

INSTALLATION PROCEDURE

NEAT+

Pre-requisites:

- Application will support OS - Windows 10 and Windows 11
- Redistributable package should be downloaded from <https://www.microsoft.com/en-us/download/details.aspx?id=48145> and installed on Desktop system before installing NeatPlus TWS exe
 - For 32 bit system - VC_redist.x86.exe
 - For 64 bit system - VC_redist.x64.exe
- Recommended resolution for NeatPlus TWS is 1024 X 768
- Recommended RAM/Memory – 16GB

Precautions:

- Install the new version only after end of live trading hours and after all end of day activities have been completed on day just before Mock.
- Take back up of all required data to a location other than NEATProDB-TWS and NEATProData-TWS folders before upgrading the software.
- Take back up of client master through client master maintenance and debarred client master through debarred client master maintenance.
- Take back up of Market watch through export functionality.

Installation:

- Installation files can be downloaded from NSE EXTRANET path faoftp/faocommon/NEATPlus<new version no.> after 1700 hours on day just before Mock.
- Download the setup file 'NEATPlusTWSSetup.exe' to your local hard disk drive (D:\) and double click on it to run the installer. Select the Installation drive. Click on 'Install' button on this pop up window and follow the installation instructions.
- Message of successful installation will be displayed once the complete application is installed.
- The user can run NEATPlus TWS application by double clicking on either of the following:
 - a. NEATPlus TWS shortcut icon created on the desktop
 - b. NEATPlus TWS entry in the „Programs “ sub-menu of the „Start“ menu
 - c. NEATPlusTWS.exe located in the NEATProDB-TWS directory in the installation drive

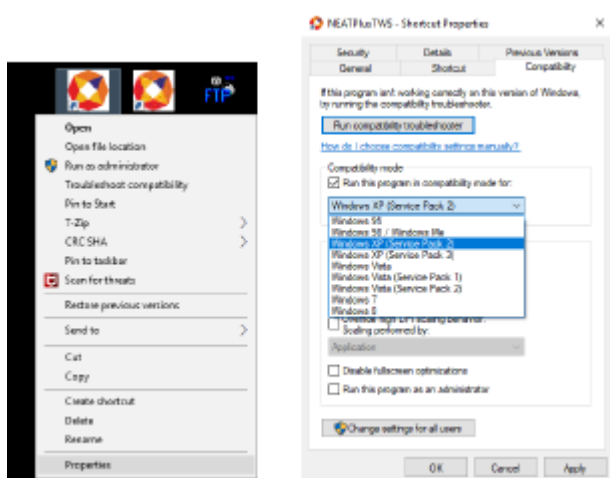
Updating the new version with latest data:

- Download and unzip following files from NSE EXTRANET path /faoftp/faocommon/ to your local hard disk drive (C:\):
a) contract.gz b) spd_contract.gz c) fo_participant.gz d) security.gz
- From the log on screen click on the “UPLOAD” button to update the contract, security, participant and spread combination contract details.

Troubleshooting guide on Windows 10 and Windows 11

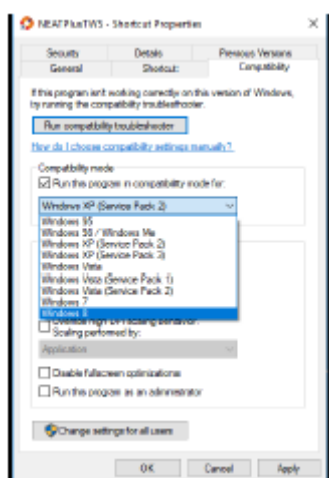
a. If all digits of price or quantity in MBP screen in NEAT plus is not visible:-

Right click on NEAT plus icon > properties > compatibility > tick on check box “run this program in compatibility mode for:” > select “windows XP (service pack 2)” from dropdown list > apply > Ok



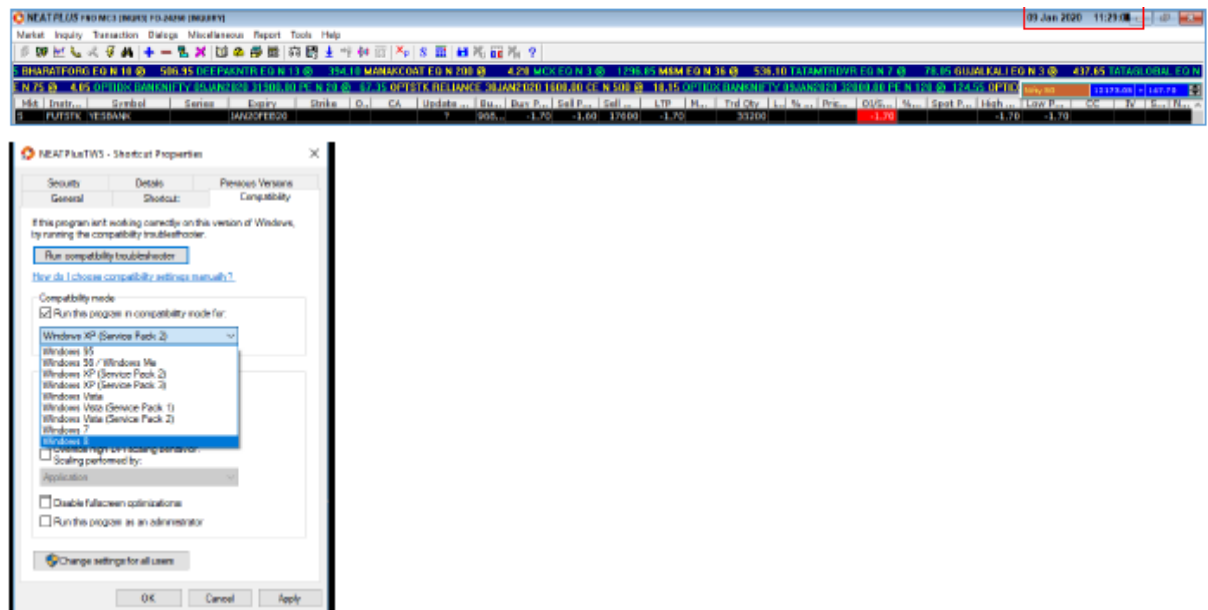
b. If NEAT plus hangs while logging every time:

