

INSTALLATION PROCEDURE

For new NEAT Version

Pre-requisites:

- Application will support OS - Windows 10 and windows 11.
- Redistributable package should be downloaded from <https://visualstudio.microsoft.com/downloads/#microsoft-visual-c-v14-redistributable> and installed on Desktop system before installing Neat CO TWS exe
 - For 32 bit system - VC_redist.x86.exe
 - For 64 bit system - VC_redist.x64.exe
- Recommended resolution for NeatCO TWS is 1024 X 768
- Recommended RAM/Memory – 16GB

Precautions:

- Install the new version only after the end of live trading hours and after all end of day activities have been completed on day just before Mock.
- Take back up of all report files before upgrading the software.
- Save the client master details in a file using the save option given on client master dialog (Do not keep the file in NEAT-CO folders).
- Save the debarred client details in a file using the save option given on debarred client dialog (Do not keep the file in NEAT-CO folders)
- Take backup of Market watch using the export functionality (Do not keep the export file in NEAT-CO folder)

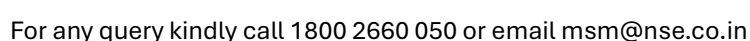
Installation:

- Installation files shall be available after 5 PM on day just before Mock. Installation files can be downloaded from NSE EXTRANET path /comtftp/comtcommon/<new version number>.
- Download the setup file 'NEATCOTWSSetup.exe' to your hard disc in the root directory (i.e. D:\ or E:\).
- Go to the drive where NEATCOTWSSetup.exe is copied.
- Double click on the NEATCOTWSSetup.exe.
- The files will be extracted with the window pop up 'NEAT-CO Installer <new version no.>: Extracting Files'.
- It will be followed by 'NEAT-CO Version <new version no.> Installer' pop up window. Installation drive (where application will be installed) will be C: by default.
- The user can change the default installation drive to any other local drives (e.g. D: or E:)

- ### Updating the new version with latest data:

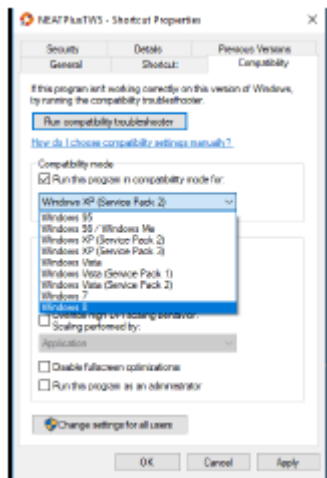
- ## Troubleshooting guide on windows 10 and windows 11.

Right click on NEAT plus icon > properties > compatibility > tick on check box “run this program in compatibility mode for:” > select “windows XP (service pack 2)” from dropdown list > apply > Ok



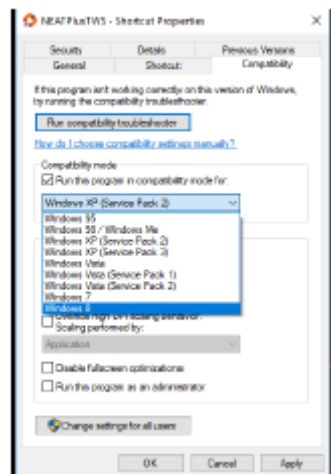
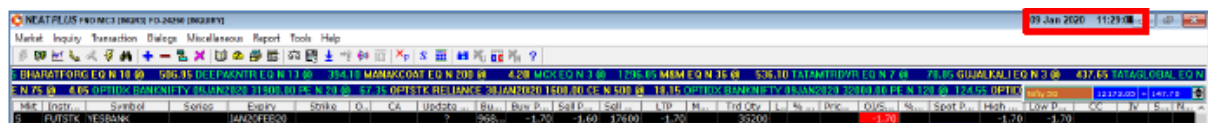
2. If NEAT plus hangs while logging every time:

Follow above steps (1) and select “windows 10 and windows 11 ” from dropdown list

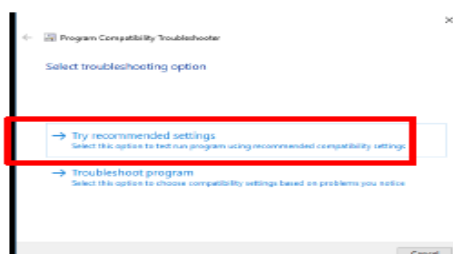
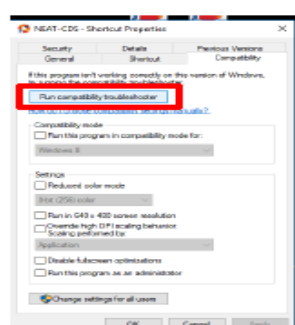


3. If time on title bar is overlapped/ not readable:

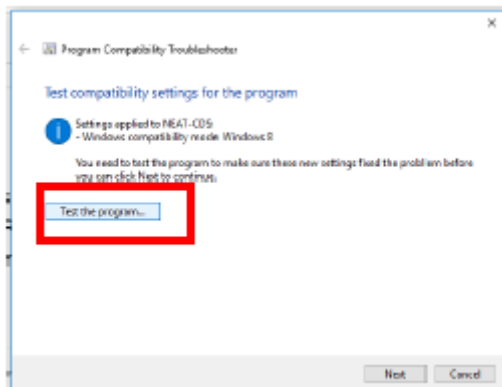
Follow above steps (1) and select “windows 10 and windows 11 ” from dropdown list



4. As a final step, member can use “run compatibility troubleshooter” option. You are suggested to use this as “trial and error” basis on spare machine.



For any query, contact your system administrator.



Precautions and procedure for reverting to earlier version NEAT-CO <old version no.>

These instructions are required to be followed to ensure that members are able to revert to old version of NEAT-CO <old version no.>.

Steps to be followed for reverting to old version of NEAT-CO:

- Use the backup version NEAT-CO <old version no.>. or download the set up file for old version 'NEATCOTWSSetup.exe' from NSE EXTRANET path /comtftp/comtcommon /NEATCO<old version no.>. to your hard disk in the root directory (i.e. D:\ or E:\).
- Go to the drive where NEATCOTWSSetup.exe is copied.
- Double click on the NEATCOTWSSetup.exe.
- The files will be extracted with the window pop up 'NEAT-CO Installer <old version no.>: Extracting Files'.
- It will be followed by 'NEAT-CO Version <old version no.> Installer' pop up window. Installation drive (where application will be installed) will be C: by default.
- The user can change the default installation drive to any other local drives (e.g. D: or E:)
- Click on 'Install' button on this pop up window and follow the installation instructions.
- Message of successful installation will be displayed once the complete application is installed.
- The user can run NEATCO TWS application by double clicking on either of the following:
 - a. NEAT-CO TWS shortcut icon created on the desktop.
 - b. NEAT-CO TWS entry in the 'Programs' sub-menu of the 'Start' menu.
 - c. NEAT-CO.exe located in the NeatCODB-TWS directory in the installation drive.

From the log on screen click on the "UPLOAD" button to update the contract and participant details.