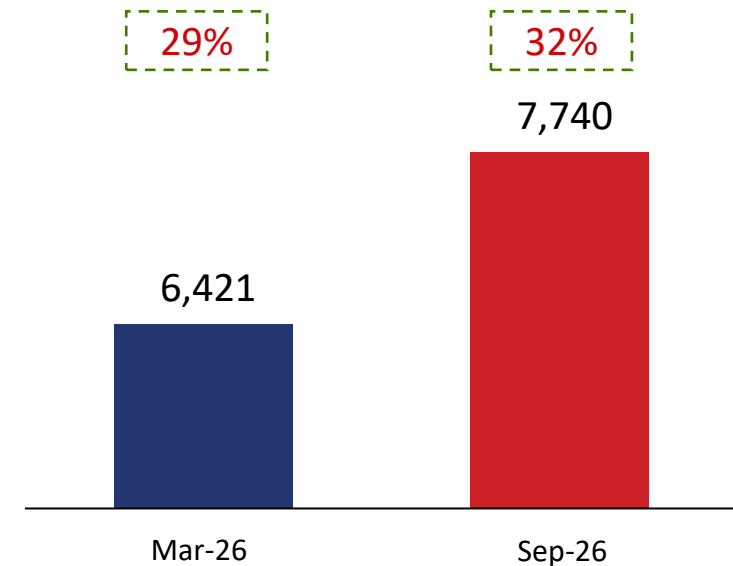
Customer Profile: Individuals, small entrepreneurs, and other emerging business customers.

Annual Household Income: ₹3 lakh to ₹15 lakh.

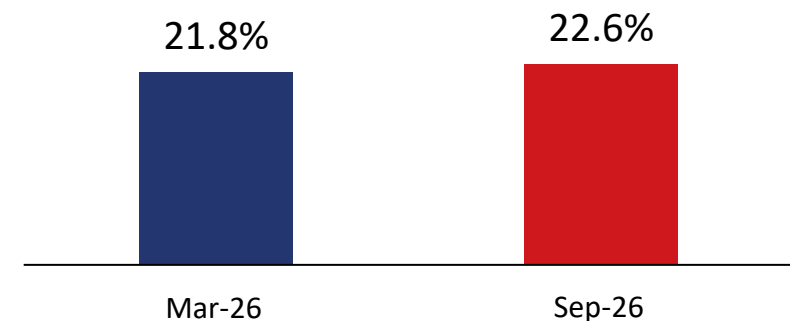
Maximum Loan Limit: Up to ₹10 lakh.

Portfolio Structure: Unsecured lending is restricted to individual loans only. All other lending within the segment is secured.

Gross Advances of EH portfolio (₹ Crs) and its contribution (%)

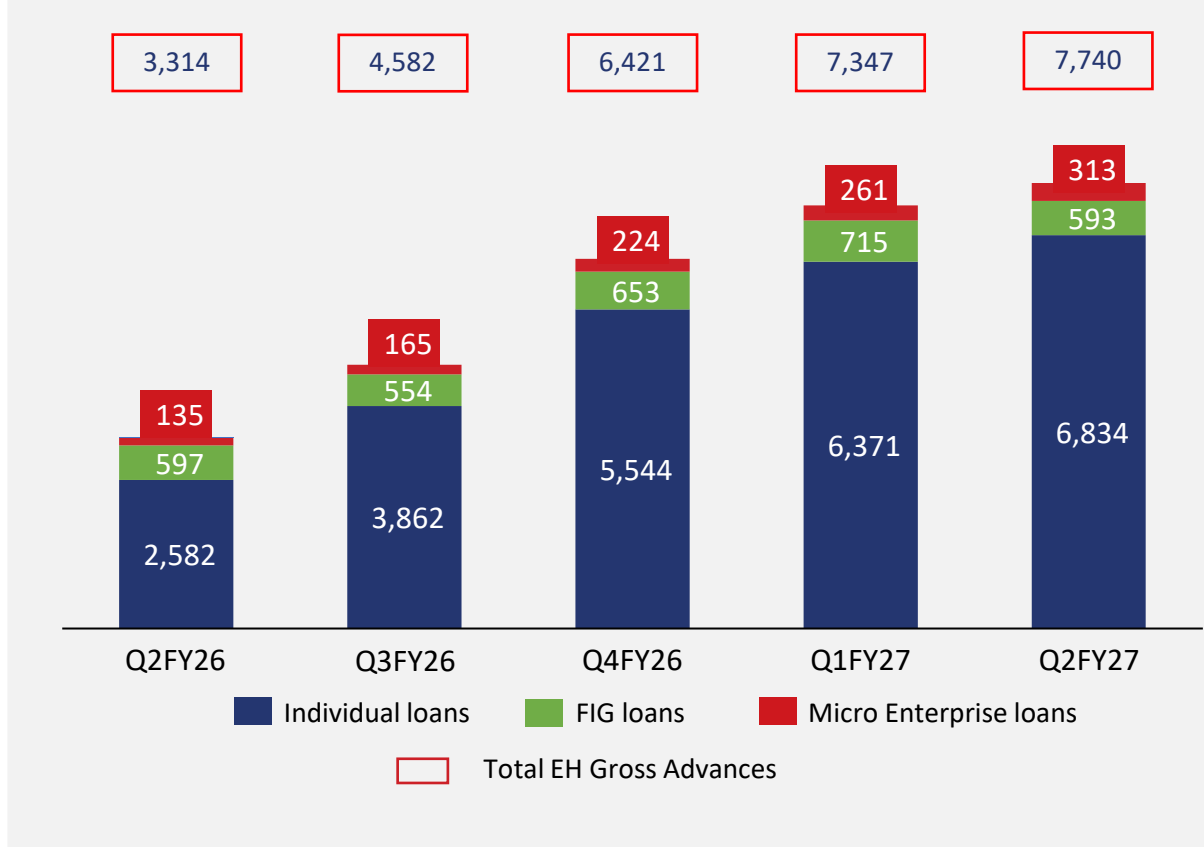


Yield on Advances of EH portfolio



Loans to Emerging Household (EH) segment

Gross Advances (₹ Crs)



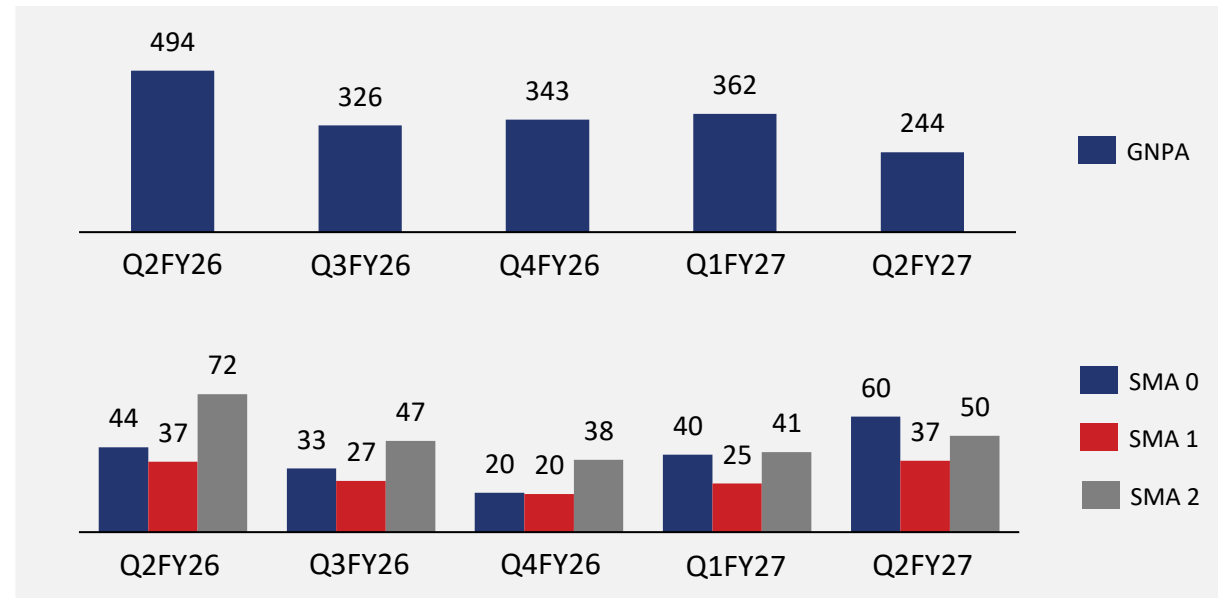
Average Ticket size

Individual Loans
~ ₹ 75,000

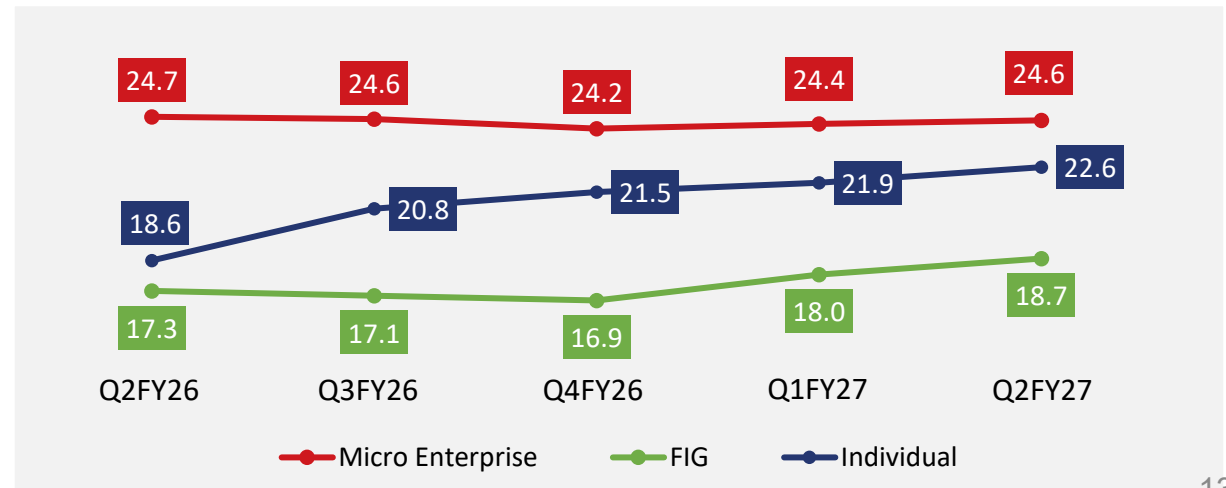
Micro Enterprise Loans
~ ₹ 1,00,000

FIG Loans
~ ₹ 60,000

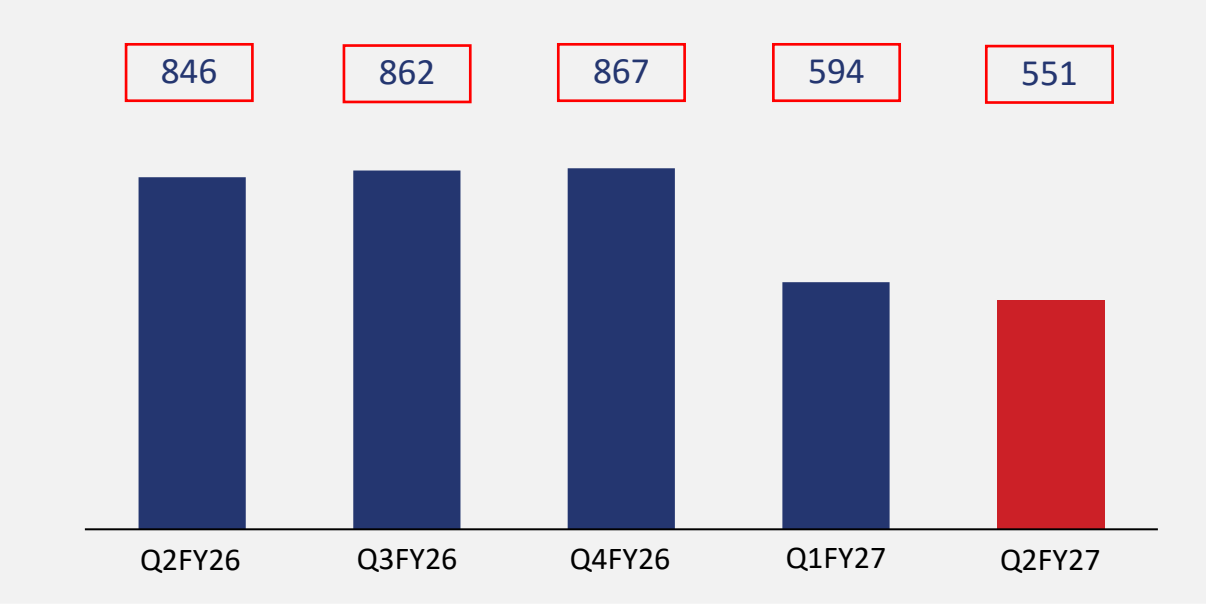
Asset Quality (₹ Crs)



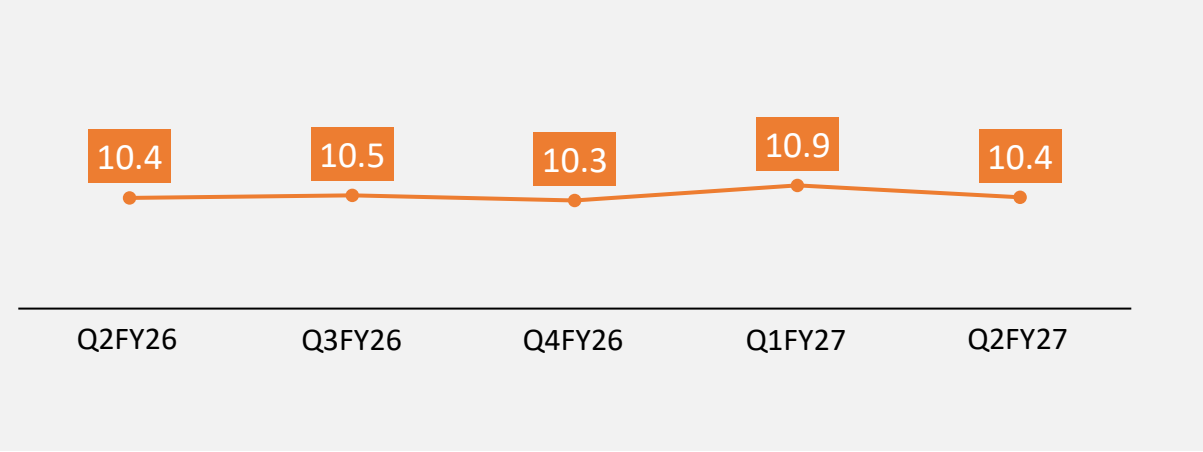
Yield on Advances (%)