Follow above steps (1) and select “windows 10 and Windows 11” from dropdown list

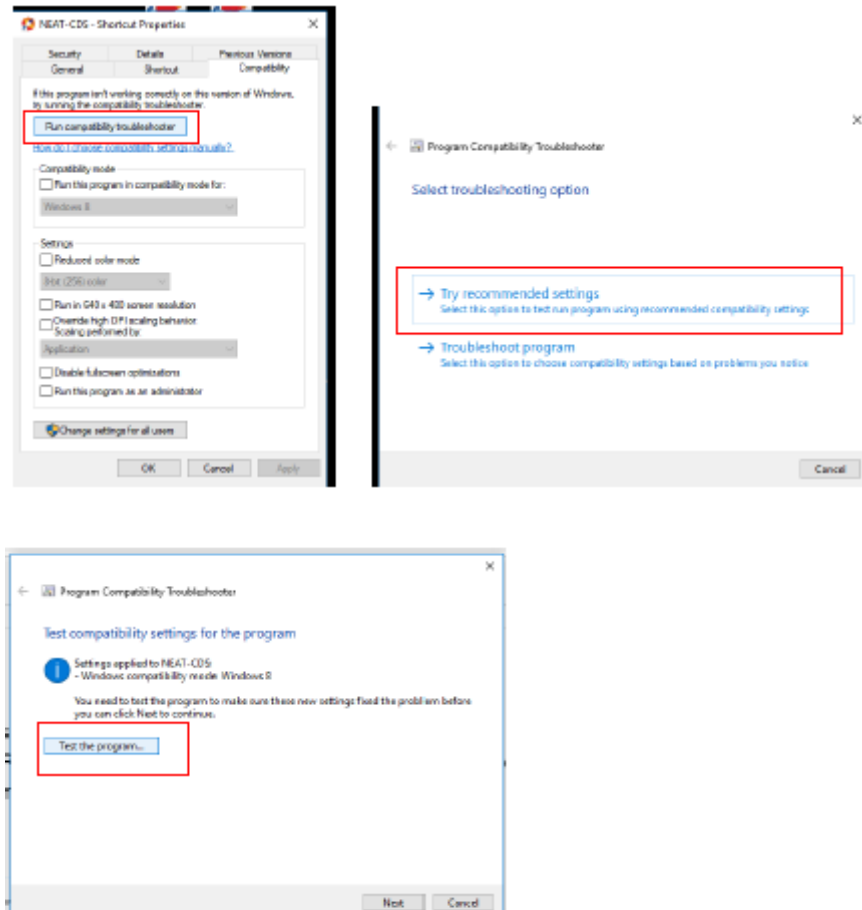


c. If time on title bar is overlapped/ not readable:

Follow above steps (1) and select “windows 10 and Windows 11” from dropdown list



d. As a final step, member can use “run compatibility troubleshooter” option. You are suggested to use this as “trial and error” basis on spare machine.



For any query kindly call 1800 2660 050 or email msm@nse.co.in

Precautions and procedure for reverting to earlier version

These instructions are required to be followed to ensure that members are able to revert to old version of **NEAT+ <old version no.>**

NEAT+

Download the setup file for old version 'NEATPlusTWSSetup.exe' from NSE EXTRANET path faoftp/faocommon/<old version no.> to your local hard disk drive (D:\). If prompted, choose to overwrite the existing file. Kindly choose the same drive where the proposed new version was installed.

Go to the drive where NEATPlusTWSSetup.exe is copied and double click on the NEATPlusTWSSetup.exe.

The files will be extracted with the window pop up 'NEATPlus TWS Installer extracting files'. It will be followed by 'NEATPlus Installer' pop up window. Installation drive (where application will be installed) will be C: by default.

Installation: Double click on the file NEATPlusTWSSetup.exe again. Select the same drive from which the earlier version was un-installed. Click on 'Install' button on this pop up window and follow the installation instructions. Message of successful installation will be displayed once the complete application is installed.

The user can run NEATPlus TWS application by double clicking on either of the following:

- a. NEATPlus TWS shortcut icon created on the desktop.
- b. NEATPlus TWS entry in the 'Programs' sub-menu of the 'Start' menu.
- c. NEATPlusTWS.exe located in the NEATProDB-TWS directory in the installation drive.

FO (New): If the member has different member ids in CM and FO then NEAT PLUS can be installed with this executable (NEATPlusFOTWS.exe) to login to FO segment

From NSE EXTRANET path /faoftp/faocommon/ download contract.gz, security.gz, participant.gz & fo_participant.gz and unzip it on your log on drive. From the log on screen click on the "UPLOAD" button to update the contract, spread contracts, security and participant and portfolio details.

Restore the backup of Market Watch, Client Master and Debarred Client Master and update the version with the latest data.

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