

National Stock Exchange of India Limited

Circular

Department: MEMBER SERVICE DEPARTMENT	
Download Ref No: NSE/MSD/69860	Date: August 26, 2025
Circular Ref. No: 40/2025	

All Colo Participants,

Sub: Colocation Update – Changes in SLA for processing of IP requests

This circular is issued in partial modification to Section II. D. of Exchange circular NSE/MSD/67756 dated April 29, 2025. Since inception, the Exchange has been taking various initiatives to offer innovative and best-in-class products and services in a most cost-effective manner to its participants. Most of these initiatives are of pioneering nature. While doing this, Exchange has always strived to maintain a fine balance among multiple objectives of market development through innovation, market integrity and cost optimization for its participants in setting up & developing their operations and service networks.

Based on feedback from market participants, the current applicable 30 days' notice period for processing of Message Rate Change (downgrade) and IP surrender requests is being discontinued.

Accordingly, members are requested to take note of following:

1. The facility for placing change in message category requests (upgrade/downgrade) shall continue to be available to Colo Participant.
2. Message Rate Change requests (upgrade), Message Rate Change (downgrade) and IP surrender requests submitted on or before 3:00 p.m. on a given working day shall be processed on best effort basis latest within T+5 working days.
3. Application Processing Fees + Applicable Taxes shall be applicable for requests placed for “Message Rate Change of IP on Colocation Rack”.
4. Change in message category shall be allowed once per month for an IP without any charges, thereafter a charge of Rs 2,000/- (Plus applicable taxes) shall be levied for each subsequent request for change in message category submitted by the member on ENIT.
5. Processing fee for the first Message Rate Change request on each Colo IP in a calendar month shall be free, irrespective of its MRC request status.
6. All subsequent Message Rate Change requests placed in same calendar month on same IP irrespective of the request status shall be eligible for the processing fee mentioned in point 4.

The changes as communicated above shall be applicable with effect from start of **September 1, 2025**.

Participants may note that all existing pending Message Rate Change (downgrade) and IP surrender requests submitted shall be rejected by the Exchange and members shall be required to place fresh request for Message Rate Change (downgrade) and IP surrender to be processed as per revised timelines.

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All other existing terms and conditions as specified in the Section II. D of colocation consolidated circular reference no. NSE/MSD/67756 dated April 29, 2025, remains unchanged.

For all business-related queries, Colo participants can contact Member Service Department on 1800 266 0050 / or mail us at msm@nse.co.in

For all billing-related queries, participants can contact Finance and Accounts team on +91 22 26598142 or email at dl-fa-mem@nse.co.in

For and on behalf of

National Stock Exchange of India Limited

Bharat Gandhi

Chief Manager

Toll Free No	Email id
1800-266-0050	msm@nse.co.in

Disclaimer:

Participants are requested to note that Exchange will provide colocation facility on a best effort basis and shall not be responsible for any direct/indirect/consequential loss/damage/claim of any kind for any reason whatsoever including but not limited to power failure, air conditioning failure, system failure and loss of connectivity etc. Further, the Exchange shall not be liable for discontinuation of colocation facility owing to legal and/or regulatory requirement. Colo participants are requested to note that the Exchange Colocation facility does not have a separate BCP / DR site and Colocation is not available in the Exchange's DR facility. Considering the current technology intensive environment in which Indian Securities market operates, to ensure stability in operations of Colo participants and to protect the interest of investors and market at large, Colo participants are advised to sufficiently review all potential risks along with its impact on the business and put in place Business Continuity Planning (BCP)/Disaster Recovery (DR) systems.