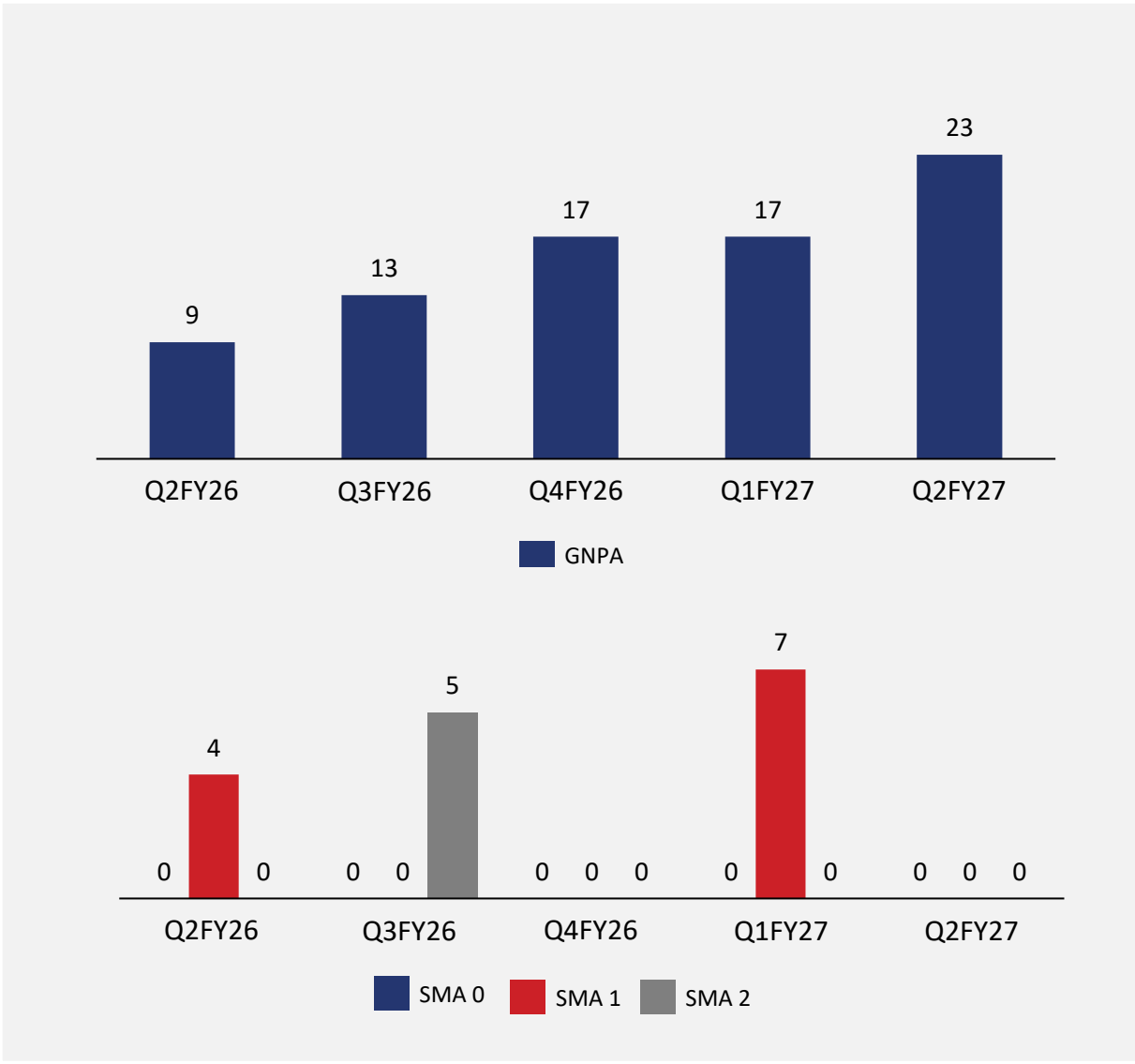
Gross Advances (₹ Crs)



Yield on Advances (%)

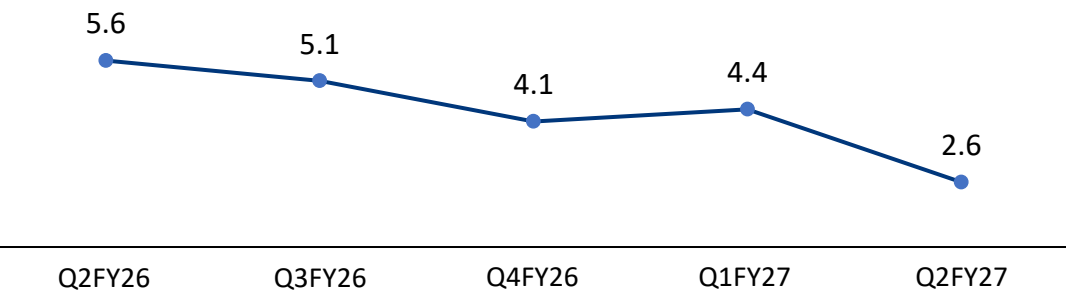


Asset Quality (₹ Crs)

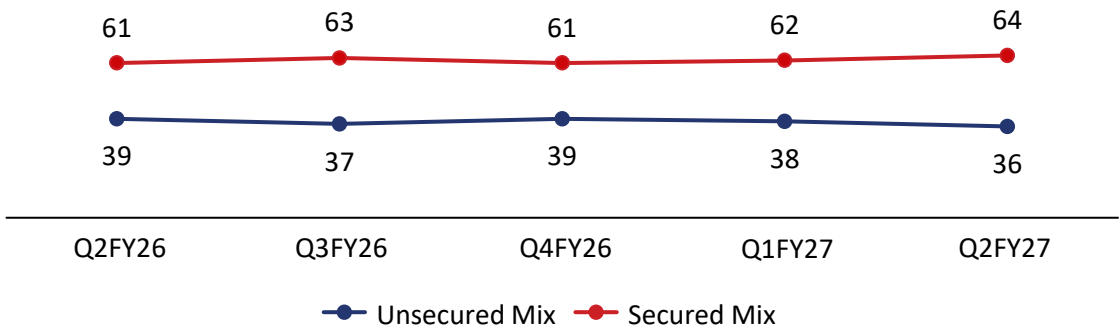


Stable credit cost and increasing secured mix

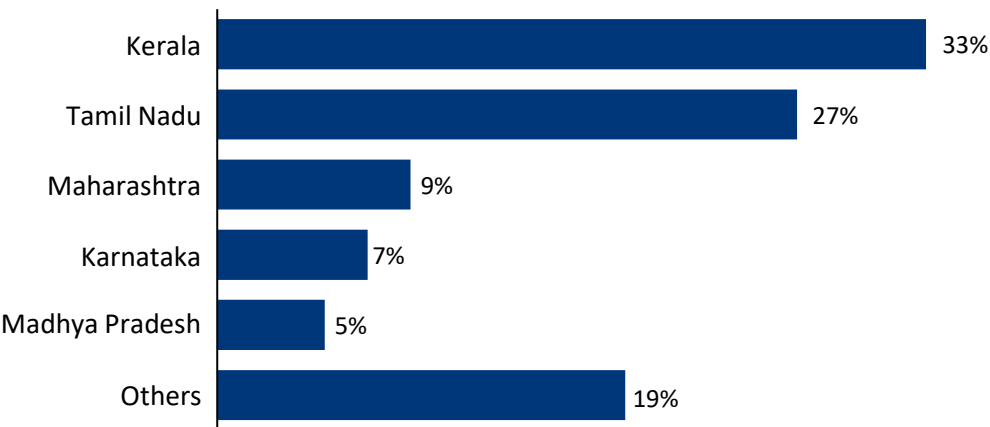
Credit Cost (%) **



Secured & Unsecured Mix (%)

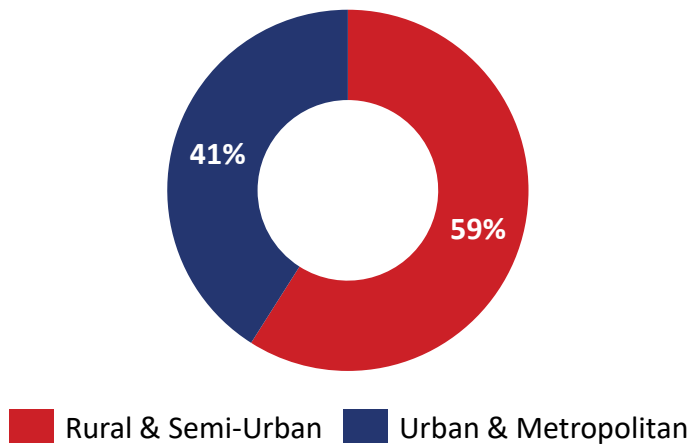


Gross Advances by States (September-26)



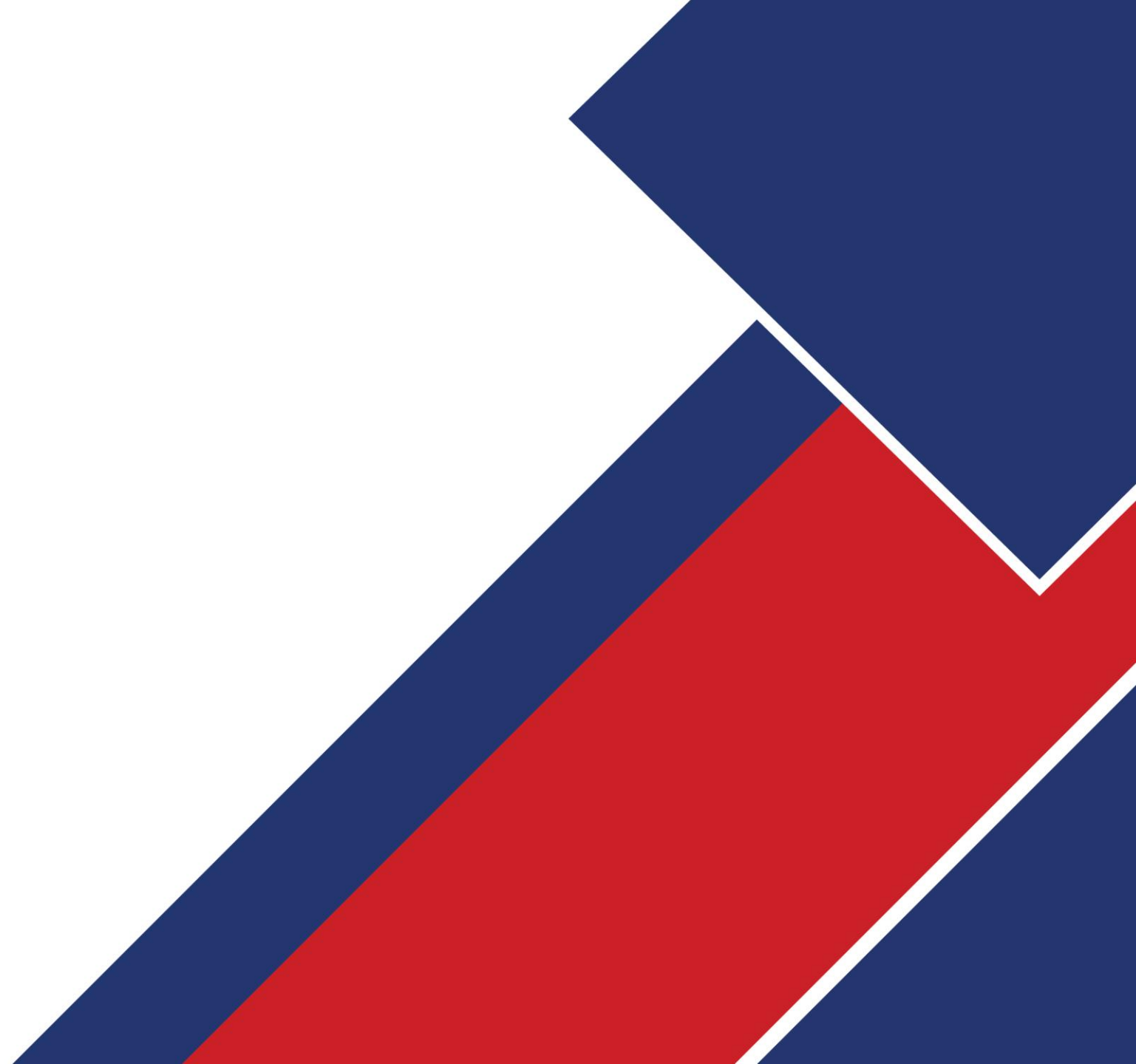
Majority of advances in rural & semi-urban regions

As of September-26 (% of Gross Advances)

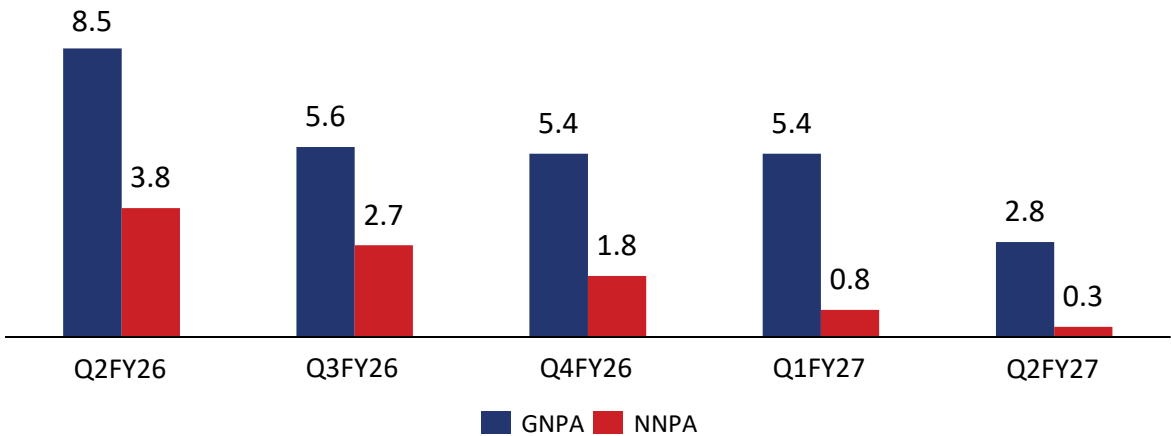


Credit cost is calculated as a percentage of provisions during the quarter divided by avg. advances for the quarter, *Annualized

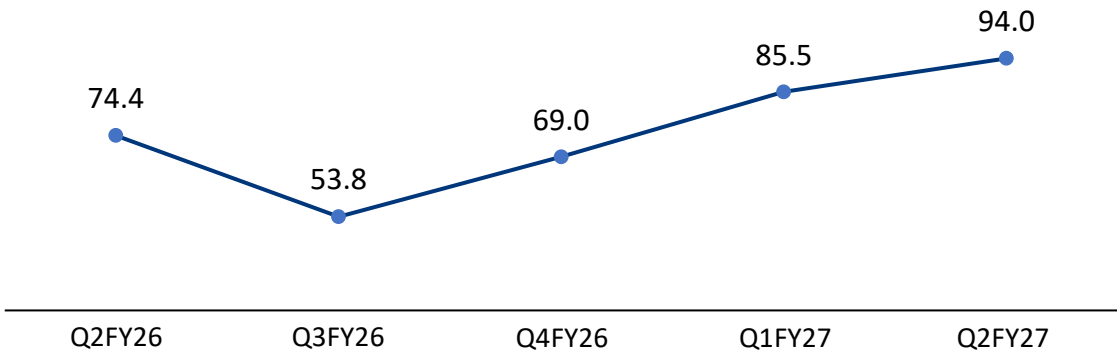
Asset Quality



GNPA & NNPA (%)



PCR (%)

