

National Stock Exchange Of India Limited**Department : Member Service**Download Ref No: NSE/MSD/39108
Circular Ref. No: 49/2018

Date : October 10, 2018

To All Members

Extension in trade helpdesk timings following the launch of Commodity Derivatives segment

This is in partial modification to Exchange circular ref. no. NSE/MSD/37058 dated February 26, 2018 regarding Extension in trade helpdesk timings following launch of Cross Currency Derivatives.

Trading members may kindly note that w.e.f October 12, 2018, the timings for trade helpdesk (toll free no. 1800 266 0053) shall be extended till 02:00 a.m. for providing member support with respect to Commodity Derivatives.

In view of the same, the helpdesk support shall be available as follows:

Areas	Helpdesk Support Timings
Standard services related to trade support and market access for all segments	08:00 a.m. to 07:30 p.m.
Extended services related ONLY to Cross Currency Derivatives and Commodity Derivatives	07:30 p.m. to 09:00 p.m.
Extended services related ONLY to Commodity Derivatives	09:00 p.m. to 02:00 a.m.

For and on behalf of
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