

National Stock Exchange Of India Limited**Department : MEMBER SERVICE**

Download Ref No: NSE/MSD/44204

Date : April 21, 2020

Circular Ref. No: 20/2020

All Members,

Modification in trade helpdesk timings following the revision in trading timings

This is in continuation to Exchange circular ref. no. NSE/MSD/44121 dated April 14, 2020 regarding modification in trade helpdesk timings, following the revision in trading timings due to Novel Covid19 virus pandemic outbreak.

Trading members are requested to note that pursuant to the revert of trading timings of the Commodity derivatives segment w.e.f. April 23, 2020, the trade helpdesk timings (Toll Free Number – 1800 266 0050 Option - 1) too stand revised till 02:00 a.m w.e.f. from the same date.

In view of the same, the helpdesk support shall be available as follows:

Areas	Helpdesk Support Timings
Standard services related to trade support and market access for all segments	08:00 a.m. to 07:30 p.m.
Extended services related ONLY to Commodity Derivatives	07:30 p.m. to 02:00 a.m.

Members are requested to take note of the same.

For and on behalf of**National Stock Exchange of India Limited****Anjali Kunde****Chief Manager**

Toll Free No	Fax No	Email id
1800-266-0050 (Option 1)	+91-22-26598155	msm@nse.co.in