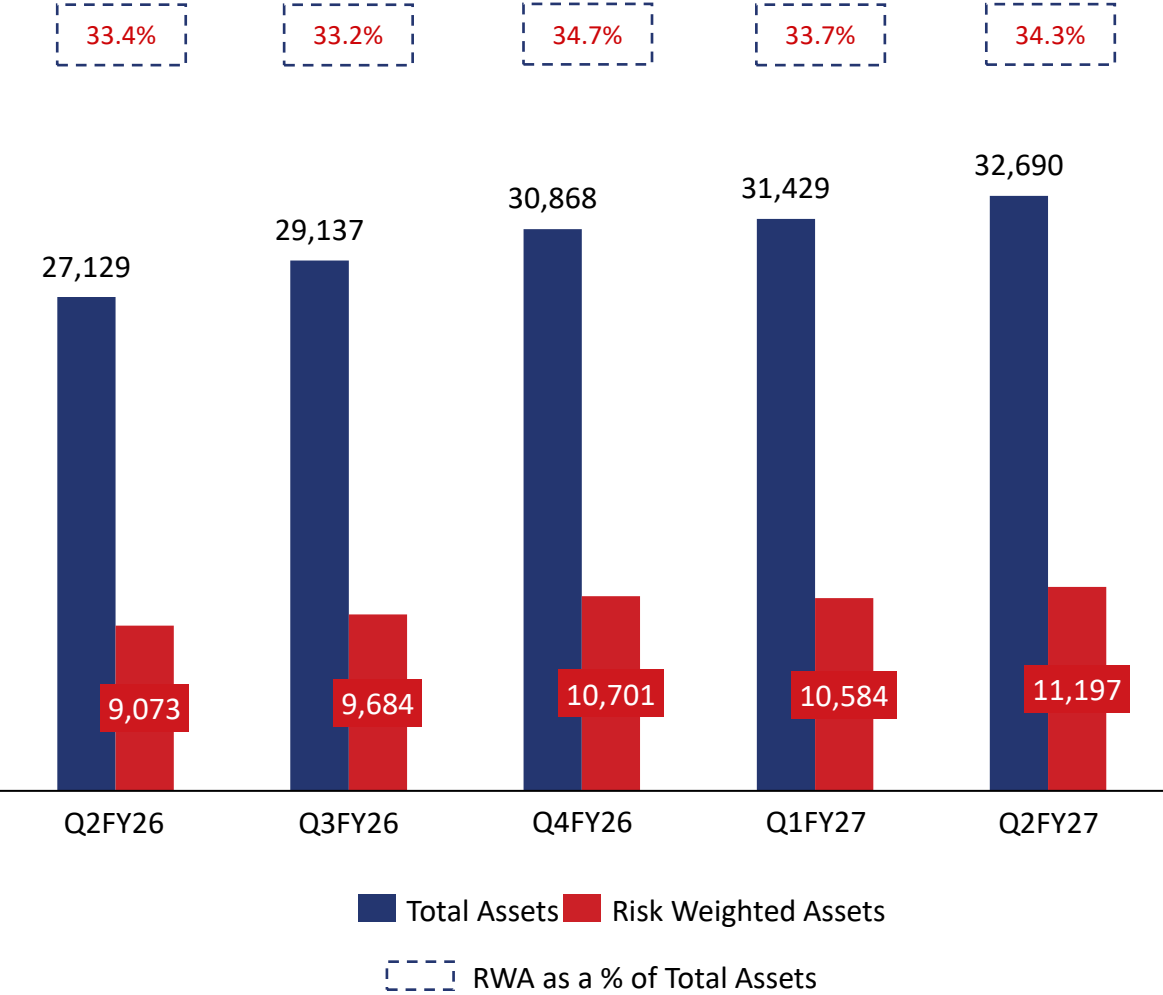


• PCR for Q3FY26 had reduced on account of transfer of NPA portfolio having higher provisions to ARC

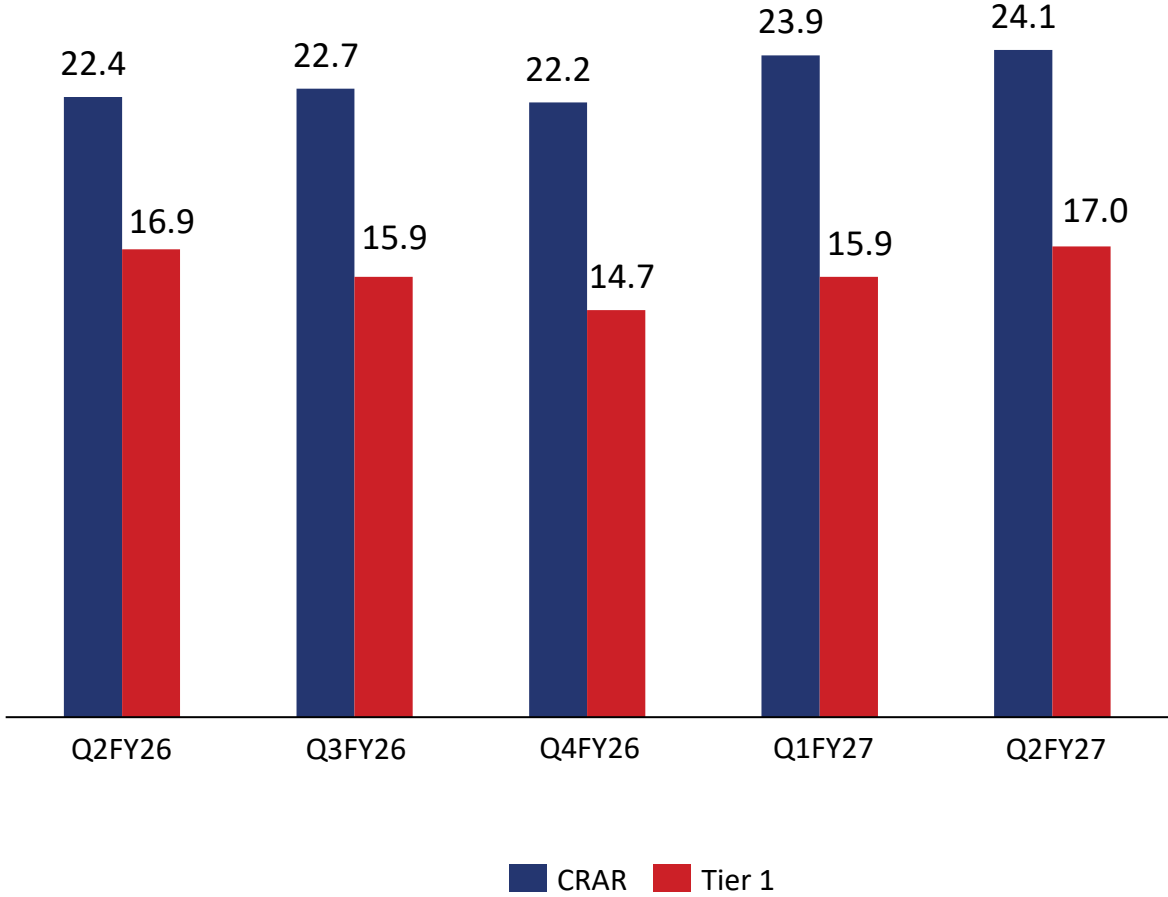
NPA Movement (₹ Crs)

Description	Q2FY26	Q3FY26	Q4FY26	Q1FY27	Q2FY27
Opening balance of Gross NPAs at the beginning of the period/year	1,363.6	1,634.6	1,165.6	1,213.9	1,253.3
Additions during the period/year	341.9	218.8	105.5	74.7	87.1
Less: Reductions during the period/year on account of recovery	14.4	25.1	12.0	10.0	10.8
Less: Reductions during the period/year on account of upgradations	28.2	34.8	45.3	25.3	25.3
Less: Reductions during the period/year on account of write offs (including technical write-offs)	-	-	-	-	625.7
Less: Reductions during the period/year on account of sale of NPAs to an asset reconstruction company (ARC)	28.3	627.9	-	-	-
Gross NPAs at the end of period/year	1,634.6	1,165.6	1,213.9	1,253.3	678.6
Net NPAs at the end of period/year	696.4	547.9	382.4	184.1	79.9
Recovery from Technical write offs and Sale to ARC	30.3	70.1	60.5	31.2	31.7

Total Assets & Risk Weighted Assets (₹ Crs)



Capital Adequacy (%)

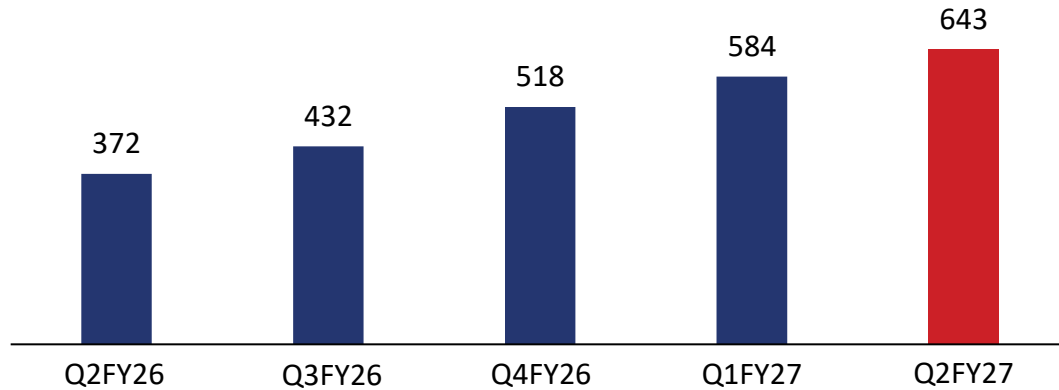




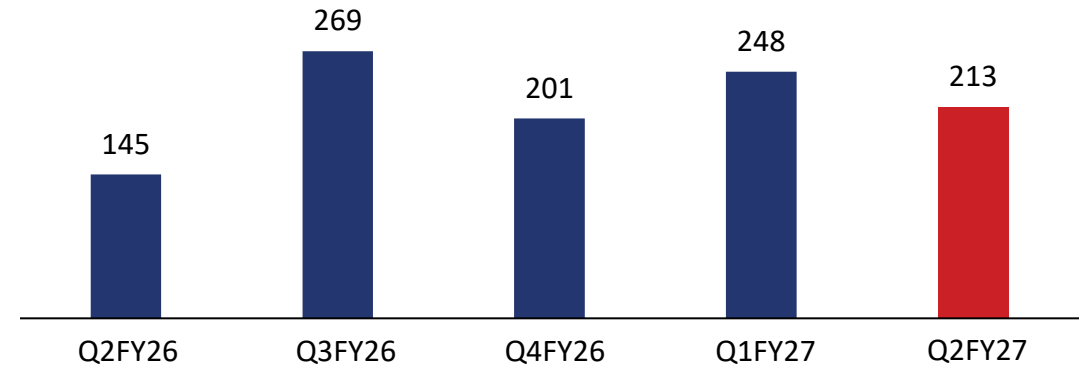
Key Financial Metrics

Key Profitability Metrics

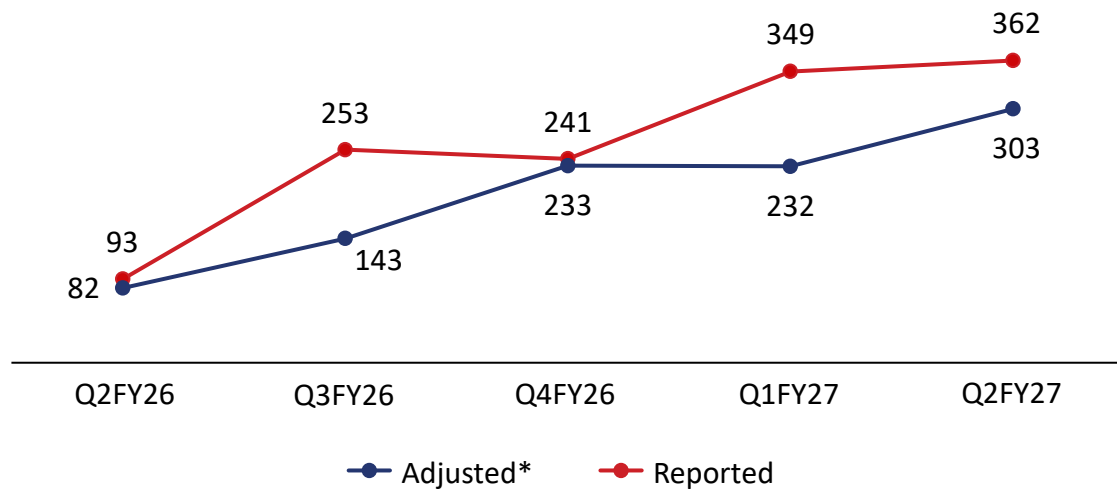
Net Interest Income (₹ Crs)



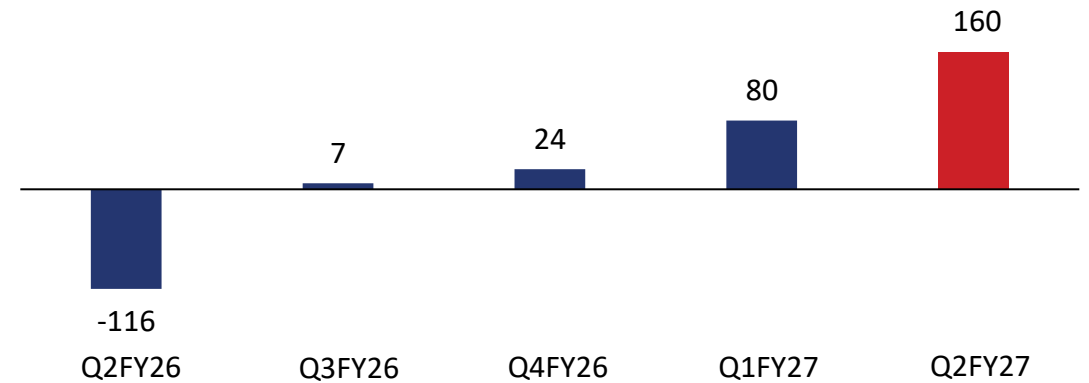
Non-Interest Income (₹ Crs)



Pre-Provision Operating Profit (₹ Crs)

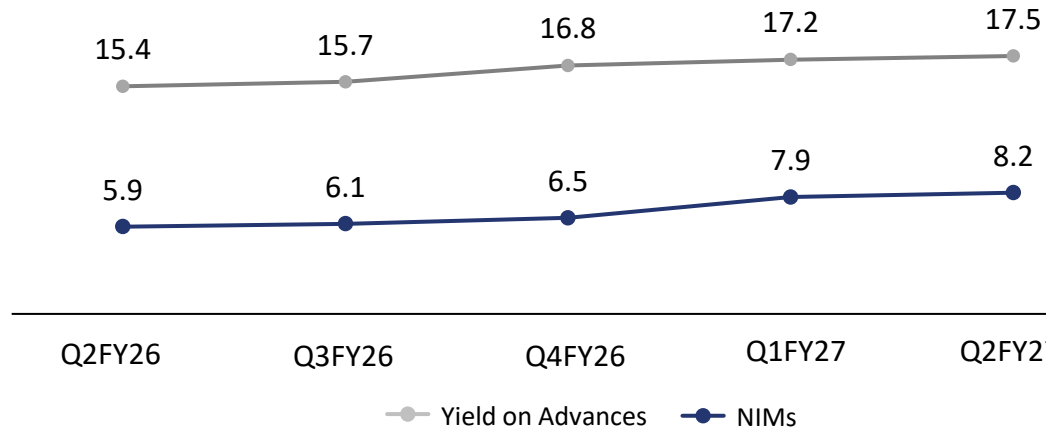


Profit /Loss After Tax (₹ Crs)

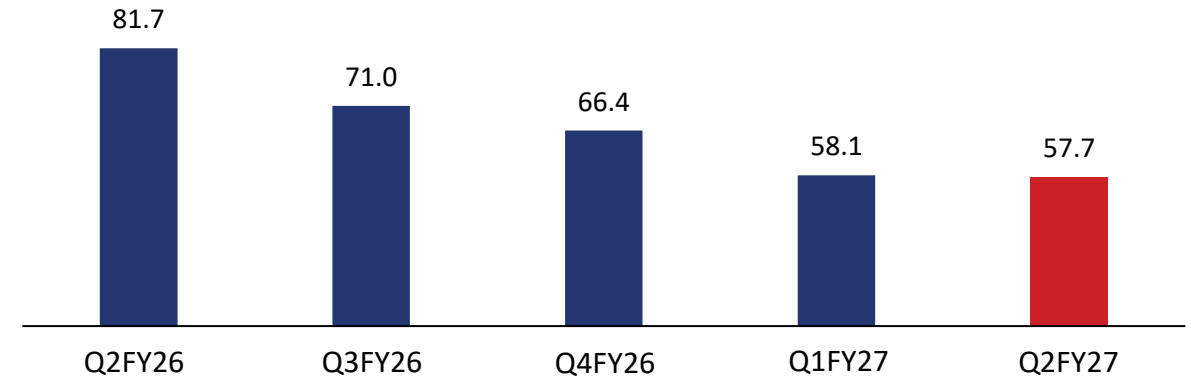


Key Profitability Ratios

Margins# (%)

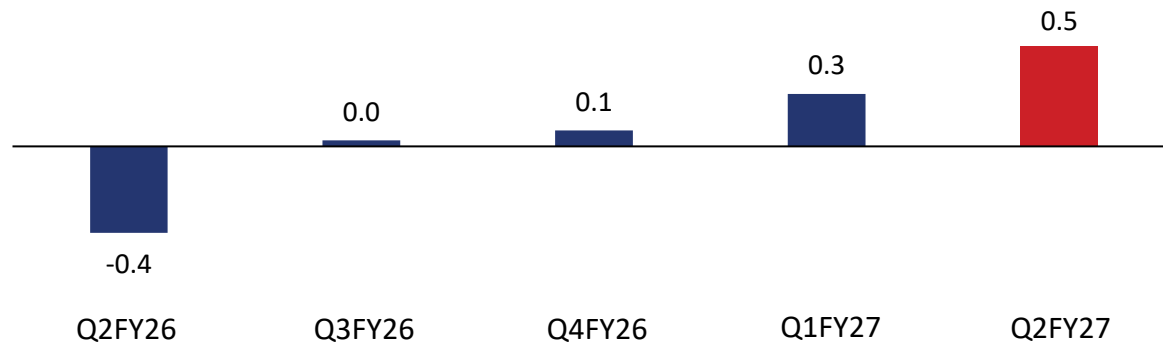


Cost to Income (%)

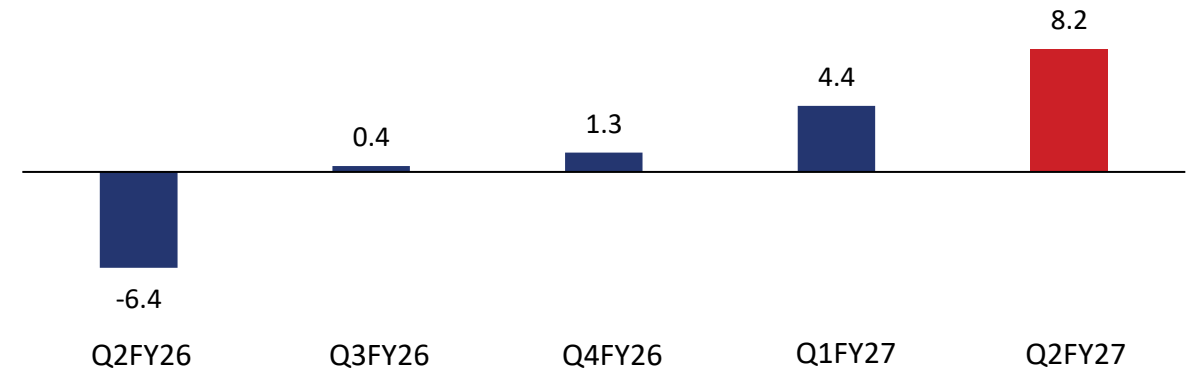


* Q3FY26 – Adjusted for one time income of 69 cr. on account of transfer of NPA

ROA*(%)



ROE*(%)



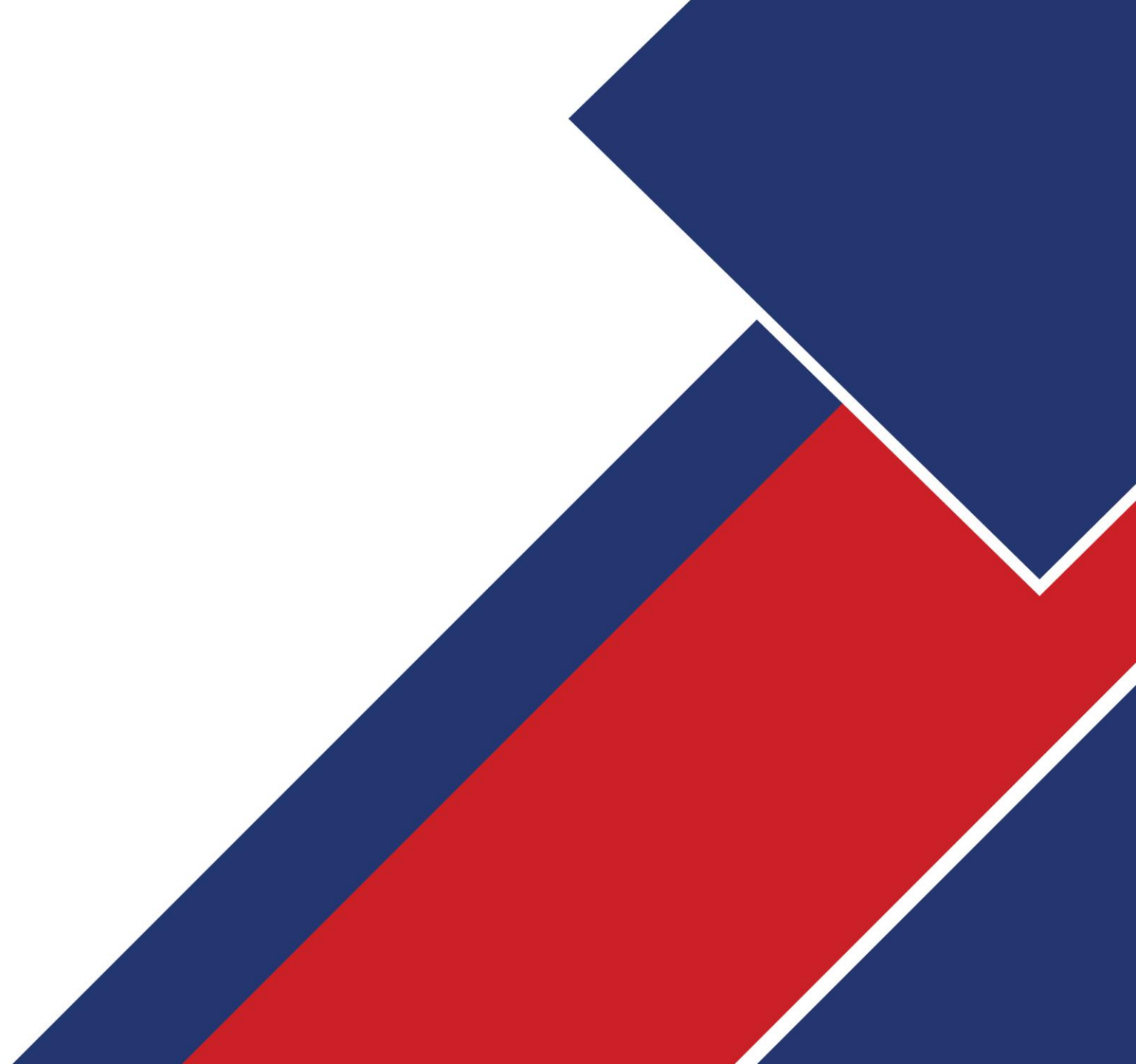
Profit & Loss Statement

Particulars (₹ Crs)	Q2FY27	Q1FY27	Q-o-Q	Q2FY26	Y-o-Y	H1FY27	H1FY26	Y-o-Y
Interest Income	1,174.71	1,097.77	7.0%	819.82	43.3%	2,272.49	1,648.05	37.9%
Interest Expense	531.46	513.69	3.5%	448.03	18.6%	1,045.16	898.38	16.3%
Net Interest Income	643.25	584.08	10.1%	371.79	73.0%	1,227.33	749.67	63.7%
Other Income	213.33	248.24	-14.1%	145.16	47.0%	461.57	340.30	35.6%
Net Total Income	856.58	832.32	2.9%	516.96	65.7%	1,688.90	1,089.97	54.9%
Employee Benefits Expense	180.05	179.79	0.1%	158.23	13.8%	359.84	348.79	3.2%
Depreciation and Amortization Expense	16.79	16.62	1.0%	16.57	1.3%	33.41	32.87	1.6%
Other Expenses	297.35	286.93	3.6%	248.91	19.5%	584.28	490.13	19.2%
Operating Expense	494.19	483.34	2.2%	423.70	16.6%	977.53	871.79	12.1%
Pre-Provision Operating Profit	362.39	348.98	3.8%	93.25	288.6%	711.37	218.17	226.1%
Provisions	147.89	241.96	-38.9%	248.67	-40.5%	389.85	482.79	-19.3%
Exceptional Items	-	-		-		-	-	
Profit before tax	214.50	107.02	100.4%	(155.42)		321.52	(264.62)	
Tax Provisions	54.33	26.94	101.7%	(39.61)		81.26	(67.59)	
Profit After Tax	160.17	80.08	100.0%	(115.81)		240.26	(197.03)	
Earnings Per Share (Diluted)	3.10	1.55		(2.24)		4.65	(3.81)	
Breakup of Other Income								
Loan Processing Fees	65.68	62.79	4.6%	49.66	32.3%	128.47	75.53	70.1%
Profit on sale of investments (Net)	12.02	7.64	57.4%	(5.07)		19.66	63.34	-69.0%
Profit on revaluation of investments (Net)	(17.21)	39.88		(5.27)		22.67	(43.69)	
Recovery on written off loan	1.08	0.12		9.29		1.20	20.55	-94.2%
PSLC Income	64.80	69.77	-7.1%	21.94	195.4%	134.57	88.05	52.8%
Account maintenance charge	8.23	7.30	12.7%	5.34	54.2%	15.53	8.42	84.5%
Third Party Product Income	25.96	13.89	86.9%	33.14	-21.7%	39.85	59.87	-33.4%
Other charges	52.78	46.86	12.6%	36.14	46.0%	99.64	68.24	46.0%
Total	213.33	248.24	-14.1%	145.16	47.0%	461.57	340.30	35.6%

Balance Sheet

Particulars (₹ Crs)	Sep-26	Mar-26	Mar-25	Mar-24
CAPITAL AND LIABILITIES				
Capital	516.12	515.66	515.43	514.78
Employee Stock Option Outstanding	3.96	6.49	4.04	5.68
Reserves and Surplus	1,507.12	1,264.38	1,429.58	1,971.33
Deposits	28,465.63	25,850.16	23,276.44	19,867.80
Borrowings	1,783.67	2,752.74	1,405.73	3,222.53
Other Liabilities and Provisions	413.16	478.55	547.07	504.76
Total Capital and Liabilities	32,689.66	30,867.98	27,178.29	26,086.88
ASSETS				
Cash and Balances with Reserve Bank of India	872.85	1,113.71	1,351.43	1,364.65
Balances with Banks and Money at Call and Short Notice	186.13	60.82	627.68	58.28
Investments	6,369.93	6,399.11	5,995.26	5,541.02
Advances	23,334.94	21,594.22	18,027.87	18,293.11
Fixed Assets	586.46	515.98	300.42	207.55
Other Assets	1,339.35	1,184.14	875.63	622.27
Total Assets	32,689.66	30,867.98	27,178.29	26,086.88

Company Overview



A social business driven by providing “Joy of Banking” to customers

Vision

"To be India's leading social bank that offers equal opportunities for the whole society through universal access and financial deepening, thus promoting financial inclusion, livelihood and economic development as a whole"

Mission

"To provide responsive banking services to the underserved and un-served households in India facilitated by customer-centric products, high-quality service and innovative technology."

ESAF Small Finance Bank, promoted by Dr. Kadambelil Paul Thomas and ESAF Financial Holdings, began operations on March 10, 2017, and became a Scheduled Commercial Bank in December 2018. The Bank is committed to financial inclusion, with a strong focus on the retail segment, MSMEs, and underserved segments, offering innovative, technology-driven solutions to support sustainable growth

ESAF SFB has adopted a **triple bottom line approach** towards business in line with the motto – ‘fighting the partiality of prosperity’. The triple bottom line approach of ESAF SFB focuses on the following 3 Ps:



Social
Impact

People

Promoting financial inclusion and gender equality through specialized financial services



Environment
Impact

Planet

The protection of the environment and ensuring sustainable development



Economic
Impact

Prosperity

Establishing a governance framework to ensure accountability, transparency and compliance



ESAF SFBs focus is on **unbanked and under-banked customer segments, especially in rural and semi-urban areas, as well as catering to all customer segments**



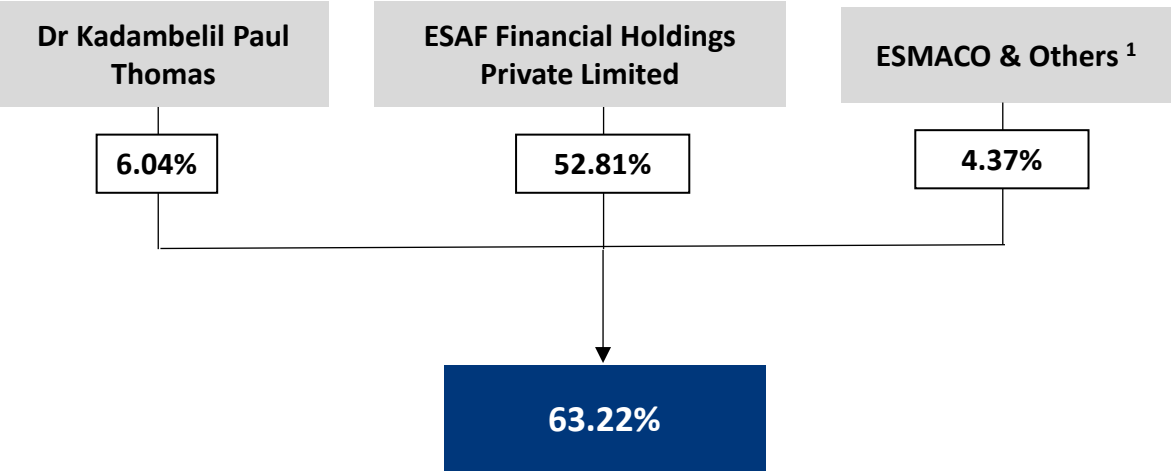
ESAF SFBs business model focuses on the principles of **responsible banking, providing customer-centric products and services through the innovative application of technology**



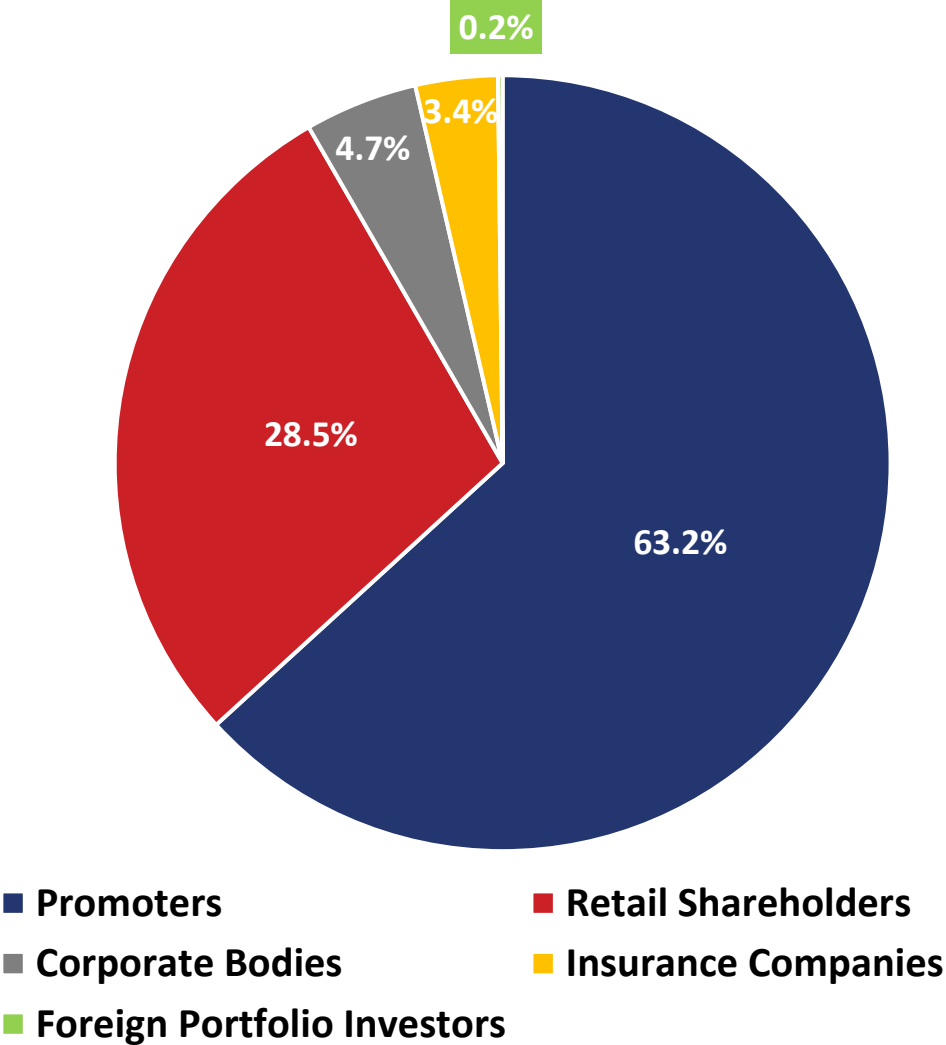
ESAF SFB has a strong focus on **leveraging technology** to deliver products and services, and it continuously works towards improving its **customers' experience using technology**

Shareholding Structure – As on 30 September, 2026

Promoter Shareholding structure



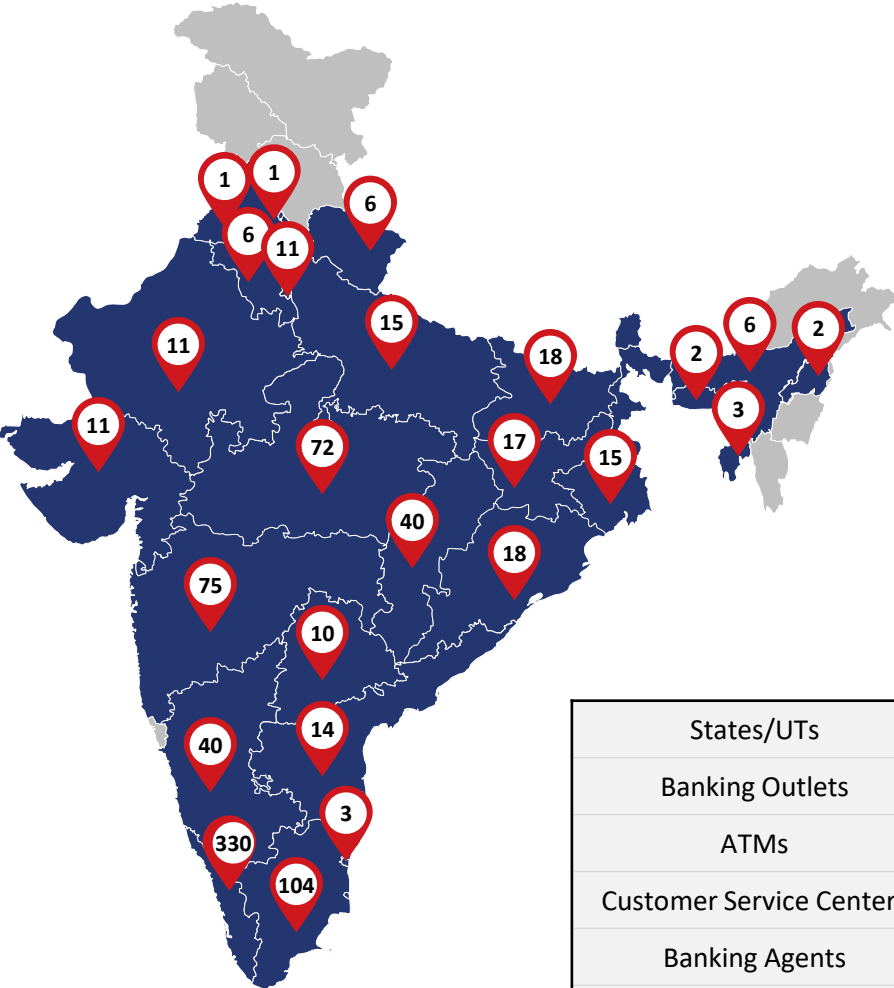
Total Shareholding structure



¹ Others include individuals forming part of the promoter group

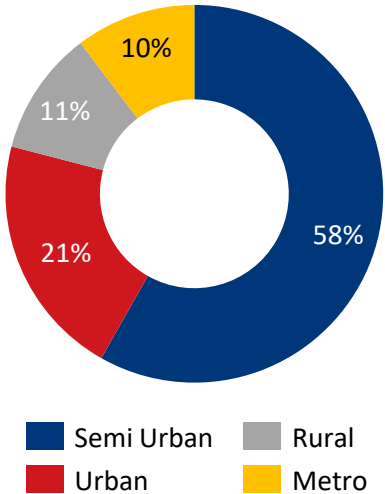
Pan India Presence

ESAF SFB has a large national footprint with presence in 24 states & 2 UTs

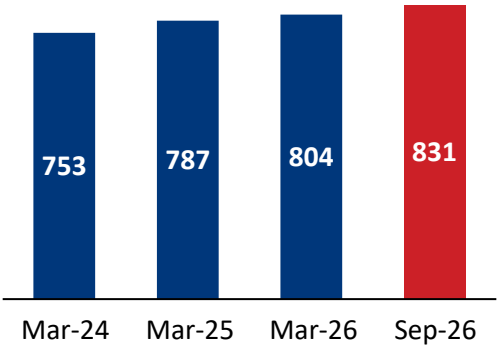


States/UTs	26
Banking Outlets	831
ATMs	722
Customer Service Centers	1,060
Banking Agents	3,330
Institutional Business Correspondents	31

Split of banking outlets across locations



Banking Outlets (Nos.)

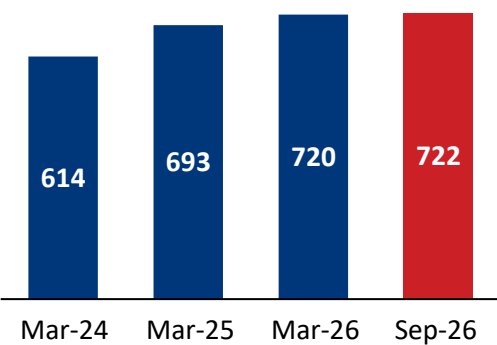


+ 1 crore
Total Customers

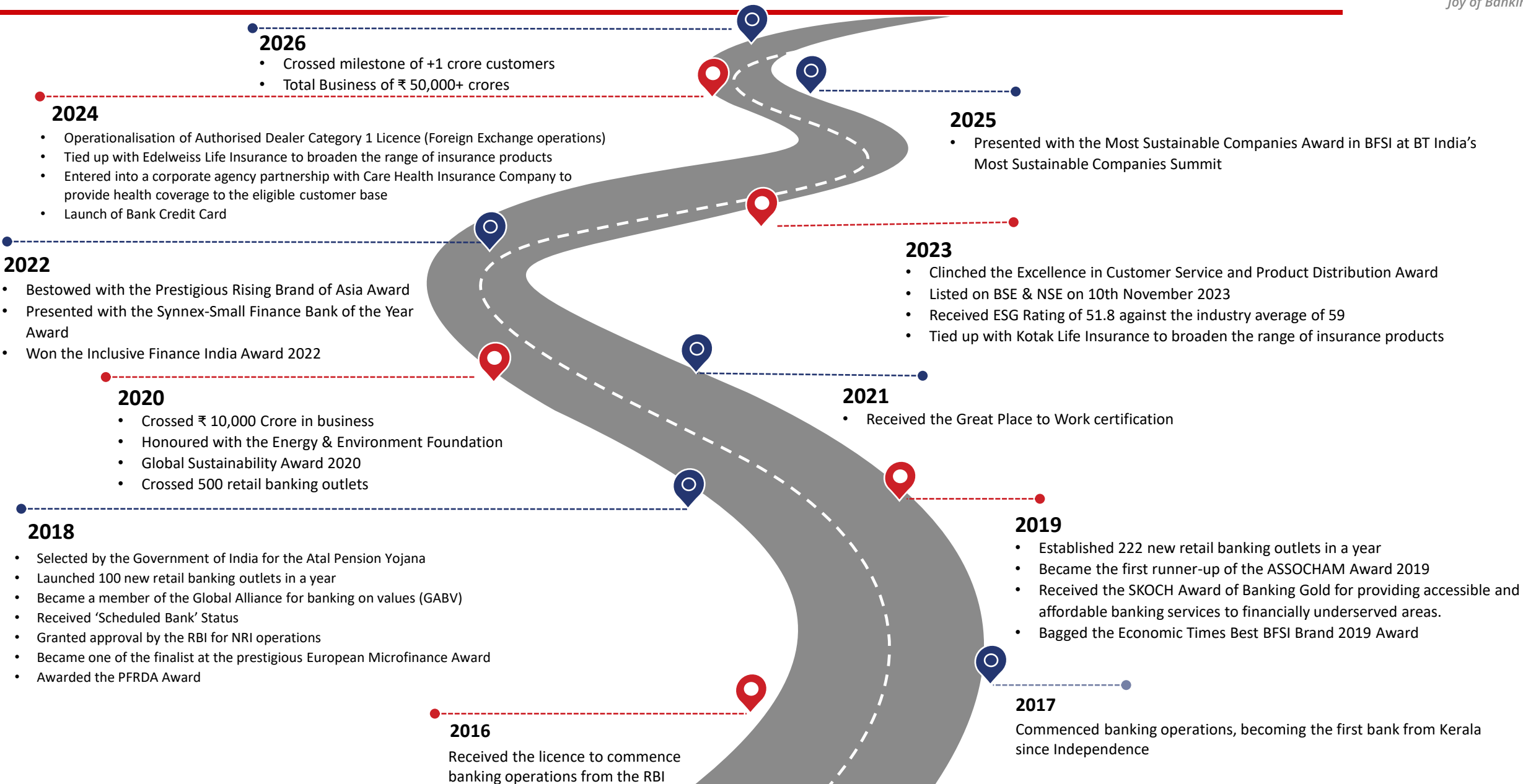
52%
Customers in rural and semi-urban areas

69%
Banking outlets in rural and semi-urban areas

ATM Count (Nos.)



Journey So Far



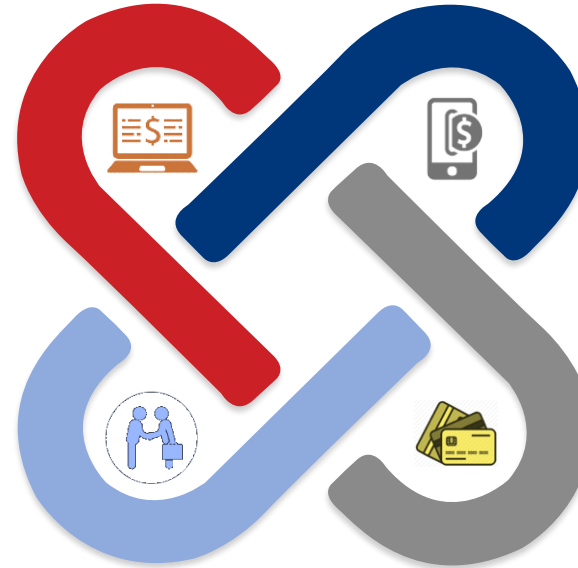
- Multiple channels for servicing the customers in an efficient manner
- BC network allows dual advantage
 - Better understanding of customer requirements
 - Constant engagement with micro loan customers to have door-step banking without any hassle
- Digital channels viz. internet banking and mobile banking offerings in line with the evolving technology in banking industry
- Growing ATM network

Banking Outlets

- Provision for full-fledged banking product & services
- Branch Operations
- Customer Service

Institutional Business Correspondents (BCs)

- Sourcing and servicing of customers for micro loans, mortgage loans, vehicle loans, MSME loans, agricultural loans, select deposit and third-party products
- 33 Institutional Business Correspondents



Digital Banking

- Application (compatible with Android and iOS) that connects with the National Payments Corporation of India's unified payments interface platform
- Enable customers to pay bills, transfer funds to other banks instantaneously and use scan and pay facilities at merchant outlets
- Miss call Banking
- WhatsApp Banking

ATMs and Debit Cards

- Widespread ATM coverage
- RuPay branded ATM-cum-debit cards

Technology Driven Model With An Advanced Digital Technology Platform

ESAF SFB has continuously worked towards improving its customers' experience through the use of technology. Such initiatives have enabled the Bank to deliver improved customer service in a cost-effective manner

DIGITAL MEASURES

Various digital platforms including an internet banking portal, a mobile banking platform, SMS alerts, bill payments, etc. for all banking and payment transactions like remittances, utility payments, etc.

DIGITALISED CENTRAL CPU

Digitalised central credit processing unit for Micro Loans using inputs from credit bureau and customer data analytics for underwriting & credit sanctioning

CUSTOMER SERVICING

VERNACULAR SUPPORT 24/7 call center facility with multi-lingual agents. All calls are recorded and made available for monitoring, quality control and reference purposes by customer service quality department

CASHLESS DISBURSEMENT

Implemented technology solutions that enable the company to ensure cashless disbursements of loans. The collections mechanism has also been digitalised through the use of mobile applications

REDUCED TAT

Digitalised account opening & loan underwriting process by using tablets contributing to reduced turnaround time and better services to customers

E-SIGN

For better customer service and environment conservation ESAF SFB introduced E sign for micro loan disbursals

1 Increase Deposits

- Target new & existing customers for CASA, fixed deposits and recurring deposits by focusing on customer service & offering competitive pricing
- Add more BCs for sourcing deposits from micro loan customers
- Appoint dedicated relationship managers to target HNI customers
- Focus on high NRI remittances regions by launching targeted campaigns around festivals, conducting marketing activities at airports, malls, etc., and entering into tie-ups with third parties, such as remittance arrangers

2 Increase Advances

- **Micro Finance Business:**
 - Appoint new BCs and have its banking agents start to source customers.
- **Emerging Household:**
 - Loans to customers who have progressed beyond traditional microfinance and ready for a broader range of banking solutions
- **Retail Loans:**
 - Increased focus by targeting agriculturists/small farmers, salaried employees, students etc. in small towns/ rural India
 - Offer personalized loan products to salaried account holders
- **MSME Loans:**
 - Help its customers to grow their business with additional funding
 - Find more customers for small ticket term loans
 - Increase supply chain finance by partnering with fintech/tech platforms to find more customers for its working capital loans
- **Agriculture Loans:**
 - Appointing agri relationship officers in more states
 - Entering into relationships with more FPOs
- **Gold Loan:**
 - Increased focus on Portfolio
 - Focus on small ticket size loans
- **Collections:**
 - Increased focus on Portfolio collection
 - Focus on improving asset quality

3 Deeper Penetration

- Open additional Branches, ATMs along with engaging existing & new BCs to go deeper in existing states
- Continue to open branches in urban and semi-urban areas taking into account aggregate deposits, deposit growth, number of urban households, households with banking access, share of PSU deposits and total NRI remittances

4 Increase Fee Income

- Expand third-party product and service offerings like mutual funds distribution and other fee-based offerings
- Plan to offer bank guarantees and letters of credit to MSMEs
- Commission income from Treasury/Forex Business

5 Leverage Technology And Customer Data Analytics

- Enhance technology platforms such as internet banking, mobile banking, ATMs, customer service applications & payment interfaces
- This will enable us to perform more reliable data analytics, resulting in more efficient risk management processes & targeted customer profiling

6 Focus on Recovery

- Focus on asset quality improvement by way of use of data analysis, Specialized work force, rationalising ticket size to afford instalments in fresh lending, increasing the customer engagement activities etc.

MoU with KILA



- ESAF Small Finance Bank and Kerala Institute of Local Administration (KILA) have signed an MoU to explore collaborative opportunities in Financial Literacy and Inclusion, capacity building for Local Self-Governments, civic leadership development, sustainable cities initiatives, rural development, livelihood promotion, and research partnerships.
- The collaboration aims to drive inclusive growth and sustainable community development through joint initiatives.

CareEdge ESG Ratings upgrades score to 77.6 from 75.4 last year

- ESAF SFB has received one of the highest ESG Ratings at 77.6 in the Indian Banking sector as compared to Industry median of 63.3
- Bank has been rated higher than the industry in all three aspects: Environment, Social and Governance.



MSME Utsav and Financial Literacy Programs

Conducted at various branches and offices to promote MSME development and entrepreneurship.



Financial & Digital Literacy

636

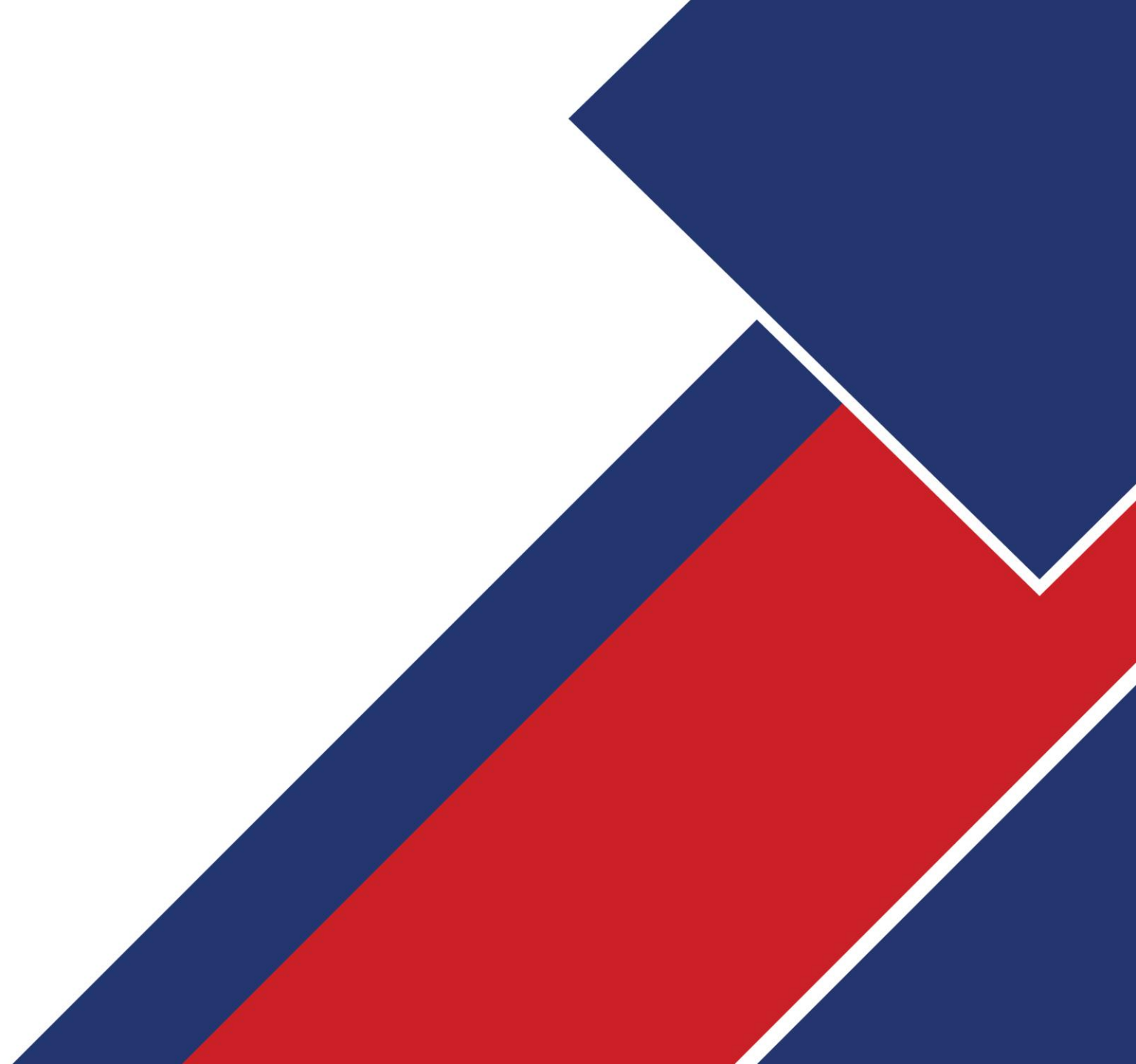
Programs Conducted
during Q2 FY 2026-27

7,926

Participants Reached

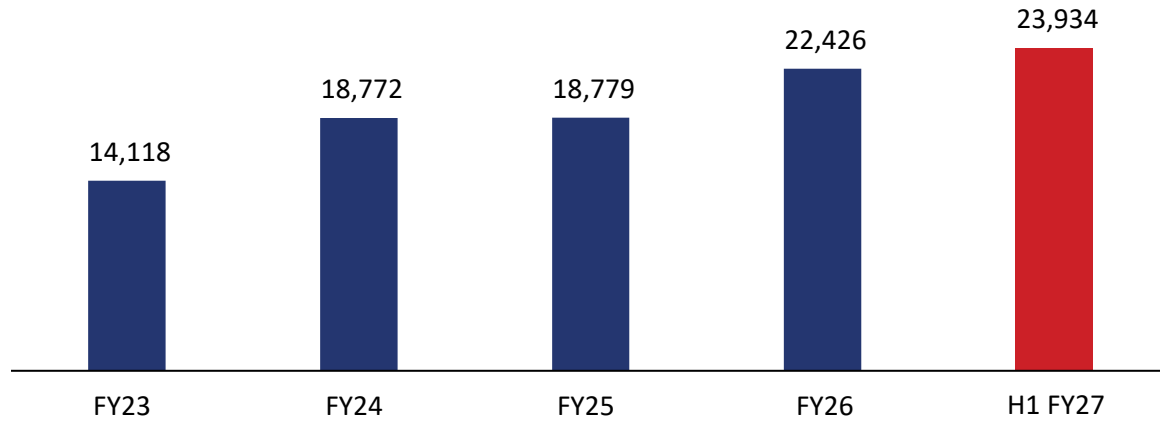


Annexures

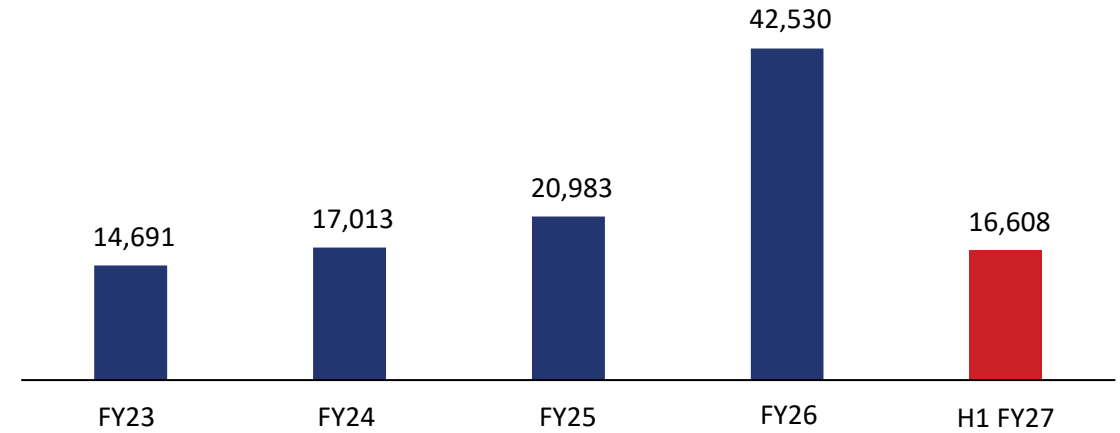


Key Financial Metrics - Annual Trend

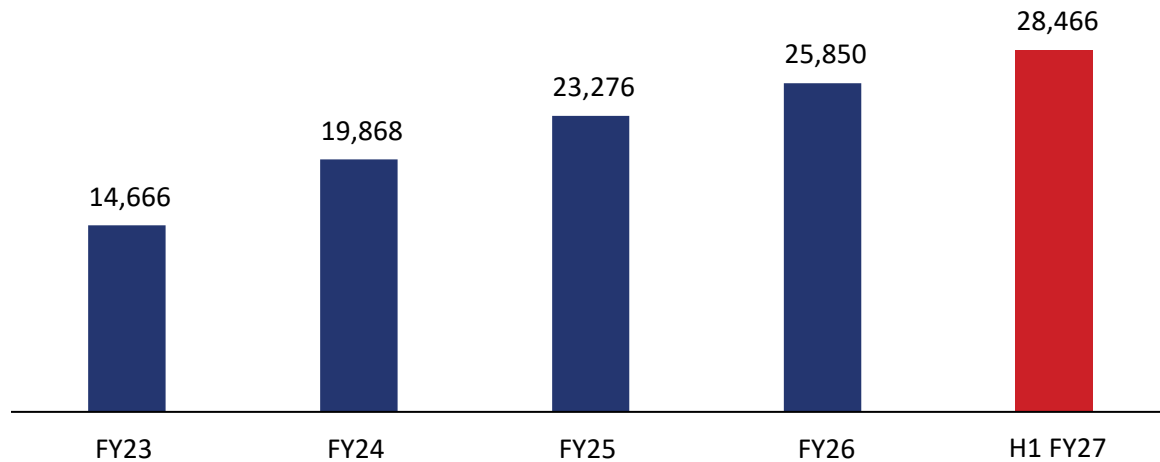
Gross Advances (₹ Crs)



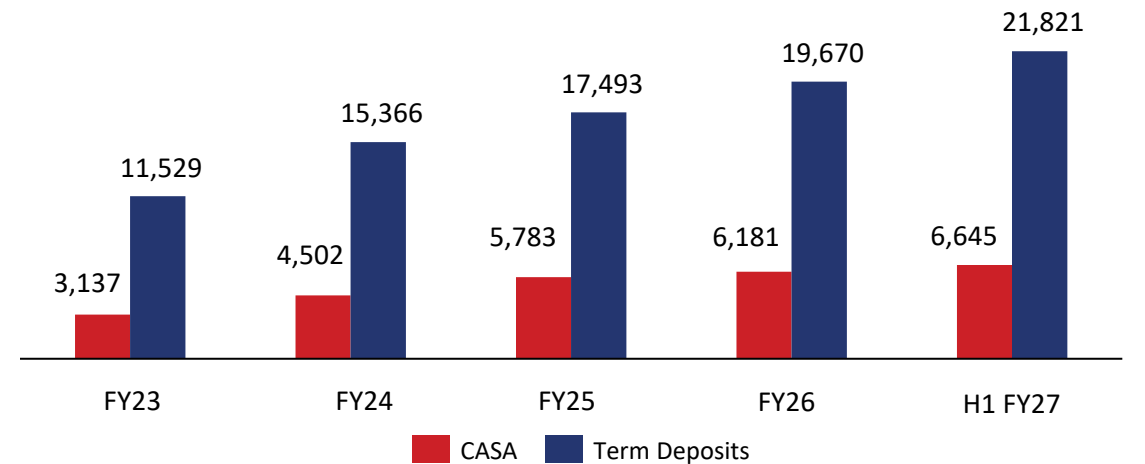
Disbursements (₹ Crs)



Total Deposits (₹ Crs)



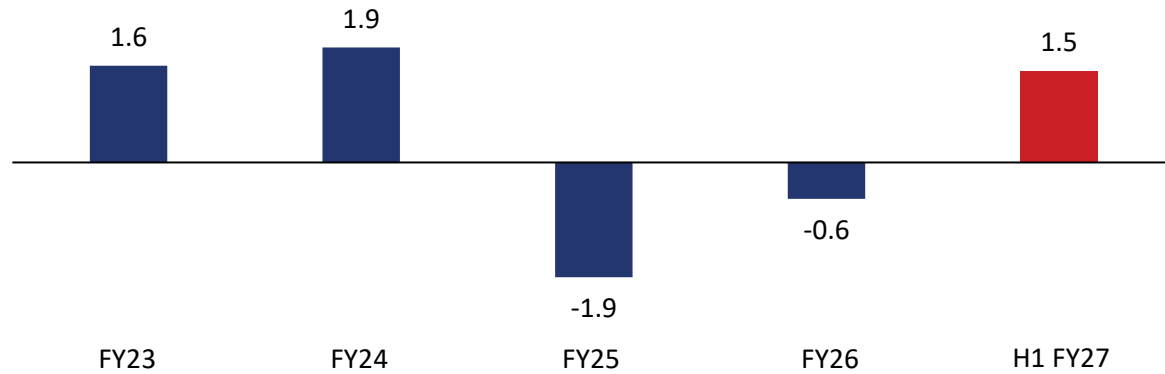
CASA & Term Deposits (₹ Crs)



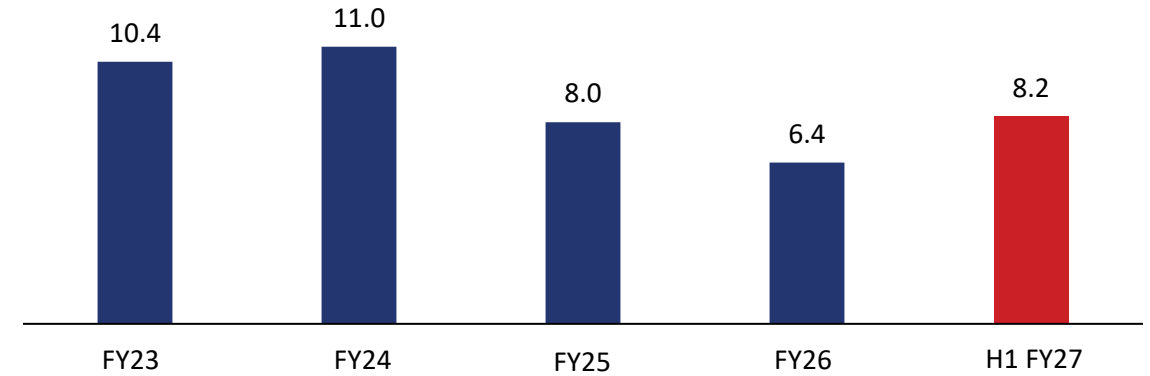
CASA Term Deposits

Key Financial Metrics - Annual Trend

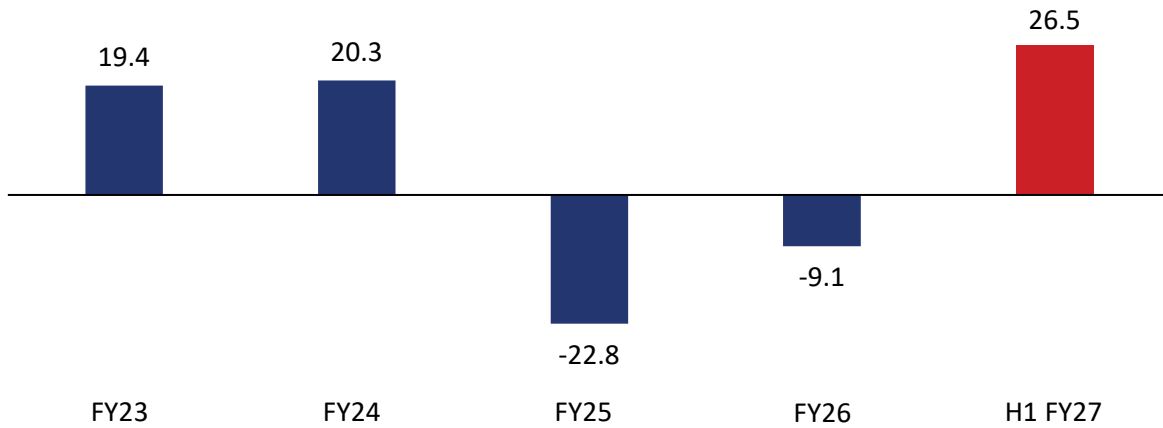
ROA* (%)



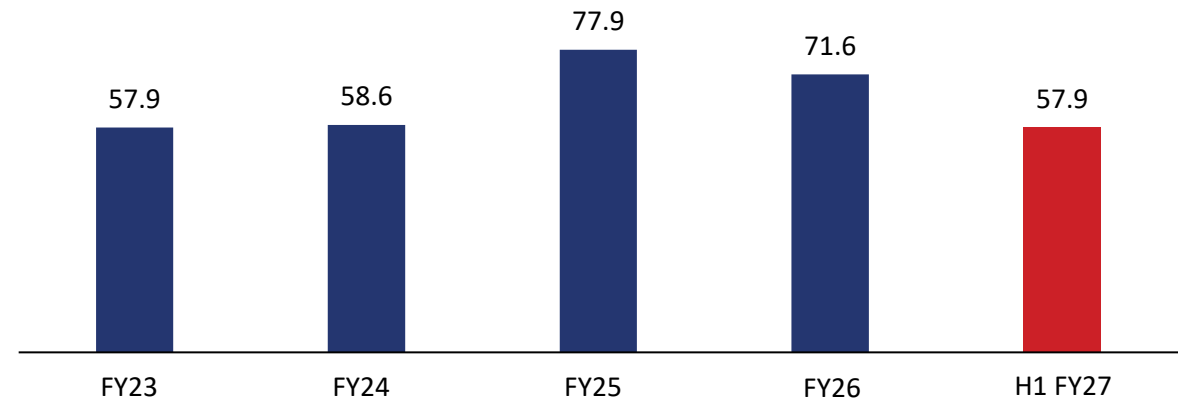
NIM* (%)



ROE* (%)

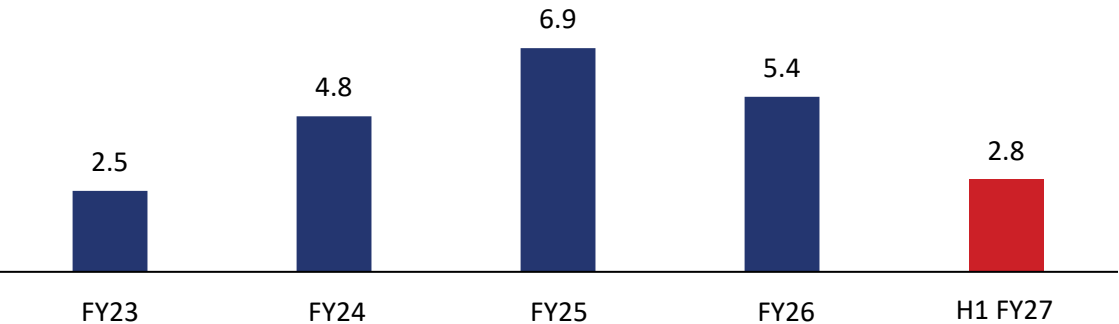


Cost to Income (%)

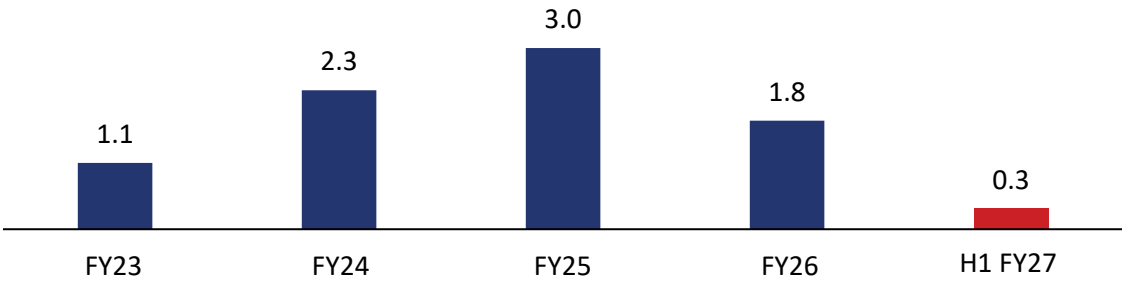


Key Financial Metrics - Annual Trend

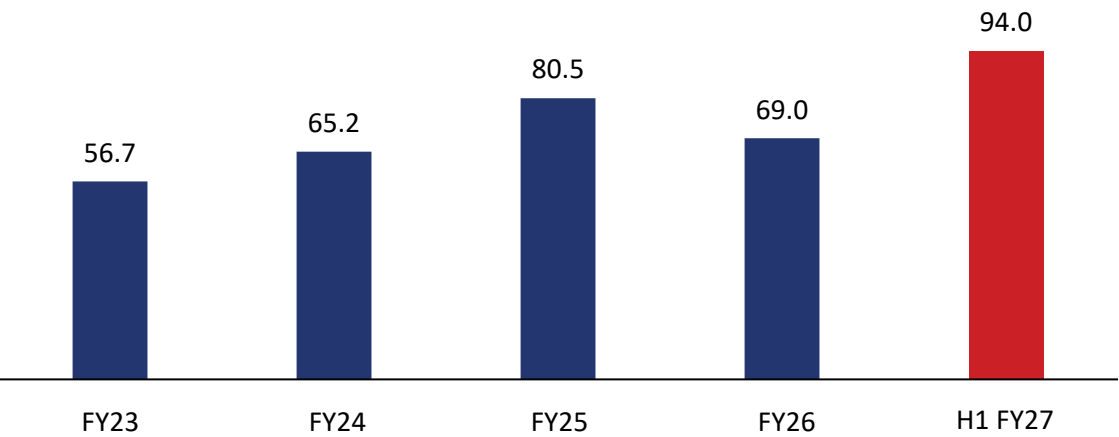
GNPA (%)



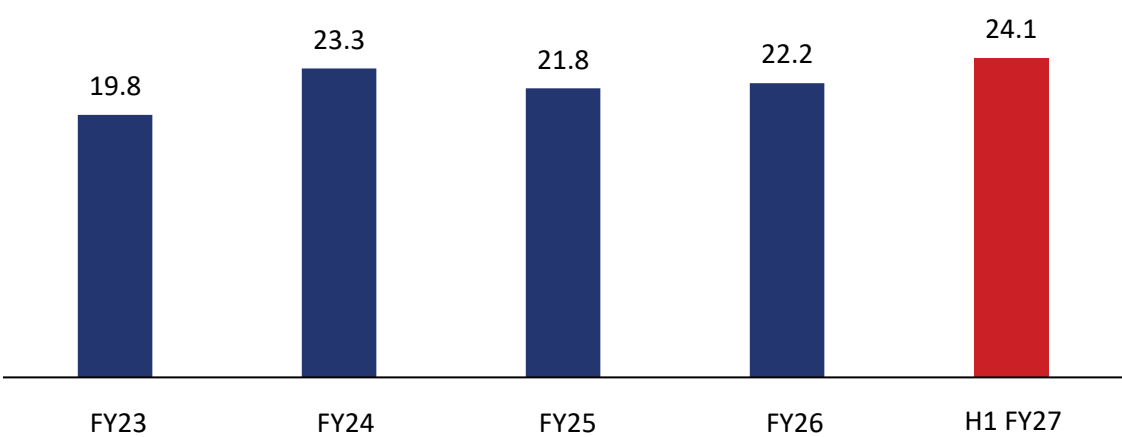
NNPA (%)



PCR (%)

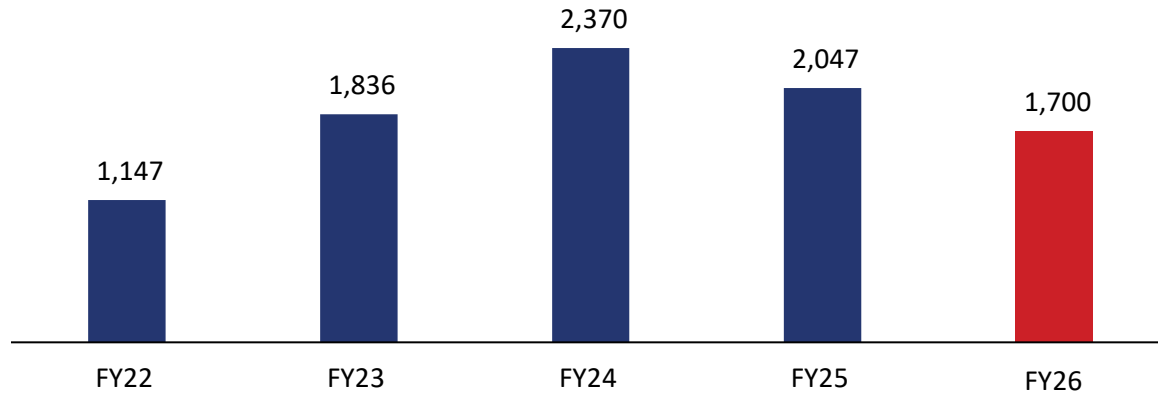


CRAR (%)

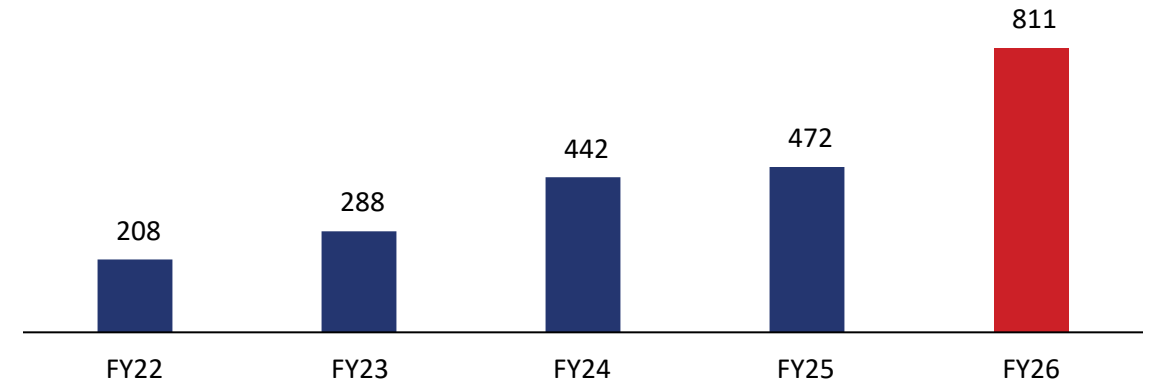


Key Financial Metrics - Annual Trend

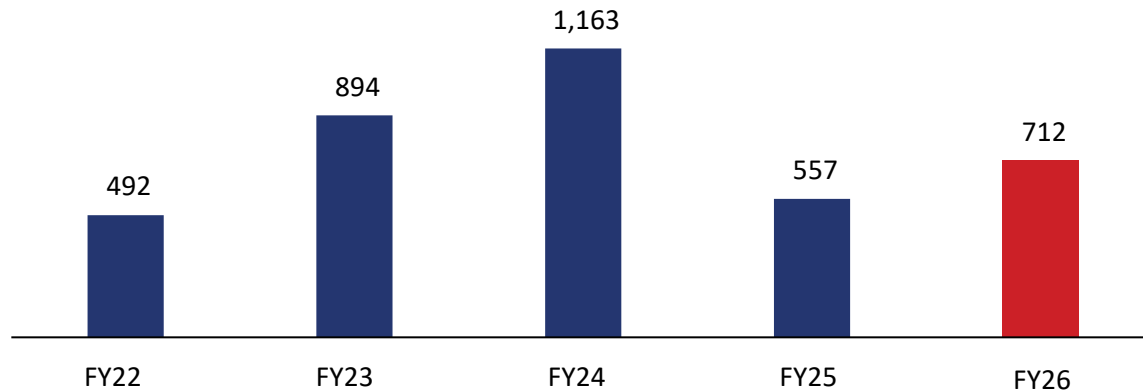
Net Interest Income (₹ Crs)



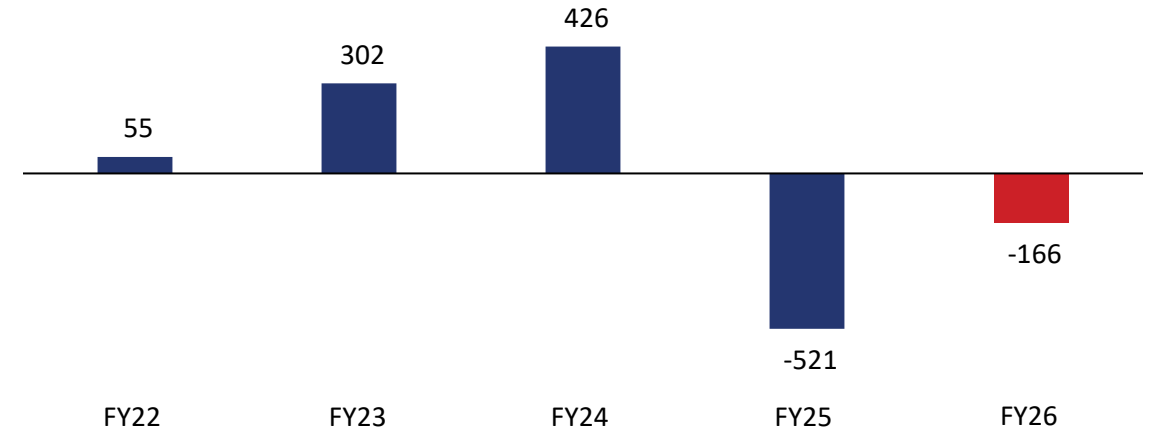
Non-Interest Income (₹ Crs)



Pre-Provision Operating Profit (₹ Crs)



Profit /Loss After Tax (₹ Crs)



Profit & Loss Statement – Annual Trend

Particulars (₹ Crs)	FY26	FY25	FY24	FY23	FY22
Interest Income	3,537	3,858	3,818	2,854	1,940
Interest Expense	1,837	1,811	1,449	1,017	793
Net Interest Income	1,700	2,047	2,370	1,836	1,147
Other Income	811	472	442	288	208
Net Total Income	2,511	2,519	2,812	2,124	1,355
Employee Benefits Expense	692	664	363	278	232
Depreciation and Amortization Expense	65	59	51	42	33
Other Expenses	1,041	1,180	1,235	911	598
Operating Expense	1,799	1,904	1,649	1,231	863
Pre-Provision Operating Profit	712	615	1,163	894	492
Provisions (other than tax and contingencies)	940	1,250	592	488	418
Profit before tax	(228)	(693)	570	406	74
Tax Provisions	(62)	(172)	145	104	19
Profit After Tax	(166)	(521)	426	302	55
Earnings Per Share Diluted	(3.22)	(10.12)	8.94	6.73	1.22

High Quality Board At The Helm Of The Organization

Karthikeyan Manickam

Part-time Chairman & Non-Executive Independent Director

- Master's degree in Science (Agriculture) in Agronomy from Tamil Nadu Agricultural University and Bachelor's degree in Science in Agriculture from Tamil Nadu Agricultural University, Diploma in GUI Applications from Bureau of Data Processing Systems Limited, Mumbai, Diploma in Management from Indira Gandhi National Open University (IGNOU) and Certified Associate of the Indian Institute of Bankers (CAIIB)
- Previously served as the Executive Director of Bank of India and has extensive exposure of Corporate Office and field level banking during his professional journey of over 36 years.

George Kalaparambil John

Executive Director

- Brings an overall experience of more than 30 years with extensive expertise in Banking & Finance segment, significantly contributing to the growth of Bank's business
- He has a banking background across various functions, including, Liability, Retail Assets, Micro finance, IT, Digital, Operations, Finance, Treasury, MIS, HR, Marketing, Admin, Sustainable Banking and Legal .
- Has led numerous projects and holds specialized knowledge in Banking, Finance, Agriculture and Rural Economy, Co-operation, Human Resources, and Business Management
- Holds an MBA in Fintech from BITS Pilani and an MSW in Community Development from the University of Pune

Kadambelil Paul Thomas

Managing Director and Chief Executive Officer

- Doctorate from Kerala Agriculture University and Vels University Chennai
- Master's degree in business administration from Annamalai University
- Served as the founder secretary cum honorary executive director of Evangelical Social Action Forum for over 25 years and was the chairman and managing director of ESAF Financial Holdings Limited
- Has also served as a director on the board of Sanma Garments Private Limited, Rhema Dairy Products India Private Limited, Rhema Milk Producer Company Limited, CEDAR Livelihood Services Private Limited (Formerly Cedar Agri Solutions Private Limited), etc.
- Presently, serves as the president of Kerala Association of Microfinance Institutions Entrepreneurs
- He is currently holding directorship in the Board of M/s. Thrissur Start-up Incubation Council and serving as the Chairman of Sa -Dhan (The Association of Community Development Finance Institutions).

Ms. Kolasseril Chandramohanan Ranjani

Non-Executive Independent Director

- Bachelor's degree in science from University of Kerala and a Master's degree in bank management from Cochin University of Science and Technology
- More than 21 years of experience in micro, small and medium enterprises in India.
- She is currently on the Board of Directors of M/s. Swasthman Foundation and is also the Chairperson of the Annapurna Mahila Co - Operative Credit Society Limited.
- She has held senior management positions at SIDBI

High Quality Board At The Helm Of The Organization

Ajay Sharma Non-Executive Independent Director

- Master's degree in Business Administration in Finance from R A Poddar Institute of Management, Passed Intermediate Examination of Institute of Cost and Management Accountants of India, Master's degree in Commerce from Himachal University and Bachelor's degree in Commerce from Hansraj College and Certified Associate of the Indian Institute of Bankers (CAIIB).
- A distinguished banking executive with over thirty-five years of progressive experience at IDBI Bank Limited. Previously served as Executive Director of IDBI Bank Limited.
- He is currently on the Board of Banswara Syntex Limited and Areion Finserv Private Limited Independent Director and on the Board of India International Exchange((IFSC) Limited as Public Interest Director (Independent Director).

George Ittan Maramkandathil Non- Executive Director

- A diploma in Civil Engineering and requisite expertise in specific functional areas namely Business Management, Developing and Strengthening Management Teams, Leading and Expanding business across various sectors
- A result-driven, self-motivated, and resourceful leader, renowned for his ability to develop and strengthen management teams to maximize Bank profitability and efficiency.
- A distinguished career spanning 43 years, beginning as a CAD Team Leader at Rice Perry Ellis and Partners from 1982 to 1985.
- In 1985, founded the AST Group of Companies and has served as CEO since its inception.

Biju Varkkey Non-Executive Independent Director

- Master's degree in Personnel Management and Industrial relation from MG University and a fellowship programme from National Institute of Bank Management, Pune.
- Faculty member at IIM Ahmedabad.
- He was previously on the board of directors of Bank of Baroda.
- Presently, holds directorship in the board of M/s. V Guard Industries limited, a listed entity and M/s. Konnect CSR Impactors Pvt Ltd.

Vinod Vijayalekshmi Vasudevan Non-Executive Independent Director

- A bachelor's degree in technology (computer science and engineering), a master's degree in technology (computer science and engineering), and a doctorate of philosophy (computer science and engineering) from Indian Institute of Technology (IIT), Kharagpur
- Presently serving as group CEO of Flytxt
- Currently, he is Designated Partner in M/s. VV Digital Spaces LLP

High Quality Board At The Helm Of The Organization

Ashok Tukaram Dhamankar Non-Executive Independent Director

- ACA from Institute of Chartered Accountants in England and Wales , Member of Institute of Chartered Accountants of India, Certified Public Accountant (CPA) from American Institute of Certified Accountants, Bachelor's Degree in Finance from Mumbai University.
- He currently serves as the Founder and CEO of Fin Bridge Access to Capital Aggregators Private Limited.
- A seasoned finance and fintech professional with extensive experience spanning investment banking, sustainable finance, agri-value chains, and financial services.
- He has played key leadership roles across large corporate and financial institutions, most notably as Chief Financial Officer – Financial Services at UPL, a global leader in sustainable agriculture solutions, and as Group CFO at Samunnati Financial Intermediation & Services.
- Earlier in his career, he spent over a decade with National Collateral Management Services Limited in multiple senior finance roles, including Group CFO, contributing to the growth of Agri-financing and collateral management ecosystems.
- In addition to executive leadership, he has held board and advisory positions, including board memberships at Weather Risk Management Services Private Limited and Nurture Financial Solutions Private Limited, focusing on financial inclusion, risk management, and sustainable agriculture.

Hari Velloor Non - Executive Director

- Master's degree in arts (Political Science) from Madurai Kamaraj University and Bachelor's Degree in Arts (History) from University of Delhi.
- A seasoned banking professional with over 30 years of experience in the banking and financial services industry.
- He possesses extensive expertise in retail banking, branch operations, distribution management, customer acquisition, and channel development.
- He has previously served as Executive Vice President and National Head – Retail and Channels at ESAF Small Finance Bank

Highly experienced team of qualified & experienced professionals

Name & Designation	Qualification	Prior Associations
Bosco Joseph Executive Vice President- Inclusive & Emerging Business	○ LLB with specialization with Labour Laws ○ PG Diploma in Personnel Management, Industrial relations and Health care Administration	○ General manager in the HR & Administration department of ESAF Microfinance and Investments Pvt. Ltd. ○ Chief Operating Officer in ESAF Health care services
Gireesh C.P. Executive Vice President- Finance & Chief Financial Officer	○ Bachelor's degree in science from Mahatma Gandhi university ○ Fellow member of ICAI and certified associate of IIB	○ CFO at South Indian Bank
Sudev Kumar V Executive Vice President – Retail Business	○ Master's degree in science (horticulture) from Kerala Agriculture University	○ Regional Head, ICICI Bank ○ Senior Manager, Canara Bank
Sibu K. A. National Head – Inclusive Banking	○ Bachelor's degree in commerce ○ MBA and Diploma in Micro Banking	○ Head BC Operations, ESMACO
Abey Abraham National Head - Retail Assets	○ Fellow member of ICAI	○ National Head, Retail Assets & Liabilities, ICICI Bank ○ National Head, Home loans & Mortgages, South Indian Bank
Radhakrishnan D. National Head - Agri and MSME	○ Master's degree in Agriculture from Kerala Agriculture University	○ Zonal Sales Manager, Rural Lending, Axis Bank
Venkateswarlu Mallineni National Head - Branch Banking	○ MBA - Marketing & Finance ○ PGDFM - Finance and Financial Management Services	○ General Manager & HoD, Retail Banking, Karnataka Bank
Ali Mohammad Saquib Chief Digital & Information Officer	○ Bachelor's degree in Engineering (E&TC) from Assam Engineering College	○ Chief Technology Officer (CTO), Northeast Small Finance Bank
G Narasimha Murthy Head – Risk Management and Chief Risk Officer	○ Bachelor's degree in Commerce from Andhra University ○ Fellow member of ICAI	○ Executive Vice President at Jana Small Finance Bank
Srinath S Chief Technology Officer	○ B. Sc. and MCA from Christ University, Bangalore University	○ Chief Technology Officer, Fincare Small Finance Bank ○ Senior Director, Capgemini Technologies
George Chacko Varghese Chief Compliance Officer	○ PGDBM (Finance& Marketing) from Lal Bahadur Shastri Institute of Management, New Delhi. Certified for Risk Management Professional for Financial Services (Level 1) from Indian Institute of Banking &. Finance	○ Assistant Vice President (State Risk Head - Gujarat) in Fullerton India Credit Company Ltd ○ Regional Credit Manager ICICI Bank - Gujarat and MP

Awards & Recognitions – Annual Trend



2020 - 21

- **'Global Sustainability Award 2020'** for outstanding achievements in sustainability management by the Energy and Environment Foundation



2021 -22

- Semi Finalist at the SKOCH Award 2021 in the category **'Financial, Digital Inclusion and Education'**
- **'Great Place to Work'** certification for March 2021-February 2022 by the Great Place to Work Institute, India
- ISO 9001:2015 certification no. IN92405A valid from April 8, 2021 to April 7, 2024 by LMS Certification Private Limited for our: (i) customer service quality initiatives; (ii) regulatory and statutory reporting of the customer service quality department; (iii) customer grievance redressal mechanism; and (iv) customer service call center monitoring.



2022 - 23

- **'Small Finance Bank of the Year'** certification at the IBS India Banking Summit and Awards 2022
- **'Rising Category: Banking'** Award at the Prestigious Brand Asia Awards presented by BARC Herald Global
- **'Financial Inclusion by Small Finance Bank'** Award by HSBC



2023 - 24

- **'Excellence in Customer Service and Product Distribution'** Award at the Eastern India Micro Finance Summit
- **'Best Customer Experience Bank of the Year'** Award at the India Customer Excellence Summit and Awards 2023
- **'Innovative Bank of the Year'** Award at the India Banking Summit and Awards 2023 by Synnex Group
- **'Best Customer Experience Bank of the Year'** in customer service quality award and best CX personality of the year
- **'Innovative Initiative in Rural Sector Award and MD Leadership'** award at Governance now 6th BFSI Conclave and awards on 12th October 2023
- **'Best Banking Initiative in Social Sector'** award at 4th Annual BFSI excellence award 2023 on Oct 2023



2024 - 25

- Outstanding Achievement Award at the Outreach Programme organised by SLBC Odisha and PFRDA for the Government of India's APY scheme
- Special Commendation for CSR from The Economic Times for 2022-23, recognising the Bank's comprehensive and impactful efforts in Corporate Social Responsibility
- Secured the **'Innovative Initiative in Social Sector'** award at the BFSI CXO awards by Elets - Banking & Finance Post
- Won the **Special Jury Award at the Productivity Council Awards** for our innovative e-onboarding approach to Micro Banking Loans, recognized as a commendable KAIZEN initiative
- Received the **Emerging Bank of the Year** award at the Dhanam BFSI Summit and Award Nite in recognition of our outstanding IPO performance
- Best Small Finance Bank Jury Appreciation Award for supporting MSME



2025 -26

- Secured the **"Most Impactful Solar Energy Initiative of the Year – 2025"** award at the Prestigious Global CSR Awards 2025
- Received the **"Tusker Awards 2025"** for different categories of work
- MD & CEO, Shri K. Paul Thomas, receiving the BFSI: Small Finance Banks Award' at BT India's Most Sustainable Companies Event
- Bank's QR Loan was honoured as the **'Best UPI-Based Digital Payment Solution - PayTech'** at the esteemed ETBFSI FinNext Awards 2025
- Received the **Best Bank in MSME Acceleration** at the 3rd ICC Emerging Asia Banking Conclave & Awards 2025.
- Received the **Digital Transformation Excellence Award**, for its Enterprise- Wide Core Platform Modernization programme, in the Hitachi Vantara Exchange event.



For Investor queries

Mr. Ranjith Raj P

Email: investor.relations@esaf.bank.in

Mr. Swapnil Moray

Email: swapnil.vijaymoray@esaf.bank.in

Website: www.esaf.bank.in